Company number: 03702599

1st Locate (UK) Limited

Annual report and financial statements for the year ended 30 April 2020



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Directors and Advisors

Directors

Andrew Barclay Darren Guest

Company Secretary

Andrew Barclay

Registered Number

03702599

Registered Office

Town Centre House 1st floor West Wing The Merrion Centre Leeds West Yorkshire LS2 8LY

Independent Auditors

Garbutt & Elliott Audit Limited
Chartered Accountants and Statutory Auditors
33 Park Place
Leeds
LS1 2RY

Strategic report for the year ended 30 April 2020

The directors present their strategic report on the Group for the year ended 30 April 2020.

Principle Activities and Business Review

The Group provides outsourced revenue management services, including billing collection, account maintenance, investigation and collection services to the Utility, Telecoms, Public Sector/Central Government and Financial Services sectors across two sites in the UK. The Group is uniquely positioned to undertake large volume highly complex account management, correction and resolution tasks on behalf of clients in the specific Sectors mentioned above. The Group has continued to develop these services, over a period of 21 years, built upon a policy of treating customers as you would expect to be treated yourself and approaching complex queries or situations in a positive and empathetic manner. This approach has enabled the Group to collaborate better with its client base, interact better with its client's customer base and lead the way in an ever-changing social and economic environment, now also changed by the effects of the Covid 19 pandemic. The Group continues to drive operational efficiencies and embrace new technologies, which enabled a steady state to be maintained through the pandemic and afterwards, to improve services to its current clients but also to continue to win and maintain new tender based opportunities. The previous 12 months has seen some significant new clients won, including further penetration into the Financial Services Sector.

The Directors consider the Group has traded very strongly despite a significant reduction in sales revenues in March and April 2020 due to the impact of the pandemic and almost total shut down of the business during that period. Ultimately, this poor and unexpected finish to the year led to profit expectations not being met. The Directors have worked tirelessly over the years to place the business in a strong financial position and this has been evidenced with an ability to navigate and sustain unexpected events such as the Covid 19 pandemic.

Principle Risks and Uncertainties

As a result of normal business activities, the Group is exposed to a range of risks, the most significant being operational and conduct risk. Operational risks are defined as financial loss or impairment to reputation as a result of failure of internal processes. The Group places reliance on their Actius system and there would be a significant impact if the system went down. This risk is mitigated through the Group's Data Recovery Plan. The Board of Directors define and establish the internal control framework and line managers manage the day to day operational risks within this framework. Conduct risk is the risk of actions, conduct, behaviours and decisions leading to inappropriate or inadequate customer outcomes. Conduct risk is managed by a risk, audit and compliance framework which monitors and reports on staff activity to ensure compliance with all legal, regulatory and contractual obligations. The Group meets these obligations through adopting the 6 Treating Customers Fairly principles and ensuring that fair outcomes for consumers are at the heart of the business's objectives and activities.

Results for the Year

Revenue increased from £10.1m to £10.3m, a growth of 2.0%. This has been as a result of increases in both numbers of clients and the volume of accounts serviced and would have increased further if the pandemic had not significantly impacted revenue in the last months of the financial year. The business earned £0.4m of operating profit, which was lower than the previous year due to investment in staffing levels which saw the number of employees rise to 239 by April 2020 and the impact of the pandemic at the end of the year. Net assets at year end decreased slightly to £2.1m (2019: £2.3m).

Strategic report for the year ended 30 April 2020 (continued)

Performance Indicators (KPIs)

The main KPIs used within the business to judge performance in the financial year were client and company level analysis' of allocations of work received, payments collected, commission rates, cost/income ratios and EBITDA. These are used alongside key operational data points to measure productivity and compliance.

Future Developments and Opportunities

The Group continues to enhance the range and depth of services it provides to the Sectors it services. Through focusing on improving efficiency within the operation, investing in technology, including the continued enhancement of its bespoke in-house developed customer platform and its customer centric way of thinking, the Group expects to continue to maintain its current customer base and win new contracts over the next 12 months.

Effective, professional and enhanced customer interaction by way of an ability to manage high volume customer portfolios in a bespoke manner will continue to be a key growth contributor. The Group also continues to invest heavily into its employees, with its comprehensive learning and development and employee wellbeing programmes. The exceptional circumstances of the Covid 19 pandemic are expected to continue to affect the first 6 months of the new financial year. Through careful management of the cost base during the pandemic, the Group expects to be well positioned following the return to business normality to gain new contract awards and is already competing for increased tender opportunities. The Group expects to be awarded several of these during the next 12 months and to continue its future growth as a consequence.

By order of the board

Darren Guest

Darren Guest Managing Director 21 April 2021

Directors' report for the year ended 30 April 2020

The directors present their annual report together with audited consolidated financial statements of the Group for the year ended 30 April 2020.

Principal activities

The Group's principal activity is included within the Strategic report on page 2.

Review of the business

The review of the business is included within the Strategic report on page 2.

Future developments

Future developments have been included within the strategic report on page 3.

Employees

Equal opportunity for all is at the forefront of our recruitment process. Throughout the process for attracting and assessing prospective new employees, a robust scoring matrix is utilised to ensure the skills of the individual are the ultimate focus.

An induction and performance management and development programme is in place for our operational employees and structured appraisal-related pay exists for all employees. This ensures the Group is fair and transparent in all aspects of development, appraisal and pay. The learning and development and employee wellbeing programmes have been further strengthened in the year as part of a continual investment into our employees.

Monthly one to one meetings for employees with their direct line manager provide a platform for the employee to discuss openly company and individual performance and allow the employee a voice for any concerns or ideas they may have. In addition, annual anonymous staff surveys are conducted which invite all employees to express their thoughts and suggestions as to what they feel is going well within the business or could be improved.

Directors

The directors of the Company who were in office during the year and up to the date of the signing of the financial statements were:

Andrew Barclay Darren Guest

Karen Ryan ceased to be a director on 31 October 2019.

Directors' report for the year ended 30 April 2020 (continued)

Dividends

Dividends on Ordinary B and C shares of £328,800 (2019: £230,000) were declared for the year, with £328,800 (2019: £100,000) paid as interim dividends in December 2019 and £nil (2019: £130,000) declared as a final dividend in April 2020.

Research and development

Research and development in the year has been focused on improving the technology used in the in house system, Actius, with the strategic aim of the system becoming a fully integrated collection and telecommunication system which optimises strategies using data enrichment processes and allows client interaction.

Independent auditors

The auditors, Garbutt & Elliott Audit Limited were appointed during the year and have indicated their willingness to continue in office and a resolution concerning their reappointment will be proposed at the Annual General Meeting.

Disclosure of information to the Auditors

Each of the persons who is a director at the date of approval of this report confirms that:

- (1) so far as the director is aware, there is no relevant audit information of which the Company's auditors are unaware; and
- (2) each director has taken all the steps that he/she ought to have taken as a director in order to make himself/herself aware of any relevant audit information and to establish that the Company's auditors are aware of that information

This confirmation is given and should be interpreted in accordance with the provisions of s418 of the Companies Act 2006.

Directors' report for the year ended 30 April 2020 (continued)

Statement of directors' responsibilities

The directors are responsible for preparing the Annual Report and the financial statements in accordance with applicable law and regulation.

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have prepared the group and company financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards, comprising FRS 102 "The Financial Reporting Standard applicable in the UK and Republic of Ireland", and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the group and company and of the profit or loss of the group and company for that period. In preparing the financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- state whether applicable United Kingdom Accounting Standards, comprising FRS 102, have been followed, subject to any material departures disclosed and explained in the financial statements;
- make judgements and accounting estimates that are reasonable and prudent; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group and company will continue in business.

The directors are also responsible for safeguarding the assets of the group and company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the group and company's transactions and disclose with reasonable accuracy at any time the financial position of the group and company and enable them to ensure that the financial statements comply with the Companies Act 2006.

By order of the board

Darren Guest

Darren Guest Managing Director 21 April 2021

Independent auditors' report to the members of 1st Locate (UK) Limited

Opinion

We have audited the financial statements of 1st Locate (UK) Limited (the 'parent company') and its subsidiaries (the 'group') for the year ended 30 April 2020 which comprise the group profit and loss account, the group balance sheet, the company balance sheet, the group statement of changes in equity, the company statement of changes in equity, the group statement of cash flows and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including FRS 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the group's and the parent company's affairs as at 30 April 2020 and of the group's profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the directors' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the directors have not disclosed in the financial statements any identified material
 uncertainties that may cast significant doubt about the group's or the parent company's
 ability to continue to adopt the going concern basis of accounting for a period of at least
 twelve months from the date when the financial statements are authorised for issue.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent

Independent auditors' report to the members of 1st Locate (UK) Limited (continued)

with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of our audit:

- the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and the Directors' Report have been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of the knowledge and understanding of the group and the parent company and its environment obtained in the course of the audit, we have not identified material misstatements in the Strategic Report and the Directors' Report.

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us: or
- the parent company financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.

Responsibilities of directors

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the group's and the parent company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the group or the parent company or to cease operations, or have no realistic alternative but to do so.

Independent auditors' report to the members of 1st Locate (UK) Limited (continued)

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditors' report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditors' report.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Garbutt & Elliott Audit Limited

Laura Masheder (Senior Statutory Auditor) for and on behalf of Garbutt & Elliott Audit Limited

Chartered Accountants Statutory Auditor

33 Park Place Leeds LS1 2RY

21 April 2021

Consolidated Profit and Loss Account for the year ended 30 April 2020

·	Note	2020 £'000	2019 £'000
Turnover	1	10,281	10,141
Cost of sales		(6,960)	(6,212)
Gross Profit		3,321	3,929
Administrative expenses		(3,202)	(2,860)
Other operating income	2	275	37
Operating Profit	2	394	1,106
Interest receivable and similar income	4	1	3
Interest payable and similar expenses	4	(38)	(50)
Profit before taxation		357	1,059
Tax on profit	5	(174)	(73)
Profit for the financial year		183	986

All activities in the current year relate to continuing operations.

There is no other comprehensive income for the year.

Consolidated and Company Balance Sheet as at 30 April 2020

		Group	(Company	
	Note	2020 £'000	2019 £'000	2020 £'000	2019 £'000
Fixed assets					
Goodwill	6	7	8	-	-
Intangible assets	7	20	27	20	27
Tangible assets	8	203	179	203	179
Investments	9			72	72
		230	214	295	278
Current assets					
Debtors	10	3,384	3,101	3,321	3,095
Cash at bank and in hand	11	678	582	645	468
		4,062	3,683	3,966	3,563
Creditors: amounts falling due within one year	12	(2,151)	(1,617)	(2,136)	(1,573)
Net current assets		1,911	2,066	1,830	1,990
Total assets less current		2,141	2,280	2,125	2,268
Creditors: amounts falling due after more than one year	13	(34)	(27)	(32)	(25)
Net assets		2,107	2,253	2,093	2,243
Capital and reserves					
Called up share capital	15	38	38	38	38
Retained earnings		2,069	2,215	2,055	2,205
Total equity		2,107	2,253	2,093	2,243

As permitted by s408 Companies Act 2006, the Company has not presented its own profit and loss account and related notes. The Company's profit for the year was £179,000 (2019: £997,000).

The notes on pages 20 to 27 are an integral part of these financial statements.

The financial statements on pages 10 to 27 were authorised for issue by the board of directors on 21 April 2021 and were signed on its behalf.

Darren Guest

Darren Guest Managing Director

Company registration number: 03702599

Consolidated Statement of changes in equity for the year ended 30 April 2020

	Note	Called Up Share Capital £'000	Retained Earnings £'000	Total Equity £'000
Balance as at 1 May 2019	15	38	2,215	2,253
Profit for the financial year		-	183	183
Dividends		-	(329)	(329)
Balance as at 30 April 2020		38	2,069	2,107

Consolidated statement of changes in equity for the year ended 30 April 2019

	Note	Called Up Share Capital £'000	Retained Earnings £'000	Total Equity £'000
Balance as at 1 May 2018	15	38	1,459	1,497
Profit for the financial year		-	986	986
Dividends		-	(230)	(230)
Balance as at 30 April 2019		38	2,215	2,253

Company Statement of changes in equity for the year ended 30 April 2020

	Note	Called Up Share Capital £'000	Retained Earnings £'000	Total Equity £'000
Balance as at 1 May 2019	·15	38	2,205	2,243
Profit for the financial year		-	179	179
Dividends		-	(329)	(329)
Balance as at 30 April 2020		38	2,055	2,093

Company statement of changes in equity for the year ended 30 April 2019

	Note	Called Up Share Capital £'000	Retained Earnings £'000	Total Equity £'000
Balance as at 1 May 2018	15	38	1,438	1,476
Profit for the financial year		-	997	997
Dividends		-	(230)	(230)
Balance as at 30 April 2019	-	38	2,205	2,243

Statement of consolidated cash flows for the year ended 30 April 2020

	Note	2020 £'000	2019 £'000
Net cash from/ (used in) operating activities	16	1,597	964
Taxation received / (paid)		(130)	259
Net cash generated from/ (used in) operating activities		1,467	1,223
Cash flow from investing activities			
Purchase of tangible and intangible assets		(119)	(64)
Net cash (used) in investing activities		(119)	(64)
Cash flow (used in) financing activities			
Decrease in short term loans		(886)	(716)
Dividends paid		(329)	(230)
Interest received		1	3
Interest paid		(38)	(50)
Net cash (used in) financing activities		(1,252)	(993)
Net increase in cash and cash equivalents		96	166
Cash and cash equivalents at the beginning of the year		582	416
Cash and cash equivalents at the end of the year		678	582
Cash and cash equivalents consist of:			
Cash at bank and in hand		678	582

Statement of Accounting Policies for the year ended 30 April 2020

General Information

1st Locate (UK) Limited ('the Company') provides billing, revenue management and support and fulfilment services to companies. The Company is a private company limited by shares and is incorporated in the United Kingdom and registered in England. The address of its registered office is Town Centre House, 1st Floor West Wing, The Merrion Centre, Leeds, West Yorkshire, LS2 8LY.

Statement of compliance

The financial statements of 1st Locate (UK) Limited have been prepared in compliance with United Kingdom Accounting Standards, including FRS102, "The financial reporting standard applicable in the United Kingdom and Republic of Ireland" and the Companies Act 2006.

The principal accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all the years presented, unless otherwise stated.

Basis of preparation

These financial statements are prepared on a going concern basis, under the historical cost convention. The preparation of financial statements in conformity with FRS 102 requires the use of certain critical accounting estimates. It also requires management to exercise its judgement in the process of applying the company's accounting policies. The areas involving a higher degree of judgement or complexity, or areas where assumptions and estimates are significant to the financial statements are disclosed below.

Critical accounting judgments and estimation uncertainty

Estimates and judgments are continually evaluated and are based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

The company makes estimates and assumptions concerning the future. The resulting accounting estimates will, by definition, seldom equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are addressed below.

Useful economic lives of tangible assets

The annual depreciation charge for tangible assets is sensitive to changes in the estimated useful economic lives and residual values of the assets. The useful economic lives and residual values are reassessed annually. They are amended when necessary to reflect current estimates, based on technological advancement, future investments, economic utilisation and the physical condition of the assets. See note 8 for the carrying amount of the property plant and equipment, and accounting policies for the useful economic lives for each class of assets.

Impairment of debtors

The company makes an estimate of the recoverable value of trade and other debtors. When assessing impairment of trade and other debtors, management considers factors including the current credit rating of the debtor, the ageing profile of debtors and historical experience. See note 10 for the net carrying amount of the debtors and associated impairment provision.

Provisions

Provisions are made against historic amounts for customer payments collected not yet paid to clients. These provisions require management's best estimate of liability that may be present.

Going Concern

The company meets its day-to-day working capital requirements through its bank and factoring facilities. The company's forecasts and projections, taking account of reasonably possible changes in trading performance, show that the company should be able to operate within the level of its current facilities. After making enquiries, the directors have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. The company therefore continues to adopt the going concern basis in preparing its financial statements.

Revenue recognition

Revenue is measured at the fair value of the consideration received or receivable and represents the amount receivable for services rendered, net of returns, discounts and rebates allowed by the company and value added taxes. The company recognises revenue when the service provided to the client or customer is complete. Revenue is both commission based calculated on payments collected and fixed fees.

Employee benefits

The Company provides a range of benefits to employees, including annual bonus arrangements, paid holiday arrangements and defined contribution pension plans.

Short term benefits

Short term benefits including holiday pay and other similar non-monetary benefits are recognised as an expense in the period in which the service is received.

Defined pension contribution plans

The company pays into a government nominated defined contribution pension scheme. A defined contribution plan is a pension plan under which the company pays fixed contributions into a separate entity. Once the contributions have been paid the company has no further payment obligations. The contributions are recognised as an expense when they are due. Amounts not paid are shown in accruals in the balance sheet. The assets of the plan are held separately from the company in independently administered funds.

Annual Bonus plan

The company operates an annual bonus plan for employees. An expense is recognised in the profit and loss account when the company has a legal or constructive obligation to make payments under the plan as a result of past events and a reliable estimate of the obligation can be made.

Taxation

Taxation expense for the period comprises current and deferred tax recognised in the reporting period. Tax is recognised in the profit and loss account, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case tax is also recognised in other comprehensive income or directly in equity respectively.

Taxation (continued)

Current or deferred taxation assets and liabilities are not discounted.

Certain of the activities of the company are eligible for the enhanced taxation reliefs available under the research and development tax regime. A tax asset is only recognised in respect of research and development tax credits when the amount can be reliably measured and receipt is considered probable, which is usually upon submission of the necessary tax return. Accordingly, the company at the balance sheet date may have entitlement to tax credits for which credit is not recognised in the balance sheet as the recognition criteria of the accounting policy have not been met.

Current tax

Current tax is the amount of income tax payable in respect of the taxable profit for the year or prior years. Tax is calculated on the basis of tax rates and laws that have been enacted or substantively enacted by the period end. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation. It establishes provisions where appropriate on the basis of amounts expected to be paid to the tax authorities.

Deferred tax

Deferred tax arises from timing differences that are differences between taxable profits and total comprehensive income as stated in the financial statements. These timing differences arise from the inclusion of income and expenses in tax assessments in periods different from those in which they are recognised in financial statements. Deferred tax is recognised on all timing differences at the reporting date except for certain exceptions. Unrelieved tax losses and other deferred tax assets are only recognised when it is probable that they will be recovered against the reversal of deferred tax liabilities or other future taxable profits. Deferred tax is measured using tax rates and laws that have been enacted or substantively enacted by the period end and that are expected to apply to the reversal of the timing difference.

Goodwill

Goodwill represents the excess of the cost of acquisition of a business over the fair value of net assets acquired. It is initially recognised as an asset at cost and is subsequently measured at cost less accumulated amortisation and accumulated impairment losses. Goodwill is considered to have a finite useful life and is amortised on a systematic basis over its expected life, which is ten years.

Intangible assets

Computer software or data is stated at cost less accumulated amortisation and accumulated impairment losses. Software is amortised over its estimated useful life between three and five years, on a straight line basis. Where factors, such as technological advancement or changes in market price, indicate that residual value or useful life have changed, the residual value, useful life or amortisation rate are amended prospectively to reflect the new circumstance.

The assets are reviewed for impairment if the above factors indicate that the carrying amount may be impaired.

Tangible assets

Tangible assets are stated at cost less accumulated depreciation and accumulated impairment losses. Cost includes the original purchase price, costs directly attributable to bringing the asset to its working condition for its intended use, dismantling and restoration costs and borrowing costs capitalised.

Depreciation is calculated, using the straight-line method, to allocate the cost to their residual values over their estimated useful lives, as follows:

Leasehold Improvements over the life of the lease

Computer Equipment 3 yearsFixtures and Fittings 6.5 years

The assets' residual values and useful lives are reviewed, and adjusted, if appropriate, at the end of each reporting period. The effect of any change is accounted for prospectively.

Tangible assets are derecognised on disposal or when no future economic benefits are expected. On disposal, the difference between the net disposal proceeds and the carrying amount is recognised in profit or loss and included in 'Other operating (losses)/income.

Leased assets

At inception the company assesses agreements that transfer the right to use assets. The assessment considers whether the arrangement is, or contains, a lease based on the substance of the arrangement.

Operating Leases

Leases that do not transfer all of the risks and rewards of ownership are classified as operating leases. Payments under operating leases are charged to the profit and loss account on a straight-line basis over the period of the lease.

Lease incentives

Incentives received to enter into a finance lease reduce the fair value of the asset and are included in the calculation of present value of minimum lease payments. Incentives received to enter into an operating lease are credited to the profit and loss account, to reduce the lease expense, on a straight-line basis over the period of the lease.

Investment

Investments in Actius (International) Limited and Henriksen Limited are held at cost less accumulated impairment losses.

Cash and cash equivalents

Cash and cash equivalents includes cash in hand, deposits held at call with banks, other short-term highly liquid investments with original maturities of three months or less and bank overdrafts. Bank overdrafts are shown within borrowings in current liabilities.

Provisions and contingencies

Provisions are recognised when the company has a present legal or constructive obligation as a result of past events; it is probable that an outflow of resources will be required to settle the obligation; and the amount of the obligation can be estimated reliably. Provisions include deferred tax liabilities. The accounting policy for deferred taxation is included in the taxation accounting policy note.

The recognition criteria for contingent assets are different from those for contingent liabilities.

Contingent liabilities are not recognised. Contingent liabilities arise as a result of past events when it is not probable that there will be an outflow of resources or that the amount cannot be reliably measured at the reporting date or when the existence will be confirmed by the occurrence or non-occurrence of uncertain future events not wholly within the company's control. Contingent liabilities are disclosed in the financial statements unless the probability of an outflow of resources is remote.

Share capital

Ordinary shares are classified as equity. Incremental costs directly attributable to the issue of new ordinary shares or options are shown in equity as a deduction, net of tax, from the proceeds.

Distributions to equity holders

Dividends and other distributions to company's shareholders are recognised as a liability in the financial statements, in the period in which the dividends and other distributions are approved by the company's shareholders. These amounts are recognised in the statement of changes in equity.

Invoice Discounting

The company utilises an invoice discounting facility which allows the draw-down of cash against sales invoices issued. This facility is treated as a basic finance debt instrument, stated at cost, which is measured as cash advances received in excess of the cash collections on trade invoices. Interest and similar charges on the provision of the facility are charged to the profit and loss as incurred.

Client Money and Client Liabilities

Through the normal course of business the company collects and holds money on behalf of clients. This client money is held in separate bank accounts to company money. A client liability is recorded against the cash held and are excluded from the balance sheet as amounts are not available to the Company. No interest is earned or charged against client monies.

Government Grants

Government grants are recognised at the fair value of the asset received or receivable when there is reasonable assurance that the grant conditions will be met and the grants will be received. A grant that specifies performance conditions is recognised in income when the performance conditions are met. Where a grant does not specify performance conditions it is recognised in income when the proceeds are received or receivable. A grant received before the recognition criteria are satisfied is recognised as a liability.

Notes to the Financial Statements for the year ended 30 April 2020

1. Turnover

Analysis of turnover by category

	2020 £'000	2019 £'000
Collection based Commissions	8,655	8,856
Other Sales	1,626	1,285
	10,281	10,141

All revenue is earned within the UK.

2. Operating profit

Operating profit is stated after charging (crediting):

	Note	2020 £'000	2019 £'000
Staff costs	3	6,109	5,402
Amortisation of intangible assets	7	7	6
Depreciation of tangible assets	8	95	81
Operating lease charges		281	231
Audit fees payable to the company's auditors		18	32
Non-Audit services provided by company's auditors		3	64
Other Operating Income – Government grants		(275)	-
Other Operating Income – Other			(37)

3. Employees and directors remuneration

	2020 £'000	2019 £'000
Wages and salaries	5,731	5,071
Social security costs	319	291
Other pension costs	59	40
Staff costs	6,109	5,402

The average monthly number of persons (including executive directors) employed by the company during the year was:

By activity	2020 2019 Number Number
Operational	181 177
Support	58 32
	239 215

3. Employees and directors continued

	2020	2019
Directors	£'000	£'000
The directors' emoluments were as follows:		
Aggregate remuneration	1,407	1,200

The highest paid director's emoluments were £1,315,000 (2019: £1,020,000).

4. Interest payable and similar expense and interest receivable and similar income

	2020 £'000	2019 £'000
Interest payable on other loans	(38)	(50)
Interest receivable - bank	1	3_

5. Tax on profit

a. Tax charge included in profit or loss

	2020 £'000	2019 £'000
Current tax:		
Corporation tax on UK profits	67	89
Adjustment in respect of prior periods	100	(8)
Total current tax	167	81
Deferred tax:		
Origination and reversal of timing differences	4	(5)
Adjustment in respect of previous periods	-	(4)
Effect of changes in tax rates	3	11
Total deferred tax	7	(8)
Total tax charge included in profit and loss account	174	73

As at 30 April 2020, no amounts have been recognised for enhanced research and development taxation credits for the years ended 30 April 2019 and 30 April 2020. This is in accordance with the accounting policy, as the amounts cannot be reliably measured.

b. Reconciliation of tax charge

Tax assessed for the year is higher (2019: lower) than the standard rate of corporation tax in the UK for the year ended 30 April 2020 of 19% (2019: 19%). The differences are explained below:

	2020 £'000	2019 £'000
Profit before taxation	357	1,059
Profit multiplied by the standard rate of tax in the UK of 19% (2019: 19%) Effects of:	68	201
- Expenses not deductible for tax purposes	3	100
- Income not taxable	-	(217)
 Adjustment in respect of prior years 	100	(12)
- Tax rates changes	3	1
Tax charge for the year	174	73

Factors affecting current and future tax changes

Changes to the UK corporation tax rate was substantively enacted as part of Finance Bill 2020 (on 17 March 2020). The rate applicable from 1 April 2020 now remains at 19%, rather than the previously enacted reduction to 17%. Deferred taxes at the balance sheet date have been measured using these enacted tax rates and reflected in these financial statements.

6. Goodwill

	Goodwill £'000
At 1 May 2019	
Cost	8 '
Accumulated amortisation and impairment	
Net book amount	8
Year ended 30 April 2020	
Opening net book amount	8
Additions	-
Amortisation	(1)
Closing net book amount	7
At 30 April 2020	
Cost	8
Accumulated amortisation and impairment	(1)
Net book amount	7

Goodwill is in respect of the acquisition of Henriksen Limited on 31 October 2017.

7. Consolidated and Company Intangible assets

	Website development £'000
At 1 May 2019	
Cost	33
Accumulated amortisation and impairment	(6)
Net book amount	27
Year ended 30 April 2020	
Opening net book amount	27
Additions	-
Amortisation	. (7)
Closing net book amount	20
At 30 April 2020	
Cost	33
Accumulated amortisation and impairment	(13)
Net book amount	20

8. Consolidated and Company Tangible assets

	Leasehold Improvements £'000	Fixtures and Fittings £'000	Computer Equipment £'000	Total £'000
At 1 May 2019				
Cost	46	110	196	352
Accumulated depreciation and impairment	(18)	(41)	(114)	(173)
Net book amount	28	69	82	179
Year ended 30 April 2020 Opening net book amount Additions Depreciation	28 2 (8)	69 16 (18)	82 101 (69)	179 119 (95)
Closing net book amount	22	67	114	203
At 30 April 2020 Cost Accumulated depreciation and impairment	48 (26)	126 (59)	297 (183)	471 (268)
Net book amount	22	67	114	203

9. Investments

	2020 £	2019 £
Net book Value at 1 May and 30 April	72,149	72,149
Analysed as: Actius (International) Limited		80
Henriksen Limited		72,069

An 80% shareholding is held in Actius (International) Limited which is a dormant company registered at Town Centre House, 1st Floor West Wing, The Merrion Centre, Leeds, West Yorkshire, LS2 8LY. A 100% shareholding is held in Henriksen Limited which is a trading company registered at Town Centre House, 1st Floor West Wing, The Merrion Centre, Leeds, West Yorkshire, LS2 8LY.

10.Debtors

	Group		Company	
	2020 £'000	2019 £'000	2020 £'000	2019 £'000
Trade Debtors	1,365	2,056	1,335	2,052
Other Debtors	97	144	66	143
Intercompany Debtors	-	-	-	-
Prepayments and accrued income	721	584	719	583
Short term Loan	1,201	317	1,201	317
	3,384	3,101	3,321	3,095

Trade debtors are stated after provisions for impairment of £nil (2019: £nil).

Short Term Loans comprises of factoring guaranteed against trade debtors.

11. Cash at bank and in hand

Group Cash at bank and in hand is £679,000 (2019: £582,000), Company Cash at bank and in hand is £645,000 (2019: £468,000). The entire balance is for corporate purposes. Cash held in client accounts is excluded.

12. Creditors: amounts falling due within one year

	Group		Company	
	2020 £'000	2019 £'000	2020 £'000	2019 £'000
Trade creditors	277	346	265	312
Corporation tax	68	31	66	23
Other taxation and social security	465	374	461	372
Other creditors	13	61	16	61
Directors Loan Accounts	1,026	610	1,026	610
Accruals and deferred income	302	195	302	195
	2,151	1,617	2,136	1,573

13. Creditors: amounts falling due after more than one year

	Group	Group Company		
	2020 £'000	2019 £'000	2020 £'000	2019 £'000
Amounts falling due between one and five years		•		
Deferred tax provision	34	27	32	25
	34	27	32	25

The Group had deferred tax provisions on capital allowances of £34,043 (2019: £27,504).

14. Post-Employment Benefits

The company pays into a government nominated pension scheme to comply with legal requirements. The total charge for defined contributions into this scheme was £59,183 (2019: £39,941).

15.Called up share capital

Allotted, Called Up and Fully Paid Ordinary Shares of £1 each.

· .	2020 £	
Equity: Ordinary Shares		
Ordinary 'A' Shares	30,000	30,000
Ordinary 'B' Shares	5,250	5,250
Ordinary 'C' Shares	2,250	2,250
	37,500	37,500
Dividend: On Equity Ordinary 'B' and 'C' Shares		
Interim Dividends	328,800	100,000
Final Dividends	-	130,000
Total Dividends	328,800	230,000

16.Net cash from operating activities

	2020 £'000	2019 £'000
Profit for the financial year	183	986
Tax on profit	174	73
Net interest expenses	37	47
Operating profit	394	1,106
Depreciation of tangible assets	95	81
Amortisation of intangible assets	7	6
Working capital movements:		
 Decrease (increase) in debtors 	603	(625)
- Increase in payables	498	396
Cash flow from operating activities	1,597	964

17. Capital and other commitments

At 30 April 2020 the Company had future minimum lease payments under non-cancellable operating leases as follows:

	2020 £'000	2019 £'000
Payments Due		
Not Later than one year	301	218
Later than one year and not later than five years	851	909
Later than five years	128	213
	1,280	1,340

18. Related Party Transactions

The company has taken advantage of the disclosure exemptions of Section 33.1A of FRS 102 which permits it to not present details of its transactions with members of the group headed by 1st Locate (UK) Limited where relevant group companies are all wholly owned. Details of outstanding balances as at the year end are given in notes 10 and 12.

At 30 April 2020 an amount of £66,710 was owed to Darren Guest (2019: £76,764 owed by Darren Guest) and an amount was owed to Andrew Barclay of £959,268 (2019: £610,221).

19. Ultimate controlling Party

The ultimate controlling party is Mr A Barclay by virtue of his shareholding.