367998

Customers In Focus Limited

Minutes of the Extraordinary General Meeting of the Company held at BRB House
180 High Street
Egham
Surrey
TW20 9DN
United Kingdom

on 31-March-1999.

Present:

Philip John Arnett

In Attendance: Susan Elizabeth Arnett

NOTICE OF MEETING

The Chairman produced the Notice convening the Meeting. He declared that a quorum was present and that accordingly the meeting was duly convened and constituted.

ALLOTMENT

IT WAS RESOLVED in response to an application accompanied by payment in cash THAT shares in the capital of the Company be allotted to rank pari passu with the issued shares of the Company on the date given as follows:

Share Class: Ordinary
Amount Paid Up Per Share £1.00
Transaction Number 2
Total Shares Allotted 10

Date 31-March-1999

Allottee Philip John Arnett

Shares Class Ordinary

Number of shares 10

Application Number 2

Certificate Number 3



Customers In Focus Limited

Minutes of the Extraordinary General Meeting of the Company held at BRB House
180 High Street
Egham
Surrey
TW20 9DN
United Kingdom

on 31-March-1999. (Continued)

IT WAS RESOLVED that a new class of share, "Ordinary 'A" be created at £1.00 with a total issue of 1,000 shares.

IT WAS RESOLVED that the authorised share capital of Customers In Focus Limited be changed from

£1,000.00 Sterling

to

£2,000.00 Sterling

ALLOTMENT

IT WAS RESOLVED in response to an application accompanied by payment in cash THAT shares in the capital of the Company be allotted to rank pari passu with the issued shares of the Company, except that Ordinary 'A' shares will not have voting rights, on the date given as follows:

Share Class Ordinary 'A'
Amount Paid Up Per Share 1.00
Transaction Number 1
Total Shares Allotted 80

Date 31-March-1999

Allottee Susan Elizabeth Arnett

Shares Class Ordinary 'A'

Number of shares 80

Application Number 1

Certificate Number 1

Customers In Focus Limited

Minutes of the Extraordinary General Meeting of the Company held at BRB House
180 High Street
Egham
Surrey
TW20 9DN
United Kingdom

on 31-March-1999. (Continued)

There were no other outstanding matters and the meeting was concluded.

Chairman.