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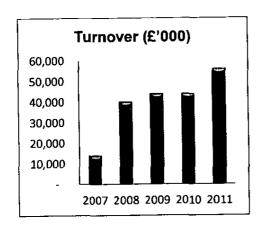
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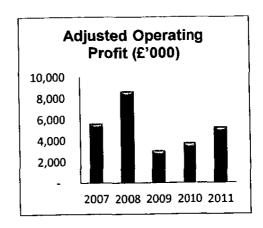
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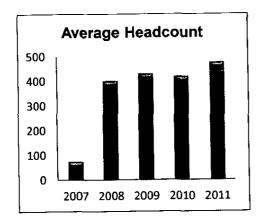
**YOUGOV PLC** 

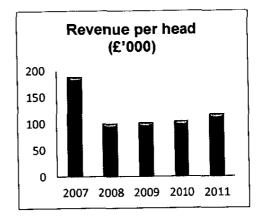
ANNUAL REPORT AND ACCOUNTS

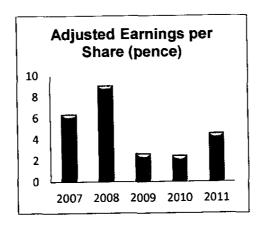
For the year ended 31 July 2011











#### **CHAIRMAN'S STATEMENT**

For the year ended 31 July 2011

#### Introduction

In the year ended 31 July 2011, YouGov has recorded a high level of growth and significantly increased profits. These results were very much in line with the budget set out at the beginning of the year. They reflect the management's success in achieving our Group targets and delivering better than expected results from the US acquisitions made during the year.

#### Results

This year's revenue of £56 1m represents an increase of 27% over the prior year. Organic growth (excluding the effect of acquisitions and disposals) of 9% was well ahead of the research market, particularly in the UK and US. Adjusted operating profits increased by £1.5m (40%) to £5.3m. Cash generated from operations was £5.6m. Our cash balance at the end of the year was £9.4m compared to £15.6m at 31 July 2010. This was after expenditure in the year of £8.1m on acquisitions and investments.

The Board does not propose the payment of a dividend at this time but this policy is kept under review

#### Strategy

While this year's performance has benefitted from US acquisitions, it has also re-affirmed the strength of our core business model of online market research. This core model delivers accurate information rapidly using our highly responsive online panel supported by our own technology and strong analytics capability. This includes proprietary research data and reports as well as custom research conducted by our specialist teams using the common operating platform which is tailored to the needs of individual clients and sectors.

As identified previously, we are achieving success with our core products and services even in markets such as Germany where there is greater resistance to change. With the evidence of client demand for our rich panel-derived data and a stronger delivery platform we are planning to expand our core model further into new territories, new markets, and also to launch more new products. Some of these such as business intelligence and products tailored for the investment community have already been successfully trialled this year.

Effective execution is clearly vital to the delivery of our strategy especially when we expand geographically. The Board was pleased with progress in America which is now our largest operation. Our first acquisition - Polimetrix - was made there in 2006 and has proved to be an excellent basis for expansion. In August 2010, we purchased Harrison Group in Connecticut and in April 2011, Definitive Insights in Oregon. We believe that after a few false starts, YouGov is now demonstrating its ability to make good acquisitions and integrate them successfully.

#### **Board and Management**

To continue to deliver our plans for future expansion and roll-out of our main products across all our businesses, we have announced a number of management changes since the year-end In August 2011, Doug Rivers joined the board as Chief Innovations Officer to lead the development of YouGov's key data products and their exploitation across the Group Doug was the founder of Polimetrix which is the core of YouGov's American business and has been CEO, YouGov America since 2007 Doss Struse, currently Managing Partner of Definitive Insights, has been appointed as President of YouGov America, responsible for its operational management including the continued integration of the recently acquired businesses. Doss brings extensive experience in managing international research businesses which will help to maintain the rapid growth of our US business.

#### CHAIRMAN'S STATEMENT

For the year ended 31 July 2011

In parallel with these changes, we have promoted Tim Britton, CEO, YouGov UK to the new role of Chief Operating Officer, Europe, Middle East and Africa (EMEA). He will be responsible for directing YouGov's operations and implementing the business and management strategy across the region. Phil Rance, formerly Managing Director, EMEA at Research Now, has succeeded Tim in the role of Managing Director, YouGov UK

In Germany, we have appointed Andreas Sperling as the new CEO, completing the management reorganisation undertaken earlier in the year Andreas has held senior management roles in the research sector in Europe and Asia notably as CEO, Africa, Asia Pacific and Managing Director, Germany of Millward Brown We look forward to Andreas bringing his skills and experience to bear in driving the changes that are still needed to bring the performance of our German business into line with the rest of the Group

#### Growth

Our focus in the coming year is on growing the core business as well as extending the model to new markets and new customers through organic start-ups and joint ventures. We remain open to adding "tuck-in" acquisitions if the right opportunities arise. We have the internal resources to fund these. The Board has approved selective investments in new products such as SixthSense which are intended to create new long-term sources of profitable revenue.

#### **Prospects**

We face economic volatility and uncertainty across all the markets in which we operate and our clients are likely to be conservative in their spending plans. While we will maintain good control over operating costs to reflect this, we are in a rapidly changing industry and will—keep investing in new products and services with good potential so as to deliver long-term profit growth. Trading in the first couple of months has been satisfactory and in line with the Board's expectations.

Roger Parry Chairman 10 October 2011

#### **CEO'S REPORT**

For the year ended 31 July 2011

We are pleased to report another year of significant revenue and profit growth, building on the progress made last year. As expected, our performance in the second half of this financial year followed a similar trend to that in the first half. Our Group's full year revenue increased by 27% and adjusted operating profit by 40% compared to the prior year. While the recent US acquisitions of Harrison Group and Definitive Insights contributed to this performance, we also achieved healthy organic growth. Our UK, US and Scandinavian operations have all reported double-digit organic growth and gained market share.

The US is now our largest region in terms of revenue, with the newly acquired businesses performing ahead of original expectations and contributing significantly to Group profits. As importantly, they are fulfilling our objective of expanding YouGov's US reach into the corporate research market and have added a number of US based global brands to our client base. Our UK business continued to grow well and generate good margins as well as initiating the development of SixthSense, our new reports business. Scandinavia completed its turnaround to profitability on a full year basis while the Middle East succeeded in delivering higher profits year-on-year despite the expected reduction in revenue from a major long-term Iraqi contract. This demonstrates our ability to exploit new opportunities in the Middle East building on the strong relationships, reputation and panel that we have developed in the region.

Overall, we have delivered in line with expectations. This was despite a disappointing performance in Germany where the benefits of the re-organisation of operations and management that we began this year have been slower to materialise than we hoped. However, since the new CEO took up his position shortly after the year end, the pace of improvement is accelerating.

During the last year we have expanded our philanthropic and educational reach by collaborating on projects with major UK Universities. At the beginning of 2011, YouGov entered into an academic partnership with the Department of Politics and International Studies at Cambridge University, to establish a think-tank and centre of excellence for public opinion research. The not-for-profit partnership was formally launched in September 2011. Earlier in the year, YouGov collaborated with Imperial College and University College, London in a pilot of StartUp Summer, a development programme for student entrepreneurs, which was supported by StartUp Britain, a Government initiative to accelerate enterprise in the UK.

#### Looking ahead

We continue to pursue our strategy of strengthening the foundations of our business while developing new products and markets – building on our core strengths and innovating for the future

We will also continue to manage our cost base tightly and to ensure that we make best use of the engine we have built. That engine (the combination of high-response panel, technological platform for data collection and panel management, and our profile data library) cost-effectively delivers quality data and insight through a scalable model. There is additional potential for driving more value from that model and in the coming year we will further advance our products and our productised methodologies. We will also continue to harmonise our marketing and sales systems across the Group in particular to increase cross-border work. This will be one of the key priorities for the new senior management in EMEA and America.

We will also be expanding into new geographies to meet growing demand for our core suite of online products. We have already established a new panel of over 50,000 members in France which began to run its first commercial surveys in September 2011 and plan to open a sales office in Paris in November 2011. We are also actively evaluating entry strategies for other key markets.

BrandIndex, our flagship brand intelligence service, maintained its high growth continuing to win new customers in all our markets resulting in revenue up by 35%. We have now developed a new version of the product, with major enhancements that will make it even easier for clients to integrate BrandIndex.

#### **CEO'S REPORT**

For the year ended 31 July 2011

with their day-to-day management information. The new BrandIndex version is now being successfully trialed with two clients and will be rolled out across the US and UK over the course of the year.

SixthSense, our business intelligence service that combines primary research data with that from other sources as well as informed commentary, launched in the UK in 2010 and grew well in its first full financial year of operation. Its product list now comprises some 140 reports whose scope ranges from a whole sector (such as Food and Drink) down to an in-depth study of a category (such as Baby Foods) in October 2010, we also developed (with Bloomberg) the first of a series of macro-data products HEAT (Household Economic Activity Tracker) which measures consumer economic activity and confidence and now covers the UK, USA and China. This will form part of the new reports business aimed at the investment community to be launched during the current financial year.

We will also be bringing to market a new data product that brings together existing YouGov methods with new data sources to provide clients with faster and more holistic information direct to their desk tops. Given the ever-increasing consumer connectivity and empowerment, which creates rising uncertainty and volatility in markets, we believe that there will be a demand for the kind of continuous-flow up-to-the-moment primary data that YouGov can provide

Finally, we are creating a new web presence with a greater emphasis on interactivity and experimentation to make being a member of the YouGov panel a more distinctive and worthwhile experience. The new website, which goes live in November, will support innovative tools for social media analysis and marketing. We believe that constantly improving the quality, size and responsiveness of the panel will become an increasingly important asset for our business which we believe is unique to the research industry.

#### **Current trading**

We expect good revenue growth to continue this year, despite the anticipated ending of the historic contract in Iraq by the end of 2011. YouGov remains committed to making additional investments in new products and geographical expansion which will support further growth. The current year will see further benefits from our US acquisitions and continued gains in other markets. We are also more confident of improving the German results with the new management in place.

Current trading is in line with the Board's expectations and with our strong balance sheet we remain confident of our ability to meet our clients' changing research needs despite increasing uncertainty in the macro-economic environment

#### **Review of Operations**

#### UK

	Year to 31 July 2011 £m	Year to 31 July 2010 £m	% Change
Revenue	13.7	12.1	13%
Operating Profit	3.5	3.4	3%
Operating Profit Margin (%)	24%	27%	

Our UK business has continued to perform well with revenues 13% higher than the prior year. This strong growth, well ahead of the market, was largely due to our products business which grew by 22%

#### **CEO'S REPORT**

For the year ended 31 July 2011

overall This area includes Brandlindex, which grew revenue by 29% and our market leading Omnibus service which grew by 16% as it continued to expand its international coverage. It also includes the first full year contribution from SixthSense, our new business intelligence service. This provides in-depth reports on a range of sectors drawing on YouGov's primary research data as well as other specialist data sources and expert views. Some 140 report titles are now available covering 400 topic areas. Our sector based custom research teams grew revenue by 7% and continued to add new clients such as Argos, the Penguin Group and Lawn Tennis Association while renewing major contracts with clients such as Asda, Costa Coffee and News International. Operating profits grew marginally to £3.5m due to a combination of lower gross margins which reflected a change of product mix, more international work and to the investment of approximately £0.4m in SixthSense and in our sales and business delivery teams to support further growth

#### USA

	Year to 31 July 2011 £m	Year to 31 July 2010 £m	% Change	% Organic Change
Revenue	15.9	48	231%	32%
Operating Profit	1.9	0.5	280%	58%
Operating Profit Margin (%)	12%	10%		

Our US revenue has more than tripled this year compared to last due to strong organic growth (32%) in the original business as well as the acquisitions of Harrison Group in August 2010 and Definitive Insights in April 2011 which contributed combined revenue of some £9 6m

As well as performing ahead of expectations, these acquisitions have as intended, created a much more significant presence for YouGov in the US corporate research market alongside our historic political and academic strengths. Corporate clients now account for some 80% of our US revenue with the acquired businesses bringing major clients such as GTECH and Microsoft and Panasonic. As they largely undertake their research using online methods, this has helped the integration process and offers further synergy benefits through migration of work to the YouGov panel. We have also drawn on the management resources they brought in with the appointment of Doss Struse, Managing Partner of Definitive Insights, as President in charge of operations of our entire US business, which was announced in August 2011. One of his initial tasks will be to complete the re-branding of our US custom research units under a single YouGov brand.

Within our original US business, BrandIndex continued to grow well in the USA, with revenue increasing by 55% over last year and new clients including Skechers and Kaplan Thaler Marketing Insights (acquired in April 2009), which specialises in customer segmentation, also performed well with revenue up by 33% and met the targets for the current year of its earn-out. Its clients this year included Bloomberg and Panasonic Political research remains important to the US business, and represented 10% of revenue this year due to the 2010 mid-term elections. It is pleasing to report the growing acceptance of online methods for political polling in the US which is beginning to catch up with commercial research where it has been the norm for a number of years.

#### **CEO'S REPORT**

For the year ended 31 July 2011

#### Middle East

	Year to 31 July 2011 £m	Year to 31 July 2010 £m	% Change
Revenue	7.5	7 2	4%
Operating Profit	19	14	36%
Operating Profit Margin (%)	25%	19%	

We have been successful this year in our strategy of growing the size and profitability of the regionally generated business so as to offset the expected scaling down of a long-term contract in Iraq This is reflected in a small overall revenue growth of 4% (6% in local currency terms) and a significant increase in annual operating profits helped by the full year benefit of the cost reductions undertaken early in 2010 Locally generated revenue increased by 34% and now represents nearly 60% of the total. This reflected the planned expansion in online data services which more than tripled their revenue due to more aggressive marketing of our panel which now covers 21 countries in the Middle East and North Africa and continued growth in the client base for BrandIndex and Omnibus products. Our local custom research which focuses mainly on clients in the UAE and Saudi Arabia grew revenue by 21% Major clients include Pepsico, Saudi Telecom and Johnson & Johnson We have also established a collaboration with Al-Aan TV to provide surveys for their pan-regional Arab language channels in line While the political with YouGov's policy of gaining a higher profile through media engagement developments in the region during the year clearly create uncertainty, we believe that they will provide more opportunities for YouGov to generate value through our ability to provide up-to-date information on the views and attitudes of people across the Middle East. We have already demonstrated this through opinion polls we published on Egyptian and Pakistani views during the last year

The revenue from our Iraq contract fell by 16% in the year as the client's requirements for research continued to be scaled back. This will reduce further in the current year and we expect the contract to end by December 2011. We will build on the success of our regionally generated business which we expect will continue to grow significantly

During the year we purchased the 22% minority interest in the Middle East business from the local shareholders. Full control of the business will help us to achieve our plans for further development

#### Germany

	Year to 31 July 2011 £m	Year to 31 July 2010 £m	% Change	% Change excluding GPW
Revenue	11 4	13.8	(17)%	(9)%
Operating Profit	0.3	0.4	(33)%	
Operating Profit Margin (%)	2%	3%		

Our German business is a substantial company in a major world market but is still only part way through the transition towards becoming an operation that fits with YouGov's core model and its results clearly reflect this. Overall revenue declined by 9% on a like-for-like basis (after excluding the Great Place to Work business disposed of in December 2010). However, the new online products business which started up two years ago and includes our flagship Omnibus and Brandlindex products, continued its excellent performance, growing revenue by 90% to £1.3m. Its offer, which is new to the German market, has attracted many new clients to YouGov and it also has higher margins than the traditional business.

#### **CEO'S REPORT**

For the year ended 31 July 2011

As reported at the half year, revenue in the custom research business has been declining due to the financial services sector which was a traditional strength although there has been progress in winning new clients in the automotive and technology sectors such as Mazda, Fujitsu and Nokia Siemens Some cost-reductions have been achieved through the closure of one unprofitable custom team which will save £0.5m annually and the ongoing re-engineering of the core business processes. Following the appointment of Andreas Sperling, a former regional CEO of Millward Brown, as CEO we believe that we now have the leadership in place to take the significant actions necessary to complete the transformation and enable YouGov to exploit the opportunities available in the German market

#### Scandinavia

	Year to 31 July 2011 £m	Year to 31 July 2010 £m	% Change
Revenue	83	7.0	19%
Operating Profit/(Loss)	0.6	0 1	500%
Operating Profit Margin (%)	7%	1%	

In the full year, our Scandinavian business maintained the good performance reported at the half year and achieved revenue growth of 19% as well as a significant increase in profitability following the improvement measures taken last year. It gained market share with revenue growth of 19% overall and 33% in Sweden, the region's largest market where new business development was very successful. In February 2011, we launched a new Swedish political opinion service led by Lars Björkman, a recognised expert in the field. Our annual syndicated study, the Nordic Food and Health Survey has also attracted a number of new clients. The business's major clients in the period included Nordisk Film Egmont, SonyEricsson and VisitSweden.

Stephan Shakespeare Chief Executive Officer 10 October 2011

#### **CFO'S REPORT**

For the year ended 31 July 2011

#### **Income Statement Review**

Group turnover for the year to 31 July 2011 of £56 1m was 27% higher than the prior year and 9% on a like-for-like basis, excluding the effect of acquisitions and disposals. In constant currency terms revenue grew by 29%. As expected, the highest growth was in the US at 32% organically and 231% in total following the two acquisitions made during the year UK, Middle East and Scandinavia also grew their revenue but Germany's fell by 9% organically (excluding Great Place to Work (GPW) disposed of during the year)

The Group's gross profit (after deducting costs of panel incentives and external data collection) increased by £7 9m to £42 2m although the gross margin fell by 3% points to 75% from 78% due largely to the higher proportion of external data collection undertaken by the American acquired businesses

Operating expenses (excluding amortisation and exceptional items) of £37m were £6 4m higher than last year, a total increase of 21% but only 13% in organic terms (excluding the businesses acquired and disposed of in the year). The operating expense ratio fell to 66% compared to 69% in the prior year reflecting the effect of savings measures taken in the previous 18 months although investments in staff were made during the year to support new business initiatives (such as SixthSense) and continued growth in existing areas.

The average number of staff (full-time equivalents) employed during the year increased to 476 from 420 in the previous year. The net growth of 56 staff reflected the addition of 58 in Harrison and Definitive Insights and a reduction of 26 due to the sale of GPW Germany. This represents an underlying increase of 24. Average revenue per head increased to £118k from £105k in the previous year.

Adjusted group operating profit increased by 40% to £5 3m compared to £3 8m in the previous year Adjusted profit before taxation, which includes net interest income, rose by £1 8m to £5 8m Adjusted earnings per share for the year rose by 88% to 4 7p (2010 2 5p), reflecting the improved profitability of the business. The reported result before taxation (after charging amortisation, impairment and exceptional items) showed a profit of £0 4m compared to a restated loss of £10 6m in the year ended 31 July 2010.

#### Amortisation of Intangible Assets and Impairment

Amortisation charges for intangible assets totalled £3.8m (2010 £3.7m) in the year of which £3.0m (2010 £2.6m) related to acquired assets and £0.8m (2010 £1.1m) to those created through the Group's own internal development activities

#### **Exceptional Items**

Exceptional costs of £1 1m (2010 restated £2 8m) were incurred in the year £0 5m related to costs incurred in respect of the US acquisitions made in the year and £0 5m to restructuring costs in Germany including the disposal of the GPW business in Germany and Austria

1 Adjusted earnings per share is calculated based on the post-tax result derived from the adjusted profit before tax

#### **CFO'S REPORT**

For the year ended 31 July 2011

#### Analysis of Operating Profit and Earnings per Share:

	31 July 2011 <u>£'000</u>	31 July 2010 <u>£'000</u>
Group operating profit before amortisation of intangibles, impairment & exceptional costs	5,269	3,776
Share-based payments	337	148
Imputed interest	202	48
Net finance income	58	5
Share of post-tax loss in joint ventures and associates	(32)	(8)
Adjusted profit before tax	5,834	3,969
Adjusted profit after tax	4,459	2,432
Adjusted earnings per share (pence)	4.7	2 5
,		

#### Cash flow

The Group generated £5 6m in cash from operations (before paying interest and tax) (2010 £4 9m) and paid out £11 0m in investing and financing activities (2010 £3 0m) £2 7m of this (2010 £2 3m) related to capital expenditure on tangible and intangible assets and £8 1m (2010 £0 6m) to acquisitions including deferred consideration

#### **Taxation**

The Group had a tax credit of £nil (2010 £2 6m) on a reported basis. The current tax charge of £0 2m (2010 £0 2m) was offset by a deferred tax credit of £0 2m (2010 £2 8m). On an adjusted basis the tax charge was £1 4m (2010 £1 5m) which represents an implied tax rate of 24% on the adjusted profit before tax (2010 39%).

#### **Balance Sheet**

Total shareholders' funds rose to £55 8m from £55 2m at 31 July 2010. However, total net assets fell to £55 9m compared to £59 2m at 31 July 2010 as the purchase of non-controlling interests in the Middle East and YouGovStone led to non-controlling interests falling by £3 9m, almost to £nil. Cash balances fell by £6 2m to £9 4m from £15 6m as at 31 July 2010 due largely to the cash expenditure on the US acquisitions and non-controlling interests. This contributed to a reduction of £7 5m in net current assets to £10 0m from £17 5m. Debtor days were constant at 61. Current liabilities increased by £3 5m to £16 4m from £12 9m. Creditor days fell slightly to 32 days from 34 days in 2010.

#### **CFO'S REPORT**

For the year ended 31 July 2011

#### Panel development

As at 31 July 2011, the Group's online panels comprised a total of 2,867,100 panellists (defined as the number of panel registrations), an increase of 14% over the total of 2,510,500 as at 31 July 2010. The panel sizes by region were

Region	Panel Size at 31 July 2011	Panel Size at 31 July 2010
UK	405,800	338,300
Middle East & North Africa	351,700	214,000
Germany & Central Europe	152,800	81,600
Scandinavia & Northern Europe	162,800	129,600
USA	1,768,200	1,747,000
France	25,800	
Total	2,867,100	2,510,500

Panel numbers have grown across all hubs in the current financial year. This is both due to the continually increasing levels of online survey activity and also an active commitment to panel growth being pursued by our global panel team. In the US the year on year increase was marginal due to a periodical review of participants leading to those with low or no activity being taken off the panel.

#### **Corporate Development Activities**

On 16 August 2010, the Group acquired 100% of Harrison Group, a leading US market research agency for a basic purchase consideration of six times the EBITDA achieved by Harrison in the year ended 31 December 2010 of \$2 4m (£1 5m) which amounts to a total of \$14 3m (£9 1m) \$6 0m (£3 8m) of this was paid on completion and \$3 0m (£1 8m) was paid in April 2011. The balance will be payable in instalments in 2012 and 2013, contingent upon the results achieved in 2010 and 2011. An additional payment of up to \$1 2m (£0 8m) will be payable in 2013 contingent upon strong EBITDA growth targets being achieved in the calendar years 2011 and 2012.

On 1 April 2011, the Group acquired 100% of Definitive Insights (DI), a custom research company based in Oregon, USA. The basic purchase consideration payable is 4.5 times the average EBITDA of DI for the two financial years ending 31 January 2013 plus an additional incentive of up to 20% contingent upon EBITDA growth between 2012 and 2013 exceeding 30%. If the full incentive is paid, this would bring the total multiple up to 5 times EBITDA for the year ended 31 January 2013. If DI achieves its business plan targets for the 2 years to January 2013, the earn-out payment will be \$4.7m (£2.9m), which together with the initial investment gives a total price of \$5.7m (£3.5m).

On 31 October 2010, the Group purchased the 22% shareholding that we did not already own in our Middle East business (YouGov ME FZ LLC) from the minority shareholders. The consideration for this purchase was £1 9m which represented a discount of £1 9m (£1 7m net of associated costs) compared to the book value of minority interests of £3 8m. This purchase will improve the ability of the Group to develop our Middle Eastern business as well as enhancing the earnings attributable to YouGov's shareholders.

As part of our strategy of focusing our attention in Germany on our core and strategic market research business, YouGov disposed of Great Place to Work Deutschland GmbH ("GPW Germany"), a wholly owned unit within YouGovPsychonomics AG, our German subsidiary, through a management buy-out led by the CEO of YouGovPsychonomics and the CEO of GPW Germany

The sale was completed on 31 December 2010 and proceeds of the disposal amounted to £0 5m

On 24 November 2010, the Group invested £0.5m in return for a shareholding of 25% in CoEditor Limited, of which Doughty Media 2 Limited, a company controlled by Stephan Shakespeare, owns 75%

#### **CFO'S REPORT**

For the year ended 31 July 2011

CoEditor has developed software and expertise in the field of news and content aggregation which will be provided exclusively to YouGov for the purpose of providing dedicated content and activities for members of YouGov's online panels. CoEditor's main business objective is to exploit its intellectual property rights in markets and activities outside market research. YouGov also has options to acquire additional shares which will enable it to benefit from increases in CoEditor's equity value resulting from its business development.

On 6 June 2011, the Group purchased the 49% shareholding that we did not already own in YouGovStone Limited from Carole Stone, the CEO and founder of the business. This was undertaken pursuant to the shareholders' agreement entered into when the joint venture business was established in April 2007. The total consideration for the purchase was £0.8m which was satisfied as to £0.7m in cash and as to £0.1m by the issue to Carole Stone of 228,833 ordinary shares in YouGov plc. These shares may not be sold for a period of twelve months from the date of issue. Carole Stone has become Executive Chairman of YouGovStone following the transaction. The prior year financial statements have been restated to reflect the liability at 31 July 2010 in respect of the put-option held by Carole Stone which was exercised in the year under review.

Alan Newman Chief Financial Officer 10 October 2011

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

The Directors present their report and the audited consolidated financial statements for the year ended 31 July 2011

#### Principal activities

YouGov carries out online research using proprietary software to produce accurate market research, political and media opinion polling and stakeholder consultation. The use of internet-based research enables YouGov to produce accurate research using larger sample sizes while keeping costs lower than traditional research companies that use telephone and face-to-face interview techniques.

#### **Business review**

The business review is discussed on pages 3 - 7

#### Principal risks and uncertainties

The principal risks and uncertainties are discussed in the Corporate Governance Report on pages 22 – 26

#### Financial summary

The financial summary is discussed on pages 8 - 11 of the Chief Financial Officer's Report

#### Dividends

No dividends were declared in the year (2010 £nil)

#### Future developments

Future developments are discussed in more detail in the Chairman's statement on pages 1 to 2

#### Events after the reporting date

Events after the reporting date are discussed in more detail in note 27 on page 77

#### **Directors**

The Directors of the Company who were in office during the year and at any point up to the date of signing this report were

Roger Parry (Chairman)
Stephan Shakespeare
Alan Newman
Doug Rivers (appointed 11 August 2011)
Peter Bazalgette
Nick Jones
Ben Elliot (appointed 2 August 2010)

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

#### **New Directors**

Ben Elliot joined the Board as a Non-Executive Director on 2 August 2010 Ben is Co-Chairman of Quintessentially which he co-founded in 2000 Prior to this Ben co-founded several other companies including K-Bar and members clubs Rock and Kabaret He graduated from the University of Bristol with a degree in Economics and Politics

Doug Rivers joined the Board as Chief Innovations Officer and an Executive Director on 11 August 2011 Doug was CEO of YouGov's American business from 2007 to 2011, following YouGov's acquisition of Polimetrix which Doug founded in 2004. He is also a Professor of Political Science at Stanford University and holds a PhD from Harvard University and a BA from Columbia University

#### Directors' interests in shares

The interests of the Directors in the shares of the Company 31 July 2011 and 31 July 2010 were as follows

TOTOTES	31 July 2011	31 July 2010
	Number of Shares	Number of Shares
Stephan Shakespeare	10,939,110	10,939,110
Alan Newman	25,000	25,000
Roger Parry	52,000	25,000
Peter Bazalgette	263,976	200,945
Nick Jones	-	-
Ben Elliot	-	-

1 Includes 5 ordinary shares held by Stephan's wife, Rosamund Shakespeare

The Directors' Interests in share options are detailed in the Remuneration Report on page 18

No Director had either, during or at the end of the year, a material interest in any contract which was significant in relation to the Group's business

#### Employee involvement and communication

The Company has continued its practice of keeping employees informed of matters affecting them as employees and the financial and economic factors affecting the performance of the Company

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to retrain them in order that their employment with the Company may continue

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

It is the policy of the Company that training, career development and promotion opportunities should be available to all employees

Employees are encouraged to own shares in the Company, and many employees are shareholders and/or hold options under the Company's share option schemes including the newly launched LTIP scheme. Information about the Company's affairs is communicated to employees through regular management meetings, our newsletter, intranet and social events.

#### Policy on supplier payments

The Company aims to pay all its suppliers within a reasonable period of their invoices being received and approved, provided that the supplier has performed in accordance with the relevant terms and conditions. At 31 July 2011, the number of days credit taken for purchases by the Group was 32 days (2010 34 days). The number of days credit taken for purchases by the Company was 33 days (2010 28 days).

#### Substantial shareholders

At 31 July 2011 the following had notified the Company of disclosable interests in 3% or more of the nominal value of the Company's shares

Name	Shareholding	
JO Hambro Capital Management	11,200,000	11 53%
Stephan Shakespeare '	10,939,110	11 26%
Balshore Investments	10,029,100	10 33%
Kabouter Management	5,987,000	6 16%
T Rowe Price Global Investments	5,861,948	6 03%
BlackRock	5,415,311	5 58%
Close Asset Management	4,597,601	4 73%
Invesco Perpetual	4,182,362	4 31%
Baillie Gifford	3,907,571	4 02%
Standard Life Investments	3,168,885	3 26%
	·	

<sup>1</sup> Includes 5 ordinary shares held by Stephan's wife, Rosamund Shakespeare

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

#### Key performance indicators

Key performance indicators are discussed in more detail on page 0 and in the Chief Financial Officer's Report on page 8

#### Financial risks

The financial risks facing the Group are discussed in more detail in note 21 on pages 72 to 74

#### Research and development

The Group's research and development activities centre on the development of bespoke software solutions to support and advance our online capabilities. No research and development was charged to the consolidated income statement in either 2011 or 2010 and £1 6m (2010 £1 0m) was capitalised and included within intangible fixed assets.

#### Social responsibility

The Group recognises the importance of respecting and supporting the communities in which it operates and, thus, improving the positive impact of business in society

#### Ethical behaviour

YouGov expects its employees to exercise high ethical and moral standards at all times whilst representing the Company

#### The environment

The Group recognises that the wise use of resources delivers both environmental and financial benefits. As part of our overall approach to Corporate Responsibility we aim to promote the maintenance of a healthy environment through responsible and sustainable consumption and production

Our operations are predominately office based, and here we try to minimise our impacts where practicable. As part of this policy we

- ensure that all waste is stored and disposed of responsibly, and recycle where possible,
- ensure that paper used comes from reputable managed forests, and
- comply, where required, with the Packaging (Essential Requirements) Regulations and the Packaging Waste Regulations

#### Health and safety

The Group takes all reasonable and practicable steps to safeguard the health, safety and welfare of its employees and recognises its responsibilities for the health and safety of others who may be affected by its activities

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

#### Diversity in the workplace

The Group is committed to providing a working environment in which its employees are able to realise their potential and to contribute to business success irrespective of gender, marital status, ethnic origin, nationality, religion, disability, sexual orientation or age

#### Charitable and political contributions

Donations to charitable organisations amounted to £46,430 (2010 £1,000) This included an annual subscription of £45,000 in respect of the "YouGov-Cambridge" programme, an academic partnership established with Cambridge University's Department of Politics and International Studies No political donations were made in the year or in the previous year

#### Insurance of company officers

The Company has maintained during the financial year, Directors' and officers' liability insurance which gives appropriate cover for any legal action brought against its Directors. In accordance with section 236 of the Companies Act 2006, qualifying third-party indemnity provisions are in place for the Directors and Company Secretary in respect of liabilities incurred as a result of their office, to the extent permitted by law. This insurance was in force at the date of signing of the financial statements.

#### Going concern

Having made enquiries, the Directors have a reasonable expectation that the Company has sufficient resources to continue in operational existence for the foreseeable future. For this reason, they continue to adopt the going concern basis in preparing the accounts.

#### Independent Auditors

In accordance with section 418(2) of the Companies Act 2006, each of the Company's Directors in office as at the date of this report confirms that

- so far as the Director is aware, there is no relevant audit information of which the Company's auditors are unaware, and
- all steps that ought to have been taken as a Director to make himself aware of any relevant audit information and to establish that the Company's auditors are aware of that information

The Group auditors are PricewaterhouseCoopers LLP A resolution to re-appoint PricewaterhouseCoopers LLP as auditors to the Company will be proposed at the forthcoming Annual General Meeting

#### **DIRECTORS' REPORT**

For the year ended 31 July 2011

#### **Annual General Meeting**

The annual general meeting of the Company will be held on 7 December 2011 at our offices at 50 Featherstone Street, London EC1Y 8RT

Alan Newman

Chief Financial Officer and Company Secretary

On behalf of the board

10 October 2011

#### REMUNERATION REPORT (PARTIALLY AUDITED)

For the year ended 31 July 2011

The Remuneration Committee comprised at 31 July 2011 two non-executive Directors, Peter Bazalgette and Nick Jones

#### **Remuneration Report**

A resolution will be put to the shareholders at the Annual General Meeting to be held on 7 December 2011 inviting them to consider and approve this report. The remuneration report is unaudited, except where stated

#### Compliance

The constitution and operation of the Committee is in compliance with the principles and best practice provisions as set out in the Combined Code as if it were followed and full consideration was given to these in determining the remuneration packages for the executive Directors for 2010/11

This is not a remuneration report as defined by Company law

#### **Policy on Remuneration of Executive Directors**

The Remuneration Committee reviews the performance of executive Directors and sets the scale and structure of their remuneration and the basis of their service agreements with due regard to the interests of shareholders. In determining that remuneration the Remuneration Committee seeks to offer a competitive remuneration structure to maintain the high calibre of its executive board. The Committee believes that maintaining the Company's business growth and profit record requires an overall compensation policy with a strong performance-related element.

The main components of the executive Directors' remuneration are

#### 1 Basic salary

Basic salary for each Director is determined by the Remuneration Committee taking into account the performance of the individual and external market data. The Committee's policy is to review salaries annually

#### 2. Annual Bonus

The Executive Directors are eligible for an annual bonus which is focused on the achievement of the Group's short-term objectives. The Remuneration Committee sets targets linked to the Group's stated strategy and tailored to each Director's individual role. These include financial and non-financial measures. It assesses their overall performance against those indicators and generally in determining the level of bonus payable.

#### 3. Share options

The Company believes that share ownership by non-business owner executive Directors strengthens the link between their personal interests and those of the shareholders in respect of shareholder value

#### REMUNERATION REPORT (PARTIALLY AUDITED)

For the year ended 31 July 2011

#### Long Term Incentive Plan ("LTIP")

The Long Term Incentive Plan was established in 2009 in which Executive Directors and senior managers of the Company and its subsidiaries are eligible to participate

Under the rules of the LTIP, participants are conditionally awarded nil cost options to acquire shares Awards are usually made annually. The number of such shares will normally be calculated by reference to a percentage of the participant's salary and the Company's closing share price on the date of the Preliminary Announcement of the Group's annual results. The shares subject to the LTIP awards will be released to the recipients at the end of a holding period, normally three years, subject to their continued employment (with exceptions in certain circumstances) and to the Group's achievement of certain targets for earnings per share growth and Total Shareholder Return

The total number of LTIP shares awarded conditionally in the year ended 31 July 2011 to participants in the Scheme was approximately 2.3 million and in the year ended 31 July 2010 was approximately 1.9 million. These include conditional awards to the Executive Directors of the Company as set out below

#### **Deferred Stock Scheme**

The Deferred Stock Scheme was established in December 2010 with the aim of encouraging the retention of key employees including Executive Directors and senior managers of the Company. A participant must remain employed for a fixed period determined by the Remuneration Committee at the date of grant, before the shares can be issued to them. This period will usually be three years and the Committee may at its discretion vary these terms or impose other conditions.

Awards which vest under this scheme will primarily be satisfied by the allocation of shares already held by the Company's Employee Benefit Trust. A total of 1.5 million deferred share awards were made in the year ended 31 July 2011.

#### **Directors' service contracts**

The table below summarises key details in respect of each Director's contract

Executive Directors	Contract date	Notice period
Stephan Shakespeare	18 April 2005	12 months
Alan Newman	5 June 2009	6 months
Non-Executive Directors	Date of initial appointment	Notice period
Roger Parry	6 February 2007	30 days
Peter Bazaigette	2 March 2005	30 days
Nick Jones	2 June 2009	30 days
Ben Elliot	2 August 2010	30 days

Save as set out above, there are no existing or proposed service contracts between any of the Directors serving at 31 July 2011 and the Company or any member of the Company

#### REMUNERATION REPORT (PARTIALLY AUDITED)

For the year ended 31 July 2011

The total aggregate remuneration (including benefits in kind and pension contributions) paid to the Directors by all members of the Group for the year ended 31 July 2011 amounted to £793k (2010 £861k)

No Director has or has had any interest in any transaction which is or was unusual in its nature or conditions or which is or was significant in relation to the business of the Company and which was effected by the Company either (i) during the current or immediately preceding financial year, or (ii) during any earlier financial year and which remains in any aspect outstanding or unperformed

#### Policy on Remuneration of Non-Executive Directors

The remuneration of the Non-Executive Directors is set by the Board as a whole

#### Directors' Remuneration (audited)

Directors' remuneration in aggregate for the year ended 31 July 2011 was as follows

Name	Salary £	Annual Bonus £	Benefits in kind £	Total 31 July 2011 £	Total 31 July 2010 £
Executive Directors					<del>                                     </del>
Stephan Shakespeare	203,125	142,188	1,255	346,568	196,200
Alan Newman	165,788	116,083	<u> </u>	281,871	145,000
Nadhim Zahawi	-	<u> </u>	<u> </u>	<u> </u>	379,980
Non-executive Directors					
Roger Parry	80,000	•		80,000	80,000
Peter Bazalgette	30,000	-	- <u> </u>	30,000	30,000
Nick Jones	30,000	-	•	30,000	30,000
Ben Elliot	25,000	-		25,000	
Totals	533,913	258,271	1,255	793,439	861,180

The benefit in kind received was private health insurance

In the year ended 31 July 2010, no bonus was paid to any Director. The remuneration paid to Nadhim Zahawi included salary of £131,000 and compensation for termination of employment of £248,980.

#### **REMUNERATION REPORT (PARTIALLY AUDITED)**

For the year ended 31 July 2011

#### **Directors' Share Options (audited)**

The following unexercised nil cost options over shares were held by Directors under the Long Term Incentive Scheme

Name	Number outstanding at 31 July 2011	Date of potential vesting
Stephan Shakespeare	359,447	October 2011
Stephan Shakespeare	384,060	October 2012
Stephan Shakespeare	426,563	October 2013
Alan Newman	267,281	October 2011
Alan Newman	288,557	October 2012
Alan Newman	354,167	October 2013

#### **Deferred Stock Scheme (audited)**

The following deferred shares were issued to Directors during the year under the Deferred Stock Scheme

Name	Number outstanding at 31 July 2011	Date of potential vesting
Stephan Shakespeare	162,500	December 2013
Alan Newman	162,500	December 2013

No Directors exercised any share options in either of the years ended 31 July 2011 or 2010

#### CORPORATE GOVERNANCE REPORT

For the year ended 31 July 2011

#### Compliance with the Corporate Governance Code

YouGov is not required to comply with the Corporate Governance Code 2010 as it is listed on the AIM Index but the Board considers that the Group should work towards compliance with it Full compliance has not yet been achieved and the Board and Audit Committee monitor the Company's compliance on a regular basis. A copy of the Code is publicly available at www frc org uk

#### The Board

At 31 July 2011, the Board consisted of two Executive Directors and four Non-Executive Directors, including the Chairman and the senior Non-Executive Director. The names of the Directors are shown on page 12 and their respective responsibilities are page 27

The Board operates both formally, through Board and Committee meetings, and informally, through regular contact amongst Directors High level decisions on such matters as strategy, financial performance and reporting, dividends, risk management, major capital expenditure, acquisitions and disposals are reserved for the Board or Board Committees. For its regular formal meetings, the Board receives appropriate information in advance from management.

The Directors can obtain independent professional advice at the Company's own expense in the performance of their duties as Directors

The Board formally approves the appointment of all new Directors All Directors are required to submit themselves for re-election at the first Annual General Meeting following their appointment and subsequent to this at the Annual General Meeting on a rotational basis, which ensures that each Director is submitted for re-election approximately every three years Proposals to re-elect Directors have been set out in the Notice of the Annual General Meeting

#### **Board Committees**

Remuneration Committee – The Remuneration Committee was established at the time of flotation. The composition of the Remuneration Committee is shown below and the statement of the remuneration policy developed by the Committee and details of each Director's remuneration are given within the Directors' Remuneration Report set out on pages 18-21

Audit Committee - The composition of the Audit Committee is shown below. The Audit Committee operates under terms of reference agreed by the whole Board and meets with the auditors to consider the Company's financial reporting in advance of its publication.

#### **Board and Committee Attendance**

The following table sets out the attendance of Directors at Board and Committee meetings during 2010/11

#### CORPORATE GOVERNANCE REPORT

For the year ended 31 July 2011

Director	Board Meetings Maximum 8	Remuneration Committee Meetings Maximum 2	Audit Committee Meetings Maximum 2
Stephan Shakespeare	8	-	-
Alan Newman	8	-	2 (in attendance)
Roger Parry	8	-	-
Peter Bazalgette	8	2	2
Nick Jones	8	2	2
Ben Elliot	7	•	-

#### **Shareholder Communications**

The Board's assessment of the Company's position and prospects are set out in the Chairman's Statement on pages 1 to 2 and the Chief Financial Officer's Report on pages 8 – 11

The Executive Directors meet regularly with institutional shareholders to discuss the Company's performance and future prospects. At these meetings the views of institutional shareholders are canvassed and subsequently reported back to the Board. The Annual General Meeting is used as a forum for communication with private shareholders.

#### **Audit Committee**

The Audit Committee comprises the two Non-Executive Directors, Nick Jones (its Chairman) and Peter Bazalgette. Nick Jones has recent relevant financial experience.

The Audit Committee reports to the Board on any matters in respect of which it considers that action or improvement is needed, and makes recommendations as to the steps to be taken. In particular the Committee is responsible for

- ensuring that the financial performance of the Group is properly monitored and reported,
- monitoring the formal announcements relating to financial performance,
- meeting the auditors and agreeing audit strategy,
- reviewing reports from the auditors and management relating to accounts and internal control systems, and
- making recommendations to the Board in respect of external auditor appointment and remuneration

The effectiveness of the internal control systems is under constant review and a formal assessment of internal controls has been conducted. The audit committee will monitor the implementation of a series of detailed steps to improve the control environment. Although there was no formal internal audit during the year, the accounting functions were subject to periodic internal review. As the business continues to grow we keep the Group's need for an internal audit function under constant review.

#### CORPORATE GOVERNANCE REPORT

For the year ended 31 July 2011

#### **Key Controls and Procedures**

The Board maintains full control and direction over appropriate strategic, financial, organisational and compliance issues, and has put in place an organisational structure with defined lines of responsibility and delegation of authority

The annual budget and forecasts are reviewed by the Board prior to approval being given. This includes the identification and assessment of the business risks inherent in the Group and the media sector as a whole along with associated financial risks.

The system of internal control is designed to manage rather than eliminate the risk of failure to achieve business objectives in addition to providing reasonable and not absolute assurance against material misstatement or loss. These procedures have been in place during the financial year up to the date of approval of the annual report. This process is regularly reviewed by the board and is in accordance with the Turnbull guidance. The key procedures include,

- detailed budgeting programme with an annual budget approved by the Board,
- regular review by the Board of actual results compared with budget and forecasts,
- regular reviews by the Board of year end forecasts,
- establishment of procedures for acquisitions, capital expenditure and expenditure incurred in the ordinary course of business,
- detailed budgeting and monitoring of costs incurred on the development of new products,
- reporting to, and review by, the Board of changes in legislation and practices within the sector and accounting and legal developments pertinent to the Company,
- appointing experienced and suitably qualified staff to take responsibility for key business functions to ensure maintenance of high standards of performance, and
- appraisal and approval of proposed acquisitions by the Board

#### **Auditor Independence**

The Audit Committee also undertakes a formal assessment of the auditors' independence each year which includes

- confirmation of the auditors' objectivity and independence in the provision of non-audit services to the Company by the use of separate teams to provide such services where appropriate,
- discussion with the auditors of a written report detailing relationships with the Company and any
  other parties that could affect independence or the perception of independence,
- a review of the auditors' own procedures for ensuring independence of the audit firm and partners and staff involved in the audit, including the regular rotation of the audit partner, and

#### CORPORATE GOVERNANCE REPORT

For the year ended 31 July 2011

 obtaining written confirmation from the auditors that, in their professional judgement, they are independent

Any analysis of the fees payable to the external audit firm in respect of both audit and non-audit services during the year is set out in Note 2 to the accounts

#### Risk Management

The board reviews risks facing the business on a regular basis. The following paragraphs describe the principal risks and uncertainties identified

Early stage of development - Although the Company has grown substantially since it was formed ten years ago, it remains a relatively small company in an early stage of development. The Company faces competition from both large established international companies as well as small local businesses operating in the same sector.

**Currency fluctuations** – The Group is exposed to currency risk as the Group operates in multiple geographic regions. This manifests itself in different forms. We seek to reduce this risk by invoicing in local currency thus reducing exposure in normal trading. The Group is exposed to currency translation risk in the consolidation of accounting records. The main reporting currencies of group subsidiaries are Sterling, US Dollar, Euro, Danish Kroner and Arab Emirate Dirham.

**Projected growth** - The Company's plans incorporate continued growth in the coming years. This growth will be in part dependent on the marketing and research budgets of target clients over which YouGov has little control. This is mitigated through effective key client relationship management and continually reviewing order pipelines and sales targets.

**Competition** - YouGov has developed an internet based research strategy which other large and established research organisations are also beginning to adopt. Some of these more established research organisations have well developed brands and substantial resources and may be able to use these to compete very effectively in developing online panels and competing software. This is achieved by the use of patents and trademarks where appropriate and also by managing our Technology risk as detailed below.

Staff - The success of YouGov will be influenced by the recruitment and retention of high calibre staff. Senior staff that manage key client relationships and those with software expertise are particularly important to the continuing development and smooth running of the Company. To mitigate this risk, YouGov has built account and project management teams for key clients and larger research projects. In this way the client relationships and project related knowledge are shared among a number of individuals rather than concentrated with one person. We also incentivise key personnel through participation in long term incentive programmes such as the LTIP share option scheme.

**Internationalisation** – YouGov now has wide geographical spread. Monitoring and reporting these businesses performance relies upon the operation of key controls. There is a risk that these controls may not operate effectively in each jurisdiction.

**Acquisitions** - The Directors plan to expand and develop the business through a strategy of targeted acquisitions. The risk exists that integration of any acquired business will be unsuccessful or that key employees or clients of the acquired business will be lost. Directors will attempt to mitigate this risk by careful due diligence and communication with the clients of target companies. The Directors will also

#### CORPORATE GOVERNANCE REPORT

For the year ended 31 July 2011

seek to communicate YouGov's strategy to staff and ensure that levels of remuneration and benefits are appropriate to retain key employees

**Technology** - A strong software platform is essential for carrying out online research. This software must be reviewed and updated on a regular basis to ensure that it does not become superseded by newer technologies in other companies. YouGov has sought to remain competitive in this area by recruiting an experienced team of software specialists with responsibility for developing the proprietary software systems. Employees in this area must provide three months' notice on departure and YouGov has developed a succession planning document with sufficient detail on the structure of proprietary software applications and the IT infrastructure to assist in an orderly transition period in the event of staff leaving. A disaster recovery plan is in place and is reviewed by the audit committee annually

#### DIRECTORS' RESPONSIBILITIES STATEMENT

For the year ended 31 July 2011

#### Directors' responsibilities statement

The Directors are responsible for preparing the Annual Report, and the financial statements in accordance with applicable law and regulations

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have prepared the Group financial statements in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union, and the parent company financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Group and the Company and of the profit or loss of the Group for that period. In preparing these financial statements, the Directors are required to

select suitable accounting policies and then apply them consistently,

make judgements and accounting estimates that are reasonable and prudent,

 state whether IFRSs as adopted by the European Union and applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the Group and parent company financial statements respectively,

prepare the financial statements on the going concern basis unless it is inappropriate to

presume that the Company will continue in business

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and the Group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The Directors are responsible for the maintenance and integrity of the Company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

On behalf of the board

Alan Newman 10 October 2011

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JULY 2011

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE CONSOLIDATED FINANCIAL STATEMENTS

We have audited the group financial statements of YouGov plc for the year ended 31 July 2011 which comprise the Consolidated Income Statement, the Consolidated Statement of Comprehensive Income, the Consolidated Statement of Financial Position, the Consolidated Statement of Changes in Equity, the Consolidated Cash Flow Statement, the Principle Accounting Policies and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union

Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the group's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Directors' Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

#### Opinion on financial statements

In our opinion the group financial statements

- give a true and fair view of the state of the group's affairs as at 31 July 2011 and of its profit and cash flows for the year then ended,
- have been properly prepared in accordance with IFRSs as adopted by the European Union, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the group financial statements are prepared is consistent with the group financial statements

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE CONSOLIDATED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JULY 2011

#### Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- · certain disclosures of directors' remuneration specified by law are not made, or
- · we have not received all the information and explanations we require for our audit

#### Other matter

We have reported separately on the parent company financial statements of YouGov plc for the year ended 31 July 2011

David A Snell (Senior Statutory Auditor)

for and on behalf of PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

London

10 October 2011

#### CONSOLIDATED INCOME STATEMENT

For the year ended 31 July 2011

	Note	2011 £'000	2010* £'000
Revenue	1	56,142	44,234
Cost of sales**		(13,918)	(9,877)
Gross profit		42,224	34,357
Operating expenses***		(36,955)	(30,581)
Adjusted operating profit before impairment and amortisation of intangible assets and exceptional costs	1	5,269	3,776
Impairment of goodwill and intangibles Amortisation of intangibles Exceptional costs	10,11 4	(3,755) (1,129)	(7,861) (3,689) (2,799)
Operating profit/(loss)	-	385	(10,573)
Finance income Finance costs Share of post-tax loss in joint ventures and associates	5 5	277 (219) (32)	205 (201) (8)
Profit/(loss) before taxation	1 -	411	(10,577)
Tax (charge)/credit	6	(8)	2,572
Profit/(loss) after taxation	1	403	(8,005)
Attributable to Owners of the parent Non-controlling interests		286 117	(8,499) 494
		403	(8,005)
Earnings per share Basic earnings/(loss) per share attributable to owners of the parent	8	0 3	(8 8)
Diluted earnings/(loss) per share attributable to owners of the parent	8	0.3	(8 8)

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

The profit/(loss) is from continuing operations. The notes and accounting policies on pages 36 to 77 form an integral part of these consolidated financial statements.

<sup>\*\*</sup> Total 2010 cost of sales including change of accounting estimate of panel provision detailed in note 4 is £10 477m

<sup>\*\*\*</sup> Total 2011 operating expenses including impairment of goodwill and intangibles, amortisation and the remaining items detailed in note 4 are £41 839m (2010 £44 330m)

## CONSOLIDATED STATEMENT OF COMPREHENSIVE INCOME

For the year ended 31 July 2011

	Note	2011 £'000	2010* £'000
Profit/(loss) for the year		403	(8,005)
Other comprehensive income: Currency translation differences	9	(1,237) 1,691	298 (163)
Purchase of non-controlling interest in subsidiary Other comprehensive income for the year net of tax Total comprehensive income for the year	• –	454 857	135 (7,870)
Total complementate mount for the year			
Attributable to -Equity holders of the parent company		940	(8,645) 775
-Non controlling interests  Total comprehensive income for the year	<del></del>	(83) 857	(7,870)

The components of this period's other comprehensive income do not have an impact on tax

The notes and accounting policies on pages 36 to 77 form an integral part of these consolidated financial statements

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

YOUGOV PLC

# CONSOLIDATED STATEMENT OF FINANCIAL POSITION

As at 31 July 2011

	Note	31 July 2011 £'000	31 July 2010* £'000
Assets			
Non-current assets		47.705	04.002
Goodwill	10	37,795	31,203
Other intangible assets	11	11,427	10,545 2,382
Property, plant and equipment	12	2,338 468	2,362
Investments in joint ventures and associates	13	1,939	2,606
Deferred tax assets	20 _		
Total non-current assets		53,967	46,759
Current assets		40.022	14 561
Trade and other receivables	14	16,933	14,561 165
Other short term financial assets	15	9,400	15,634
Cash and cash equivalents	<sup>16</sup> _	<u>-</u>	30,360
Total current assets		26,333	30,360
Total assets	_	80,300	77,119
Liabilities			
Current liabilities		44.000	40.440
Trade and other payables	17	11,602	10,146
Provisions	19	1,437	2,243
Borrowings		- 487	4 164
Current tax liabilities	40		304
Contingent consideration	18 _	2,838	
Total current liabilities		16,364	12,861
Net current assets	-	9,969	17,499
Non-current liabilities			
Provisions	19	1,605	1,398
Contingent consideration	18	2,826	360
Deferred tax liabilities	20 _	3 <u>,61</u> 1	3,298
Total non-current liabilities		8,042	5,056
Total liabilities	-	24,406	17,917

### CONSOLIDATED STATEMENT OF FINANCIAL POSITION

As at 31 July 2011

	Note	31 July 2011 £'000	31 July 2010* £'000
Equity Issued share capital Share premium Merger reserve Foreign exchange reserve Retained Earnings	22	195 30,947 9,239 8,760 6,658	194 30,822 9,239 9,797 5,1 <u>5</u> 1
Total shareholders' funds Non-controlling interests in equity Total equity		55,799 95 55,894	55,203 3,999 59,202

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

The notes and accounting policies on pages 36 to 77 form an integral part of these consolidated financial statements

These financial statements were approved by the Board of Directors on 10 October 2011 and signed on its behalf by

Alan Newman

Chief Financial Officer

YouGov plc

Registered as 03607311

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY

As at 31 July 2011

			01814		Foreign			Non	
	Note	Share capital £'000	premium account £'000	Menger reserve £'000	exchange reserve £'000	Retained Earnings £'000	TOTAL £'000	Controlling interest	TOTAL EQUITY E'000
Balance at 1 August 2009		193	30,811	9,239	9,780	13,665	63,688	3,408	960'29
Changes in equity for 2010*					!		!	• •	;
Exchange differences on translating foreign operations		•	•	•	17	•	17	281	298
Purchase of non-controlling interest in subsidiary	တ	•		•		(163)	(163)	•	(163)
Net (loss)/income recognised directly in equity	ı				17	(163)	(146)	281	135
(Loss)/profit for the year		•	•	•	•	(8,499)	(8,499)	494	(8,005)
Total comprehensive (loss)/income for the year	'			•	17	(8,662)	(8,645)	775	(7,870)
Issue of share capital through exercise of share options	22	<b>-</b>	7	•	•	ı	12	1	12
Purchase of non-controlling interest in subsidiary	တ	•	•	•	•	•	•	(128)	(128)
Share-based payments	ന	•	1	•	•	148	148		148
Dividends	7	•	ı	•	•	•	•	(26)	(26)
Balance at 31 July 2010*		194	30,822	9,239	9,797	5,151	55,203	3,999	59,202
Chapdes in equity for 2011									
Exchange differences on translating foreign operations		٠	•	٠	(1,037)	•	(1,037)	(200)	(1,237)
Purchase of non-controlling interest in subsidiary	တ	'	1	•		1,691	1,691		1,691
Net income/(loss) recognised directly in equity	ļ		•	•	(1,037)	1,691	654	(500)	454
Profit for the year		•	٠	•	•	286	286	117	403
Total comprehensive income/(loss) for the year	l		•	•	(1,037)	1,977	940	(83)	857
Purchase of treasury shares		•	•	•		(807)	(807)	•	(807)
Issue of share capital through exercise of share options									
and anothern of shares in satisfaction of purchase of non-controlling interest	9 22	·-	125	•	•	•	126	٠	126
Direbses of non-controlling interset in subsidiary		. ,	!	,	•	•	;	(2 821)	(1 821)
Share-based payments	n m					337	337	(170'0)	337
Balance at 31 July 2011	•	195	30,947	9,239	8,760	6,658	55,799	95	55,894

\*All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full

The notes and accounting policies on pages 36 to 77 form an integral part of these consolidated financial statements

# CONSOLIDATED STATEMENT OF CASH FLOWS

For the year ended 31 July 2011

	Note	2011 £'000	2010* £'000
Cash flows from operating activities Operating profit/(loss)		385	(10,573)
Adjustments for			7.064
Impairment charge	10,11	- 	7,861 3,689
Amortisation	1	3,755 745	5,009 658
Depreciation	1	145	030
Loss on disposal of property, plant and equipment and		74	-
other intangible assets		159	_
Loss on disposal of goodwill and other investments	1	337	148
Share-based payments Increase in trade and other receivables	•	(1,855)	(97)
Increase in trade and other payables		2,626	1,262
(Decrease)/Increase in provisions		(599)	1,903
And an area of from an arctions		5,627	4,851
Cash generated from operations		(17)	(201)
Interest paid Income taxes (paid)/recovered		(639)	` <del>94</del> 7
Net cash generated from operating activities		4,971	5,597
Net cash generated from operating activities			
Cash flow from investing activities			
Acquisition of subsidiaries (net of cash acquired)		(2,973)	(291)
Acquisition of non-controlling interest shareholdings		(2,570)	-
Acquisition of non-controlling interest in related party		(500)	-
Settlement of contingent considerations	18	(2,075)	(304)
Proceeds from sale of property plant and equipment		9	(202)
Purchase of property, plant and equipment	12	(574)	(282)
Purchase of intangible assets	11	(2,107)	(2,037)
Proceeds from sale of interest in subsidiary		486 133	205
Interest received		133	203
Net cash used in investing activities	_	(10,171)	(2,709)
Out flow from finencing activities			
Cash flows from financing activities		(807)	-
Purchase of own shares		(00.)	5
Proceeds from issue of share capital		(4)	(237)
Loan repayments Dividends paid to non-controlling interests		-	`(56)
Dividends baid to horr-controlling interests	_		
Net cash used in financing activities	_	(811)	(288)
Net (decrease)/increase in cash and cash equivalents	-	(6,011)	2,600
Cash and cash equivalents at beginning of year		15,634	12,718
Exchange (loss)/gain on cash and cash equivalents		(223)	316
Cash and cash equivalents at end of year	16	9,400	15,634
Such and odon oders are as a see a few	-		

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

The notes and accounting policies on pages 36 to 77 form an integral part of these consolidated financial statements

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## Nature of operations

YouGov plc and subsidiaries' ('the Group') principal activity is the provision of market research

YouGov plc is the Group's ultimate parent company. It is incorporated and domiciled in Great Britain The address of YouGov plc's registered office is 50 Featherstone Street, London, EC1Y 8RT United Kingdom YouGov plc's shares are listed on the Alternative Investment Market of the London Stock Exchange

YouGov plc's annual consolidated financial statements are presented in UK Sterling, which is also the functional currency of the parent company

These annual consolidated financial statements have been approved for issue by the Board of Directors on 10 October 2011

## Basis of preparation

The consolidated financial statements of YouGov plc are for the year ended 31 July 2011 They have been prepared under the historical cost convention. These consolidated financial statements have been prepared in accordance with International Financial Reporting Standards as adopted by the European Union (IFRSs as adopted by the EU), International Financial Reporting Interpretations Committee (IFRIC) Interpretations and the Companies Act 2006 applicable to companies reporting under IFRS

A prior year adjustment has been made to recognise a liability for a put option held by noncontrolling interest in accordance with IAS 39, as discussed in note 19. The Group has not presented a statement of financial position as at 31 July 2009 as there has been no change to previously reported figures

The policies set out below have been consistently applied to all years presented unless otherwise stated

The Parent company financial statements are prepared under UK GAAP and are detailed on pages 78 to 88

The following new standards and amendments to existing standards are now effective but have no significant impact on the Group.

- Annual improvements 2009 (effective 1 January 2010)
- Amendment to IFRS 2, Share based payments Group cash-settled share-based payment transactions' (effective 1 January 2010)
- Amendments to IFRS 1 for additional exemptions (effective 1 January 2010)
- Amendments IAS 32 Financial instruments Presentation on classification of rights issues (effective 1 February 2010)
- Amendment to IFRS 1, First time adoption on financial instrument disclosures (effective 1 July 2010)
- IFRIC 15, 'Arrangements for construction of real estates' (effective 1 January 2009 but EU endorsed for 1 January 2010)
- IFRIC 19, 'Extinguishing financial liabilities with equity instruments' (effective 1 July 2010)

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

### Basis of consolidation

The Group financial statements consolidate those of the Company and all of its subsidiary undertakings (see note 13) drawn up to 31 July 2011 Subsidiaries are entities controlled by the Group Control is achieved where the Group has the power to govern the financial and operating policies of an entity so as to obtain benefits from its activities. The Group obtains and exercises control through voting rights

All intra-group transactions, balances, income and expenses are eliminated in full on consolidation. Amounts reported in the financial statements of subsidiaries have been adjusted where necessary to ensure consistency with the accounting policies adopted by the Group

Acquisitions of subsidiaries are dealt with by the acquisition method. The acquisition method involves the recognition at fair value of all identifiable assets and liabilities, including contingent liabilities of the subsidiary, at the acquisition date, regardless of whether or not they were recorded in the financial statements of the subsidiary prior to acquisition. On initial recognition, the assets and liabilities of the subsidiary are included in the consolidated statement of financial position at their fair values, which are also used as the bases for subsequent measurement in accordance with the Group accounting policies. Goodwill is stated after separating out identifiable intangible assets. Goodwill represents the excess of acquisition cost over the fair value of the Group's share of the identifiable net assets of the acquired subsidiary at the date of acquisition. Acquisition related costs are charged to the income statement in the period in which they are incurred.

The Group applies a policy of treating transactions with non-controlling interests as transactions with parties external to the Group Disposals to non-controlling interests result in gains and losses for the Group that are recorded in the Statement of Changes in Equity Purchases of non-controlling interests are recognised directly in reserves, being the difference between any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary

### Associates and joint ventures

Entities whose economic activities are controlled jointly by the Group and by other venturers independent of the Group are accounted for using the equity method. Associates are those entities over which the Group has significant influence (defined as the power to participate in the financial and operating decisions of the investee but not control or joint control over those policies) but which are neither subsidiaries nor interests in joint ventures. The results and assets and liabilities of associates and joint ventures are incorporated in these consolidated financial statements using the equity method of accounting, under which investments in associates and investments in joint ventures are carried in the consolidated statement of financial position at cost as adjusted for post-acquisition changes in the Group's share of net assets of the associate or joint venture less any impairment in the value of individual investments. The Group's share of its associates' post-acquisition profits or losses is recognised in the income statement, and its share of post-acquisition movements in other comprehensive income is recognised in other comprehensive income.

However, when the Group's share of losses in an associate or joint venture equals or exceeds its interest in the associate or joint venture, including any unsecured receivables, the Group does not recognise further losses, unless it has incurred obligations or made payments on behalf of the associate or joint venture. If the associate or joint venture subsequently reports profits, the Group resumes recognising its share of those profits only after its share of the profits equals the share of losses not recognised.

Unrealised gains on transactions between the Group and its associates or joint ventures are

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

eliminated to the extent of the Group's interests in the associates or joint ventures. Unrealised losses are also eliminated unless the transaction provides evidence of an impairment of the asset transferred. Amounts reported in the financial statements of associates and joint ventures have been adjusted where necessary to ensure consistency with the accounting policies adopted by the Group.

### Segmental analysis

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-maker. The chief operating decision-maker, who is responsible for allocating resources and assessing performance of the operating segments, has been identified as the operations board that makes strategic decisions

#### Revenue

Revenue is measured by reference to the fair value of consideration received or receivable by the Group for services provided, excluding Value Added Tax and trade discounts

#### Market research

Revenue arises from the provision of market research services. Within this revenue stream are syndicated and non-syndicated services.

## Syndicated services

Syndicated services are the consistent provision of data over a specified period of time. Revenue is recognised from the point in time at which access passwords have been made available to the customer. Revenue is recognised in equal monthly instalments over the life of the contract.

### Non-syndicated services

Non-syndicated services vary in size and complexity. Revenue is recognised on each contract in proportion to the level of services performed by reference to the project manager's estimates and time records against budgeted and assigned resource. Revenue is recognised on long term contracts, if the outcome can be assessed with reasonable certainty, by including in the income statement revenue and related costs as contract activity progresses.

#### Non-cash transactions

The Group enters into contracts for the provision of market research services in exchange for advertising rather than for cash or other consideration. When barter transactions are agreed the value of the work provided to the counterparty is equal in value to that which would be provided in an ordinary cash transaction. As required by IAS 18 the value of advertising receivable in all significant barter transactions is ensured to be reliably measurable by referencing to the counterparty's rate card.

## **Provisions**

Provisions are recognised in the consolidated statement of financial position when a Group company has a present obligation (legal or constructive) as a result of a past event, it is probable that an outflow of resources embodying economic benefits will be required to settle the obligation and a reliable estimate can be made of the amount of the obligation. The amount recognised as a provision is the best estimate of the expenditure required to settle the present obligation at the reporting date.

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability

### Staff gratuity costs

The staff gratuity provision is a statutory obligation under UAE labour law, whereby each employee on termination of their contract is due a payment dependent upon their number of years service and nature of the termination. The liability is weighted against historical rates of resignation and redundancy.

#### Panel incentive costs

The Group invites consumer panel members to fill out surveys for a cash or points-based incentive. Although these amounts are not paid until a predetermined target value has accrued on a panelist's account, an assessment of incentives likely to be paid (present obligation) is made taking into account past panelist behaviour and is recognised as a cost of sale in the period in which the service is provided. This assessment takes into account the expected savings from the lottery offered in various territories.

#### Interest

The Group receives interest income for cash funds that are held on short term instant access deposit. Where interest receipts are received after the balance sheet date the interest due is accrued for the requisite period at the prevailing rate on the deposit.

Interest is recognised using the effective interest method which calculates the amortised cost of a financial liability and allocates the interest income over the relevant period. The effective interest rate is the rate that exactly discounts estimated future cash receipts through the expected life of the financial asset to the net carrying amount of the financial asset.

### **Exceptional items**

Items are highlighted as exceptional in the consolidated income statement when they are material in their nature or amount and when separate disclosure is considered helpful in understanding the underlying performance of the business 

Examples include acquisition costs, restructuring costs and any other costs that are not incurred as part of normal operating activities

### **Taxation**

Current tax is the tax currently payable/recoverable based on taxable profit/loss for the year

Deferred income taxes are calculated using the liability method on temporary differences. Deferred tax is generally provided on the difference between the carrying amounts of assets and liabilities and their tax bases. However, deferred tax is not provided on the initial recognition of goodwill, nor on the initial recognition of an asset or liability unless the related transaction is a business combination or affects tax or accounting profit. Deferred tax on temporary differences associated with shares in subsidiaries and joint ventures is not provided if reversal of these temporary differences can be controlled by the Group and it is probable that reversal will not occur in the foreseeable future. In addition, tax losses available to be carried forward as well as other income tax credits to the Group are assessed for recognition as deferred tax assets.

Deferred tax assets and liabilities are provided in full, with no discounting. Deferred tax assets are recognised to the extent that it is probable that the underlying deductible temporary

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

differences will be able to be offset against future taxable income. Current and deferred tax assets and liabilities are calculated at tax rates that are expected to apply to their respective period of realisation, provided they are enacted or substantively enacted at the reporting date

Deferred tax assets and liabilities are offset when there is a legally enforceable right to set off current tax assets against current tax liabilities and when they relate to income taxes levied by the same taxation authority and the Group intends to settle its current tax assets and liabilities on a net basis

Changes in deferred tax assets or liabilities are recognised as a component of tax expense in the consolidated income statement, except where they relate to items that are charged or credited directly to equity in which case the related deferred tax is also charged or credited directly to equity

#### **Dividends**

Dividends are recognised when the shareholders' right to receive payment is established

#### Goodwill

Goodwill representing the excess of the cost of acquisition over the fair value of the Group's share of the identifiable net assets acquired is capitalised and reviewed annually for impairment Goodwill is carried at cost less accumulated impairment losses. If the Group's interest in the net fair value of the identifiable assets, liabilities, contingent liabilities of the acquired entity exceeds the cost of the business combination, this value is recognised immediately in the consolidated income statement.

Goodwill written off to reserves prior to the date of transition to IFRS remains in reserves. There is no re-instatement of goodwill that was amortised prior to transition to IFRS. Goodwill previously written off to reserves is not written back to profit or loss on subsequent disposal

On disposal of a business, goodwill is allocated based on calculated fair value of assets disposed and included in the calculation of the profit or loss on disposal

### Intangible assets

Intangible assets represent identifiable non-monetary assets without physical substance intangible assets are valued at either their directly attributable costs or using valuation methods such as discounted cash flows and replacement cost in the case of acquired intangible assets

The Directors estimate the useful economic life of each asset and use these estimates in applying amortisation rates. The Directors periodically review economic useful life estimates.

Intangible assets are stated at cost net of amortisation and any provision for impairment

Directors conduct an annual impairment review of intangible assets where necessary for assets with an indefinite life. Where impairment arises, losses are recognised in the consolidated income statement.

Amortisation of intangible assets is shown on the face of the consolidated income statement

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

# Intangible assets acquired as part of a business combination

In accordance with IFRS 3 Business Combinations, an intangible asset acquired in a business combination is deemed to have a cost to the Group of its fair value at the acquisition date. The fair value of the intangible asset reflects market expectations about the probability that the future economic benefits embodied in the asset will flow to the Group. Where an intangible asset might be separable, but only together with a related tangible or intangible asset, the Group of assets is recognised as a single asset separately from goodwill where the individual fair values of the assets in the Group are not reliably measurable. Where the individual fair value of the complementary assets is reliably measurable, the Group recognises them as a single asset provided the individual assets have similar useful lives. Intangible assets acquired as part of a business combination are typically amortised using the straight line method over the following periods.

### Intangible asset

## Amortisation period

Consumer panel
Software and software development
Customer contracts and lists
Patents and trademarks
Order backlog

5 years 5 years 10 - 11 years 5 - 15 years 3 months - 1 year

## Intangible assets generated internally

Internally generated intangible assets are only capitalised where they meet all of the following criteria stipulated by IAS 38

- Completion of the intangible asset is technically feasible so that it will be available for use
  or sale
- The Group intends to complete the intangible asset and use or sell it
- The Group has the ability to use or sell the intangible asset
- The intangible asset will generate probable future economic benefits. Among other
  things, this requires that there is a market for the output from the intangible asset or for
  the intangible asset itself, or, if it is to be used internally, the asset will be used in
  generating such benefits.
- There are adequate technical, financial and other resources to complete the development and to use or sell the intangible asset
- The expenditure attributable to the intangible asset during its development can be measured reliably

Internally generated intangible assets are capitalised at their directly attributable cost Development costs not meeting the criteria for capitalisation are expensed as incurred

Internally generated intangible assets are amortised from the moment at which they become available for use

Amortisation rates applicable to internally generated intangible assets are typically

## Intangible asset

## Amortisation period

Software and software development Patents and trademarks Development costs 3 years not amortised project by project basis

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

### Consumer panel

The consumer panel is the core asset from which our online revenues are generated

Where a consumer panel or list is acquired as part of a business combination the cost of the asset is recognised at its fair value to the Group at the date of acquisition. The fair value is calculated by management using a discounted cash flow model. Amortisation is charged to write off the panel acquisition costs over a five year period, this being the Directors' estimate of the average active life of a panellist.

Consumer panel costs reflect the direct cost of recruiting new panel members. Only third party costs are considered for capitalisation. Consumer panel costs are split between enhancement and maintenance of the asset. Enhancement costs are capitalised whilst maintenance costs are expensed. The split is based on management estimates derived from current levels of panel churn. Amortisation is charged to write off the panel acquisition costs over a three year period, this being the Directors' estimate of the average active life of a panellist.

## Software and software development

Capitalised software includes our survey and panel management software and our BrandIndex platform which are key tools of our business Software and software development also includes purchased off-the-shelf software

Where software is acquired as part of a business combination the cost of the asset is recognised at its fair value to the Group at the date of acquisition. The fair value is calculated by management using a discounted cash flow model. Amortisation is charged to write off the software over a five year period, this being the Directors' estimate of the useful life of the software.

Where software is developed internally, directly attributable costs including employee costs are capitalised as software development. Amortisation commences upon completion of the asset Amortisation is charged to write off the software over a three year period, this being the Directors' estimate of the useful life of software.

## **Customer contract and lists**

Where a customer contract or list is acquired as part of a business combination the cost of the asset is recognised at its fair value to the Group at the date of acquisition. The fair value is calculated by management using a discounted cash flow model. Customer contracts and lists are amortised over a useful economic life based on Directors' estimates.

### Patents and trademarks

Where a patent or trademark is acquired as part of a business combination the cost of the asset is recognised at its fair value to the Group at the date of acquisition. The fair value is calculated by management using a discounted cash flow model

Patents acquired as part of a business combination are amortised over a useful economic life based on Directors' estimates

Patents and trademarks acquired on an ongoing basis to protect the YouGov brand and its products are included at cost and are not amortised, as the trademarks are indefinite in their longevity through legal rights. The patents and trademarks are subject to an annual impairment review

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

### **Development costs**

Expenditure on research (or the research phase of an internal project) is recognised as an expense in the period in which it is incurred

The cost of an internally generated intangible asset comprises all directly attributable costs necessary to create, produce, and prepare the asset to be capable of operating in the manner intended by management

# Impairment testing of goodwill, other intangible assets and property, plant and equipment

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units). As a result, some assets are tested individually for impairment and some are tested at cash-generating unit level. Goodwill is allocated to those cash-generating units that are expected to benefit from synergies of the related business combination and represent the lowest level within the Group at which management monitors the related cash flows

Goodwill, other individual assets or cash-generating units that include goodwill, other intangible assets with an indefinite useful life, and those intangible assets not yet available for use are tested for impairment at least annually. All other individual assets or cash-generating units are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognised for the amount by which the asset's or cash-generating unit's carrying amount exceeds its recoverable amount. The recoverable amount is calculated as value in use based on an internal discounted cash flow evaluation.

Impairment losses recognised for cash-generating units, to which goodwill has been allocated, are credited initially to the carrying amount of goodwill. Any remaining impairment loss is charged pro rata to the other assets in the cash-generating unit. With the exception of goodwill, all assets are subsequently reassessed for indications that an impairment loss previously recognised may no longer exist.

## Property, plant and equipment and depreciation

Property, plant and equipment is carried at cost net of depreciation and any provision for impairment. Cost includes the original purchase price of the asset and the costs attributable to bringing the asset to its working condition for its intended use. No depreciation is charged during the period of construction. Leasehold property is included in property, plant and equipment only where it is held under a finance lease. Borrowing costs on property, plant and equipment under construction are capitalised during the period of construction based on specific funds borrowed. Depreciation is calculated to write down the cost less estimated residual value of all property, plant and machinery over their estimated useful economic lives.

#### **Asset**

Freehold property
Leasehold property improvements
Fixtures and fittings
Computer equipment
Motor vehicles

#### Depreciation rate

Straight line over 25 years
Straight line over the life of the lease
25% on a reducing balance
33% per annum straight line
25% or the life of the lease

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

The residual values and useful lives of all assets are reviewed at least at the end of each reporting period

#### Leased assets

In accordance with IAS 17, the economic ownership of a leased asset is transferred to the lessee if the lessee bears substantially all the risks and rewards related to the ownership of the leased asset. The related asset is recognised at the time of inception of the lease at the fair value of the leased asset or, if lower, the present value of the minimum lease payments plus incidental payments, if any, to be borne by the lessee. A corresponding amount is recognised as a finance leasing liability.

The interest element of leasing payments represents a constant proportion of the capital balance outstanding and is charged to the income statement over the period of the lease

All other leases are regarded as operating leases and the payments made under them are charged to the income statement on a straight line basis over the lease term. Lease incentives are spread over the term of the lease.

#### Financial assets

Financial assets are divided into the following categories loans and receivables and available-for-sale financial assets. Financial assets are assigned to the different categories by management on initial recognition, depending on the purpose for which they were acquired

All financial assets are recognised when the Group becomes a party to the contractual provisions of the instrument

Trade receivables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method, less provision for impairment. A provision for impairment of trade receivables is established when there is objective evidence that the Group will not be able to collect all amounts due according to the original terms of the receivables. Significant financial difficulties of the debtor, probability that the debtor will enter bankruptcy or financial reorganisation, and default or delinquency in payments (more than 30 days overdue) are considered indicators that the trade receivable is impaired. The amount of the provision is the difference between the asset's carrying amount and the present value of estimated future cash flows, discounted at the original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account, and the amount of the loss is recognised in the consolidated income statement within operating expenses. When a trade receivable is uncollectible, it is written off against the allowance account for trade receivables. Subsequent recoveries of amounts previously written off are credited against operating expenses in the consolidated income statement.

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market. Trade receivables and other financial assets are classified as loans and receivables. Loans and receivables are measured subsequent to initial recognition at amortised cost using the effective interest method, less provision for impairment. Any change in their value through impairment or reversal of impairment is recognised in the consolidated income statement.

Provision against trade receivables is made when there is objective evidence that the Group will not be able to collect all amounts due to it in accordance with the original terms of those receivables. The amount of the write-down is determined as the difference between the asset's carrying amount and the present value of estimated future cash flows.

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

An assessment for impairment is undertaken at least at each reporting date

A financial asset is derecognised only where the contractual rights to the cash flows from the asset expire or the financial asset is transferred and that transfer qualifies for derecognition. A financial asset is transferred if the contractual rights to receive the cash flows of the asset have been transferred or the Group retains the contractual rights to receive the cash flows of the asset but assumes a contractual obligation to pay the cash flows to one or more recipients. A financial asset that is transferred qualifies for derecognition if the Group transfers substantially all the risks and rewards of ownership of the asset, or if the Group neither retains nor transfers substantially all the risks and rewards if ownership but does transfer control of that asset

## Financial liabilities

Financial liabilities are measured at amortised cost using the effective interest method. Financial liabilities are assigned to the different categories by management on initial recognition, depending on the purpose for which they were acquired.

Financial liabilities are obligations to pay cash or other financial assets and are recognised when the Group becomes a party to the contractual provisions of the instrument

Trade and other payables are stated at their nominal value

Borrowings and lease liabilities are recorded at the proceeds received, net of any issue costs Finance charges are accounted for on an effective interest method and are added to the carrying value of the instrument to the extent that they are not settled in the period in which they arise

A financial liability is derecognised only when the obligation is extinguished, that is, when the obligation is discharged or cancelled or expires

## Cash and cash equivalents

Cash and cash equivalents comprise cash on hand and demand deposits, together with other short-term, highly liquid investments that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value, with maturities no longer than three months. In addition, bank overdrafts which are repayable on demand are included for the purposes of the statement of cash flows.

#### Equity

### Equity comprises the following

- Share capital represents the nominal value of equity shares
- Share premium represents the excess over nominal value of the fair value of consideration received for equity shares, net of expenses of the share issue
- Merger reserve represents the excess over nominal value of the fair value of consideration received for equity shares issued/allotted directly to acquire another entity meeting the specific requirements of section 131 of the Companies Act 2006. The conditions of the relief include.
  - Securing at least 90% of the nominal value of equity of another company
  - The arrangement provides for allotment of equity shares in the issuing company
- Foreign exchange reserve represents the differences arising from translation of investments in overseas subsidiaries
- Retained earnings represent retained profits

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## Foreign currencies

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates ('the functional currency') The consolidated financial statements are presented in GBP, which is the Company's functional and the Group's presentation currency

Transactions in foreign currencies are translated at the exchange rate ruling at the date of the transaction

Monetary assets and liabilities in foreign currencies are translated at the rates of exchange ruling at the reporting date. Non-monetary items that are measured at historical cost in a foreign currency are translated at the exchange rate at the date of the transaction. Non-monetary items that are measured at fair value in a foreign currency are translated using the exchange rates at the date when the fair value was determined.

Any exchange differences arising on the settlement of monetary items or on translating monetary items at rates different from those at which they were initially recorded are recognised in the consolidated income statement in the period in which they arise

Exchange differences on non-monetary items are recognised in the consolidated statement of comprehensive income to the extent that they relate to a gain or loss on that non-monetary item taken to the statement of changes in equity, otherwise such gains and losses are recognised in the consolidated income statement

The assets and liabilities in the financial statements of foreign subsidiaries and associates and related goodwill are translated at the rate of exchange ruling at the reporting date. Income and expenses are translated at the actual rate. The exchange differences arising from the retranslation of the opening net investment in subsidiaries and joint ventures are taken directly to the "Foreign exchange reserve" in equity

### **Employee benefits**

## Equity settled share-based payment

This fair value is appraised at the grant date and excludes the impact of non-market vesting conditions

All equity-settled share-based payments are ultimately recognised as an expense in the consolidated income statement with a corresponding credit to retained earnings

If vesting periods or other non-market vesting conditions apply, the expense is allocated over the vesting period, based on the best available estimate of the number of share options expected to vest. Estimates are subsequently revised if there is any indication that the number of share options expected to vest differs from previous estimates.

No adjustment is made to any expense recognised in prior periods if share options ultimately exercised are different to that estimated on vesting

Upon exercise of share options the proceeds received net of attributable transaction costs are credited to share capital, and where appropriate share premium

The grant by the Company of options over its equity instruments to the employees of subsidiary undertakings in the Group is treated as a capital contribution. The fair value of employee services

## PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

received, measured by reference to the grant date fair value, is recognised over the vesting period as an increase to investment in subsidiary undertakings, with a corresponding credit to equity

## Contingent consideration

Future anticipated payments to vendors in respect of earn outs are based on the Directors' best estimates of future obligations, which are dependent on the future performance of the interests acquired and assume the operating companies improve profits in line with Directors' estimates. When consideration payable is deferred, the fair value of the consideration is obtained by discounting to present value the amounts expected to be payable in the future at a rate equivalent to a UK ten year treasury gilt (or foreign equivalent), this being, in the Director's opinion the most appropriate barometer for a risk-free rate.

## Imputed interest

When the outflow of cash or cash equivalents is deferred, and the arrangement constitutes a financing transaction, the fair value of the consideration is the present value of all future payments determined using an imputed rate of interest. The imputed rate of interest used is the weighted average cost of capital, this being, in the Director's opinion the most appropriate barometer for underlying risk. The difference between the present value of all future payments and the nominal amount of the consideration is recognised as an interest charge. Imputed interest is shown within finance costs in the consolidated income statement.

### Accounting estimates and judgements

In the process of applying the Group's accounting policies the Directors are required to make estimates and adjustments that may affect the financial statements. The Directors believe that the estimates and judgements applied in the financial statements are reasonable.

Estimates and judgements are evaluated on a regular basis and are based on historical experience (where applicable) and other factors, such as expectations of future events that are believed to be reasonable under the circumstances

The Group makes estimates and assumptions concerning the future. These estimates, by definition, will rarely equal the related actual results. The estimates and assumptions that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities within the next financial year are discussed below. Where estimates and judgements have been made, the key factors taken into consideration are disclosed in the appropriate note in these consolidated financial statements.

### Revenue recognition

The Group is required to make an estimate of project completion levels on long term contracts for revenue recognition purposes. This is based upon the project manager's estimates and available time records against budgeted and assigned resource for the initial project scope. This involves an element of judgement, and therefore differences may arise between the actual and estimated result. Where differences do arise, they are recognised in the consolidated income statement for the following reporting period.

## Share-based payments

The Group is required to make estimates regarding the assumptions that are used to calculate the income statement charge for share-based payments. Inputs to the

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

calculations include (but are not limited to) expected volatility, expected life, risk-free rate, expected dividend yield and redemption rates. Variances in any of the inputs could lead to the charge being higher or lower than appropriate.

#### Income taxes

The Group is subject to income taxes in various jurisdictions. Judgement is required in determining the worldwide provision for income taxes. There are many transactions/calculations for which the ultimate tax determination is uncertain during the ordinary course of business. Where the final tax outcome is different to what is initially recorded, such differences will impact the income tax and deferred tax provisions. Income taxes are disclosed fully in note 6.

#### Goodwill

The Group tests annually whether goodwill has suffered any impairment, in accordance with the accounting policy. The recoverable amount is based on value in use calculations. The use of this method requires the estimation of future cash flows and the choice of a suitable discount rate in order to calculate the present values of these cash flows. The estimates used in the impairment review are fully disclosed in note 10.

IFRS 3 (revised 2010), 'Business combinations' was adopted and applied prospectively by the Group in 2011. The revised standard continues to apply the acquisition method to business combinations, with some significant changes. For example, all payments to purchase a business are recorded at fair value at the acquisition date, with contingent payments classified as debt subsequently re-measured through the consolidated income statement. There is a choice on an acquisition-by-acquisition basis to measure the non-controlling interest in the acquiree either at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets. All acquisition-related costs are expensed.

## Other intangible assets

The Group is required to identify and assess the useful life of intangible assets and determine if there is a finite or indefinite life. Judgement is required in determining if an intangible asset has a finite life and the extent of this finite life in order to calculate the amortisation charge on the asset. The Group tests at each reporting date whether intangible assets have suffered any indicators of impairment, in accordance with the accounting policy. The recoverable amount of cash-generating units has been determined based on discounted future cash flows. These calculations require estimates to be made. Where there is no method of valuation for an intangible asset, management will make use of a valuation technique to determine the value of an intangible if there is no evidence of a market value. In doing so certain assumptions and estimates will be made. Intangible assets are fully disclosed in note 11.

## Panel incentive provision

The Group is required to assess the likelihood that panel incentives earned by consumer panel members will be redeemed and maintain a provision to cover this potential liability Factors taken into consideration include the absolute liability, redemption rates and panel activity rates. Whilst historical data can indicate trends and behaviours it is not an indication of the future. In arriving at the carrying value of the provision certain assumptions and estimates have to be made. The estimates used in calculating the panel incentive provision are fully disclosed in note 19.

# PRINCIPAL ACCOUNTING POLICIES OF THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

### Deferred taxation

Judgement is required by management in determining whether the Group should recognise a deferred tax asset. Management consider whether there is sufficient certainty that its tax losses available to carry forward will ultimately be offset against future earnings. This judgement impacts on the degree to which deferred tax assets are recognised. Deferred taxation is disclosed fully in note 20.

## Contingent consideration

As part of the acquisitions, contingent consideration is payable to selling shareholders based on the future performance of the businesses. Judgement is required in estimating the magnitude of contingent consideration and the likelihood of payment. Contingent consideration is disclosed fully in note 18.

## Standard and interpretations in issue but not yet effective

The following new standards and amendments to existing standards are not yet effective

- IAS 34, 'Interim financial reporting', has been amended by the 2010 Improvements to require the following disclosures in interim financial reports in respect of financial instruments, if they are significant Impairments recognised on financial assets and the reversal of previous impairments, Changes in the business or economic circumstances that affect the of the entity's financial assets and value liabilities, whether those assets or liabilities are recognised at fair value or fair amortised cost, Transfers between levels of the hierarchy used in measuring the fair value of financial instruments, Changes in the classification of financial assets as a result of a change in the purpose or use of those assets. The disclosures apply for accounting periods beginning on or after 1 January 2011
- IFRS 9, 'Financial instruments', issued in December 2009. This addresses the
  classification and measurement of financial assets and is likely to
  affect the Group's accounting for its financial assets. The standard is not
  applicable until 1 January 2013 but is available for early adoption.
- Revised IAS 24, 'Related party disclosures', issued in November 2009 It supersedes IAS 24, 'Related party disclosures', issued in 2003 The revised IAS 24 is required to be applied from 1 January 2011 Earlier application, in whole or in part, is permitted
- 'Prepayments of a minimum funding requirement' (Amendments to IFRIC 14), The amendments correct November 2009 issued ın unintended consequence of IFRIC 14, 'IAS 19 - The limit on a defined benefit requirements and their minimum funding Without the amendments, entities are not permitted to recognise as an asset funding prepayments mınımum for voluntary contributions The amendments are effective for annual periods beginning 1 July 2011 Earlier application is permitted

The Group is currently assessing the impact of the standards on its results, financial position and cash flows. The Group continues to monitor the potential impact of other new standards and interpretations which may be endorsed by the European Union and require adoption by the Group in future accounting periods.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 1 REVENUE AND PROFIT BEFORE TAXATION

## Segmental Analysis

For internal reporting purposes the Group is organised into five operating divisions based on geographic lines – UK, Middle East and North Africa, Germany, Scandinavia and North America. These divisions are the basis on which the Group reports its segmental information. The Group only undertakes one class of business, that of market research

2011	UK £'000	Middle East and North Africa £'000	Germany and Central Europe £'000	Scandin- avia and Northern Europe £'000	North America £'000	Consolidation and unallocated £'000	Consolid -ated £'000
Revenue External sales Inter-segment sales	13,348 342	7,423 11 <u>1</u>	11,348	8,213 75	15,810 100	(628)	56,142
Total revenue	13,690	7,534	11,348	8,288	15,9 <u>10</u>	(628)	56,142

Inter-segment sales are priced on an arm's length basis that would be available to unrelated third parties

Segment result Gross profit	10,343	4,993	8,504	6,453	11,737	194	42,224
Adjusted operating profit	3,458	1,891	281	625	1,906	(2,892)	5,269
Amortisation of intangibles Exceptional costs Finance income Finance costs Share of results of	(218) (421)	(114)	(121) 303	(111)	(652) (74)	(2,539) (937)	(3,755) (1,129) 277 (219)
joint ventures and associates						_	(32)
Profit before taxation							411
Tax charge Profit after taxation						-	(8) 403
Other segment							
Depreciation	111	173	175	36	50	200	745
Share-based payments	-	-	-	-	104	233	337
Assets Segment assets Investments in joint	8,890	9,276	16,240	14,198	35,630	(4,402)	79,832
ventures and associates Total assets							468 80,300

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

2010	UK £'000	Middle East and North Africa £'000	Germany and Central Europe £'000	Scandin- avia and Northern Europe £'000	North America £'000	Consolidation and unallocated £'000	Consolid -ated £'000
Revenue External sales	11,681	7,210	13,687	6,953	4,703	-	44,234
Inter-segment sales	458	10	92	30	115	(705)	
Total revenue	12.139	7,220	13,779	6,983	4,818	(705)	44,234

Inter-segment sales are priced on an arm's length basis that would be available to unrelated third parties

Segment result Gross profit	9,633	4,632	10,616	5,271	4,180	25	34,357
Adjusted operating profit	3,359	1,429	418	52	527	(2,009)	3,776
Amortisation of intangibles Impairment of	(523)	(185)	(175)	(108)	(150)	(2,548)	(3,689)
goodwill and intangible assets Exceptional costs* Finance income Finance costs Share of results of	(1,038)	(155)	(169)	(360)	(112)	(965)	(7,861) (2,799) 205 (201)
joint ventures and associates Loss before taxation Tax credit Loss after taxation						- -	(8) (10,577) 2,572 (8,005)
Other segment information							
Depreciation Share-based	197	143	241	30	47	-	658
payments	23	-	-	-	125	-	148
Assets Segment assets Investments in joint	17,481	17,843	18,418	12,671	19,996	(9,313)	77,096
ventures and associates Total assets						-	23 77,119

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment see notes 4 and 19 for full details

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

Differences between the origin and destination of revenue are material to the Group Revenue by destination is presented below

2011	UK £'000	Middle East and North Africa £'000	Germany and Central Europe £'000	Scandin- avia and Northern Europe £'000	North America £'000	Consolidation and unallocated £'000	Consolid -ated £'000
Revenue by destination External sales Inter-segment sales Total revenue	16,418 517 16,935	3,178 422 3,600	12,171 333 12,504	8,224 154 8,378	16,151 137 16,288	(1,563) (1,563)	56,142 56,142

Inter-segment sales are priced on an arm's length basis that would be available to unrelated third parties

2010	UK £'000	Middle East and North Africa £'000	Germany and Central Europe £'000	Scandin- avia and Northern Europe £'000	North America £'000	Consolidation and unallocated £'000	Consolid -ated £'000
Revenue by destination External sales Inter-segment sales	15,498 210	2,282 407	14,470 74	7,065	4,919 14	- (705)	44,234
Total revenue	15,708	2,689	14,544	7,065	4,933	(705)	44,234

Inter-segment sales are priced on an arm's length basis that would be available to unrelated third parties

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

2 OPERATING EXPENDITURE		
	31 July	31 July
	2011	2010
	£,000	£,000
The profit/(loss) before taxation is stated after charging		
Auditors' remuneration	444	121
Audit of the Group's annual report and accounts	144 38	41
Audit of subsidiaries	36 28	2
Other assurance services	93	14
Taxation	-	120
Due diligence	-	9
Other advisory services	<u> </u>	
Disposals, depreciation and amortisation	745	658
Depreciation of property, plant and equipment	3,755	3,689
Amortisation of intangible assets	(31)	-
Loss on disposal of other intangible assets	(43)	_
Loss on disposal of property, plant and equipment	(159)	_
Loss on disposal of goodwill and other investments		
Other operating lease rentals:	105	119
Plant and machinery	1,458	1,435
Land and buildings	1,430	1,400
Other expenses	261	(348)
Exchange differences	337	148
Share-based payment expenses	46	1 1
Charitable donations	40	

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 3 STAFF NUMBERS AND COSTS

Staff costs (including Directors) charged to operating expenses during the year were as follows

	31 July 2011 £'000	31 July 2010 £'000
Wages and salaries	22,900 2,322	18,693 2,323
Social security costs Share-based payments	337	148
Pension costs	259	329
Other benefits	1,572	1,269
Acquisition cost deemed as staff compensation*	348	
, induiting, and manner or a man 1	27,738	22,762

Pension costs arise only in our Scandinavian business. Contributions are made on behalf of employees to defined contribution schemes at statutory rates for the respective country.

The average number of employees of the Group during the year was as follows

	31 July 2011 Number	2010 Number
Key management personnel	28	23
· -	448	397
Administration and operations	476	420

Specific disclosures in relation to compensation for key management personnel (defined as entity Directors and/or Chief Executive Officers) who held office during the year was as follows

	31 July 2011 £'000	31 July 2010 £'000
Short-term employee benefits	2,959	2,700
Post-employment benefits	71	44
	266	5
Share-based payments Acquisition cost deemed as staff compensation	348	-
Acquisition cost deemed as stall compensation	3,644	2,749

Disclosure of Directors' remuneration including share options are included in the Remuneration Report on pages 18 – 21

<sup>\*</sup> Part of the acquisition cost relating to Definitive Insights is deemed as staff compensation and treated as an exceptional cost, as disclosed in note 4, rather than charged to administration expenses

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

4 EXCEPTIONAL COSTS	31 July 2011	31 July 2010*
Destructures and	£'000 338	£'000 683
Restructuring costs Acquisition costs	544 168	271
Investment write offs Loss on disposal of subsidiary	200	-
Provision for YouGov Stone put option Change in accounting estimation – panel incentives provision Employment termination	(121)	965 600
		280
- Information	<u> 1,</u> 129	2,799

Restructuring costs arose due to the termination of operations of certain divisions within the German business

Acquisition costs comprise professional fees incurred relating to the acquisition of Harrison Group and Definitive Insights, which were completed during the year ended 31 July 2011 IFRS 3 (revised) requires these to be expensed at the time that they are incurred. This includes £348k of contingent consideration, deemed under IFRS 3, to be staff compensation costs.

A number of investments in joint ventures were written off during the year, as they no longer traded or the Group no longer had an equity interest in them

On 30 December 2010, YouGov disposed, through a management buy-out, of Great Place to Work Deutschland GmbH, a wholly owned subsidiary of YouGovPsychonomics AG. The net sale consideration for the shares in GPW Germany was approximately £530k payable in cash. At the date of disposal, GPW's net assets were £30k Management have apportioned £700k of the goodwill pertaining to the acquisition of the psychonomics group in 2007 to GPW. As such a loss of £200k has been recognised within exceptional items line of the income statement to reflect this disposal

\*According to the terms of the shareholders' agreement for YouGovStone Limited, Carole Stone was entitled to require YouGov pic to purchase some or all of her shareholding of the 49 'B' class shares. The results for 2010 have been restated to reflect a provision for this option whose value as at 31 July 2010 was estimated to be £965k. During the year ended 31 July 2011, an agreement was reached for the purchase of the "B" shares which resulted in a credit being taken in the current financial year.

#### FINANCE INCOME AND COSTS 31 July 31 July 2010 2011 £'000 £'000 148 111 Interest receivable from bank deposits 88 22 Other interest receivable Foreign exchange gains/(losses) on cash held in foreign currency (31)denominated accounts 205 277 **Total finance income** 14 32 Interest payable on bank loans and overdrafts 3 2 Interest on obligations under hire purchase and finance leases 119 Foreign exchange losses on intra-group loan positions 17 153 48 202 Imputed interest on contingent consideration 201 219 Total finance costs

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

### 6 INCOME TAXES

The taxation charge represents

31 July 2011	31 July 2010
2011	70.10
£'000	£'000
297	199
(58)	(1 <u>0)</u>
239	189
(231)	(3,270)
-	509
(231)	(2,761)
8	(2,572)
	(231) (231)

The tax assessed for the year is lower (2010 lower) than the standard rate of corporation tax in the UK

The differences are explained below

	31 July 2011 £'000	31 July 2010 £'000
Profit /(loss) before tax	411	(10,577)
Tax (charge)/credit calculated at Group's standard rate of 27 3% (2010 28%)	(112) 354	2,962 501
Variance in overseas tax Impact of tax rate change in current year	(62)	(67)
Expenses not deductible for tax purposes  Tax losses for which no deferred income tax asset was	(247)	(643) (192)
Adjustment in respect of prior years	58 1	10
Share of tax loss of joint ventures and associates  Total income statement tax (charge)/credit for the year	(8)	2,572

In addition to the changes in rates of Corporation tax disclosed above a number of further changes to the UK Corporation tax system were announced in the March 2011 UK Budget Statement Legislation to reduce the main rate of corporation tax from 26% to 25% from 1 April 2012 is expected to be included in the Finance Act 2011 Further reductions to the main rate are proposed to reduce the rate by 1% per annum to 23% by 1 April 2014 These further changes had not been substantively enacted at the balance sheet date and, therefore, are not included in these financial statements

The effect of the expected reduction of 1% in the corporation tax rate from 1 April 2012 to be enacted in the Finance Act 2011 would be to reduce the deferred tax asset provided at the balance sheet date by £68k and the liability by £6k. The net effect would be a £68k decrease in the deferred tax asset, a £6k reduction in the liability and a net decrease in profit and other comprehensive income of £62k.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

The proposed reductions of the main rate of corporation tax by 1% per year to 23% by 1 April 2014 are expected to be enacted separately each year. The overall effect of the further changes from 25% to 23%, if these were applied to the deferred tax asset at the balance sheet date, the effect would be to reduce the deferred tax asset by £136k (being £68k recognised in 2013 and £68k recognised in 2014). If these were applied to the deferred tax liability at the balance sheet date, would be to reduce the deferred tax liability by £12k (being £6k recognised in 2013 and £6k recognised in 2014).

### 7 DIVIDEND

No dividend was paid or proposed during the year (2010 £nil)

## 8 EARNINGS PER SHARE

The calculation of the basic earnings per share is based on the earnings attributable to ordinary shareholders divided by the weighted average number of shares in issue during the year. Shares held in employee share trusts are treated as cancelled for the purposes of this calculation.

The calculation of diluted earnings per share is based on the basic earnings per share, adjusted to allow for the issue of shares and the post-tax effect of dividends and/or interest, on the assumed conversion of all dilutive options and other dilutive potential ordinary shares

The adjusted earnings per share has been calculated to reflect the underlying profitability of the business by excluding the amortisation of intangible assets, share-based payments, imputed interest, impairment charges, exceptional items and any related tax effects

	31 July 2011 £¹000	31 July 2010* £'000
Group profit/(loss) after taxation attributable to equity holders of the parent company	286	(8,499)
Add amortisation of intangible assets Add share-based payments Add imputed interest Add impairment charge Add exceptional costs Tax effect of the above adjustments	3,755 337 202 - 1,129 (1,250)	3,689 148 48 7,861 2,799 (3,624)
Adjusted profit after taxation	4,459	2,422

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

Reconciliations of the earnings and weighted average number of shares used in the calculations are set out below

set out below		
	31 July 2011	31 July 2010
Number of shares Weighted average number of shares during the period		
('000 shares)	95,114	96,777
- Dilutive effect of share options - Diluted	3,319 98,433	96, <b>7</b> 77
The adjustments have the following effect  Basic profit/(loss) per share (in pence)	0.3	(8_8)
· · · · · · · · · · · · · · · · · · ·	4 0	38
Amortisation of intangible assets (in pence)	03	02
Share-based payments (in pence) Imputed interest (in pence)	0 2	0 0
Exceptional costs and impairments (in pence)	1.2	11 0
Tax effect of the above adjustments (in pence)	(1.3)	(37)
Adjusted earnings per share (in pence)	47	2 5
Diluted profit/(loss) per share (in pence)	0.3	(8 8)
Amortisation of intangible assets (in pence)	3 8	38
Share-based payments (in pence)	0.3	0 2
Imputed interest (in pence)	0.2	0 0
Exceptional costs and impairment (in pence)	1 2	11 0
Tax effect of the above adjustments (in pence)	(1.3)	(37)
Adjusted diluted earnings per share (in pence)	4.5	2 5
· ·		<u> </u>

## 9 BUSINESS COMBINATIONS AND DISPOSALS

## a) Acquisition of Harrison Group

The acquisition of Harrison Group, one of the USA's leading market and strategic research firms was completed on 16 August 2010. The basic purchase consideration payable is six times the EBITDA achieved by Harrison in the year ended 31 December 2010 of \$2.4m (£1.5m) amounting to \$14.3m (£9.1m). \$6.0m (£3.8m) of this was paid on completion and a further \$3.0m (£1.8m) was paid in April 2011. The remaining balance will be payable in instalments in 2012 and 2013, contingent upon the results achieved in the 2010 and 2011 calendar years. An additional payment of up to \$1.2m (£0.8m), which is currently anticipated to be \$0.8m (£0.5m), will be payable in 2013 contingent upon EBITDA growth targets being achieved in the calendar years 2011 and 2012.

The instalments due between 2011 and 2013 (including the incentive payment) have been discounted to a net present value of \$8 6m (£5 5m) resulting in a finance charge of \$0 5m (£0 3m) taken to the income statement over the earn-out period

Professional fees of £0 4m have been incurred to date relating to the Harrison acquisition. In accordance with IFRS 3 (revised) all professional fees have been expensed in the period that they have been incurred. £0 3m was recognised in financial year 2009/10 and £0 1m in the year ended 31 July 2011.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

The amount recognised for each class of Harrison's assets recognised at the acquisition date are as follows

### Net assets acquired

	Acquiree's carrying amount before combination £'000	Fair value adjustments £'000	Fair value £'000
Net assets at completion date			
Cash	1,413	-	1,413
Tangible and intangible fixed assets	345	-	345
Net working capital	(157)	-	(157)
Intangible assets			
Trademarks and patents	-	710	710
Customer relationships	-	2,232	2,232
Order Backlog	-	82	82
Deferred tax liability		(1,270)	(1,270)_
Net assets	1,601	1,754	3,355
Goodwill arising on acquisition	<del>_</del>		5,960
Total consideration		<del></del>	9,315
Total Consideration analysed as '	£'000		
Cash	3,811		
Contingent consideration	5,504_		
Total consideration	9,315		

Ownership and control passed to YouGov on 16 August 2010 and Harrison has been consolidated within the Group financial statements from that date. The goodwill arising on the acquisition of Harrison is attributable to the anticipated synergies expected to be derived from the combination and value of the workforce of Harrison, which cannot be recognised as an intangible asset under IAS 38 "Intangible Assets"

Since the acquisition Harrison has contributed £8 3m (\$13 2m) to Group revenue and £1 4m (\$2 2m) to the Group operating profit for the year ended 31 July 2011

## b) Disposal of Great Place to Work Deutschland GmbH ("GPW Germany")

On 30 December 2010, YouGov disposed, through a management buy-out, of Great Place to Work Deutschland GmbH, a wholly owned subsidiary of YouGovPsychonomics AG During the year, it contributed revenue of £1 3m (2010 £2 7m) and operating profit of £0 2m (2010 £nil) to the Group

The net purchase consideration for the shares in GPW Germany was £0 5m payable in cash, in two tranches, £0 3m at 30 December 2010 and the remainder on 30 June 2011. At the date of disposal, GPW's net assets were not material. Management have apportioned £0 7m of the goodwill pertaining to the acquisition of the Psychonomics group in 2007 to GPW. A net loss of £0 2m has been recognised as an exceptional cost to reflect this disposal.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## c) Purchase of minority shareholding in YouGov ME FZ LLC

On 31 October 2010, YouGov plc purchased the remaining 22% shareholding in its subsidiary YouGov ME FZ LLC from the minority shareholders

The cash consideration for this purchase was £1 9m. The book value of non-controlling interests at the transaction date was £3 8m. The difference of £1 9m (£1 7m net of associated costs) has been reflected directly in reserves in accordance with IAS 27 (revised)

## d) Acquisition of Definitive Insights

The acquisition of Definitive Insights ("DI"), a custom research company based in Oregon USA, was completed on 1 April 2011. The basic purchase consideration payable is 4.5 times the average EBITDA of DI for the two years ending 31 January 2013 plus an additional incentive of up to 20% contingent upon EBITDA growth in the year ending 31 January 2013. If the full incentive is paid, this would bring the total multiple up to 5 times EBITDA for the year ended 31 January 2013. An initial payment of \$1.0m (£0.6m) was paid upon completion and the balance will be payable in four instalments between 2012 and 2015.

The instalments due between 2012 and 2015 (including the incentive payment) have been discounted to a net present value of \$4 3m (£2 6m) resulting in a finance charge of \$0 3m (£0 2m) taken to the income statement over the earn-out period. Half of this contingent consideration is being treated as staff compensation. The treatment of this is discussed in more detail in notes 3 and 4.

Professional fees of £0 1m have been incurred during the year ended 31 July 2011 relating to the acquisition. In accordance with IFRS 3 (revised) all professional fees have been expensed to the period that they have been incurred.

Provisional fair value adjustments have been made to align Definitive Insights' accounting policies with those of YouGov and to account for the intangible assets and attributable deferred taxation of the business which are recognised upon acquisition. Management are currently finalising the fair value calculations and this will be completed in the six months ended 31 January 2012.

The amount recognised for each class of Definitive Insights' assets recognised at the acquisition date are as follows

## Net assets acquired.

	Acquiree's carrying amount before combination	Provisional fair value adjustments £'000	Provisional Fair Value £'000
Net assets at completion date	12	-	12
Intangible assets		125	135
Trademarks and patents	-	135	
Customer relationships	•	1,137	1,137
Order Backlog	-	8	8
Deferred tax liability		(538)	(538)
Net assets	12	742	754
Goodwill arising on acquisition			1,168
Total consideration			1,922

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

Total Consideration analysed as	£'000
Cash	612
Contingent consideration	1,310_
Total consideration	1,922

Ownership and control passed to YouGov on 1 April 2011 and Definitive Insights has been consolidated within the Group financial statements from that date. The goodwill arising on the acquisition of Definitive Insights is attributable to the anticipated synergies expected to be derived from the combination and value of the workforce which cannot be recognised as an intangible asset under IAS 38 "Intangible Assets"

Since the acquisition Definitive Insights has contributed £1 3m (\$2 1m) to Group revenue and £0 1m (\$0 2m) to the Group operating profit for the year ended 31 July 2011. If Definitive Insights had been consolidated for a full 12 months they would have contributed £3 3m (\$5 3m) to Group revenue and £0 2m (\$0 3m) to the Group operating profit.

## e) Purchase of minority shareholding in YouGovStone Limited

On 6 June 2011, YouGov plc purchased the remaining 49% shareholding in its subsidiary YouGovStone Limited from the minority shareholder Carole Stone

The consideration for this purchase was part cash of £0 7m and part the issue of new ordinary shares in YouGov pic of £0 1m. The book value of non-controlling interests in assets and liabilities at the transaction date was not material.

## f) Purchase of minority stake in CoEditor Limited

During the period, YouGov plc invested £0 5m for a 25% stake in CoEditor Limited, a company owned by Doughty Media 2 (owned by Stephan Shakespeare) CoEditor has developed software in the field of news and content aggregation which will be provided exclusively to YouGov for the purpose of providing dedicated content and activities for members of YouGov's online panels. YouGov also has options to acquire additional shares, which will enable it to benefit from increases in CoEditor's equity value resulting from its business development.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

10 GOODWILL						
	Middle East £'000	North America £'000	Scandı- navıa £'000	Germany £'000	UK £'000	Total £'000
Carrying amount at 1 August 2009	1,319	9,437	8,420	14,226	80	33,482
Movements: Impairment charge Net exchange	-	-	•	(2,399)	-	(2,399)
differences  Carrying amount at 31  July 2010		615 10,052	(217) 8,203	(364)	80	120 31,203
Movements Acquired through business combinations Disposal of subsidiary	- -	7,128 -	- -	- (700)	- (80)	7,128 (780)
Net exchange differences	(63)	(745)	439	613	-	244
Carrying amount at 31 July 2011	1,342	16,435	8,642	11,376		37,795

In accordance with the Group's accounting policy, the carrying values of goodwill and other intangible assets are reviewed annually for impairment. The cash-generating units (CGUs) are consistent with those segments shown in note 1. The 2011 impairment review was undertaken as at 31 July 2011. This review assessed whether the carrying value of goodwill was supported by the net present value of future cash flows derived from assets using an initial projection period of three years for each CGU based on approved budget numbers. Beyond that, EBITDA growth was assumed to be 5% for years four and five, which is conservative both in comparison with their historical performance and annual growth rates in the internet based market research sector. Annual growth rates of 3% have been assumed in perpetuity beyond year five. The weighted average cost of capital used to discount the future cash flows to their present value is 11.7% (2010, 14.1%).

All CGUs, when subjected to sensitivity analyses had sufficient headroom to support their carrying value

At 31 July 2010, the assessment of the carrying value of the German CGU resulted in an impairment charge of £7 9m being made of which £5 5m was against the intangible assets (customer contracts and lists, patents and trademarks) and £2 4m was against goodwill. At 31 July 2011, the sensitivity analysis carried out on the goodwill attributable to the German CGU indicated that a 6% reduction in the projected EBITDA for the year ending 31 July 2012 compared to the base case assumptions, or a 7% reduction in the projected EBITDA for either of the two following years, would reduce the headroom to zero

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 11 OTHER INTANGIBLE ASSETS

	Con- sumer panel £'000	Software and software develop- ment £'000	Customer contracts and lists £'000	Patents and trade- marks £'000	Order backlog £'000	Development costs £'000	Total £'000
Net carrying amount at 1 August 2009	4,559	2,009	5,317	5,761	-	294	17,940
Additions Separately acquired	285	387	-	47	-	320	1,039
Internally developed	-	801	-	-	-	197	998
Amortisation	(1,653)	(1,035)	(443)	(456)	-	(102)	(3,689)
Impairment	_	-	(2,479)	(2,983)	-	-	(5,462)
Net exchange differences Net carrying amount at 31 July 2010	(56)	(37)	(84)	(92)		(12)	(281)
	3,135	2,125	2,311	2,277	<u>-</u>	697	10,545
Additions Separately acquired Through business combinations	329	68 171	- 3,369	8 845	- 90	79 -	484 4,475
Internally developed	_	1,539	_	-	-	84	1,623
Disposals	-	(31)	-	•	-	-	(31)
Amortisation	(1,512)	(1,624)	(181)	(270)	(85)	(83)	(3,755)
Net exchange differences	(434)	(234)	(575)	(684)		13	(1,914)
Net carrying amount at 31 July 2011	1,518	2,014	4,924	2,176	5	790	11,427

The details of the 2010 impairment charge of £5 5m are disclosed in note 10

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 12 PROPERTY, PLANT AND EQUIPMENT

	Freehold property £'000	Leasehold property improve-ments £'000	Computer equipment £'000	Fixtures and fittings £'000	Motor vehicles £'000	Total £'000
Carrying amount at 1 August 2009	1,147	160	565	725	32	2,629
Additions. Separately acquired Depreciation Net exchange	(54)	42 (68) 8	185 (272) 26	55 (232) 31	(32)	282 (658) 129
differences Carrying amount at 31 July 2010	641,157	142	504	579		2,382
Additions. Separately acquired Through business		4	547	23	•	574
mbinations Disposals Depreciation	177 - (80)	(13) (77)	39 (9) ( <b>4</b> 31)	3 (30) (155)	14 - (2)	233 (52) (745)
Net exchange differences	(52)	3	(9)	4		(54)
Carrying amount at 31 July 2011	1,202	59	641	424	12	2,338

All property, plant and equipment disclosed above, with the exception of those items held under lease purchase agreement, are free from restrictions on title. No property, plant and equipment either in 2011 or 2010 has been pledged as security against the liabilities of the Group

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 13 INVESTMENTS

## (a) Interests in subsidiaries

As at 31 July 2011 the Group's principal trading subsidiaries were

_			Proportio	n Held	
YouGovM E FZ LLC	Country of incorporation United Arab	Class of share capital held Ordinary	By parent Company 100%	By the Group 100%	Nature of the business Market Research
YouGovPsycho-	Emirates Germany	Ordinary	100%	100%	Market Research
Service Rating GmbH	Germany	Ordinary	0%	100%	Rating Agency
Psychonomics Field GmbH	Germany	Ordinary	0%	70%	CATI Supplier Company
YouGov Nordics and	Denmark	Ordinary	100%	100%	Market Research
Baltic A/S YouGov Sweden AB	Sweden	Ordinary	100%	100%	Market Research
YouGov Norway AS	Norway	Ordinary	100%	100%	Market Research
YouGov Finland OY	Finland	Ordinary	100%	100%	Market Research
HG Acquisition LLC	USA	Ordinary	0%	100%	Market Research
Definitive Insights	USA	Ordinary	0%	100%	Market Research
YouGov France	France	Ordinary	100%	100%	Market Research
SASU YouGovStone Limited	England	Ordinary	100%	100%	Market Research

All subsidiaries have co-terminus year ends and are included in the consolidated financial statements

## (b) Interest in joint ventures and associates

Total fixed asset investments comprise:	31 July 2011 £'000	31 July 2010 £'000
Carrying amount at 1 August	23	23
Acquisition of associate	500	-
Disposal of joint venture	(23)	-
Share of loss in associate	(32)	<del>_</del> _
	468_	23
Interest in joint ventures and associates		23

The Group has not recognised losses amounting to £6k (2010 £4k) for YouGov Centaur LLP

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

More than one year overdue

At 31	July 20	11 the	Group	had	interests	ın	the	following
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				Pro		oportion Held			<u> </u>
		Invest- ment	Country of incorporation	Class share capital l	e Compar			Nature of the business	Financia year end
YouGovCe LLP	entaur	Joint Venture	England	Ordinary		5 50	)%	Specialist business to business research	30 June
CoEditor Limited		Assoc- late	England	Ordinary	25%	259	ó	Website developer	31 July
		roup's share ates are	of the revenue a	and operati	ing loss and asse				
	40000		(	CoEditor L				entaur LLP	_
			31 July	2011 £'000	31 July 2010 £'000	31 July	2011 E'000	31 July 201 £'00	
	Rever Opera	nue Iting loss		(32)	-		(6)	(4	<b>4</b> )
				4			2		3
		urrent assets	•	1 96	-		43	1	8
		nt assets nt liabilities		(4)	<u>-</u>		(150)	(5	
		urrent liabiliti	es	-	-		` '-	(3	
	Net	s/(lıabılitles)		93	•		(105)	(7	 7)
	asset	S/(IIabilities)					<u>, , , , , , , , , , , , , , , , , , , </u>		
	14	TRADE AND	OTHER RECE	IVABLES			2011	04 1-1- 0046	,
						31 July		31 July 2010	
							£'000	£'000	
	Trad	le receivables	5				9,810	7,749	
	Amo	unts owed by	related parties				292	123	
	Othe	er receivables	3				1,048	967	
	Prep	ayments and	l accrued incom	е			5,945	5,916	_
						•	17,095	14,75	
	Prov	rision for trad	e receivables				(162)	(194	
							16,933	14,56	<u>'                                    </u>
	The a	ageing of the	current trade re	ceivables a	and amounts owe	ed by related p	arties is	as follows	
						31 Jul	y 2011	31 July 201	0
						0.00	£'000	£'00	
							5,017	2,96	
	With	in payment t	erms	ed a			3,349	3,15	
	Not	more than th	ree months over	aue	eiv monthe		J,J-J	5,10	•
			months but not r	nore man	SIA HIUHUIS		917	91	1
	ove	rdue	antha hut nat ma	re than on	e vear overdue		509	32	
	Mor	e than six mo	onths but not mo	ie tian on	e hear overane		240	54	_

512

7,872

310

10,102

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

The Group's trade receivables are stated before provisions for impaired receivables. This provision is determined by considering all past due balances and by reference to past default experience.

Movement on the Group provision for impairment of trade receivables is as follows	2011 £'000	2010 £'000
Provision for receivables impairment at 1 August Provision created in the year	194 112	132 166
Provision utilised in the year	(144)	(104)_
Provision for receivables impairment at 31 July	162	194

The creation and release of the provision for impaired receivables has been included in the consolidated income statement. The other classes within trade and other receivables do not contain impaired assets. The maximum exposure to credit risk at the reporting date is the carrying value of each class of receivable mentioned above. The Group does not hold any collateral as security.

The average length of time taken by customers to settle receivables is 61 days (2010 61 days) The Directors consider that the carrying value of trade and other receivables approximates their fair value Concentrations of credit risk do exist with certain clients with which we have trading relationships but none has a history of default and all command a certain stature within the marketplace which minimises any potential risk of default Material balances (defined as >£250k (2010 >£250k)) represent 12% of trade receivables (2010 23%)

At 31 July 2011 £435,000 (DKK 3 7m) (2010 £290k (DKK 2 6m)) of the trade and other receivables of YouGov Nordics & Baltic A/S was used as security against a loan and revolving overdraft facility held by YouGov Nordics & Baltic A/S

YouGovPsychonomics AG has secured a value of up to €144k (£126k) (2010 €144k (£120k)) in the event of default on rental payments against its trade and other receivables

## 15 OTHER SHORT TERM FINANCIAL ASSETS

	31 July 2011 £'000	31 July 2010 £'000
Available-for-sale financial assets	<u> </u>	165

Other short term financial assets represented corporate bonds that present the Group with opportunity for returns through interest income and trading gains. They had a fixed maturity of less than three months. The investment was held at cost. Fair value of the asset was not materially different from its historical cost.

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 16 CASH AND CASH EQUIVALENTS

 Cash and cash equivalents
 31 July 2011 £'000 £'000
 31 July 2010 £'000

 Cash at bank and in hand
 9,400 15,634

Cash and cash equivalents are held at either variable rates or at rates fixed for periods of no longer than three months

## 17 TRADE AND OTHER PAYABLES

	31 July 2011 £'000	31 July 2010 £'000
Trade payables	1,941	1,416 7,040
Accruals and deferred income Other payables	7,585 2,076	7,040 1,690
	11,602	10,146

The average length of time taken by the Group to settle payables is 32 days (2010 34 days) The Directors consider that the carrying amount of trade payables approximates to their fair value

## 18 CONTINGENT CONSIDERATION

	Clear Horizons £'000	Harrison £'000	Definitive Insights £'000	Total £'000
At 1 August 2009	929	-	-	929
Settled during the year	(278)	-	-	(278)
Discount unwinding	13			13
Balance at 31 July 2010	664	<u> </u>		<u>664</u>
•		<del></del>	<del>_</del>	_
Included within current liabilities	304	-	-	304
Included within non-current liabilities	360			360
Settled in the period	(266)	(1,809)	-	(2,075)
Provided during the year	-	`5,504	1,658	7,162
Discount unwinding	21	156	12	189
Net foreign exchange differences	6	(265)	(17)	(276)
Balance at 31 July 2011	425	3,586	1,653	5,664
Included within current liabilities	425	2,116	297	2,838
Included within non-current liabilities		1,470	1,356	2,826

Details of the terms of the acquisitions of Harrison Group and Definitive Insights are given in Note 9

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

19 PROVISIO	NS
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	Panel incentives £'000	Staff gratuity £'000	Other* £'000	Total £'000
At 1 August 2009 Provided during the	1,630	108	-	1,738
year	3,835	127	965	4,927
Utilised during the year Released during the	(2,625)	(116)	-	(2,741)
year Net foreign exchange	(279)	(36)	-	(315)
differences	25	7	. <u> </u>	32_
Balance at 31 July 2010*	2,586	90	965	3,641
Included within current liabilities	1,278	-	965	2,243
Included within non- current liabilities	1,308	90	<u> </u>	1,398
Provided during the				
year	4,542	81	-	4,623
Utilised during the year Released during the	(3,490)	(29)	(844)	(4,363)
year Net foreign exchange	(722)	(6)	(121)	(849)
differences	(6)	(4)	<del>-</del>	(10)
Balance at 31 July 2011	2,910	132	<u>.</u>	3,042
Included within current liabilities Included within non-	1,437	-	-	1,437
current habilities	1,473_	132		1,605

The panel incentive provision represents the Directors' best estimate of the future liability in relation to the value of panel incentives that have accrued in the panelists' virtual accounts up to 31 July 2011. The provision of £2 9m represents 33% of the maximum potential liability of £8 9m (2010 £2 6m representing 30% of the total liability of £8 6m). The factors considered in estimating the appropriate percentage of the total liability to be provided against at each reporting date include—panel churn rates, panel activity rates, current redemption patterns and the time value of money

The staff gratuity provision is a statutory obligation under UAE labour law, whereby each employee on termination of their contract is due a payment dependent upon their number of years service and nature of the termination. The liability of £0.1m at 31 July 2011 (2010 £0.1m) represents the liability that the Group is obliged to pay as at the reporting date weighted against historical rates of resignation and redundancy.

\*Other provision relates to the provision in respect of the put-option held by Carole Stone as at 31 July 2010 which was re-stated as explained in Note 4

## NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

# 20 DEFERRED TAXATION ASSETS AND LIABILITIES

Non-current deferred tax asset	Property, plant & equipment £'000	Tax losses £'000	Total £'000
Balance at 1 August 2009	27	2,483	2,510
Recognised in consolidated income statement	33	90	123
Net foreign exchange differences Tax rate adjustment		52 (79)	52 (79)_
Balance at 31 July 2010	60	2,546	2,606
Recognised in consolidated income statement	(6)	(639)	(645)
Net foreign exchange differences	(9)	(13)	(22)_
Balance at 31 July 2011	45	1,894	1,939

The deferred taxation asset in respect of income tax losses are broken down by jurisdiction as follows

	31 July 2011	31 July 2010
	£'000	£'000
UK Scandinavia & Northern Europe	592	626
	767	780
North America	535	1,140
Tronii / tribito	1,894	2,546

Where tax losses are acquired as in our North American business a restriction is placed upon the use of those pre-acquisition losses. The restriction is calculated by multiplying the long term rate of interest (currently 4 58%) against the consideration paid. On this basis the current value of loss that can be used annually is £0.7m. No such restrictions exist in relation to any of our other tax losses.

Deferred tax assets have been recognised only to the extent where management budgets and forecasts show sufficient profits being generated to discharge these in the short term. Utilisation of tax losses is dependable upon future profits being generated.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

Non-current deferred tax liabilities	Intangible assets £'000	Property, plant & equipment £'000	Other timing differences £'000	Total £'000
Balance at 1 August 2009	5,521	386	198	6,105
Recognised in consolidated income statement Tax rate adjustment Net foreign exchange differences Balance at 31 July 2010	(2,675)	(226)	196	(2,705)
	(4)	(1)	(7)	(12)
	(124)	36	(2)	(90)
	2,718	195	385	3,298
Recognised in consolidated income statement Acquired on acquisition Net foreign exchange differences Balance at 31 July 2011	(837)	(36)	(3)	(876)
	1,808	-	-	1,808
	(577)	9	(51)	(619)
	<b>3,112</b>	168	331	<b>3,611</b>

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 21 RISK MANAGEMENT OBJECTIVES AND POLICIES

The Group is exposed to foreign currency and liquidity risk, which result from both its operating and investing activities. The Group's risk management is co-ordinated in close co-operation with the Board of Directors, and focuses on actively securing the Group's short to medium term cash flows by minimising the exposure to financial markets. The most significant financial risks to which the Group is exposed to are described below. Also refer to the accounting policies.

### Foreign currency risk

The Group is exposed to translation and transaction foreign exchange risk. The currencies where the Group is most exposed to volatility are US Dollars, Euro, UAE Dirham and Danish Kroner

Currently, the Group aims to align assets and liabilities in a particular market. The Group will continue to review its currency risk position as the overall business profile changes.

The presentational and transactional currency of the Group is considered to be UK Sterling

Foreign currency denominated financial assets and liabilities, translated into UK Sterling at the closing rate are as follows

Tate are as lonow	3	201 £'01				201 £'00		
Nominal amounts	US <b>\$</b>	Euro €	Dirham AED	Kroner DKK	US \$	Euro €	Dirham AED	Kroner DKK
Financial assets	4,478	2,445	6,112	1,693	5,166	2,268	7,916	777
Financial liabilities	(4,069)	(1,004)	(135)	(1,38 <u>0)</u>	(133)	(1,009)	<u>(74</u> )	(1,177)
Short-term exposure	409	1,441	5,977	313	5,033	1,259	7,842	(400)
Financial assets Financial		-	-	-	-	-	-	-
liabilities						<u> </u>		
Long-term exposure							<u>-</u>	<del>-</del>

The effect of UK Sterling strengthening by 1% against our subsidiaries' functional currencies (US Dollar, Euro, UAE Dirham and Danish Kroner) would have had the following impact upon translation

	2011 £'000			2010 £'000				
	US \$	Euro €	Dirham AED	Kroner DKK	US \$	Euro €	Dirham AED	Kroner DKK
Net result for	(4)	(1)	(22)	(4)	(1)	1	(15)	5
the year Equity	(44)	(12)	(187)	(3)	(41)	(10)	(174)	1

If the UK Sterling had weakened by 1% against the US Dollar, Euro, UAE Dirham and Danish Kroner the inverse of the impact above would be true

The Group manages currency fluctuations as outlined in the Corporate Governance Report on page 25

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

#### Liquidity risk

The Group seeks to manage financial risk by ensuring sufficient liquidity is available to meet foreseeable needs and to invest cash assets safely and profitably

The Group currently has no general borrowing arrangement in place (although specific fixed value borrowings are held within the Group) and prepares cash flow forecasts which are reviewed at Board meetings to ensure liquidity

As at 31 July 2011, the Group's liabilities have contractual maturities which are summarised below

	Current		Non-current		
31 July 2011	Within 6 months £'000	6 to 12 months £'000	1 – 5 years £'000	Later than 5 years £'000	
Trade and other	2,056	-	-	-	
payables Contingent consideration	-	2,838	2,826	-	

This compares to the maturity of the Group's financial liabilities in the previous reporting period as follows

	Current		Non-current		
31 July 2010	Within 6 months £'000	6 to 12 months £'000	1 – 5 years £'000	Later than 5 years £'000	
Trade and other payables	3,161	35	-	-	
Contingent consideration	•	304	360	-	

The Group has sufficient financial risk management policies in place to ensure that all trade payables are settled within the respective credit period

### Capital risk management

The Group manages its capital to ensure that all entities within the Group are able to continue as going concerns. The Board have taken the decision at this stage to minimise external debt whilst trying to maximise earnings from the cash currently held. Capital consists of the following items.

	31 July 2011 £'000	31 July 2010* £'000
Available-for-sale financial assets  Cash and cash equivalents	9,400	165 15,634
Equity attributable to shareholders of the parent company	(55,799) (46,399)	(55,203) (39,404)

The Group has no externally imposed capital requirements

<sup>\*</sup>All comparative information including the relevant notes has been restated to reflect a prior year adjustment, see notes 4 and 19 for full details

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

#### Interest rate risk

The Group manages its interest rate risk by negotiating fixed interest rates on deposits for periods of up to 3 months. The average cash and cash equivalents balance over the course of the year was £10m (2010 £15 0m) attracting an average interest rate of 1 0% (2010 1 0%). If interest rates had been 1% higher during the year ended 31 July 2011 the increase to profit before tax would have been £100k (2010 £150k). If interest rates had been 1% lower during the year ended 31 July 2011 the reduction in profit before tax would have been £100k (2010 £150k). The impact upon shareholders' equity would have been an increase of £83k (2010 £100k) and a decrease of £83k (2010 £100k) respectively.

#### 22 SHARE CAPITAL

The Company only has one class of share Par value of each ordinary share is 0.2p All issued shares are fully paid

	Number	£'000
Year to 31 July 2011 At 1 August 2010 Issue of shares At 31 July 2011	96,827,414 302,051 97,129,465	194 1 195
Year to 31 July 2010 At 1 August 2009 Issue of shares At 31 July 2010	96,733,177 94,237 96,827,414	193 1 194
Authorised share capital	Number	£'000
At 31 July 2010 & 31 July 2011 Ordinary shares @ 0 2p each	150,000,000	300

## Share based payments

The charge in relation to the share-based payments in the year ended 31 July 2011 was £104,000 (2010 £134,000) Details of the number of share options and the weighted average exercise price (WAEP) outstanding during the year are as follows

	2011 W	<b>AEP</b>	2010 WA	EP
Approved share option scheme Outstanding at the beginning of the year	No. 129,056	£ 0.869	No 129,056	£ 0 869
Granted during the year	-	-	-	-
Exercised during the year	-	-	-	-
Lapsed during the year	-			<del>-</del> _
Outstanding at the end of the year	129,056	0 869	129,056	0 869
Exercisable at the end of the year	129,056	0 869	129,056	0 869

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

•	2011 W/	AEP	2010 WA	NEP
Unapproved share option scheme Outstanding at the beginning of the year Granted during the year Exercised during the year Lapsed during the year	No 438,231 - (73,218) (2,615)	£ 0 232 0.099 0 094	No 538,990 - (94,237) (6,522)	£ 0 211 - 0 112 0 190
Outstanding at the end of the year	362,398	0 253	438,231	0 232
Exercisable at the end of the year	362,398	0.253	379,057	0 236

Share options exercised in the current financial year were exercised at prices between £0 094 and £0 194 (2010 between £0 093 and £0 199) The weighted average share price at the date of exercise was £0 099 (2010 £0 112)

The options outstanding under the approved and unapproved share option schemes as at 31 July 2011 have the following average exercise prices and expire in the following financial years

	Exercise		
Expiry	Price	2011	2010
Exp., 3	£	No.	No
31 July 2013	0 180	24,000	24,000
31 July 2015	0.180	44,335	44,335
31 July 2017	1.645	82,067	82,067
31 August 2021*	0.166	341,052	416,885

<sup>\*</sup> The Polimetrix options expire on a monthly basis up to and including August 2021

Expiry dates as standard are 7 years from the vesting date. Vesting criteria are time based and contingent on continued employment with YouGov rather than performance based.

During the year ended 31 July 2011, the Long Term Incentive Plan ("LTIP") for Executive Directors, Senior Executives and Senior Managers continued to operate. The rules governing the LTIP are summarised in the Remuneration Report on page 19. The charge in relation to the LTIP in the year ended 31 July 2011 was £100k (2010 £14k). This charge was valued using a Monte Carlo simulation.

	2011 W	<b>NEP</b>	2010 WAEP	
Long term incentive plan (LTIP) Outstanding at the beginning of the year Granted during the year Exercised during the year	No 3,925,992 2,314,909 (284,041)	£ 0.000 0.000	No 2,034,655 1,891,337 -	£ 0 000 0 000
Lapsed during the year Outstanding at the end of the year	5,956,860	0 000	3,925,992	0 000
Exercisable at the end of the year	-	•	-	

During the year ended 31 July 2011, a Deferred Stock Scheme was introduced for Executive Directors and Senior Managers. The rules governing the Deferred Stock Scheme are summarised in the Remuneration Report on page 19. The charge in relation to the Deferred Stock Scheme in the year ended 31 July 2011 was £133k (2010 £nil). This charge was valued using a Black-Scholes model.

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

	2011 WA	<b>NEP</b>	2010 W	AEP
Deferred Stock Scheme	No.	£	No	£
Outstanding at the beginning of the year Granted during the year	- 1,500,000	0 000	-	-
Exercised during the year Lapsed during the year	•	-	-	-
Outstanding at the end of the year	1,500,000	0 000	-	
Exercisable at the end of the year	•	•		-

The fair value of shares and share options granted under the various schemes has been calculated using the Black-Scholes option pricing model. No performance conditions were included in the fair value calculation. The fair value per option granted and the assumptions made are listed below.

Black-Scholes model assumptions	2011
Share price (p)	40
Exercise price (p)	
Estimated life (years)	30
Risk-free interest rate	N/A
Dividend yield	0 0%
Volatility	N/A
Basic fair value of option (p)	40
Options granted/shares awarded	1,500,000
Fair value of share options (£m)	40
Vesting adjustment factor	100%
Total scheme adjusted fair value (£m)	0 6
Performance period (years)	3 0
Annual income statement charge which would be applied over the performance period (£m)	0 2

The aggregate profit and loss charge for share based payments is disclosed in note 1

## 23 LEASING COMMITMENTS

The minimum lease rentals to be paid under non-cancellable operating leases at 31 July 2011 are as follows

	31 July 2	011	31 July 2	010
	Land and buildings £'000	Other £'000	Land and buildings £'000	Other £'000
In one year or less	642	254	1,191	84
Between one and five years	1,855	523	1,046	140
In five years or more	•	-	15	34
in the years of more	2,497	777	2,252	258

## 24 CAPITAL COMMITMENTS

At 31 July 2011, the Group had no outstanding commitments to procure software (2010 £nil)

# NOTES TO THE CONSOLIDATED FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 25 MAJOR NON CASH TRANSACTIONS

The Group entered into a barter transaction with Centaur plc, a joint venture partner, to exchange the provision of Brandindex content for advertising within its publications for £327k (2010 £327k)

Other barter transactions totalled £527k (2010 £136k)

# 26 TRANSACTIONS WITH DIRECTORS AND OTHER RELATED PARTIES

There have been no transactions with Directors during the year

During the period, YouGov plc provided research services totalling £90k (2010 £128k) to Privero Capital Advisors Inc. A minority stake of 25% in this company is owned by Stephan Shakespeare, an Executive Director of YouGov plc. The sales were made at an arm's length and on usual commercial terms. These arrangements have previously been disclosed as a related party transaction under the AIM Rules for Companies. At 31 July 2011 Privero Capital Advisors Inc owed YouGov plc £292k (2010 £208k)

During the period, YouGov plc invested £500k for a 25% stake in CoEditor Limited, a company owned by Doughty Media 2 (owned by Stephan Shakespeare)

In the year ended 31 July 2011, YouGov plc provided research services totalling £nil (2010 £30k) to Doughty Media Limited, a company which Stephan Shakespeare owns At 31 July 2011, Doughty Media Limited owed YouGov plc £nil (2010 £nil)

Trading between YouGov pic and group companies is excluded from the related party note as this has been eliminated on consolidation

# 27 EVENTS AFTER THE REPORTING PERIOD

No material events have taken place subsequent to the reporting date

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE PARENT COMPANY FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JULY 2011

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE PARENT COMPANY FINANCIAL STATEMENTS

We have audited the parent company financial statements of YouGov plc for the year ended 31 July 2011 which comprise the Balance Sheet, the Accounting Policies and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

Respective responsibilities of directors and auditors

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the parent company financial statements and for being satisfied that they give a true and fair view Our responsibility is to audit and express an opinion on the parent company financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland) Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the parent company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Directors' Report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

#### Opinion on financial statements

in our opinion the parent company financial statements

- give a true and fair view of the state of the Company's affairs as at 31 July 2011,
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the parent company financial statements are prepared is consistent with the parent company financial statements

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF YOUGOV PLC ON THE PARENT COMPANY FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 JULY 2011

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit have not been received from branches not visited by us, or
- the parent company financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

#### Other matter

We have reported separately on the Group financial statements of YouGov plc for the year ended 31 July 2011

David A Snell (Senior Statutory Auditor) for and on behalf of PricewaterhouseCoopers LLP

Chartered Accountants and Statutory Auditors

London

10 October 2011

# **COMPANY BALANCE SHEET**

At 31 July 2011

	Note	31 July 2011 £'000	31 July 2010 £'000
Fixed assets	4	206	191
Intangible assets	5	283	380
Tangible assets Investments	6	36,691	33,546
invesiments	ŭ	37,180	34,117
Current assets	_	47 445	12.070
Debtors	7	17,115 867	13,070 5,424
Cash at bank and in hand		17,982	18,494
Creditors: amounts falling due within one year	8	(8,272)	(11,104)
Net current assets		9,710	7,390
Total assets less current liabilities		46,890	41,507
Provision for liabilities	9	(141)	(171)
Net assets		46,749	41,336
Capital and reserves			
Called up share capital	11	195	194
Share premium account		30,947	30,822
Merger reserve		9,239	9,239
Profit and loss account	4.5	6,368	1,081
Total Shareholders' funds	10	46,749	41,336

The accounting policies and notes on pages 81 to 88 form an integral part of this financial statement

The financial statements were approved by the Board of Directors on 10 October 2011 and signed on its behalf by

Alah Newman

Chief Financial Officer

#### **ACCOUNTING POLICIES**

For the year ended 31 July 2011

#### Basis of preparation

The separate financial statements of the Company are drawn up in accordance with the Companies Act 2006 and applicable accounting standards drawn from UK generally accepted accounting principles (UK GAAP). The financial statements are prepared under the historical cost convention and on the going concern basis.

The Company has also taken advantage of the exemption from preparing a cash flow statement under the terms of FRS 1 'Cash Flow Statement (revised 1996)' The cash flows of the Company are disclosed as part of the consolidated cash flow statement within the consolidated financial statements

The particular accounting policies adopted are detailed below. They have all been applied consistently throughout the current year and the prior year.

#### Related parties

The Company has taken advantage of the exemption contained in FRS 8 'Related party disclosures' and has not reported transactions with fellow Group undertakings. Further details are included in note 26 of the consolidated financial statements.

#### Panel incentive costs

The Company invites consumer panel members to fill out surveys for a cash or points based incentive Although these amounts are not paid until a pre-determined target value has accrued on a panelist's account, an assessment of incentives likely to be paid is made and is recognised as a cost of sale in the period in which the service is provided. This assessment now takes into account the likely savings expected from the lottery introduced during the year.

### Share-based payments

All goods and services received in exchange for the grant of any share-based payment are measured at their fair values. Where employees are rewarded using share-based payments, the fair values of employees' services are determined indirectly by reference to the fair value of the instrument granted to the employee. This fair value is appraised at the grant date and excludes the impact of non-market vesting conditions (for example, profitability and sales growth targets)

Where equity-settled share-based payments relate to employees of the Company these are ultimately recognised as an expense in the profit and loss account with a corresponding credit to the profit and loss reserve. Where equity-settled share-based payments relate to employees of subsidiaries of the Company these are treated as a capital contribution, increasing the value of the investment in the subsidiary with a corresponding credit to the profit and loss reserve.

If vesting periods or other non-market vesting conditions apply, the expense is allocated over the vesting period, based on the best available estimate of the number of share options expected to vest Estimates are revised subsequently if there is any indication that the number of share options expected to vest differs from previous estimates. Any cumulative adjustment prior to vesting is recognised in the current period. No adjustment is made to any expense recognised in prior periods if share options that have vested are not exercised.

Upon exercise of share options, the proceeds received net of attributable transaction costs are credited to share capital, and where appropriate share premium

#### **ACCOUNTING POLICIES**

For the year ended 31 July 2011

## Intangible fixed asset

Panel acquisition costs reflect the direct, external cost of recruiting new panel members. A formula based on panel churn for the preceding 12 months determines the element which is enhancement and that which is maintenance. Only enhancement is capitalised as cost to the Company less accumulated amortisation. Amortisation is charged so as to write off the panel acquisition costs over three years, this being the Directors' estimate of the average active life of a panel member.

Trademark costs reflect the direct cost of trademarks acquired to protect the YouGov brand and its products. Amortisation is not charged as trademarks are infinite in their longevity. The Company conducts an annual impairment review to ensure all trademarks are carried at appropriate values.

#### Tangible fixed assets

Tangible fixed assets are stated at cost of the original purchase or development, net of accumulated depreciation and any provision for impairment

Depreciation is calculated to write down the cost less estimated residual value of all tangible fixed assets by annual installments over their estimated useful economic lives. The rates generally applicable are

Leasehold property and improvements	life of the lease
Endure and Strong on a radiusing halance hasis	25%
Fixtures and fittings on a reducing balance basis	33%
Computer software and hardware on a straight line basis	33%
Software development costs on a straight line basis	3370

Costs that are directly attributable to the development of new business application software and which are incurred during the period prior to the date the software is placed into operational use are capitalised as software development costs. External costs and internal costs are capitalised to the extent they generate future economic benefit for the business, whilst internal costs are only capitalised if they are incremental to the Group. Once the new business application software is operational it is depreciated at the rates set out in the above table.

#### Research and development

Research expenditure is charged to profits in the period in which it is incurred. Software development costs incurred on specific projects are recognised to the extent that they comply with the requirements of SSAP 13, i.e. when recoverability can be assessed with reasonable certainty and amortised in line with the expected sales arising from the projects. All other development costs are written off in the year of expenditure.

#### **Investments**

Investments are included at cost less amounts written off. The carrying value is considered annually by the Directors in comparison against the potential net realisable value.

## Leased assets - operating leases

Operating leases are charged to the profit and loss account on a straight-line basis over the lease term

## **ACCOUNTING POLICIES**

For the year ended 31 July 2011

#### **Deferred taxation**

Deferred tax is recognised on all timing differences where the transactions or events that give the Company an obligation to pay more tax in the future, or a right to pay less tax in the future, have occurred by the balance sheet date. Deferred tax assets are recognised only when, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits against which to recover carried forward tax losses and from which the future reversal of underlying timing differences can be deducted. Deferred tax is measured using rates of tax that have been enacted or substantively enacted by the balance sheet date. The deferred tax provision is held at its current value and not discounted.

# NOTES TO THE COMPANY FINANCIAL STATEMENTS

For the year ended 31 July 2011

#### PROFIT OF PARENT COMPANY

The parent company has taken advantage of Section 408 of the Companies Act 2006 and has not included its own profit and loss account in these financial statements. The parent company's profit for the year was £4,950k (2010 loss of £4,536k) This includes audit fees for the Company of £40k (2010 £40k)

#### 2 STAFF NUMBERS AND COSTS

Staff costs (including Directors) charged to administration expenses during the year were as follows

	31 July	31 July
	2011	2010
	£,000	£'000
Wages and salaries	5,168	5,363
Social security costs	558	470
	233	14
Share-based payments Other benefits	28	27
Omer neneuls		5,874
The average monthly number of employees of the Group dunn	31 July	31 July
	g the year was as follows	
The average monthly number of employees of the Group dunn	g the year was as follows 31 July 2011	31 July 2010
	g the year was as follows 31 July 2011 Number	31 July 2010 Number

Directors and/or Chief Executive Officers) who held office during the year was as follows

	31 July 2011 £'000	31 July 2010 £'000
Short-term employee benefits	526	617
• •	66	5
Share-based payments	592	622
	<u> </u>	

Disclosure of Directors' remuneration including share options are included in the Remuneration Report on pages 18 - 21.

#### DIVIDEND 3

No dividend was paid or proposed during the year (2010 £nil)

# NOTES TO THE COMPANY FINANCIAL STATEMENTS

For the year ended 31 July 2011

# 4 INTANGIBLE ASSETS

	Panel acquisition costs	Trademarks	Total
	£'000	£'000	£'000
Cost At 1 August 2010 Additions At 31 July 2011	255 78 333	106 8 114	361 86 <b>447</b>
Accumulated amortisation At 1 August 2010 Provided in the year At 31 July 2011	170 71 <b>24</b> 1	<u>-</u>	170 71 <b>241</b>
Net book amount at 31 July 2011	92	114	206
Net book amount at 31 July 2010	85	106	191

## 5 TANGIBLE ASSETS

	Software develop- ment	Fixtures and fittings	Computer software and hardware	Leasehold property and improvements	Total
	costs £'000	£'000	£'000	£'000	£'000
Cost	£ 000	2 000	2 000		
At 1 August 2010	418	321	812	177	1,728
Additions	-	5	104		109
At 31 July 2011	418	326	916	177	1,837
Accumulated depreciation					
At 1 August 2010	418	192	616	122	1,348
Provided in the year	-	33	138	35_	206
At 31 July 2011	418	225	754	157	1,554
Net book amount at 31 July 2011		101	162 	20	
Net book amount at 31 July 2010		129	196	55	380

# NOTES TO THE COMPANY FINANCIAL STATEMENTS

For the year ended 31 July 2011

6 FIXED ASSET INVESTMENTS		
Total fixed asset investments comprise		
	31 July 2011	31 July 2010
	£'000	£'000
Interest in subsidiaries	35,750	33,166
Interest in guist ventures and associates	500	43
Capital contributions arising from share-based payments	441	337
Capital continuations allowing from situate about payments	36 691	33.546

The value of investments is determined on the basis of the cost to the Company

The Company's principal trading subsidiaries and joint ventures are listed in note 13 of the consolidated financial statements

The Directors believe that the carrying value of the investments is supported by their underlying net assets

#### 7 DEBTORS

	31 July 2011 £'000	31 July 2010 £'000
Trade debtors Amounts owed by Group undertakings	3,424 9,798	2,916 6,524
Amounts owed by joint ventures Other debtors	73	122 337
Prepayments and accrued income Deferred taxation	2,166 1,654	1,599 1,572
Deletied landilott	17,115	13,070

Amounts owed by Group undertakings are unsecured, interest free, have no fixed date of payment and are repayable on demand

# CREDITORS AMOUNTS FALLING DUE WITHIN ONE YEAR

	31 July 2011 £'000	31 July 2010 £'000
Trade creditors	457	343
Amounts owed to Group undertakings	3,292	6,657
Taxation and social security	1,067	532
Other creditors	15	•
Accruals	2,742	3,168
Deferred income	699	404
Deletica income	8,272	11,104

Some amounts owed to Group undertakings are unsecured, interest free, have no fixed date of payment and are repayable on demand

## NOTES TO THE COMPANY FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 9 PROVISIONS FOR LIABILITIES

Deferred tax	31 July 2011 £'000	£'000
At 1 August	171	252
Released during year in profit and loss account	(30)	(81)
At 31 July	141	171

The deferred tax charge in the current and prior years represents accelerated capital allowances on fixed assets acquired

# 10 RECONCILIATION OF MOVEMENTS IN SHAREDHOLDERS FUNDS

Balance at 31 July 2009	Called-up share capital £'000 <b>193</b>	Share premium account £'000	Merger reserve £'000 <b>9,239</b>	Profit and loss account £'000 5,469	тотаl £'000 <b>45,712</b>
Changes in equity for 2010				(4,536)	(4,536)
Loss for the year	_ <del></del>	<u>-</u>	<del></del>	14 500	(4,536)
Total recognised expense for the year	1	11	-	(4,550)	12
Issue of share capital through exercise of share options	1		_	148	148
Share-based payments  Balance at 31 July 2010	194	30,822	9,239	1,081	41,336
Changes in equity for 2011	_	_	_	4,950	4,950_
Profit for the year  Total recognised income for the year		-	-	4,950	4,950
Purchase of minority interests	1	125	-	-	126
Share-based payments	-		-	337	337
Balance at 31 July 2011	195	30,947	9,239	6,368	46,749
Dalalice at 31 July 2011					

# NOTES TO THE COMPANY FINANCIAL STATEMENTS

For the year ended 31 July 2011

## 11 CALLED UP SHARE CAPITAL

The Company only has one class of share Par value of each ordinary share is 0.2p All issued shares are fully paid

	Number	£'000
Year to 31 July 2011 At 1 August 2010 Issue of shares	96,827,414 302,0 <u>5</u> 1	194 1
At 31 July 2011	97,129,465	195
Year to 31 July 2010 At 1 August 2009 Issue of shares	96,733,177 94,2 <u>3</u> 7	193 1
At 31 July 2010	96,827,414	194

Further details on the issues of share capital are included in note 22 of the consolidated financial statements

Authorised share capital	Number	£'000	
At 31 July 2011 Ordinary shares @ 0 2p each	150,000,000	300	
At 31 July 2010 Ordinary shares @ 0 2p each	150,000,000	300	

## 12 SHARE BASED PAYMENTS

The Company's share based payments are included in note 22 of the consolidated financial statements. The charge included in the profit and loss account of the Company is £233k (2010 £14k). The increase in investment in respect of subsidiaries is £104k (2010 £134k).

## 13 LEASING COMMITMENTS

Operating lease payments amounting to £343k (2010 £439k) are due within one year Annual commitments under operating leases which expire in the following periods as follows

	2011		2010		
	Land and buildings £'000	Other £'000	Land and buildings £'000	Other £'000	
In one year or less	-	-	289	5	
Between one and five years	321	22	289	-	
In five years or more	-	•	<del>-</del>		
In the years of me.s	321	22	578	5	

## 14 MAJOR NON CASH TRANSACTIONS

The Company entered into a barter transaction with Centaur plc, a joint venture partner, to exchange the provision of BrandIndex content for advertising within its publications for £327k (2010 £327k)

Other barter transactions deemed not material in aggregate totalled £28k (2010 £28k)