

**Registered Number 03565515**

**CUSTOMER SERVICE INSIGHT LIMITED**

**Abbreviated Accounts**

**30 June 2013**

## Abbreviated Balance Sheet as at 30 June 2013

	Notes	2013 £	2012 £
<b>Fixed assets</b>			
Tangible assets	2	28,205	30,491
Investments	3	247,619	247,619
		<u>275,824</u>	<u>278,110</u>
<b>Current assets</b>			
Debtors		275,333	178,433
Cash at bank and in hand		120,687	267,245
		<u>396,020</u>	<u>445,678</u>
<b>Creditors: amounts falling due within one year</b>		<u>(41,967)</u>	<u>(104,252)</u>
<b>Net current assets (liabilities)</b>		<u>354,053</u>	<u>341,426</u>
<b>Total assets less current liabilities</b>		<u>629,877</u>	<u>619,536</u>
<b>Total net assets (liabilities)</b>		<u>629,877</u>	<u>619,536</u>
<b>Capital and reserves</b>			
Called up share capital		550	550
Other reserves		450	450
Profit and loss account		628,877	618,536
<b>Shareholders' funds</b>		<u>629,877</u>	<u>619,536</u>

- For the year ending 30 June 2013 the company was entitled to exemption under section 477 of the Companies Act 2006 relating to small companies.
- The members have not required the company to obtain an audit in accordance with section 476 of the Companies Act 2006.
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.
- These accounts have been prepared in accordance with the provisions applicable to companies subject to the small companies regime.

Approved by the Board on 31 January 2014

And signed on their behalf by:

**P Saunders, Director**

**Notes to the Abbreviated Accounts for the period ended 30 June 2013****1 Accounting Policies****Basis of measurement and preparation of accounts**

The accounts have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities effective April 2008.

**2 Tangible fixed assets**

	£
<b>Cost</b>	
At 1 July 2012	67,479
Additions	2,691
Disposals	-
Revaluations	-
Transfers	-
At 30 June 2013	<u>70,170</u>
<b>Depreciation</b>	
At 1 July 2012	36,988
Charge for the year	4,977
On disposals	-
At 30 June 2013	<u>41,965</u>
<b>Net book values</b>	
At 30 June 2013	<u>28,205</u>
At 30 June 2012	<u>30,491</u>

**3 Fixed assets Investments**

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