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CERTIFICATE OF INCORPORATION ON CHANGE OF NAME

Company No. 3495341

The Registrar of Companies for England and Wales hereby certifies that

OVAL (1270) LIMITED

having by special resolution changed its name, is now incorporated under the name of

MOTIVE COMMUNICATIONS LIMITED

Given at Companies House, London, the 5th January 1999

C034953414

S. Bashar.

MISS S. BASHAR

For The Registrar Of Companies



No: 3495341

The Companies Act 1985



Company Limited by Shares

Written Resolution

(Pursuant to section 381A of the Companies Act 1985)

of

Oval (1270) Limited ("the Company")

(passed on 4th Tanmay 1999)

BBH Communications Limited, being the holder of the entire issued ordinary share capital of the Company hereby **resolves** as follows:

That:

- (a) the name of the Company be and it is hereby changed to "Motive Communications Limited";
- (b) the draft main objects clause contained in the printed document signed by BBH Communications Limited as the sole member of the Company be and it is hereby approved and adopted in substitution for and to the exclusion of the existing clause 3(a) of the memorandum of association of the Company; and
- (c) the draft regulations contained in the printed document signed by BBH Communications Limited as the sole member of the Company be and they are hereby approved and adopted as the articles of association of the Company in substitution for and to the exclusion of the existing articles of association of the Company.

Director

For and on behalf of

BBH Communications

Limited

NIC- 2200-2/2. NW 007551 Slow.

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