Air

Charity Registration No. 1067673

Company Registration No. 3469653 (England and Wales)

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### **ABILITYNET**

(A COMPANY LIMITED BY GUARANTEE)

DIRECTORS' REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 DECEMBER 2005



### ABILITYNET (A COMPANY LIMITED BY GUARANTEE) LEGAL AND ADMINISTRATIVE INFORMATION

**Directors** D J Livermore

U D Barnett Prof. J Hull J Searle

Prof. Ann Lewis (representing University of

Birmingham)
D Morriss

J Tabor (representing IBM UK limited)

N Sharma

G McMullen (representing British Computer

Society)

Secretary S M Kennedy

Charity number 1067673

Company number 3469653

Principal address

PO Box 94 Warwick CV34 5WS Warwickshire

Registered office Acre House

11-15 William Road

London NW1 3ER

Auditors H W Fisher & Company

Acre House

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**Bankers** 

**CCLA Investment Management Limited** 

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The Directors present their report and accounts for the year ended 31 December 2005.

The accounts have been prepared in accordance with the accounting policies set out in note 1 to the accounts and comply with the charity's Memorandum and Articles of Association, applicable law and the requirements of the Statement of Recommended Practice, "Accounting and Reporting by Charities" issued in October 2000. The Directors report complies with the provisions of SORP (2005).

### Objects of the charity

The company is a company limited by guarantee. The company's objects are to promote relief of persons with physical, sensory or mental disabilties, and to develop their physical and mental capabilites, in particular, but not exclusively, by the use of information and communication tecchnology (ICT).

The main activities offered by the charity directly assist people with any disability or limiting condition, whatever their age or life situation, to enjoy improved independence and quality of life through access to ICT. ICT access is able to make a huge impact on the lives of disabled people, levelling the playing field by offering greater equality of opportunity and access to education and employment, as well as improved life choices, independence and self-esteem. AbilityNet provides a comprehensive service, tailored to meet each individual's need, including initial information and advice, individual assessment of need, recommendations on assistive and adaptive technology, configuration of specialist systems, add-ons and upgrades, installation, training and ongoing support. In addition AbilityNet shares expertise with a wide range of professionals in employment, education, health, social services and the voluntary sector through professional training and consultancy.

### Review of activities

Since over 90% of jobs now involve ICT and over 60% of the population use the internet for communication, retail and entertainment, access to both is now seen as a human right, and issues surrounding the 'digital divide' are gaining increasingly high profile. In other words, ICT which could become the great 'enabler' of society is in danger of making the gap even greater. This means that AbilityNet's specialist expertise is in demand not only for disabled people but also for those who find access to conventional ICT equipment difficult, if not impossible, but do not consider themselves to be disabled. The generally accepted estimate for the total number of people involved is in the region of some 5 million. The challenge facing us, as the leading provider of support in this field, is how to extend the reach of our services to address directly more than a fraction of that demand.

In 2005, we have undertaken some 2,200 personal assessments and installations, provided advice and support by telephone and email to a further 17,000, and education to another 2,000. Further with downloads from a comprehensive website and the distribution of CD ROMs, we estimate that we had some 490,000 positive contacts in total. We also advised employers to ensure that health issues do not arise from inappropriate computer use, and schools, colleges and universities on how best to offer inclusive ICT and meet their responsibilities under the Disability Discrimination Act.

However the important development of last year was the implementation of our strategy to increase radically the numbers of people fully supported by AbilityNet. The strategy has four key elements:

- 1. to improve the productivity of our 1:1 assessments by implementing a triage system with a greater range of flexible options
- to establish a quality skills framework by introducing and piloting an assessor accreditation system
- to build close ties with other organisations to support that key additional resource locally
- 4. to develop and pilot remote assessment techniques to provide support to disabled people locally with major savings in travel time for our assessors, increasing the numbers we are able to help.

We are delighted with progress in all four areas and the strategy has enabled us both to restructure our organisation to meet the new opportunities and specifically to refocus our fundraising activities on larger long term projects. Specifically in terms of volumes, we have been able to set a budget for 2006 that shows a 30% growth in income. However the transformation process has had an impact on our fundraising income stream for 2005 and this, coupled with the delayed start of a major government contract, has reduced our income in the short term. The budget for 2005 was to achieve an overall income of £2,400,000 (excluding gifts in kind) with a surplus of £165,000. The final accounts show income of £2,449,901 with losses of £47,368. To offset this, our Web Consultancy income was above budget and we believe there is huge scope for development in this area.

In greater detail, the key areas of our new strategy for delivering services more efficiently are as follows:

- 1. Assessor Accreditation In January we received further funding to develop our Assessor Accreditation scheme. The pilot scheme has been operative throughout 2005, and is accredited by National Open College Network, and now forms an integral part of proposals within the ICT Hub programme of work, to ensure a sustainable future of accessible IT expertise within regional hubs as an extension of AbilityNet centres. We are confident that it offers a practical, experience-based route for a national qualification, so that disabled people can receive quality assured services throughout the country.
- Partnerships In January we formalised a working relationship with ITCH, a not-forprofit service under the umbrella of the British Computer Society Disability Group. ITCH has over 250 volunteers throughout the country providing technical support to disabled people in their own homes. Incoming enquiries may now be directed to the AbilityNet Advice and Inquiry service and routed to the most appropriate level of support. We continue to work closely with Remploy, who sponsor our Newcastle centre, and have now equipped all their learning centres across the UK for accessibility. With RNIB we have developed a new standard in website accessibility. Following the Disability Rights Commission research in April 2004, which strongly recommended disabled user testing for websites in addition to automated checks, RNIB and AbilityNet launched a See-It-Right/Useability standard in November 2005. This incorporates testing by AbilityNet's panel of disabled users as an enhancement to the previous See-It-Right standard and gives website originators the highest level of confidence available of a site compliant with the DDA. Finally we created the MyWeb, MyWay site with the **BBC** (www.bbc.co.uk/accessibility) linked directly to the BBC home page, offering a simple guide to the inbuilt accessibility features in Windows, AppleMac and Linux.
- 3. Remote Assessment For those who need more significant intervention, remote assessments enable an AbilityNet consultant to advise a client, or supervise an assessment being carried out by someone less experienced, without travelling. We can combine online streaming (where the consultant 'takes over' another computer remotely) and use of web cameras so that real time advice/supervision can be given. The pilot ran for 4 months within AbilityNet before we successfully bid for funding from the Community Fund Scotland (effective December 2005) which is enabling the scheme to be properly tested and evaluated in Scotland. We believe this is an exciting development with the potential to support the wider take up of assessments in many more locations.
- 4. Website Evaluation Being able to use the web is hugely important in giving opportunities to disabled users, a fact recognised by government at all levels. During the year, AbilityNet formed part of a successful consortium commissioned by the Egovernment Unit to audit a wide selection of public sector websites across all EU countries. The results, launched in November, showed only 3% actually met the most basic accessibility standard. Our staff have also served on the expert panel supporting the development of BSI standard PAS78 for the creation of accessible web design (launched March 2006). The excellent reputation of our web services team speaks for itself and our work in the area of web accessibility grew significantly in 2005.

In addition to the strategic relationships that we have developed, we also delivered three major contracts during the year, all of which incorporate learning for professionals beyond AbilityNet staff. The University for Industry (Ufi) Disability Champions programme, supporting disabled learners in UK Online and Learndirect centres, was successfully completed in March. The BECTA managed Communications Aid Project (CAP), providing solutions for primary and secondary pupils, continued throughout the year. As part of this programme several hundred CAP contacts have been identified and AbilityNet's role has changed its emphasis from working directly with pupils to validating the quality of assessments that others delivered and offering network training opportunities. In September 2005 AbilityNet became one of the ICT Hub organisations ensuring that accessibility is a core component in this government programme, working to improve the IT infrastructure of the voluntary and community sector. The ICT Hub will run throughout 2006 and create nine regional 'Accessibility Hubs' - centres equipped and with staff trained to support disabled users of ICT across England.

A Director of Fundraising was recruited in May and the Web Services team augmented by three to five people. Following a strategic review mid-year, the Operations management team have been restructured to create clearer lines of accountability on key areas of education, employment and public sector/services at a national level, replacing the previous regional focus. Web services now form a separate cost centre, although they are still an important part of the overall consultancy services we offer organisations.

Internally the charity has been implementing an integrated web-based software system throughout the year. All centres can now track client information from a first general enquiry to the supply of a system. The software also provides real time financial data both to the centres and the financial controller.

In summary, 2005 has been an extremely challenging year with very heavy demands on our staff. AbilityNet has emerged better organised with exciting new strategies for serving an ever increasing number of clients. We very much look forward in 2006 to working with our partners to narrow the digital divide for disabled people.

We would like to publicly acknowledge the skills and dedication of all the AbilityNet staff together with the enormously valued support of our sponsors, Agilent Technologies, British Telecom, Hewlett Packard, IBM UK Ltd., Microsoft and Remploy. We are also indebted to Willoughby & Partners for their pro bono support on IP issues and the HRGuy.com for human resources support.

### **Directors**

The Directors, who are also the directors for the purpose of company law, who served during the year were:

D J Livermore

**UD** Barnett

Prof. J Hull

J Searle

Prof. Ann Lewis (representing University of Birmingham)

**D** Morriss

J Tabor (representing IBM UK limited)

N Sharma

(Appointed 22 February 2005)

G McMullen (representing British Computer Society)

None of the Directors has any beneficial interest in the company. All of the Directors are members of the company and guarantee to contribute £1 in the event of a winding up.

### Trustee recruitment, appointment, training and induction.

One new trustee was appointed during the year. In general three trustees are appointed by the founding organisations, also corporate directors, IBM, the British Computer Society and the University of Birmingham. Additional trustees are identified by Board Members to provide specific skills to meet emerging needs. Potential trustees are interviewed informally by a panel from the existing trustees, submit their CV and meet and are briefed by the CEO before appointment. Successful candidates are then proposed to the Board for approval. New trustees receive a full briefing, including an induction pack which includes the Memorandum and Articles, minutes of previous meetings and glossary of terms. Senior Managers are invited to board meetings on an ongoing basis to provide briefings on different areas of work and each trustee is linked with a senior manager to forge closer links with a particular area of work.

### Management

The Board of Directors (trustees), who are also directors under company law, are responsible for the overall strategic direction and sound financial practices within the charity. They meet quarterly and receive monthly management reports including management accounts and activity reports from the Chief Executive. There is a standing Audit Committee to supervise the audit process and follow-up and to address on-going financial issues.

The Chief Executive reports to the Board and is responsible for the charity's overall day to day management. Key strategic decisions are taken to the board for approval. Where necessary a sub-committee is formed to consider anything that requires additional input or that needs resolution before the next scheduled meeting. Also as the representative of the Board, the Chairman maintains regular contact with the CEO and, where necessary, secures agreement from the Board for urgent action, unless already empowered by the Board to make the necessary decision. The senior management team, consisting of the CEO, Director of Operations, Director of Fundraising and Financial Controller meet monthly and key senior managers within operations meet quarterly.

### Review of financial position

During the year the Charity made an overall loss of £47,368. Reserves at the year end totalled £296,967 of which £133,738 were restricted funds to be expended in the following year.

### Reserves policy

At 31 December 2005 unrestricted reserves (excluding fixed assets) were £158,609. The Reserves Policy is to aim towards three months of operating expense in cash reserves. Currently, free reserves do not reach this level and the Directors are considering ways of building up reserves.

### Risk factors

The Directors have considered the risks to which the charity is exposed and have established monitoring processes to understand and mitigate those risks. Strategic and shorter-term plans are reviewed regularly and funding is obtained from a wide range of sources. Internal control procedures for control of expenditure, measurement of services and delivery and quality standards are in place.

### Asset cover for funds

Note 13 sets out an analysis of the assets attributable to the various funds and a description of the trusts. These assets are sufficient to meet the charity's obligations on a fund by fund basis.

### Related parties

David Livermore is a liveryman of the Worshipful Company of Information Technologists. David Morriss is a trustee of the British Computer Society and liveryman of the Worshipful Company of Information Technologists

Prof Ann Lewis is a Council Member of BILD

Prof John Hull is Patron of Church Action on Disability and Birmingham Focus on Blindness.

Jane Tabor is an employee of IBM UK Ltd.

### **Auditors**

In accordance with section 385 of the Companies Act 1985, a resolution proposing that H W Fisher & Company be reappointed as auditors of the company will be put to the Annual General Meeting.

On behalf of the board of Directors

DJ Livermore

Director Dated: 2006

### ABILITYNET (A COMPANY LIMITED BY GUARANTEE) STATEMENT OF DIRECTORS' RESPONSIBILITIES

The trustees are responsible for preparing the accounts in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice.

Company law requires the Directors to prepare accounts for each financial year which give a true and fair view of the state of affairs of the charity and of its incoming resources and application of resources, including its net income and expenditure for the year.

In preparing these accounts, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the charity will continue in operation.

The Directors are responsible for keeping proper accounting records that disclose with reasonable accuracy at any time the financial position of the charity and which enable them to ensure that the accounts comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### ABILITYNET (A COMPANY LIMITED BY GUARANTEE) INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ABILITYNET

We have audited the accounts of AbilityNet for the year ended 31 December 2005 set out on pages 11 to 20. These accounts have been prepared under the accounting policies set out on pages 13 to 14.

This report is made solely to the company's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

### Respective responsibilities of Directors and auditors

As described on page 8, the Directors, who are also the directors of AbilityNet for the purpose of company law, are responsible for preparing the Directors' Report and the accounts in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice). Our responsibility is to audit the accounts in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland).

We report to you our opinion as to whether the accounts give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Directors' Report is not consistent with the accounts, if the charity has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding trustees' remuneration and transactions with the charity is not disclosed.

We read other information contained in the Directors' Report, and consider whether it is consistent with the audited accounts. We consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the accounts. Our responsibilities do not extend to any other information.

### Basis of opinion

We conducted our audit in accordance with International Standards on Auditing (UK and Ireland) issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the accounts. It also includes an assessment of the significant estimates and judgements made by the Directors in the preparation of the accounts, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the accounts.

### ABILITYNET (A COMPANY LIMITED BY GUARANTEE) INDEPENDENT AUDITORS' REPORT (CONTINUED) TO THE MEMBERS OF ABILITYNET

### **Opinion**

In our opinion the accounts:

- give a true and fair view in accordance with United Kingdom Generally Accepted Accounting Practice of the state of the charity's affairs as at 31 December 2005 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended; and
- have been properly prepared in accordance with the Companies Act 1985.

H W Fisher & Company

HW Esher Compe

Chartered Accountants Registered Auditor

Acre House

11-15 William Road

London

NW1 3ER

Dated: 5/6/06

ABILITYNET
(A COMPANY LIMITED BY GUARANTEE)
STATEMENT OF FINANCIAL ACTIVITIES
INCLUDING INCOME AND EXPENDITURE ACCOUNT
FOR THE YEAR ENDED 31 DECEMBER 2005

		Unrestricted funds	Designated funds	Restricted funds	Total 2005	Total 2004
	Notes	£	£	£	£	£
Incoming resources		_		-		
Donations	2	320,525	_	207,088	527,613	687,253
Activities in furtherance of the		•		•	,	ŕ
charity's objects	3	1,875,010	-	285,000	2,160,010	2,242,795
Investment income	4	4,836	-	-	4,836	6,990
Total incoming resources		2,200,371	•	492,088	2,692,459	2,937,038
Resources expended						
Fundraising and publicity costs		105,497	26,109	-	131,606	108,020
Charitable expenditure		242.00			047 447	005.704
Equipment supply & educational p	roducts	616,327	590	500	617,417	835,704
Information, advice and support		372,794	886		373,680	389,665
Individual assessments		544,802	3,096	93,258	641,156	689,810
Education, training and consultant	у	527,246	3,593	272,017	802,856	674,596
Development projects		-	-	-	-	90,642
Management and administration		167,386	5,726	-	173,112	124,980
Total resources expended	5	2,334,052	40,000	365,775	2,739,827	2,913,417
Net (expenditure)/income for the	year/	<del></del>				
Net movement in funds		(133,681)	(40,000)	126,313	(47,368)	23,621
Fund balances at 1 January 2005		296,910	40,000	7,425	344,335	320,714
Fund balances at 31 December						
2005		163,229	<del>-</del>	133,738	296,967	344,335

The statement of financial activities also complies with the requirements for an income and expenditure account under the Companies Act 1985.

## ABILITYNET (A COMPANY LIMITED BY GUARANTEE) BALANCE SHEET AS AT 31 DECEMBER 2005

		20	05	2004	
	Notes	£	£	£	£
Fixed assets					
Tangible assets	8		4,620		7,085
Current assets					
Stocks	9	33,402		43,136	
Debtors	10	320,563		215,818	
Cash at bank and in hand		143,789		265,343	
		497,754		524,297	
Creditors: amounts falling due within	4.6	(20E 407)		/407.047\	
one year	11	(205,407)		(187,047)	
Net current assets			292,347		337,250
Total assets less current liabilities			296,967		344,335
Income funds					
Restricted funds	12		133,738		7,425
Unrestricted funds:					
Designated funds:					
Promotional materials		-		20,000	
Office refurbishment		-		5,000	
Recruitment		-		15,000	40.000
		· · · · · · · · · · · · · · · · · · ·	-	<del></del>	40,000
Other charitable funds			163,229		296,910
			296,967		344,335

The accounts were approved by the Board on 2160

DJ Livermore Director

### 1 Accounting policies

### 1.1 Basis of preparation

The accounts are prepared under the historical cost convention. The accounts have been prepared in accordance with the Statement of Recommended Practice, "Accounting and Reporting by Charities" issued in October 2000.

### 1.2 Incoming resources

Donations and grants are accounted for when receivable. Fees for training and consultancy and income from supply of equipment are accounted for when receivable. Gifts and services in kind are included at a reasonable estimate of their gross value to the Charity. Intangible income (such as rent free accommodation) is included in the Statement of Financial Activities where a third party is bearing the cost of supplying the resources and the resources can be valued.

### 1.3 Resources expended

Costs comprise direct expenditure including staff costs attributable to the activity and where costs cannot be directly attributed they are allocated to activities on a basis consistent with the time spent on the various departments.

Expenditure is allocated to one of seven functional categories that reflect the specific activities of the company.

- Equipment supply and educational products The cost of providing specialised equipment to disabled individuals and public access centres.
- · Information, advice and support Enquiry service, extensive web resources and open days providing awareness of alternative technology and the adaptions that are available, together with ongoing support for home-based clients.
- · Individual assessments Assessments of individual needs at work, in education and at home, along with provision of one to one training and ongoing support.
- Education, training and consultancy Courses and seminars providing education for employers and disability professionals in awareness of the available technology and adaptions together with accessible website consultancy.
- Development projects Costs relating to development of educational products.
- Management and administration includes costs attributable to the management of the charity's assets, administration of the charity and compliance with statutory requirements along with costs of managing charitable projects.

### 1.4 Tangible fixed assets and depreciation

Tangible fixed assets are stated at cost less depreciation. Depreciation is provided at rates calculated to write off the cost less estimated residual value of each asset over its expected useful life, as follows:

Office equipment
Motor vehicles

On a straight line basis over their estimated life of 4 years On a straight line basis over their estimated life of 4 years

### 1.5 Leasing and hire purchase commitments

Rentals payable under operating leases are charged against income on a straight line basis over the period of the lease.

### 1.6 Stock

Stocks of equipment are valued at the lower of costs and net realisable value. Expenditure on demonstration stock is written off in the year it is incurred as the trustees consider that it has a negligible resale value.

### 1 Accounting Policies

(continued)

### 1.7 Pensions

The pension costs charged in the accounts represent the contributions payable by the company during the year in accordance with SSAP 24.

### 1.8 Accumulated funds

Restricted funds are subject to specific conditions by donors as to how they may be used. The purposes and uses of the restricted funds are set out in the notes to the accounts.

Designated funds comprise funds which have been set aside at the discretion of the Directors for specific purposes.

### 1.9 AbilityNet York Centre

The financial statements do not consolidate the results of the "AbilityNet York" Centre. This centre uses the AbilityNet name and is managed by the College of Ripon St John, a separate partner organisation, working under a formal agreement with AbilityNet.

### 2 Donations

	Unrestricted funds £	Restricted funds £	Total 2005 £	Total 2004 £
Donations and gifts	320,525	207,088	527,613	687,253
Donations and gifts Unrestricted funds: Donations and gifts Intangible income			77,967 242,558	83,334 358,680
			320,525	442,014

Intangible income comprises primarily free office facilities and services as well as equipment and some seconded staff.

Grants of over £10,000 were received in 2005 from:

The Band Trust, BBC Children in Need, Blatchington Court Trust, The Dixons Foundation, Eranda Foundation, Esmee Fairbairn Foundation, Eveson Charitable Trust, Heart of England Community Fund, John Ellerman Foundation, Northern Rock Foundation, The Big Lottery Fund (Scotland).

Deferred income carried forward at 31 December 2005 is £23,174. Deferred income brought forward at 1 January 2005 was £19,667.

### 3 Activities in furtherance of the charity's objects

	Unrestricted funds £	Restricted funds	Total 2005 £	Total 2004 £
Statutory funding	340,902	-	340,902	325,374
Fees from services provided	856,420	-	856,420	743,757
Fees from contracts	-	226,233	226,233	336,813
Big Lottery Fund	-	58,767	58,767	-
Equipment supply and educational products	677,688	-	677,688	836,851
	1,875,010	285,000	2,160,010	2,242,795

The statutory funding was received from the British Educational Communications and Technology Agency (BECTA).

### 4 Investment income

	2005 £	2004 £
Interest receivable	4,836	6,990

costs         costs         costs         2005         200           £	Total resources expended	D4.44	Danuacintia	04b.c=	Total	Takal
Costs of generating funds:         £ </th <th></th> <th></th> <th>Depreciation</th> <th></th> <th></th> <th>Total</th>			Depreciation			Total
Costs of generating funds: Fundraising and publicity 80,333 157 51,116 131,606 108,020 Charitable expenditure: Equipment supply & educational products 92,423 181 524,813 617,417 835,704 Information, advice and support 225,991 442 147,247 373,680 389,665 Individual assessments 440,859 863 199,434 641,156 689,810 Education, training and consultancy 586,533 1,148 215,175 802,856 674,596 Development projects 90,642  Management and administration 104,778 205 68,129 173,112 124,980  1,450,584 2,839 1,154,798 2,608,221 2,805,397  1,530,917 2,996 1,205,914 2,739,827 2,913,417  Other costs comprise: Equipment for resale 487,922 596,266 Training & assessment costs 53,548 73,862 Fundraising and literature 17,976 23,666 Demonstration equipment 34,509 30,692 Staff development & ercuitment 42,981 26,172 Rent & rates 31,514 40,712 Rent & rates 137,608 141,343 Travel & subsistence 39,719 43,654 Printing, stationery and literature 32,471 32,596 Professional fees 22,628 37,842 Insurance 16,924 77,046 Bank charges 1,775 1,645 Bad debts (2,713) 5,805 Office facilities and services (in-kind) 242,558 358,680 Office facilities and services (in-kind) 242,558 358,680 Office facilities and services (in-kind)			£			2004 £
Fundraising and publicity 80,333 157 51,116 131,606 108,020 Charitable expenditure: Equipment supply & educational products 92,423 181 524,813 617,417 835,704 Information, advice and support 225,991 442 147,247 373,680 389,665 Individual assessments 440,859 863 199,434 641,156 689,816 Education, training and consultancy 586,533 1,148 215,175 802,856 674,596  Development projects 90,642  Management and administration 104,778 205 68,129 173,112 124,980  1,450,584 2,839 1,154,798 2,608,221 2,805,397  1,530,917 2,996 1,205,914 2,739,827 2,913,417  Other costs comprise: Equipment for resale 487,922 596,266 Training & assessment costs 51,548 73,862 Fundraising and literature 17,976 23,666 Demonstration equipment 34,509 30,692 Staff development & recruitment 42,981 26,172 Rent & rates 31,514 40,712 Telephone and postage 17,126 25,237 Motor expenses 137,608 141,343 Travel & subsistence 39,719 43,634 Printing, stationery and literature 12,645 Insurance 16,924 17,046 Bad debts (2,713) 5,806 Office facilities and services (in-kind) Leased software 39,368	Costs of generating funds:	-	-	~	~	~
Equipment supply & educational products 92,423 181 524,813 617,417 835,704 Information, advice and support 225,991 442 147,247 373,680 389,666 Individual assessments 440,859 863 199,434 641,156 689,810 Education, training and consultancy 586,533 1,148 215,175 802,856 674,596 Development projects 90,642 Management and administration 104,778 205 68,129 173,112 124,980 1,450,584 2,839 1,154,798 2,608,221 2,805,397 1,530,917 2,996 1,205,914 2,739,827 2,913,417 1,530,917 2,996 1,205,914 2,739,827 2,913,417 1,547,98 2,608,221 2,805,397 1,530,917 2,996 1,205,914 2,739,827 2,913,417 1,547,98 2,608,221 2,805,397 1,530,917 2,996 1,205,914 2,739,827 2,913,417 1,547,98 2,608,221 2,805,397 1,530,917 2,996 1,205,914 2,739,827 2,913,417 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,547,98 2,608,221 2,805,397 1,996 1,205,914 2,739,827 2,913,417 1,966 2,981 1,996 1,99	_	80,333	157	51,116	131,606	108,020
Information, advice and support         225,991         442         147,247         373,680         389,665           Individual assessments         440,859         863         199,434         641,156         689,816           Education, training and consultancy         586,533         1,148         215,175         802,856         674,596           Development projects         -         -         -         90,642           Management and administration         104,778         205         68,129         173,112         124,980           1,450,584         2,839         1,154,798         2,608,221         2,805,397           1,530,917         2,996         1,205,914         2,739,827         2,913,417           2,906         1,205,914         2,739,827         2,913,417           2,907         1,205,914         2,739,827         2,913,417           2,908         1,205,91	Charitable expenditure:					
Individual assessments	Equipment supply & educational produ	ucts 92,423	181	524,813	617,417	835,704
Education, training and consultancy 586,533 1,148 215,175 802,856 674,596  Development projects 90,642  Management and administration 104,778 205 68,129 173,112 124,980  1,450,584 2,839 1,154,798 2,608,221 2,805,397  1,530,917 2,996 1,205,914 2,739,827 2,913,417  Other costs comprise:  Equipment for resale 487,922 596,266  Training & assessment costs 53,548 73,862  Fundraising and literature 17,976 23,666  Demonstration equipment 34,509 30,692  Staff development & recruitment 42,981 26,177  Rent & rates 31,514 40,712  Trelephone and postage 177,126 25,237  Motor expenses 137,608 141,343  Travel & subsistence 39,719 43,634  Printing, stationery and literature 22,628 37,842  Insurance 16,924 17,046  Bank charges 1,775 1,645  Bad debts (2,713) 5,805  Office facilities and services (in-kind)  Leased software 29,368	Information, advice and support	225,991	442	147,247	373,680	389,665
Development projects 90,642  Management and administration 104,778 205 68,129 173,112 124,980  1,450,584 2,839 1,154,798 2,608,221 2,805,397  1,530,917 2,996 1,205,914 2,739,827 2,913,417  Other costs comprise:  Equipment for resale 487,922 596,266 Training & assessment costs 53,548 73,862 Fundraising and literature 17,976 23,668 Demonstration equipment 34,509 30,692 Staff development & recruitment 42,981 26,172 Rent & rates 31,514 40,712 Telephone and postage 17,126 25,237 Motor expenses 137,608 141,343 Travel & subsistence 39,719 43,634 Printing, stationery and literature 32,471 32,596 Professional fees 122,628 37,842 Insurance 16,924 17,046 Bank charges 1,775 1,645 Bad debts (2,713) 5,805 Office facilities and services (in-kind) Leased software 29,368	Individual assessments	440,859	863	199,434	641,156	689,810
Management and administration 104,778 205 68,129 173,112 124,980 1,450,584 2,839 1,154,798 2,608,221 2,805,397 1,530,917 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,996 1,205,914 2,739,827 2,913,417 2,3662	Education, training and consultancy	586,533	1,148	215,175	802,856	674,596
1,450,584 2,839 1,154,798 2,608,221 2,805,397  1,530,917 2,996 1,205,914 2,739,827 2,913,417  Other costs comprise:  Equipment for resale  Training & assessment costs  Fundraising and literature  Demonstration equipment  \$42,981 26,172  Rent & rates  Telephone and postage  \$17,126 25,237  Motor expenses  \$137,608 141,343  Travel & subsistence  Printing, stationery and literature  Professional fees  Bank charges  Bank charges  Bank charges  Bad debts  Office facilities and services (in-kind)  Leased software	Development projects	-	_	-	-	90,642
1,530,917     2,996     1,205,914     2,739,827     2,913,417       Other costs comprise:     Equipment for resale     487,922     596,266       Training & assessment costs     53,548     73,862       Fundraising and literature     17,976     23,668       Demonstration equipment     34,509     30,692       Staff development & recruitment     42,981     26,172       Rent & rates     31,514     40,712       Telephone and postage     17,126     25,237       Motor expenses     137,608     141,343       Travel & subsistence     39,719     43,634       Printing, stationery and literature     32,471     32,596       Professional fees     22,628     37,842       Insurance     16,924     17,046       Bank charges     1,775     1,645       Bad debts     (2,713)     5,805       Office facilities and services (in-kind)     242,558     358,680       Leased software     29,368	Management and administration	104,778	205	68,129	173,112	124,980
Other costs comprise:       Equipment for resale       487,922       596,266         Training & assessment costs       53,548       73,862         Fundraising and literature       17,976       23,668         Demonstration equipment       34,509       30,692         Staff development & recruitment       42,981       26,172         Rent & rates       31,514       40,712         Telephone and postage       17,126       25,237         Motor expenses       137,608       141,343         Travel & subsistence       39,719       43,634         Printing, stationery and literature       32,471       32,596         Professional fees       22,628       37,842         Insurance       16,924       17,046         Bank charges       1,775       1,645         Bad debts       (2,713)       5,805         Office facilities and services (in-kind)       242,558       358,680         Leased software       29,368		1,450,584	2,839	1,154,798	2,608,221	2,805,397
Equipment for resale       487,922       596,266         Training & assessment costs       53,548       73,862         Fundraising and literature       17,976       23,668         Demonstration equipment       34,509       30,692         Staff development & recruitment       42,981       26,172         Rent & rates       31,514       40,712         Telephone and postage       17,126       25,237         Motor expenses       137,608       141,343         Travel & subsistence       39,719       43,634         Printing, stationery and literature       32,471       32,596         Professional fees       22,628       37,842         Insurance       16,924       17,046         Bank charges       1,775       1,645         Bad debts       (2,713)       5,805         Office facilities and services (in-kind)       242,558       358,680         Leased software       29,368		1,530,917	2,996	1,205,914	2,739,827	2,913,417
Leased software 29,368	Equipment for resale Training & assessment costs Fundraising and literature Demonstration equipment Staff development & recruitment Rent & rates Telephone and postage Motor expenses Travel & subsistence Printing, stationery and literature Professional fees Insurance Bank charges Bad debts				53,548 17,976 34,509 42,981 31,514 17,126 137,608 39,719 32,471 22,628 16,924 1,775 (2,713)	596,266 73,862 23,668 30,692 26,172 40,712 25,237 141,343 43,634 32,596 37,842 17,046 1,645 5,805
<b>1,205,914</b> 1,445,561	, ,				•	-
					1,205,914	1,445,561

Professional fees in other costs includes payments to the auditors of £8,000 (2004- £5,750) for audit fees and £3,024 (2004- £2,100) for other services.

### 6 Directors

None of the Directors (or any persons connected with them) received any remuneration during the year, but 2 of them were reimbursed a total of £468 travelling expenses (2004-£nil).

7

Employees		
Number of employees		
The average monthly number of employees during the year was:		
	2005	2004
	Number	Number
Charitable activities	53	55
Fundraising	3	2
Management and administration	3	2
	59	59
	<del>==</del>	
Employment costs	2005	2004
	£	£
Wages and salaries	1,366,723	1,308,960
Social security costs	132,176	127,170
Other pension costs	32,018	26,728
	1,530,917	1,462,858
The number of employees whose annual emoluments were £50,000 or more were:		
more were.	2005	2004
	Number	Number
£50,000 to £60,000	1	1
£60,001 to £70,000	. 1	1
,		· · · · · · · · · · · · · · · · · · ·

## Finished goods and goods for resale ## 33,402 ## 43,136 ## 10 Debtors ## 2005 ## 2004	8	Tangible fixed assets				
Cost         £         531         A1 310         A2,906         47,310         A1,900         (14,900)         (14,900)         A1,900					Total	
Cost       At 1 January 2005       24,404       22,906       47,310         Additions       531       - 531         Disposals       - (14,900)       (14,900)         At 31 December 2005       24,935       8,006       32,941         Depreciation         At 1 January 2005       17,319       22,906       40,225         On disposals       - (14,900)       (14,900)       (14,900)         Charge for the year       2,996       - 2,996         At 31 December 2005       20,315       8,006       28,321         Net book value       4,620       - 4,620         At 31 December 2004       7,085       - 7,085         9 Stocks       2005       2004         £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004         Trade debtors       2005       2004         Ofter debtors       478       -         Ofter debtors       478       -         Prepayments and accrued income       142,269       1,157			<del>-</del>			
At 1 January 2005       24,404       22,906       47,310         Additions       531       -       531         Disposals       -       (14,900)       (14,900)         At 31 December 2005       24,935       8,006       32,941         Depreciation         At 1 January 2005       17,319       22,906       40,225         On disposals       -       (14,900)       (14,900)       (14,900)         Charge for the year       2,996       -       2,996       -       2,996         At 31 December 2005       20,315       8,006       28,321         Net book value       4,620       -       4,620         At 31 December 2004       7,085       -       7,085         9 Stocks       2005       2004       £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2005       £         Trade debtors       2005       2004       £       £         Trade debtors       177,816       214,661       214,661       214,661       214,661       214,661       214,661       214,661       214,661       214,661       214,661       214,661       214,66		Cost	Ĺ	L	L	
Additions Disposals Dispos			24.404	22.906	47.310	
At 31 December 2005       24,935       8,006       32,941         Depreciation       At 1 January 2005       17,319       22,906       40,225         On disposals       - (14,900)       (14,900)       (14,900)         Charge for the year       2,996       - 2,996         At 31 December 2005       20,315       8,006       28,321         Net book value       At 31 December 2005       4,620       - 4,620         At 31 December 2004       7,085       - 7,085         9       Stocks       2005       2004         £       £         Finished goods and goods for resale       33,402       43,136         10       Debtors       2005       2005         £       £         Finished goods and goods for resale       33,402       43,136         10       Debtors       2005       2005       2004       £       £       £       £       £       £ <td rowspan<="" td=""><td></td><td></td><td></td><td>,</td><td>-</td></td>	<td></td> <td></td> <td></td> <td>,</td> <td>-</td>				,	-
Depreciation		Disposals		(14,900)	(14,900)	
At 1 January 2005 On disposals Charge for the year Charge for the year  At 31 December 2005  At 31 December 2004  At 31 December 2005  At 31 December 2004  At 31 December 2004  At 31 December 2005  At 31 December 2004  At 31 December 2005		At 31 December 2005	24,935	8,006	32,941	
At 1 January 2005 On disposals Charge for the year Charge for the year  At 31 December 2005  At 31 December 2004  At 31 December 2005  At 31 December 2004  At 31 December 2004  At 31 December 2005  At 31 December 2004  At 31 December 2005			<del></del>	· · · · · · · · · · · · · · · · · · ·		
On disposals       - (14,900)       (14,900)       (14,900)       (14,900)       (14,900)       (14,900)       Charge for the year       2,996       - 2,996       - 2,996         At 31 December 2005       20,315       8,006       28,321         Net book value       4,620       - 4,620       - 4,620         At 31 December 2004       7,085       - 7,085         9 Stocks       2005       2004       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004       £         Trade debtors       177,816       214,661       Other debtors       478       - 4		-	47.040	00.000	40.005	
Charge for the year       2,996       - 2,996         At 31 December 2005       20,315       8,006       28,321         Net book value       4,620       - 4,620       - 4,620         At 31 December 2004       7,085       - 7,085       - 7,085         9 Stocks       2005       £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       £       £         Trade debtors       177,816       214,661       C       177,816       214,661       C       C       177,816       214,661       C			17,319			
At 31 December 2005       20,315       8,006       28,321         Net book value       4,620       -       4,620         At 31 December 2004       7,085       -       7,085         9 Stocks       2005       2004       £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004       £       £         Trade debtors       177,816       214,661       Other debtors       478       -         Other debtors       478       -       -       142,269       1,157			2 006	(14,900)		
Net book value At 31 December 2005       4,620       -       4,620         At 31 December 2004       7,085       -       7,085         9 Stocks       2005       2004       £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004       £       £         Trade debtors       177,816       214,661       214,661       Cher debtors       478       -         Prepayments and accrued income       142,269       1,157		Charge for the year	2,990		2,990	
At 31 December 2005       4,620       - 4,620         At 31 December 2004       7,085       - 7,085         9 Stocks       2005       2004         £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004         £       £       £         Trade debtors       177,816       214,661         Other debtors       478       -         Prepayments and accrued income       142,269       1,157		At 31 December 2005	20,315	8,006	28,321	
At 31 December 2005       4,620       - 4,620         At 31 December 2004       7,085       - 7,085         9 Stocks       2005       2004         £       £         Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004         £       £       £         Trade debtors       177,816       214,661         Other debtors       478       -         Prepayments and accrued income       142,269       1,157		Net book value				
9 Stocks 2005 2004 £ £  Finished goods and goods for resale 33,402 43,136  10 Debtors 2005 £  Trade debtors 177,816 214,661 Other debtors 478 - Prepayments and accrued income 142,269 1,157			4,620		4,620	
Finished goods and goods for resale       33,402       43,136         10 Debtors       2005       2004         £       £         Trade debtors       177,816       214,661         Other debtors       478       -         Prepayments and accrued income       142,269       1,157		At 31 December 2004	7,085	~	7,085	
Finished goods and goods for resale  10 Debtors  2005 £ £  Trade debtors Other debtors Other debtors Prepayments and accrued income  33,402 43,136  2004 £ £ £  177,816 214,661 478 - 1,157	9	Stocks			2004	
10 Debtors       2005 £ £         £ £       £         Trade debtors       177,816 214,661         Other debtors       478 -         Prepayments and accrued income       142,269 1,157				£	£	
Trade debtors       177,816       214,661         Other debtors       478       -         Prepayments and accrued income       142,269       1,157		Finished goods and goods for resale		33,402	43,136	
Trade debtors       177,816       214,661         Other debtors       478       -         Prepayments and accrued income       142,269       1,157						
Trade debtors 177,816 214,661 Other debtors 478 - Prepayments and accrued income 142,269 1,157	10	Debtors		2005	2004	
Other debtors 478 - Prepayments and accrued income 142,269 1,157				£	£	
Prepayments and accrued income 142,269 1,157					214,661	
					- 1 157	
<b>320,563</b> 215,818		, repayments and accided income				
				320,563	215,818	

11	Creditors: amounts falling due within one year	2005 £	2004 £
	Trade creditors	92,228	81,026
	Taxes and social security costs	80,013	66,694
	Other creditors	•	8,279
	Accruals and deferred income	33,166	31,048
		205,407	187,047

### 12 Restricted funds

The income funds of the charity include restricted funds comprising the following unexpended balances of donations and grants held on trust for specific purposes:

Movement in funds				
Balance at 1 January 2005	Incoming resources	Resources expended	Balance at 31 December 2005	
£	£	£	£	
-	120,358	(93,258)	27,100	
-	58,767	(5,254)	53,513	
-	22,500	(500)	22,000	
7,425	64,230	(40,530)	31,125	
-	226,233	(226,233)	-	
7,425	492,088	(365,775)	133,738	
	1 January 2005 £ - - 7,425	### Incoming resources  ### 120,358 - 120,358 - 58,767 - 22,500 - 7,425 - 64,230 - 226,233	### Resources	

Individual assessments and training work, regional - work funded from grants and donations given to specific geographical area or regional centre.

Big Lottery Fund - grant received for the Remote assessment project.

Equipment supply and training - funded through donations.

Courses and consultancy - Consultancy is carried out for a wide range of public and private bodies. Courses involve the provision of seminars and training courses.

Contracts - delivering client assessments of need on behalf of the Employment Services.

13	Analysis of net assets between funds	Unrestricted funds £	Designated funds £	Restricted funds £	Total £
	Fund balances at 31 December 2005 are represented by:				
	Tangible fixed assets	4,620	_	_	4,620
	Current assets Creditors: amounts falling due within one	364,016	-	133,738	497,754
	year	(205,407)	-	-	(205,407)
		163,229		133,738	296,967

### 14 Commitments under operating leases

At 31 December 2005 the company had annual commitments under non-cancellable operating leases as follows:

	Land and buildings		Other	
	2005	2004	2005	2004
	£	£	£	£
Expiry date:				
Within one year	•	- 1	11,172	14,181
Between two and five years	19,900	19,900	41,198	29,292
	19,900	19,900	52,370	43,473

### 15 Related parties

David Livermore is a liveryman of the of the Worshipful Company of Information Technologists. David Morriss is a trustee of the British Computer Society and liveryman of the Worshipful Company of Information Technologists

Prof Ann Lewis is a Council Member of BILD

Prof John Hull is Patron of Church Action on Disability and Birmingham Focus on Blindness.