

Ernst & Young

Companies as per the attached schedule
The Directors
The Capita Group Plc
Dean Bradley House
52 Horseferry Road
London
SW1P 2AF

29 March 2011

3453983

Dear Sirs

In accordance with section 516 of the Companies Act 2006, we write to notify you of our resignation as auditors of the companies in the attached Schedule of Companies ("the companies"). This resignation takes effect from the date on which you receive this letter.

In accordance with section 519(2) of that Act, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the companies.

We draw your attention to the fact that the companies have their own statutory obligations where we have ceased to hold office (as detailed in particular, in Sections 517, 520 and 523 of the Act), including, depending on the circumstances, the requirement to notify the appropriate audit authority (if applicable) to hold office before the end of our term of office as auditors. Further guidance on this notification has been issued by the appropriate audit authorities - the Professional Oversight Board (POB) and the Institute of Chartered Accountants in England and Wales (ICAEW) and can be found on <http://www.frc.org.uk/pob/regulation/companies.cfm> and <http://www.icaew.com/index.cfm?route=155861> respectively.

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

Ernst & Young LLP

Ernst & Young LLP
United Kingdom

THURSDAY



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COMPANIES HOUSE

Schedule of Companies:

Company Registration Number	Company Name
2682207	Academy Information Systems Limited
2076324	Adendell Limited
1949931	Brokers Educational Supply Teachers Underwriting Agency Limited
2680234	Capita Broker Services Limited
2013015	Capita Financial Services Limited
3115083	Capita Grosvenor Limited
2460877	Capita Limited
1770088	Capita Management Consultancy Limited
3178522	Capita RAS Ltd
2432841	Capita Symonds Consulting Engineers Limited
854586	Connaught St Michaels Limited
4336735	Derek Lovejoy Birmingham Limited
4336402	Derek Lovejoy London Limited
SC193763	Derek Lovejoy Scotland Limited
2916417	Dolphin Computer Services (Holdings) Limited
3071090	Drivesafe Services Limited
2510165	EDM Architects Limited
2822959	Educational Support Services Limited
NI26839	EMIS (Northern Ireland) Limited
3119327	Grosvenor Career Services Limited
2068635	Harford Financial Services Limited
4227332	Learn How Publications Limited
3203220	Lovejoy Partnership Limited
3825888	Micromedia Limited
1989330	Montagu Evans Consultancy Services Limited
2966834	Moorgate Registrars Limited
SC101707	MPM Capita Limited
1955573	Penn Communications Limited
3755489	Pinco 1853 Limited
3329152	Recall Recruitment Limited
3032759	Rex Recruitment Limited
2253419	SIMS Holdings Limited
2925923	Synaptic Systems Limited
3747735	Two-Ten Communications Limited
3750801	Gissings Group Management Limited
2111241	Gissings Holdings Limited
3849288	Multi-Tech Consultants Limited
3727098	Myshares Limited
2647682	Quality Teachers Limited

2589930	Regis Registrars Limited
2549055	SIMS Limited
3023340	Symonds International Limited
3005149	Symonds Travers Morgan Limited
1873406	Woolf International Leisure Limited
2648311	John Crilley Limited
2652053	Capita Treasury Services Limited
5502652	CMGL Group Limited
4335288	Cost Auditing Holdings Limited
2611860	EMIS Limited
4343351	FPS Group of Companies Limited
3297459	Capita Pension Secretariat Limited
2328910	FPS Staff Pension Scheme Trustees Limited
3297462	Capita Pension Trustee Company (1997) Limited
2394334	HFR Holdings Limited
2752154	Legacy for London Limited
3564520	Mission Testing Limited
3849270	Multi-Tech Group Limited
4440577	Pearce Buckle Holdings Limited
5258770	Repair Management Services Holdings Limited
378338	Royal Exchange Trust Company Limited
3239847	Sector Holdings Limited
3840627	Capita Symonds Holdings Limited
816281	Stentiford Close Registrars Limited
3860653	Symonds Group (Holdings) Limited
4084148	Andrew Martin Associates Limited
2376959	Capita Group Secretary Limited
2777642	Capita Insurance Services Group Ltd
3498350	Eastgate Connections Limited
3498322	Eastgate Insurance Market Solutions Limited
3536854	Eastgate Policy Processing Limited
5848613	Gissings Financial Services Limited
1855078	Gissings Pensions Limited
2249940	Gissings Technology Managed Services Limited
2671417	RIPA International Limited
2741056	Eastgate Management Services Limited
3492583	Eastgate Technology Services Limited
645863	Eastgate Insurance Services Limited
2929465	LHR Education Limited
2378773	Wynchgate Insurance Brokers Limited
2513362	A Quote Insurance Services Limited
3291172	Academy Income Management Limited
4749394	Art Holdings (U K) Limited
4096180	Capita DBS Limited
3173410	Capita EC Limited
3530777	Capita FM (Extra Services) Limited
3030424	Capita Pension Trustees Limited

3137740	Capita Tomkins Limited
2918533	Capstan Associates (Newcastle) Limited
2778373	Capstan Limited
3453983	Capstan Northern Limited
2331380	COV Tech Systems Limited
2023888	Crest Systems Limited
988033	M R B Insurance Brokers Limited
3539155	CNB Design Limited
2305004	Design & Manage Europe Limited
3708073	Electronic Data Management Limited
4675801	Elite Underwriting Limited
2239663	Equitable Holdings Limited
1733085	Gissings Trustees Limited
2481810	Greatorex Limited
2516598	Lambourn Insurance Services Limited
3096836	Madagans Limited
3861990	Mission Testing Europe Limited (prev Spec Test Sol)
2660279	Whalley & Saunders Limited
2132245	Capita Management Consultants Limited
2546607	Capita Ruddle Wilkinson Limited
2131941	Capita Symonds Group Limited
3012216	Capstan Associates (South Yorkshire) Limited
3432608	Cybersword Software Limited
1453553	Dolphin Computer Services Limited
3421345	Eastgate Broker Services Limited
3235963	Nickalls Roche McMahon Limited
912834	Northern Administration Limited
2906728	P & B (Run Off) Limited
3928037	Pearce Buckle (Design Engineers) Limited
415005	Personal Pension Management Ltd
3419759	Premium Central Limited
2346672	Resource Management Limited
3942442	Right Stuff Staff Limited
351492	Royal Exchange Trustee Nominees Limited