CHALLENGER (NORWICH) LIMITED

Report and Accounts

31 December 2003



LD2 COMPANIES HOUSE 0353 10/08/04

CONTENTS

| | Page |
|--|------|
| Directors and Officers | 1 |
| Directors' Report | 2 |
| Statement of Directors' Responsibilities | 3 |
| Independent Auditors' Report | 4 |
| Balance Sheet | 5 |
| Notes to the Financial Statements | 6-8 |

Registered No. 3427512

DIRECTORS AND OFFICERS

EXECUTIVE DIRECTORS

Dr P Pester I Larkin

SECRETARY

P Gram

AUDITORS

Ernst & Young LLP 1 More London Place London SE1 2AF

BANKERS

HSBC Bank plc 8 Canada Square London E14 5HQ

REGISTERED OFFICE

Discovery House Whiting Road Norwich NR4 6EJ

DIRECTORS' REPORT

The directors present their report and the audited financial statements for the year ended 31 December 2003

RESULTS AND DIVIDENDS

The company did not trade throughout 2003 and accordingly no profit and loss account has been presented. The directors do not recommend the payment of any dividends.

DIRECTORS AND THEIR INTERESTS

The names of the current directors are listed on page 1. Changes in the year are set out below:

I Larkin

Appointed 13 March 2003

P Catchpole

Resigned 13 March 2003

None of the directors who held office at the end of the year had any disclosable interests in the shares of the company, or other group companies.

AUDITORS

A resolution to reappoint Ernst & Young LLP as the company's auditor will be put to the forthcoming Annual General Meeting.

On behalf of the Board

Dr P Pester Director

6th July 2004

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the group will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

On behalf of the Board

Dr P Pester

Director

6th July 2004

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF CHALLENGER (NORWICH) LIMITED

We have audited the company's financial statements for the year ended 31 December 2003 which comprise the Balance Sheet and the related notes 1 to 7. These financial statements have been prepared on the basis of the accounting policies set out therein.

This report is made solely to the company's members, as a body, in accordance with Section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As described in the Statement of Directors' Responsibilities the company's directors are responsible for the preparation of the financial statements in accordance with applicable United Kingdom law and accounting standards.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and United Kingdom Auditing Standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Directors' Report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the Directors' Report and consider the implications for our report if we become aware of any apparent misstatements within it.

Basis of audit opinion

We conducted our audit in accordance with United Kingdom Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the company as at 31 December 2003 and have been properly prepared in accordance with the Companies Act 1985.

Emet + Yangus

Ernst & Young LLP Registered Auditor London

BALANCE SHEET as at 31 December 2003

| | Notes | 2003 £000 | 2002 £000 |
|------------------------------|-------|--------------|--------------|
| CURRENT ASSETS Other debtors | 4 | 79,086 | 79,086 |
| Net Assets | | 79,086 | 79,086 |
| | | | |
| CAPITAL AND RESERVES | | | |
| Called up share capital | 5 | 83 | 83 |
| Share premium | 6 | 71,758 | 71,758 |
| Profit and loss account | 6 | 7,245 | 7,245 |
| EQUITY SHAREHOLDERS' FUNDS | 6 | 79,086 | 79,086 |
| | | | |

The financial statements on pages 5 to 8 were approved by the Board of Directors on 6th July 2004.

Dr P Pester Director

NOTES TO THE ACCOUNTS

at 31 December 2003

1. ACCOUNTING POLICIES

Basis of preparation

The accounts have been prepared under the historical cost convention of accounting and in accordance with applicable accounting standards.

Cash flow statement

The company is a wholly-owned subsidiary of Virgin Money Group Limited and is included in the consolidated financial statements of Virgin Money Group Limited, which are publicly available. Consequently, the company has taken advantage of the exemption from preparing a cash flow statement under the terms of FRS 1 (revised 1996).

2. DIRECTORS' EMOLUMENTS

None of the directors were remunerated primarily for their services to the company. The directors are employed by Virgin Money Management Services Limited, a fellow subsidiary undertaking, and the emoluments are disclosed within the accounts of that company.

3. EMPLOYEE INFORMATION

The company did not directly employ any staff during the year.

4 DERTORS

| DEBTURS | | |
|-------------------------------------|--------|--------|
| | 2003 | 2002 |
| | £000 | £000 |
| Amounts due from parent undertaking | 79,086 | 79,086 |
| | | |

NOTES TO THE ACCOUNTS

at 31 December 2003

5. SHARE CAPITAL

| Authorised 2003 | Allotted, called up and fully paid 2003 | Allotted, called up and fully paid 2003 | Authorised 2002 No | Allotted, called up and fully paid 2002 | Allotted, called up and fully paid 2002 £ |
|--------------------|---|--|--|---|---|
| 140. | 110. | L | 140. | 140. | £ |
| 14,111,538 | 14,111,538 | 14,112 | 14,111,538 | 14,111,538 | 14,112 |
| 50,000,000 | _ | _ | 50,000,000 | _ | _ |
| 888,462 | 888,462 | 888 | 888,462 | 888,462 | 888 |
| 888,462 | 888,462 | 888 | 888,462 | 888,462 | 888 |
| 70,000,000 | 67,240,000 | 67,240 | 70,000,000 | 67,240,000 | 67,240 |
| 50,000,000 | _ | _ | 50,000,000 | _ | _ |
| 2,611,538 | 80,770 | 81 | 2,611,538 | 80,770 | 81 |
| 188,500,000 | 83,209,232 | 83,209 | 188,500,000 | 83,209,232 | 83,209 |
| | 2003 No. 14,111,538 50,000,000 888,462 70,000,000 50,000,000 2,611,538 | called up and Authorised 2003 No. callel paid 2003 2003 No. 14,111,538 14,111,538 50,000,000 - 888,462 888,462 70,000,000 67,240,000 50,000,000 - 2,611,538 80,770 | called up and and and fully paid fully paid fully paid 2003 2003 No. called up and fully paid fully paid 2003 2003 2003 2003 No. 14,111,538 14,111,538 14,112 50,000,000 - - 888,462 888,462 888 888,462 888,462 888 70,000,000 67,240,000 67,240 50,000,000 - - 2,611,538 80,770 81 | called up and and Authorised 2003 2003 2003 2003 2003 2002 No. called up fully paid fully paid Authorised 2003 2003 2002 No. 14,111,538 14,111,538 14,111,538 50,000,000 — 50,000,000 50,000,000 67,240,000 67,240 70,000,000 50,000,000 — 50,000,000 — 50,000,000 50,000,000 — 50,000,000 88,0770 81 2,611,538 | called up and and Authorised 2003 2003 2003 2003 2003 2002 No. called up fully paid fully paid Authorised fully paid No. called up and fully paid Authorised fully paid No. called up and fully paid Authorised fully paid No. called up and fully paid No. called up and Authorised fully paid No. called up and No. called up and Authorised fully paid No. called up and No. < |

Rights of classes of shares

Deferred shares

Deferred shares entitle the holders to a 0.1% share of any profits that the company may determine to distribute as a dividend from time to time. This is to be paid in priority over other dividend entitlements (see below). The shares do not confer the right to receive notice of, to attend, or vote at any General Meeting of the company and will be repaid in priority where surplus assets exist following liquidation.

A and B shares (all classes)

I Dividend rights:

Any dividend declared (after payment of dividends on deferred shares) shall be divided between the A and B shareholders in proportion to the number of shares in issue. The A dividend shall be split equally between the AMP A shareholders and the Virgin A shareholders.

The Virgin B and AMP B shares rank equally for the purpose of dividend distribution.

2 Voting rights:

All A and B shareholders are entitled to receive notice of, to attend and vote at all general meetings of the company. On a show of hands, each member who is an A or B shareholder is entitled to one vote. On a poll, the voting rights are divided between the A and B shareholders in proportion to the number of shares in issue. As with the dividends, the A voting rights are split equally between AMP A and Virgin A shareholders.

The Virgin B and AMP B shares rank equally for the purpose of voting.

NOTES TO THE ACCOUNTS

at 31 December 2003

5. SHARE CAPITAL (continued)

Convertible shares

1 Dividend rights:

The Virgin Convertible shares rank equally with the Virgin ordinary shares for the purpose of dividend distribution. The Executive Convertible shares do not confer the rights to any profits which the company may determine to distribute.

2 Voting rights:

The Virgin Convertible shares rank equally with the Virgin A shares for the purpose of voting. The Executive Convertible shares do not confer the right to receive notice of or to attend or vote at any General Meeting of the company.

All Classes

Return of capital on a winding up:

After payment of capital of the deferred shares and Executive Convertible shares, any remaining assets shall be divided between A and B shareholders in proportion to the number of shares in issue. The capital attributable to the A shares shall be divided equally between the AMP and the Virgin shareholders.

6. RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' FUNDS

| | Share capital £000 | Share premium £000 | Profit and loss account £000 | Total £000 |
|--|--------------------------|--------------------------|------------------------------|---------------|
| At 1 January 2003 Result for the year | 83 | 71,758 | 7,245 | 79,086 - |
| At 31 December 2003 | 83 | 71,758 | 7,245 | 79,086 |
| | | | | |

7. ULTIMATE PARENT COMPANY

At 31 December 2003, the company's ultimate parent undertaking was Virgin Money Group Limited which is incorporated in Great Britain. Virgin Money Group Limited has included the company in its group accounts, copies of which are available from Companies House, Crown Way, Cardiff CF14 3UZ. At 6th July 2004, the company's ultimate parent undertaking is Virgin Group Investments Limited, a company incorporated in the British Virgin Islands.