Report and Accounts

31 December 99



ANNUAL REPORT AND ACCOUNTS	Page
Contents	1
Directors and Officers	2
Directors' Report	3
Statement of Directors' Responsibilities in respect of the accounts	5
Report of the Auditors	6
Consolidated Profit and Loss Account	7
Company Profit and Loss Account	8
Consolidated Balance Sheet	9
Company Balance Sheet	10
Consolidated Statement of Cash Flow	11
Accounting Policies	12
Notes to the Accounts	13 - 18

Registered No. 3427512

DIRECTORS

Executive Directors:

J A Gadhia Dr P Pester

M Lund

SECRETARY

P Gram

AUDITORS

Ernst & Young Rolls House, 7 Rolls Buildings Fetter Lane London EC4A 1NH

BANKERS

HSBC City of London Corporate Office PO Box 125 27 - 32 Poultry London EC2P 2BX

REGISTERED OFFICE

Discovery House Whiting Road Norwich NR4 6EJ

Non-Executive Directors:

Sir Richard Branson

P Batchelor T Thompson S Murphy

W Gorman (Alternate to T Thompson)

G McCallum (Alternate to Sir Richard Branson, S Murphy)

P Johnson (Alternate to P Batchelor)

DIRECTORS' REPORT FOR THE PERIOD ENDED 31 DECEMBER 1999

The directors present their annual report and the audited accounts for the year ended 31 December 1999

RESULTS AND DIVIDENDS

The results for the year are set out on pages 7 and 8. The directors do not recommend the payment of a dividend.

PRINCIPAL ACTIVITY AND REVIEW OF THE BUSINESS

The company owns one half of a joint venture, Virgin Direct Personal Finance Limited, with The Royal Bank of Scotland plc. The principal activity of the joint venture is the marketing and administration of the Virgin *One* account, a personal bank account with The Royal Bank of Scotland which is secured against the customer's home. Services to the company are provided by both partners in the venture.

During the year the company has incurred project expenditure for both an internet shopping pilot scheme and an e-commerce venture.

DIRECTORS AND THEIR INTERESTS

The names of the current directors are listed on page 2. The following changes have taken place during the year:

Sir Malcolm I	Bates	(Appointed 19 January 1999)	(Resigned 15 September 1999)
P Johnson	Alternate to G Trumbull	(Appointed 28 January 1999)	(Resigned 24 September 1999)
Dr P Pester		(Appointed 31 March 1999)	
M King		(Resigned 25 August 1999)	
G Trumbull		(Resigned 24 September 1999)	
W Gorman	Alternate to G Trumbull	(Resigned 24 September 1999)	
P Batchelor		(Appointed 23 November 1999)	
P Johnson	Alternate to P Batchelor	(Appointed 23 November 1999)	
M Lund		(Appointed 27 January 2000)	
R Gormley		(Resigned 11 February 2000)	
D Legge	Company Secretary	(Resigned 23 March 2000)	
P Gram	Company Secretary	(Appointed 23 March 2000)	

The following directors held shares in the company as follows:

At 31 December 1999 & 1998

80,770 Executive Convertible Shares of 0.1p
994,059 Virgin A Ordinary Shares of 0.1p
68,669 Virgin Convertible Shares of 0.1p
92,308 Executive Convertible Shares of 0.1p
750,000 Executive Convertible Shares of 0.1p

In addition Sir Richard Branson and/or members of his family are beneficiaries under certain trusts holding 13,036,709 Virgin A Ordinary shares and 900,563 Virgin Convertible Ordinary shares in the company.

DIRECTORS' REPORT (continued)

P. Wi

YEAR 2000 COMPLIANCE

The costs of Year 2000 compliance are estimated at £268,000 in the year. No major systems errors had been reported at the date the accounts were signed.

On behalf of the Board,

Dr P Pester

Group Finance Director

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare accounts for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those accounts, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts; and
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will
 continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

REPORT OF THE AUDITORS

We have audited the accounts on pages 7 to 18, which have been prepared under the historical cost convention and on the basis of the accounting policies set out on page 12.

Respective responsibilities of directors and auditors

As described on page 5 the company's directors are responsible for the preparation of the accounts in accordance with applicable United Kingdom law and accounting standards. It is our responsibility to form an independent opinion, based on our audit, on those accounts and to report our opinion to you. Our responsibilities, as independent auditors are established in the United Kingdom by statute, the Auditing Practices Board and by our profession's ethical guidance.

Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the accounts. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the accounts, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the accounts.

Opinion

In our opinion the accounts give a true and fair view of the state of affairs of the company as at 31 December 1999 and of its loss for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Ernst & Young

Registered Auditor

London

23 Marn 2000

		*			
CONSOLIDATED PROFIT AND LOSS	ACCOUNT				
for the year ended 31 December 1999					
				15 months	15 months
		**	37	ended 31	ended 31
		Year	Year	December	December
		1999	1999	1998	1998
	Notes	£'000	£'000	£'000	£'000
TURNOVER: Group and share of joint v	entures	3,347		372	
Less: share of joint ventures' turnover		(3,286)		(363)	
GROUP TURNOVER	2)		61		9
Operating Expenses			(1,829)		(409)
OPERATING LOSS	3)		(1,768)	_	(400)
SHARE OF OPERATING LOSS IN JOIN	NT VENTURE		(7,036)		(9,176)
TOTAL OPERATING LOSS		_	(8,804)		(9,576)
Interest receivable					
Company		96		839	
Joint Venture		83	179	290	1,129
Loan interest payable - Company	13)		(699)		(473)
LOSS ON ORDINARY ACTIVITIES BE	FORE TAXATIO	N	(9,324)	_	(8,920)
Taxation					
Company	5)	(14)		-	
Joint Venture		841		-	
			827		-
LOSS ON ORDINARY ACTIVITIES AF	TER TAXATION		(8,497)	_	(8,920)
				_	

All of the amounts above are in respect of continuing operations.

There are no recognised gains nor losses other than the loss for the period.

The historical cost loss for the period is no different to the loss for the period as reported above.

COMPANY PROFIT AND LOSS ACCOUNT for the year ended 31 December 1999

1			15 months ended 31
		Year	December
		1999	1998
	Notes	£'000	£'000
TURNOVER	2)	61	9
Operating Expenses		(1,829)	(409)
OPERATING LOSS	3)	(1,768)	(400)
Interest receivable		96	839
Loan interest payable	13)	(699)	(473)
LOSS ON ORDINARY ACTIVITIES BEFORE TAXATION		(2,371)	(34)
Taxation	5)	(14)	-
LOSS ON ORDINARY ACTIVITIES AFTER TAXATION		(2,385)	(34)

All of the amounts above are in respect of continuing operations.

There are no recognised gains nor losses other than the loss for the period.

The historical cost loss for the period is no different to the loss for the period as reported above.

CONSOLIDATED BALANCE SHEET at 31 December 1999

		1999	1999	1998	1998
	Notes	£'000	£'000	£'000	£'000
FIXED ASSETS					
Intangible assets	7)		4,102		4,332
Tangible assets	8)		163		
Investment in joint venture	9)				
Share of assets					
Share of fixed assets		1,633		1,169	
Share of current assets		2,658		1,478	
	_	4,291		2,647	
Share of gross liabilities					
Liabilities due within one year or less		(1,789)		(533)	
			2,502		2,114
Other Investments	9)		17,000		4,800
			23,767		11,246
CURRENT ASSETS					_
Debtors	10)		368		9
Cash at Bank		<u></u>	19	<u></u>	6,341
			387		6,350
CREDITORS: amounts falling due within o	na voor				
CREDITORS: amounts failing duc within t	11)		(1,673)		(17)
	11)		(1,075)		(*')
NET CURRENT ASSETS			(1,286)		6,333
1			(-27		<u> </u>
TOTAL ASSETS LESS CURRENT LIAM	BILITIES		22,481		17,579
CREDITORS : amounts falling due after mo	ava than ana waay				
CREDITORS, amounts faming due after me	12)		(20,297)		(6,898)
	,		(20,2)		(0,070)
			2,184		10,681
					=
CAPITAL AND RESERVES					
Called up share capital	13)		31		31
Share premium	14)		19,570		19,570
Profit and loss account	14)		(17,417)		(8,920)
1 rott and ross account	14)		(17,717)		(0,740)
EQUITY SHAREHOLDERS' FUNDS			2,184		10,681

COMPANY BALANCE SHEET at 31 December 1999

at 31 December 1999			
		1999	1998
	Notes	£'000	£'000
FIXED ASSETS			
Intangible assets	7)	4,102	4,332
Tangible assets	8)	163	-
_ Investment in joint venture	9)	17,500	11,000
Other Investments	9)	17,000	4,800
		38,765	20,132
CURRENT ASSETS			
Other debtor	10)	368	9
Cash at Bank	/	19	6,341
		387	6,350
CREDITORS: amounts falling due within one year	11)	(1,673)	(17)
NET CURRENT ASSETS		(1,286)	6,333
TOTAL ASSETS LESS CURRENT LIABILITIES		37,479	26,465
CREDITORS: amounts falling due after more than one year	12)	(20,297)	(6,898)
		17,182	19,567
			
CAPITAL AND RESERVES			
Called up share capital	13)	31	31
Share premium	14)	19,570	19,570
Profit and loss account	14)	(2,419)	(34)
EQUITY SHAREHOLDERS' FUNDS		17,182	19,567

The financial statements on pages 8 to 18 were approved by The Board of Directors on 23 March 2000

P. ly

Dr P Pester Group Finance Director

CONSOLIDATED STATEMENT OF CASH FLOWS			
for the year ended 31 December 1999		1999	1998
	Notes	£'000	£'000
CASH OUTFLOW FROM OPERATING ACTIVITIES	15a)	(41)	(124)
RETURNS ON INVESTMENTS AND SERVICING OF FINANCE			
Bank interest receivable and sundry income Interest Paid	12)	96 -	839 (75)
	,		
NET CASH INFLOW FROM RETURNS ON INVESTMENTS AND SERVICING OF FINANCE		96	764
TAXATION			
Corporation tax paid		(14)	-
CAPITAL EXPENDITURE			
Payments to acquire tangible fixed assets	8)	(363)	(4,600)
Payments to acquire intangible fixed assets Payments to increase investment in joint venture	7) 9)	(6,500)	(4,600)
Payments to acquire investments	9)	(12,200)	(4,800)
NET CASH OUTFLOW FROM INVESTING ACTIVITIES		(19,063)	(20,400)
NET CASH OUTFLOW BEFORE FINANCING		(19,022)	(19,760)
FINANCING			
Issue of ordinary share capital	13)	-	19,601
Net movement in long term borrowings	15b)	12,700	6,500
NET CASH OUTFLOW FROM FINANCING		12,700	26,101
INCREASE IN CASH	15b)	(6,322)	6,341
RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NE	T DEBT		
	Notes	£'000	£'000
	Notes	2000	2000
Increase in cash Cash inflow from increase in loans		(6,322) (12,700)	6,341 (6,500)
Change in net debt arising from cash flows	15b)	(19,022)	(159)
- Accrued Interest		(699)	(398)
MOVEMENT IN NET DEBT		(19,721)	(557)
NET DEBT AT 31 DECEMBER 1998	15b)	(557)	-
NET DEBT AT 31 DECEMBER 1999	15b)	(20,278)	(557)
			11

NOTES TO THE ACCOUNTS at 31 December 1999

1 ACCOUNTING POLICIES

Basis of preparation

The accounts have been prepared under the historical cost convention of accounting and in accordance with applicable accounting standards.

Consolidation basis

The accounts consolidate the accounts of Virgin Direct (2) Limited and its joint venture undertaking drawn up to 31st December 1999.

Investments

Investments are stated at cost.

Deferred taxation

Deferred taxation is calculated using the liability method on all timing differences, but is only provided for where the amount is likely to become payable in the foreseeable future.

Intangible fixed assets and amortisation

The cost of intangible fixed assets is their purchase cost, together with any incidental costs of acquisition. Amortisation is provided on a straight line basis in order to write off the cost of the assets less their appropriate residual value over their estimated useful lives. Amortisation is charged from the date of acquisition. The time period being used is 20 years.

Tangible fixed assets and depreciation

The cost of tangible fixed assets is their purchase cost, together with any incidental costs of acquisition. Depreciation is provided on a straight line basis in order to write off the cost of fixed assets less their appropriate residual value over their estimated useful lives. Depreciation is charged from the date assets are brought into use. The time periods being used is 4 years for all fixed assets.

Development expenditure

Expenditure on specific projects developing software and processes for the company is written off as incurred.

Operating leases

Rentals payable under operating leas the contract.

Provisioning

Specific bad debt provisions are recognised in line with standard Royal Bank of Scotland policy, that is, after a defined period of account management and subsequent transfer of administration to Retail Credit Services.

Television advertisement production costs

Television advertisement production costs have been amortised over the expected useful life of those advertisements on a straight line basis.

Losses for taxation purposes carried forward

Acquisition costs

Deferred taxation asset

NOTES TO THE ACCOUNTS at 31 December 1999

2 TURNOVER

Turnover is attributable to one continuing activity, the royalties derived from the sale of Virgin Banking related products.

3 OPERATING LOSS	1999	1998
	000°£	£'000
Operating loss is stated after charging:		
Auditors' remuneration	24	12
Depreciation of owned fixed assets	298	-
4 DIRECTORS EMOLUMENTS		
	1999 £'000	1998 £'000
	2 000	2000
Payments to third parties to obtain the services of a director	237	-
The emoluments of the highest paid director was £237,000.		
5 TAXATION		
Company	1999 £'000	1998 £'000
	£'000	£ 000
Adjustment of prior year provision	14	-
Joint Venture		
Consortium Relief	(841)	
Group relief is taken where available and is paid for in full.		 _
6 DEFERRED TAXATION		
No adjustment for the effects of deferred taxation has been included in the accounts asset not included in the accounts, in accordance with the accounting policy is as f		
	1999	1998

£'000

£'000

456

(10)

446

NOTES TO THE ACCOUNTS at 31 December 1999

7 INTANGIBLE FIXED ASSETS

	Trademark £'000
Cost:	2 000
At 1 January 1999	4,600
Additions	-
Disposals	-
At 31 December 1999	4,600
Amortisation	
At 1 January 1999	268
Charge for the period	230
At 31 December 1999	498
Net book value at 31 December 1999	4,102
Net book value at 31 December 1998	4,332

The trademark, acquired from Virgin Enterprises Limited, represents the right to market the 'Virgin' brand in relation to banking type products worldwide. This is being amortised over the directors' estimate of its useful economic life of 20 years.

8 TANGIBLE FIXED ASSETS

	Computer
	Equipment
	£'000
Cost:	
At 1 January 1999	-
Additions	526
Disposals	(363)
At 31 December 1999	163
Depreciation	
At 1 January 1999	
•	68
Charge for the period	
Disposals	(68)
At 31 December 1999	
Net book value at 31 December 1999	163

NOTES TO THE ACCOUNTS at 31 December 1999

9	IN	EST	ľMľ	ENTS
---	----	-----	-----	------

Compan	112
$\circ \circ m \circ \circ m$; y

Virgin Direct (2) Limited held as at 31 December 1999 the following investments:-

1999	1998
£'000'3	£'000
n Direct Personal Finance Limited 17,500	11,000
Bank of Scotland plc - 17,000,000 Perpetual Zero Coupon	
rence Shares of £1. 17,000	4,800
Bank of Scotland plc - 17,000,000 Perpetual Zero Coupon	

The investment in Virgin Direct Personal Finance Limited represents 49.99% of the company's issued share capital.

Consolidated

Virgin Direct (2) Limited has the following share of the net assets of its joint venture, Vir	rgin Direct Personal
Finance Ltd:-	£'000
As At 1st January 1999	2,114
Share of new capital issued by joint venture	6,500
Share of loss retained by joint venture	(6,112)
As At 31st December 1999	2,502

10 DEBTORS

	1999	1998
	£'000	£'000
Trade debtors	339	9
Prepayments and accrued income	29	-
	368	9

11 CREDITORS: amounts falling due within one year

	1999 £'000	1998 £'000
Accruals and deferred income	1,673	17
	1,673	17

12 CREDITORS: amounts falling due after more than one year

	1999 £'000	1998 £'000
Loans from shareholders	20,297	6,898

The interest payable on the above loans in the period is £699,000 (1998 - £473,000).

The balance of £20.3 million is owed to AMP (UK) plc and includes advances of £12.7 million made during the year and £1.1 million interest accrued. The loan facility (excluding interest) is £225 million and is repayable by November 2007 and attracts interest at 100 basis points above 3 month LIBOR.

NOTES TO THE ACCOUNTS at 31 December 1999

13 SHARE CAPITAL

	Authorised	Allotted, called up & fully paid 1999	Allotted, called up & fully paid 1999	Authorised	Allotted, called up & fully paid 1998	Allotted, called up & fully paid 1998
Class	No.	No.	£	No.	No.	£
Virgin A Ordinary shares						
of 0.1p each	14,030,768	14,030,768	14,031	14,030,768	14,030,768	14,031
Virgin B Ordinary shares						
of 0.1p each	50,000,000	-	-	50,000,000	-	-
Virgin Convertible Ordinary						
shares of 0.1p each	969,232	969,232	969	969,232	969,232	969
Exec. Convertible Ordinary						
shares of 0.1p each	969,232	969,232	969	969,232	969,232	969
AMP A Ordinary shares of						
of 0.1p each	65,000,000	15,000,000	15,000	65,000,000	15,000,000	15,000
AMP B Ordinary shares						
0.1p each	50,000,000	-	-	50,000,000	-	-
Deferred ordinary shares of						
0.1p each	2,530,768		_	2,530,768	-	
	183,500,000	30,969,232	30,969	183,500,000	30,969,232	30,969

Rights of classes of shares

Deferred shares

Deferred shares entitle the holders to 0.1% of any profits which the Company may determine to distribute as a dividend from time to time. This is to be paid in priority over other dividend entitlements (See below). The shares do not confer the right to receive notice of, to attend, or to vote at any General Meeting of the Company and will be repaid in priority where surplus assets exist following liquidation.

A and B shares (all classes)

1 Dividend rights

Any dividend declared (after payment of dividends on deferred shares) shall be divided between the A and B shareholders in proportion to the number of shares in issue. The A dividend shall be split equally between the AMP A shareholders, and the Virgin A shareholders.

The Virgin B and AMP B shares rank equally for the purpose dividend distribution.

2 Voting rights

All A and B shareholders are entitled to receive notice of, to attend and vote at all general meetings of the Company. On a show of hands, each member who is an A or B shareholder is entitled to one vote. On a poll, the voting rights are divided between the A and B shareholders in proportion to the number of shares in issue. As with the dividends, the A voting rights are split equally between AMP A and Virgin A shareholders.

The Virgin B and AMP B shares rank equally for the purpose of voting.

NOTES TO THE ACCOUNTS at 31 December 1999

13 SHARE CAPITAL (Continued) Rights of classes of shares (Continued)

Convertible shares

1 Dividend rights:

The Virgin Convertible shares rank equally with the Virgin ordinary shares for the purpose of dividend distribution. The Executive Convertible shares do not confer the rights to any profits which the company may determine to distribute.

2 Voting rights:

The Virgin Convertible shares rank equally with the Virgin A shares for the purpose of voting. The Executive Convertible shares do not confer the right to receive notice of or to attend or vote at any General Meeting of the Company.

All Classes

Return of capital on a winding up:

After payment of capital of the deferred shares and the Executive Convertible shares, any remaining assets shall be divided between the A and B shareholders in proportion to the number of shares in issue. The capital attributable to the A shares shall be divided equally between the AMP and the Virgin shareholders.

14 RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS FUNDS

Company				
	Share	Share	Profit	
	capital	premium	& loss	Total
	000°£	£'000	£'000	£'000
At 1 January 1999	31	19,570	(34)	19,567
Result for the year	-	~	(2,385)	(2,385)
	31	19,570	(2,419)	17,182
There are no non-equity interests in the holding of	company.			
Consolidated	Share	Share	Profit	
	capital	premium	& loss	Total
	£'000	£'000	£'000	£'000
At 1 January 1999	31	19,570	(8,920)	10,681
Result for the year	-	•	(8,497)	(8,497)
		19,570	(17,417)	2,184

NOTES TO THE ACCOUNTS at 31 December 1999

15 NOTES TO THE STATEMENT OF CASH FLOWS

a)	a) Reconciliation of operating loss to net cash outflow from operating activities			1999 £'000	1998 £'000
	Operating loss			(1,768)	(400)
	Amortisation of intangible fixed assets			298	268
	(Increase) in operating debtors and prepayn	nents		(94)	(9)
	Loss on disposal of fixed assets			30	-
	Increase in operating creditors and accruals	i.		1,493	17
	Net cash outflow from operating activities			(41)	(124)
b)	Analysis of net debt				
		At			At
		31-Dec	Cash		31-Dec
		1998	Flow	Other	1999
		000'£	£'000	£'000	£'000
	Cash at bank and in hand	6,341	(6,322)	-	19
	Long term loans	(6,898)	(12,700)	(699)	(20,297)
		(557)	(19,022)	(699)	(20,278)

16 RELATED PARTY TRANSACTIONS

Virgin Direct (2) Limited received income of £11,000 from Virgin Direct Personal Finance Limited and £50,000 from Virgin Direct Limited as payment for use of the trademark.

Loan interest was payable to shareholders of the Company as detailed in note 12.

17 CAPITAL COMMITMENTS

There were no capital commitments at the balance sheet date.