

Capita Specialist Insurance Solutions Limited
71 Victoria Street
Westminster
London
SW1H 0XA

8 October 2010

Ref: London0020R04

Direct line: 020 7991 1155

E-mail: pp@london@uk.ey.com

Dear Sirs

3397518

Capita Specialist Insurance Solutions Limited

In accordance with section 516 of the Companies Act 2006, we write to notify you of our resignation as auditor of Capita Specialist Insurance Solutions Limited. This resignation takes effect from the date on which you receive this letter.

In accordance with section 519(2) of that Act, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the company.

We draw your attention to the fact that Capita Specialist Insurance Solutions Limited has its own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections 517, 520 and 523 of the Act), including, depending on the circumstances, the requirement to notify the appropriate audit authority if we cease to hold office before the end of our term of office as auditors. Further guidance on this notification has been issued by the appropriate audit authorities - the Professional Oversight Board (POB) and the Institute of Chartered Accountants in England and Wales (ICAEW) and can be found on

<http://www.frc.org.uk/pob/regulation/companies.cfm> and
<http://www.icaew.com/index.cfm?route=155861> respectively

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

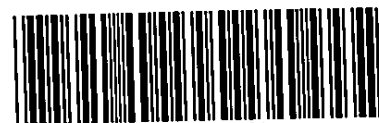
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