Company Registration No. 03909395

DSEP Parent Mais
03301674
Tenet Client
Services
Limited

TENET GROUP LIMITED

**Annual Report and Financial Statements** 

For the year ended 30 September 2014

SATURDAY

A23 30

30/05/2015 #12

COMPANIES HOUSE

\*A3Z39J0R\* A28 14/01/2015

14/01/2015 #98 COMPANIES HOUSE

## ANNUAL REPORT AND FINANCIAL STATEMENTS 2014

CONTENTS	Page
Officers and professional advisers	1
Chief executive's statement	2
Strategic report	3
Directors' report	7
Directors' responsibilities statement	11
Independent auditor's report	12
Consolidated income statement	14
Consolidated balance sheet	15
Company balance sheet	16
Consolidated statement of changes in equity	17
Company statement of changes in equity	17
Consolidated cash flow statement	18
Company cash flow statement	18
Notes to the financial statements	19

## OFFICERS AND PROFESSIONAL ADVISERS

## **DIRECTORS**

A M Beswick

C J Bradley

G Davidson

M J Greenwood

P Hilling

D Jarrett

A B Meeks

M J O'Brien

R D Smith

D J Wild

### **COMPANY SECRETARY**

R J Fletcher

## **REGISTERED OFFICE**

5 Lister Hill Horsforth Leeds West Yorkshire United Kingdom LS18 5AZ

### **BANKERS**

Lloyds Bank PLC 116 Wellington Street Leeds LSI 4LT

### **SOLICITORS**

Eversheds LLP Bridgewater Place Water Lane Leeds LS11 5DR

## AUDITOR

Deloitte LLP
Chartered Accountants & Statutory Auditor
Leeds
United Kingdom
LS1 2AL

### CHIEF EXECUTIVE'S STATEMENT

The business transitioned well to the new regime post introduction of The Retail Distribution Review in January 2013. This was a significant change in the industry and the preparation by Tenet and its members led to a successful transition. Headline turnover increased by 6% to £125.2m and EBITDA (Earnings Before Interest, Tax, Depreciation and Amortisation) increased 32% to £1.3m.

- The Group's largest brand Connect (our investment network) saw an increase in turnover of 9%,
- Lime turnover (our mortgage network) benefited from a buoyant property market with turnover increasing by 42%,
- Firms using the Group's directly Authorised proposition 'Tenet Select' grew by 3%,
- Sinfonia, the Group's risk targeted asset management business has increased funds under management and celebrated a positive five year performance with the fund manager BNP. New competitive pricing was launched in July 2014,
- The Group's captive insurance company, Paragon continues to provide a stable professional indemnity
  insurance offering to the Group's members during times when the external insurance markets are
  experiencing considerable volatility. Paragon continues to uniquely offer lifetime runoff cover to exmembers and a scheme for existing members to contribute towards the cost of the purchase of run off
  cover.

During the new financial year, planned changes to the liberalisation of pensions will impact. The Board believes that the planned changes represent a significant opportunity for financial advisers and is engaged in ensuring that Tenet members are well placed to take full advantage of the changes for the benefit of our end clients.

The Group continues to focus on delivery of excellent customer outcomes, success is measured from the result of customer surveys. The group also participates in Investor in Customer surveys that record the experience and satisfaction of advisers and staff. The results of both surveys facilitate further improvements

The group further continues to invest in the development of the Tenet Advantage system and on-going training and support to members. Administration expenses grew 5% to £19 1m to support the growth of the business. Capital expenditure on a workflow system to improve process and efficiency led to an increase in depreciation of 17% to £1.2m. The group also refurbished the Leeds based head office in the year and was able to bring all central operations to a single site.

The Group's balance sheet at 30 September 2014 remains strong with £21 7m cash at bank and £28 9m net assets. In addition, the Group as no external debt. At a time when many Networks are becoming restricted Tenet continues to support Independent Financial Advisors as well as those firms who choose to operate a restricted model. Tenet has an open dialogue with FCA and is pleased to lead with initiatives such as the campaign for a long stop in the industry.

Tenet welcomed Duncan Jarrett to the board as non-executive director in the year

Finally, our heartfelt thanks extend to every member of the Tenet team. The team continued to attract new members and develop the business. Without their commitment the Group would not be as well placed to take advantage of the opportunities that undoubtedly lie ahead.

MARTIN GREENWOOD CHIEF EXECUTIVE

Kumso

### STRATEGIC REPORT

### **BUSINESS REVIEW AND PRINCIPAL ACTIVITIES**

The principal activity of the company is that of a holding company of a group of companies that provide financial services to private individuals and provide support services and facilities to firms of financial advisers. Services provided by the Group include the following

- Provision of financial advice;
- Compliance consulting,
- Industry guidance,
- Technical advice,
- Fee processing facilities and business administration,
- Provision of professional indemnity insurance, and
- Sponsorship of an asset management service for private individuals

The directors are not aware, at the date of this report, of any likely major changes in the company's activities in the next year

The Group traded profitably during the year and exceeded the board's initial expectations. A long term plan has been agreed to improve shareholder value over a five year time horizon.

The board agreed strategic themes for the Group that have been communicated to all employees and linked to their objectives, these themes continue into 2015 and beyond as part of the groups long term plan.

- Customer Centric Culture
- Defined Proposition
- Operational Excellence
- De-risk the Business
- Add Shareholder value

Tenet has committed to remain a supporter of Independent advice as well as servicing advisors who move to a restricted model

Key developments in the year include

- Tenet campaigned for a long-stop for financial advice and welcomes the FCA's commitment to review,
- Tenet Lime transitioned to advice post Mortgage Market Review,
- Tenet became the first network to announce consumer credit authorisation,
- Tenet lowered the cost of PI insurance to investment firms at its September 2014 renewal,
- Tenet added resource to Tenet Employee Benefits Corporation and is well positioned to service firms with upcoming staging dates for auto enrolment,
- Tenet's own Appointed Representative 'Aspire' has grown advisors in the year and continues to recruit into 2014/15.
- Tenet is working with a number of organisations to provide service to their clients where there is no in house advice proposition,
- Tenet continued to invest in Tenet Advantage advisor software solution,
- Tenet renewed 'Investor in Customer's' accreditation and aligned employee recognition awards to customer service

## STRATEGIC REPORT (CONTINUED)

- Tenet enhanced thier paraplanning service to include presale assessment and lower PI excess,
- Tenet offers lower PI excess for chartered advisors and risk targeted funds

Tenet welcomes the new Pension legislation and this creates opportunities to increase advice to consumers saving for retirement and post retirement

As shown in the income statement on page 14, in comparison to the prior financial period, the Group's annual sales have increased by 6% to £125 2m (2013 £118 0m) and gross profit has increased 6% to £20 4m (2013 £19 2m). The Group generated profits before interest, tax, depreciation, amortisation and non-recurring expenses of £1 3m (2013 £1 0m) and a profit before tax of £0 4m (2013 £0.3m).

The balance sheet on page 15 shows that the Group's financial position at the year end in cash terms has reduced by £1 9m to £21 7m (2013 £23 6m), whilst net assets have increased by £0 4m to £28 9m (2013 £28 5m) Details of amounts owed to and by other Group companies are shown in Note 13 and Note 15 A number of Group companies are regulated by the Financial Conduct Authority and commentary on the financial resources of these firms is included in this report

Note 2 includes details of key assumptions used in the preparation of the Group's financial statements. Note 3 details the principal risks and uncertainties facing the Group and the company. Note 4 details major items of risk for which certain Group companies carry a provision, most notably compensation payable in respect of financial advice and the clawback of commissions on policies which are cancelled. Associated with each of these liabilities is the right of Group companies to recover such amounts from Professional Indemnity insurers and/or their agents as applicable, and the potential for bad and doubtful debts is reflected in the balance sheet. For some Group companies, the lead provider of Professional Indemnity Insurance is another Group company, Paragon Insurance Company Guernsey Limited. This business holds sufficient cash reserves to meet claims which arise. Its cash balances are ring-fenced from general Group cash resources.

There were no significant events after the balance sheet date as detailed in Note 22

## Financial Resources of the Regulated Network Businesses At 30 September 2014

A requirement of the Financial Services and Markets Act 2000 is that firms directly authorised by the Financial Conduct Authority to give financial advice in respect of regulated financial products should have minimum levels of financial resources. There are strict rules governing the calculation of these

At 30 September 2014, the statutory accounts of each of the Group's three regulated networks (TenetConnect Services Limited, TenetConnect Limited and TenetLime Limited) confirmed that each of them satisfied their relevant regulatory financial resources requirements

The management accounts of the Group also confirm that each of TenetConnect Services Limited, TenetConnect Limited and TenetLime Limited satisfied their relevant regulatory financial resources requirements at all times during the last twelve months

The directors are confident that these regulated businesses will continue to meet their financial resource requirements for the forthcoming financial year

### **RISK MANAGEMENT**

The Board is responsible for the Group's systems of internal control and for reviewing their effectiveness, whilst the responsibility for commissioning specific internal and external audit activities has been delegated to the Audit Committee

Risk management systems are designed to manage rather than eliminate the risk of failure to achieve business objectives and can only provide reasonable, not absolute assurance against material misstatement or loss. The key control mechanisms established by the Board to maintain a sound system of internal control in order to safeguard shareholders' investment and the Group's assets are

## STRATEGIC REPORT (CONTINUED)

#### Economic environment

The Board regularly considers the wider economic environment facing the business, and how such environments may specifically impact the business. Such reviews, where necessary, result in the Board making the appropriate changes to both the Group's strategic direction and operational activities to ensure the on-going viability of the Group

#### Financial information

The Board reviews and approves a detailed annual budget covering all aspects of the Group. The Group operates a comprehensive financial reporting system and management accounts are prepared for each subsidiary company and the Group on a monthly basis. Material variances from budget are fully investigated. The monthly management accounts and commentary compare actual results against budget and are reviewed by the Board, which determines appropriate action. Cash flow forecasts are regularly prepared to ensure that the Group has adequate funds and resources for the foreseeable future.

### Risk management

The Group has established a Risk Committee to examine and challenge the processes, systems and controls of the Group and aims to identify operational and financial risk

Other key aspects of the company's policy on managing Group risk are

### a) Internal audit

Financial control and compliance procedures operate throughout the Group to ensure the integrity of functions. During the year the Audit Committee and Board have approved the appointment of an external firm to undertake internal audits. A three year internal audit strategy has been approved by the board. The internal auditors will meet with the Audit Committee to present their reports and discuss any emerging risks or concerns. b) Legal contracts

Prior to their completion, all significant legal documents are reviewed for appropriateness either by the company's lawyers or by the Group Regulatory Director The Group maintains and regularly reviews a database of company contracts.

### c) Commercial and financial risks

The principal commercial and financial risks faced by the Group are shown in Note 3 and Note 23, which also include commentary on the management of these risks

### Regulatory management

The Group's Regulatory Director has responsibility for ensuring that clear guidance is provided in relation to the requirements of the Financial Conduct Authority in so far as they affect the Group's regulated activities. Systems and controls are in place that are intended to monitor adherence to this guidance by Group staff and the Appointed Representatives of the Group's network businesses.

### Computer controls

The Group has established controls over the security of data held on computer systems and has in place disaster recovery procedures in respect of such data

### **HEALTH & SAFETY**

The Group has established a Health & Safety Committee the role of which is to ensure that the Group meets its statutory obligations in relation to Health & Safety legislation and that employees are adequately trained in, and aware of, relevant requirements and also to promote employee welfare. This Committee meets quarterly and the company encourages employees to participate in these meetings.

### **ENVIRONMENT**

The Group encourages energy efficiency and the avoidance of waste, including recycling of materials and reduction of use of paper through office automation

### **EMPLOYEES**

Details of the number of employees and related costs can be found in Note 5

## STRATEGIC REPORT (CONTINUED)

### Quality and integrity of personnel

All employees are informed of Group operating procedures and training updates are performed at regular intervals. All new members of staff are required to attend an induction programme. All policies and procedures are available on the Group intranet and in hard copy format if required.

The Group also operates a staff appraisal scheme with a formal review for all employees conducted annually. The appraisal system facilitates the identification of training and development needs for all employees through the production of individual Personal Development Plans and is an integral part of the company's staff development policy across all Group companies.

### **Employment Policies**

The Group's policy on employee involvement is to adopt an open management style, thereby encouraging informal consultation at all levels about aspects of the Group's operations. One to one meetings with management and regular team briefings ensure that effective consultation and employee participation is achieved.

Employment policies are designed to provide equal opportunities irrespective of age, colour, ethnic or natural origin, nationality, sex, religion, and marital or disabled status. Full consideration is given to applications for employment by and the continuing employment, training and career development of disabled people.

### Health and Safety

The Group recognises both its legal and moral responsibility for the health, safety and welfare at work of all employees. The Group's responsibility also extends to other associated third parties (such as sub-contractors and the general public) for which it has a duty of care

As such, the Group promotes high standards of health and safety at all times in the conduct of its business. The Group's policy is to meet all its legal obligations and it is the Group's policy to adopt safe working practices and operations, including the use of plant, machinery and equipment

Employees are given information, instruction, training and the supervision necessary for their health and safety. All employees are aware of, and comply with, their individual and collective responsibilities and have a clear duty to take reasonable precautions to avoid injury to themselves, colleagues and members of the public. All Group vehicles are maintained to a safe and high standard

Issues relating to health and safety are discussed at individual trading company and Tenet Group Limited Board meetings. Risk assessments are carried out on an annual basis, or as required.

## POLITICAL CONTRIBUTIONS

It is the Group's policy not to make contributions for political purposes.

ose mood

Approved by the Board of Directors and signed on behalf of the Board

M J Greenwood

Director

10th December 2014

## **DIRECTORS' REPORT**

#### RESULTS AND PROPOSED DIVIDENDS

The results for the year are dealt with in the income statement on page 14

It remains the policy of the Board of Directors to retain cash generated by the Group for the financing of new business initiatives and to support the Group's on-going operations. Consequently, the directors do not recommend the payment of a dividend (2013 £mil)

### **CORPORATE GOVERNANCE**

Key features of the way the Group governs itself are reported below

#### Directors

The Group is controlled through the company's Board of Directors, which comprises the Chairman, Chief Executive, the non-executive directors and executive directors. The Board normally meets every month All directors receive sufficient relevant information on financial, business and corporate issues prior to meetings and are able to take independent professional advice in the furtherance of their duties, if necessary.

#### Board

The Board is responsible for overall Group strategy, acquisition and divestment policy, approval of major capital expenditure and significant financing matters. It monitors exposure to key business risks and reviews the strategic direction of individual trading activities, annual budgets and progress towards achieving them, and employee issues including key executive appointments.

The Board has established an Audit Committee, Risk Committee, Remuneration Committee, Nomination Committee, Regulatory Policy Committee, Advice Quality Forum, TCF (Treating Customers Fairly) Committee and Authorisations Committee to be responsible for specific matters. Each of these committees operate within defined terms of reference. Apart from the Nomination Committee and Remuneration Committee, the minutes of these meetings are circulated to, and reviewed by, the full Board.

## Audit Committee

The Committee is chaired by a non-executive director and comprises only non-executive directors, no executive director is a member of the committee

The principal work undertaken by the Committee relates to the review of the audit of the annual financial reports and matters arising from the audit, with the external auditors in attendance. It is also responsible for agreeing the annual remuneration of the external auditors. Additionally, the Audit Committee develops and approves the internal audit strategy and receives reports from its internal auditors, the Committee responds to recommendations made by the Risk Committee as well as internal reviews and reports provided by the Group's external auditors. Based upon its findings, the Audit Committee makes recommendations to the Board regarding accounting policies, internal financial and regulatory compliance standards and the effectiveness of the internal and external audit function

### Risk Committee

The Risk Committee examines and challenges the processes, systems and controls of the Group and aims to identify any risks that the Group might face or that could impact on Customer Outcomes. The Committee reviews the Group's Risk Register and receives additional information on relevant risk matters from line management and other sources on a regular basis. A non-executive director chairs the Committee

## **DIRECTORS' REPORT (CONTINUED)**

#### Remuneration Committee

The Remuneration Committee reviews the Group's remuneration policy, the main purpose of which is to attract, retain and motivate high calibre individuals with a competitive remuneration package whilst limiting the Group's fixed employee costs. The Committee consults other directors as necessary about its proposals and has access to professional advice from outside the company. The Committee makes recommendations to the Board regarding remuneration policy, including annual salary reviews, bonus awards and other incentives for employees. The Committee is chaired by a non-executive director.

#### Authorisations Committee

The Authorisations Committee is responsible for the review and assessment of applications of firms or individual advisers, together with the monitoring of any performance issues identified with any firms or individual advisers within the Network. It is chaired by the Group Regulatory Director and its membership is comprised of senior Executives.

#### Nomination Committee

The Nomination Committee comprises non-executive directors and meets on an ad hoc basis to consider changes to the Board of Directors, if any

### Regulatory Policy Committee

The Regulatory Policy Committee is responsible for reviewing and approving policy development in the Group's regulated businesses. It is chaired by the Group Regulatory Director and its membership includes senior Executives. The Minutes of the Committee's monthly meetings form part of the management information provided to the Group's Directors.

### TCF Committee

The TCF Committee is responsible for reviewing the key performance and/or risk indicators developed by the Group evidencing the fair treatment of customers, requiring business owners to take action to address areas of concern. The Committee is chaired by the Group Regulatory Director and its membership is comprised of senior executives.

## **Advice Quality Forum**

The Advice Quality Forum operates as part of the Group's commitment to improving the standards of advice and related consumer outcomes. Chaired by the Group Regulatory Director, the Committee meets monthly and considers issues of business quality and consistency whilst benchmarking advisory standards and adjudicating in areas where policy guidance is required. The Committee comprises senior Executives of the regulated businesses, including the Chief Executive.

### Directors' remuneration

The remuneration packages of directors and other executives comprise a basic salary, performance related bonus, pension contributions and other benefits in kind. No director plays a part in any discussion about his or her own remuneration.

## The Annual General Meeting of the Shareholders

The Board welcomes the attendance of shareholders at the Annual General Meeting and the opportunity to address any questions that they may have

### **DIRECTORS' INDEMNITIES**

As at the date of this report, indemnities are in force under which the company has agreed to indemnify the directors of the company, to the extent permitted by law and the company's Articles of Association, in respect of all losses arising out of, or in connection with, the execution of their powers, duties and responsibilities, as directors of the company or any of its subsidiaries

## **DIRECTORS' REPORT (CONTINUED)**

#### **DIRECTORS**

The directors who served during the year and subsequently were as follows

A M Beswick
C J Bradley
G M Davidson
M J Greenwood
P Hilling
D Jarrett - Appointed 28 February 2014
A B Meeks
M J O'Brien
R D Smith
D J Wild

#### **GOING CONCERN**

Although the on-going economic conditions create uncertainty in respect of the level of demand for financial services products the Group was profitable before tax in the financial year ended 30 September 2014 and has a strong balance sheet and cash position. The Group's forecasts and projections, including sensitivity analysis taking into account reasonably possible adverse changes in trading performance, show the Group should be able to operate within its own financial resources without the requirement for new funding. As a consequence, the directors believe that the Group continues to be amongst the best placed in its sector to manage its business risks successfully in the present challenging economic environment.

The Group's business activities, together with the factors likely to affect its future development, performance and position are set out in the Chief Executive's Statement, the Strategic Report and the Directors' Report on pages 2 to 10. The financial position of the Group, its cash flows and its liquidity position are described in the Chief Executive's Statement and the Strategic Report. In addition, Note 23 to the financial statements includes the Group's objectives, policies and processes for managing its capital, its financial risk management objectives, details of its financial instruments and its exposures to credit risk, market risk and liquidity risk.

The Group has a significant level of financial resources, including £21 7m of cash at bank, net assets of £28 9m, with no bank debt or other financial liabilities with any restrictive or financial covenants. It has long established relationships with a large number of clients, advisers and product providers across a diverse geographical area within the UK, with no significant credit risk exposure to any single counterparty

As stated in Note 2, taking these factors into account, and after making enquiries, the directors have a reasonable expectation that the Group has adequate resources to continue trading successfully and fully comply with its regulatory requirements for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the Annual Report and Financial Statements.

١,

## **DIRECTORS' REPORT (CONTINUED)**

## DISCLOSURE OF INFORMATION TO AUDITOR

J. Greenwood

In the case of each of the persons who are directors of the company at the date when this report was approved

- so far as each of the directors is aware, there is no relevant audit information (as defined in the Companies Act 2006) of which the company's auditor is unaware, and
- each of the directors has taken all the steps that he/she ought to have taken as a director to make himself/herself aware of any relevant audit information (as defined) and to establish that the company's auditor is aware of that information

This confirmation is given and should be interpreted in accordance with the provisions of Section 418 of the Companies Act 2006

Deloitte LLP have indicated their willingness to be reappointed for another term and appropriate arrangements have been put in place for them to be deemed reappointed as auditor at the next Annual-General Meeting

Approved by the Board of Directors and signed on behalf of the Board

M J Greenwood

Director

10th December 2014

## **DIRECTORS' RESPONSIBILITIES STATEMENT**

The directors are responsible for preparing the Annual Report and the Financial Statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union. Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing these financial statements, International Accounting Standard 1 requires that directors.

- properly select and apply accounting policies,
- present information, including accounting policies, in a manner that provides relevant, reliable, comparable and understandable information,
- provide additional disclosures when compliance with the specific requirements in IFRSs are insufficient to
  enable users to understand the impact of particular transactions, other events and conditions on the entity's
  financial position and financial performance; and
- make an assessment of the company's ability to continue as a going concern

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

The directors are responsible for the maintenance and integrity of the corporate and financial information included on the company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions

## INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TENET GROUP LIMITED

We have audited the financial statements of Tenet Group Limited for the year ended 30 September 2014 which comprise the Consolidated Income Statement, the Consolidated and Company Balance Sheets, the Consolidated and Company Statements of Changes in Equity, the Consolidated and Company Cash Flow Statements, and the related notes 1 to 25. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union and, as regards the parent company financial statements, as applied in accordance with the provisions of the Companies Act 2006.

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed

### Respective responsibilities of directors and auditor

As explained more fully in the Directors' Responsibilities Statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

### Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report

### Opinion on financial statements

In our opinion

- the financial statements give a true and fair view of the state of the Group's and of the parent company's
  affairs as at 30 September 2014 and of the Group's profit for the year then ended,
- the Group financial statements have been properly prepared in accordance with IFRSs as adopted by the European Union,
- the parent company financial statements have been properly prepared in accordance with IFRSs as adopted by the European Union and as applied in accordance with the provisions of the Companies Act 2006, and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006

## Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the strategic report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements

# INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF TENET GROUP LIMITED (CONTINUED)

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept by the parent company, or returns adequate for our audit
  have not been received from branches not visited by us, or
- the parent company financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit

Stephen Williams

Senior Statutory Auditor

For and on behalf of Deloitte LLP

Chartered Accountants and Statutory Auditor

Sulle

Leeds

United Kingdom

10th December 2014

# CONSOLIDATED INCOME STATEMENT For the year ended 30 September 2014

		Year ended 30 September 2014	Year ended 30 September 2013
	Note	£	£
GROUP REVENUE	2	125,228,203	118,016,736
Cost of sales		(104,814,477)	(98,782,038)
GROSS PROFIT		20,413,726	19,234,698
Administrative expenses		(19,121,246)	(18,256,345)
PROFIT BEFORE INTEREST, TAX, DEPRECIATION AND AMORTISATION		1,292,480	978,353
Depreciation, amortisation and impairment charges	10, 11	(1,234,200)	(1,053,440)
Group Operating Profit/(Loss)		58,280	(75,087)
Interest receivable and similar income	6	305,379	385,780
Interest payable	7	(8,245)	(9,510)
PROFIT ON ORDINARY ACTIVITIES BEFORE			
TAXATION	8	355,414	301,183
Taxation	9	(6,688)	-
PROFIT FOR PERIOD		348,726	301,183
Attributable To			
SHAREHOLDERS OF THE PARENT COMPANY		440,537	321,226
NON-CONTROLLING INTERESTS		(91,811)	(20,043)
		348,726	301,183

There was no recognised income and expenditure in the current or preceding years other than the profit for the year as shown above and consequently no statement of comprehensive income has been presented

All amounts relate to continuing operations

The accompanying notes form an integral part of these financial statements

# CONSOLIDATED BALANCE SHEET As at 30 September 2014

	Note	30 September 2014 £	30 September 2013
NON-CURRENT ASSETS			
Intangible fixed assets	10	12,387,736	12,686,101
Property, plant and equipment	11	2,492,798	1,461,054
Investments	12	20	20
		14,880,554	14,147,175
CURRENT ASSETS			
Trade and other receivables	13	10,418,273	9,931,197
Cash and cash equivalents	14	21,719,346	23,602,604
		32,137,619	33,533,801
CURRENT LIABILITIES			
Trade and other payables	15	(9,996,389)	(9,177,301)
NET CURRENT ASSETS		22,141,230	24,356,500
NON-CURRENT LIABILITIES			
Provisions for liabilities	16	(8,091,734)	(9,949,209)
NET ASSETS		28,930,050	28,554,466
EQUITY		04.004	
Share capital	17	24,731	24,731
Share premium account		37,914,168	37,914,168
Retained earnings		(8,868,193)	(9,308,730)
Equity attributable to owners of the Company		29,070,706	28,630,169
Non-controlling interests		(140,656)	(75,703)
TOTAL EQUITY		28,930,050	28,554,466
		<u> </u>	

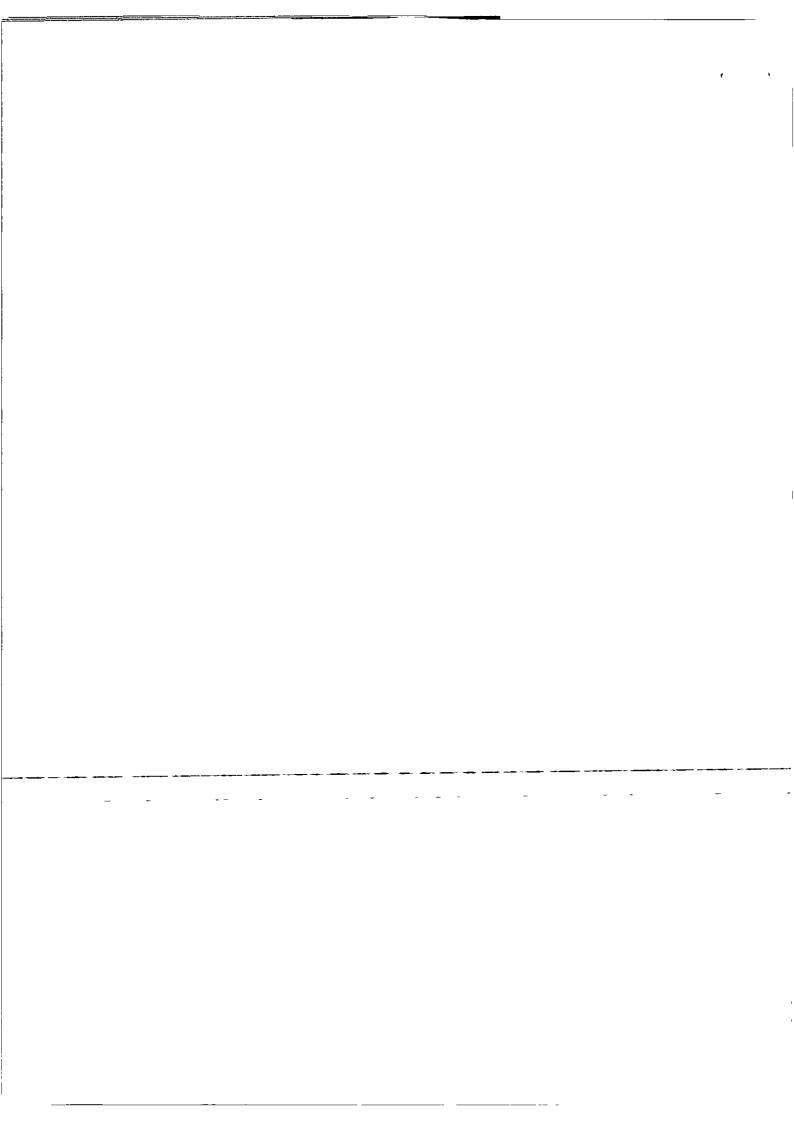
These financial statements were approved by the Board of Directors and authorised for issue on 10th December 2014
Signed on behalf of the Board of Directors by

C J Bradley

Director

Company Registration Number 03909395

The accompanying notes form an integral part of these financial statements



# COMPANY BALANCE SHEET As at 30 September 2014

	Note	30 September 2014 £	30 September 2013 £
NON-CURRENT ASSETS			
Investments	12	39,213,353	39,213,353
		39,213,353	39,213,353
CURRENT ASSETS			
Trade and other receivables	13	1,926,153	1,659,217
Cash and cash equivalents		1,224,399	1,848,503
		3,150,552	3,507,720
CURRENT LIABILITIES			
Trade and other payables	15	(2,112,012)	(1,067,571)
NET CURRENT ASSETS		1,038,540	2,440,149
NET ASSETS		40,251,893	41,653,502
DOUGTN			
EQUITY Equity shareholders' funds			
Called-up share capital	17	24,731	24,731
Share premium account	••	37,914,168	37,914,168
Retained earnings		2,312,994	3,714,603
TOTAL EQUITY		40,251,893	41,653,502

These financial statements were approved by the Board of Directors and authorised for issue on 10th December 2014.

Signed on behalf of the Board of Directors by

C J Bradley

Director

Company Registration Number 03909395

The accompanying notes form an integral part of these financial statements

# CONSOLIDATED STATEMENT OF CHANGES IN EQUITY Equity attributable to equity shareholders of the company

	Share Capital £	Share Premium Account £	Retained Earnings £	Non- Controlling Interest ("NCI") £	Total Equity £
Balance at 1 October 2013	24,731	37,914,168	(9,308,730)	(75,703)	28,554,466
Profit/(Loss) for the period	•	•	440,537	(91,811)	348,726
Acquisition of NCI			<u> </u>	26,858	26,858
Balance at 30 September 2014	24,731	37,914,168	(8,868,193)	(140,656)	28,930,050
Balance at 1 October 2012	24,731	37,914,168	(9,629,956)	(39,504)	28,269,439
Profit/(Loss) for the period	-	•	321,226	(20,043)	301,183
Adjustments in NCI				(16,156)	(16,156)
Balance at 30 September 2013	24,731	37,914,168	(9,308,730)	(75,703)	28,554,466

## COMPANY STATEMENT OF CHANGES IN EQUITY Equity attributable to equity shareholders of the company

	Share Capital £	Share Premium Account £	Retained Earnings £	Total Equity £
Balance at 1 October 2013 Loss for the financial year	24,731	37,914,168	3,714,603 (1,401,609)	41,653,502 (1,401,609)
Balance at 30 September 2014	24,731	37,914,168	2,312,994	40,251,893
Balance at 1 October 2012 Loss for the financial year Intra group loan waiver	24,731	37,914 <b>,168</b>	6,111,092 (1,009,287) (1,387,202)	44,049,991 (1,009,287) (1,387,202)
Balance at 30 September 2013	24,731	37,914,168	3,714,603	41,653,502

# CONSOLIDATED CASH FLOW STATEMENT For the year ended 30 September 2014

	Year ended 30 September 2014	Year ended 30 September 2013	
	Note	£	£
Net cash used in operating activities	24	(555,161)	(1,041,209)
Net cash (used in)/generated by investing activities	24	(1,328,097)	230 863
Net cash used in financing activities	24		(21,878)
Net decrease in cash and cash equivalents		(1,883,258)	(832,224)
Cash and cash equivalents at beginning of financial year		23,602,604	24,434,828
Cash and cash equivalents at end of financial year		21,719,346	23,602,604

Cash and cash equivalents comprise cash in hand and demand deposits and other short and medium-term highly liquid investments that are readily convertible to a known amount of cash

## COMPANY CASH FLOW STATEMENT For the year ended 30 September 2014

		Year ended 30 September 2014	Year ended 30 September 2013
	Note	£	£
Net cash used in operating activities	24	(675,921)	(1,243,341)
Net cash generated by investing activities	24	51,817	78,458
Net cash used in financing activities	24		(1,387,201)
Net decrease in cash and cash equivalents		(624,104)	(2,552,084)
Cash and cash equivalents at beginning of financial year		1,848,503	4,400,587
Cash and cash equivalents at end of financial year		1,224,399	1,848,503

Cash and cash equivalents comprise cash in hand and demand deposits and other short and medium-term highly liquid investments that are readily convertible to a known amount of cash

## NOTES TO THE FINANCIAL STATEMENTS For the year ended 30 September 2014

### 1 GENERAL INFORMATION

Tenet Group Limited is a company incorporated in England and Wales under the Companies Act 2006. The address of the registered office is given on page 1. The nature of the Group's operations and its principal activities are set out in the Strategic Report on page 3.

At the date of authorisation of these financial statements, the following Standards and Interpretations which have not been applied in these financial statements were in issue but not yet effective

IAS 16	Amendments to IAS 16 - Agriculture Bearer Plants, Clarification of Acceptable Methods of Depreciation and Amortisation
IAS 41	Amendments to IAS 41 - Agriculture Bearer Plants
IAS 19	Amendments to IAS 19 - Defined Benefit plans Employee Contributions
IAS 27	Amendments to IAS 27 - Equity Method in Separate Financial Statements
IAS 28	Amendments to IAS 28 - Sales or Contribution of Assets between investor and its Associate or Joint Venture
IAS 38	Amendments to IAS 38 - Clarification of Acceptable Methods of Depreciation and Amortisation
IFRS 9	Financial Instruments
IFRS 10	Amendments to IFRS 10 – Sales or Contribution of Assets between investor and its Associate or Joint Venture
IFRS 11	Amendments to IFRS 11 – Accounting for Acquisitions of interests in Joint Operations
IFRS 15	Revenue from Contracts with Customers
IFRS 14	Regulatory Deferral Accounts

IFRS 14 Regulatory Deferral Accounts

Annual Improvements 2010 – 12, 2011 – 13, 2012 – 14 Cycles

The company has not elected to adopt these changes early in these financial statements. The directors anticipate that the adoption of these Standards and Interpretations in future periods will have no material impact on the financial statements of the company

## 2 ACCOUNTING POLICIES

## Basis of preparation

The financial statements have been prepared in accordance with International Financial Reporting Standards ("IFRSs") as applicable to unlisted entities. The financial statements have also been prepared in accordance with IFRSs adopted by the European Union and therefore the Group financial statements comply with Article 4 of the EU IAS Regulation.

As stated in the Directors' Report and after making enquiries, the directors have a reasonable expectation that the Group has adequate resources to continue trading successfully and fully comply with its regulatory requirements for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing the Annual Report and Financial Statements.

The financial statements have been prepared on the historical cost basis. The principal accounting policies adopted are set out below

### Basis of consolidation

The consolidated financial statements include the financial statements of the company and its subsidiary undertakings made up to 30 September 2014 Unless otherwise stated, the acquisition method of accounting has been adopted. Under this method, the results of subsidiary undertakings acquired or disposed of in the year are included in the consolidated income statement from the date of acquisition or up to the date of disposal, or the loss of the power to control.

A subsidiary company owns a 71% stake in The Employee Benefits Corporation Limited The company's financial position has been included in the consolidated financial statements as the Group holds a controlling share in the business. The non-controlling interest in this subsidiary is identified separately from the Group's equity. The interests of non-controlling shareholders are measured as a proportionate share of the fair value of the net assets acquired. The non-controlling interests' share of subsequent changes in equity will be recognised within the carrying value of the non-controlling interest.



## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

### 2 ACCOUNTING POLICIES (CONTINUED)

#### Basis of consolidation (continued)

A subsidiary company holds a 20% stake in Ayrshire Financial Services Limited. The results of this company has not been included in the consolidated results of the Group as the directors do not consider that they are an associated company as the Group does not hold any influence over the operating and financial policies of the investee entity. The investment has been included as a fixed asset investment in the consolidated financial statements of Tenet Group Limited.

All intra-group transactions, balances, income and expenses are eliminated on consolidation

#### Goodwill

Goodwill arising on consolidation represents the excess of the cost of acquisition over the Group's interest in the fair value of the identifiable assets and liabilities of the subsidiary at the date of acquisition. Goodwill is initially recognised as an asset at cost and is subsequently measured at cost less any accumulated impairment losses. Goodwill which is recognised as an asset is reviewed for impairment at least annually. Any impairment is recognised immediately in the income statement and is not subsequently reversed.

For the purposes of impairment testing, cash generating units to which goodwill has been allocated are tested annually using the latest forecasts of future cashflows to which an appropriate discount factor is applied Cashflows are projected for a period of five years with a termination value, based upon budgets and detailed forecasts for the first year, followed by a growth rate in subsequent years in line with the directors' expectation and experience of each cash generating unit. The base discount factor applied to the projected cashflows is 10%. However, where the directors deem the risk to be greater than this base discount factor for a cash generating unit, then the rate is increased accordingly. If the recoverable amount of the cash generating unit is less than the carrying amount of the unit, the impairment loss will reduce the carrying amount of any goodwill allocated to the unit until there is no further goodwill to impair

Goodwill arising on acquisition before the date of transition to IFRSs has been retained at the previous UK GAAP amounts, subject to being tested for impairment at that date

### Intangible assets

Intangible assets are stated at cost net of amortisation. Amortisation is provided at rates calculated to write off the costs of each asset over its estimated useful economic life.

### Investments

Investments are included at cost less amounts written off for permanent impairment

### Property, plant and equipment

Property, plant and equipment are stated at cost net of depreciation with the exception of work in progress on computer equipment which reflects expenditure on assets not yet brought into use and therefore not yet subject to depreciation. Depreciation is provided at rates calculated to write off the cost, less the estimated residual value of each asset, on a straight-line basis over its estimated useful life as follows

Computer equipment & software 3 years Fixtures & fittings 5 years

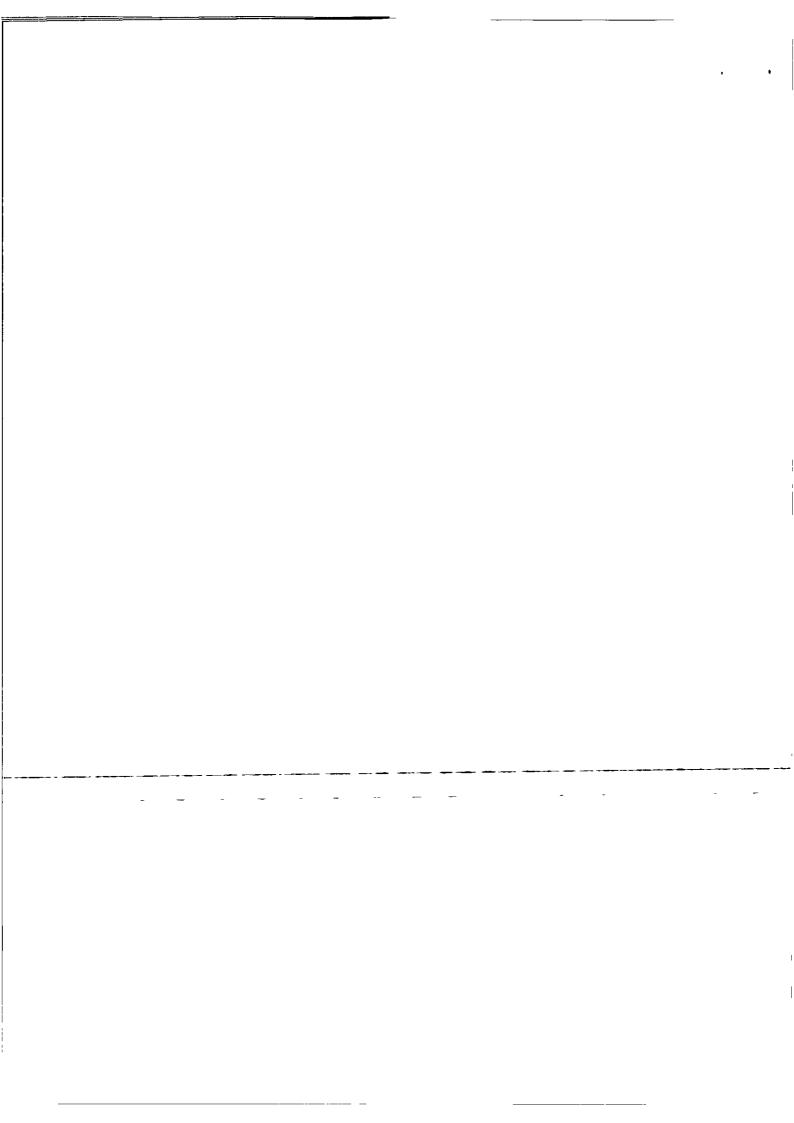
Leasehold improvements 5 - 10 years

### Leases

Rentals under operating leases are charged to the income statement on a straight-line basis over the lease term even if the payments are not made on such a basis

## Trade receivables

Trade receivables are measured at initial recognition at fair value and are subsequently measured at amortised cost using the effective interest rate method where the effect is material. Appropriate allowances for estimated irrecoverable amounts are recognised in the income statement when there is objective evidence that the asset is impaired. The allowance recognised is measured as the difference between the asset's carrying amount and the present value of the estimated future cash flows discounted at the effective interest rate computed at initial recognition where the effect is material.



## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 2 ACCOUNTING POLICIES (CONTINUED)

### Cash and cash equivalents

Cash and cash equivalents comprise cash in hand and demand deposits and other short and medium-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value.

## Financial liabilities and equity

Financial liabilities and equity instruments are classified according to the substance of the contractual arrangements entered into. An equity instrument is any contract that evidences a residual interest in the assets of the Group after deducting all of its liabilities. Financial liabilities, including borrowings, are initially measured at fair value, net of transaction costs and subsequently measured at amortised cost using the effective interest method, with interest expense recognised on an effective yield basis.

### Trade payables

Trade payables are initially measured at fair value and are subsequently measured at amortised cost, using the effective interest rate method where the effect is material

#### **Provisions**

Provisions are recognised when the Group has a present obligation as a result of a past event and it is probable that the Group will be required to settle that obligation. Provisions are measured at the directors' best estimate of the expenditure required to settle the obligation at the balance sheet date and are discounted to present value where the effect is material.

The two most significant provisions are

### Commission clawback

A number of Group companies make a provision in respect of commissions received on "indemnity" terms whereby commission amounts are repayable if policies are cancelled subsequent to their sale. This provision is estimated based on historic data

All commission amounts previously paid by Group companies in respect of such cancelled policies are recharged in their entirety to the relevant Appointed Representative and/or financial adviser (see Note 16) Commission clawbacks are typically recharged to the relevant Appointed Representative by TenetConnect Services Limited, TenetConnect Limited and TenetLime Limited Where the collection of such receivables is doubtful, each company makes an appropriate provision Aspire Financial Management Limited will recharge commission amounts clawed back to the relevant adviser and depending upon the type of cancelled policy, TenetFinancial Solutions Limited may recharge commission amounts clawed back to the introducer of the business

## Claims payable

In the normal course of business some Group companies receive queries and complaints regarding the sale of regulated financial products. Where appropriate these are investigated in accordance with the relevant company's procedures. In some instances compensation may be payable. Based upon the experience of the relevant company, an estimate of total compensation which may be payable is calculated. These amounts, if they become payable, will usually be recovered from either Professional Indemnity insurers and/or the Appointed Representative and/or financial advisers responsible for giving the advice about which the complaint was made (see Notes 13 and 16). Where the collection of such receivables is doubtful, the company makes an appropriate provision.

For some Group companies, the lead provider of Professional Indemnity Insurance is another Group company, Paragon Insurance Company Guernsey Limited. This business holds adequate cash reserves to meet claims which arise These balances are ring-fenced from Group cash resources (see Note 3)

## 2 ACCOUNTING POLICIES (CONTINUED)

Revenue

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

All revenue relates to the principal activities described in the accompanying Strategic Report and arises in the United Kingdom

Revenue is measured at the fair value of the consideration received or receivable and represents commissions receivable, other amounts receivable from product providers and sales of services provided in the normal course of business, net of discounts, VAT and other sales related taxes

Initial commissions are accounted for when policies are accepted by the product providers, or mortgages complete, whilst renewal commissions are accounted for when received Related amounts of commission due to the Group's agents (Appointed Representatives and/or financial advisers) are included in cost of sales and trade creditors. Fee income is recognised based on when the service is provided and when considered certain.

Due to the nature of the business of several Group entities including, TenetConnect Limited, TenetConnect Services Limited, TenetLime Limited, TenetFinancial Solutions Limited, The Employee Benefits Corporation Limited and Aspire Financial Management Limited, it is not possible to precisely determine at the date of the financial statements which policies have been accepted by the product providers or mortgages completed where commissions have not yet been received by these companies. This estimate is instead based upon historic data regarding the value of policies submitted to the product providers and deemed to be on risk. The directors review the basis of this estimate to ensure the adequacy of these calculations.

Dividend income from investments is recognised when the shareholders' rights to receive payment have been established

#### Taxation

The tax expense represents the sum of the tax currently payable and deferred tax

The tax currently payable is based on taxable profit for the year. Taxable profit differs from net profit as reported in the income statement because it excludes items of income or expenses that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The Group's liability for current tax, including UK corporation tax, is provided at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantially enacted by the balance sheet date.

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date where transactions or events that result in an obligation to pay more tax in the future or a right to pay less tax in the future have occurred at the balance sheet date. Timing differences are differences between the company's taxable profits and its results as stated in the financial statements that arise from the inclusion of gains and losses in tax assessments in periods different from those in which they are recognised in the financial statements.

A net deferred tax asset is regarded as recoverable and therefore recognised only when, on the basis of all available evidence, it can be regarded as more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted

Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised. Deferred tax is charged or credited to the income statement, except when it relates to items charged or credited directly to equity, in which case the deferred tax is also dealt with in equity

Deferred tax is measured at the average tax rates that are expected to apply in the period in which the timing differences are expected to reverse, based on tax rates and laws that have been enacted or substantially enacted by the balance sheet date. Unless the effect of discounting is material, deferred tax is measured on a non-discounted basis.

### Pension costs

The Group operates a defined contribution pension scheme. The amounts charged to the income statement are the contributions payable in the year. Differences arising between contributions payable in the year and contributions actually paid are shown as either accruals or prepayments in the balance sheet.

## 2 ACCOUNTING POLICIES (CONTINUED)

Share-based payments

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

The Group operates an Enterprise Management Incentive Plan which is approved by Her Majesty's Revenue & Customs as well as an Unapproved Share Options Plan for the benefit of all eligible employees (see Note 17) The value of the options at the date of issue is intrinsically low as the options are not assignable and Tenet Group Limited is not a listed company As a consequence, the impact on the profitability of the company and its net assets is immaterial and the cost of share-based payments is therefore disregarded in the preparation of the financial statements

### 3 PRINCIPAL RISKS AND UNCERTAINTIES

#### Group

Group companies are active in the sale of regulated financial products and advise customers as to their appropriateness. As a consequence, elements of the Group's activities are regulated which gives rise to a number of risks, including censure by the Financial Conduct Authority ("FCA"). Such risks may manifest themselves financially through compensation payable regarding the sale of financial products (see Notes 2, 13 and 16) and fines imposed by the FCA for regulatory breaches. Such Group companies operate a strict compliance regime, including regular audits of their Appointed Representatives or financial advisers as applicable, to mitigate such risks and have arranged professional indemnity insurance (see below) which conforms to the requirements of the FCA.

For some Group companies, the lead provider of professional indemnity insurance is Paragon Insurance Company Guernsey Limited ("Paragon"), a Group company. The risks associated with providing this insurance are in respect of uncertainties as to whether an insured event will occur, when it will occur or how much Paragon will need to pay if it occurs. Furthermore, the structure of the insurance policy is an Alternative Risk Transfer structure which provides insurance cover over a period of more than one year Paragon has substantial cash reserves which are ring-fenced from general Group cash resources in order to meet claims which may arise. To mitigate the risks it faces, for each year in which insurance is provided Paragon, under the terms of its policy, restricts its insurance cover to a maximum of £3 million of aggregate liability and £1 million for any single claim. If these limits are breached then the excess falls to the Group, which has additional insurance contracts with third parties to cover such losses. Paragon receives premiums each year from Tenet Group Limited which are based primarily upon an assessment of the long-term average losses in respect of claims arising from the sale of financial products arranged by the Appointed Representatives of TenetConnect Limited, TenetConnect Services Limited and Tenet Lime Limited. This calculation is prepared by professional advisers to the Group on an actuarial basis.

Group companies receive commission for the sale of financial products from life companies and mortgage brokers. Some commission payments are received on an "indemnity" basis and may become repayable in the event that a policy is cancelled subsequent to its sale. Where such clawbacks of commission occur, such Group companies recharge some or all of such amounts (as applicable) to their Appointed Representatives or financial advisers as applicable (see Notes 2 and 16). As a consequence, to mitigate the risk of accepting commission on an indemnity basis, such Group companies monitor this activity and the ability of their Appointed Representatives/financial advisers to service clawback liabilities.

Competitive pressure is a continuing risk for Group companies, which could result in them losing sales to their key competitors. Group companies manage this risk by providing added value services to their clients, Authorised Representatives and financial advisers, having fast response times not only in supplying products and services but also in handling all queries, and by maintaining strong relationships with their clients, Authorised Representatives and financial advisers

### Company

The company has pursued a strategy for growth, achieved partially through acquisition. Acquisitions carry inherent risks for the company. To mitigate these risks, due diligence appropriate to the size and type of business being acquired is undertaken, whilst having due regard for the nature of the transaction Furthermore, acquisitions are only completed should legal documentation satisfactory to the company be agreed with the vendors of any acquired business.

## 4 CRITICAL ACCOUNTING ESTIMATES

IFRSs require critical accounting estimates to be identified. Within these financial statements the following fall under this category

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

- Revenue recognition including calculation of commissions owed by debtors -- see Note 2,
- Provisions for commission clawback see Notes 2, 3, 13 and 16,
- Provisions for claims payable see Notes 2, 3, 13 and 16, and,
- Acquisition accounting see Notes 2, 3 and 10

In relation to each of the first two items, whilst the estimates are critical, there is both a liability and recoverable such that the net exposure is mitigated and not significant. In respect of the provision for claims payable, Paragon has substantial cash reserves, which are ring-fenced from general Group cash, in order to meet claims as they arise

### 5 INFORMATION REGARDING DIRECTORS AND EMPLOYEES

### Group

	Year ended 30 September	Year ended 30 September
	2014	2013
	No.	No.
Average number of persons employed (including directors)		
Directors	16	15
Administration	245	247
		<del></del>
	261	262
		<del></del>
	Year ended	Year ended
	30 September	30 September
	2014	2013
	£	£
Staff costs during the year (including directors)		
Wages and salaries	8,688,196	8,595,391
Social security costs	846,100	871,263
Other pension costs	496,031	450,634
	10,030,327	9,917,288

### Company

All staff utilised by the company in the delivery of its services are employed by Tenet Group Limited Tenet Business Solutions Limited is responsible for the payment of the remuneration of all Tenet Group Limited employees, including the directors of the company and its subsidiaries, and it receives recompense from the company and its subsidiaries in respect of this service through management recharges which are allocated on a time incurred basis. The amounts recharged to other Group companies in respect of directors are included in the financial statements of each Group company. The amounts and numbers of employees disclosed below relate to amounts recharged by Tenet Business Solutions Limited.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 5 INFORMATION REGARDING DIRECTORS AND EMPLOYEES (CONTINUED)

## Company (continued)

Such recharges for the remuneration of the directors in respect of the directors of the company during the year are shown in the table below Additional emoluments paid to the directors of the company during the year were £nil (2013 £nil)

The remuneration of the directors was as follows	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Emoluments	701,685	559,887
Compensation for loss of office Contribution to money purchase pension schemes	73,085	807 77,181
	774,770	637,875
Emoluments of the highest paid director		
Remuneration including pension contributions Compensation for loss of office	314,899 -	286,242
	314,899	286,242
The number of directors who were members of pension schemes was as fo	llows	
	Year ended 30 September 2014 No.	Year ended 30 September 2013 No.
Money purchase pension schemes	3	3
Average number of persons employed Directors Administration and consultancy	Year ended 30 September 2014 No. 5	Year ended 30 September 2013 No. 5
• • • • • • • • • • • • • • • • • • •	Year ended 30 September	Year ended
Staff costs during the year (including directors)	2014 £	2013 £
Wages and salaries Social security costs	704,892	988,421
Other pension costs	86,869 72,273	99,061 99,190
	864,034	1,186,672

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 6 INTEREST RECEIVABLE AND SIMILAR INCOME

	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Other interest Bank interest	50,304 255,075	119,517 266,263
	305,379	385,780

## 7 INTEREST PAYABLE

	Year ended 30 September 2014 £	30 September 2013
Interest payable and similar items	8,245	9,510
	8,245	9,510

## 8 PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION

Profit on ordinary activities before taxation is stated after charging

	Year ended 30 September 2014 £	Year ended 30 September 2013
Depreciation and other amounts written off property, plant and	956,434	865,440
Equipment		
Amortisation of intangible assets	277,766	176,194
Impairment of consolidated goodwill	•	11,805
Operating lease charges		,
- land & buildings	261,970	258,492
- other assets	280,944	340,722
Auditor's remuneration	• •	,
- fees payable to the company's auditor for the audit of	4,506	4,804
the company's annual financial statements		
- for the audit of the company's subsidiaries pursuant		
to legislation	126,269	126,946
Auditor's remuneration for other services to the Group	•	•
- other assurance services	18,350	16,662
- corporate finance services	33,000	28,250
Staff costs (Note 5)	10,030,327	9,917,288

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

### 9 TAXATION

	Year ended 30 September 2014 £	Year ended 30 September 2013
Analysis of tax in year at 22% (2013: 23.5%)	_	-
Current tax at 22% (2013 23 5%)	1	-
Adjustments in respect of prior periods	6,687	<del></del>
Total current tax	6,688	•
Deferred tax		
Current	(3,292)	•
Effect of change in tax rate	298	54,804
Origination and reversal of temporary differences	•	15,540
Adjustment in respect of prior years	2,994	(70,344)
Total deferred tax	•	-
Tax on profit on ordinary activities	6,688	
Factors affecting tax on profit on ordinary activities in year		
Profit on ordinary activities before tax	355,414	301,183
Tax on profit on ordinary activities at UK standard rate of 22% (2013 23 5%)	78,182	70,749
Effects of.		
Expenses not deductible for tax purposes	252,707	15,438
Income not taxable	(209,494)	•
Effects of other rates/credits	(74,729)	41,808
Movement in unprovided deferred tax	(49,658)	(47,708)
Adjustment to prior period	9,680	(80,287)
Tax charge on profit on ordinary activities for year	6,688	-

Corporation tax is calculated at 22% (2013 23 5%) of the estimated taxable profit for the year

The Group has a recognised deferred tax asset at 20% of £367,372 (2013: £367,373) There is £639,927 of unprovided deferred taxation in the year (2013: £716,775)

The Finance Act 2013 was substantively enacted on 2 July 2013 and provided for a reduction in the main rate of corporation tax from 23% to 21% with effect from 1 April 2014 and by a further 1% to 20% from 1 April 2015 Accordingly both of these rate reductions have been reflected in the financial statements

## NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

### 10 INTANGIBLE FIXED ASSETS

Group	Acquisition cost	Purchased intangibles £	Purchased goodwill £	Total intangibles £
Cost		_	•	-
At 1 October 2013	688,166	1,260,324	18,549,657	20,498,147
Addition Asset revaluation	<b>*</b>	-	32,170	32,170
Asset (evaluation	<u> </u>	<u>.</u>	(52,769)	(52,769)
At 30 September 2014	688,166	1,260,324	18,529,058	20,477,548
At 1 October 2012	649,000	381,557	18,129,607	19,160,164
Addition	39,166	878,767	420,050	1,337,983
At 30 September 2013	688,166	1,260,324	18,549,657	20,498,147
Amortisation and impairment				
At 1 October 2013	85,408	375,695	7,350,943	7,812,046
Amortisation Impairment	124,213	-	153,553	277,766
At 30 September 2014	209,621	375,695	7,504,496	8,089,812
At 1 October 2012	•	284,909	7,350,943	7,635,852
Amortisation	85,408	90,786		176,194
Impairment	<u> </u>		•	-
At 30 September 2013	85,408	375,695	7,350,943	7,812,046
Net book value				
At 30 September 2014	478,545	884,629	11,024,562	12,387,736
At 30 September 2013	602,758	884,629	11,198,714	12,686,101

In March 2013 the Group acquired the trade and certain assets and liabilities of Merchant House Financial Services Limited. The intangible asset element of the acquisition is comprised of customer rights and records and amortisation is calculated to write off the asset over its estimated useful economic life

In 2012 the business provided funding to a group of appointed representatives in order to facilitate the recruitment of these firms into the networks. The amortisation of this expenditure is calculated to write off the asset over its estimated useful economic life

On 6 March 2006, the Group acquired the trade and certain assets and liabilities of Berkeley Independent Advisers Limited and Berry Birch & Noble Financial Planning Limited. The intangible assets element of the acquisition is comprised of the customer rights and records, and amortisation is provided at rates calculated to write off the cost of each asset over its estimated useful economic life.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 11 PROPERTY, PLANT AND EQUIPMENT

Group	Leaschold improvements £	Computer equipment	Fixtures & fittings £	Assets under construction £	Total £
Cost					
At 1 October 2013	415,179	6,343,249	537,460	37,226	7,333,114
Additions	516,011	896,883	119,733	455,551	1,988,178
Acquisition	-	•	-	•	-
Disposals	-	(134,382)	(71,191)	-	(205,573)
Transfer of Completed Assets	-	73,065	-	(73,065)	•
At 30 September 2014	931,190	7,178,815	586,002	419,712	9,115,719
At 1 October 2012	415,179	5,717,706	563,614	3,595	6,700,094
Additions	-	581,905	8,157	77,269	667,331
Acquisition of Subsidiary	•	•	3,005	-	3,005
Disposals Transfer of Completed Assets	-	42 620	(37,316)	(42.629)	(37,316)
riansier of Completed Assets		43,638		(43,638)	
At 30 September 2013	415,179	6,343,249	537,460	37,226	7,333,114
Depreciation	<del></del>				
At 1 October 2013	374,812	5,060,773	436,475	-	5,872,060
Charge for the year	18,306	872,714	65,414	•	956,434
Hindsight Adjustment Subsidiary	-	•	•	•	•
On disposals		(134,382)	(71,191)		(205,573)
At 30 September 2014	393,118	5,799,105	430,698		6,622,921
At 1 October 2012	360,158	4,264,063	410,487	•	5,034,708
Charge for the year	14,654	796,710	54,077	-	865,441
Hindsight Adjustment Subsidiary	•	•	42	•	42
On disposals		<del></del>	(28,131)	<del>-</del>	(28,131)
At 30 September 2013	374,812	5,060,773	436,475		5,872,060
Net book value					
At 30 September 2014	538,072	1,379,710	155,304	419,712	2,492,798
At 30 September 2013	40,367	1,282,476	100,985	37,226	1,461,054
			<del></del>		

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 12 FIXED ASSET INVESTMENTS

Group	£
Cost	•
At 1 October 2013	52,980
Additions	-
Disposals	<u>-</u>
At 30 September 2014	52,980
Impairment	
At 1 October 2013	52,960
Charge in year	
At 30 September 2014	52,960
Net book value	
At 30 September 2014	20
	<del></del>
At 30 September 2013	20
	<del></del>

The company's fixed asset investment at the year end relates to Ayrshire Financial Services Limited, as detailed below. The investments have not been accounted for under the equity method as the directors do not consider that they are an associated company, as the company does not hold any influence over the operating and financial policies of the investee entities.

	Country of incorporation	Principal activity	Holding
Ayrshire Financial Services Limited	England and Wales	Provision of financial advice	20%
Company			£
Cost and net book value			L
At 1 October 2013			39,213,353
Additions Impairment .			•
At 30 September 2014			39,213,353
At 1 October 2012 Additions			39,213,353
Impairment			-
At 30 September 2013			39,213,353

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 12 FIXED ASSET INVESTMENTS (CONTINUED)

The companies in which the company's direct interest at the year end is more than 20% are as follows

Name Tenet Business Solutions Limited	Country of incorporation England and Wales	Principal activity  Marketing, employment and  IT support to other Group	Holding 100%
Tenet Client Services Limited	England and Wales	companies Holding company	100%
Tenet Limited	England and Wales	Holding company	100%

Tenet Group Limited owns the whole of the issued share capital of all direct subsidiaries, which are as follows

Name	Class	Number held
Tenet Business Solutions Limited	Ordinary of £1 each	2,712,416
Tenet Client Services Limited	Ordinary of £1 each	1,000,001
Tenet Limited	Ordinary of £1 each	21,250,156

The companies in which the company's indirect interest at the year end is more than 20% are as follows, these companies are wholly or majority owned by the subsidiary undertakings mentioned above:

Name	Country of incorporation	Principal activity	Holding
Aspire Financial Management Limited	England and Wales	Provision of financial advice	100%
Paragon Insurance Company Guernsey Limited	Guernsey (C I )	Insurance company	100%
Sinfonia Asset Management Limited	England and Wales	Administration services	100%
Sinfonia Direct Limited	England and Wales	Dormant	100%
TenetConnect Limited	England and Wales	FCA regulated network of IFAs	100%
TenetConnect Services Limited	England and Wales	FCA regulated network of IFAs	100%
TenetLime Limited	England and Wales	FCA regulated network of mortgage and general insurance brokers	100%
TenetFinancial Solutions Limited	England and Wales	Provision of financial advice	100%
TenetSelect Limited	England and Wales	Professional and administration services	100%
The Employee Benefits Corporation Limited	England and Wales	Provision of financial advice	71%
TSS Accounts Limited	England and Wales	Dormant	100%

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

# 12 FIXED ASSET INVESTMENTS (CONTINUED)

Tenet Group Limited direct subsidiaries own the whole of the issued share capital in the indirect subsidiaries below, except The Employee Benefits Corporation Limited which is 71% owned

Name	Class	Number held
Aspire Financial Management Limited	Ordinary of £1 each	1
Paragon Insurance Company Guernsey Limited	Ordinary of £1 each (partly paid at £0 55 each)	4,000,000
Sinfonia Asset Management Limited	Ordinary of £0 0001 each	510,000,000
Sinfonia Direct Limited	Ordinary of £1 each	200,002
TenetConnect Limited	Ordinary of £1 each	1,542,416
TenetConnect Services Limited	Ordinary of £1 each	2,351,000
TenetLime Limited	Ordinary of £1 each	1,000,000
TenetFinancial Solutions Limited	Ordinary of £1 each	650,000
TenetSelect Limited	Ordinary of £1 each	961,000
The Employee Benefits Corporation Limited	Redeemable of £1 each	1,700
TSS Accounts Limited	& Ordinary of £1 each Ordinary of £0 01 each	148 100,000,100

The companies in which the company's indirect interest at the year-end is less than or equal to 20% is as follows

Name	Country of	Principal activity	Holding
Ayrshire Financial Services Limited	incorporation England and Wales	Provision of financial advice	20%

Tenet Group Lumited direct subsidiaries own less than or equal to 20% of the issued share capital indirect interests as follows

Name	Class	Number held
Ayrshire Financial Services Limited	Ordinary of £1 each	20

During the year, Tenet Group Limited provided a guarantee under section 479C of the Act with respect the financial year ending 30 September 2013 to the following subsidiaries

Name	Company Number
Sinfonia Direct Limited	03702615
TSS Accounts Limited	04351250
Tenet Client Services Limited	03307674
Tenet Limited	03865996

The abovementioned subsidiaries are included in the audited consolidated financial statements of Tenet Group Limited, and each respective subsidiary is exempt from the requirements of an audit of its individual financial statements in accordance with section 479A of the Companies Act 2006

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 13 TRADE AND OTHER RECEIVABLES

	Group		Company	
	30 September	30 September	30 September	30 September
	2014	2013	2014	2013
	£	£	£	£
Due within one year				
Trade receivables	11,101,842	12,280,617	•	•
Allowance for doubtful debt	(2,799,461)	(3,778,164)	-	-
Amounts owed by group companies	-	-	1,774,555	1,495,929
Other debtors	180,170	186,645	151,598	163,288
Prepayments and accrued income	1,568,352	874,540	•	•
Corporation tax	•	-	-	-
Deferred tax asset	367,559	367,559		
	10,418,273	9,931,197	1,926,153	1,659,217

Included in trade receivables is £3,818,353 (2013 £6,367,486) that relates to amounts recoverable in relation to claims payable (see Notes 2, 3 and 16) and £700,155 (2013 £1,036,866) that relates to the provision of secured loans as part of the Group's ongoing support for its Appointed Representatives

Included within the Group's trade receivable balance are debtors with a carrying amount of £617,549 (2013 £343,192) which are past due at the reporting date for which the Group has not provided as there has not been a significant change in credit quality and the directors believe that the amounts are still recoverable. The carrying value of these receivables past-due by less than three months is £615,775 (2013 £124,672), whilst £1,774 (2013 £218,520) of the receivables are past-due by more than three months

Within the company's trade receivables balance there are no amounts which are past due at the reporting date (2013: £nil)

The directors consider that the carrying amount of trade and other receivables approximates their fair value

Year ended 30 September 2014 £	Year ended 30 September 2013
3,778,164	4,224,413
782,782	(81,265)
(494,120)	(85,997)
(1,267,365)	(278,987)
2,799,461	3,778,164
	3,778,164 782,782 (494,120) (1,267,365)

### 14 CASH AND CASH EQUIVALENTS

Included within cash at bank and in hand is £7,820,011 (2013 £7,500,814) of short and medium-term fixed deposit investments

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

#### 15 TRADE AND OTHER PAYABLES

	Group		Com	pany
	30 September 2014	30 September 2013	30 September 2014	30 September 2013
	£	£	£	£
Trade payables	6,857,917	6,413,421	-	-
Amounts owed to group companies	-	•	2,112,012	1,067,571
Other taxation and social security	193,593	101,629	•	•
Other creditors	1,400,752	1,651,391	•	•
Accruals and deferred income	1,544,127	1,010,860		-
	9,996,389	9,177,301	2,112,012	1,067,571

The directors consider that the carrying amount of trade and other payables approximates their fair value

### 16 PROVISIONS FOR LIABILITIES

Claims payable provision £	Commission clawback provision	Total £
9,024,287	924,922	9,949,209
(3,211,154)	(703,827)	(3,914,981)
(789,101)	(51,639)	(840,740)
2,056,073	842,173	2,898,246
7,080,105	1,011,629	8,091,734
	payable provision £ 9,024,287 (3,211,154) (789,101) 2,056,073	payable clawback provision £  9,024,287 924,922 (3,211,154) (703,827) (789,101) (51,639) 2,056,073 842,173

### Claims payable provision

The claims payable provision is in respect of amounts that may be payable to the customers of certain Group companies following a review of the sales process of the individual cases involved. These amounts, if payable, will be paid by Paragon Insurance Company Guernsey Limited from existing cash resources or will be recovered from third party Professional Indemnity Insurers (as applicable) less a policy excess (see Notes 2, 3 and 13) and the policy excess is usually recovered from the Appointed Representative and/or financial adviser responsible for the individual case. Where the Appointed Representative is another Group company, TenetFinancial Solutions Limited, Aspire Financial Management Limited or The Employee Benefits Corporation Limited, the provision is related to the policy excess which would be payable to the network. In the case of Aspire Financial Management Limited the cost is recharged to the relevant financial adviser. The provisions at September 2013 included the exceptional redress provision relating to Arch Cru which was utilised during the year.

In the normal course of business and in common with the rest of the industry, the Group receives queries and complaints regarding the sale of regulated financial products. One such complaint regarding the sale of a product not approved by the Group, through a firm the Group had not authorised to give advice has been received. No provision for this complaint has been made in these financial statements as the director's do not consider that there is any probable loss. In addition, were any action to be successful and compensation payable, the Directors are satisfied that any losses that are not recoverable from the Appointed Representative responsible for providing the original advice, would be met by the insurance that the Group has in place

#### Commission clawback provision

The provision for commission clawback in certain Group companies relates to commission receipts subsequently repaid should policies be cancelled after their sale Except in relation to TenetFinancial Solutions Limited and The Employee Benefits Corporation Limited, who themselves are Appointed Representatives, Group companies recharge some or all of such amounts as applicable to the Appointed Representatives or financial advisers as applicable responsible for the individual case (see Notes 2, 3 and 13) The directors expect this provision to be utilised over the next 4 years

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

#### 17 SHARE CAPITAL

	30 September 2014 £	30 September 2013 £
Authorised	•	-
Equity Shares		
367,852,700 (2012 367,852,700) 'A' Ordinary shares of £0 0001	36,785	36,785
250,000,000 (2012 250,000,000) 'B' Ordinary shares of £0 0001	25,000	25,000
	61,785	61,785
Allotted, called up and fully paid		
Equity Shares		
15,215,669 (2012: 15,215,669) 'A' Ordinary shares of £0 0001	1,521	1,521
232,097,345 (2013 232,097,345) 'B' Ordinary shares of £0 0001	23,210	23,210
	24,731	24,731
	<del></del>	

#### 'A' Ordinary shares

The 'A' Ordinary shares are entitled to receive a dividend or a return of capital pari passu according to the number of shares held as if they constituted one class of shares with the 'B' Ordinary shares. The 'A' Ordinary shareholders are entitled to receive notice of and attend and speak at any general meeting of the company and have one vote per share held

# 'B' Ordinary shares

The 'B' Ordinary shares are entitled to receive a dividend or a return of capital pari passu according to the number of shares held as if they constituted one class of share with the 'A' Ordinary shares. The 'B' Ordinary shareholders are entitled to receive notice of and attend and speak at any general meeting of the company and have one vote per share held

An Investor Majority (comprising at least 60% by nominal value of the 'B' Ordinary shareholders) has additional rights regarding the transfer of shares and other shareholder matters as provided for in the company's Articles of Association

## Enterprise Management Incentive staff scheme and Unapproved Share Option Scheme

On 25 November 2002, the directors adopted the 'Tenet Limited Enterprise Management Incentive Plan' and 'Unapproved Share Option Scheme' Under the plan, employees of Tenet Group Limited and its subsidiaries are eligible for options to purchase shares in the company to be granted to them The directors determine the timing and price of the options and any conditions employees are required to fulfil to qualify

The first exercise date is, in accordance with Rule 4 of the scheme rules, the earliest of a listing date, an asset sale, during the month of November in any year following the expiry of 3 years from the date of the grant, or otherwise at the discretion of the Remuneration Committee

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 18 FINANCIAL COMMITMENTS

## Operating lease commitments

# Group

At the end of the financial year the Group had total commitments under non-cancellable operating leases as set out below

	30 September 2014		30 September 2013	
	Land and		Land and	
	buildings	Other	buildings	Other
	٤	£	£	£
Operating leases that expire				
Within one year	210,188	229,257	236,980	270,808
In the second to fifth years inclusive	761,499	250,577	68,635	490,599
Over five years	1,026,198	-	-	-
	<del></del>	<del></del>		
	1,997,885	479,834	305,615	761,407

# Company

The company has no operating lease commitments

# 19 ANALYSIS OF NET FUNDS

	At beginning of year £	Cashflow £	At end of year £
Cash at bank and in hand	23,602,604	(1,883,258)	21,719,346
	23,602,604	(1,883,258)	21,719,346

# 20 HOLDING COMPANY INCOME STATEMENT

The consolidated income statement includes a loss of £1,401,609 (2013 £1,009,287) which has been dealt with in the financial statements of the company. The company has taken advantage of Section 408 of the Companies Act 2006 and has not included its own income statement in these financial statements.

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

# 21 TRANSACTIONS WITH RELATED PARTIES

#### Group

Details of transactions with key management personnel are included in Note 5. There were no other related party transactions during the financial year

#### Company

There were no related party transactions during the year other than movements in balances between the company and its wholly owned subsidiaries ("Group Companies") as follows

	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Net amounts owed by Group Companies at start of financial year	428,359	1,550,523
Receipts from Group Companies	5,891,611	19,294,541
Payments to Group Companies	(6,657,427)	(20,416,705)
Net amounts owed by Group Companies at end of financial year	(337,457)	428,359

## 22 EVENTS AFTER THE BALANCE SHEET DATE

There have been no events after the balance sheet date that have had a material financial impact on the Group or the company

## 23 FINANCIAL INSTRUMENTS

## Capital Risk Management

The Group manages its capital to ensure that entities in the Group are well capitalised whilst maximising its return on capital

The board reviews both the Group and each Group company's capital position on a monthly basis taking into account each company's regulatory and operational requirements. Based on this review, the Group balances its overall capital structure through the payment of dividends and the investment in, or loans made to, subsidiary group companies

The Financial Conduct Authority ("FCA") directly regulates some Group companies and receives information in respect of the financial resources of these Group companies on a quarterly basis. The FCA also supervises the Group as a whole and receives information upon the Group's overall capital position. The management of the capital of the regulated companies is closely monitored to ensure compliance with the requirements of the capital and expenditure based tests of the FCA.

The Group's capital strategy remains unchanged from the previous year

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 23 FINANCIAL INSTRUMENTS (CONTINUED)

# Significant Accounting Policies

Details of the significant accounting policies and methods adopted, including the criteria for recognition, the basis of measurement and the basis on which income and expenses are recognised, in respect of each class of financial asset, financial liability and equity instrument are disclosed in Note 2 to the financial statements

The Group's financial instruments are categorised in the table below

	30 September 2014 £	30 September 2013 £
Financial Assets Cash	21,719,346	23,602,604
Loans and receivables from trade customers	4,664,198	4,817,127
	26,383,544	28,419,731
Financial Liabilities		
Amounts owed to trade customers	8,259,407	7,377,201
	8,259,407	7,377,201
The company's financial instruments are categorised in the table below	30 September 2014	30 September 2013
	£	£
Financial Assets		
Cash Loans and receivables from group companies	1,224,399	1,848,503
Loans and receivables from trade customers	1,774,555	1,495,929
	3,150,552	3,507,720
Financial Liabilities		
Loans and amounts owed to group companies Amounts owed to trade customers	2,112,012	1,067,571
	1,824,173	1,067,571

Financial assets equate to fair value as at 30th September 2014

#### Credit Risk

Credit risk is the risk of loss if another party fails to perform its obligations or fails to perform them in a timely fashion. The Group's credit risk is primarily attributable to its cash balances and trade receivables and other debtors from its Appointed Representatives/financial advisers. The Group's credit control function continually reviews outstanding client balances for recoverability and reports on these to management. These balances are then impaired where management's opinion is that the balance is not fully recoverable Credit risk is mitigated by the fact that amounts owed by Appointed Representatives can be offset against amounts owed to the Appointed Representatives and company policy is to deal only with creditworthy counterparties. Trade receivables and other debtors from Appointed Representatives consist of a large number of customers and are spread across a diverse geographical area within the U.K. The company does not have any significant credit risk exposure to any single counterparty

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 23 FINANCIAL INSTRUMENTS (CONTINUED)

#### Credit Risk (continued)

The credit risk on receivables due from product providers is limited due to the FCA requirements on these companies to maintain a sufficient level of capital to meet their current liabilities. These receivables are due from a large number of product providers and are payable to the company within one month of the obligation arising

Credit risk on cash balances is managed through the lodgement of such balances through a number of financial institutions

The balances due from trade customers are comprised of trade receivables and other debtors (see Notes 2 and 13) The Group holds £150,000 of collateral over trade receivables (2013 £150,000)

The maximum Group exposure to credit risk at the reporting date was £26,383,544 (2013 £28,419,731) These balances are comprised of all financial assets

The company's credit risk is almost entirely attributable to its cash balances and loan and receivables from other Group companies and the provision of secured loans as part of the Group's ongoing support for its Appointed Representatives

The maximum exposure of the company to credit risk at the reporting date was £3,150,552 (2013 £3,507,720) These balances are comprised of all financial assets

#### Market Risk

Market risk is the risk that arises from adverse movements in equity, bond, interest rate, foreign exchange or other traded markets. The Group's exposure to market risk arises solely in relation to interest rate fluctuations on the returns from its capital which is not hedged and a small number of loans made to Appointed Representatives. Group treasury policy is to maximise credit interest whilst maintaining sufficient liquidity within each group company in order to meet operational and regulatory requirements.

The company's exposure to market risk arises solely in relation to interest rate fluctuations on the returns from its capital which is not hedged and interest bearing loans made to subsidiary companies

The interest rate sensitivity analyses below are based upon reasonably possible changes in interest rate scenarios. At the reporting date a 0.50% increase or decrease in interest rates compared to actual rates would increase/(decrease) the annual net interest receivable by the following amounts

	30 September 2014 £	30 September 2013 £
Group		
0 50% increase	112,635	123,480
0 50% decrease	(112,635)	(123,480)
Company		
0 50% increase	6,872	9,993
0 50% decrease	(6,872)	(9,993)

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

# 23 FINANCIAL INSTRUMENTS (CONTINUED)

## Liquidity Rısk

Liquidity risk is the risk of not being able to meet liabilities as they fall due. Each Group company is capitalised at a level required to meet its business and regulatory needs or alternatively, where required, has borrowing facilities available from its parent company. Responsibility for liquidity risk management rests with the Group's board which receives information on the company's short term requirements on a weekly basis and medium to long term requirements on a monthly basis. Cashflow monitoring and forecasting form part of the reports regularly delivered to the Group's board. Liquidity risk on financial liabilities is mitigated by the fact that a significant proportion of the financial liabilities only become payable upon receipt of trade receivables. All financial liabilities are payable within three months of the obligation arising

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

# 24 ANALYSIS OF CASHFLOWS

Group

Group		
	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Cash flows from operating activities Profit on ordinary activities after taxation	348,726	301,183
Adjustments for		
Taxation	6,688	-
Depreciation, amortisation and impairment charges	1,234,200	1,053,440
Decrease in provisions for liabilities	(3,616,583)	(553,718)
Loss on disposal of plant and equipment	-	9,185
Interest receivable	(305,379)	(385,780)
Interest expense	8,245	9,510
Operating cash flows before movements in working capital	(2,324,103)	433,820
Increase in trade and other receivables	(1,131,308)	(890,304)
Increase/(decrease) in trade and other payables	2,908,495	(575,215)
Cash used in operations	(546,916)	(1,031,699)
Taxation paid		•
Interest paid	(8,245)	(9,510)
Net cash used in operating activities	(555,161)	(1,041,209)
Investing activities		
Interest received	328,642	389,183
Cash advances and loans made to other parties	(509,386)	(495,265)
Repayments of cash advances and loans	846,136	1,040,247
Purchase of property, plant and equipment	(1,988,178)	(667,331)
Purchase of goodwill	(-1,-0-1,7	(39,166)
Investment in subsidiary company	(5,311)	•
Proceeds on sale of property, plant and equipment	•	3,195
Net cash (used in)/generated by investing activities	(1,328,097)	230,863
Financing activities		
Repayment of acquired bank loan		(21,878)
Net cash used in investing activities	-	(21,878)

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

# 24 ANALYSIS OF CASHFLOWS (CONTINUED)

Company

	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Cash flows from operating activities Loss on ordinary activities after taxation	(1,401,609)	(1,009,287)
Adjustments for Taxation Dividends received from subsidiary undertakings Interest receivable	287,839 - (40,127)	(312,342) - (59,478)
Operating cash flows before movements in working capital	(1,153,897)	(1,381,107)
(Increase)/decrease in trade and other receivables Increase/decrease in trade and other payables	(278,626) 756,602	709,075 (571,309)
Cash used in operations	(675,921)	(1,243,341)
Taxation paid	-	-
Net cash used in operating activities	(675,921)	(1,243,341)
Investing activities Interest received Dividends received from subsidiary undertakings	51,817	78,458 
Net cash generated by investing activities	51,817	78,458
Financing activities Intra Group Loan Write Off		(1,387,201)
Net cash used in financing activities	-	(1,387,201)

# NOTES TO THE FINANCIAL STATEMENTS (CONTINUED) For the year ended 30 September 2014

## 25 ACQUISITIONS

On the 21st March 2013 the Group acquired certain assets and liabilities of Merchant House Financial Services Limited Goodwill of £389,924 was recognised upon acquisition consisting largely of synergies and economies of scale. No cash was transferred for the assets acquired from Merchant House Financial Services Limited, the Group instead took ownership of certain liabilities. During 2014, the level of liability assumed by the company was reviewed and subsequently reduced. Accordingly, the value of the goodwill recognised on the acquisition has been revalued.

In September 2014 the Group acquired an additional 6% of the share capital of The Employee Benefits Corporation Limited, increasing the holding to 71% in total The Group paid £5,311 for the shares

The fair value consideration in relation to both acquisitions are detailed below

	Year ended	Year ended
	30 September	30 September
	2014	2013
	£	£
Total identifiable assets	-	3,005
Total identifiable intangible assets	-	878,767
Adjustment for assets distributable to Non-Controlling Interests	(26,859)	•
Goodwill recognised	32,170	389,924
Goodwill revaluation	(52,769)	
Total Consideration	(47,458)	1,271,696
	Year ended	Year ended
	30 September	30 September
	2014	2013
	£	£
Cash	5,311	-
Assumed liabilities	(52,769)	1,001,414
Contingent consideration	•	270,283
-	<del></del>	
Total Consideration	(47,458)	1,271,696
	<del></del>	

The contingent consideration arrangement in the acquisition made in March 2013 requires the Group to pay the administrator of Merchant House Financial Services Limited an element of certain identifiable revenues received into the Group

Details of assets acquired and habilities assumed are detailed below

	Year ended 30 September 2014 £	Year ended 30 September 2013 £
Property, plant and equipment		3,005
Identifiable intangible assets	•	878,767
Financial liabilities	52,769	(1,271,696)
Total identifiable assets	52,769	(389,924)