

Abbreviated Accounts
for the Year Ended 31 May 2015
for
The Customer Service Network Ltd

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for the Year Ended 31 May 2015**

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The Customer Service Network Ltd

Company Information for the Year Ended 31 May 2015

Directors: Mr. J L Hughes
Mrs J A Hughes

Secretary: Mrs J A Hughes

Registered office: Creative Industries Centre
Wolverhampton Science Park
Wolverhampton
West Midlands
WV10 9TF

Registered number: 03204540 (England and Wales)

Accountants: Hughes & Co.
The Stables
Broseley Hall
Church Street
Broseley
Shropshire
TF12 5DG

**Chartered Certified Accountants' Report to the Board of Directors
on the Unaudited Financial Statements of
The Customer Service Network Ltd**

The following reproduces the text of the report prepared for the directors in respect of the company's annual unaudited financial statements, from which the unaudited abbreviated accounts (set out on pages three to six) have been prepared.

In order to assist you to fulfil your duties under the Companies Act 2006, we have prepared for your approval the financial statements of The Customer Service Network Ltd for the year ended 31 May 2015 which comprise the Profit and Loss Account, the Balance Sheet, and the related notes from the company's accounting records and from information and explanations you have given us.

As a practising member firm of the Association of Chartered Certified Accountants, we are subject to its ethical and other professional requirements which are detailed at <http://rulebook.accaglobal.com>.

This report is made solely to the Board of Directors of The Customer Service Network Ltd, as a body, in accordance with our terms of engagement. Our work has been undertaken solely to prepare for your approval the financial statements of The Customer Service Network Ltd and state those matters that we have agreed to state to the Board of Directors of The Customer Service Network Ltd, as a body, in this report in accordance with the requirements of the Association of Chartered Certified Accountants as detailed at <http://www.accaglobal.com/factsheet163>. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and its Board of Directors, as a body, for our work or for this report.

It is your duty to ensure that The Customer Service Network Ltd has kept adequate accounting records and to prepare statutory financial statements that give a true and fair view of the assets, liabilities, financial position and profit of The Customer Service Network Ltd. You consider that The Customer Service Network Ltd is exempt from the statutory audit requirement for the year.

We have not been instructed to carry out an audit or a review of the financial statements of The Customer Service Network Ltd. For this reason, we have not verified the accuracy or completeness of the accounting records or information and explanations you have given to us and we do not, therefore, express any opinion on the statutory financial statements.

Hughes & Co.
The Stables
Broseley Hall
Church Street
Broseley
Shropshire
TF12 5DG

17 September 2015

The Customer Service Network Ltd (Registered number: 03204540)

**Abbreviated Balance Sheet
31 May 2015**

	Notes	£	2015 £	£	2014 £
Fixed assets					
Intangible assets	2		-		-
Tangible assets	3		-		9
			<u>-</u>		<u>9</u>
Current assets					
Debtors		110,391		151,250	
Cash at bank		<u>28,576</u>		<u>42,653</u>	
		138,967		193,903	
Creditors					
Amounts falling due within one year		<u>122,563</u>		<u>167,807</u>	
Net current assets			16,404		26,096
Total assets less current liabilities			16,404		26,105
Creditors					
Amounts falling due after more than one year			-		1,661
Net assets			<u>16,404</u>		<u>24,444</u>
Capital and reserves					
Called up share capital	4		16,300		16,300
Profit and loss account			<u>104</u>		<u>8,144</u>
Shareholders' funds			<u>16,404</u>		<u>24,444</u>

The company is entitled to exemption from audit under Section 477 of the Companies Act 2006 for the year ended 31 May 2015.

The members have not required the company to obtain an audit of its financial statements for the year ended 31 May 2015 in accordance with Section 476 of the Companies Act 2006.

The directors acknowledge their responsibilities for:

- (a) ensuring that the company keeps accounting records which comply with Sections 386 and 387 of the Companies Act 2006 and preparing financial statements which give a true and fair view of the state of affairs of the company as at the end of each financial year and of its profit or loss for each financial year in accordance with the requirements of Sections 394 and 395 and which otherwise comply with the requirements of the Companies Act 2006 relating to financial statements, so far as applicable to the company.
- (b)

The notes form part of these abbreviated accounts

The Customer Service Network Ltd (Registered number: 03204540)

Abbreviated Balance Sheet - continued
31 May 2015

The abbreviated accounts have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

The financial statements were approved by the Board of Directors on 17 September 2015 and were signed on its behalf by:

Mr. J L Hughes - Director

The notes form part of these abbreviated accounts

**Notes to the Abbreviated Accounts
for the Year Ended 31 May 2015**

1. ACCOUNTING POLICIES

Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008).

Turnover

Turnover represents net invoiced sales of goods, excluding value added tax.

Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life.

Computer equipment - at varying rates on cost

Deferred tax

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date.

Hire purchase and leasing commitments

Rentals paid under operating leases are charged to the profit and loss account on a straight line basis over the period of the lease.

Pension costs and other post-retirement benefits

The company operates a defined contribution pension scheme. Contributions payable to the company's pension scheme are charged to the profit and loss account in the period to which they relate.

2. INTANGIBLE FIXED ASSETS

	Total £
Cost	
At 1 June 2014 and 31 May 2015	<u>22,000</u>
Amortisation	
At 1 June 2014 and 31 May 2015	<u>22,000</u>
Net book value	
At 31 May 2015	<u>-</u>
At 31 May 2014	<u>-</u>

The Customer Service Network Ltd (Registered number: 03204540)

**Notes to the Abbreviated Accounts - continued
for the Year Ended 31 May 2015**

3. TANGIBLE FIXED ASSETS

	Total £
Cost	
At 1 June 2014 and 31 May 2015	<u>79,891</u>
Depreciation	
At 1 June 2014	79,882
Charge for year	<u>9</u>
At 31 May 2015	<u>79,891</u>
Net book value	
At 31 May 2015	<u>-</u>
At 31 May 2014	<u>9</u>

4. CALLED UP SHARE CAPITAL

Allotted, issued and fully paid:

Number:	Class:	Nominal value:	2015 £	2014 £
16,000	Ordinary A shares	1	16,000	16,000
300	Ordinary B shares	1	<u>300</u>	<u>300</u>
			<u>16,300</u>	<u>16,300</u>

5. DIRECTORS' ADVANCES, CREDITS AND GUARANTEES

The following advances and credits to directors subsisted during the years ended 31 May 2015 and 31 May 2014:

	2015 £	2014 £
Mr. J L Hughes		
Balance outstanding at start of year	-	-
Amounts advanced	2,137	-
Amounts repaid	-	-
Balance outstanding at end of year	<u>2,137</u>	<u>-</u>
Mrs J A Hughes		
Balance outstanding at start of year	-	-
Amounts advanced	3,000	-
Amounts repaid	-	-
Balance outstanding at end of year	<u>3,000</u>	<u>-</u>

6. ULTIMATE CONTROLLING PARTY

The ultimate controlling party is the directors.

This document was delivered using electronic communications and authenticated in accordance with the registrar's rules relating to electronic form, authentication and manner of delivery under section 1072 of the Companies Act 2006.