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Ernst & Young LLP
1 More London Place
London
SE1 2AF

Tel + 44 20 7951 2000
Fax + 44 20 7951 1345
ey.com



INVESTOR IN PEOPLE

Western Mortgage Services Limited
The Money Centre
Drake Circus
Plymouth
Devon
United Kingdom
PL1 1QH

27 July 2015

Dear Sirs

Western Mortgage Services Limited

Registered Number: 3191608

In accordance with section 516 of the Companies Act 2006, we write to notify you of our resignation as auditor of Western Mortgage Services Limited. This resignation takes effect from 27 July 2015

In accordance with section 519(2) of that Act, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the company

We draw your attention to the fact that Western Mortgage Services Limited has its own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections 517, 520 and 523 of the Act), including, depending on the circumstances, the requirement to notify the appropriate audit authority if we cease to hold office before the end of our term of office as auditors. Further guidance on this notification has been issued by the appropriate audit authorities - the Financial Reporting Council and the Institute of Chartered Accountants in England and Wales (ICAEW) and can be found on <http://www.frc.org.uk/Our-Work/Conduct/Professional-oversight/Oversight-of-Audit/Notification-of-change-of-auditor/Flow-chart-for-companies.aspx>

and <http://www.icaew.com/en/technical/audit-and-assurance/working-in-the-regulated-area-of-audit> respectively

If you have any questions on your legal obligations we recommend that you seek legal advice

Yours faithfully

Ernst & Young LLP

TUESDAY



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COMPANIES HOUSE