COMPANY REGISTRATION NUMBER 3156792

Flextech Homeshopping Limited Financial Statements 31 December 2011

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Financial Statements

Year ended 31 December 2011

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Company Information

The board of directors $R\ C\ Gale$

J C Tillbrook

Company secretary G E James

Registered office Bartley Wood Business Park

Hook Hampshire RG27 9UP

Auditor Ernst & Young LLP

1 More London Place

London SE1 2AF

The Directors' Report

Year ended 31 December 2011

The directors present their report and the financial statements of the company for the year ended 31 December 2011

Principal activities

The principal activity of the company during the year was, and will continue to be, to service its liabilities owed to group undertakings

The company is a wholly owned subsidiary undertaking of Virgin Media Inc. The Virgin Media group ("the group") is a leading entertainment and communications business, being a "quad play" provider of broadband internet, television, fixed line telephony and mobile telephony services that offer a variety of entertainment and communications services to residential and commercial customers throughout the UK

As at 31 December 2011, the group provided services to approximately 4.8 million residential cable customers on its network. The group is also one of the UK's largest mobile virtual network operators by number of customers and at 31 December 2011 provided mobile telephony services to approximately 1.5 million prepay mobile customers and approximately 1.5 million contract mobile customers over third party networks. As of 3.1 December 2011, approximately 64% of residential customers on the group's cable network were "triple play" customers, receiving broadband internet, television and fixed line telephony services from the group. In addition, the group provides a complete portfolio of voice, data and internet solutions to businesses, public sector organizations and service providers in the UK through Virgin Media Business

The group believes that its advanced deep fibre access network enables it to offer faster and higher quality broadband services than its digital subscriber line, or DSL, competitors. As a result it provides its customers with a leading next generation broadband service and one of the most advanced television on-demand services available in the UK market.

On 30 September 2011 the group completed the disposition of its interest in the UKTV television channels to a subsidiary of Scripps networks Interactive Inc On 12 July 2010 the Virgin Media group sold its television channel business known as Virgin Media TV

Results and dividends

The loss for the financial year amounted to £224,000 (2010 - loss of £224,000) The directors have not recommended an ordinary dividend (2010 - £nil)

Directors

The directors who served the company during the year were as follows

R C Gale

(Appointed 16 September 2011) (Resigned 16 September 2011)

J C Tillbrook R M Mackenzie

Virgin Media Inc has indemnified the directors of the company against liability in respect of proceedings brought by third parties, subject to the conditions set out in the Companies Act 2006. Such qualifying third party indemnity provision is in force as at the date of approving the directors' report.

Going concern

After making suitable enquiries and obtaining the necessary assurances from the company's ultimate parent company that sufficient resources will be made available to meet any liabilities as they fall due should the company's income not be sufficient, the directors have a reasonable expectation that the company has adequate resources to continue in operational existence for the foreseeable future. Accordingly, they continue to adopt the going concern basis in preparing these financial statements

The Directors' Report (continued)

Year ended 31 December 2011

Disclosure of information to the auditor

So far as each person who was a director at the date of approving this report is aware, there is no relevant audit information, being information needed by the auditor in connection with preparing its report, of which the auditor is unaware. Having made enquiries of fellow directors and the company's auditor, each director has taken all the steps that he/she is obliged to take as a director in order to make himself/herself aware of any relevant audit information and to establish that the auditor is aware of that information

Small company provisions

The directors' report has been prepared in accordance with the special provisions for small companies under Part 15 of the Companies Act 2006.

Signed on behalf of the directors

J C Tillbrook Director

Approved by the directors on 2 July 2012

Statement of Directors' Responsibilities

Year ended 31 December 2011

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

Independent Auditor's Report to the Members of Flextech Homeshopping Limited

Year ended 31 December 2011

We have audited the financial statements of Flextech Homeshopping Limited for the year ended 31 December 2011 which comprise the Profit and Loss Account, Balance Sheet and the related notes 1 to 12 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's members, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members, for our audit work, for this report, or for the opinions we have formed

Respective responsibilities of directors and auditor

As explained more fully in the Statement of Directors' Responsibilities set out on page 4, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the report and financial statements to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 31 December 2011 and of its loss for the
 year then ended,
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- have been prepared in accordance with the requirements of the Companies Act 2006

Opinion on other matters prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements

Independent Auditor's Report to the Members of Flextech Homeshopping Limited (continued)

Year ended 31 December 2011

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

J I Gordon (Senior Statutory Auditor)

Earl x Young LLP

for and on behalf of Ernst & Young LLP, Statutory Auditor

London

2 July 2012

Profit and Loss Account

Year ended 31 December 2011

	Note	2011 £000	2010 £000
Interest payable and similar charges	4	(224)	(224)
Loss on ordinary activities before taxation		(224)	(224)
Tax on loss on ordinary activities	5	-	-
Loss for the financial year		(224)	(224)

The company has no other gains or losses and therefore no separate statement of total recognised gains or losses is presented

All results relate to continuing operations

The notes on pages 9 to 13 form part of these financial statements.

COMPANY REGISTRATION NUMBER: 3156792

Flextech Homeshopping Limited

Balance Sheet

31 December 2011

Creditors. Amounts falling due within one year	Note 6	2011 £000 (16,436)	2010 £000 (16,212)
Total assets less current liabilities		(16,436)	(16,212)
Creditors: Amounts falling due after more than one year	7	(2,238)	(2,238)
Net liabilities		(18,674)	(18,450)
Capital and reserves			
Share capital	10	567	567
Profit and loss account	11	(19,241)	(19,017)
Deficit	11	(18,674)	(18,450)

These financial statements were approved by the directors on 2 July 2012 and are signed on their behalf by

K.C.Gal

R C Gale Director

The notes on pages 9 to 13 form part of these financial statements.

Notes to the Financial Statements

Year ended 31 December 2011

1. Accounting policies

A summary of the principal accounting policies is set out below. All accounting policies have been applied consistently, unless noted below

Basis of accounting

The financial statements have been prepared under the historical cost convention in accordance with the Companies Act 2006, and applicable UK accounting standards

Fundamental accounting concept

The financial statements have been prepared on the going concern basis because the ultimate parent undertaking has given the necessary assurances that sufficient resources will be made available, so that the company can meet its liabilities as and when they fall due, for at least twelve months from the date of approval of these financial statements

Cash flow statement

The company is exempt from publishing a cash flow statement as permitted by FRS 1 "Cash flow statements (revised 1996)", as it is a wholly owned subsidiary of its ultimate parent company, Virgin Media Inc.

Deferred taxation

Deferred tax is recognised, as appropriate, in respect of all timing differences that have originated but not reversed at the balance sheet date where transactions or events have occurred at that date that will result in an obligation to pay more, or a right to pay less or to receive more tax, with the following exceptions

- provision is made for deferred tax on gains arising from the revaluation (and similar fair value adjustments) of fixed assets, and gains on disposal of fixed assets that have been rolled over into replacement assets, only to the extent that, at the balance sheet date, there is a binding agreement to dispose of the assets concerned. However, no provision is made where, on the basis of all available evidence at the balance sheet date, it is more likely than not that the taxable gain will be rolled over into replacement assets and charged to tax only where the replacement assets are sold, and
- deferred tax assets are recognised only to the extent that the directors consider that it is more likely than not that there will be suitable taxable profits from which the future reversal of the underlying timing differences can be deducted

Deferred tax is measured on an undiscounted basis at the tax rates that are expected to apply in the periods in which timing differences reverse, based on tax rates and laws enacted or substantively enacted at the balance sheet date

2. Auditor's and directors' remuneration

Auditor's remuneration of £1,000 (2010 - £1,000) represents costs allocated to the company by fellow group undertakings that pay all auditor's remuneration on behalf of the group

The directors received remuneration for the year of £500 (2010 - £333) in relation to qualifying services as directors of this company, all of which was paid by Virgin Media Limited The company had corporate directors until 30 April 2010 that received no remuneration. On 30 April 2010 new directors were appointed

Notes to the Financial Statements

Year ended 31 December 2011

3. Staff costs

The company does not have any directly employed staff and is not charged an allocation of staff costs by

Interest payable and similar charges

	2011	2010
	£000	£000
Interest on amounts owed to group undertakings	224	224
		_

Tax on loss on ordinary activities

(a) Analysis of charge in the year

The tax charge is made up as follows		
	2011	2010
	£000	£000
Current tax charge:		
Current tax on loss for the year	-	-
Deferred tax:		
Origination and reversal of timing differences	-	-
marks to the state of the state		
Total tax credit on loss on ordinary activities	<u> </u>	

(b) Factors affecting current tax charge

The tax assessed on the loss on ordinary activities for the year is higher than (2010 - higher) the standard rate of corporation tax in the UK of 26 50% (2010 - 28%)

The difference between the effective statutory rate and the actual current tax charge is reconciled as follows

Loss on ordinary activities before taxation	2011 £000 (224)	2010 £000 (224)
Loss on ordinary activities multiplied by rate of tax Effects of	(59)	(63)
Group relief surrendered without payment	59	63
Total current tax (note 5(a))	<u>-</u>	_

Notes to the Financial Statements

Year ended 31 December 2011

Tax on loss on ordinary activities (continued)

(c) Factors that may affect future tax charges

Deferred tax assets in respect of the following amounts have not been recognised as there is currently no persuasive evidence that there will be suitable taxable profits against which these timing differences will reverse

	2011 £000	2010 £000
Tax losses	<u></u>	354

(d) Change in tax rate

As at 31 December 2011 the enacted UK corporation tax rate was 25% A rate reduction to 24% was substantively enacted under the Provisional Collection of Taxes Act in March 2012 with effect from 1 April 2012, and further rate reductions were announced to be introduced in annual decrements to reduce the rate to 22% These rate changes will affect the amount of future tax payments to be made by the company

Creditors: Amounts falling due within one year

	2011	2010
	£000	£000
Amounts owed to group undertakings	16,436	16,212
The analysis of amounts owed to group undertakings is		
	2011	2010
	£000	£000
Loans advanced by group undertakings	9,637	9,414
Other amounts owed to group undertakings	6,799	6,798
	16,436	16,212
Amounts owed to group undertakings are unsecured and repayable on demand		
Creditors: Amounts falling due after more than one year		

	2011	2010
	€000	£000
Other creditors	2,238	2,238

Notes to the Financial Statements

Year ended 31 December 2011

8. Contingent liabilities

The company, along with fellow group undertakings, is party to a senior secured credit facility with a syndicate of banks. As at 31 December 2011 this comprised a term facility of £750 million and a revolving facility of £450 million. Borrowings under the facility are secured against the assets of certain members of the group including those of the company.

In addition, a fellow group undertaking has issued senior secured notes which, subject to certain exceptions, share the same guarantees and security which have been granted in favour of the senior credit facility. The amount outstanding under the senior secured notes at 31 December 2011 amounted to approximately £2,575 million (2010 - £1,495 million). Borrowings under the notes are secured against the assets of certain members of the group including those of the company

The company has joint and several liabilities under a group VAT registration

9. Related party transactions

At 31 December 2011 the company owed Flextech (1992) Limited, a fellow Virgin Media group company, £15,950,000 (2010 - £15,726,000) Flextech (1992) Limited charged the company interest of £224,000 during the year (2010 - £224,000)

At 31 December 2011 the company owed Flextech Broadband Limited, a fellow Virgin Media group company, £486,000 (2010 - £486,000)

10. Share capital

Authorised share capital:

			2011	2010
			£000	£000
453,288 Ordinary A shares of £1 each			453	453
113,322 Ordinary B shares of £1 each			113	113
				
			567	567
Allotted, called up and fully paid:				
	2011		2010	
	No	£000	No	£000
Ordinary A shares of £1 each	453,288	453	453,288	453
Ordinary B shares of £1 each	113,322	113	113,322	113

The 'A' ordinary shares and 'B' ordinary shares shall rank part passu in all respects except that the holder of a majority of the 'A' shares has the right to appoint and remove up to three directors ('A' directors) and the holder of a majority of the 'B' shares has the right to appoint and remove one director

566,610

567

566,610

567

Notes to the Financial Statements

Year ended 31 December 2011

11. Reconciliation of deficit and movement on reserves

	Profit and loss		
	Share capital £000	account £000	Deficit £000
At 1 January 2010	567	(18,793)	(18,226)
Loss for the year	_ -	(224)	(224)
At 31 December 2010 and 1 January 2011	567	(19,017)	(18,450)
Loss for the year	-	(224)	(224)
At 31 December 2011	567	(19,241)	(18,674)
Loss for the year At 31 December 2010 and 1 January 2011 Loss for the year	567	(224) (19,017) (224)	(18,450 (224

12. Parent undertaking and controlling party

The company's immediate parent undertaking is Telewest Communications Holdco Limited

The smallest and largest groups of which the company is a member and in to which the company's accounts are consolidated are Virgin Media Finance PLC & Virgin Media Inc, respectively

The company's ultimate parent undertaking and controlling party at 31 December 2011 was Virgin Media Inc., a company incorporated in the state of Delaware, United States of America

Copies of all sets of group accounts which include the results of the company are available from the company secretary, Virgin Media, Bartley Wood Business Park, Hook, Hampshire, RG27 9UP