

St Paul's Hostel

(A company limited by guarantee)

Report and Financial Statements

Year ended: 31 March 2020

Charity no: 1043921.

Company no: 03009035

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26/11/2020 COMPANIES HOUSE #257

St Paul's Hostel - Annual Report and Financial Statements Year ended 31 March 2020

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Legal and administrative information

Company number:

03009035 (England and Wales)

Charity number:

1043921

Trustees:

R I Sykes

ceased 15/11/19

D J Morris P M Kinsella P A Fowler C Bridges H N Watts K D Archer M A Rothwell

l A Cook

ceased 23/01/20

S Turner F Martin

D Glover

appointed 09/01/20 appointed 27/05/20

D Saulles

Chief Executive: Mr

Mr J Sutton

Company Secretary

& Finance Manager:

D A Collins

Registered Office:

Hillborough Tallow Hill Worcester Worcestershire WR5 1DB

Independent

Examiners:

RD Accounting Limited

Chartered Certified Accountants

12C Two Locks Hurst Business Park Brierley Hill DY5 1UU

Bankers:

CAF Bank Limited 25 Kings Hill Avenue

Kings Hill West Malling

Kent ME19 4JQ

HR Advisor:

June Mills HR Solutions

Chair's Report for the year ended 31 March 2020

This year, our 43rd, was saddened by the death, following a short illness, of Robin Sykes, one of our founding Trustees. Robin was one of the original volunteers in the mid-1970s and was a trustee when the charity was formed in 1977. Robin brought a sincere passion, determination and ambition to secure proper facilities and support for homeless people in Worcester. His continuing extensive commitments during the following forty-two years, also serving as Chair and Treasurer, were formidable. With a combination of strategic vision and practical hands-on working with others, he established the temporary community-led Winter shelter arrangement and subsequently in 1986, organised the construction of a new hostel, which offered respite and support to homeless people throughout the year. Robin was a self-effacing person who would always divert attention away from himself to point to the efforts of fellow founders, other Trustees, partners and advocates across the public and voluntary sectors. However, he remained the beating heart and conscience of St Paul's as our "father figure" and the Board of Trustees is determined to continue consolidating his legacy.

In the autumn of this year a five-strategy was developed and we have considered this, using the concept of core capabilities. Our mission remains to help people live through homelessness but we enriched our vision by adding we want to live in a society where all forms of homelessness are rare, brief and non-recurrent. The strategy sets four objectives in pursuit of the mission. These are:

- Create a work force of people who have the right skills, competences and attitude of mind to work in a Trauma Informed way.
- Deliver Trauma-Informed services that meet the need of the homeless person and prevent those using homeless services in the future.
- Change public attitudes towards homelessness, at the local and regional level so that the public want change and homelessness becomes less likely.
- Have sustainable income and a capital investment programme so we can help homeless people until homelessness is ended.

Referrals for our service increased by 22% (to 290) and our lack of capacity meant we could help only eighty new people. The lack of affordable, good quality housing and adequate support remains the recurrent constraint against the achievement of our vision.

Thirty-five people moved out of the hostel this year. They moved to our resettlement accommodation or to either social landlords or the Private Rented Sector (PRS). Only two of the 35 (5%) had to return to the hostel. There have many successes and we have chosen two below. The names are anonymised.

- James arrived at St Paul's in July 2017 following difficult personal circumstances with his partner. We
 were able to help him with reconciling debts and he quickly found his feet. James moved into one of
 our resettlement properties after 4 months and he took on the informal role of 'house caretaker'. He
 found employment in a junior management role in a local branch of a national department store and
 in December 2019 James was given a new flat in Worcester. James continues to thrive and retains
 contact with St Paul's.
- Peter is a veteran of EEA Army. Both of Peter's parents were killed in a road collision whilst he was serving on NATO operations in the Balkans. He arrived at St Paul's, nearly 5 years ago. He volunteered to work in our kitchen and very quickly became an employee on the then Big Lottery Funded Kitchen Assistant training scheme. He also made the most of our Community Action Group where he was able to write poetry and undertake drama. We were able to move Peter to a resettlement property. Whilst this did improve his outlook, it was clear he was still dealing with the grief of losing both parents. With the support of a local business man we placed Peter in the kitchen of a local hotel. Such was his work ethic, he was employed as a junior chef. In 2019 Peter moved into a rented flat. He remains in contact with St Paul's.

This year we had the death of resident Mr Ian Burrows and former resident Mr Peter Middleton. Staff attended the funerals and met both family and friends.

Towards the end of the year we were asked to lead the first Worcestershire Housing First Pilot. Funded by Worcestershire County Council and Ministry of Housing and Local Government, the pilot has a service capacity of 28 participants. A Service Manager and two (of four) Case Managers have been recruited and the remainder will be recruited over the next few months. The University of Worcester will provide a robust evaluation and this is supported by a Senior Lecturer in Health and Social Care.

Chair's Report for the year ended 31 March 2020 (continued...)

The ending of the Big Lottery Tree of Life project creates difficulties to sustain some of the services and roles associated with the services, for example the Chef and Kitchen Assistant training posts and the Support Coordinator role.

We are grateful for the Eveson Trust for funding our Counselling service for 30 hours per week for the next 12 months. This remains a central psychological approach. Seventy one residents have used the service this year.

This service is complemented by group support forums and mindfulness. Our Company Secretary has qualified as a mindfulness coach to complement her alternative therapies portfolio.

The Kitchen Assistant scheme, whereby residents are employed in our hostel kitchen, has continue to be popular amongst residents who are in active change. This year, 3 residents have benefited from this employment. In addition, one former and one current resident are employed as Housing Keeping staff. Two members of the Leadership team undertook PRINCE2 Practitioner-level qualifications. One LMT member qualified in Mental Health First Aid.

Notable visitors this year included the Leader and CEO of Worcestershire County Council, Dan Barnard, Esther Barrett Clinical Lead Coventry and Warwickshire Partnership NHS Trust and staff from the Independent Inquiry into Child Sexual Abuse - Truth Project. We also staged our second Worcester Big Sleep Out with partners Warriors Community Trust and Maggs Day Centre raising over £30,000.

Staff have been asked to support the national Big Lottery Event Round Table St Bridges London, developed service design using the Royal College of Psyc Enabling Environments framework with YMCA Leicester and the creation of County ACE Working Group and Workshop.

Towards the autumn, significant investment in the improvement of hostel began. Some £330k is committed to replace electrical wiring, upgrade the CCTV and door locking systems as well as essential fire compliance work. Additionally, during January the kitchen was refurbished with new flooring, new industrial kitchen appliances and a new layout to improve the working and teaching environment.

Our regular Community Engagement activities in support of the strategic objective were undertaken. We hosted, visited and met with over 320 people this year. During the spring and summer, staff met with local charities, local opinion formers and elected members, who heard about the impact of our work. As part of this objective, we hosted visits by local businesses - notably CEO Worcester Bosch - and staff spoke with City centre businesses at the Business Improvement District breakfast. There were many smaller, but equally important speaking engagements at local organisations such as the Knightwick & District Trefoil Guild, several local churches, the Worcestershire Medico Legal Society and the annual staff conference of regional charity YSS. We had the privilege of hosting staff from St Richards Hospice, who undertook a dying matters awareness week at our hostel and did so very sensitively.

The CEO was selected as a co-opted member of Health Watch Worcestershire with specific responsibilities for the health of the homeless.

One of the many highlights was the selection by Worcestershire Ambassadors as their charity of the year. We shared this honour with our friends at Worcester Community Trust. This provided a platform to talk to a wide group of thought-leaders about homelessness at their three social events. The highlight was the Worcestershire Strictly Come Dancing, held at Chateaux Impney Droitwich, attended by staff and invited guests.

In the summer Trustees took the decision to invest in a fundraiser. The decision was taken after consultation with our friends at St Richard's Hospice who have considerable experience of the role. Following a competitive approach, Pebblebeach fundraising were chosen to undertake a review of our funding needs, support the recruitment and post-recruitment of the candidate. In October, Anna Marie Balram was recruited onto the Leadership Team.

Our partnership with Zentano, a local Coaching and Development company, continued to grow. The owners' provided pro-bono coaching and conflict management training for staff, twice in the year. A closer relationship has been formed with Hereford-based Vennture, who like St Paul's, want to see a society where homelessness is rare, brief and non-recurring. The Community Lottery saw the opportunities of closer collaboration and funded a small development project involving both organisations.

The informal Worcester Cares forum has gained membership and influence during the year. All Worcester street kitchens joined in January and an alliance document has been created to manage participation. This remains our most important informal alliance.

Chair's Report for the year ended 31 March 2020 (continued...)

In the last quarter of the year, the Covid-19 pandemic brought unforeseen challenges. A contingency plan, Operation RESILIENT PLACE, was written by February, to guide the response to any outbreak. The contingency plan was enacted in March prior to the Government lockdown. The next Annual Report will focus on the lessons learnt from the Covid-19 experience by St Paul's Hostel, as well as the wider public and voluntary sector in Worcester, which will undoubtedly influence future City-wide plans and St Paul's priorities over the coming years.

Crowie Bridges

Claire Bridges - Chair and Trustee

19 November 2020

Date

Trustees' Annual Report for the year ended 31 March 2020

The trustees who are also directors of the charity for the purposes of the Companies Act 2006, present their report with the financial statements of the charity for the year ended 31st March 2020. The trustees have adopted the provisions of Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015).

Structure

The charity is controlled by its governing document, a deed of trust, and constitutes a limited company, limited by guarantee, as defined by the Companies Act 2006.

The organisation is a charitable company limited by guarantee incorporated on 12 January 1995. The company was established under a Memorandum of Association which defines the company's objects and is governed under its Articles of Association. In the event of the company being wound up the members are required to contribute an amount not exceeding £1.

St Paul's Hostel was an unincorporated charity prior to incorporation, whose activities began in 1977. The objects of the unincorporated body were broadly similar to the current charity.

Governance and Management

St Paul's Hostel has a Council of Trustees which meets on a regular basis. In 2019/2020 it met six times to develop strategy and policies for the organisation to fulfil its objects. In addition to the members of the Council of Trustees, the Chief Executive and Finance Manager attend Council meetings. A General Purposes and Finance Sub-Committee was established in October 2012 to enable more detailed discussion on strategy and the financial figures outside of the full Trustees meetings. There were six meetings in the period.

The Trustees delegate the responsibility for the day to day operation of the charity to Management staff led by the Chief Executive. In addition to the full and part time staff, the charity also uses volunteer workers whose value cannot be measured in terms of cost. The volunteers are under the supervision of the Skills Development and Community Engagement Manager who coordinates volunteers and their continued support is invaluable. Volunteers have numerous roles, but the majority provide daily kitchen duties and a few provide mentoring or befriending.

At the present time, the staff consists of:

1 Chief Executive	St Paul's
1 Housing Services Manager	St Paul's
1 Trauma Informed Practice Manager	St Paul's
2 Senior Housing Support Workers	St Paul's
5 Housing Support Workers (full and p/time)	St Paul's
2 Domestics (part time)	St Paul's
Up to 3 Relief Workers (part time)	St Paul's
1 Fund Raiser (part time)	St Paul's
1 Administrator (part time)	St Paul's
1 Finance Manager (part time)	St Paul's
1 Finance Officer (part time)	St Paul's
1 Chef and Catering Manager	St Paul's
3 Kitchen Assistants (part time)	St Paul's
	1 Housing Services Manager 1 Trauma Informed Practice Manager 2 Senior Housing Support Workers 5 Housing Support Workers (full and p/time) 2 Domestics (part time) Up to 3 Relief Workers (part time) 1 Fund Raiser (part time) 1 Administrator (part time) 1 Finance Manager (part time) 1 Finance Officer (part time) 1 Chef and Catering Manager

Projects and additional services

•	1 Housing First Manager (funded by WCC)	St Paul's
•	2 Housing First Case Managers (funded by WCC)	St Paul's

In addition the staff are supported by up to 110 food servers and 1 driver.

New Services

The Worcestershire Housing First Pilot service began in mid-March and the staffing will be increased during the first quarter of the next financial year 20/21 by an additional 2 Housing First Case Managers making a total of 5 staff overall.

In order to secure future funding for 20/21, the Trustees took the decision to employ a part time fundraiser. This role was recruited in October 2019

Recruitment and appointment of new trustees

The directors of the company are also the charity trustees for the purposes of charity law and under the company's Articles are known as "Trustees". The Board of directors is referred to as the "Council of Trustees".

Every member currently contributes £1 and from the membership, is elected the Council of Trustees who in their turn, may appoint a Management Committee to organise the day to day running of the charity. The Council of Trustees in office during the year is shown on page 2, together with the legal details of the charity.

Whilst the first point of contact for potential trustees is the CEO, the Chair coordinates selection of Trustees, thereby preserving the necessary separation between governance and operations.

The Chair may not usually hold office for a period of longer than three years and the incumbent Chair cannot usually be re-elected. The Vice Chair may hold office for no longer than three years and similarly retire, but could stand for election as Chair. The secretary and one third of other Council members must retire at each Annual General Meeting but may offer themselves for re-election.

The Management Team is supported by the Finance and General Purposes sub-committee of Trustees who make recommendations to the Board of Trustees on finance, property, strategic planning and human resources matters and execute any delegated matter set by Trustees.

The Council of Trustees is aware of the specific needs of the charity's client group and the balance of expertise of existing trustees. Potential new Trustees are identified by the Trustees, often from the large pool of volunteers, and are invited to offer themselves for election to the Council.

Induction and training of new trustees

Most Trustees are already aware of the charity's work prior to their appointment and indeed the profile of the charity and its work is the primary motivation to volunteer. The Trustees have adopted a Trustee induction policy, which includes ensuring new Trustees are aware of their duties as charity trustees and company directors, as well as giving them an opportunity to get to know the charity, its projects and finances, by meetings with the Chair, Chief Executive and Finance Manager and by visits to the various projects. They have available up to date guidance on responsibilities for being a Trustee published by the Charity Commission

Risk management

There is an up to date Risk Management Policy. Risks are identified, assessed and controlled with some High Probability and/or High Impact risks being elevated from the Leadership and Management Team to the Finance Sub-Committee, or the Board of Trustees. Monitoring procedures have been put in place to evaluate on a continuing basis, levels of risk exposure and to review at a Board (strategic) and Leadership and Management (operational) level.

Objectives and aims

The principal activity of the company, in the year under review, was that of providing direct access accommodation for the single homeless. We have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our objectives and activities and in planning our future activities. In particular the trustees consider how planned activities will contribute to the objectives and aims they have set.

The main objective of the charity is as follows: "to provide relief either generally or individually of persons in the Midlands who are suffering from homelessness, poverty or are in conditions of need, hardship or distress particularly but not exclusively by the provision of accommodation and related support services." From this we have crafted our vision "that everyone has a place where they belong" and our mission is "to help people live through homelessness".

Our values are:

- a. Respect for others. We will always treat people in the way we would want to be treated ourselves.
- People can change. With encouragement, perseverance and through appropriate relationships, people can change.
- c. Fairness. We will treat everyone in our services fairly. This means we will do our very best to get everyone what they need. Being fair does not mean everyone will always get the same things, as it depends on a person's assessed need.
- d. Self-help. Individual responsibility for change is important, if change is to occur.
- e. Knowing our limits. We know what we are good at and what we are not. There are limits to the help we can offer and where we cannot help, we always explain why.
- f. The Community. The individual is important but we have a bias towards the well-being of the community.
- g. A strength-based approach. In helping people we take into account what a person has and what they can do, rather than what they do not have and what they cannot do.

Achievements and Performance

Summary of main achievements;

- a. The hostel accommodation has helped over 80 people this year. Hostel occupancy levels have increased by 10% this year to 95.8%. This has made a difference with the prevention of street homelessness, with benefit to the public in Worcestershire and Worcester City. 35 people moved out of the hostel into private rented or other social housing, with only 2 returning.
- b. Provision of Cognitive Behavioural Therapy (CBT) counselling to over 70 people. The waiting time is less than 3 days which compares favorably to national NHS guidance under the IAPT programme (75% finish course of treatment within 6 weeks or 95% within 18 weeks)
- c. Three residents have taken part in our kitchen assistant scheme.
- d. Held Public Engagement Event and met over 320 guests. Took part in the first County Trauma Informed Care workshop and establishment of Adverse Childhood experience working group.
- e. Supported the Worcester Cares Homeless Forum. The membership expanded to include all Worcester street kitchens (soup kitchens), the co-design of an approach to support the use of Public Space Protection Orders and a pilot to reduce the amount of discarded sleeping bags in the City centre.

How our activities deliver public benefit

The main areas of activity and whom we try to help are described below. Also, we aid people who find themselves needing help to alleviate drug or alcohol addiction, often closely related to rough sleeping or homelessness.

The capabilities we have to meet these objectives include safe and secure accommodation, individual and group counselling, life skills training, job coaching and training.

The CEO was co-opted to the Board of Healthwatch Worcestershire, with specific responsibilities for homelessness health services.

St Paul's Hostel

St Paul's Hostel is central to our service. It has facilities for 46 people plus two self-contained resettlement flats on the same site. The Hostel is open 24 hours a day and provides accommodation, mostly single rooms, nutritious food and tenancy support. The Project Workers (often called Support Workers) undertake tasks to help people manage their accommodation and build self-efficacy in order to establish themselves as able to live an inter-dependent life.

St Paul's Resettlement Service

St Paul's own 2 properties and rent 2 Houses of Multiple Occupation (HMO) that are known as resettlement properties. These 18 beds provide the next step from the hostel, using the *Housing Ready* philosophy. From this stage, staff offer Housing Management services to help a person retain the tenancy, building resilience and self- efficacy.

St Paul's Tree of Life Project

The Tree of Life Big Lottery Project was a three year project, which finished at the end of Dec 19. Over the 3 years, this project has funded a full time Skills Development and Community Engagement Manager, a Chef and a training scheme for residents to train as Kitchen Assistants, along with Counselling services, Training and a contribution to general overheads. It is hoped that the appointment of a Fundraiser will help to secure the funding for these positions on an ongoing basis. The Creative group has now set up, under its own leadership, separate to St Paul's and relocated to a community centre.

St Paul's Counselling Service

The in-house CBT counselling service provides almost immediate access to an accredited counsellor for crisis intervention or therapy. The Big Lottery now funds 22 hours per week, resulting in over 1000 hours of availability. Service utilization is above 94% and we have further reduced the waiting time for appointments. Lottery Funding ended at the end of Dec 20, but money awarded from the Eveson Trust pays for 30 hours per week. This now allows us to offer counselling services to Housing First participants and to other agencies (e.g.

Maggs, Integrated Offender Management team) at no cost. Monthly supervision is also offered to staff.

Housing First Project

In March we were asked to lead the Worcestershire Housing First Pilot, funded by the Business rate Retention funding from Worcestershire County council and 4 district councils. The University of Worcester will evaluate the pilot using similar framework to the national housing First pilots in Manchester, Liverpool and Birmingham. The staff recruited were used in an interim capacity to support the "Everyone In" efforts during the Covid-19 emergency.

Capital Investment Programme

We have embarked upon a substantial capital investment programme circa £330K. This investment provides necessary fire and electrical compliance work, new heating boilers, upgrading the 10 year old CCTV system and a new door locking system. Platform Housing are project managing the programme and have given St Paul's an interest free loan to be paid back over 8 years to finance the project. Progress has been slowed by the Covid-19 emergency.

Financial Review

Increased occupancy and a higher level of donations have helped to substantially reduce the budgeted deficit for this financial year, which has been welcome news. The key financial risk for the next financial year is securing funding for the gap left by the end of the three year Big Lottery Funding. We have recruited a part time fundraiser and we are currently working on strategies to reduce this funding gap. The extent of the emergency Covid-19 pandemic is not yet known, but brings with it as yet, unknown financial risks.

Plans for future periods

Our future plans will focus on:

- Creating a work force of people who have the right skills, competencies and attitude of mind to work in a Trauma Informed way.
- Deliver Trauma-Informed services that meet the needs of the homeless person and prevent the need to re-access homeless services in the future.
- Change public attitudes towards homelessness at the local and regional level, so that the public want change and homelessness is less likely.
- Have sustainable income and a capital investment programme, so we can help homeless people until homelessness is ended.

Reserves policy

The Trustees have reviewed the charity's needs for reserves in accordance with the guidance issued by the Charity Commission and have taken into account the desirability of holding sufficient funds to meet unexpected disruption of the income flow. The level of 'free reserves' (excluding designated funds and revaluation reserves) is £715,882 (£667,219).

We will be paying back the £330K interest free loan to Platform Housing for the Hostel capital refurbishment/investment programme over 8 years. There is also currently a funding gap from Jan 20 onwards which may need to be partly financed by reserves, until a permanent funding solution has been found.

On this basis, The Trustees consider that the reserves are at a realistic level to ensure the effective and efficient running of the charity

Related Parties

None of our trustees receive remuneration or any benefit from their work with the charity. Any connection between a trustee or senior management of the charity with any grant providers, customers, suppliers or beneficiaries must be disclosed to the board of trustees.

The trustees and management also aim to maintain and develop sustainable relationships with local authorities and other charities/organisations as required.

Trustees' responsibilities

The trustees (who are also directors of St Paul's Hostel for the purposes of company law) are responsible for preparing the Trustees' Annual Report and the financial statements in accordance with applicable law and. United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102)
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The trustees are responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time, the financial position of the charitable company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

Approved by Board of Trustees on 9 November 2020

Claire Bridges - Chair and Trustee

Independent Examiner's report to the Trustees of St Paul's Hostel

I report to the charity trustees on my examination of the accounts of the company for the year ended 31 March 2020, which are set out on pages 11 to 23.

Responsibilities and basis of report

As the charity trustees of the company (and its directors for the purposes of company law) you are responsible for the preparation of the accounts in accordance with the requirements of the Companies Act 2006 ('the 2006 Act').

Having satisfied myself that the accounts of the company are not required to be audited under Part 16 of the 2006 Act and are eligible for independent examination, I report in respect of my examination of your company's accounts as carried out under section 145 of the Charities Act 2011 ('the 2011 Act'). In carrying out my examination I have followed the Directions given by the Charity Commission under section 145(5)(b) of the 2011 Act.

Independent examiner's statement

Since the company's gross income exceeded £250,000 your examiner must be a member of a body listed in section 145 of the 2011 Act. I confirm that I am qualified to undertake the examination because I am a member of the Association of Chartered Certified Accountants, which is one of the listed bodies.

I have completed my examination. I confirm that no matters have come to my attention in connection with the examination giving me cause to believe that in any material respect:

- accounting records were not kept in respect of the company as required by section 386 of the 2006 Act;
- 2. the accounts do not accord with those records; or
- the accounts do not comply with the accounting requirements of section 396 of the 2006 Act other than
 any requirement that the accounts give a 'true and fair view' which is not a matter considered as part of
 an independent examination; or
- 4. the accounts have not been prepared in accordance with the methods and principles of the Statement of Recommended Practice for accounting and reporting by charities [applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102).

I have no concerns and have come across no other matters in connection with the examination to which attention should be drawn in this report in order to enable a proper understanding of the accounts to be reached

Richard Dunkley FCCA CTA RD Accounting Limited Chartered Certified Accountants 12C Two Locks Hurst Business Park Brierley Hill West Midlands

DY5 1UU

Date 19 November 2020.

Statement of Financial Activities (including summary income and expenditure account) for the year ended 31 March 2020

		Unrestricted	Restricted	2020 Total funds	2019 Total funds
	Notes	funds £	funds		•
INCOME AND ENDOWMENTS FROM	unrez	Ľ	£	£	£
Donations and legacies	2	77,439	26,000	103,439	91,957
Charitable activities	4	666,253	147,331	813.584	779,679
Investment income	3	14,278	-	14,278	13,727
Total income		757,970	173,331	931,301	885,363
EXPENDITURE ON					
Direct charitable activities	5	543,342	178,532	721,874	681,376
Central overhead costs	6	210,952	8,236	219,188	<u>156,256</u>
					
Total expenditure		754,294	186,768	941,062	837,632
Net income/(expenditure)		3,676	(13,437)	(9,761)	47,731
Transfers between funds	21	(13)	13	`	
Net incoming/(outgoing) for the year before other recognised gains and losses		3,663	(13,424)	(9,761)	47,731
Gains/(losses) on revaluation of investments	13	(12,764)	<u></u> :	(12,764)	29,483
Net movement in funds		(9,101)	(13,424)	(22,525)	77,214
RECONCILIATION OF FUNDS	19	N.			
Total funds brought forward		924,448	24,787	949,235	872,021
TOTAL FUNDS CARRIED FORWARD		915,347	11,363	926,710	949,235

Company registration number: 03009035

Balance Sheet as at 31 March 2020

		Unrestricted funds	Restricted funds	2020 Total funds	2019 Total funds
	Notes	£	£	£	E
FIXED ASSETS Tangible assets Social investments	10 11	327,339 290,000	-	327,339 290,000	37,965 290,000
•		617,339	-	617,339	327,965
CURRENT ASSETS			٥		
Debtors Investments	12 13	16,542 390,345.	-	16,542 390,345	18,995 403,109.
Cash at bank and in hand		184,832	259,680	444,512	277,520
		575,177	259,680	851,399	699,624
CREDITORS Amounts falling due within one year	14	(68,711)	(248,317)	(317,028)	(78,354)
NET CURRENT ASSETS		506,466	11,363	534,371	621,270
TOTAL ASSETS LESS CURRENT LIABILITIES		1,140,347	11,363	1,151,710	949,235
CREDITORS Amounts falling due after more than one year	16	(225,000)	-	(225,000)	-
NET ASSETS		915,347	11,363	926,710	949,235
FUNDS	19				
Unrestricted funds				715,882	712,219
Revaluation reserve Restricted funds				199,465 11,363	212,229 24,787
				926,710	949,235
TOTAL FUNDS				740,710	777,233

For the year ending 31 March 2020 the company was entitled to exemption from audit under section 477 of the Companies Act 2006 relating to small companies.

Directors' responsibilities:

- The members have not required the company to obtain an audit of its accounts for the year in question in accordance with section 476;
- The directors acknowledge their responsibilities for complying with the requirements of the Act with respect to accounting records and the preparation of accounts.

These accounts are prepared in accordance with the special provisions of Part 15 of the Companies Act relating to small companies.

The financial statements were approved by the Board of Trustees on and were signed on its behalf by:

Crave Bridger

C Bridges - Chair

Statement of Cash Flows for the year ended 31 March 2020

	2020 £	2019 £
Net income / (expenditure) for year	(9,761)	47,731
Dividends receivable	(14,044)	(13,596)
Interest receivable	(234)	(131)
Depreciation and impairment of tangible fixed assets	55,403	11,064
(Increase) / decrease in debtors	2,453	15,101
Increase / (decrease) in creditors	463,674	10,886
Net cash flow from operating activities	497,491	71,055
Cash flow from investing activities	•	
Payments to acquire tangible fixed assets	(344,777)	(25,950)
Interest received	234	131
Dividends received	14,044	13,596
Net cash flow from investing activities	(330,499)	(12,223)
Net increase / (decrease) in cash and cash equivalents	166,992	58,832
Cash and cash equivalents at the beginning of the reporting period	277,520	218,688
Cash and cash equivalents at the beginning of the reporting period	444,512	277,520

Notes forming part of the financial statements for the year ended 31 March 2020

1 Accounting policies

(a) Basis of preparation

The financial statements of the charitable private company (incorporated in England and Wales), which is a public benefit entity under FRS 102, have been prepared in accordance with the Charities SORP (FRS 102) 'Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015)', Financial Reporting Standard 102 The Financial Reporting Standard applicable in the UK and Republic of Ireland' and the Companies Act 2006.

The financial statements are prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value. The financial statements are prepared in sterling which is the functional currency of the charity and rounded to the nearest £1.

The significant accounting policies applied in the preparation of these financial statements are set out below. These policies have been consistently applied to all years presented unless otherwise stated.

(b) Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes.

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements. Restricted funds are funds which are to be used in accordance with specific restrictions imposed by donors or which have been raised by the charity for particular purposes. The cost of raising and administering such funds are charged against the specific fund. The aim and use of each restricted fund is set out in the notes to the financial statements.

The charity does not currently have any endowment funds.

(c) Incoming resources

All incoming resources are included in the Statement of Financial Activities (SoFA) when the charity is legally entitled to the income after any performance conditions have been met, the amount can be measured reliably and it is probable that the income will be received.

Rental income in respect of the hostel and resettlement housing is included on an accruals basis in the period to which it relates.

For donations to be recognised the charity will have been notified of the amounts and the settlement date in writing.

For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received. At this point income is recognised. On occasion legacies will be notified to the charity however it is not possible to measure the amount expected to be distributed. On these occasions, the legacy is treated as a contingent asset and disclosed.

Income from government and other grants are recognised at fair value, when the charity has entitlement after any performance conditions have been met, it is probable that the income will be received and the amount can be measured reliably. If entitlement is not met, then these amounts are deferred.

(d) Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to the category. Expenditure is recognised where there is a legal or constructive obligation to make payments to third parties, it is probable that the settlement will be required and the amount of the obligation can be measured reliably. Where costs cannot be directly attributed to particular headings they are included in central overhead (support) costs. These include project management, finance, administration and general office overheads.

Investments

Investments are stated at market value at the balance sheet date. The SOFA includes the net gains and losses arising on revaluations and disposals throughout the year. Current asset investments are short term highly liquid investments and are held at fair value. These include cash on deposit and cash equivalents with a maturity of less than one year.

(e) Pension costs

The charitable company operates a defined contribution scheme for the benefit of its employees. The costs of contributions are recognised as an expense in the period to which they relate.

(f) Tangible fixed assets and depreciation

Tangible fixed assets costing more than £1,000 are capitalised and included at cost including any incidental expenses of acquisition.

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost on a straight-line basis over their expected useful economic lives as follows:

Freehold property Fixtures and fittings Motor vehicles Capital works programme nil over 4 to 5 years 25% on reducing balance over 7 to 8 years

(g) Finance and operating leases

Rentals applicable to operating leases are charged to the SOFA over the period in which the cost is incurred. No assets are currently held under finance leases.

(h) Going Concern

The financial statements have been prepared on a going concern basis as the trustees believe that no material uncertainties exist. The trustees have considered the level of funds held and the expected level of income and expenditure for 12 months from authorising these financial statements. The budgeted income and expenditure is sufficient with the level of reserves for the charity to be able to continue as a going concern.

(i) Tax

The charity is an exempt charity within the meaning of schedule 3 of the Charities Act 2011 and is considered to pass the tests set out in Paragraph 1 Schedule 6 Finance Act 2010 and therefore it meets the definition of a charitable company for UK corporation tax purposes.

(j) Debtors and creditors receivable / payable within one year

Debtors and creditors with no stated interest rate and receivable or payable within one year are recorded at transaction price. Any losses arising from impairment are recognised in expenditure.

(k) Programme related social investments

St Paul's owns two freehold properties, which are used as resettlement housing and thus specifically contribute to the charity's charitable purposes. These properties are held at market value provided this amount can be measured reliably otherwise they are measured at cost less any provision for diminution in value.

(I) Donated Goods, Services and Facilities

Donated professional services and donated facilities are recognised as income when the charity has control over the item, any conditions associated with the donated item have been met, the receipt of economic benefit from the use by the charity of the item is probable and that economic benefit can be measured reliably. In accordance with the Charities SORP (FRS 102), the general volunteer time is not recognised (refer to the trustees' annual report for more information about their contribution).

On receipt, donated professional services and donated facilities are recognised on the basis of the value of the gift to the charity which is the amount the charity would have been willing to pay to obtain services or facilities of equivalent economic benefit on the open market; a corresponding amount is then recognised in expenditure in the period of receipt.

The charity currently pays a management charge to Fortis Living for the use of the hostel which amounts to £43,063 per annum. Given the unique nature of the property and it purposes a market rental can not be measured accurately and therefore there are no donated facilities transactions recognised in respect of this facility.

2	Income	from	donations	and	legacies	
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Gifts and donations (see note 22) Grants	2020 £ 77,439 26,000	2019 £ 66,207 25,750 91,957
Grants received, included in the above, are as follows:	2020 £	2019 • £
Eveson Trust Albert Hunt Trust	21,000 5,000	25,750
	26,000	25,750
3 Investment income		
Dividends received Deposit account interest	2020 £ 14,044 234 14,278	2019 £ 13,596 131
4 Incoming Resources from Charitable Activities		
Housing Benefit Rent Private Rent Local Authority Grants & Service Contracts Big Lottery - Tree of Life Project National Lottery Community Fund Vestia Community Trust (Fusion) Worcester City Council - Housing First Sundry Income	2020 £ 565,454 98,639 - 102,782 37,873 - 6,676 2,160 813,584	2019 £ 525,073 99,218 2,368 135,000 15,860 2,160 779,679

5 Direct expenditure on charitable activities

	2020	2019
Hostel & Resettlement costs	£	£
Salaries, NI & Pension	399,034	360,526
Rents	64,963	77,662
Utilities	41,558	51,787
Repairs & Renewals	15,876	17,274
Insurances	9,585	12,238
Telephone	6,851	4,463
Food Costs	51,882	43,099
Client Welfare	9,585	9,503
Counselling Costs	40,070	38,432
Cleaning Consumables	14,914	15,922
Other Costs	1,456	1,908
Bad Debt Provision	11,809	14,535
	667,583	647,349
	2020	2040
M = 1 = 4 = 44	2020	2019
Project costs	£	£
Salaries, NI & Pension	•	17,124
Admin Costs	•	106
Travel	44300	166
Fundraising Costs	14,308	5,025
Lottery Community Fund - Hereford Vennture grant share	25,370	
Direct Project Costs	2,820	6,577
Client Welfare	6,241	5,014
Staff Training	5,552	45
Other Costs	·	15
	54,291	34,027
Total direct expenditure on charitable activities	721,874	681,376
6 Central overhead / support costs		
	2020	2019
	2020 £	2019 £
Salaries, NI & Pension	107,141	89,527 ·
Office Costs	8,783	12,811
IT Costs	8,988	11,587
Legal, Consultancy & Professional fees	16,253	
Subscriptions	4,375	4,668 3,452
Independent Exam and Accountancy fees	4,373 3,613	3,432 3,871
Staff Training/Welfare	12,136	17,955
Staff Recruitment	1,012	17,955
Bank Charges	1,484	1,146
Depreciation & (profit)/loss on disposal of assets	55,403	11,064
	219,188	156,256

7 Net Incoming/(outgoing) resources

Net resources are stated after charging/(crediting):

	2020	2019
	£	£
Independent Examiner's fee	600	623
Fees for Accountancy Services	754	781
Depreciation - owned assets	55,403	11,064
Operating leases for property	64,963	77,662
Operating leases for equipment	<u>6,769</u>	7,340

8 Trustees remuneration and expenses

There were no trustees' remuneration or other benefits for the year ended 31st March 2020 nor for the year ended 31st March 2019.

There were no trustees' expenses paid for the year ended 31 March 2020 (2019: NIL).

9 Staff costs

	2020	2019
Wages and salaries	461,875	429,378
Employers National Insurance	35,119	31,263
Defined contribution pension costs	9,184	5,623
	<u>506,178</u>	466,264

The average monthly number of employees during the year was 24 (2019: 25). The average number of full time equivalent employee was estimated to be 15 (2019: 16)

No employees received emoluments in excess of £60,000 during the year (excluding employer's pension contributions).

Total remuneration paid to key management personnel was £84,300 (2019: £81,915) during the year (excluding employers pension contributions).

The charity contributes to individual pension schemes, which are defined contribution pension schemes, and the amounts charged to the income and expenditure accounts for the year are as stated above.

10 Tangible Fixed Assets

	Fixtures and fittings £	Motor vehicles £	Totals £
COST			
At 1st April 2019	192,958	11,750	204,708
Additions	341,277	3,500	344,777
Disposals	<u>(57,017</u>)		<u>(57,017</u>)
At 31st March 2020	<u>591,252</u>	<u>15,250</u>	606,502
DEPRECIATION			
At 1st April 2019	155,491	11,252	166,743
Charge for year	54,403	-1,000	55,403
Eliminated on disposal	<u>(57,017</u>)	· · ·	<u>(57,017</u>)
At 31st March 2020 .	266,911	12,252	279,163
NET BOOK VALUE			
At 31st March 2019	<u>37,467</u>	<u>498</u>	37,965
At 31st March 2020	324,341	2,998	327,339
11 Social Investments - programme related		,	
		Freehold	
		Property £	Totals £
COST OR VALUATION			
At 1st April 2019		290,000	290,000
Additions		•	•
Revaluations .			•
Disposals			
At 31st March 2020		290,000	290,000

A freehold property with an original cost of £40,880 was revalued to £150,000 on 31 March 2013 by the trustees following an offer from a third party to purchase the property.

12 Debtors: Amounts falling due within one year

	2020	2019
	£	£
Trade debtors	12,024	14,171
Prepayments and accrued income	4,518	4,824
	<u> 16,542</u>	18,995

13 Current asset investments

•	. 1	•		2020	2019
				£	£
COIF Charities Investment Fund				90,345	403,109

The movement in the year of £12,764 is in relation to changes in market value, there were no disposals in the year. The original cost of the investment was £300,000.

14 Creditors: amounts falling due within one year

	2020	2019
	£	£
Trade Creditors	6,736	27,194
Accruals	10,381	8,336
Deferred Income (see following note)	250,736	30,624
Social Security & other taxes	11,395	8,496
Other creditors	1,780	3,704
Concessionary loan - Platform Housing	36,000	
	<u>317,028</u>	78,354

15 Deferred incoming resources

Incoming resources are deferred in accordance with section 5.24 of the Statement of Recommended Practice (FRS102) whereby income is subject to performance-related condition.

	1.4.19 £	Received during the year £	Released to revenue £	31.3.20 £
Eveson Charitable Trust - Support Worker	21,000	55,200	(21,000)	55,200
Big Sleep Out	9,624	2,419	(9,624)	2,419
National Lottery Community Funding	•	42,000	(37,783)	4,127
Worcester City Council - Housing First	-	195,666	(6,676)	188,990
	18,750	295,285	(75,083)	250,736

16 Creditors due over 1 year

Concessionary loan - Platform Housing	2020 £ <u>225,000</u>	2019 £
	225,000	

Amounts due over 5 years is £81,000 (2019: £Nil).

An interest free loan from Platform Housing was taken out in December 2019 to cover extensive capital works undertaken at the Hostel (as represented within fixed assets). The loan is deemed to be a 'Concessionary Loan' in accordance with paragraph PBE34.88 of FRS102 and therefore has not been discounted.

17 Operating lease commitments

Total future minimum lease payments under non-cancellable operating leases are as follows:

	2020 £	2019 £
Not later than one year Later than one and not later than five years Later than five years	28,655 42,705	29,240 69,061 2,298
	71,360	100,600

18 Related parties

There were no related party transactions in the year (2019: None).

19 Movement in funds		Incoming	Resources	Gains and	<u>Transfers</u>	
Unrestricted funds	At 1.4.19	resources	<u>expenses</u>	<u>losses</u>		At 31.3.20
General fund	(/7.240	757,970	(754.204)		44,987	745 003
Infrastructure fund	667,219	/5/,9/0	(754,294)	•	(45,000)	715,882
Revaluation reserve	45,000 212,229	•	•	(12,764)	(45,000)	199,465
Revaluation reserve	212,229	•	•	(12,704)	•	177,400
•	924,448	757,970	(754, 294)	(12,764)	(13)	915,347
Restricted funds	12.,	, , , , , ,	(,_,,,	(,,	(,	,
Personalisation fund	6,228		(6,241)		13	
Big Lottery Fund	18,559	102,782	(121,341)		•	•
Eveson Trust - Support Worker		21,000	(21,000)			
Albert Hunt Trust		5,000			•	5,000
Worcester City Council - Housing First		6,676	(5,436)			1,240
National Lottery Community Fund - Wyre Severn Project	•	37,873	(32,750)		•	5,123
• • • • • • • • • • • • • • • • • • • •	24,787	173,331	(186,768)	•	13	11,363
Total funds	949,235	931,301	(941,062)	(12,764)		926,710
Prior year movement in funds						
·		Incoming	Resources	Gains and	Transfers	
	At 1.4.18	resources	expenses	losses		At 31.3.19
Unrestricted funds						
General fund	614,556	706,385	(653,722)	•	-	667,219
Infrastructure fund	45,000	•	•	•	•	45,000
Revaluation reserve	182,746	•	-	29,483	-	212,229
	842,302	706,385	(653,722)	29,483	•	924,448
Restricted funds				•		
Personalisation fund	11,242		(5,014)	•	•	6,228
Discharge Homeless	•	2,368	(2,368)	-	•	•
Big Lottery Fund	18,477	135,000	(134,918)	•	•	18,559
Lottery - Fusion	•	15,860	(15,860)	•	•	
Eveson Trust - Support Worker	•	2 <u>5,750</u>	(25,750)	. •	<u> </u>	<u> </u>
	29,719	178,978	(183,910)	•	•	24,787
Total funds	872.021	885,363	(837,632)	29,483		949,235

20 Purpose of funds

Infrastructure fund

Improvements to the fabric of the buildings. This fund has now been utilised as a result of significant capital works undertaken during the year.

Personalisation fund

Ad hoc and essential purchases of services or products that help people to develop self-efficacy. For example, train tickets to re-connect with relatives, or activities to build self-confidence.

Big Lottery Fund - Tree of Life Project

These funds are designated to the delivery of the agreed project outcomes as below:

- Outcome 1: A more tolerant community, because we have explained the causes and effects of homelessness and single homeless will feel less stigmatized.
- Outcome 2: Single homeless improve their numeracy, literacy and digital skills through attending the skill development activities in the project.
- Outcome 3: There will be an improvement in the self-esteem and self-confidence of single homelessness people who use the project.
- Outcome 4: Single homeless will improve their employment opportunities by using the project to improve their motivation and work readiness.

This project ended in December 2019.

Eveson Trust - Support Worker

A grant was received from Eveson Trust to finance the role of Trauma Informed Practice Manager for 12 months, to better reflect our shift towards a trauma informed ethos.

Albert Hunt Trust

A grant was awarded to help pay salary costs for residents employed through our Kitchen Assistant Training Programme.

Worcester City Council - Housing First

A pilot scheme commenced mid-March 20, funded by Worcester City Council. Housing First is an internationally recognised and evidence-based model of housing and support for those with chronic housing, health and social care needs. The aim of Housing First is to end repeat and chronic homelessness for a group of people for whom other services are ineffective. The overall philosophy of Housing First is to provide a stable, independent home and intensive personalised support and case management, to homeless people with multiple and complex needs. Housing First is a different model because it provides housing 'first', as a matter of right, rather than 'last' or as a reward.

National Lottery Community Fund - Wyre Severn Project

A joint venture with Hereford based Vennture Charity, to examine how homelessness services can improve, by putting the people who have lived experiences, in the lead.

21 Material transfers between funds

The only material fund transfer is in relation to the Infrastructure fund which is detailed above.

22 Donations and gifts

Donations & Legacies £250 and above	2020	2019
A Graham		1,500
Barclays - Worcester Ambassadors Ball Raffle	1,000	1,000
Bedwardine Funeral Parlour re Ryan Harford Deceased	420	-
Big Sleepout - Debra Morris	-	309
Bromyard Rd Methodist Church	300	300
CEO Big Steep Out	11,371	12,893
Mr Charles Glossop	500	-
Church of St Martins with St Peter	-	1,097
Corbett Medical Practice	250	• •
David Mead	•	289
Donation from funeral of Mr Ray Mace	-	1,077
E J Gummery		257
Earlby Property Investment & Consultancy	10,000	•
Fine & Country Homes	400	700
G L Richardson	•	250
G Lowman	-	344
Girls & Boys Brigade	•	1,000
Happiness for life	500	-
Harrison Clark Rickerby	1,000	
Head Turner Search	•	311
ISO Quality Services		388
Kings School	774	-
Keith Hudson	1,218	-
Keith Oswell	350	•
Lesley Cleaver in memory of Mark Dean	-	4,000
Mark Dean's Family Trust	-	1,000
McCabe & Owens in memory of John McCabe	-	1,041
Mr & Mrs Grotefeld	•	261
Mr & Mrs Seyler	-	290
PCC of St George with St Mary Magdalene	500	
Openbox Foundation		10,000
Paul Hudson	750	488
Pauline Thorpe	•	250
Pauline Whittaker	•	281
PCC of Kempsey	-	646
PCC of St Barnabas With Christchurch re Robin Sykes Funeral	250	-
PCC of St Martin in the Cornmarket	•	280
Persimmon Homes	-	500
Pete Middleton Funeral collection	619	
Ratcliff Foundation		1,500
Robin Sykes Funeral collection	1,029	-
Rodway Family Charitable Trust	500	500
Sean Wrafter	1,181	1,031
Six Masters' Charities	2,000	2,500
Springmasters Ltd	1,000	1,000
St Martins in Cornmarket	300	-
St Martins with St Peters PCC	560	-
St Nicholas Church Worcs		275
St Peter's Baptist Church	1,000	1,000
St Peter's Harvest Festival	394	-
WA Cricket Day	870	• • · · · =
Worc Music Festival to Creative Group		4,110
Worcester Ambassadors Fundraising	18,099	-
Worcester Ambassadors Annual Ball	1,000	•
26		

St Paul's Hostel - Annual Report and Financial Statements Year ended 31 March 2020

Total Donations	77,439	66,208
Gift Aid	2,439	894
Anonymous, sundry smaller & personal donations	11,272	9,391
Anonymous Donations over £250	2,063	2,550
Total Donations £250 and above	61,665	53,373
Worcester Lottery	387	
Worcester Strictly 6	1,650	٠.
Worcester Racecourse Collection	•	305
Worcs City Parish Relief in Need	900	400
Worcester Baptist Church	. 593	-