#### **Rule 2.47**

The Insolvency Act 1986

# Administrator's progress report

Name of Company

Jeffery (Wandsworth) Limited

Company number

02981649

In the

High Court of Justice, Companies Court Chancery Division

Court case number 9493 of 2012

9493 0

(a) Insert full name(s) and address(es) of administrator(s)

I/We (a)
Gregory Andrew Palfrey
Smith & Williamson LLP
Imperial House
18-21 Kings Park Road
Southampton

David John Blenkarn Smith & Williamson LLP Imperial House 18-21 Kings Park Road Southampton Hampshire

administrator(s) of the above company attach a progress report for the period

From

SO15 2AT

(b) Insert date

(b) 31 October 2014

10

(b) 30 April 2015

Signed

Joint / Administrator(s)

Dated

14 May 2015

#### **Contact Details**:

You do not have to give any contact information in the box opposite but if you do, it will help Companies House to contact you if there is a query on the form

The contact information that you give will be visible to searchers of the public record

Smith & Williamson LLP Imperial House 18-21 Kings Park Road Southampton SO15 2AT

Gregory Andrew Palfrey

DX Number 49667 Southampton 2

023 8082 7600 DX Exchange

COMPANIES HOUSE

When you have completed and signed this form, please send it to the Registrar of Companies at -

Companies House, Crown Way, Cardiff CF14 3UZ DX 33050 Cardiff

Z | Z



A31 \_, \_ 20/05/20/15ter recinfology Limited, Glasgow, Scotland

Imperial House • 18 - 21 Kings Park Road • Southampton • SO15 2AT Phone 023 8082 7600 • Fax 023 8082 7601 • DX 49667 Southampton 2 www.smith.williamson.co.uk

The affairs, business and property of the Company are being managed by the administrators

Gregory Andrew Patfrey and David John Blenkarn who act as agents of the Company and without personal liability

Gregory Andrew Patfrey and David John Blenkarn are licensed as insolvency practitioners in the UK by

the Institute of Chartered Accountants in England and Wales

#### **Smith & Williamson LLP**

The word partner is used to refer to a member of Smith & Williamson LLP A list of members is available at the registered office
Registered in England at 25 Moorgate London EC2R 6AY No OC369631
Regulated by the Institute of Chartered Accountants in England and Wales for a range of investment business activities
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# Jeffery (Wandsworth) Limited T/A Phoenix (in administration)

Joint administrators' progress report for the period from 31 October 2014 to 30 April 2015



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## 1. Glossary

Abbreviation	Description					
the Company	Jeffery (Wandsworth) Limited T/A Phoenix					
the administrators/joint administrators	Gregory Andrew Palfrey and David John Blenkarn					
SIP	Statement of Insolvency Practice (England & Wales)					
IA86	Insolvency Act 1986					
-	If preceded by S this denotes a section number					
Sch B1	Schedule B1 to the Insolvency Act 1986					
	If preceded by P this denotes a paragraph number					
IR86	Insolvency Rules 1986					
	If preceded by R this denotes a rule number					
SOA	Statement of Affairs					
ETR	Estimated to realise					
HMRC	HM Revenue & Customs					
QFCH	Qualifying Floating Charge Holder ~ a secured creditor who has the power to appoint an administrator					
Whitmore's	Whitmore's of Edenbridge Limited (now Go Motor Retailing Limited)					

Note The IA86 and IR86 have been subject to a number of significant amendments since their original issue, including a number of substantial and important changes in April 2010 References to IA86 and IR86 in this report are to the legislation as it applies to this case

#### 2. Introduction

This report provides an update on the progress in the administration of the Company for the six month period ended 30 April 2015. It should be read in conjunction with any previous reports. By way of reminder, we, Gregory Andrew Palfrey and David John Blenkarn, of Smith & Williamson LLP, Imperial House, 18-21 Kings Park Road, Southampton, Hampshire, SO15 2AT, were appointed administrators of the Company on 19 December 2012.

Statutory information in respect of the Company and the administration is set out at Appendix I.

## 3. Extension

The Administrators consider it necessary and appropriate to extend the administration of the Company by a further 24 months. This will be done by way of application to the Court under P76 Sch B1.

The extension is being requested to allow the administrators to further investigate whether to bring claims on behalf of the Company against one or more third parties. Such claims, if brought, may lead to further significant recoveries in the administration but it is not presently anticipated that such claims would result in any dividend being payable to unsecured creditors due to the shortfall owing to the secured creditors.

## 4. Progress of the administration

Attached at Appendix II is our receipts and payments account for the period from 31 October 2014 to 30 April 2015. This account includes cumulative figures for the period from 19 December 2012 to 30 April 2015.

The receipts and payments account also includes a comparison with the director's SOA values.

#### 4.1. Sale of business and assets

Our previous reports provided details of the sale of the Company's business and assets to Whitmore's, including the provision that Whitmore's would pay a proportion (50%) of any net profit greater than £50,000 generated from the business acquired in the year after acquisition.

During the reporting period we have concluded, based on the information available to and obtained by us, that there will be no further balance payable by Whitmore's.

#### 4.2. Other matters

During the period of this report we have also:

- Continued to investigate the potential for bringing claims on behalf of the Company
  against one or more third parties with a view to achieving further recoveries in the
  administration. During this period, we have received a contribution of £25,000
  from GMUK, one of the secured creditors of the Company, in respect of the costs of
  these investigations. While further enquines are ongoing the administrators have
  concluded that disclosure of further details of the nature of the claim and the
  potential defendants would be inappropriate.
- Undertaken planning and preparation for the application being made for a further extension of 24 months to the administration period.
- Obtained Corporation Tax clearance from HMRC

#### 4.3. Assets still to be realised

Other than any potential realisations from the actions referred to in sections 3 and 4.2 we are not aware of any further realisations to be made.

## 5. Investigations

As previously reported we have complied with our duty under the Company Directors Disqualification Act 1986 to make a submission to the Secretary of State for Business,

Innovation and Skills on the conduct of all those persons who were directors at the date the Company entered administration or who held office at any time during the three years immediately preceding the administration. As all submissions are strictly confidential we are unable to disclose their content.

Other than the ongoing enquiries in respect of possible claims by the Company referred to in sections 3 and 4.2 we are not aware of any further matters that require investigation or should be brought to the attention of the creditors and the position regarding investigations remains as stated in our previous reports.

#### 6. Pre-administration costs

As previously reported, on 28 May 2013 the following amounts in respect of preadministration costs were approved:

Recipient	Brief description of services provided	Amount paid £
Smith & Williamson LLP	Joint Administrators' pre-appointment costs	72,075
Blake Lapthorn	Pre-appointment legal costs relating to the pre-pack sale	13,474
Edward Symmons	Valuation of plant and equipment / site security	6,467
Colliers International	Valuation of leasehold property	1,500
Total		93,516

All payments were made prior to the period covered by this report. There are no further pre-administration expenses to be paid.

#### 7. Administrators' remuneration

The secured and/or preferential creditors approved that the basis of the administrators' remuneration be fixed by reference to the time properly spent by them and their staff in attending to matters arising in the administration.

The administrators' time costs are:

	Total	Total	Average	Fees
Period	hours	costs	hourly rate	drawn
	hrs	£	£/hr	£
19 December 2012 to 18 June 2013	600 85	119,035 10	198 11	82,183 10
19 June 2013 to 31 October 2014	102 85	21,882 50	212 76	56,943 25
1 November 2014 to 30 April 2014	164 40	35,189 25	214 05	13,343 25
1 May 2014 to 30 October 2014	97 00	23,344 25	240 66	-
31 October 2014 to 30 April 2014	174 50	34,419 50	197 25	29,338 00
Total	1,139 60	233,870 60	205 22	181,807 60

Attached as Appendix III is a time analysis which provides details of the activity costs incurred by staff grade during the period of this report in respect of the costs fixed by reference to time properly spent by the administrators and their staff in attending to matters arising in the administration. Details of work carried out in the period are also included in the appendix.

Also attached as Appendix IV, is a cumulative time analysis for the period from 19 December 2012 to 30 April 2015 which provides details of the administrators' time costs since appointment. A total of £181,808 has been drawn on account of these costs.

A copy of 'A Creditors' Guide to Administrators' Fees' is available on request or can be downloaded from the R3 website at the following address

http://www.r3.org.uk/media/documents/publications/professional/Guide\_to\_Administrator s\_Fees\_Nov2011.pdf

Details of Smith & Williamson LLP's charge out rates and policies in relation to the use of staff are provided at Appendix V.

## 8. Administration expenses

#### 8.1. Subcontractors

We have not utilised the services of any subcontractors during this period.

## 8.2. Professional advisers

We have used the professional advisers listed below during this period. We have also indicated alongside the basis of our fee arrangement with them, which is subject to review on a regular basis.

Name of professional adviser/Service(s)	Basis of fee arrangement	Costs incurred in current period	Costs paid in current period £	Total costs outstanding at period end
Blake Morgan (legal advice re administration extension application)	Hourly rate and disbursements	6,700 00	2,650 00	4,250 00

Note Total costs outstanding may include costs incurred in prior periods, but not yet paid

We have also received advice from Duane Morris solicitors in respect of the investigations referred to in prior sections of this report. The costs of Duane Morris in providing this advice have been met directly by GMUK, one of the secured creditors of the Company. Costs paid by GMUK in this respect are in addition to the contribution of £25,000 received into the administration estate to fund the investigation work referred to in Section 4.2.

#### 8.3. Administrators' disbursements

We have paid and/or incurred the following disbursements in the current period

Description	Incurred in current period	Paid in current period £	Total costs outstanding at period end £
Storage and archiving costs	77.09	26.77	77 09
Administrators' bonds	40 00	50 00	40 00
Company searches	*	2 00	-
Travel & subsistence	-	71 93	-
Total	117 09	150 70	117 09

Note Total costs outstanding may include costs incurred in prior periods, but not yet paid

## 8.4. Other expenses

Other expenses (i.e. those not detailed in the preceding sections) paid during the period covered by this report are shown in the receipts and payments summary at Appendix II Detailed below are those expenses which we consider to be significant in the context of this case. Also detailed below are expenses incurred but not paid in the current period:

				Total costs
Supplier/Service	Nature of	Incurred in	Paid in	outstanding at
provider	expense incurred	current period	current period	period end
		£	<u>£</u>	£
RDS Global	Computing costs in relation to accessing Company's historic accouting data as part of investigation work	709 55	709 55	-

Note Total costs outstanding may include costs incurred in prior periods, but not yet paid

## 8.5. Policies regarding use of third parties and disbursement recovery

Appendix V provides details of Smith & Williamson LLP's policies in relation to the use of subcontractors and professional advisers, and the recovery of disbursements.

#### 9. Estimated outcome for creditors

The estimated outcome for each class of creditors is set out below.

#### 9.1. Secured creditors

#### 9.1.1. RBSIF

RBSIF provided invoice discounting facilities to the Company. RBSIF holds a fixed and floating charge debenture dated 1 May 2012 over the Company's assets. In addition to the charge RBSIF took an assignment of debtors relating to the Company's service, bodyshop and parts operations.

RBSIF was paid in full, including termination charges, from the Company's book debts.

Details of the balance due to RBSIF, its recoveries from the Company's debtors and termination fees were disclosed in our previous reports.

#### 9.1.2. GMAC

As previously reported GMAC held a number of charges over the Company's assets, with a total debt outstanding of £1,713k.

During the period covered by this report a further £8,500 has been paid to GMAC under its floating charge, bringing the total amount paid during the administration to £1,158,511.

It is not anticipated that any further amounts will be paid to GMAC unless there is a significant recovery from the ongoing investigations.

#### 9.1.3. GM

GM holds a fixed and floating charge debenture dated 2 December 1994 over the Company's assets

At the date of our appointment the balance outstanding to GM was estimated to be £2,597k. We do not anticipate that any distribution will be made to GM from the administration unless there is a very substantial recovery from the ongoing investigations

## 9.2. Prescribed Part

We do not believe that there is a requirement to create a fund out of the Company's net floating charge property for unsecured creditors, on the basis that there was no balance outstanding to RBS, RBSIF have been repaid in full from assigned book debts and the floating charges of GMAC and GM were both created prior to 15 September 2003.

#### 9.3. Preferential creditors

As previously reported, preferential claims have been paid in full. The total sum distributed to preferential creditors was £8,268, the distribution having been declared on 15 January 2014.

#### 9.4. Unsecured creditors

Total claims as per the director's SOA were £1,373k and we estimate actual claims to be of this order.

Due to insufficient realisations from the Company's assets we confirm that no dividend to unsecured creditors will be made in this case.

## 10. Outstanding matters

The remaining actions to be concluded in the administration are as follows.

- Further investigation of potential claims that may be brought by the Company.
- · Closure of the administration, including preparing and issuing the final report.

## 11. Ending the administration

No decision has yet been made regarding choice of exit route.

Following an initial extension of the administration period to 18 June 2014 with the consent of the secured and preferential creditors, an additional extension to the administration period to 18 June 2015 was granted by the Court to allow the administrators to further investigate whether to bring claims on behalf of the Company against one or more third parties.

In order to allow the administrators to continue to investigate any potential claims, a further application is now being made to Court for an order to extend the administration period by a further 24 months.

The administrators will be discharged from liability under P98(3) of Sch B1 immediately upon their appointment as administrators ceasing to have effect.

Authorisation for discharge from liability was granted by the secured and preferential creditors, by virtue of a resolution by correspondence passed on 28 May 2013.

#### 12. Creditors' rights

Within 21 days of the receipt of this report, a secured creditor, or an unsecured creditor (with the concurrence of at least 5% in value of the unsecured creditors or otherwise with the court's permission) may request in writing that the administrators provide further information about their remuneration or expenses which have been itemised in this report

Any secured creditor, or an unsecured creditor (with the concurrence of at least 10% in value of the unsecured creditors or otherwise with the court's permission) may within 8 weeks of receipt of this report make an application to court on the grounds that, in all the circumstances, the basis fixed for the administrators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred (including any paid) by the administrators, as set out in this report, are excessive.

These rights apply only to matters which have not been disclosed in previous reports.

Further information regarding creditors' rights is available on application to the administrators

## 13. Next report

We are required to provide a further report on the progress of the administration within one month of the end of the next six month period of the administration unless we have concluded matters prior to this, in which case we will write to all creditors with our final report.

**Gregory Andrew Palfrey and David John Blenkarn** 

Joint Administrators Date: 8 May 2015

## Statutory information

Relevant Court

High Court of Justice

Court Reference

I

9493 of 2012

Trading Name(s)

Phoenix Vauxhall, Phoenix Chevrolet, Phoenix SAAB

Trading Addresses

80 Plough Lane, Wimbledon, London, SW17 0BW

Former Name(s)

Jeffrey (Wandsworth) Limited

Registered Office

Imperial House, 18-21 Kings Park Road, Southampton,

Hampshire SO15 2AT

(Formerly 10 Chiswell Street, London, EC1Y 4UQ)

Registered Number

Joint Administrators

Gregory Andrew Palfrey and David John Blenkarn both of Imperial House, 18-21 Kings Park Road, Southampton, SO15

2AT

(IP No(s) 9060 and 6676)

In accordance with P100 (2) Sch B1 1A 86 a statement has been made authorising the Joint Administrators to act jointly

and severally.

**Date of Appointment** 

19 December 2012

**Appointor** 

General Motors UK Ltd

Extension to period of

administration

Initial extension to 18 June 2014 with the consent of the

secured and preferential creditors.

A further extension to 18 June 2015 was granted by the

Court on 10 June 2014.

## II Receipts and payments account

## Receipts and payments account to 30 April 2015

			FIXED CHARGE			FLOATING CHARG	E
Statement of Affairs £	P.	rom 19/12/2012 To 30/10/2014	31/10/2014 30/04/2015 £	19/12/2012 30/04/2015 E	19/12/2012 30/10/2014 £	31/10/2014 30/04/2015	19/12/2012 30/04/2015 É
=	RECEIPTS	=	-	_	_	•	-
	Goodwill	25 000 00	-	25,000.00			
113 865 00	Leasehold Property (1) Plant & Equipment				1 00 93 944 00		1 00 93,944 00
113 003 00	Motor Vehicles	-			13 000 00		13 000 00
311 265 00	Stock/WIP	•	•		25,712 98		25 712 98
1 132 417 00	Book Debts	•	•		282,720 08		282 720 08
	Pre-appointment PDQ receipts RBS Debtor funds on trust		-		27,392 94 48 525 53		27,392 94 48 525 53
	Pent apportionment	_			10 235 11	•	48 525 53 10 235 11
301,872 00	Prepayments	-	-		934 114 18		934 114 18
363 314 00	Cash at Bank	-	-		15 152 35	-	15 152 35
	Property Licence Fee	•	-		100,849 18		100,849 18
	Rent (under licence agreement) Property licence fee refund	-	•	Ï	(86 328 89)		(86 328 89)
	Third Party Costs Contribution	-	-		(14,520 29)	25 000 00	(14,520 29) 25,000 00
	Bank Interest Gross	20 67	•	20 67	1,505 16	23 000 00	1,505 16
	Bank Interest Net of Tax	-			67 90		67 90
	Bonus adjustment	-	•		9 953 99		9 953 99
	Third party monies (receipts)	•	-		32,025 06		32,025 06
	Third party monies (payments) Cash held on site on appointment	•	-		(32 025 06) 3 475 95		(32,025 06) 3,475 95
	Sundry refunds	-			6 874 07		6 874 07
	Rates Refunds		-		82,020 24		82,020 24
	Sundry receipts				1,365,18		1,365,18
2.222.733.00		25,020,67		25.020.67	1.556.060.66	25,000,00	1.581.060.66
	PAYMENTS						
	RBSIF debtor funds on trust	-	-	•	48 525 53		48,525 53
	Legal Fees re Appointment	-			2 280 00		2 280 00
	Legal Disbursements re Appointment	-		•	80 80		80 80
	Pre-appointment legal fees Pre-appointment legal expenses	•			13 435 00 38 82		13 435 00 38 87
	Pre-appointment agents fees				6 467 00		6 467 00
	Joint Administrators pre appointment fees	5 000 00		5 000 00	67,075 00		67 075 00
	Joint Administrators pre-appointment expense	es -		•	3 973 42		3,973 42
	Joint Administrators fees	-		•	152,469 60	29 338 00	181,807 60
	Joint Administrators expenses  Book Debt Collection Fees	•		•	690 58 16,676 78	150 70	841 28 16 676 78
	Agents Fees	_		_	4 292,40		4 292 40
	Agents Expenses			-	2 275 76		2 275 76
	Legal Fees	-	-		19 385 00	2 650 <b>0</b> 0	22 035 00
	Legal Expenses	-			754 00		754 OQ
	Corporation Tax Bodyshop rectification settlement	•			200 00 3 000 00		200 00 3 000 00
	Insurance of Assets	-			2,363 09		2,363.09
	Amex Charges	-			32 87		32 87
	Computing Costs	-			2 352 88	709 55	3 062 43
	Invoice Discounting Termination Charges				32 312.57		32,312 57
	Bank Charges	10 00		10 00	804 85 144 70		804 85 144 70
	Sundry expenses Secured Creditors	•			144 /0		177 /0
7,848 540 76	GMAC UK Pic	20,010 67		20.010 67	1 130,000 00	8,500 00	1,138,500 00
	Preferential creditors					-,	
8 343 00	Employee Wages & Holiday pay	-			8,268 79		8,268 78
	Cancelled preferential dividend cheques	25 020 67		25 020 67	1 517,879 83	41 348 25	1 559 228 08
	Balances in hand	23 020 67		23 020 67	1 317,079 83	41 340 25	1 339 228 08
	Net VAT Receivable/(Payable)				1		6 569 65
	Current Account (non-interest bearing)			<del></del>	l		15,262,93
				25,020,67	I		1,581,060,66
				<del></del>			·

## Notes and further information required by SIP 7

- Smith & Williamson received £20,000 on account of pre-appointment fees from outside the estate. These fees were paid by the Company prior to our appointment in respect of advice provided to it relating to its financial position and the options available to it.
- · Details of significant expenses paid are provided in the body of our report.
- Details of payments made to sub-contractors are shown in the body of our report.
- Information concerning our remuneration and disbursements incurred is provided in the body of the report.
- Information concerning the ability to challenge remuneration and expenses of the administration is provided in our report.
- The liquidation bank account was interest bearing up to 3 December 2013 and was put
  on a non-interest bearing basis after this date to allow the Company's tax affairs to be
  brought to a conclusion and to save the costs of administering relatively small amounts
  of interest.

- · There are no foreign currency holdings.
- All amounts in the receipts and payments account are shown exclusive of VAT. VAT is
  expected to be payable / recoverable on all transactions in the estate subject to VAT.
  In the event of any variations to this, such amounts would be disclosed as irrecoverable
  VAT
- The entries in the receipts and payments summary entitled 'Third party monies' relate to balances received by Whitmore's that were due to the Company, and balances received by the Company due to Whitmore's. A detailed reconciliation of these balances has been undertaken between us and Whitmore's and all payments required have been made.
- As outlined in previous reports, the receipt entitled 'Property Licence Fee' above relates
  to funds paid by the purchaser in respect of its occupation of the Company's leased
  premises under licence pending the agreement of a new lease, which have been paid to
  the landlords of the properties in respect of rent due or refunded to Whitmore's as
  appropriate.
- Included within the heading 'Joint Administrators' pre-appointment expenses' is a payment of £1,500.00 to Colliers International, which is detailed in Section 6.
- The cash balance held includes the sum of £19.76 relating to unbanked and expired preferential dividend cheques. Should the parties entitled to these funds come forward the payments will be re-issued, otherwise they will be paid into the Insolvency Services Account as unclaimed dividends once the Company is dissolved.

## III Time analysis for the period

#### From 31 October 2014 to 30 April 2015

			Other Senior	Assistants &	T	otai	Ave Rate
	Partner	Managers	Professionals	Support Staff	Hours	£	E/hr
Activity	L		Hours				لـــــــــــــــــــــــــــــــــــــ
Administration and Planning							
Statutory, returns, reports and meetings	2 10	1 10	21 35		24 55	5,191 25	211 46
Cashlering general, including bonding		1 55	1 15		2 70	520 25	192 69
Job planning, reviews and progresssion	9 05	0 15	7 40		16 60	4 400 50	265 09
Post-appointment taxation	0 50		2 35		2 85	633 25	222 19
File and information management inc redirected post			0 50	0 50	1 00	112 50	112 50
Agents and advisers, general	0 20		1 05	0 15	1 40	269 25	192 32
	11 85	2 80	33 80	0 65	49 10	11,127 00	226 62
Investigations				·			
Investigations of legal claims	25 15	39 35	49 45	0 75	114 70	20,933 75	182 51
Filing - Investigations			0 10		0 10	19 50	195 OB
	25 15	39 35	49 55	0 75	114 80	20,953 25	182 52
Realisation of Assets							
Sale of business, post completion matters	0 25	0 15	0 80		1 20	274 50	228 75
Other	<u> </u>		0 60		0 60	117 00	195 00
	0 25	0 15	1 40	0 00	1 80	391 50	217 50
Creditors							
Secured creditors	1 00		3 70		4 70	1,071 50	227 98
Employees and pensions (other)		0 05	2 00		2 05	400 50	195 37
Crown		0 15			0 15	43 50	290 00
Unsecured creditors		0 65	1 25		1 90	432 25	227 50
	1 00	0.85	6 95	0 00	8 80	1,947 75	221 34
Total Hours - Period	38 25	43 15	91 70	1 40	174 50	<del></del>	
Total £ - Period	12,861 50	7,910 25	13,586 25	61 50	1/4 30	34,419 50	197 25
Total 2 - Feriou	112,001 30	7,910 25	13,380 23	01 30		34,419 30	197 25
Total Hours - Brought Forward	125 50	219 05	607 35	13 20	965 10		
Total £ - Brought Forward	44,342 25	56,083 75	98,552 50	472 60		199 451 10	206 66
( <del></del>	1 162 75	252.20	500.05	14.50	1 4 2 2 2 2 2	r	
Total Hours - Carried Forward	163 75	262 20	699 05	14 60	1,139 60		
Total £ - Carried Forward	57,203 75	63,994 00	112,138 75	534 10	l	233,870 60	205 22

#### Explanation of major work activities undertaken

#### **Administration and planning**

The following activities have been undertaken during the period.

- Planning and preparation for a further application to Court to extend the administration period, including liaising with legal advisers thereon;
- · Preparation and circulation of statutory reports,
- · Obtaining Corporation Tax clearance from HMRC;
- · Maintaining bank accounts,
- · Progress reviews of the case.

#### **Investigations**

The time spent relates to investigations in relation to potential actions that may be brought on behalf of the Company that may lead to further recoveries in the administration. This has included liaising with a third party IT hosting provider to reinstate access to the Company's historic accounting information and with our legal advisers in this respect, and analysis of the historic accounting information.

#### Creditors

The main matters dealt with under this heading are

- payment of a further distribution to GMAC under its floating charge,
- providing informal updated to those secured creditors with balances outstanding;
- dealing with creditor queries received.

## IV Cumulative time analysis

## From 19 December 2012 to 30 April 2015

			Other Senior	Assistants &		otal	Ave Rate
	Partner	Managers	Professionals	Support Staff	Hours	E	E/hr
Activity	L		Hours		nosis		
Administration and Planning		•					
Statutory, returns, reports and meetings	20 10	37 30	117 10		174 50	38,412 25	220 13
Initial post-appointment notification letters	1 75	18 75	2 30	0 50	23 30	5,808 25	249 2
Cashiering general, including bonding	0 50	23 50	15 50	0 30	39 80	7,588 00	190 6
Job planning, reviews and progresssion	14 75	7 60	35 35		57 70	13,520 75	234 3
Post-appointment taxation	6 10	2 75	27 00		35 85	6,649 50	185 4
Protection of company records (including electronic)		1 05	8 10		9 1 5	1,554 75	169 9
Insurance and general asset protection	0 25	0 35	6 10		6 70	1,042 00	155 5
Fravelling	ł	2 00	18 90		20 90	3,399 50	162 6
File and information management inc redirected post	0 45	0 25	28 50	6 50	35 70	4,299 30	120 4
Pre-appointment non-creditor tax			3 40		3 40	646 00	190 0
Agents and advisers, general	0 20	0 60	4 80	0 85	6 45	1,009 15	156 4
Director/ manager review, approval and signing	13 80	3 15			16 <b>9</b> 5	5,601 25	330 4
Other	1 50	1 80	1 30	0 50	5 10	1,214 25	238 0
	59 40	99 10	268 35	8 65	435 50	90,744 95	2,603 4
Investigations		_					
Directors correspondence and conduct questionnaires		1 00	13 30	0 20	14 50	2,670 35	184 1
Creditor and shareholder complaints	I		0 60	0 10	0 70	114 30	163 2
Statutory book and accounting records review	I		23 90		23 90	2,870 00	120 (
Investigations of legal claims	51 15	58 95	50 80	0 75	161 65	35,372 00	218 8
SIP2 and SIP4 obligations	1 50	13 65	23 55		38 70	8,449 50	218
Filing - investigation			0 10		0 10	19 50	195 (
ming mesagenen	52 65	73 60	112 25	1 05	239 55	49,495 65	1,099 6
Realisation of Assets							
Fixed charge property (land and buildings)		-	0 20		0 20	36 00	180 (
Debtors subject to invoice discounting/factoring	ļ		2 40		2 40	400 00	166 (
Debtors no subject to finance (including reassigned ledgers)	1 25	6 10	44 40	0 45	52 20	8,804 05	168
Stock	1	1 35	2 45	* .*	3 80	657 50	173 (
Other chattel assets	0 50	5 95	2 40		8 85	2,213 50	250
Sale of business as a whole	11 25	3 00	3 10		17 35	5,305 50	305
Completion of Work in Progress	1 11 27	2 00	0 10		0 10	19 00	190 (
•	2 25	0 85	6 60		9 70	2,061 50	212
Cash at bank	1 223	0 03	2 40		2 40	439 50	183
Liaising with agents, general	13 10	19 65	47 50	0 30	80 55	18,560 15	230
Sale of business, post completion matters	13 10	0 10	0.55	0.50	0 65	75 50	116
Filing		0 20	0 33		0 20	57 00	285
Director/ manager review approval and signing		6 40	6 9 \$		13 35	3,065 75	229
Other	28 35	43 60	119 05	0 75	191 75	41,694 95	2,691 1
T	26 35	43 60	119 03		131 /3	72,034 23	2,032 1
Trading			1 30		1 30	234 00	180 (
Trading on decision and day 1-3 operations			1 50		1 50	270 00	180 (
Sales and customers			0 60		0 60	67.50	112
Purchasing/Suppliers (not landlord)			0 75		0 75	123 00	164
Staff and payroll (including PAYE/NIC for trading period)	2.50	2.45	6 40		10 35	2,022 00	195
Premises issues (including landlord and site clearance)	0 50	3 45					
Shutdown or handover	1		0 40		0 40	72 00	180
Other	<b>—</b>		0 75		0 75	75 00	100
	0 50	3 45	11 70	0 00	15 65	2,863 50	1,111 8
Creditors			4	-	21.00	0 221 60	260
Secured creditors	10 60	7 20	14 10		31 90	8,321 00	
HP and lease creditors		0 35	0 95		1 30	241 25	185
RPO and ERA claims and tribunals	3 00	13 25	21 95	1 20	39 40	8,718 80	221
Employees and pensions (other)	4 20	3 90	27 50	1 00	36 60	7,344 50	200
Crown	0 55	0 40	3 75	0 10	4 80	972 30	202
Unsecured creditors	1 25	8 60	71 75	1 75	83 35	12,704 90	152
Retention of title claims	2 35	7 10	22 10		31 55	6,344 25	201
Distributions for preferential and unsecured creditors	0 55	1 20	10 15	0 10	12 00	2 387 55	198
Filing	1		12 00		12 00	1,210 50	100
Director/ manager review approval and signing	1	0 20			0 20	57 00	285
Other	0.35	0 25	3 45		4 05	769 50	190
	22 85	42 45	187 70	4 15	257 15	49,071 55	2,199
Total Hours	163 75	262 20	699 05		1,139 60		
Total €	57 203 75	63,994 00	112,138 75	534 10	l	233,870 60	205

V Staffing, charging, subcontractor and adviser policies and charge out rates

#### Introduction

Detailed below are.

- . Smith & Williamson LLP's policies in relation to
  - Staff allocation and the use of subcontractors
  - Professional advisers
  - Disbursement recovery
- Smith & Williamson LLP's current charge out rates

## Staff allocation and the use of subcontractors

Our general approach to resourcing our assignments is to allocate staff with the skills and experience to meet the specific requirements of the case.

The constitution of the case team will usually consist of a partner and a partner or associate director as joint office holders, a manager, and an administrator or assistant. The exact constitution of the case team will depend on the anticipated size and complexity of the assignment and the experience requirements of the assignment. The charge out rate schedule below provides details of all grades of staff and their experience level.

We may use subcontractors to perform work which might ordinarily be carried out by us and our staff where it is cost effective to do so and/or where the specific expertise offered by the subcontractor is required

Details of any subcontractors' services utilised in the period covered by this report are set out in the body of this report.

#### Use of professional advisers

We select professional advisers such as agents and solicitors on the basis of balancing a number of factors including

- The industry and/or practice area expertise required to perform the required work.
- The complexity and nature of the assignment.
- The availability of resources to meet the critical deadlines in the case.
- The charge out rates or fee structures that would be applicable to the assignment.
- The extent to which we believe that the advisers in question can add value to the assignment.

#### **Disbursements**

Category 1 disbursements do not require approval by creditors. The type of disbursements that may be charged as a Category 1 disbursement to a case generally comprise external supplies of incidental services specifically identifiable to the case, such as postage, case advertising, invoiced travel and external printing, room hire and document storage. Also chargeable will be any properly reimbursed expenses incurred by personnel in connection with the case.

Category 2 disbursements do require approval from creditors These are costs which are directly referable to the appointment in question but are not payments which are made to an independent third party and may include shared or allocated costs that can be allocated to the appointment on a proper and reasonable basis such as internal room hire, document storage or business mileage.

Since 7 July 2012 Smith & Williamson LLP's policy is to recover only one type of Category 2 disbursement, namely business mileage at HMRC's approved mileage rates at the relevant time. Current mileage rates are 45p per mile plus 5p per passenger per mile. Prior to 7 July 2012 approval may have been obtained to recover other types of Category 2 disbursements.

Details of any Category 2 disbursements incurred and/or recovered in the period covered by this report are set out in the body of this report.

## Charge out rates

A schedule of Smith & Williamson LLP's charge out rates was issued to creditors at the time the basis of the administrators' remuneration was approved.

The rates applicable to this appointment are set out below.

Staff Grade	£/hour From 1/7/2012	£/hour From 1/7/2013	£/hour From 1/7/2014
Partner / Associate Director	350 - 440	350 - 480	300 - 480
Senior Managers / Managers	200 - 270	200 - 285	200 – 290
Other Senior Professionals	100 - 180	110 - 190	110 - 195
Assistants and support staff	28 - 60	28 - 75	30 - 75

#### **Notes**

Time is recorded in units representing 3 minutes or multiples thereof.

## www.smith.williamson.co.uk

Principal offices: London, Belfast, Birmingham, Bristol, Dublin, Glasgow, Guildford, Manchester, Salisbury and Southampton

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