In accordance with Rule 18.6 of the Insolvency (England & Wales) Rules 2016.

AM10

Notice of administrator's progress report



THURSDAY



A17

25/05/2017 COMPANIES HOUSE

#114

1	Company details	
Company number	0 2 9 8 1 6 4 9	→ Filling in this form Please complete in typescript or in
Company name in full	Jeffery (Wandsworth) Limited	bold black capitals.
2	Administrator's name	
Full forename(s)	Gregory Andrew	
Surname	Palfrey	
3	Administrator's address	
Building name/number	Smith & Williamson LLP	
Street	4th Floor, Cumberland House	
	15 - 17 Cumberland Place	
Post town	Southampton	
County/Region	Hampshire	
Postcode	S O 1 5 2 B G	
Country		
4	Administrator's name ●	
Full forename(s)	David John	Other administrator Use this section to tell us about
Surname	Blenkarn	another administrator.
5	Administrator's address 🛮	
Building name/number	Smith & Williamson LLP	Other administrator
Street	4th Floor, Cumberland House	Use this section to tell us about another administrator.
	15 - 17 Cumberland Place	
Post town	Southampton	
County/Region	Hampshire	
Postcode	S O 1 5 2 B G	
Country		

AM10 Notice of administrator's progress report

6	Period of progress report	
From date	^d 0	
To date	$\begin{bmatrix} ^{d} 3 & ^{d} 0 & & ^{m} 0 & ^{m} 4 & & ^{y} 2 & ^{y} 0 & ^{y} 1 & ^{y} 7 \end{bmatrix}$	
7	Progress report	
	☑ I attach a copy of the progress report	
8	Sign and date	
Administrator's signature	Signature X C A Para	×
Signature date	d 2 d 3	

AM10.

Notice of administrator's progress report

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record. **Greg Palfrey** Smith & Williamson LLP 4th Floor, Cumberland House 15 - 17 Cumberland Place Southampton County/Region Hampshire Postcode S Country 023 8082 7600 Checklist We may return forms completed incorrectly or with information missing. Please make sure you have remembered the following:

The company name and number match the information held on the public Register.
 You have attached the required documents.

☐ You have signed the form.

Important information

All information on this form will appear on the public record.

■ Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ.

DX 33050 Cardiff.

Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse



Jeffery (Wandsworth) Limited (in administration)

Joint administrators' progress report for the period from 1 November 2016 to 30 April 2017

23 May 2017



Contents

1.	Glossary	1
2.	Introduction	2
3.	Progress of the administration	2
4.	Administrators' remuneration	2
5.	Administration expenses	3
6.	Estimated outcome for creditors	4
7.	Outstanding matters	5
8.	Ending the administration	5
9.	Creditors' rights	5
10.	Next report	6
Αŗ	opendices	
	Statutory information	8
ı	Receipts and payments account	9
II	Time analysis for the period	11
٧	Cumulative time analysis	12
,	Staffing charging subcontractor and adviser policies and charge out rates	13

1. Glossary

Abbreviation	Description
the Company	Jeffery (Wandsworth) Limited T/A Phoenix
the administrators/joint administrators	Gregory Andrew Palfrey and David John Blenkarn
SIP	Statement of Insolvency Practice (England & Wales)
IA86	Insolvency Act 1986
	If preceded by S this denotes a section number
Sch B1	Schedule B1 to the Insolvency Act 1986
	If preceded by P this denotes a paragraph number
IR16	Insolvency Rules 2016
	If preceded by R this denotes a rule number
SOA	Statement of Affairs
ETR	Estimated to realise
HMRC	HM Revenue & Customs
RBS	Royal Bank of Scotland Plc

2. Introduction

This report provides an update on the progress in the administration of the Company for the six month period ended 30 April 2017. It should be read in conjunction with any previous reports. By way of reminder, we, Gregory Andrew Palfrey and David John Blenkarn, of Smith & Williamson LLP, 4th Floor Cumberland House, 15-17 Cumberland Place, Southampton, SO15 2BG, were appointed administrators of the Company on 19 December 2012.

Statutory information in respect of the Company and the administration is set out at Appendix I.

3. Progress of the administration

Attached at Appendix II is our receipts and payments account for the period from 1 November 2016 to 30 April 2017. This account includes cumulative figures for the period from 19 December 2012 to 30 April 2017.

The receipts and payments account also includes a comparison with the director's SOA values.

3.1 Banking fees refunds

During the reporting period we became aware of a refund due to the Company from RBS, its former bankers, in respect of complex banking arrangement fees paid by the Company prior to the administration.

We completed the relevant paperwork to obtain the refund payment and have realised the sum of £10,000 in this respect. We have also been advised of interest payable on the refund of approximately £4,300. Payment of the interest has not yet been received, but we anticipate receiving this prior to the closure of the administration.

Time costs directly relating to this matter during the reporting period were £369. This activity brought financial benefit to the administration estate, although it did not result in a return to any creditor.

3.2 Assets still to be realised

The only remaining asset to be realised is the interest payment referred to in section 3.1.

4. Administrators' remuneration

The secured and preferential creditors approved that the basis of the administrators' remuneration be fixed by reference to the time properly spent by them and their staff in attending to matters arising in the administration.

The administrators' time costs are:

	Total	Total	Average	Fees
Period	hours	costs	hourly rate	drawn
	hrs	£	£/hr	£
19 December 2012 to 31 October 2016	1,398.30	295,193.60	211.11	255,671.35
1 November 2016 to 30 April 2017	27.50	5,838.25	212.30	1,215.72
Total	1,425.80	301,031.85	211.13	256,887.07

Attached as Appendix III is a time analysis which provides details of the activity costs incurred by staff grade during the period of this report in respect of the costs fixed by reference to time properly spent by the

administrators and their staff in attending to matters arising in the administration. Details of work carried out in the period are also included in the body of this report.

Also attached as Appendix IV is a cumulative time analysis for the period from 19 December 2012 to 30 April 2017 which provides details of the administrators' time costs since appointment. A total of £256,887 has been drawn on account of these costs.

The joint administrators anticipate future costs to be in the region of £4,000.

A narrative explanation of these costs can be found in the 'Outstanding matters' section of this report. Time costs relating to the preparation of this report are included in the above figure.

Please note that this estimate is based on present information and may change due to unforeseen circumstances arising.

On a general note, creditors should be aware that some of the work is required by statute and may not necessarily provide any financial benefit to creditors. Examples would include preparation of statutory reports and investigating the former officers of the company as required by the Company Directors' Disqualification Act 1986.

A copy of "A Creditor's Guide to Administrator's Fees", as produced by the ICAEW, is available free on request or can be downloaded from their website as follows:

http://www.icaew.com/-/media/corporate/files/technical/insolvency/creditors-guides/2015/guide_to_administrators_fees_oct_2015,ashx?la=en

It should be noted that, whilst this statement makes reference to the need to provide creditors with a fees and costs estimate in the event that fees are being drawn on a time costs basis, this requirement only applies to appointments on or after 1 October 2015, the date that the Insolvency (Amendment) Rules 2015 ("new rules") took effect. Prior to the new rules, there was no statutory obligation to produce fees and costs estimates.

Details of Smith & Williamson LLP's charge out rates and policies in relation to the use of staff are provided at Appendix V.

5. Administration expenses

5.1 Subcontractors

We have not utilised the services of any subcontractors during the reporting period.

5.2 Professional advisers

We have not used any professional advisers during the reporting period.

5.3 Administrators' disbursements

We have paid and/or incurred the following disbursements in the current period:

			Total costs
	Incurred in	Paid in	outstanding at
Description	current period	current period	period and
	£	£	£
Administrators' bonds		90.00	-
Storage	8.84	8.84	8.78
Total	8.84	98.84	8.78

Note: Total costs outstanding may include costs incurred in prior periods, but not yet paid.

5.4 Other expenses

Other expenses (i.e. those not detailed in the preceding sections) paid during the period covered by this report are shown in the receipts and payments summary at Appendix II. Detailed below are those expenses which we consider to be significant in the context of this case. Also detailed below are expenses incurred but not paid in the current period:

Supplier/Service provider	Nature of expense incurred	Incurred in current period	Paid in current period	Total costs outstanding at period end £
RDS Global	Computing costs in relation to accessing the Company's historic accounting data as part of investigation work.	360.00	480.00	-

Note: Total costs outstanding may include costs incurred in prior periods, but not yet paid.

5.5 Policies regarding use of third parties and disbursement recovery

Appendix V provides details of Smith & Williamson LLP's policies in relation to the use of subcontractors and professional advisers, and the recovery of disbursements.

Estimated outcome for creditors

The estimated outcome for each class of creditors is set out below.

6.1 Secured creditors

6.1.1 RBS Invoice Finance

RBS Invoice Finance was paid in full, including termination charges, from the Company's book debts.

6.1.2 GMAC UK Plc

The total amount paid to GMAC UK Plc during the administration is £1,158,511.

It is not anticipated that any further amounts will be paid to GMAC UK Plc.

6.1.3 General Motors UK Limited

We do not anticipate that any distribution will be made to General Motors UK Limited from the administration.

6.2 Prescribed Part

We do not believe that there is a requirement to create a fund out of the Company's net floating charge property for unsecured creditors, on the basis that there was no balance outstanding to RBS, RBSIF have been repaid in full from assigned book debts and the floating charges of GMAC and GM were both created prior to 15 September 2003.

6.3 Preferential creditors

As previously reported, preferential claims have been paid in full. The total sum distributed to preferential creditors was £8,268, the distribution was declared on 15 January 2014.

6.4 Unsecured creditors

Total claims as per the director's SOA were £1,373k and we estimate actual claims to be of this order.

Due to insufficient realisations from the Company's assets we confirm that no dividend to unsecured creditors will be made in this case.

7. Outstanding matters

The joint administrators' anticipate the future costs to be in the region of £4,000. This figure includes the preparation of this report.

A narrative explanation of these future costs can be found below.

Please note that this estimate is based on present information and may change due to unforeseen circumstances arising.

The matters remaining to be concluded in the administration are:

- Receipt of the interest payment referred to in section 3.1;
- the recovery of VAT;
- payment of the final invoice in respect of administrators' remuneration; and
- · closure of the administration, including preparing and issuing the final report.

8. Ending the administration

The administration period has been extended to 18 June 2017 by way of a Court order. Following the completion of the administrative matters detailed in section 7, we will file for the dissolution of the Company.

The administrators will be discharged from liability under P98(3) of Sch B1 immediately upon their appointment as administrators ceasing to have effect.

Authorisation for discharge from liability was granted by the secured and preferential creditors, by virtue of a resolution by correspondence passed on 28 May 2013.

9. Creditors' rights

Within 21 days of the receipt of this report, a secured creditor, or an unsecured creditor (with the concurrence of at least 5% in value of the unsecured creditors or otherwise with the court's permission) may request in writing that the administrators provide further information about their remuneration or expenses which have been itemised in this report.

Any secured creditor, or an unsecured creditor (with the concurrence of at least 10% in value of the unsecured creditors or otherwise with the court's permission) may within 8 weeks of receipt of this report make an application to court on the grounds that, in all the circumstances, the basis fixed for the administrators' remuneration is inappropriate and/or the remuneration charged or the expenses incurred (including any paid) by the administrators, as set out in this report, are excessive.

The above rights apply only to matters which have not been disclosed in previous reports.

On a general note, if you have any comments or concerns in connection with our conduct, please contact Gregory Andrew Palfrey or David John Blenkarn in the first instance. If the matter is not resolved to your

satisfaction, you may contact our Head of Legal by writing to 25 Moorgate, London EC2R 6AY or by telephone on 020 7131 4000.

Thereafter, if you wish to take the matter further you may contact the Insolvency Services directly via Insolvency Complaints Gateway. They can be contacted by email, telephone or letter as follows:

i) Email: ip.complaints@insolvency.gsi.gov.uk

ii) Telephone number: +44 300 678 0015

iii) Postal address: The Insolvency Service, IP Complaints, 3rd Floor, 1 City Walk, Leeds LS11 9DA.

10. Next report

We expect to provide creditors with our final report during June 2017.

Gregory Andrew Palfrey and David John Blenkarn

Joint Administrators

Date: 23 May 2017



Statutory information

Relevant Court

High Court of Justice

Court Reference

9493 of 2012

Trading Name(s)

Phoenix Vauxhall, Phoenix Chevrolet, Phoenix SAAB

Trading Addresses

80 Plough Lane, Wimbledon, London, SW17 0BW 75 Plough Lane, Wimbledon, London, SW17 0BJ 218 Purley Way, Croydon, Surrey, CR0 4XG

Former Name(s)

Retailsupply Limited (changed 4 November 1994)

Registered Office

Currently:

4th Floor Cumberland House, 15-17 Cumberland Place,

Southampton, SO15 2BG

Formerly:

10 Chiswell Street, London, EC1Y 4UQ (to 3 January 2013) Imperial House, 18 - 21 Kings Park Road, Southampton,

SO15 2AT (to 5 December 2016)

Registered Number

2981649

Joint Administrators

Gregory Andrew Palfrey and David John Blenkarn both of 4th Floor Cumberland House, 15-17 Cumberland Place, Southampton, SO15 2BG

(IP No(s) 9060 and 6676)

In accordance with P100 (2) Sch B1 1A 86 a statement has been made authorising the Joint Administrators to act jointly and severally.

Contact details

Telephone: 023 8082 7600

Email: christopher.trimble@smithandwilliamson.com

Date of Appointment

19 December 2012

Appointor

General Motors UK Ltd

Extension to period of administration

Initial extension to 18 June 2014 with the consent of the secured and

preferential creditors.

An extension to 18 June 2015 was subsequently granted by the Court on 10 June 2014, and a further extension to 18 June 2017 was granted by the

Court on 12 June 2015.

II Receipts and payments account

Receipts and payments account to 30 April 2017

				FIXED CHARGE		1	FLOATING CHARGE	
itatement of Affairs		From 19/12 To 31/10		01/11/2016 30/04/2017 £	19/12/2012 30/04/2017 £	19/12/2012 31/10/2016 £	01/11/2016 30/04/2017 £	19/12/2012 30/04/2017 £
-	RECEIPTS							
	Goodwill	2	5,000 00	•	25,000 00	1 00	•	
	Leasehold Property (1)		•	•	•	93,944 00	-	93.9
113,865 00	Plant & Equipment		-	-	-	13,000 00		13.0
311,265,00	Motor Vehicles Stock/WIP			-	-	25,712 98		25.7
1,132,417 00	Book Debts		_			282,720 08	_	282,7
1,132,417 00	Pre-appointment PDQ receipts		_	-		27,392 94	_	27,31
	RBS Debtor funds on trust		-	_		48,525 53	-	48,5
	Rent apportionment		-	-		10,235 11		10,2
301,872 00	Prepayments		-		-	934,114 18		934,1
363,314 00	Cash at Bank			-		15,152 35	-	15,1
	Property Licence Fee		-	-	•	100,849 18	-	100,8
	Rent (under licence agreement)		-	•	-	(86,328 89)	•	(86,3
	Property licence fee refund		-	-	•	(14,520 29)		(14,5
	Complex banking fee refund		-	-	•	47.500.00	10,000 00	10,0
	Third Party Costs Contribution		-	•	-	87,500 00	*	87,5 1.5
	Bank Interest Gross		20 67	-	20 67	1,505 16 67 90	-	1,3
	Bank Interest Net of Tax		-	•	-	9,953 99	-	9,9
	Bonus adjustment		-	-	-	32,025 06		32,0
	Third party monies (receipts)		-	•	•	(32,025 06)		(32,0
	Third party monies (payments) Cash held on site on appointment			•		3,475 95		3,4
	Sundry refunds					6,874 07	198 61	7.0
	Rates Refunds			_		82,020 24	•	82,0
	Sundry receipts		-		-	1,865 18		1,8
2,222,733 00	,	2	5,020 67		25,020 67	1,644,060 66	10,198 61	1,654,2
	PAYMENTS							
	RBSIF debtor funds on trust		_		_	48,525 53	_	48.5
	Legal Fees re Appointment		-			2,280 00		2.2
	Legal Disbursements re Appointment		_	-	_	80 80		
	Pre-appointment legal fees		-		-	13,435 00	•	13,4
	Pre-appointment legel expenses			=	-	38 87		
	Pre-appointment agents' fees		-	_	-	6,467 00	•	6,4
	Joint Administrators' pre-appointment fees		5,000 00	•	5,000 00	67,075 00	•	67,0
	Joint Administrators' pre-appointment expenses		-	-	-	3,973 42	•	3,9
	Joint Administrators' fees		-	-	-	255,671 35	1,215 72	256,8
	Joint Administrators' expenses		-	-	-	1,222 66	98 84	1,3
	Book Debt Coffection Fees		-	-	•	16,676 78	•	16.6
	Agents' Fees		-	•	-	4,292 40	•	4,2 2,2
	Agents' Expenses		-	•		2,275 76	-	27,1 27,1
	Legal Fees		-	-	-	27,170 00 2,570 50	•	2,5
	Legal Expenses		-	-	•	200 00		-,-
	Corporation Tex		-	•		3,000 00		3.0
	Bodyshop rectification settlement Insurance of Assets		-	_	-	2,363 09	·	2,3
	Amex Charges		-			32 87	-	
	Computing Costs		-	-		5,102 43	480 00	5,5
	Invoice Discounting Termination Charges		_			32,312 57		32.3
	Bank Charges		10 00	-	10 00	804 85		8
	Sundry expenses		-	-		144 70	-	1
	Secured Creditors					i		
7,848,540 76	GMAC UK Pic	2	0,010 67	-	20,010 67	1,138,500 00	-	1,138,5
	Preferential creditors					l .		
6,343 00	Employee Wages & Holiday pay		-	-		8,268 78	•	8,2
	Cancelled preferential dividend cheques					(19 65)	<u> </u>	
		2	5,020 67	<u> </u>	25,020 67	1,642,464 71	1,794 56	1,644,2
	Balance in hand				-	1		10,0
					25,020 67			1,654,2
	Balance in hand made up of							
	Net VAT Receivable/(Payable)					I		10,0
	Current Account (non-interest bearing)							10.0

Notes and further information required by SIP 7

- Smith & Williamson received £20,000 on account of pre-appointment fees from outside the estate. These
 fees were paid by the Company prior to our appointment in respect of advice provided to it relating to its
 financial position and the options available to it.
- £87,500 of funding was received from General Motors UK Limited to fund the ongoing costs of the
 administration with particular reference to the forensic and other investigation costs of the potential civil
 claim.

- Details of significant expenses paid are provided in the body of our report.
- Details of payments made to sub-contractors are shown in the body of our report.
- Information concerning our remuneration and disbursements incurred is provided in the body of the report.
- Information concerning the ability to challenge remuneration and expenses of the administration is provided in our report.
- The liquidation bank account was interest bearing until 3 December 2013 and was put on a non-interest bearing basis after this date to allow the Company's tax affairs to be brought to a conclusion and to save the costs of administering relatively small amounts of interest.
- There are no foreign currency holdings.
- All amounts in the receipts and payments account are shown exclusive of VAT. VAT is expected to be
 payable / recoverable on all transactions in the estate subject to VAT. In the event of any variations to
 this, such amounts would be disclosed as irrecoverable VAT.
- The entries in the receipts and payments summary entitled 'Third party monies' relate to balances
 received by the purchaser of the Company's business that were due to the Company, and balances
 received by the Company due to the purchaser. A detailed reconciliation of these balances has been
 undertaken between us and Whitmore's and all payments required have been made.
- As outlined in previous reports, the receipt entitled 'Property Licence Fee' above relates to funds paid by
 the purchaser in respect of its occupation of the Company's leased premises under licence pending the
 agreement of a new lease, which have been paid to the landlords of the properties in respect of rent due
 or refunded to Whitmore's as appropriate.
- Included within the heading 'Joint Administrators' pre-appointment expenses' is a payment of £1,500.00 to Colliers International, further detail of which was provided in previous reports.
- The cash balance held includes the sum of £19.65 relating to unbanked and expired preferential dividend cheques. Should the parties entitled to these funds come forward the payments will be re-issued, otherwise they will be paid into the Insolvency Services Account as unclaimed dividends after the Company is dissolved.

III Time analysis for the period

From 1 November 2016 to 30 April 2017

			Other Senior	Assistants &	T	otal	Ave Rate
Activity	Partner	Managers	Professionals Hours	Support Staff	Hours	£	E/hr
Administration and Planning							
Statutory, returns, reports and meetings	0 85		10 55	1 00	12 40	2,512 00	202 58
Cashiering general, including bonding	0 35		2 25	ſ	2 60	611 50	235 19
Job planning, reviews and progression	0 25		2 70		2 95	646 75	219 24
Post-appointment taxation	0 55		2 05		2 60	613 00	235 77
Protection of company records (including electronic)	0 05				0 05	15 25	305 00
File and information management inc redirected post				0 40	0.40	26 00	65 00
Director/ manager review, approval and signing	0.25				0 25	88 75	355 00
Other	0 20				0 20	61 00	305 00
	2.50	0.00	17.55	1.40	21.45	4,574.25	213.25
investigations							
Investigations of legal claims	0 20	0 20	2 35		2 75	586 75	213 36
•	0.20	0.20	2,36	0.00	2.75	586.76	213.36
Realisation of assets							
Book debts		0 05			0.05	11 00	220 00
Other			1 80		1 80	369 00	205 00
	0.00	0.05	1.80	0.00	1.85	380.00	205.41
Creditors							
Unsecured creditors			1 45		1 45	297 25	205 00
	0.00	0.00	1.45	0.00	1.45	297.25	205.00
Total Hours - Period	2.70	0.25	23.15	1,40	27.50		
Total £ - Period	911.00	65.00	4,781.25	91.00		6,838.2 <u>6</u>	212.30
Total Hours - Brought Forward	040.05	295 05	835 05	19 85	1,398 30		
	248 35				1,396,30	205 402 00	211.14
Total £ - Brought Forward	85,719.00	70,700 50	138,052 50	721 60		295,193 60	211.11
Total Hours - Carried Forward	251.05	296.30	858.20	21.25	1,425.80		
Total £ - Carried Forward	86,630.00	70,765.50	142,833.75	812.60		301,031.85	211.13

Explanation of major work activities undertaken

Administration and planning

The following activities have been undertaken during the period:

- Preparation and circulation of statutory reports;
- Maintaining bank accounts;
- Recovery of VAT on administration expenses; and
- Progress reviews of the case and other compliance requirements.

Investigations

Time spent under this heading relates to concluding our investigations in relation to potential civil actions including cancelling access to the Company's remotely hosted computing servers.

Realisation of assets

The majority of this time relates to obtaining payment of a refund of complex banking fees from RBS.

IV Cumulative time analysis

From 19 December 2012 to 30 April 2017

Activity Administration and Planning Statutory, returns, reports and meetings Initial post-appointment notification letters Cashiening general, including bonding Job planning, reviews and progression Post-appointment taxation Post-appointment taxation Protection of company records (including electronic) Insurance and general asset protection Travelling File and information management inciredirected post Pre-appointment non-creditor tax Agents and advisers, general Director/ manager review, approval and signing Other Investigations Director's correspondence and conduct questionnaires Creditor and shareholder complaints Statutory book and accounting records review Investigations of legal claims Investigations of legal claims	Hours 40 170 40 75 2 30 70 45 55 40 47 15 85 30 10 96 8 10 96 18 90 97 18 90 98 19 13 30 98 10 10 10 10 10 10 10 10 10 10	9 45 1 05 0 50 12.80	251 90 23 30 50 60 71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 5 35 545.80	56,502 50 5,808 25 10,015 25 16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25 115,699,95	224 31 249 28 197 93 233 54 185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240 42 211,98
Administration and Planning Statutory, returns, reports and meetings 144 10 36	40 170 40 775 2 30 770 45 55 40 47 15 85 30 10 95 8 10 95 8 10 95 8 10 95 95 97 96 97 97 97 97 97 97 97 97 97 97 97 97 97 9	9 45 1 05 0 50 12.80	251 90 23 30 50 60 71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 5 35 545.80	56,502 50 5,808 25 10,015 25 16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25	224 31 249 28 197 93 233 54 185 59 170 65 155 52 162 96 115 84 190 00 155 06 331 82 240 42 211,98
Statutory, returns, reports and meetings	775 2 30 770 45 55 400 47 15 585 30 10 505 8 10 505 8 10 505 18 90 525 29 40 53 40 50 52 50 10 505 130 505 368.00 0 680 23 90 690 93 00	9 45 1 05 0 50 12.80	23 30 50 60 71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 5 35 545.80	5,808 25 10,015 25 16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 648 00 1,093 15 5,962 50 1,286 25 115,699,96	249 28 197 93 233 54 185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240 42 211 98
Initial post-appointment notification letters	775 2 30 770 45 55 400 47 15 585 30 10 505 8 10 505 8 10 505 18 90 525 29 40 53 40 50 52 50 10 505 130 505 368.00 0 680 23 90 690 93 00	9 45 1 05 0 50 12.80	23 30 50 60 71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 5 35 545.80	5,808 25 10,015 25 16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 648 00 1,093 15 5,962 50 1,286 25 115,699,96	249 28 197 93 233 54 185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240 42 211 98
Cashtering general, including bonding 4 05 0 Job planning, reviews and progression 17 50 6 Post-appointment taxistion 5 90 2 Protection of company records (including electronic) 0 05 1 Insurance and general asset protection 0 25 0 Travelling 0 45 0 File and information management inc redirected post 0 45 0 Pre-appointment non-creditor tax 4 0 0 Agents and advisers, general 0 20 0 0 Director/ manager review, approval and signing 14 80 3 Other 1 70 1. Investigations 90.75 74. Investigations 1 0 Directors' correspondence and conduct questionnaires 1 0 Creditor and shareholder complaints 5 1 Statutory book and accounting records review 1 106 20 117.4	70 45 55 40 47 15 55 30 10 55 8 10 55 8 10 50 18 90 525 29 40 53 40 50 5 20 50 10 55 130 66 0 23 90 50 23 90	9 45 1 05 0 50 12.80	50 60 71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 17 95 5 35 545.80	10,015 25 16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,289 25 115,699,95	197 93 233 54 185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240 42 211 98
Job planning, reviews and progression	47 15 55 30 10 10 55 8 10 10 10 15 15 10 10 10 15 15 10 10 10 10 11 10 10 10 10 10 10 10 10	9 45 1 05 0 50 12.80	71 05 38 85 9 20 6 70 20 90 39 55 3 40 7 05 17 95 5 35 \$45.80	16,593 00 7,210 00 1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25 115,699,95	233 54 185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240 42 211,98
Post-appointment taxation 5 90 2	35 30 10 10 10 15 15 15 15 15 15 15 15 15 15 15 15 15	9 45 1 05 0 50 12.80	38 85 9 20 6 70 20 90 39 55 3 40 7 05 17 95 5 35 545.80	7.210 00 1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25	185 59 170 65 155 52 162 66 115 84 190 00 155 06 331 62 240,42 211,98
Protection of company records (including electronic) 0.05 1.1	05 8 10 05 6 10 00 18 90 025 29 40 03 40 05 00 05 0 10 05 130 05 00 06 00 07 3 40 0 5 20 07 3 40 0 5 20 07 3 40 0 5 20 07 3 40 0 5 20 0	9 45 1 05 0 50 12.80	9 20 6 70 20 90 39 55 3 40 7 05 17 95 5 35 545.80	1,570 00 1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,952 50 1,286 25	170 65 155 52 162 66 115 84 190 00 155 06 331 62 240,42 211,98
Insurance and general asset protection	35 6 10 00 18 99 25 29 40 3 40 3 60 5 20 05 0 10 35 130 0 60 0 80 23 90 93 00	9 45 1 05 0 50 12.80	6 70 20 90 39 55 3 40 7 05 17 95 5 35 \$45.80	1,042 00 3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25 115,699,96	155 52 162 66 115 84 190 00 155 06 331 62 240.42 211.98
Travelling	000 18 900 25 29 40 3 400 300 5 20 05 0 10 05 130 25 368.00 000 23 90 93 00	9 45 1 05 0 50 12.80	20 90 39 55 3 40 7 05 17 95 5 35 545.80	3,399 50 4,581 55 646 00 1,093 15 5,962 50 1,286 25 115,699,95	162 66 115 84 190 00 155 06 331 62 240,42 211,98
File and Information management inc redirected post 0.45 0.5	25 29 40 3 40 50 52 05 0 10 55 130 25 368.00 0 13 30 0 650 23 90 90 93 00	9 45 1 05 0 50 12.80	39 55 3 40 7 05 17 95 5 35 545.80	4,581 55 646 00 1,093 15 5,962 50 1,286 25 115,699.95	115 84 190 00 155 06 331 62 240,42 211,98
Pre-appointment non-creditor tax Agents and advisers, general 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	50 5 20 55 0 10 55 1 30 25 368.00 00 13 30 0 60 23 90 90 93 00	1 05 0 50 12.80	7 05 17 95 5 35 545.80	1,093 15 5,952 50 1,286 25 115,699.95	155 06 331 62 240,42 211,98
Director/ manager review, approval and signing	05 0 10 05 1 30 05 368.00 00 13 30 0 60 23 90 90 93 00	0 50 12.80	17 95 5 35 545.80	5,952 50 1,286 25 115,699.95	331 62 240,42 211,98
170 1.1	35 1 30 25 368.00 00 13 30 0 60 23 90 30 93 00	0 50 12.80	5 35 545.80 14 50	1,286 25 115,699.95	240.42 211.98
Investigations Directors' correspondence and conduct questionnaires Creditor and shareholder complaints Statutory book and accounting records review Investigations of legal claims 90.75 74.	25 368.00 00 13.30 0.60 23.90 30 93.00	12.80 0.20	545.80 14 50	115,699.95	211.98
Investigations Directors' correspondence and conduct questionnaires Creditor and shareholder complaints Statutory book and accounting records review Investigations of legal claims 106 20 117	00 13 30 0 60 23 90 90 93 00	0 20	14 50		
Directors' correspondence and conduct questionnaires 11 Creditor and shareholder complaints Statutory book and accounting records review Investigations of legal claims 106 20 117	0 60 23 90 90 93 00			0.070.5-1	
Creditor and shareholder complaints Statutory book and accounting records review Investigations of legal claims 106 20 117	0 60 23 90 90 93 00				101.10
Statutory book and accounting records review Investigations of legal claims 106.20 117 (23 90 90 93 00	חרת	I 670	2,670 35	184 16
Investigations of legal claims 106 20 117 6	93 00		0 70 23 90	114 30 2,870.00	163 29 120 08
			23 90 318 25	2,870.00 73,915.25	120 08 232 26
SIP2 and SIP4 obligations 1 50 131			38 70	8,449 50	218 33
Filing - investigation	0 10		0 10	19 50	195 00
107.70 132.4			396.15	88,038.90	222.24
Realisation of Assets					
Fixed charge property (land and buildings)	0 20		0.20	36 00	180 00
Debtors subject to invoice discounting/factoring	2 40		2.40	400 00	166 67
Debtors no subject to finance (including reassigned ledgers) 1 25 6			52 25	8,815 05	168 71
Stock 1:			3 80	657 50	173 03
Other chattel assets 0 50 5 5			8 85	2,213.50	250 11
Sale of business as a whole 11 25 3 0	-		17 35	5,305 50	305 79
Completion of Work in Progress	0 10		0 10	19 00	190 00
Cash at bank 2 25 0 0	35 6 60 2 40		970	2,061 50 439 50	212 53 183 13
Liaising with agents, general Sale of business, post completion matters 13 10 19 6			2 40 80 55	18,560 15	230 42
Sale of business, post completion matters 13 10 19 6 Filing 0			0 65	75 50	116 15
Director/ manager review approval and signing 0.3			0 20	57 00	285 00
Other 0 20 6			16 70	3,771.00	225 81
28.55 43.			195.15	42,411.20	217.33
Trading					
Trading on decision and day 1-3 operations	1 30		1 30	234 00	180 00
Sales and customers	1 50		1 50	270 00	180.00
Purchasing/Suppliers (not landlord)	0 85		0 85	103 75	122 06
Staff and payroll (including PAYE/NIC for trading period)	0 75		0.75	123 00	164 00
Premises issues (including landlord and site clearance) 0.50 3 d			10 35	2,022 00	195 36
Shutdown or handover	0.40		0.40	72.00	180 00
Other 9,50 3,4	0 75 I5 11.95	0.00	0 75 15.90	75 00 2,899.75	100 00
	11.95	0.00	15.90	2,699.75	182,37
Secured creditors 11 10 77	25 19 95		38 30	9,681 25	252 77
HP and lease creditors			130	241 25	185 58
RPO and ERA claims and inburials 3 00 13 2			39 40	8,718 80	221.29
Employees and pensions (other) 4 20 3 7			36 65	7,354 50	200 67
Crown 0.55 0.4			4 80	972.30	202 56
Unsecured creditors 1 45 8 8			92 55	14,245 15	153 92
Retention of title claims 2.35 7			31 55	6,344 25	201 09
Distributions for preferential and unsecured creditors 0.55 0.4	10 10 95	0 10	12 00	2,387 55	198 96
Filing	12 00		1200	1,210 50	100 88
Director/ manager review approval and signing 0.2			0 20	57 00	285 00
Other 0.35 0.2			4.05	769 50	190 00
23.55 41.6	0 201.60	6.15	272.80	51,982.05	190.55
TAMELIA			4 44- 4-1		
Total Hours 251.05 295. Total £ 86.630.00 70.755.6			1,425.80	204 024 55	244.45
Total £ 86,630.00 70,755.	142,833.75	812.60		301,031.85	211.13

V Staffing, charging, subcontractor and adviser policies and charge out rates

Introduction

Detailed below are:

- Smith & Williamson LLP's policies in relation to:
 - Staff allocation and the use of subcontractors
 - Professional advisers
 - Disbursement recovery
- Smith & Williamson LLP's current charge out rates

Staff allocation and the use of subcontractors

Our general approach to resourcing our assignments is to allocate staff with the skills and experience to meet the specific requirements of the case.

The constitution of the case team will usually consist of a partner and a partner or director or associate director as joint office holders, a manager, and an administrator or assistant. The exact constitution of the case team will depend on the anticipated size and complexity of the assignment and the experience requirements of the assignment. The charge out rate schedule below provides details of all grades of staff and their experience level.

We may use subcontractors to perform work which might ordinarily be carried out by us and our staff where it is cost effective to do so and/or where the specific expertise offered by the subcontractor is required.

Details of any subcontractors' services utilised in the period covered by this report are set out in the body of this report.

Use of professional advisers

We select professional advisers such as agents and solicitors on the basis of balancing a number of factors including:

- The industry and/or practice area expertise required to perform the required work.
- The complexity and nature of the assignment.
- The availability of resources to meet the critical deadlines in the case.
- The charge out rates or fee structures that would be applicable to the assignment.
- The extent to which we believe that the advisers in question can add value to the assignment.

Disbursements

Category 1 disbursements do not require approval by creditors. The type of disbursements that may be charged as a Category 1 disbursement to a case generally comprise external supplies of incidental services specifically identifiable to the case, such as postage, case advertising, invoiced travel and external printing, room hire and document storage. Also chargeable will be any properly reimbursed expenses incurred by personnel in connection with the case.

Category 2 disbursements do require approval from creditors. These are costs which are directly referable to the appointment in question but are not payments which are made to an independent third party and may

include shared or allocated costs that can be allocated to the appointment on a proper and reasonable basis such as internal room hire, document storage or business mileage.

Since 7 July 2012 Smith & Williamson LLP's policy is to recover only one type of Category 2 disbursement, namely business mileage at HMRC's approved mileage rates at the relevant time. Current mileage rates are 45p per mile plus 5p per passenger per mile. Prior to 7 July 2012 approval may have been obtained to recover other types of Category 2 disbursements.

Details of any Category 2 disbursements incurred and/or recovered in the period covered by this report are set out in the body of this report.

Charge out rates

A schedule of Smith & Williamson LLP's charge out rates was issued to creditors at the time the basis of the administrators' remuneration was approved.

The rates applicable to the most recent periods in this appointment are set out below. Due to the long period of time covered by the administration we have not provided full details in respect of earlier periods however these are available upon request should any creditor wish to review the same.

Smith & Williamson LLP	Lor	idon	Regi	ional	
Restructuring & Recovery Services	off	ice	offices £/hr		
Charge out rates	E/	hr hr			
	From 1/7/15	From 1/7/16	From 1/7/15	From 1/7/16	
Partner / Director (from 1 January 2016)	425-480	435-485	350	350-375	
Associate Director	370	370-380	295-300	295-305	
Managers	235-310	235-315	190-290	190-290	
Other professional staff	150-235	150-235	120-175	120-175	
Support & secretarial staff	85	85-90	60-135	60-135	

<u>Notes</u>

- 1. Time is recorded in units representing 3 minutes or multiples thereof.
- It may be necessary to utilise staff from both regional and London offices, subject to the requirements of individual cases.
- The firm's cashiering function is centralised and London rates apply. The cashiering function time is incorporated within "Other professional staff" rates.
- 4. The majority of time spent in relation to the case has been by Greg Palfrey (Partner current charge out rate £355 per hour), Kevin Parish (Associate Director current charge out rate £305 per hour) and Chris Trimble (Assistant Manager included within Other Senior Professional in the time analysis- current charge out rate £205 per hour).

www.smith and williams on.com

Principal offices: London, Belfast, Birmingham, Bristol, Dublin, Glasgow, Guildford, Manchester, Salisbury and Southampton.

Smith & Williamson LLP is regulated by the Institute of Chartered Accountants in England and Wales for a range of investment business activities. A member of Nexia International. Registered in England at 25 Moorgate, London EC2R 6AY No OC369871.

Nexia Smith & Williamson Audit Limited is registered to carry on audit work and regulated by the Institute of Chartered Accountants in England and Wales for a range of Investment business activities. A member of Nexia International.



Smith & Williamson is a member of Nexia International, a worldwide network of independent accounting and consulting firms.

© Smith & Williamson Holdings Limited 2013

01GROU002 Groupage Shipping (Sandwell) Limited

SIP 9 - Time & Cost Summary Period: 11/04/16..10/04/17

Time Summary

	Hour	5					
Classification of work function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average hourly rate (£)
Administration & planning	0 00	0 00	0 58	0 00	0 58	139.99	240 00
Investigations	0.00	0 00	0 00	0 00	0 00	0 00	0 00
Realisations of assets	0 00	0 00	0 00	0 00	0 00	0 00	0 00
Trading	0.00	0 00	0.00	0 00	0 00	0.00	0 00
Creditors	0 00	0 00	0.00	0.00	0 00	0 00	0 00
Case specific matters	0 00	0 00	2.08	0 33	2 42	526 65	217 93
Pre Jan 2003 Time	0.00	0 00	0 00	0 00	0 00	0 00	0 00
Previous Office Holder	0 00	0.00	0.00	o oa	0 00	0 00	0 00
Total Hours	0 00	0 00	2 67	0 33	3 00	666 64	222 22
Total Fees Claimed						0 00	

Time Entry - SIP9 Time & Cost Summary

GROU002 - Groupage Shipping (Sandwell) Limited Project Code POST From 10/04/2014 To 11/04/2016

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Total Hours	Time Cost (£)	Average Hourly Rate (£)
	***	Į,	\$ 5	Į,	£ 55	2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	NC NC.
Administration and Marining	R.	Q.	8	Q'd	2	Or LIC'S	
Case Specific Matters	000	000	0000	000	000	800	0.00
Creditors	1.50	3.10	19.45	000	24.05	4,255.00	176 92
Investigations	226	521	14.70	000	18.20	3,361,25	184.68
Realisation of Assets	13.70	0009	23.45	220	45.35	10,331,00	18722
Trading	000	000	000	000	000	000	000
Total Hours	20.65	17.56	78.25	970	125.35	24,524.75	195.65
Total Fees Claimed						21,930.00	
Total Disbursements Claimed						00'0	

APPENDIX (D)
FINDLAY JAMES (INSOLVENCY PRACTITIONERS) LIMITED CHARGE OUT RATES

Current Rates from 6 April 2017

Director - Appointment Taker	360	per hour
Senior Manager	£300	per hour
Other Senior Professional	£300	per hour
Manager	£240	per hour
Case Administrator	£210	per hour

Rates from 11 April 2016 to 5 April 2017

Principal	£300	per hour
Senior Manager	£210-240	per hour
Manager	£180	per hour
Assistant Manager	£150	per hour
Administrator	£120	per hour
Clerical	£90	per hour