

**NORTH WALES DEAF ASSOCIATION
(CYMDEITHAS BYDDAR GOGLEDD CYMRU)**



**Annual Report and
Financial Statements**
for the year ended 31st March 2004

Company Limited by Guarantee No.2959589
Registered Charity No. 1048017



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North Wales Deaf Association

NORTH WALES DEAF ASSOCIATION

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North Wales Deaf Association

NORTH WALES DEAF ASSOCIATION

CHAIRMAN'S AND MANAGER'S INTRODUCTION

Welcome to our Annual Report for 2003/4. In the following pages you will read about the services that have been provided by North Wales Deaf Association during the last twelve months, details about the new service that has been introduced and our plans for the future. This year has seen a considerable increase in our workload with many achievements. Our thanks go to our staff for their hard work and commitment, which has enabled us to deliver quality services to the people we represent. We would also like to thank our many volunteers who give their time freely to support our clients and our staff.

We are now in our 10th Year as an organisation providing services for Deaf, deafened, deafblind and hard of hearing people. The celebrations started with two Open Days, one for professionals during the week and one for the general public on a Saturday. Both events were very well attended and everyone who came enjoyed meeting the NWDA staff and directors and having a look around our office. There was also a chance to have a look at the latest special equipment, see how Sign Language videos are made and enjoy the buffet and refreshments. Both events were funded by Awards for All. So many thanks to them for helping make the Open Days a great success.

During the last 12 months we have seen the Education Officer Project having a change of funder. The Community Fund now funds this post for another three years until April 2006. We have a new scheme – the Befriending Project – this too is funded by the Community Fund for three years until May 2006. Hazel Weston who was our Administrator took on the role of Befriending Co-ordinator and was replaced by Kerry Scanlon in the Administration Role.

Along with our gains we have seen some losses, none more so that the very sad death of Christopher Williams, one of our lip-reading teachers. His sudden death came as a great shock to his students and everyone that knew him. He is sadly missed.

To finish on a lighter note, those of you that have visited our offices recently will have noticed we have had a refit, which has included new ceilings and lighting, upvc double glazed windows, sound proofing, decoration, cladding to the outside of the building and very shortly a new porch to the front, all courtesy of Quinton Hazell.

We hope you enjoy the rest of our 10th year celebrations.

Jane Priestley
Manager

Tom Jones
Chairman



North Wales Deaf Association

NORTH WALES DEAF ASSOCIATION

CYMDEITHAS BYDDAR GOGLEDD CYMRU

LEGAL AND ADMINISTRATIVE INFORMATION

Status

North Wales Deaf Association (Cymdeithas Byddar Gogledd Cymru) (hereinafter called "the Association").

The Association was incorporated on 17th August 1994 as a company limited by guarantee, with a company registration number of 2959589 and has no share capital. The liability of each member in the event of winding up is limited to £1. The Association is registered with the Charity Commission. The registered charity number is 1048017.

The governing document of the Association is the Memorandum and Articles of Association, last amended at the Annual General Meeting held on the 2nd October 1999.

Board of Directors

The Board of Directors shall consist of no less than THREE nor more than NINE members. The Board of Directors may from time to time appoint any member of the Association to fill a casual vacancy. Any member so appointed shall retain their office only until the next Annual General Meeting, but they shall then be eligible for re-election. Only people who are paid-up members of the Association shall be eligible to hold office as a Director.

At the Annual General Meeting of the Association, one third of the Directors shall retire from office. A retiring Director shall be eligible for re-election.

No Director shall be paid a salary or fees other than reasonable out-of-pocket expenses.



Elected Board of Directors

Tom Jones	Chairman First elected at the Inaugural Meeting 1994 and subsequently re-elected at the Annual General Meeting on the 1 st November, 1996, 2 nd October, 1999 and 5 th October, 2002
David Duller	Treasurer First elected at the Inaugural Meeting 1994 and subsequently re-elected at the Annual General Meeting on the 1 st November, 1997, 7 th October, 2000 and 6 th October 2003.
Val Owen	Vice Chair First elected at the Annual General Meeting held on the 28 th November, 1998 and subsequently re-elected at the Annual General Meeting on the 6 th October, 2001.
Arthur Todd	First elected at the Annual General Meeting 1995 and subsequently re-elected at the Annual General Meeting on the 28 th November, 1998 and 5 th October, 2002
Andrew Malcolm	Joined the Board of Directors on 25 th February, 2003 and elected at the Annual General Meeting on the 6 th 6 th October 2003
Pat Walker	Joined the Board of Directors on 25 th February, 2003 and elected at the Annual General Meeting on the 6 th October 2003
Gareth Foulkes	Joined the Board of Directors on 25 th February, 2003 and elected at the Annual General Meeting on the 6 th October 2003
Bill Walker	Co-opted to the Board on the 25 th February 2003 and elected as full director At the Annual General Meeting on 6 th October, 2003



North Wales Deaf Association

Council Representatives

Councillor Eurfryn Davies
Councillor Margaret Griffiths
Councillor Phillip Williams
Councillor David Barrett

Ynys Môn County Council
Gwynedd County Council
Denbighshire County Council
Flintshire County Council

The Board of Directors meets once a month to discuss the business of the Association. At these meetings there shall be at least THREE Directors present for a quorum. Questions arising at the meetings shall be decided by a majority of votes. The Chairman shall have a second or casting vote.

A proper record shall be kept of all the Board Meetings and of all written resolutions (and of signatures).

The registered office of the Association is:

@ Quinton Hazell
Glan y Wern Road
Mochdre
Colwyn Bay
LL28 5BS

Bankers

National Westminster Bank
247 High Street
Bangor
Gwynedd

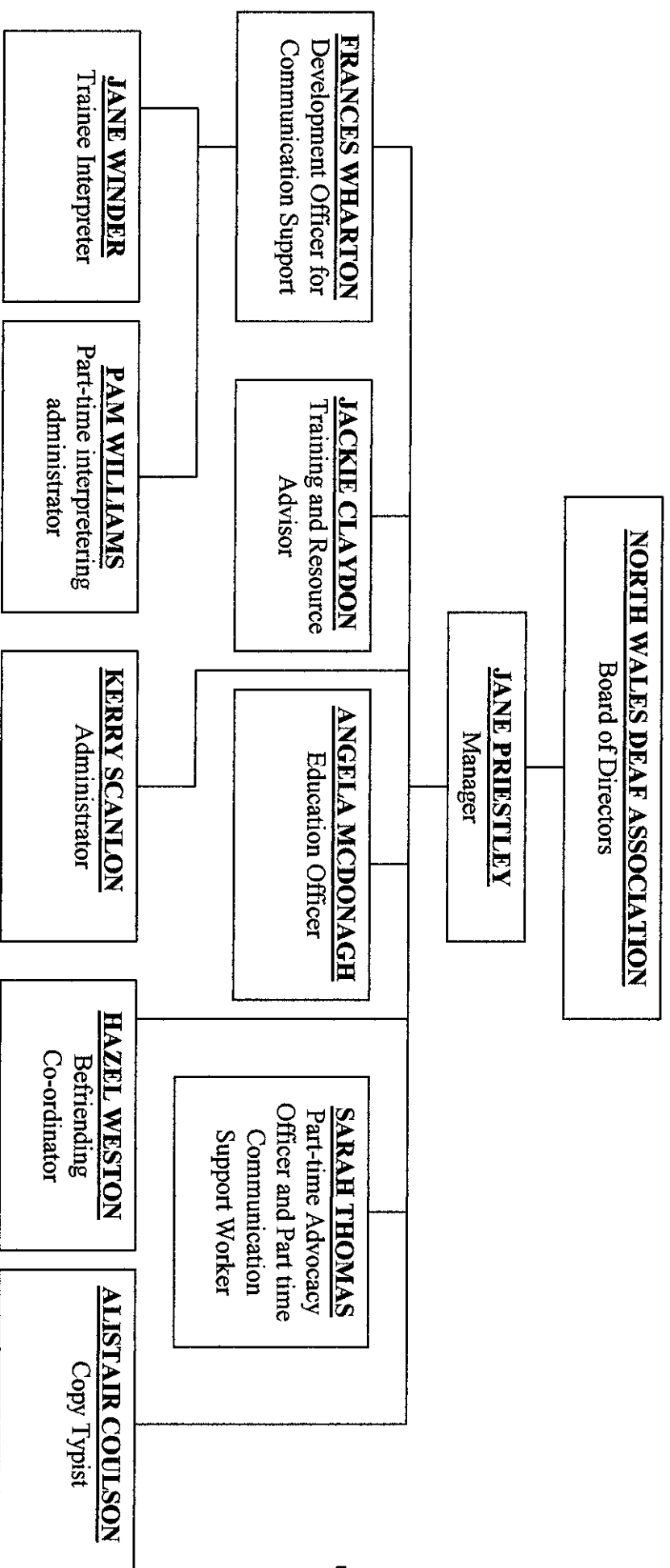
Solicitors

Elwyn Jones & Co.
123 High Street
Bangor
Gwynedd

Auditors

Aston, Hughes & Co
Registered Auditors
Selby Towers
29 Princes Drive
Colwyn Bay
LL29 8PE

ORGANISATION CHART



As at 31st March 2004



North Wales Deaf Association

WHERE TO FIND NORTH WALES DEAF ASSOCIATION



North Wales Deaf Association

NORTH WALES DEAF ASSOCIATION
(CYMDEITHAS BYDDAR GOGLEDD CYMRU)

DIRECTORS' REPORT

FOR THE YEAR ENDING 31ST MARCH 2004

The directors submit their report and the financial statements for the year ending 31st March 2004.

PRINCIPAL ACTIVITY

The objective and principal activity of the company is the relief of profoundly deaf, deafened, deafblind and hearing impaired people within North Wales by the promotion, development and provision of appropriate facilities, services and resources.

The Association does this by providing:

- ☐ Advice and Information
- ☐ Deaf awareness training for businesses and service providers
- ☐ Educational Services
- ☐ Equipment demonstrations and advice for deaf people
- ☐ Lobbying for equal access to services and employment
- ☐ Communication support services
- ☐ Promoting the Welsh deaf identity
- ☐ Advocacy services
- ☐ Befriending services

There have been no changes in policy since the last report.



GENERAL ACTIVITIES

ADVICE AND INFORMATION

North Wales Deaf Association's Advice and Information Service is available Monday to Friday from 9am to 5pm. It can be accessed by telephone, textphone, fax, videophone, e-mail or by calling in personally at the office. Visitors to our offices are always welcome although appointments would be greatly appreciated.

We have a comprehensive library containing books and videos about deafness and sign language. We also have copies of information provided by statutory bodies in Sign Language. The library is regularly updated and books and videos can be borrowed by members for up to three weeks at a time.

We have a range of periodicals, which can be read on our premises and also a wide variety of information leaflets, which can be taken away or posted out to interested people.

Every quarter a newsletter is published and some 2,000 copies are distributed across North Wales. The newsletter contains information about activities of the Association, local events and other information that may be of interest to people with a hearing loss.

Information is also available on our website www.nwda.info, which is regularly updated.



DEAF AWARENESS TRAINING

Deaf awareness training is one of the Association's core activities. It continues to be a growth area for North Wales Deaf Association with a number of organisations and businesses using the training to ensure that they are complying with the Disability Discrimination Act.

The trainer used during this financial year was Jackie Claydon who has a Manchester Metropolitan University Teacher's Certificate in Speech Reading.

A deaf awareness course includes an introduction to deafness, basic tips for improved communication techniques, finger spelling, awareness of sign language, basic survival signs and Deaf culture.

A new course introduced during 2003 was the CACDP Communication Tactics Certificate,

Deaf Awareness Training Sessions 1st April, 2003 to 31st March, 2004

	Half day session	Full day session	Minicom Training	TOTALS
Number of sessions	11	17	2	30
Number of staff trained	150	210	11	371

A selection of comments from evaluation forms

"I enjoyed the whole day and found all the information useful. The tutor presented the session in a very relaxed and friendly way".

"Excellent day – thoroughly enjoyed it – would recommend to all staff working with elderly people – one of the most informative training days I have attended".

"This was an excellent training session and has made me feel less self conscious about my own hearing loss".



CACDP Deaf Awareness Training Courses

NWDA has been registered with CACDP during this financial year and has held regular CACDP deaf awareness training courses across North Wales. This is an in depth course of 10 hours plus an examination lasting 30 minutes which consists of 20 multi choice and 8 short answer questions.

The course content includes:

Defining deafness, language and culture, deaf experience and discrimination, developing communication tactics, hearing aids and cochlear implants, technical aids to communication, and human aids to communication.

In order to be successful in the Deaf Awareness exam, students need to have an understanding of all the above subjects.

CACDP Deaf Awareness Training Courses from 1st April 2003 until 31st March 2004

	Course 1	Course 2	Course 3	Course 4
No. of students enrolled	19	16	8	9
No. of students Taking exam	19	15	6	9
No. of students passing exam	17	15	5	8
No. of students Failing exam	2	0	1	1
Tutors	Jackie Claydon	Jackie Claydon	Jackie Claydon	Jackie Claydon
Venue	NWDA	Bangor	Wrexham	NWDA

Selection of comments from the evaluation forms.

"I thoroughly enjoyed the course and Jackie was an excellent tutor who excelled in the subject and made it extremely entertaining and interesting."

"I found the course to be very informative and enjoyed the two days. Jackie was excellent and I feel I have learnt a great deal. Thanks."



North Wales Deaf Association

CACDP Communication Tactics Course from 1 April 2003 to 31st March 2004

	Course 1
No. of students enrolled	8
No. of students Taking exam	8
No. of students passing exam	8
No. of students Failing exam	0
Tutors	Jackie Claydon
Venue	NWDA

LIP-READING CLASSES

Lip-reading classes provide a relaxed and friendly atmosphere in which to learn to lip-read with other deaf and hard of hearing people. Everybody learns at their own pace without pressure.

North Wales Deaf Association working in partnership with the Workers' Education Association has arranged regular 30-week courses at six venues in North Wales. There is a one off registration fee of £2 each year, renewable every September. This fee will increase from September 2004 to £4 each year.

North Wales Deaf Association has held classes in Mold daytime and evening, Mochdre, Bodelwyddan, Blaenau Ffestiniog, Bangor and Holyhead. The tutors were Margaret Cattell and Christopher Williams

Venue	Number of students	Venue	Number of students
Blaenau Ffestiniog	12	Holyhead	12
Bangor	6	Bodelwyddan	6
Mochdre	18	Mold	12

Unfortunately the classes taught by Christopher Williams came to an end when he became ill towards the end of February and passed away in March. His funeral was held on the 31st March at St. David's Church, Penrhyn Bay. All his students, who spoke very highly of him, will sadly miss him.



North Wales Deaf Association

EDUCATION

The Education Officer's post has been funded by the Community Fund during this financial year. She has been offering sign language classes to the peers of deaf children who are in mainstream education and deaf awareness training to teachers across North Wales throughout the year. Presentations are given to school assemblies and individual classes. After school clubs and lunch clubs have also been set up to teach sign language and proved very popular. Since we have had a change in funders, the Education Officer's work now has more focus on being a role model for deaf children and more involvement with pre-school children working with other agencies.

**COMMUNITY
FUND**
LOTTERY FUNDED

**CRONFA
GYMUNEDOL**
ARIENNIR GAN Y LOTERI

Conwy Family Support Group

The Conwy Family Support Group has met on a monthly basis. A variety of events have been held including a Christmas Party. This was a joint venture with Cyswllt Deaf Children's Society and was held at the Community Centre in Penrhyn Bay. The Centre was full to capacity with children all of whom received a gift from Father Christmas. Other events this year have included 10 pin bowling, a visit to the NWDA offices by the Coast Guard, Drumming and Arts and Crafts evening, Llandudno Copper Mines, Halloween Party and the regular trip to Blackpool to see the illuminations.

Regular contact has been maintained with the peripatetic teachers of deaf children in Gwynedd, Ynys Môn, Denbighshire, Wrexham, Flintshire and also with the Advisory Teacher for Sensory Impairment of Conwy.

The Conwy Family Support Group has been funded by Conwy Social Services since 1st April 2002.



EQUIPMENT DEMONSTRATIONS AND TRY BEFORE YOU BUY SCHEME

The Disability Advisors of Conwy, Gwynedd and Ynys Môn Social Services have received support and advice about special equipment on a regular basis. Equipment Demonstrations have been given to individuals both in the NWDA resource room and also in their own homes. Some clients have purchased equipment themselves and others have been referred to Social Services for equipment on long-term loan. Other demonstrations have taken place in larger groups including a number of Hard of Hearing Clubs.

A try before you buy scheme has also been in operation this year and is available for people wishing to purchase their own equipment. They can try out various pieces of equipment, find out what suits them best before purchasing themselves. Short-term loan is also available for people whose equipment has been sent away for repair.

NWDA has received several new phones from BT for demonstration purposes and short-term loan. NWDA receives regular up-dates from BT and receives new equipment for demonstration purposes as soon as it is available for general distribution.

LOBBYING FOR EQUAL ACCESS

The Association has lobbied for and supported individual members of the Association with their requests for environmental equipment, rights to communication support and rights to Disability Living Allowance.

Consultation meetings have been arranged on a regular basis between members of the Deaf Community of Gwynedd, Ynys Môn, and Flintshire and service providers.

Jackie Claydon, the Training and Resource Advisor, has attended quarterly North Wales Police consultation meetings at various venues throughout North Wales to lobby on a number of issues. Jane Priestley and Jackie Claydon have attended Police Diversity Meetings in the Central Division, North Wales.

Lobbying on a national level has continued through UK Council on Deafness and the Deaf Broadcasting Council, both powerful umbrella groups of which NWDA is a member.



COMMUNICATION SUPPORT SERVICES

Grants are received from the Social Service Departments, of Gwynedd, Ynys Môn and Conwy, the North Wales Health Authority and Flintshire County Council. The Association now provides communication services to 29 deaf people in their employment, either through support from the Employment Service or their employers. Communication support has been provided for three students at Llandrillo College.

Communication Support Services for Health Care settings From 1st April 2003 to 31st March 2004

Area	Conwy	Gwynedd	Ynys Môn
Number of Assignments	119	62	81

Total number of assignments for Health Care settings **262**

Communication Support Services excluding Health Care settings From 1st April, 2003 to 31st March, 2004

Area	Conwy Social Services	Gwynedd Social Services	Ynys Môn Social Services	Flintshire Chief Execs. Office	Other
Number of Assignments	54	29	32	27	519

Total number of interpreting Assignments carried out from 1st April 2003 to 31st March 2004 is 923

Total number of assignments using freelance interpreters during the year is 44.

Number of official complaints received about the service - One



COMMUNITY ADVOCACY SERVICE

The service covers translation of daily correspondence, assistance with replies and making telephone calls on behalf of the client, informed independent advice, assisting clients to access appropriate statutory services and provide on-going support when needed.

The need for this service has been recognised by the Social Service Departments in Conwy, Gwynedd and Ynys Môn. The Advocacy Officer has been providing services since July 2000.

County	Telephone calls	Meetings	Translation	General advice	TOTAL Appts.
Conwy	17	11	88	17	133
Gwynedd	5	5	41	8	59
Ynys Môn	12	4	81	13	110
Other	1	4	11	1	17
TOTALS	35	24	221	39	319

Altogether the Advocacy Officer had a total of 319 appointments during the year.

In Conwy, benefit increases for individuals came to £263.61 per week and £13,708 annually during this financial year.

In Gwynedd benefit increases for individuals came to £117.76 per week and £6,124 annually during this financial year.

On Ynys Môn benefit increases for individuals came to £60 per week and £3,120 annually during this financial year.

The awards above do not include increases in benefits such as housing benefit or income support.

The people who received additional benefits last year continue to do so and therefore increased amounts of benefits should be accrued.



North Wales Deaf Association

BEFRIENDING SCHEME

This new scheme has been funded by the Community Fund for a period of three years.

The aim of the scheme is to alleviate isolation and loneliness amongst deaf and hard of hearing people. To improve the confidence of people with a hearing loss, to encourage them to meet other people and join in social activities and so reduce stress and anxiety, to encourage greater independence and improve their quality of life.

This will be achieved by arranging for appropriately trained volunteers to visit deaf and hard of hearing people on a regular basis.

Volunteers may accompany deaf and hard of hearing people to visit deaf and hard of hearing clubs, lip reading classes and other appropriate groups.

They will ensure the deaf person is aware of the full range of services available to deaf and hard of hearing people in their area.

The scheme will try to match 30 volunteers with 30 people with a hearing loss.

Clients will include people across the whole range of hearing loss from Hard of Hearing, Deafened, Profoundly Deaf Sign Language users and Deafblind - anyone who is feeling isolated as a result of their hearing loss. Clients will live in North Wales can access the scheme by contacting North Wales Deaf Association.

Volunteers will receive appropriate training in deaf awareness, communication tactics and deaf culture and issues. Out of pocket expenses will be paid and not all the volunteers will need to be Sign Language users. We are looking for people who would like to make a difference to the life of a person with a hearing loss and can spare a few hours to visit a deaf person on a regular basis.

**COMMUNITY
FUND**
LOTTERY FUNDED

**CRONFA
GYMUNEDOL**
ARIENNIR GAN Y LOTERI



PROMOTING THE WELSH DEAF IDENTITY

The Association has had information stands at the Menai Bridge Fayre, Meirionydd County Show and at some of the smaller shows in the North Wales area.

Talks have also been given by the Training and Resource Advisor and Manager to various interested parties; these included Conwy Disability Action Group, and many more.

VOLUNTEERS

The Association has enlisted the help of a number of volunteers for various tasks. These include volunteering with the befriending project, fund raising, being directors on the board and assisting with administrative duties that the Association has undertaken during this financial year.

DONATIONS IN KIND

Flintshire Social Services provide the Association accommodation for teaching the lip-reading class twice per week.

Flintshire Social Services also loan the Association a Presence Videophone.

A room is loaned once per week free of charge at the following venues for lip-reading classes.

Jimmy O'Toole Centre, Holyhead
WEA Bangor
Resource Centre, Ysbyty Glan Clwyd, Bodelwyddan
Community Centre, Blaenau Ffestioniog



REVIEW OF FINANCIAL POSITION

Grants received from County Councils show an inflationary increase. Additional grants received this financial year have come from Conwy Supporting People, two grants from the Community Fund for the Befriending project and the Education project and a grant from Awards for All for the Open Days in March.

There has been an increase in expenditure on salaries due to the employment of a befriending co-ordinator.

FUTURE OF THE ASSOCIATION

Core funding has been secured for the years 2004/2005 with Gwynedd, Ynys Môn, Flintshire, Conwy and Denbighshire Social Services. The interpreting service is being funded for the years 2004/2005 by Gwynedd, Ynys Môn, Conwy Social Services, Flintshire Chief Executive and Conwy, Gwynedd and Ynys Môn Local Health Boards, together with sale of service to other organisations, businesses and individuals.

The Association is to receive a grant from the Government as part of a consortium agreement that is administered by UK Council on Deafness. The funding will last for 12 months.

The Association is viable and will continue to provide services as outlined on page 9.

RESERVES POLICY

The Directors have reviewed its reserve policy and the unrestricted funds held by the charity should aim to be six months of income received. This provides sufficient funds for the charity to operate whilst waiting payment of grants and to respond to emergency applications for grants and fund raising initiatives which arise from time to time.

RISK MANAGEMENT

The Directors have examined the major strategic, business and operational risks which the charity faces and confirm that systems have been established to enable regular reports to be produced so that the necessary steps can be taken to less the risks.



DIRECTORS

The directors who served on the board during the year were:

Tom Jones	David Duller	Arthur Todd
Val Owen	Andrew Malcolm	Bill Walker
Pat Walker	Gareth Foulkes	David Hughes – died 23 April 2003

Peter Selley resigned 16 September 2003

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the company and of the surplus or deficit of the company for that period. In preparing those financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether the Financial Reporting Standards for Smaller Entities has been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on a going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

AUDITORS

A resolution to reappoint Aston Hughes & Co, as auditors will be put to the members at the Annual General Meeting

SMALL COMPANY SPECIAL PROVISIONS

The report of the directors has been prepared in accordance with the special provisions of Part VII of the Companies Act, 1985 relating to small companies.

BY ORDER OF THE BOARD


Mrs J Priestley (Secretary)
Dated: 21 September 2004

Registered Office
@ Quinton Hazell
Glan y Wern Road
Mochdre
Conwy
LL28 5BS



NORTH WALES DEAF ASSOCIATION

AUDITOR'S REPORT

Independent auditor's report to the members of NORTH WALES DEAF ASSOCIATION.

We have audited the accounts of North Wales Deaf Association for the year ended 31 March 2004 on pages 24 to 29. These accounts have been prepared under the historical cost convention and the accounting policies set out on page 26.

This report is made solely to the company's members, as a body, in accordance with Section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Respective responsibilities of directors and auditors

As described on page 21, the company's directors are responsible for the preparation of the accounts in accordance with applicable law and United Kingdom Accounting Standards.

Our responsibility is to audit the accounts in accordance with relevant legal and regulatory requirements and United Kingdom Accounting Standards.

We report to you our opinion as to whether the accounts give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Directors' Report is not consistent with the accounts, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit or if information specified by law regarding directors' remuneration and transactions is not disclosed.

We read the Directors' Report and consider the implications for our report if we become aware of any apparent misstatements within it.



Basis of audit opinion

We conducted our audit in accordance with United Kingdom Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis of evidence relevant to the amounts and disclosures in the accounts. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the accounts and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the accounts.

Opinion

In our opinion the accounts give a true and fair view of the state of the company's affairs as at 31 March 2004 and of the incoming resources and application of resources, including its income and expenditure, for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Aston Hughes & Co
Registered Auditors
Colwyn Bay

A handwritten signature in black ink, appearing to read 'Aston Hughes', with a horizontal line underneath and a small arrow pointing to the right.

21 September 2004

NORTH WALES DEAF ASSOCIATION
(CYMDEITHAS BYDDAR GOGLEDD CYMRU)

		Unrestricted Funds			Total	Total
	Note	General Fund	Designated Building Fund	Restricted Fund	2004	2003
		£	£	£	£	£
Incoming Resources						
Donations		3,664			3,664	12,249
Activities to further the charity's objects:						
Grants	2	124,798		81,120	205,918	130,138
Training and service provision	3	80,423			80,423	82,472
Activities to generate funds:						
Fundraising		3,991			3,991	3,100
Room & Equipment Hire		234			234	0
Interest receivable		710			710	395
Total Incoming resources		213,820	0	81,120	294,940	228,354
Resources expended						
Cost of generating funds:						
Fundraising costs		355	0	0	355	18
Charitable expenditure:						
Direct Charitable expenditure	4	153,694	0	65,468	219,162	179,555
Management and Administration	5	37,872			37,872	38,753
Total Resources expended		191,921	0	65,468	257,389	218,326
Net Incoming/(Outgoing) Resources before Transfers	6	21,899	0	15,652	37,551	10,028
Transfer between Funds		0	0	0	0	0
Net Movement in Funds for the Year		21,899	0	15,652	37,551	10,028
Balances b/fwd at 1 April 2003		24,311	25,000	0	49,311	39,283
Fund Balances c/fwd at March 31, 2004		46,210	25,000	15,652	86,862	49,311

The notes on pages 26 to 29 form part of these accounts

All incoming resources and resources expended are derived from continuing activities

All gains and losses recognised in the year are included above

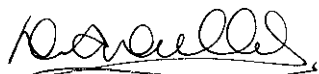
The surplus for Companies Act purposes is the net income for the year of £37,551 (2003: surplus £10,028)

NORTH WALES DEAF ASSOCIATION
(CYMDEITHAS BYDDAR GOGLEDD CYMRU)
BALANCE SHEET
AT 31 MARCH 2004

	<u>Note</u>	<u>2004</u>		<u>2003</u>	
		£	£	£	£
<u>FIXED ASSETS</u>					
Tangible Assets	8		13,572		13,120
<u>CURRENT ASSETS</u>					
Debtors	9	20,305		34,954	
Cash at bank and in hand		<u>69,859</u>		<u>14,861</u>	
		90,164		49,815	
<u>CREDITORS</u>					
Due within one year	10	<u>-16,874</u>		<u>-13,624</u>	
<u>NET CURRENT ASSETS</u>			73,290		36,191
<u>TOTAL ASSETS LESS</u>					
<u>CURRENT LIABILITIES</u>	11		<u><u>86,862</u></u>		<u><u>49,311</u></u>
<u>CAPITAL AND RESERVES</u>					
<u>Unrestricted Funds</u>					
General fund			46,210		24,311
Designated Building Fund			25,000		25,000
<u>Restricted Funds</u>	12		15,652		0
			<u><u>86,862</u></u>		<u><u>49,311</u></u>

The financial statements have been prepared in accordance with the special provisions of Part VII of the Companies Act 1985 relating to small companies and with the Financial Reporting Standard for Smaller Entities (June 2002).

Signed on behalf of the board



David Antony Duller
Director

Date: 21st September 2004

NORTH WALES DEAF ASSOCIATION
(CYMDEITHAS BYDDAR GOGLEDD CYMRU)
NOTES TO THE ACCOUNTS
FOR THE YEAR ENDED 31 MARCH 2004

1 ACCOUNTING POLICIES

a. Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (June 2002), the Companies Act 1985 and follow the recommendations in Accounting and Reporting by Charities: Statement of Recommended Practice issued in October 2000

b. Depreciation

Depreciation has been calculated at a rate suitable for writing off the assets of the company over their useful lives
The rate applied has been:

Fixtures and fittings 15% reducing balance

c. Donations and grants

Income from donations and grants, including capital grants, is included in incoming resources when these are receivable, except as follows:

* When donors specify that donations and grants given to the charity must be used in future accounting periods, the income is deferred until those periods.

* When donors impose conditions that have to be fulfilled before the charity becomes entitled to use such income, the income is deferred and not included in incoming resources until the pre-conditions are met.

When donors specify that donations and grants, including capital grants, are for particular restricted purposes, which do not amount to pre-conditions regarding entitlement, this is included in incoming resources of restricted funds when receivable.

d. Interest receivable

Interest is included when receivable by the charity

e. Operating leases

Operating lease rentals are charged to the Income and Expenditure account as incurred.

f. Resources expended

Resources expended are included in the Statement of Financial Activities on an accruals basis.

Certain expenditure is directly attributable to specific activities and has been included in those categories.

Where items of expenditure involved more than one cost category the basis of apportionment is as follows

	Direct Charitable	Management & Administration
Salaries		
Co-ordinator	50%	50%
Administrator	50%	50%
Other costs	70%	30%

g. Pensions costs

The company operates a defined contribution pension scheme. Contributions payable to this scheme are charged to the income and expenditure account in the period to which they relate.

These contributions are invested separately from the company's assets.

h. Unrestricted Funds

Unrestricted funds are donations and other incoming resources receivable or generated for the objects of the Charity without further specified purpose and are available as general funds.

i. Designated Funds.

Designated funds are unrestricted funds earmarked by the Directors for particular purposes.

j. Restricted Funds

Restricted funds are to be used for specific purposes as laid down by the donor.

2 GRANTS

	2004 £	2003 £
General Fund		
Conwy County Council	33,138	23,980
Denbighshire County Council	5,331	2,864
Flintshire County Council	8,462	8,332
Gwynedd County Council	23,655	23,205
Ynys Mon County Council	14,533	14,197
North Wales Health Authority	26,002	25,002
Conwy - Supporting People	8,160	2,317
Conwy - purchases	2,317	0
Supported work placement	3,200	3,200
	<u>124,798</u>	<u>103,097</u>
Restricted Funds		
BBC Children in Need		23,685
Conwy - Children's Team		3,356
Lottery - Community Fund Education	35,130	
Lottery - Community Fund Befriending	43,990	
Awards for All Wales	2,000	
Total	<u>205,918</u>	<u>130,138</u>

3 INCOME FROM TRAINING AND SERVICE PROVISION

	2004 £	2003 £
Interpreting	67,781	70,337
Deaf Awareness training	8,629	9,980
Training	359	1,179
Environmental equipment sales	2,004	950
Advocacy Service	1,252	26
Assessment	398	0
Total	<u>80,423</u>	<u>82,472</u>

	Unrestricted Funds £	Restricted Funds £	Total 2004 £	Total 2003 £
4 DIRECT CHARITABLE EXPENDITURE				
Provision of services				
Salaries	108,515	47,502	156,017	124,550
Travel & Subsistence	7,363	8,281	15,644	12,495
Training & Deaf Awareness	4,342	963	5,305	2,810
Information Booklets/Library	94	80	174	68
Office expenditure	11,313	7,725	19,038	12,259
Environmental equipment	3,680	0	3,680	797
Freelance Interpreter costs	16,147	917	17,064	24,955
Conwy Family Support Group	563	0	563	0
Depreciation	1,677	0	1,677	1,621
Total	<u>153,694</u>	<u>65,468</u>	<u>219,162</u>	<u>179,555</u>

5 MANAGEMENT AND ADMINISTRATION

Salaries	27,687	0	27,687	28,233
Premises and Office expenditure	7,117	0	7,117	5,474
Legal and Professional fees	2,350	0	2,350	4,352
Depreciation	718	0	718	694
Total	<u>37,872</u>	<u>0</u>	<u>37,872</u>	<u>38,753</u>

6 NET INCOMING (OUTGOING) RESOURCES FOR THE YEAR

This is stated after charging:

	2004	2003
	£	£
Depreciation	2395	2315
Auditors' remuneration :		
audit	1,821	0
accountancy	482	458

Travel costs amounting to £130 (2003 - £19) were reimbursed to 1 (2003 - 1) director

7 STAFF COSTS AND NUMBERS

Staff costs were as follows:

	2004	2003
	£	£
Salaries	122278	106806
Social Security costs	46073	32561
Pension costs	14957	12116
Miscellaneous	396	1300
	<u>183704</u>	<u>152783</u>

No employee earned £50,000 or more, Director's remuneration for the year was nil (2003 - nil)

The average number of employees during the year was 10 (2003 - 9)

PENSION COSTS

Defined contribution scheme

The company operates a defined contribution pension scheme. The assets of the scheme are held separately from those of the company in an independently administered fund. The pension cost charge represents contributions payable by the company to the fund and amounted to £14,957 (2003: £12,116)

8 TANGIBLE FIXED ASSETS

	<u>Fixtures and Fittings</u>
	£
<u>COST</u>	
At 1 April 2003	30,122
Additions	<u>2,847</u>
At 31 March 2004	<u>32,969</u>
<u>DEPRECIATION</u>	
At 1 April 2003	17,002
Charge for the year	<u>2,395</u>
At 31 March 2004	<u>19,397</u>
<u>NET BOOK VALUE</u>	
At 31 March 2003	<u>13,120</u>
At 31 March 2004	<u>13,572</u>

The net book value at 31 March 2004 represents fixed assets used in the relief of profoundly deaf, deafblind and hearing impaired people within North Wales.

9 DEBTORS

	2004	2003
	£	£
Trade debtors	20,305	34,954

10 CREDITORS - due within one year

	2004	2003
	£	£
Bank overdraft	10,558	7,286
Trade creditors	2,910	6,338
Accruals	3,406	0
	16,874	13,624

11 ANALYSIS OF NET ASSETS BETWEEN FUNDS

Fund balances at 31 March 2004 are represented by:

	Total 2004	General Fund	Designated Building Fund	Restricted Funds
	£	£	£	£
Fixed assets	13,572	13,572	0	0
Current assets	90,164	49,512	25,000	15,652
Current liabilities	-16,874	-16,874	0	0
	86,862	46,210	25,000	15,652

The Designated Building Fund represents funds set a side by the Directors to purchase premises in the future.

12 RESTRICTED FUNDS

The income of funds of the charity include restricted funds.

	Balance March 31 2003	Movement in Funds		Balance March 31 2004
	£	Incoming Resources	Expenditure	£
		£	£	
Lottery - Community Fund Education	0	35,130	33,410	1,720
Lottery - Community Fund Befriending	0	43,990	30,598	13,392
Awards for All Wales	0	2,000	1,460	540
	0	81,120	65,468	15,652

Purpose of restricted funds: Community Fund Education is to provide the service of an education officer; Community Fund Befriending it to operate a befriending scheme for people with hearing loss. Awards for All Wales to cover communication support and printing costs for two open days