ABBEY NATIONAL PROPERTY SERVICES LIMITED REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 DECEMBER 2001

Registered No. 2937720

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Report of the Directors

The Directors submit their report together with the audited accounts for the year ended 31 December 2001.

1. Principal activity and review of the year

The principal activities of the Company were commercial and residential estate agency and the provision of associated services. All of the Company's commitments under operating leases expired in December 2001. The Directors are continuing to review property related opportunities.

2. Results and Dividend

The results for the year are set out on page 5. The loss of £315,029 (2000 - £2,585,338 profit) will be transferred from reserves. The Directors do not recommend the payment of a dividend (2000: £nil).

3. Directors and their interests

The Directors who served during the year were:

Mr L J Hannam Mr J G Price

Mr D L Garner Resigned 30 May 2001 Mrs A P Dixon Appointed 1 June 2001

None of the Directors had an interest in the shares of the Company at the year end. The Directors' interests in the shares of the ultimate holding Company, Abbey National plc, (other than those disclosed in that Company's annual report) were as follows:

Ordinary Shares 10p each

Directors	As at 1 January 2001 or at date of appointment if later	Shares acquired during the year or since appointment if later	Shares disposed of during the year or since appointment if later	As at 31 December 2001
Mr L J Hannam	-	-	-	-
Mr J G Price	11,125	•	2,000	9,125
Mrs A P Dixon	58		-	58

Option Schemes - Ordinary Shares 10p each

Directors	As at 1 January 2001 or at date of appointment if later	Options granted during the year or since appointment if later	Options exercised during the year or since appointment if later	As at 31 December 2001
Mr L J Hannam	1,973	4,427	-	6,400
Mr J G Price	40,438	11,343	-	51,781
Mrs A P Dixon	3,589	625	150	4,064

Report of the Directors (continued)

Options granted to Directors under the ultimate holding Company's Sharesave Scheme are exercisable at prices between 428 pence and 906 pence per share within six months of the third, fifth or seventh anniversary of the contract start date. Options granted under the Executive Share Option Scheme and Employee Share Option Schemes are exercisable at prices between 590 pence and 1,306 pence per share after three years or five years and before 10 years from the date of grant.

Shares in respect of Executive Share Options granted in 2001 are held by the Abbey National ESOP Trust (the 'Trust'). Whilst the Directors' interest in these shares (if any) are included above, each of the directors of the Company is a potential beneficiary of the Trust and is therefore deemed to have an interest in the shares held by the Trust. At 31 December 2001 the Trust held 5,890,235 ordinary shares (2000 – 4,323,411).

Abbey National also operates a Partnership Share Scheme under its Employee Share Option Scheme. This is available to all eligible employees, including the directors named above. Under this scheme, participants may make 12 monthly contributions up to a maximum of £1,500 per annum, to acquire shares in Abbey National. These shares may be purchased within 30 days from 31 May 2002 at their market value on 1 June 2001 or, if lower, their market value on or shortly after 31 May 2002. The number of shares which may be acquired under this scheme, calculated on the basis of the maximum contribution and the share price on 1 June 2001 (£12.35), is 121 shares. If the share price at 31 May 2002 (or shortly after) is lower than £12.35, then the number of shares which may be acquired, may be more than 121 shares. On the basis of the share price at 31 December 2001 (£9.80), 153 shares would be the maximum number of shares that could be acquired under the scheme.

Shares awarded under the Abbey National Long Term Incentive Plan (the 'Plan') are held by the Abbey National Employee Trust (the 'Employee Trust'). Whilst the Plan is currently restricted to members of the Abbey National plc Executive Committee, each of the directors of the Company is a potential beneficiary of the Employee Trust and is therefore deemed to have an interest in the shares held by the Employee Trust. At 31 December 2001, the Employee Trust held 604,362 ordinary shares (2000 – 604,362).

4. Directors' Responsibility in respect of the Preparation of Accounts

The Directors are required by United Kingdom company law to prepare accounts for each financial year that give a true and fair view of the state of affairs of the Company as at the end of the financial year and the profit or loss for that period.

The Directors confirm that suitable accounting policies have been used and applied consistently and reasonable and prudent judgements and estimates have been made in the preparation of the accounts for the year ended 31 December 2001. The Directors also confirm that applicable accounting standards have been followed and that the financial statements have been prepared on the going concern basis.

The Directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the Company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for the Company's system of internal control and for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

5. Economic Monetary Union

No material costs or issues arose during the year ended 31 December 2001 as a result of EMU.

Report of the Directors (continued)

6. Auditors

In accordance with Section 386 of the Companies Act 1985, the Company has elected to dispense with the obligation to appoint auditors annually.

The Directors resolved to appoint Deloitte & Touche as auditors of the Company, in accordance with the resolution by Abbey National plc to appoint Deloitte & Touche as auditors of Abbey National plc and its subsidiaries.

By order of the Board

Secretary or For and behalf of

Abbey National Secretariat Services Limited

19th July 2002

Registered Office: Abbey National House 2 Triton Square Regent's Place London NW1 3AN

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ABBEY NATIONAL PROPERTY SERVICES LIMITED

We have audited the financial statements of Abbey National Property Services Ltd for the year ended 31 December 2001 which comprise the profit and loss account, the balance sheet, and the related notes 1 to 15. These financial statements have been prepared under the accounting policies set out therein.

Respective responsibilities of directors and auditors

As described in the statement of directors' responsibilities, the company's directors are responsible for the preparation of the financial statements in accordance with applicable United Kingdom law and accounting standards. Our responsibility is to audit the financial statements in accordance with relevant United Kingdom legal and regulatory requirements and auditing standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report if, in our opinion, the directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the directors' report for the above year and consider the implications for our report if we become aware of any apparent misstatements.

Basis of audit opinion

We conducted our audit in accordance with United Kingdom auditing standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion, we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of the company's affairs as at 31 December 2001 and of its loss for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Deloitte & Touche

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Chartered Accountants and Registered Auditors

Stonecutter Court

1 Stonecutter Street

London

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Profit and Loss Account For the year ended 31 December 2001

	Notes	2001	2000
Other income	2	£ 6,204	£ 202,471
Other expenditure	3	(355,589)	(385,997)
Provisions released	9	29,232	2,832,975
OPERATING (LOSS)/PROFIT	•	(320,153)	2,649,449
Interest receivable	4	4,038	5,429
(LOSS)/PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION	5	(316,115)	2,654,878
Taxation on (loss)/profit on ordinary activities	6 .	1,086	(69,540)
(LOSS)/PROFIT ON ORDINARY ACTIVITIES AFTER TAXATION FOR THE FINANCIAL YEAR	11	(315,029)	2,585,338
Profit and loss account brought forward		(12,458,482)	(15,043,820)
Profit and loss account carried forward	-	(12,773,511)	(12,458,482)

There are no recognised gains or losses in either the current or previous financial years other than the loss for the financial year and the profit for the prior year therefore no statement of total recognised gains and losses is required.

There is no difference between the loss on ordinary activities before taxation and the retained loss for the year stated above and their historical cost equivalents.

All transactions are derived from continuing operations.

Balance Sheet As at 31 December 2001

As at 51 December 2001	Notes	2001 £	2000 £
CURRENT ASSETS			
Debtors Cash at bank and in hand	7	295,599 201,109 496,708	587,474 197,089 784,563
CREDITORS - amounts falling due within one year	8	(13,252,742)	(13,023,620)
TOTAL ASSETS LESS CURRENT LIABILITIES		(12,756,034)	(12,239,057)
PROVISIONS FOR LIABILITIES AND CHARGES	9	(17,475)	(219,423)
NET LIABILITIES		(12,773,509)	(12,458,480)
CAPITAL AND RESERVES			
Called up share capital Profit and loss account	10	2 (12,773,511)	2 (12,458,482)
EQUITY SHAREHOLDERS' DEFICIT	11	(12,773,509)	(12,458,480)

The financial statements on pages 5 to 10 were approved by the Board of Directors on 2 5000 and were signed on its behalf by: 2002

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Director

Notes to the Accounts for the year ended 31 December 2001

1. Accounting Policies

Basis of Accounting

The financial statements are prepared under the historical cost convention and in accordance with applicable United Kingdom accounting standards. The particular accounting policies adopted are described below.

- (1) Interest receivable is calculated on an accruals basis.
- (2) The Company is a wholly owned subsidiary of Abbey National plc, a Company incorporated in Great Britain. Accordingly the Company is not required to produce a cash flow statement as prescribed in paragraph 5 (a) of Financial Reporting Standard No.1 (revised 1996), Cash Flow Statements.
- (3) Rentals payable under operating leases are charged to the Profit & Loss account on a straight line basis over the period of the lease.
- (4) Properties are leased to customers under operating leases and income is included in the Profit & Loss account on a straight line basis over the period of the lease.

2. Other Income

Rental income represents amounts receivable under operating leases in accordance with note 1(4) above.

	2001	2000
	£	£
Rental income	-	42,764
Sundry income	6,204	41,794
Profit on sale of leaseholds	-	117,913
Total	6,204	202,471

3. Other Expenditure

	2001	2000
→	£	£
Management fees payable	(4,300)	(4,800)
Property expenses	(15,002)	(29,977)
Administration expenses	(336,287)	(351,220)
Total	(355,589)	(385,997)

4. Interest Receivable

	2001	2000
	£	£
Bank interest	4,038	5,429

Notes to the Financial Statements for the year ended 31 December 2001 (continued)

5. (Loss)/Profit on Ordinary Activities before Taxation

Directors' emoluments and auditors' remuneration for the current and previous financial years are borne by the Parent Company, Abbey National plc. No emoluments were paid to Directors by the Company during the year (2000 - nil) and it is not practicable for the Parent Company to apportion Directors' emoluments.

The Company has no employees (2000 - nil). No management fee for administration services is charged by the immediate parent (2000 - nil).

6. Taxation on (Loss)/Profit on Ordinary Activities

	2001	2000
	£	£
Group relief receivable at 30%	1,428	-
Group relief payable at 30% - current year	=	(53,377)
Group relief payable at 30% - prior year	(342)	(16,163)
Total	1,086	(69,540)

The tax credit has arisen because the Company has surrendered its losses for Group relief. The tax credit is lower than 30% because administration expenses which relate to a ceased trade are disallowable.

7. Debtors: amounts falling due within one year

	2001	2000
	£	£
Group relief receivable	1,428	-
Other debtors	294,171	587,47 <u>4</u>
Total	295,599	587,474

8. Creditors: amounts falling due within one year

	2001	2000
•	£	£
Amounts owed to Group Companies	(13,247,272)	(12,694,204)
Group relief payable	-	(126,638)
Other creditors	(5,470)_	(202,778)
Total	(13,252,742)	(13,023,620)

Notes to the Financial Statements for the year ended 31 December 2001 (continued)

9. Provisions for Liabilities and Charges

	Vacant Leasehold Provision	Professional Indemnity Provision	2001 Total	2000 Total
As at 1 January	£ (178,930)	£ (40,493)	£ (219,423)	£ (3,401,499)
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Transfers to profit and loss account	8,121	21,111	29,232	2,832,975
Utilisation of provisions	170,809	1,907	172,716	349,101
As at 31 December	-	(17,475)	(17,475)	(219,423)

The provision for litigation fees in respect of professional indemnity cases stands at £17,475 at the year end. The provision is for costs expected to be incurred on litigation cases which will not be covered by the Company's professional indemnity insurance.

10. Called up, allotted and fully paid Share Capital

	2001	2000
	£	£
Authorised: 100 Ordinary shares of £1 each Allotted, called up and fully paid: 2 Ordinary shares	100	100
of £1 each	2	2

11. Reconciliation of movements in Shareholders' Funds

	2001	2000
	£	£
Retained (loss)/profit for the year	(315,029)	2,585,338
Opening shareholders' deficit	(12,458,480)	(15,043,818)
Closing shareholders' deficit	(12,773,509)	(12,458,480)

Notes to the Financial Statements for the year ended 31 December 2001 (continued)

12. Other Financial Commitments

Commitments under operating leases to pay rentals are given below, analysed according to the period in which the lease expires:-

	2001	2000
	£	£
Land and buildings:		
expiring within 1 year		178,930
		178,930

The Company's operating leases expired in December 2001.

13. Related Party Disclosures

There were no related party transactions during the year, or existing at the balance sheet date, with Directors of the Company.

The Company has taken advantage of the exemption covered by paragraph 3 (c) of FRS8 'Related party disclosures' not to disclose transactions with entities that are part of the Abbey National Group.

14. Ultimate Parent Company

The parent undertaking of the largest and smallest group of undertakings for which group accounts are drawn up and of which the Company is a member is Abbey National plc, the Company's immediate and ultimate parent and controlling party. Abbey National plc is incorporated in Great Britain and registered in England and Wales. Copies of the consolidated financial statements of Abbey National plc may be obtained from Abbey National House, 2 Triton Square, Regent's Place, London, NW1 3AN.

15. Parental Support

The Company's liabilities exceed its assets and accordingly it is dependent upon the continuing support of its parent company. The Directors have obtained an undertaking from its ultimate parent company that such support will be provided for a period of at least 12 months from the date of approval of these accounts.