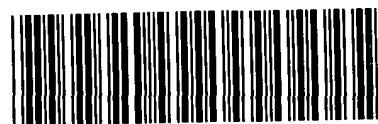


**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**AUDITED FINANCIAL STATEMENTS FOR THE
YEAR ENDED 31 MARCH 2021**

**REGISTERED CHARITY NO. 1067193
(REGISTERED NO. 2918492)**

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**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

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**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

CHARITY REFERENCE AND ADMINISTRATION DETAILS

Company number: 2918492

Registered Charity number: 1067193

Trustees:

David Brindley
Will Burton
Helen Hazelhurst (Resigned 1 December 2020)
Christine Heyes
Robert Shaw
Mike Starzec
Tina Sullivan
Alan Thompson
Jonathan Wood
Liza Chera (Appointed 9 July 2020)
Simon Fussell (Appointed 9 July 2020)
Paul Davies (Appointed 19 November 2020)
Sara Gourlay (Appointed 19 November 2020)

Company secretary: G Geddes

Key management personnel: Chief Executive – G Geddes
Head of Connex Care & Support (Older People) – C Gregory
Joint Head of Connex Care & Support (CYP) – K Shenton
Joint Head of Connex Care & Support (CYP) – J Schofield
Joint Head of Connex Care & Support (CYP) – J McDonald
Head of Transport Service – H Gunn
Operations & Development Manager (Dales) – J Short
Business Development Manager – D Hackett
Accounts Manager – H Eskriett

Registered office: 16 Eagle Parade
Buxton
Derbyshire
SK17 6EQ

Auditor: Cobb Burgin
Chartered Accountants & Statutory Auditors
3rd Floor
Butt Dyke House
33 Park Row
Nottingham
NG1 6EE

Bankers: Santander UK plc
Bridle Road
Bootle
Merseyside
L30 4GB

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

The Trustees present their report and the audited financial statements of the charity for the year ended 31 March 2021. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published in October 2019.

Trustees of the charity

The directors of the charitable company are its trustees for the purposes of charity law. The trustees who have served during the year and since the year end were as follows:

Alan Thompson
Robert Shaw
Helen Hazelhurst
Jonathan Wood
Mike Starzec

Tina Sullivan
Will Burton
David Brindley
Christine Heyes
Liza Chera

Simon Fussell
Paul Davies
Sara Gourlay

STRUCTURE, GOVERNANCE AND MANAGEMENT

Governing Document

The organisation is a charitable company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary & Community Services Peaks and Dales. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

The Charity has a Board of Trustees/Directors that is responsible for the governance of the Charity.

Recruitment and Appointment of Trustees

The Directors of the company are charity trustees for the purposes of charity law and under the Company's Articles are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs, and gaps on the Board that can be filled through recruitment.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Trustee Induction and Training

All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- learning about the organisation and its aims and objectives, finding out about the various projects we run and meeting the staff involved in these projects
- being given a Trustees task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information from the Charity Commission, and legal updates relevant to the activities of the charity.

Management

The Trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the Charity is governed and administered are referred to the Board.

Staff Remuneration

In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

Meetings

The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub groups provide support to the Chief Executive, and make best use of the specialist skills our trustees bring to the organisation.

Members

The members of the Charity are the Trustees.

Risk Management

The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of the risks which the charity may face and updating of the risk register
- The establishment of systems and procedures to mitigate those risks identified in the review
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

OBJECTIVES AND ACTIVITIES OF THE CHARITY AND PUBLIC BENEFIT

The Objects of the Charity, as stated in its governing document, are as follows:

- (i) To broker, promote and support voluntary work in local organisations
- (ii) To offer direct services to assist vulnerable people
- (iii) To champion and promote volunteering in the wider community

The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Connex Community Support engages in the following activities to meet these aims:

- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments
- Befriending and practical help to reduce social isolation and support independent living
- Home from Hospital service, social contact and practical help to assist people after a stay in hospital
- Wheelchair loans and hearing aid battery distribution
- Home maintenance, cleaning and gardening services
- Handy Van service
- Payroll services for small organisations

The Trustees of the Charity have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

ACHIEVEMENTS AND PERFORMANCE

Overview

This has been an unprecedented year for everyone. For all at Connex, it has been challenging and exhausting, but also incredibly rewarding. Connex's services have helped over 6,000 people during the year.

Covid changed the support needs within our local communities, increasing the pressure on already over-stretched health, social care and voluntary services. Connex quickly adapted its services to better respond to the ever-changing situation, modifying how we delivered support to work around Covid transmission mitigation measures.

With very limited space in each of our offices, we have had to move the majority of administrative staff to remote working; our previous investments in IT meant that the move was much less traumatic than it might have been. However, it became clear that we needed to upgrade our server infrastructure to maintain reliability and resilience for the much higher remote data traffic, and we made a substantial investment to achieve this and in the purchase of additional laptops for those newly working from home.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Our Care & Support services continued to provide essential personal care to older people, and to children and adults with a disability. This continuity of care helped to reduce anxiety and fear amongst our service users and their carers, and they were reassured by the Covid protection measures that we had put in place. For most of the year our care support was inevitably limited to home based activities - however when restrictions relaxed, where possible, we helped our service users to benefit from being outside in the fresh air, as well as making best use of appropriate technology to help them link with others and enjoy new experiences.

With the country in various phases of lock down, increasing our offer to provide social contact and practical help to reduce stress, anxiety and isolation in the community became a pressing priority. Connex already had a strong reputation for the quality of our volunteer supported services – and as always, our staff and volunteers responded with compassion, energy and creativity to help those most in need.

We continued to keep in touch with our existing service users, but also supported many new people, many of whom were referred to us by Derbyshire County Council's newly established 'Community Response Unit' (CRU), as well as by social care and health professionals, concerned families and neighbours, and the individuals themselves.

In particular, we supported those who were identified as being clinically vulnerable, were isolating or who had little or no contact with others. Our staff and volunteers delivered shopping and PPE, collected prescriptions, kept in regular contact by phone, checking that all was well, took people to essential medical and vaccination appointments, created and delivered mindfulness and wellbeing packs, delivered 'thinking of you at Christmas' packs, as well as signposting clients to other sources of help.

For our Readycall Macmillan clients this support was even more important – facing cancer can be an isolating and anxious experience in normal times, but in lockdown these challenges were further exacerbated.

Our Home from Hospital services not only helped people return home after a stay in hospital, but they also provided practical support to help reduce the risk of admission to hospital. This was particularly important given the pressures on hospital beds, and the increased risk of contracting Covid whilst in hospital.

The response from the local community to the challenges of Covid was inspiring and we were overwhelmed by the number of people wishing to volunteer and help their community. Our volunteering brokerage service helped place these volunteers not only with Connex's own services but with other organisations across our area.

In Buxton, this passion in the community to help was further demonstrated by the tremendous energy of the 'Street by Street' group - a new grass roots initiative, developed by Anna, Caitlin and Claire. Growing from nowhere, the team harnessed the energy of over 250 volunteers to support the residents of Buxton during the Covid pandemic. Connex was therefore delighted to partner with 'Street by Street' to secure funding in October 2020 from the Lottery Community Fund. The funding supported the group to be able to continue to help the community through the pandemic, and to help build longer term resilience through the post Covid period.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

There have been some positive developments prompted by the Covid pandemic too. We have worked in close contact with our voluntary sector partners across the area, and in particular with colleagues at Derbyshire Dales CVS and with the High Peak Alliance (The Bureau, High Peak CVS and New Mills & District Volunteer Centre). Stronger links and relationships have grown too with our colleagues in health and social care, public health and in local councils. Ironically, remote working has been the catalyst for closer cross organisation working and for more efficient meetings.

Unfortunately, our Home Maintenance and Hoarding Clearance service was on hold for much of the year, with staff furloughed. The service has restarted, as Covid measures have allowed, since the end of the financial year.

From a financial perspective, the year-end shows us having built up our reserves and improved our cash balance - both really important, but in many ways showing a misleadingly flattering picture of our position over the next few years.

2020-2021 has seen us benefit from a number of one-off grants. And with the furlough scheme in place all year, we have been able to avoid many of the costs of schemes that we had to temporarily reduce or close.

For the year ahead, we will see the end of furlough, and the need for our various activities to carry their full costs again much sooner than the point at which we expect to see their income recover to previous levels. And we know that grants will be fewer and more heavily competed-for.

So we know that we will use up a lot of these additional funds during the next few financial years as we work to regain financial stability. For 2021-2022 alone we are budgeting a £98,000 loss.

Grant income is always important to us, but as noted, it has been more crucial than ever this year. We are extremely grateful for support from the Julia & Hans Rausing Trust, Derbyshire County Council, Foundation Derbyshire, Severn Trent Water, High Peak Borough Council, the Lottery Community Fund, NAVCA, Sir Jules Thorn Charitable Trust, Variety Christmas Club, Macmillan Cancer Support, Tesco Bags of Help, the Bingham Trust, Waitrose Community Fund, Buxton & District Lions and a number of smaller grants from a range of charitable trusts.

In particular, we are extremely grateful to the Julia & Hans Rausing Trust for their generous grant support towards our core costs. This funding – at the stage when uncertainty was at its greatest - gave us the confidence to retain service structures and staffing in readiness for services hopefully returning to more normal levels of activity. Thanks to their support, we were able to “hold our nerve” – and are therefore in a much stronger position to be able to recover and grow.

Connex Community Support has provided the following services throughout the year:

Volunteering Development

Our Volunteering Development Coordinators have played a key role in growing the number of people who volunteer in the Derbyshire Dales and High Peak, introducing 341 new people to volunteering. Working with around 250 organisations that need volunteers to support their activities, our Volunteering Development team have promoted hundreds of interesting and rewarding volunteering opportunities. The additional pressures on community and volunteer based support that is likely to play a key role in response to the Coronavirus pandemic will further increase the need for more volunteers across the Derbyshire Dales and High Peak.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Care & Support Service (Children & Younger People)

Our Care & Support Service (CYP) provides one to one flexible support to disabled children and younger people in Chesterfield, High Peak, the north Dales and Tameside. Much of this support is funded through block contracts with DCC and Tameside CCG, but we also provide one to one support through individual direct payments or personal budget arrangements with service users. We also provide more intensive support through our 'Specialist Supported Living' contracts, enabling adults with complex support needs to live independently. The service also organises a number of group activities and trips that provide social interaction, fun activities and new experiences for service users. In 2020-21 we supported 93 service users and provided 40,376 care hours.

Care & Support Service (Older Adults)

Our Care & Support service (Older Adults) assists older people in the Buxton and surrounding area with all aspects of personal care, offering a range of support options. These include 'pop-in' calls, day time and night time sits, as well as 'out and about' sessions in the community. Working closely with Adult Care, the CCGs, local hospitals and GP practices, we help people to retain their independence and to reduce the likelihood of hospital admissions. We also provide emergency sitting and respite support to carers.

As a well-established service, our staff team have built a strong reputation as a reliable, caring and personal service. In 2020-21 the service supported 97 service users with around 10,600 care hours.

Transport

Our volunteer transport services provide pre-booked transport to medical appointments and socially therapeutic activities for older and disabled people in the Southern Derbyshire Dales and the Buxton and surrounding areas. In addition, the transport service in Buxton provides minibus transport for groups and has its own small 'wheelchair accessible' vehicle for medical and hospital journeys. In the Southern Derbyshire Dales, the scheme has worked in partnership with our Readycall Macmillan service to provide subsidised transport for cancer patients.

The 'Active Travel' service, under contract to Derbyshire County Council focusses on transport for medical appointments, and is delivered in partnership with Bakewell & Eyam Community Transport, New Mills Volunteer Centre and The Bureau, Glossop. We also provide the service in the southern Derbyshire Dales in partnership with South Derbyshire CVS.

In 2020-20 our volunteer drivers transported 19,774 passengers, donating over 7100 volunteer hours, and they clocked up almost 100,000 miles.

Home Maintenance and 'House and Hoarding Clearance' Services

These services were established as social enterprises that address local identified needs, and that we hope, over time, will generate surplus income to support our 'non-charged for' services that help vulnerable people.

Our Home Maintenance team offer a home repair and general maintenance service to residents in the High Peak and Derbyshire Dales, many of whom will be users of our other services. Our House and Hoarding Clearance Service was introduced in July, and following a slow start was performing well by the end of the financial year.

After many years of struggling to thrive in a very competitive market, we reluctantly took the decision to close our Cleaning Service during the year.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Handy Van

This service, provided under contract with Derbyshire County Council, and in partnership with Derbyshire Fire and Rescue Service, offers a range of fire safety, security and telecare support to people aged 60 and over who live in the High Peak, North East Derbyshire, Chesterfield and the northern Derbyshire Dales. Over the past year the Handy Van service has provided support to 3,150 service users.

Befriending (Buxton)

The service supports older, lonely and isolated people in Buxton and the surrounding area, by visiting people at home and offering practical help and support and, most importantly, company and conversation.

During the year we also offered a range of group social activities, including 2 coffee clubs, one at The Dome, the other at The Lee Wood Hotel in Buxton, an art group, a pottery group and a 'Meet & Eat' out and about lunch club.

Our team of volunteer befrienders supported 56 people on an ongoing basis during the year, donating around 3,200 hours of volunteering time.

Alive & Kickin' Project

This was the second year of our Comic Relief funded "Alive & Kickin'" project. The project aims to reduce social isolation in older people through participation in a range of innovative activities. Carol Townsend joined the project as the new Coordinator in May 2020, and has since established a range of new activities. Of particular note were the New Age Kurling group, the 'Little Weeds' project and the 'Perfectly Aged' upcycling project. Participants come from across the area, and it is particularly touching to see care home residents joining the groups, helping them build links with friends and the wider community.

Readycall Macmillan (Befriending and practical help)

In partnership with Macmillan Cancer Support, this service provides support to people aged 60 and over who are, or have been affected by cancer or are living with other life limiting conditions. The service also supports carers, helping to give them a vital break from their caring role.

Our volunteers provide social contact, help with shopping and other practical tasks, as well as transport to cancer related medical appointments. Referrals continue to be steady, and our dedicated team of 160 volunteers helped 202 service users with 14,247 hours of practical help and befriending contact. The service is currently funded to March 2021.

Home from Hospital Service (Derbyshire Dales and High Peak)

This service provides practical help and social contact to vulnerable people to help reduce their risk of admission to hospital and to help them on returning home after a stay in hospital. Our Home from Hospital Coordinators, and their team of volunteers provide support over a 6-week period, after which the service user is hopefully able to cope alone, or if not, is referred on to other support services that will assist them in their rehabilitation. In 2020-21 the service received 204 referrals for support.

Sibling Support Project

Our Sibling Support group offered children and young adults, with a sibling with a disability, the opportunity to meet in a group setting on a regular basis. The group provided a fun space where they could discuss and share their feelings and experiences, develop coping strategies, enhance their knowledge about different disabilities and most of all, make new friends. Over the past 12 months the group has supported 18 children, held 49 sessions and organised 6 trips out, including a trip to 'Jump Nation' trampoline park, Buxton Museum and Art Gallery and the Yorkshire Wildlife Park. Sadly our funding from BBC Children in Need has now come to an end, and the group has had to be put on hold until we can find replacement funding.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Additional Services

Our Buxton and Ashbourne offices are based in the town centres and we are well placed to provide a signposting service for a whole range of support that is available in the community. We also offer short-term wheelchair loan service, hearing aid battery exchange and a collection point for a community 'fruit and veg' bag scheme.

Our meeting and counselling room facilities in Ashbourne and Buxton are available for community use at competitive rates, and we also offer a payroll service to small organisations.

Staff, Volunteers and Trustees

This past year has highlighted what a brilliant staff and volunteer team we have. They have, as always, demonstrated tremendous dedication and passion for what they do. Our volunteers have prioritised others above themselves.

For some staff, the past year has meant unsettling periods of furlough, whilst others have worked throughout, often under extreme pressure.

Office staff have adapted well to a mix of remote and office-based working, with an 'essential' staff team presence retained in the Buxton and Ashbourne offices throughout the year.

Our frontline staff, who work in the community supporting vulnerable people, have exceeded all expectations.

Our care staff continued to support our most vulnerable clients throughout the pandemic, having to adapt to ever changing PPE and work procedure requirements - all against the backdrop of escalating Covid infection rates. Care staff have shown extraordinary dedication and human kindness, working long and flexible hours to help us out when Covid isolation requirements have drastically reduced our staffing capacity. In particular, our care staff team in Skegby deserve a very special mention, providing continuous care to a client with Covid, whilst the staff team itself was severely depleted due to Covid.

Our Handy Van team are heroes too. They have responded to an unprecedented increase in requests for urgent support to help facilitate patient discharges from hospital and to help people remain safely at home by installing essential telecare systems and ensuring fire and home security equipment is sound.

Our trustees have also provided valuable support to the organisation and to the Chief Executive, providing reassurance and guidance through this very challenging period.

Our extremely energetic Vice Chair, Alan Thompson, undertook his own personal challenge too. Aged 75, Alan began an 'extreme mountain bike challenge' to raise funds for Connex and other Buxton based organisations. Although delayed by an accident, he hopes to complete his challenge in the summer of 2021

After many years loyal support, Helen Hazelhurst decided to stand down as a trustee at our AGM in December. We have however been very fortunate to attract 4 new trustees during the year, all of whom bring different skills and experience to further strengthen our Board. All Board and sub group meetings have been held via Zoom - despite the occasional technical challenge, this has worked extremely well.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

FINANCIAL REVIEW

The year saw an increase in incoming funds and a drop related expenditure. A surplus of £281,492 was made during the year.

This resulted in overall reserves at 31 March 2021 increasing to £629,579, of which £37,866 is allocated to restricted funds, leaving £591,713 retained as unrestricted funds and designated funds.

£191,840 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2021 of £399,873.

RESERVES POLICY

Reserves are maintained to ensure that Connex Community Support continues to meet its legal obligations to its staff, many of whom are long serving and also the members of the community to whom we provide services. It is agreed that the charity aims to have 3 months running costs kept in reserve to ensure the organisation is able to meet its obligations.

We have free reserves of £355,937, which exceeds to 3 months running costs, which is above the obligations of the current reserves policy.

FUTURE PLANS AND EXTERNAL FACTORS AFFECTING THE CHARITY

We will continue to support vulnerable people in our community, helping them to live more fulfilled, integrated and independent lives. We will modify and adapt our services to enable us to better support the emerging needs of our community, both during the Coronavirus pandemic and through the recovery phase.

Early indications are that the majority of our services will begin to return to more normal levels of activity, however some other services will be slower to recover, as Covid restrictions limit activity and client confidence to engage needs reassurance. We will work to rebuild these services in a safe and responsive way.

We will work with our partners across the High Peak and in the Derbyshire Dales to promote and grow volunteering, helping to rebuild volunteer resources where previous volunteers have decided to stand down, and building on the community volunteering energy that has been so inspiring through Covid. We will promote, recognise and celebrate the fantastic contribution that volunteers make in our community, not only in the immediate response to Covid-19, but throughout the year.

Our financial projections for the coming year anticipate a reduction in service contributions to the organisation's overall overheads as service income begins to recover post Covid. We plan to use some of our general reserve fund to buffer the impact of a forecasted £98k deficit budget.

We also recognise that the grant support received in 2020-21 was unusual, and appreciate the additional pressures that the pandemic has placed on local authority and health budgets. We therefore face a period of uncertainty with regards to longer term core and service support funding.

To try to mitigate the anticipated financial damage to our services and to the overall financial resilience of the charity, we are continuing to make best use of the Government's Coronavirus Job Retention Scheme where appropriate, as well as any relevant emergency funding support that is available to us.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**

Trustees' responsibilities in relation to the financial statements

The charity trustees are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (UK GAAP).

Company law requires the trustees to prepare financial statements for each year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business

The trustees are responsible for keeping proper accounting records that disclose, with reasonable accuracy at any time, the financial position of the charity, and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

This report is prepared in accordance with the Statement of Recommended Practice Accounting and reporting by Charities FRS102 (issued January 2019) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)
YEAR ENDED 31 MARCH 2021**


Disclosure of information to the auditors

We, the directors of the company who held office at the date of approval of these Financial Statements as set out above each confirm, so far as we are aware, that:

- There is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

Approved by the Board of Trustees on2/12/21..... and signed on its behalf by


.....
Mrs T Sullivan
Trustee

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
CONNEX COMMUNITY SUPPORT**

Opinion

We have audited the financial statements of Connex Community Support for the year ended 31 March 2021 which comprise statement of Financial Activities (including income and expenditure account), the Balance Sheet, Statement of Cash Flow and notes to the financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2021 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

Other information

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
CONNEX COMMUNITY SUPPORT**

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinion on other matters prescribed by The Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the directors' report.

Responsibilities of trustees

As explained more fully in the trustees' responsibilities statement set out on page 11 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
CONNEX COMMUNITY SUPPORT**

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below.

We considered the nature of the charitable company's business and its control environment. We also enquired of management about their identification and assessment of the risks of irregularities.

We obtained an understanding of the legal and regulatory framework in which the charitable company operates and identified key laws and regulations that:

- Had a direct effect on the determination of material amounts and disclosures in the financial statements, which included the Companies Act 2006, tax legislation and payroll legislation; and
- Did not have a direct effect on the financial statements but compliance with which may be fundamental to the charitable company's ability to operate.

We discussed among the audit engagement team the opportunities and incentives that may exist within the organisation for fraud and how / where fraud might occur in the financial statements.

In common with all audits under ISAs (UK), we are also required to perform specific procedures to respond to the risk of management override. In addressing the risk of fraud through management override of controls, we tested the appropriateness of accounting adjustments and journal entries, assessed whether accounting estimates were reasonable and accurate and reviewed the accounting records for any significant and unusual transactions.

In addition, our procedures to respond to the risks identified included:

- Reviewing financial statement disclosures by testing to supporting documentation to assess compliance with provisions of relevant laws and regulations described as having a direct effect on the financial statements;
- Performing analytical procedures to identify any unusual or unexpected variances that may indicate risks of material misstatement due to fraud;
- Enquiring of management about any instances of non-compliance with laws and regulations and any instances of known or suspected fraud.
- Reading minutes of meetings of those charges with governance
- Reviewing the latest available Care Quality Commission inspection reports for all services

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

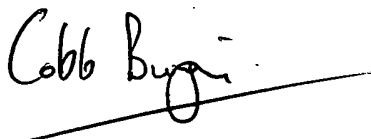
**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF
CONNEX COMMUNITY SUPPORT**

Because of the inherent limitations of an audit, there is a risk that we will not detect all irregularities, including those leading to a material misstatement in the financial statements or non-compliance with regulation. This risk increases the more that compliance with a law or regulation is removed from the events and transactions reflected in the financial statements, as we will be less likely to become aware of instances of non-compliance. The risk is also greater regarding irregularities occurring due to fraud rather than error, as fraud involves intentional concealment, forgery, collusion, omission or misrepresentation.

A further description of our responsibilities for the audit of the financial statements is located on the FRC's website at: <https://www.frc.org.uk/Our-Work/Audit/Audit-and-assurance/Standards-and-guidance/Standards-and-guidance-for-auditors/Auditors-responsibilities-for-audit/Description-of-auditors-responsibilities-for-audit.aspx>. This description forms part of our auditor's report.

Use of our report

This report is made solely to the charity's members, as a body, in accordance with chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Philip Handley FCA (Senior Statutory Auditor)
For and on behalf of Cobb Burgin
Chartered Accountants and Statutory Auditor
3rd Floor
Butt Dyke House
33 Park Row
Nottingham
NG1 6EE

Date: 2ND DECEMBER 2021

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF FINANCIAL ACTIVITIES INCLUDING (INCOME AND EXPENDITURE
ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	Unrestricted Funds	Designated funds	Restricted funds	Total	2020
Income		£	£	£	£	£
Donations and legacies	2	183,854	-	13,948	197,802	19,817
Income from charitable activities						
Grants	3	437,427	-	57,552	494,979	326,023
Service delivery income	3	787,159	-	-	787,159	885,505
Other	3	196,038	-	-	196,038	311,803
Investments						
Bank interest		388	-	-	388	1,406
Total income		<u>1,604,866</u>	<u>-</u>	<u>71,500</u>	<u>1,676,366</u>	<u>1,544,554</u>
Expenditure on						
Charitable activities	4	1,353,048	-	41,826	1,394,874	1,537,907
Total expenditure		<u>1,353,048</u>	<u>-</u>	<u>41,826</u>	<u>1,394,874</u>	<u>1,537,907</u>
Net income/(expenditure)		251,818	-	29,674	281,492	6,647
Transfer between funds	14	(68,993)	73,687	(4,694)	-	-
Net movement in funds in the year		182,825	73,687	24,980	281,492	6,647
Reconciliation of funds:						
Funds brought forward	14	<u>217,048</u>	<u>118,153</u>	<u>12,886</u>	<u>348,087</u>	<u>341,440</u>
Funds carried forward	13/14	<u>399,873</u>	<u>191,840</u>	<u>37,866</u>	<u>629,579</u>	<u>348,087</u>

The statement of activities includes all gains and losses in the year. All income and expenditure derive from continuing activities.

The notes form part of these financial statements

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

BALANCE SHEET AT 31 MARCH 2021

	Note	2021 £	2020 £
FIXED ASSETS			
Tangible assets	9	43,936	31,256
CURRENT ASSETS			
Debtors	10	217,684	237,421
Cash at bank and in hand		<u>509,093</u>	<u>211,854</u>
		726,777	449,275
CREDITORS: amounts falling due within one year	11	<u>(141,134)</u>	<u>(132,444)</u>
NET CURRENT ASSETS		<u>585,643</u>	<u>316,831</u>
NET ASSETS		<u>629,579</u>	<u>348,087</u>
CHARITY FUNDS			
Unrestricted funds	13	399,873	217,048
Designated funds	13	191,840	118,153
Restricted funds	13	<u>37,866</u>	<u>12,886</u>
TOTAL CHARITY FUNDS	14	<u>629,579</u>	<u>348,087</u>

These financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 and with FRS 102 SORP.

Approved on behalf of the board of trustees on 2/12/21 2021 and signed on its behalf by:


Mrs T Sullivan - Trustee


Mr R Shaw - Trustee

COMPANY NO. 2918492

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2021**

	Notes	2021 £	2020 £
Cash flow from operating activities	1	325,692	48,112
Cash flows from investing activities			
Interest received		388	1,406
Payments to acquire tangible fixed assets		<u>(28,841)</u>	<u>(28,464)</u>
Net cash flow from investing activities		<u>(28,453)</u>	<u>(27,058)</u>
Increase/(decrease) in cash and cash equivalents		297,239	21,054
Cash and cash equivalents at 1 April 2020		<u>211,854</u>	<u>190,800</u>
Total cash and cash equivalents at 31 March 2021	2	<u><u>509,093</u></u>	<u><u>211,854</u></u>

The notes form part of these financial statements

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE STATEMENT OF CASH FLOWS
FOR THE YEAR ENDED 31 MARCH 2021**

**1. RECONCILIATION OF NET INCOME/EXPENDITURE TO NET CASH FROM
OPERATING ACTIVITIES**

	2021 £	2020 £
Net income/expenditure for the year before	281,104	5,241
Depreciation of tangible fixed assets	16,161	7,934
Decrease/(Increase) in debtors	19,737	21,636
(Decrease)/Increase in creditors	<u>8,690</u>	<u>13,301</u>
Net cash inflow from operating activities	<u>325,692</u>	<u>48,112</u>

2. ANALYSIS OF CHANGES IN NET FUNDS

	1 April 2020 £	Cash flow £	31 March 2021 £
Net cash			
Cash at bank and in hand	<u>211,854</u>	<u>297,239</u>	<u>509,093</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS FOR THE
YEAR ENDED 31 MARCH 2021**

1. ACCOUNTING POLICIES

Connex Community Support is a private company, limited by guarantee, registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member. The company's registered number and registered office address can be found on the company information page.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2019) – (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Connex Community Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The trustees consider that there are no material uncertainties above the charities ability to continue as a going concern.

INCOME

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

INTEREST RECEIVABLE

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

DONATED GOODS

The charity has not received any material donated goods for its own use. Small items are not recognised in the Statement of Financial Activities.

The monetary value of volunteer services are not recognised in the Statement of Financial Activities.

FUND ACCOUNTING

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED
31 MARCH 2021 (CONTINUED)**

EXPENDITURE AND IRRECOVERABLE VAT

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- expenditure on charitable activities includes the costs of its activities and services for beneficiaries it includes both costs that can be directly allocated to such activities and those costs of an indirect nature necessary to support them
- other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

All costs are allocated between the categories of the SOFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

SUPPORT COSTS ALLOCATION

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on the basis consistent with use of the resources. Overheads have been allocated on a basis of budgeted turnover.

HIRE PURCHASE AND LEASING COMMITMENTS

Rentals paid under operating leases are charged to the income and expenditure account on a straight line basis over the period of the lease.

FIXED ASSETS

Fixed assets are included in the balance sheet at cost less accumulated depreciation. Depreciation had been provided to write off the cost of fixed assets over their estimated useful lives at the following rates per annum:

Computer Equipment	-	33⅓% on cost
Office Equipment	-	25% on cost
Motor Vehicles	-	25% on cost
Leasehold improvements	-	over the length of the lease
Individual assets costing less than £1,000 are not generally capitalised.		

DEBTORS

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

CASH AT BANK AND IN HAND

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED
31 MARCH 2021 (CONTINUED)**

CREDITORS AND PROVISIONS

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably.

Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

PENSIONS

The pension costs charged in the financial statements represent the contribution payable by the company during the year to a defined contribution scheme.

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021 (CONTINUED)**

2. DONATIONS

	Other	Transport Buxton	Home Maintenance	Care & Support (Older People)	Care & Support (CYP)	Car Scheme (Dales)	Handy Van	Ready Call	Total	2020
	£	£	£	£	£	£	£	£	£	£
Donations	16,548	1,103	965	200	4,933	1,122	357	1,589	26,817	9,317
Grant funding										
Derbyshire County Council (PPE)	-	-	-	9,050	3,097	-	-	-	12,147	4,000
High Peak Borough Council	15,000	-	-	-	-	-	-	-	15,000	5,000
Seven Trent Water	10,000	-	-	-	-	-	-	-	10,000	-
HMRC - Furlough	19,089	12,860	12,855	15,259	58,352	4,603	5,327	-	128,345	-
Derbyshire County Council (Infection Control)	-	-	-	4,424	1,069	-	-	-	5,493	-
Various grants	-	-	-	-	-	-	-	-	-	1,500
TOTAL	60,637	13,963	13,820	28,933	67,451	5,725	5,684	1,589	197,802	19,817

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

3. INCOME FROM CHARITABLE ACTIVITIES

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021 (CONTINUED)**

	Other	Transport	Home	Care	Care	Car Scheme	Handy Van	Ready Call	Total	2020
	£	Buxton £	Maintenance £	(Older People) £	(CYP) £	(Dales) £	£	£	£	£
Grants										
The National Lottery Community Fund	35,491	-	-	-	-	-	-	-	35,491	-
South Derbyshire CVS	12,000	-	-	-	-	-	-	-	12,000	-
Tameside and Glossop CCG	-	-	-	-	94,000	-	-	-	94,000	94,000
Derby & Derbyshire CCG	19,810	-	-	-	-	-	-	-	19,810	20,412
Children in Need	-	-	-	-	-	-	-	-	-	5,078
Comic Relief	22,061	-	-	-	-	-	-	-	22,061	18,119
Julia & Hans Rawsing Trust	111,307	-	-	-	-	-	-	-	111,307	-
Derbyshire County Council	30,236	16,305	-	-	-	-	-	-	46,541	49,486
Macmillan Cancer Support	-	-	-	-	-	-	-	117,535	117,535	133,327
Foundation Derbyshire	19,342	-	-	-	-	-	-	-	19,342	-
Other grants	16,892	-	-	-	-	-	-	-	16,892	5,601
	<u>267,139</u>	<u>16,305</u>	<u>-</u>	<u>-</u>	<u>94,000</u>	<u>-</u>	<u>-</u>	<u>117,535</u>	<u>494,979</u>	<u>326,023</u>
Service agreements										
South Derbyshire CVS	-	-	-	-	-	16,000	-	-	16,000	16,000
Derby & Derbyshire CCG	-	-	-	124,174	274	-	-	-	124,448	142,947
South Derbyshire CVS	37,336	-	-	-	-	-	-	-	37,336	36,085
Derbyshire County Council	-	44,755	-	434,384	-	-	130,236	-	609,375	690,473
	<u>37,336</u>	<u>44,755</u>	<u>-</u>	<u>558,558</u>	<u>274</u>	<u>16,000</u>	<u>130,236</u>	<u>-</u>	<u>787,159</u>	<u>885,505</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021 (CONTINUED)**

	Other	Transport Buxton	Home Maintenance	Care (Older People)	Care (CYP)	Car Scheme (Dales)	Handy Van	Ready Call	Total	2020
	£	£	£	£	£	£	£	£	£	£
Other										
Transport charges	374	16,032	-	-	6,484	6,055	-	-	28,945	97,710
Client contribution	224	-	-	43,799	85,793	-	-	-	129,816	132,632
Other income	5,913	345	18,796	20	-	-	12,677	(474)	37,277	81,461
	<u>6,511</u>	<u>16,377</u>	<u>18,796</u>	<u>43,819</u>	<u>92,277</u>	<u>6,055</u>	<u>12,677</u>	<u>(474)</u>	196,038	311,803
TOTAL	310,986	77,437	18,796	602,377	186,551	22,055	142,913	117,061	1,478,176	1,523,331

4. EXPENDITURE ON CHARITABLE ACTIVITIES

Direct project costs	1,389	1,834	5,751	498	344	-	13,053	476	23,345	57,081
Travel	1,444	35,745	-	10,299	31,890	1,894	320	249	81,841	140,307
Motor expenses	-	2,915	2,213	-	-	-	-	-	5,128	8,408
Training and recruitment	640	-	-	1,124	2,204	-	-	-	3,968	716
Volunteer expenses	(939)	-	-	-	-	3,281	-	6,176	8,518	2,249
Staff salaries	60,214	28,203	26,923	155,045	533,782	13,149	110,006	85,351	1,012,673	1,087,512
Support costs (see note 5)	153,955	14,798	4,294	18,920	43,467	1,937	9,805	12,225	259,401	241,634
	<u>216,703</u>	<u>83,495</u>	<u>39,181</u>	<u>185,886</u>	<u>611,687</u>	<u>20,261</u>	<u>133,184</u>	<u>104,477</u>	1,394,874	1,537,907

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2021 (CONTINUED)**

5. ANALYSIS OF SUPPORT COST

	Other	Transport Buxton	Home Maintenance	Care (Older People)	Care (CYP)	Car Scheme (Dales)	Handy Van	Ready Call	Total	2020
	£	£	£	£	£	£	£	£	£	£
Wages and staff welfare	125,541	-	-	-	-	-	-	-	125,541	125,541
Establishment costs	1,155	3,139	912	7,780	23,799	854	4,718	3,758	46,115	29,087
Equipment lease	701	176	61	371	1,297	52	280	224	3,162	3,246
Administration costs	10,595	1,634	2,647	6,996	13,951	802	3,693	7,663	47,981	46,761
Subscriptions	559	619	-	2,811	571	59	-	-	4,619	6,540
Depreciation	8,296	7,350	515	-	-	-	-	-	16,161	7,934
Bank charges	610	-	-	-	-	-	388	-	998	1,215
Bad debts	-	1,424	-	-	485	34	-	-	1,943	5,660
Audit and accountancy	1,818	456	159	962	3,364	136	726	580	8,201	7,830
Professional fees	4,680	-	-	-	-	-	-	-	4,680	7,820
	<u>153,955</u>	<u>14,798</u>	<u>4,294</u>	<u>18,920</u>	<u>43,467</u>	<u>1,937</u>	<u>9,805</u>	<u>12,225</u>	<u>259,401</u>	<u>241,634</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

6. NET INCOMING RESOURCES

Net incoming resources are stated after charging:

	2021	2020
	£	£
Depreciation	16,161	7,933
Auditors remuneration	3,000	2,610
Operating lease rentals	<u>3,029</u>	<u>3,246</u>

Fees payable to the charity's auditor for accountancy services amount to £5,040 (2020: £4,900).

7. STAFF COSTS AND NUMBERS

	2021	2020
	£	£
Wages and salaries	1,055,110	1,123,619
Social security costs	53,130	59,097
Pension costs	<u>29,974</u>	<u>30,337</u>
	<u>1,138,214</u>	<u>1,213,053</u>

No employee earned £60,000 pa or more

The average number of employees permanently engaged by the charity was 78 (2020:106).

No reimbursed expenses were made to any trustees during the year (2020: nil).

The charity contributes to a defined contribution scheme for employees 78 (2020:106).

The key management personnel of the charity comprise of the following positions:

Chief Executive, Business Development Manager, 2 Joint Heads of Care & Support Service (CYP), Head of Care & Support Service (Older People), Head of Transport Service, Operations & Development Manager (Dales), Home Maintenance, Accounts Manager. The total key personnel employee benefits for the year totalled £231,289 (2020: £236,475).

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

8. COMPARATIVE FOR THE STATEMENT OF FINANCIAL ACTIVITY

	Notes	Unrestricted Funds	Designated funds	Restricted funds	Total
Income		£	£	£	£
Donations and legacies	2	15,817	-	4,000	19,817
Income from charitable activities					
Grants	3	299,281	-	26,742	326,023
Service delivery income	3	885,505	-	-	885,505
Other	3	311,803	-	-	311,803
Investments					
Bank interest		1,406	-	-	1,406
Total income		<u>1,513,812</u>	<u>-</u>	<u>30,742</u>	<u>1,544,554</u>
Expenditure on					
Charitable activities	4	1,481,252	-	56,655	1,537,907
Total expenditure		<u>1,481,252</u>	<u>-</u>	<u>56,655</u>	<u>1,537,907</u>
Net income/(expenditure)		32,560	-	(25,913)	6,647
Transfer between funds	13	<u>57,796</u>	<u>(39,208)</u>	<u>(18,588)</u>	<u>-</u>
Net movement in funds in the year		90,356	(39,208)	(44,501)	6,647
Reconciliation of funds:					
Funds brought forward	13	<u>126,692</u>	<u>157,361</u>	<u>57,387</u>	<u>341,440</u>
Funds carried forward	12/13	<u>217,048</u>	<u>118,153</u>	<u>12,886</u>	<u>348,087</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

9. TANGIBLE FIXED ASSETS

	Motor Vehicles £	Office equipment £	Leasehold improvements £	Computers £	Total £
COST					
At 1 April 2020	61,411	22,875	19,583	49,054	152,923
Additions	-	-	-	28,841	28,841
Disposals	(10,277)	-	-	-	(10,277)
At 31 March 2021	<u>51,134</u>	<u>22,875</u>	<u>19,583</u>	<u>77,895</u>	<u>171,487</u>
DEPRECIATION					
At 1 April 2020	37,318	21,900	19,583	42,866	121,667
Charge for the year	7,865	300	-	7,996	16,161
Disposals	(10,277)	-	-	-	(10,277)
At 31 March 2021	<u>34,906</u>	<u>22,200</u>	<u>19,583</u>	<u>50,862</u>	<u>127,551</u>
NET BOOK VALUE					
At 31 March 2021	<u>16,228</u>	<u>675</u>	<u>-</u>	<u>27,033</u>	<u>43,936</u>
At 31 March 2020	<u>24,093</u>	<u>975</u>	<u>-</u>	<u>6,188</u>	<u>31,256</u>

10. DEBTORS

	2021 £	2020 £
Trade debtors	85,858	98,479
Prepayments	3,882	10,041
Other debtors	127,944	128,901
	<u>217,684</u>	<u>237,421</u>

11. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	2021 £	2020 £
Trade creditors	4,379	178
Taxation and social security	12,903	14,100
Other creditors and accruals	98,425	105,310
Deferred income (note 11a)	25,427	12,856
	<u>141,134</u>	<u>132,444</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

11a. DEFERRED INCOME

	2021 £	2020 £
Income received for service agreements that run into future years	14,019	10,018
Grants to be repaid	11,408	2,838
	<u>25,427</u>	<u>12,856</u>

12. SECURED DEBT

Santander UK Plc hold a fixed legal charge over a deposit of £14,000 which makes up part of the charities bank balance.

13. ANALYSIS OF NET ASSETS BETWEEN FUND

	Unrestricted funds £	Designated funds £	Restricted funds £	Total funds £	2020 £
Tangible fixed assets	43,936	-	-	43,936	31,256
Current assets	497,071	191,840	37,866	726,777	449,275
Current liabilities	(141,134)	-	-	(141,134)	(132,444)
	<u>399,873</u>	<u>191,840</u>	<u>37,866</u>	<u>629,579</u>	<u>348,087</u>

14. MOVEMENTS IN FUNDS

	Opening balance £	Incoming funds £	Resources expended £	Transfers £	Closing balance £
Restricted funds					
DCC – Young Connections	2,944	-	-	-	2,944
The National Lottery Community Fund	-	35,491	(19,775)	(4,694)	11,022
DCC – Infection control	-	5,493	(5,493)	-	-
Comic Relief	9,942	30,516	(16,558)	-	23,900
	<u>12,886</u>	<u>71,500</u>	<u>(41,826)</u>	<u>(4,694)</u>	<u>37,866</u>
Unrestricted funds	217,048	1,604,866	(1,353,048)	(68,993)	399,873
Designated funds (note 15)	118,153	-	-	73,687	191,840
	<u>348,087</u>	<u>1,676,366</u>	<u>(1,394,874)</u>	<u>-</u>	<u>629,579</u>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

14. MOVEMENT IN FUNDS (CONTINUED)

The following restricted funds have been identified:

Comic Relief	- funding for "Alive and Kickin" befriending service that provides social contact to older vulnerable people.
Young Connections	- Funding to develop and run a Junior Youth Club for disabled children.
The National lottery Community Fund	- Co-ordination and delivery of the Covid response group Buxton Street by Street

15. DESIGNATED FUNDS

Designated funds as at 31 March 2021.

	2021
	£
Donations allocated to be spent in 2021/22	10,000
Contingency fund	99,340
Unfunded hours	82,500
	<hr/> 191,840 <hr/>

16. EVENTS AFTER THE BALANCE SHEET

Since the year end a decision has been made by the trustees to close the office at Tameside. An estimate of the financial effects of this closure are expected to be in the region of £8,000. This has no effect on the results for the year or the position at the balance sheet date.

17. OPERATING LEASE COMMITMENTS

	Equipment	
	2021	2020
	£	£
Expiring within one year	1,469	1,859
Between one and five years	-	1,469
	<hr/> 1,469 <hr/>	<hr/> 3,328 <hr/>

**CONNEX COMMUNITY SUPPORT
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS
YEAR ENDED 31 MARCH 2021 (CONTINUED)**

18. COMPANY STATUS

The company is limited by guarantee, the maximum amount of liability for each member does not exceed £1.

19. RELATED PARTY TRANSACTIONS

There were no related party transactions requiring disclosure undertaken during the year.