

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**AUDITED FINANCIAL STATEMENTS FOR THE  
YEAR ENDED 31 MARCH 2019  
REGISTERED CHARITY NO. 1067193  
(REGISTERED NO. 2918492)**



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**CHARITY REFERENCE AND ADMINISTRATION DETAILS**

**Company number:** 2918492

**Registered Charity number:** 1067193

**Trustees:**

David Brindley  
Will Burton  
Helen Hazelhurst  
Christine Heyes (Appointed 14 December 2018)  
Robert Shaw  
Mike Starzec  
Tina Sullivan  
Alan Thompson  
Jonathan Wood

**Company secretary:** G Geddes

**Key management personnel:** Chief Executive – G Geddes  
Head of Connex Care & Support (Older People) – C Gregory  
Joint Head of Connex Care & Support (CYP) – K Shenton  
Joint Head of Connex Care & Support (CYP) – J Schofield  
Head of Transport Service – H Gunn  
Operations & Development Manager (Dales) – J Short  
Business Development Manager – D Hackett  
Accounts Manager – H Eskriett  
Home Maintenance and Handy Van Manager - D Mint

**Registered office:** 16 Eagle Parade  
Buxton  
Derbyshire  
SK17 6EQ

**Auditor:** Cobb Burgin  
Chartered Accountants  
129a Middleton Boulevard  
Wollaton Park  
Nottingham  
NG8 1FW

**Bankers:** Santander UK plc  
Bridle Road  
Bootle  
Merseyside  
L30 4GB

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**TRUSTEES' ANNUAL REPORT (INCORPORATING THE DIRECTORS' REPORT)  
YEAR ENDED 31 MARCH 2019**

The Trustees present their report and the audited financial statements of the charity for the year ended 31 March 2019. The trustees have adopted the provisions of the Statement of Recommended Practice (SORP) "Accounting and Reporting by Charities" (FRS 102) in preparing the annual report and financial statements of the charity.

The financial statements have been prepared in accordance with the accounting policies set out in notes to the accounts and comply with the charity's governing document, the Charities Act 2011 and Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland published on 16 July 2014 (as amended by Update Bulletin 1 published on 2 February 2016).

**Trustees of the charity**

The directors of the charitable company are its trustees for the purposes of charity law. The trustees who have served during the year and since the year end were as follow:

Alan Thompson  
Robert Shaw  
Helen Hazelhurst  
Jonathan Wood  
Mike Starzec  
Will Burton  
Tina Sullivan  
David Brindley  
Christine Heyes

**STRUCTURE, GOVERNANCE AND MANAGEMENT**

**Governing Document**

The organisation is a charitable company limited by guarantee which re-registered as Connex Community Support on 13 December 2018, having been previously registered as Voluntary & Community Services Peaks and Dales. The company was established under a Memorandum of Association which established the objects and powers of the charitable company and is governed under its Articles of Association.

The Charity has a Board of Trustees/Directors that is responsible for the governance of the Charity.

**Recruitment and Appointment of Trustees**

The Directors of the company are charity trustees for the purposes of charity law and under the Company's Articles are known as members of the Management Committee. The members of the Committee are elected for a period of three years after which they must be re-elected at the next AGM.

New trustees are appointed on the basis that they have appropriate skills and knowledge commensurate with the governance of a Charitable Company, and have knowledge and experience relating to the voluntary sector, our service provision, the area of benefit or communities of interest, or have other specific areas of knowledge or experience that have been identified by the Trustees as valuable to the governance of the Charity.

The Board of Trustees is periodically subject to a skills audit exercise to identify training needs, and gaps on the Board that can be filled through recruitment.

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**Trustee Induction and Training**

All Trustees are familiar with the work of the organisation as many have been directly involved through their volunteering work and through quarterly project and service reports. Newly recruited Trustees meet the Chair of the organisation and attend a short training session with the Chief Executive and key staff. These sessions include:

- learning about the organisation and its aims and objectives, finding out about the various projects we run and meeting the staff involved in these projects
- being given a Trustees task description and the last 2 years' annual reports, including finances, future plans and developments. This information is supported by the provision of a Trustee Induction Pack and ongoing information from the Charity Commission, and legal updates relevant to the activities of the charity.

**Management**

The Trustees delegate a large amount of the day to day decisions involved in the running of the Charity to the paid staff, and in particular to the Chief Executive. The Chief Executive reports directly to the Board. Decisions that will have a significant financial or operational impact, or that will make significant changes to the way the Charity is governed and administered are referred to the Board.

**Staff Remuneration**

In determining staff salaries, the Board consider staff remuneration in similar charities and use these as a benchmark in determining salaries paid within Connex Community Support.

**Meetings**

The Board meets quarterly, with sub-group specialist meetings scheduled between the Board meeting dates. These sub groups provide support to the Chief Executive, and make best use of the specialist skills our trustees bring to the organisation.

**Members**

The members of the Charity are the Trustees.

**Risk Management**

The Trustees recognise the importance of Risk Management within the framework of governance and internal control. The Trustees continue to review the major risks to which the charity is exposed and systems have been established to mitigate those risks. A risk management policy has been implemented comprising:

- A regular review of the risks which the charity may face and updating of the risk register
- The establishment of systems and procedures to mitigate those risks identified in the review
- The implementation of procedures designed to minimise any potential impact on the charity should any of these risks materialise. These are found in the Business Continuity Plan.

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**OBJECTIVES AND ACTIVITIES OF THE CHARITY AND PUBLIC BENEFIT**

The Objects of the Charity, as stated in its governing document, are as follows:

- (i) To broker, promote and support voluntary work in local organisations
- (ii) To offer direct services to assist vulnerable people
- (iii) To champion and promote volunteering in the wider community

The overall aim of Connex Community Support is to encourage voluntary activity to support stronger and more cohesive communities, and to provide services that enable vulnerable people to live more independent and fulfilled lives.

Connex Community Support engages in the following activities to meet these aims:

- Volunteer brokerage – supporting people to find a volunteering role
- Volunteering development – supporting voluntary organisations in the management and support of their volunteers
- Domiciliary care and support for older people
- Personal care and support in the community for children and adults with a disability and/or additional support needs
- Transport to medical and hospital appointments
- Befriending and practical help to reduce social isolation and support independent living
- Home from Hospital service, social contact and practical help to assist people after a stay in hospital
- Wheelchair loans and hearing aid battery distribution
- Home maintenance, cleaning and gardening services
- Handy Van service
- Payroll services for small organisations

The Trustees of the Charity have referred to the guidance contained in the Charity Commission's general guidance on public benefit when reviewing our aims and objectives and in planning future activities. In particular, the Trustees consider how planned activities will contribute to the aims and objectives they have set.

**ACHIEVEMENTS AND PERFORMANCE**

**Overview**

This has been a year of significant change - we started the year as 'Voluntary & Community Service Peaks & Dales', and closed the year with a new name – Connex Community Support. Market research had identified that we needed a new name that was memorable, short, yet flexible enough to communicate our varied service portfolio. Connex Community Support was chosen for its simple but fresh, iconic branding. The re-branding was a major piece of work, but the new name and image have been well received. We held 2 official launch events in March 2019 which were attended by local MPs, Ruth George and Sir Patrick McLoughlin, staff and volunteers.

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We have been able to deliver all of our existing services throughout the 12 months to 31<sup>st</sup> March 2019 and our newly established services have seen steady growth. During the year our services supported over 5700 people.

We were successful in securing the new county wide Derbyshire County Council 'Home from Hospital' contract, delivered through partnership working with our colleagues in the Volunteer Centres and CVSs in the county. We successfully delivered the DCC Active Travel contract in the High Peak and Derbyshire Dales, greatly exceeding the Council's expectations on journey numbers provided.

Demand for our CQC regulated care services continues to grow – but this is countered by the challenges we face in recruiting care staff to meet this demand, as well as managing the increased costs incurred in delivering complex care packages against low margin contract values. In particular, our care service supporting children and younger people struggled with increased overhead and one off extraordinary costs. This prompted a full review of the service, with changes implemented to redress the situation.

Our Buxton based care services underwent a routine CQC inspection in February and were again rated as 'GOOD'. Our service in Tameside, also rated 'GOOD', was inspected in late 2017. We are very proud of the care our care staff team provide and hope that our strong reputation for quality, compassionate person centred care will help us to attract more care staff and more service users.

During the year we began a campaign to raise funds to replace our much used wheelchair accessible vehicle, which is affectionately known as 'Tilly'. Tilly has given great service over the years, taking many hundreds of people to medical and social appointments – but now requiring significant maintenance, we need to replace her for a newer model. We have been very fortunate to secure some grant support, as well as some significant donations from members of the public, service users and volunteers. We still have a small shortfall at the year end, but hope that we will be in a position to purchase a new vehicle later in the year.

Much time was spent during the year collecting data and evidence to demonstrate the value of our services that receive grant support from the Clinical Commissioning Groups (CCGs). Sadly, despite strong statistical evidence, testimonials, support from the public and many referral bodies (including GPs and Adult Care), the CCGs decided that from April 1<sup>st</sup> 2019, they would cease all their direct service grant support to the voluntary sector in Derbyshire.

Whilst we appreciated the dilemma faced by the CCGs in addressing their own financial crisis, the decision to remove funding is a devastating blow, and will directly affect our many service users who benefit from our transport, befriending and carers' respite support services. We are working hard to try to redress the loss of this funding to ensure that we can continue to deliver services where possible.

The CCGs did however decide to continue to provide funding towards our infrastructure role, promoting volunteering and recruiting volunteers for the wider benefit of the community. This element of funding will be subject to a further review in 2019-2020, alongside a similar review by Derbyshire County Council. Future voluntary sector infrastructure support is likely to be commissioned by the CCG and DCC on a countywide basis.

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To ensure readiness for such a contract, we recently established partnership alliances with our colleagues in the CVSs and Volunteer Centres in the High Peak and Derbyshire Dales. This will enable us to respond to any contractual obligations, which may be required within the countywide tender, through collaboration in the delivery of core infrastructure functions. We continue to help influence health and social care service development and planning at local and county level. During the year our Chief Executive participated in the 'Leading Across Boundaries' training programme for senior management working in the health, social care and voluntary sector in Derbyshire. This provided an excellent opportunity to build on networks and relationships across the various agencies, and will lead to new partnership working opportunities in the future as a result.

With 130 staff and 280 volunteers helping to deliver our services, Connex Community Support is a major employer in the area. Our staff and volunteer teams are based in Buxton, Ashbourne, Bakewell, Chesterfield and Tameside and we provide services across the High Peak, North Derbyshire and the Derbyshire Dales.

We welcome feedback on our services from our services – it helps us to ensure that we continue to deliver services that are needed and valued. We also value external endorsement of our services through peer review and formal quality accreditation. During the year we were proud to achieve the following:

- CQC Inspection rating of 'GOOD' for our Connex Care & Support services in Buxton.
- The Macmillan "2019 Service Team of the Year Award" (Midlands area) for our Readycall Macmillan service in the Derbyshire Dales.

Our Aspire Tameside service has continued to build on our relationships with the CCG and Social Care teams in Tameside, with grant support agreed through to March 2020. The service provides much needed respite and support to carers and families with a child with a disability.

Our offices and services have a growing presence in the local community. We have organised a number of events to increase the profile of what we do – and we have a growing following on social media. Our Dales team participated in Macmillan's 'World's Biggest Coffee Morning', helping to raise funds and awareness of the support available to those affected by cancer. Our defibrillator, which is sited on our building on the Market Place in Buxton has already been used on several occasions and is proving to be an essential resource.

Connex Community Support continues to be a dynamic organisation, seeking new opportunities that help us to better support our local communities. During the year, we have had good success in attracting new funding to the organisation to support existing and new initiatives. These include grants from Comic Relief, Derbyshire County Council, Foundation Derbyshire, the Bingham Trust, the Percy Bilton Charity, the Hall Bank Trust, the University of Derby and a number of smaller grants from a range of charitable trusts. These new income streams will contribute towards the development of new services and activities in the coming year.

Connex Community Support has provided the following services throughout the year:



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**Volunteering Development**

Throughout the year, our Volunteering Development Coordinators have played a key role in growing the number of people who volunteer in the Derbyshire Dales and High Peak, introducing 347 new people to volunteering. Working with around 250 organisations that need volunteers to support their activities, our Volunteering Development team have promoted hundreds of interesting and rewarding volunteering opportunities. With such a vibrant voluntary sector in the Dales and High Peak, volunteers are an essential resource to support valued services and foster thriving communities.

**Care & Support Service (Children & Younger People)**

Our Care & Support Service (CYP) provides one to one flexible support to disabled children and young people in Chesterfield, High Peak, the north Dales and Tameside. Much of this support is funded through block contracts with DCC and Tameside CCG, but we also provide one to one support through individual direct payments or personal budget arrangements with service users. We also provide more intensive support through our 'Specialist Supported Living' contract, enabling adults with complex support needs to live independently. The service also organises a number of group activities and trips that provide social interaction, fun activities and new experiences for service users. In 2018-19 we supported 89 service users and provided 52,630 care hours.

**Care & Support Service (Older Adults)**

Our Care & Support service (Older Adults) assists older people in the Buxton and surrounding area with all aspects of personal care, offering a range of support options. These include 'pop-in' calls, day time and night time sits, as well as 'out and about' sessions in the community. Working closely with Adult Care, the CCGs, local hospitals and GP practices, we help people to retain their independence and to reduce the likelihood of hospital admissions.

The loss of CCG grant support in April 2019 means that we will no longer be able to provide **free** short term emergency sitting and respite support to carers. This will now only be available on a 'charged for' basis.

As a well-established service, our Care & Support staff have built a strong reputation as a reliable, caring and personal service. In 2018-19 the service supported 122 service users with around 10,700 care hours.

**Transport**

Our volunteer transport services provide pre-booked transport to medical appointments and socially therapeutic activities for older and disabled people in the Southern Derbyshire Dales and the Buxton and surrounding areas. In addition, the transport service in Buxton provides minibus transport for groups and has its own small 'wheelchair accessible' vehicle for medical and hospital journeys. In the Southern Derbyshire Dales, the scheme has worked in partnership with our Readycall Macmillan service to provide subsidised transport for cancer patients.

The 'Active Travel' service, under contract to Derbyshire County Council focusses on transport for medical appointments, and is delivered in partnership with Bakewell & Eyam Community Transport, New Mills Volunteer Centre and The Bureau, Glossop. We also provide the service in the southern Derbyshire Dales in partnership with South Derbyshire CVS.

In 2018-19 our volunteer drivers carried out around 14,000 journeys for around 1,000 people, donating over 7600 volunteer hours.

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**Home Maintenance and Cleaning Service**

These services were established as social enterprises that address local identified needs, and that we hope, over time, will generate surplus income to support our 'non-charged for' services that help vulnerable people.

Our Home Maintenance team offer a home repair and general maintenance service to residents of the High Peak, many of whom will be users of our other services. Following a service restructure, the financial performance of the service significantly improved in 2018-19, achieving a break even position. However, it remains increasingly difficult to compete alongside commercial providers in this field, and we are therefore exploring new service development opportunities in 2019-20.

Our Cleaning Service offers domiciliary cleaning in the Buxton and High Peak area. This is also a 'charged for' service, with the majority of customers being older people who need assistance with the cleaning of their home. This service, like the Home Maintenance service operates in a very competitive market and has struggled to thrive and grow over the past year.

**Handy Van**

This service, provided under contract with Derbyshire County Council, and in partnership with Derbyshire Fire and Rescue Service, offers a range of fire safety, security and telecare support to people aged 60 and over who live in the High Peak, North East Derbyshire, Chesterfield and the northern Derbyshire Dales. Over the past year the Handy Van service has provided support to 3324 service users.

**Befriending (Buxton)**

The service supports older, lonely and isolated people in Buxton and the surrounding area, by visiting people at home and offering practical help and support and, most importantly, company and conversation.

This year, thanks to some additional grant funding, we have been able to grow the range of group social activities we can offer, including 2 coffee clubs, one at The Dome, the other at The Lee Wood Hotel in Buxton, an art group and a 'Meet & Eat' out and about lunch club.

Our team of volunteer befrienders supported 36 people on an ongoing basis during the year, donating over 3,000 hours of volunteering time.

**Alive & Kickin' Project**

This year saw the launch of our "Alive & Kickin'" project, which is funded for a 3-year period by Comic Relief. The project aims to reduce social isolation in older people through participation in a range of innovative activities, which are developed and led by the participants. A number of new groups have already been developed, with the project making good use of existing local community assets such as schools, theatres, pubs, cinemas and other community buildings and initiatives.

**Readycall Macmillan (Befriending and practical help)**

In partnership with Macmillan Cancer Support and Southern Derbyshire CCG, this service provides support to people aged 60 and over who are, or have been affected by cancer or are living with other life limiting conditions. The service also supports carers, helping to give them a vital break from their caring role.

Our volunteers provide social contact, help with shopping and other practical tasks, as well as transport to medical appointments. Referrals continue to be steady, and our dedicated team of 130 volunteers helped over 190 service users with 13,520 hours of practical help and befriending contact. We are delighted that Macmillan Cancer Support funding remains in place until March 2020, but the CCG funding will cease in March 2019, reducing the service's capacity to be able to respond to non-cancer related referrals.

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**Home from Hospital Service (Derbyshire Dales and High Peak)**

Funded in the south Dales by the CCG and by Derbyshire County Council in the north Dales and High Peak, this service provides practical help and social contact to older people on returning home after a stay in hospital. Working with the discharge teams from the local community and city hospitals, the service helps patients to return home safely, helps build self-confidence to be able to cope at home and reduces the likelihood of a readmission to hospital. Our Home from Hospital Coordinators, and their team of volunteers provide support over a 6-week period, after which the service user is hopefully able to cope alone, or if not, is referred on to other support services that will assist them in their rehabilitation. In 2018-19 the service supported 91 people.

This service moves to a countywide contract from April 2019, which we will deliver in partnership with South Derbyshire CVS and other Volunteer Centres across Derbyshire.

**Sibling Support Project**

Our Sibling Support group offers children and young adults aged 5-17, with a disabled sibling, the opportunity to meet in a group setting on a regular basis. The group provides a fun space where they can discuss and share their feelings and experiences, develop coping strategies, enhance their knowledge about different disabilities and most of all, make new friends. Over the past 12 months we have grown the group to support 20 children, and have increased the number of activities, holding 22 sessions and organising 5 trips out, including a trip to Gulliver's Kingdom and the pantomime at Buxton Opera House.

**Additional Services**

Our Buxton and Ashbourne offices are based in the town centres and we are well placed to provide a signposting service for a whole range of support that is available in the community. We also offer short-term wheelchair loan service, hearing aid battery exchange and a collection point for a community 'fruit and veg' bag scheme. This year a donation from Eyam Half Marathon enabled us to expand our wheelchair loan service to our outreach office in Bakewell.

Our meeting and counselling room facilities in Ashbourne and Buxton are available for community use at competitive rates at Ashbourne and Buxton, and a payroll service.

**Staff, Volunteers and Trustees**

Our staff numbers reduced slightly compared to the previous year, mainly due to the ongoing challenges in the recruitment of care staff in the High Peak, North Dales and Tameside. This problem is not unique to us; it is a nationwide trend. It needs to be addressed by policy makers who can influence the funding of care provision and ensure that the essential contribution that care staff make to society is fully valued and recognised.

Our office based staff team remained largely unchanged during the year. However, towards the end of the financial year, we restructured the management of the Aspire service, enabling Kate Shenton to return from maternity leave on a job share basis. Kate and Jilly Schofield now jointly head up our Connex Care & Support Service for children and younger people.

As a Volunteer Centre, we recognise and value the fantastic contribution that volunteers make to our organisation and the community. We have over 265 volunteers actively supporting our services: these volunteers help deliver our Befriending and Readycall Macmillan services, our Home from Hospital' services, our Transport and provide office and reception support in our Buxton and Ashbourne offices. Our trustees, who also give their time voluntarily, provide governance and guidance to the organisation as a whole.

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We are extremely fortunate to benefit from a very professional and dedicated Board of trustees. The Board was further strengthened, in December 2018, by the appointment of Christine Sweetmore as a new trustee. Christine is the Business Development Manager at the University of Derby, and brings additional commercial and marketing experience to our team.

After 3 years as a very energetic and enthusiastic Chair, Alan Thompson decided to stand down from this role in December 2018, but remains as a trustee and Vice-Chair. Alan was the driving force behind the organisation's rebranding, and his vision and energy were key in keeping the process on track. We are delighted that the organisation continues to benefit from his skills and experience.

Tina Sullivan is our new Chair and her background and knowledge in health and social care is invaluable in ensuring that the organisation responds appropriately to the emerging needs of the most vulnerable in our communities.

**FINANCIAL REVIEW**

The year saw an uplift in incoming funds and related expenditure. A surplus of £54,994 was made during the year, of which a surplus of £32,939 was from unrestricted funds.

This resulted in overall reserves at 31 March 2019 increasing to £341,440, of which £57,387 is allocated to restricted funds, leaving £284,053 retained as unrestricted funds.

£157,361 of the unrestricted reserves has been designated for specific items of expenditure leaving available reserves at 31 March 2019 of £126,692.

**RESERVES POLICY**

Reserves are maintained to ensure that Connex Community Support continues to meet its legal obligations to its staff, many of whom are long serving and also the members of the community to whom we provide services. It is agreed that the charity aims to have 3 months running costs kept in reserve to ensure the organisation is able to meet its obligations.

We have free reserves of £115,966 which equates to 5 months of support costs, which is above the obligations of the current reserves policy.

**FUTURE PLANS AND EXTERNAL FACTORS AFFECTING THE CHARITY**

Over the coming 12 months we will build on our partnership work with Buxton and Leek College, Macmillan Cancer Support, High Peak Borough Council, Derbyshire County Council, Tameside and Derby & Derbyshire CCGs and with colleagues across the voluntary sector.

We will work with our infrastructure delivery partners to help ensure that Derbyshire has a vibrant and well supported voluntary sector, and we will promote and celebrate the contribution that volunteers make in our community.

We will increase our marketing activity to raise awareness of our new name, promoting our services to potential service users, volunteers, referral bodies, sponsors, funders and the general public.

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We will continue our fundraising efforts to enable us to purchase a new wheelchair accessible vehicle.

We will work to strengthen our services and to identify new ventures to help achieve greater financial sustainability of the organisation as a whole. We hope to launch our new 'Hoarding Clearance' service in the coming 12 months, helping to improve the living environment and physical and mental wellbeing of those with a hoarding diagnosis.

We will seek to redress the loss of our direct grant support from the CCGs by making the most of new grant funding opportunities to help us develop projects and services that meet emerging needs in the community. Where appropriate, we will pursue new tenders and seek to secure ongoing contractual arrangements where existing contracts are due to cease.

Building on our 'GOOD' CQC rating for our care services, we will further improve by investing in staff training, and learning from feedback from service users, staff and health and social care professionals. We will review our systems for recruiting care staff to help us grow our staff team. We will continue to raise public recognition of the essential contribution that care staff make to the local community. We will closely monitor care service delivery costs to ensure that these services are resilient in the face of increasing demand and tight budgets.

We will respond to the national 'social connectedness' campaign by growing the range of befriending and social activities we offer, helping us to better link with lonely and socially isolated people of all ages.

The trustees have a business continuation plan and risk management process in place. They therefore remain optimistic about the organisation's ability to be able to maintain the services we deliver.

**Trustees' responsibilities in relation to the financial statements**

The charity trustees are responsible for preparing a trustees' annual report and financial statements in accordance with applicable law and United Kingdom Accounting Standards (UK GAAP).

Company law requires the trustees to prepare financial statements for each year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure for that period. In preparing those financial statements, the trustees are required to:

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charity will continue in business

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The trustees are responsible for keeping proper accounting records that disclose, with reasonable accuracy at any time, the financial position of the charity, and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the charity and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

The trustees are responsible for the maintenance and integrity of the corporate and financial information included on the charitable company's website. Legislation in the United Kingdom governing the preparation and dissemination of financial statements may differ from legislation in other jurisdictions.

In so far as the trustees are aware:

- There is no relevant information, being information needed by the auditor in connection with preparing their report, of which the company's auditors are unaware, and
- The trustees, having made enquiries of fellow directors and the auditor that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditors are aware of that information.

This report is prepared in accordance with the Statement of Recommended Practice Accounting and reporting by Charities FRS102 (issued January 2015) and in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies.

**Disclosure of information to the auditors**

We, the directors of the company who held office at the date of approval of these Financial Statements as set out above each confirm, so far as we are aware, that:

- There is no relevant audit information of which the company's auditors are unaware; and
- We have taken all the steps that we ought to have taken as directors in order to make ourselves aware of any relevant audit information and to establish that the company's auditors are aware of that information.

In approving the Trustees' Annual Report, we also approve the Strategic Report included therein, in our capacity as company directors.

Approved by the Board of Trustees on 5 September 2019 and signed on its behalf by

  
.....  
Mrs T Sullivan  
Trustee

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF  
CONNEX COMMUNITY SUPPORT**

**Opinion**

We have audited the financial statements of Connex Community Support for the year ended 31 March 2019 which comprise statement of Financial Activities (including income and expenditure account), the Balance Sheet, Statement of Cash Flow and the related notes and notes to the financial statements including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2019 and of its incoming resources and application of resources, including its income and expenditure, for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

**Basis for opinion**

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

**Conclusions relating to going concern**

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the trustees' use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the trustees have not disclosed in the financial statements any identified material uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt the going concern basis of accounting for a period of at least twelve months from the date when the financial statements are authorised for issue.

**Other information**

The trustees are responsible for the other information. The other information comprises the information included in the trustees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
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**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF  
CONNEX COMMUNITY SUPPORT**

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

**Opinion on other matters prescribed by The Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the trustees' report (incorporating the directors' report) for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the directors' report has been prepared in accordance with applicable legal requirements.

**Matters on which we are required to report by exception**

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the directors' report.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of trustees' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the trustees were not entitled to prepare the financial statements in accordance with the small companies' regime and take advantage of the small companies' exemption in preparing the directors' report.

**Responsibilities of trustees**

As explained more fully in the trustees' responsibilities statement set out on page 10 the trustees (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the trustees determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the trustees are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the trustees either intend to liquidate the charitable company or to cease operations, or have no realistic alternative but to do so.



**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**INDEPENDENT AUDITOR'S REPORT TO THE MEMBERS OF  
CONNEX COMMUNITY SUPPORT**

**Auditor's responsibilities for the audit of the financial statements**

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: [www.frc.org.uk/auditorsresponsibilities](http://www.frc.org.uk/auditorsresponsibilities). This description forms part of our auditor's report.

**Use of our report**

This report is made solely to the charity's members, as a body, in accordance with chapter 3 of part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the charitable company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the charitable company and the charitable company's members as a body, for our audit work, for this report, or for the opinions we have formed.



Philip Handley FCA (Senior Statutory Auditor)  
For and on behalf of Cobb Burgin  
Chartered Accountants and Statutory Auditor

129a Middleton Boulevard  
Wollaton Park  
Nottingham  
NG8 1FW

Date: 10<sup>th</sup> September 2019

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF FINANCIAL ACTIVITIES INCLUDING (INCOME AND EXPENDITURE  
ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2019**

	Notes	Unrestricted Funds	Designated funds	Restricted funds	Total	2018
<b>Income</b>		<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>	<b>£</b>
<b>Donations and legacies</b>	<b>2</b>	47,677	-	-	47,677	41,546
<b>Income from charitable activities</b>						
Grants	3	389,186	-	82,643	471,829	405,026
Service delivery income	3	847,410	-	-	847,410	802,393
Other	3	313,463	-	-	313,463	340,407
<b>Investments</b>						
Bank interest		955	-	-	955	450
<b>Total income</b>		<u>1,598,691</u>	<u>-</u>	<u>82,643</u>	<u>1,681,334</u>	<u>1,589,822</u>
<b>Expenditure on</b>						
Charitable activities	4	1,542,992	-	83,348	1,626,340	1,632,889
<b>Total expenditure</b>		<u>1,542,992</u>	<u>-</u>	<u>83,348</u>	<u>1,626,340</u>	<u>1,632,889</u>
<b>Net income/(expenditure)</b>		55,699	-	( 705)	54,994	(43,067)
Transfer between funds	13	( 22,760)	21,924	836	-	-
Net movement in funds in the year		32,939	21,924	131	54,994	(43,067)
<b>Reconciliation of funds:</b>						
<b>Funds brought forward</b>	<b>13</b>	<u>93,753</u>	<u>135,437</u>	<u>57,256</u>	<u>286,446</u>	<u>329,513</u>
<b>Funds carried forward</b>	<b>12/13</b>	<u>126,692</u>	<u>157,361</u>	<u>57,387</u>	<u>341,440</u>	<u>286,446</u>

The statement of activities includes all gains and losses in the year. All income and expenditure derive from continuing activities.

The notes form part of these financial statements

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

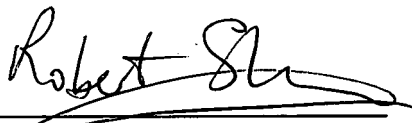
**BALANCE SHEET AT 31 MARCH 2019**

	Note	2019 £	2018 £
<b>FIXED ASSETS</b>			
Tangible assets	8	10,726	12,771
<b>CURRENT ASSETS</b>			
Debtors	9	259,057	236,831
Cash at bank and in hand		190,800	161,117
		<u>449,857</u>	<u>397,948</u>
<b>CREDITORS: amounts falling due within one year</b>	10	<u>(119,143)</u>	<u>( 124,273)</u>
<b>NET CURRENT ASSETS</b>		<u>330,714</u>	<u>273,675</u>
<b>NET ASSETS</b>		<u><u>341,440</u></u>	<u><u>286,446</u></u>
<b>CHARITY FUNDS</b>			
Unrestricted funds	12	126,692	93,753
Designated funds	12	157,361	135,437
Restricted funds	12	<u>57,387</u>	<u>57,256</u>
<b>TOTAL CHARITY FUNDS</b>	13	<u><u>341,440</u></u>	<u><u>286,446</u></u>

These financial statements are prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 and with the Financial Reporting Standard 102.

Approved on behalf of the board of trustees on 5 September 2019 and signed on its behalf by:

  
\_\_\_\_\_  
Mrs T Sullivan - Trustee

  
\_\_\_\_\_  
Mr R Shaw - Trustee

COMPANY NO. 2918492

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED 31 MARCH 2019**

	Notes	2019 £	2018 £
<b>Cash flow from operating activities</b>	<b>1</b>	<b>33,276</b>	<b>(66,947)</b>
<b>Cash flows from investing activities</b>			
Interest received		955	450
Payments to acquire tangible fixed assets		<u>( 4,548)</u>	<u>( 1,534)</u>
<b>Net cash flow from investing activities</b>		<u>( 3,593)</u>	<u>( 1,084)</u>
<b>Increase/(decrease) in cash and cash equivalents</b>		<b>29,683</b>	<b>(68,031)</b>
<b>Cash and cash equivalents at 1 April 2018</b>		<u><b>161,117</b></u>	<u><b>229,148</b></u>
<b>Total cash and cash equivalents at 31 March 2019</b>	<b>2</b>	<u><u><b>190,800</b></u></u>	<u><u><b>161,117</b></u></u>

**The notes form part of these financial statements**

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
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**NOTES TO THE STATEMENT OF CASH FLOWS  
FOR THE YEAR ENDED 31 MARCH 2019**

**1. RECONCILIATION OF NET INCOME/EXPENDITURE TO NET CASH FROM  
OPERATING ACTIVITIES**

	<b>2019</b>	<b>2018</b>
	<b>£</b>	<b>£</b>
Net income/expenditure for the year before	<b>54,039</b>	<b>(43,517)</b>
Depreciation of tangible fixed assets	<b>6,593</b>	<b>8,865</b>
(Increase) in debtors	<b>(22,226)</b>	<b>( 50,080)</b>
(Decrease)/Increase in creditors	<b>( 5,130)</b>	<b>17,785</b>
<b>Net cash inflow from operating activities</b>	<b><u>33,276</u></b>	<b><u>66,947</u></b>

**2. ANALYSIS OF CHANGES IN NET FUNDS**

	<b>1 April 2018</b>	<b>Cash flow</b>	<b>31 March 2019</b>
	<b>£</b>	<b>£</b>	<b>£</b>
Net cash			
Cash at bank and in hand	<b><u>161,117</u></b>	<b><u>29,683</u></b>	<b><u>190,800</u></b>

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS FOR THE  
YEAR ENDED 31 MARCH 2019**

**1. ACCOUNTING POLICIES**

Connex Community Support is a private company, limited by guarantee, registered in England and Wales. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member. The company's registered number and registered office address can be found on the company information page.

The financial statements have been prepared in accordance with Accounting and Reporting by Charities: Statement of Recommended Practice applicable to charities preparing their accounts in accordance with the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) (effective 1 January 2015) – (Charities SORP (FRS 102), the Financial Reporting Standard applicable in the UK and Republic of Ireland (FRS 102) and the Companies Act 2006.

Connex Community Support meets the definition of a public benefit entity under FRS 102. Assets and liabilities are initially recognised at historical cost or transaction value unless otherwise stated in the relevant accounting policy note(s).

The trustees consider that there are no material uncertainties above the charities ability to continue as a going concern.

**INCOME**

Income is recognised when the charity has entitlement to the funds, any performance conditions attached to the item(s) of income have been met, it is probable that the income will be received and the amount can be measured reliably.

Income from government and other grants, whether 'capital' grants or 'revenue' grants, is recognised when the charity has entitlement to the funds, any performance conditions attached to the grants have been met, it is probable that the income will be received and the amount can be measured reliably and is not deferred.

**INTEREST RECEIVABLE**

Interest on funds held on deposit is included when receivable and the amount can be measured reliably by the charity; this is normally upon notification of the interest paid or payable by the Bank.

**DONATED GOODS**

The charity has not received any material donated goods for its own use. Small items are not recognised in the Statement of Financial Activities.

The monetary value of volunteer services are not recognised in the Statement of Financial Activities.

**FUND ACCOUNTING**

Unrestricted funds are available to spend on activities that further any of the purposes of the charity. Designated funds are unrestricted funds of the charity which the trustees have decided at their discretion to set aside to use for a specific purpose. Restricted funds are donations which the donor has specified are to be solely used for particular areas of the charity's work.

**CONNEX COMMUNITY SUPPORT  
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**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED  
31 MARCH 2019 (CONTINUED)**

**EXPENDITURE AND IRRECOVERABLE VAT**

Expenditure is recognised once there is a legal or constructive obligation to make a payment to a third party, it is probable that settlement will be required and the amount of the obligation can be measured reliably. Expenditure is classified under the following activity headings:

- expenditure on charitable activities includes the costs of its activities and services for beneficiaries it includes both costs that can be directly allocated to such activities and those costs of an indirect nature necessary to support them
- other expenditure represents those items not falling into any other heading.

Irrecoverable VAT is charged as a cost against the activity for which the expenditure was incurred.

All costs are allocated between the categories of the SOFA on a basis designed to reflect the use of the resource. Costs relating to a particular activity are allocated directly, others are apportioned on an appropriate basis.

**SUPPORT COSTS ALLOCATION**

Support costs are those that assist the work of the charity but do not directly represent charitable activities and include office costs, governance costs, administrative payroll costs. They are incurred directly in support of expenditure on the objects of the charity and include project management carried out at Headquarters. Where support costs cannot be directly attributed to particular headings they have been allocated to cost of raising funds and expenditure on charitable activities on the basis consistent with use of the resources. Overheads have been allocated on a basis of budgeted turnover.

**HIRE PURCHASE AND LEASING COMMITMENTS**

Rentals paid under operating leases are charged to the income and expenditure account on a straight line basis over the period of the lease.

**FIXED ASSETS**

Fixed assets are included in the balance sheet at cost less accumulated depreciation. Depreciation had been provided to write off the cost of fixed assets over their estimated useful lives at the following rates per annum:

Computer Equipment	-	33⅓% on cost
Office Equipment	-	25% on cost
Motor Vehicles	-	25% on cost
Leasehold improvements	-	over the length of the lease
Individual assets costing less than £1,000 are not generally capitalised.		

**DEBTORS**

Trade and other debtors are recognised at the settlement amount due after any trade discount offered. Prepayments are valued at the amount prepaid net of any trade discounts due.

**CASH AT BANK AND IN HAND**

Cash at bank and cash in hand includes cash and short term highly liquid investments with a short maturity of three months or less from the date of acquisition or opening of the deposit or similar account.

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
PEAKS AND DALES)  
(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED  
31 MARCH 2019 (CONTINUED)**

**CREDITORS AND PROVISIONS**

Creditors and provisions are recognised where the charity has a present obligation resulting from a past event that will probably result in the transfer of funds to a third party and the amount due to settle the obligation can be measured or estimated reliably.

Creditors and provisions are normally recognised at their settlement amount after allowing for any trade discounts due.

**PENSIONS**

The pension costs charged in the financial statements represent the contribution payable by the company during the year to a defined contribution scheme.



**CONNEX COMMUNITY SUPPORT  
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(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS  
FOR THE YEAR ENDED 31 MARCH 2019 (CONTINUED)**

**2. DONATIONS**

	Other	Transport	Home	Care	Care	Car Scheme	Handy Van	Ready Call	Total	2018
	£	Buxton	Maintenance	(Older People)	(CYP)	(Dales)	£	£	£	£
Donations	1,854	13,032	40	100	102	1,639	20	3,240	20,027	22,861
<b>Grant funding</b>										
High Peak Borough										
Council	5,000	-	-	-	-	-	-	-	5,000	5,000
Seven Trent Water	10,000	-	-	-	-	-	-	-	10,000	-
Buxton Hall Bank Trust	6,000	-	-	-	-	-	-	-	6,000	-
Foundation Derbyshire	4,000	-	-	-	-	-	-	-	4,000	-
Big Lottery fund	2,650	-	-	-	-	-	-	-	2,650	10,000
Various grants	-	-	-	-	-	-	-	-	-	3,685
<b>TOTAL</b>	<b>29,504</b>	<b>13,032</b>	<b>40</b>	<b>100</b>	<b>102</b>	<b>1,639</b>	<b>20</b>	<b>3,240</b>	<b>47,677</b>	<b>41,546</b>

**CONNEX COMMUNITY SUPPORT**  
**(FORMERLY VOLUNTARY AND COMMUNITY SERVICES**  
**PEAKS AND DALES)**  
**(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2019 (CONTINUED)**

**3. INCOME FROM CHARITABLE ACTIVITIES**

	Other	Transport	Home	Care	Care	Car Scheme	Handy Van	Ready Call	Total	2018
	£	Buxton	Maintenance	(Older People)	(CYP)	(Dales)	£	£	£	£
	£	£	£	£	£	£	£	£	£	£
<b>Grants</b>										
North Derbyshire CCG	51,348	14,015	-	-	-	-	-	-	65,363	68,516
Tameside and Glossop CCG	-	-	-	-	94,000	-	-	-	94,000	93,333
Southern Derbyshire CCG	21,832	-	-	-	-	16,544	-	12,000	50,376	47,371
Children in Need	-	-	-	-	8,760	-	-	-	8,760	15,166
Comic Relief	39,407	-	-	-	-	-	-	-	39,407	-
Foundation Derbyshire	5,000	-	-	-	-	-	-	-	5,000	-
Derbyshire County Council	39,108	16,306	-	33,474	1,000	-	-	-	89,888	55,542
Macmillan Cancer Support	-	-	-	-	-	-	-	116,037	116,037	124,572
Other grants	2,472	-	-	-	-	526	-	-	2,998	526
	<u>159,167</u>	<u>30,321</u>	<u>-</u>	<u>33,474</u>	<u>103,760</u>	<u>17,070</u>	<u>-</u>	<u>128,037</u>	<u>471,829</u>	<u>405,026</u>
<b>Service agreements</b>										
South Derbyshire CCG	-	-	-	-	-	9,000	-	-	9,000	4,500
North Derbyshire CCG	-	-	-	134,956	202	-	-	-	135,158	123,886
Derbyshire County Council	-	27,500	-	-	545,516	-	130,236	-	703,252	674,007
	<u>-</u>	<u>27,500</u>	<u>-</u>	<u>134,956</u>	<u>545,718</u>	<u>9,000</u>	<u>130,236</u>	<u>-</u>	<u>847,410</u>	<u>802,393</u>
<b>Other</b>										
Transport charges	-	61,465	14	1,484	16,336	23,794	-	-	103,093	108,292
Client contribution	536	-	559	47,499	97,141	-	-	-	145,735	173,108
Other income	9,233	456	35,235	-	565	-	19,126	20	64,635	59,007
	<u>9,769</u>	<u>61,921</u>	<u>35,808</u>	<u>48,983</u>	<u>114,042</u>	<u>23,794</u>	<u>19,126</u>	<u>20</u>	<u>313,463</u>	<u>340,407</u>
<b>TOTAL</b>	<u><b>168,936</b></u>	<u><b>119,742</b></u>	<u><b>35,808</b></u>	<u><b>217,413</b></u>	<u><b>763,520</b></u>	<u><b>49,864</b></u>	<u><b>149,362</b></u>	<u><b>128,057</b></u>	<u><b>1,632,702</b></u>	<u><b>1,547,826</b></u>

**CONNEX COMMUNITY SUPPORT**  
**(FORMERLY VOLUNTARY AND COMMUNITY SERVICES**  
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**NOTES TO THE FINANCIAL STATEMENTS**  
**FOR THE YEAR ENDED 31 MARCH 2019 (CONTINUED)**

**4. EXPENDITURE ON CHARITABLE ACTIVITIES**

	Other	Transport	Home	Care	Care	Car Scheme	Handy Van	Ready Call	Total	2018
	£	Buxton	Maintenance	(Older People)	(CYP)	(Dales)			£	£
Direct project costs	3,543	2,800	6,597	-	882	625	24,903	4,964	<b>44,314</b>	66,427
Travel	1,292	46,305	-	17,260	73,554	15,469	-	4,805	<b>158,685</b>	93,960
Motor expenses	-	5,673	2,496	1,297	-	-	-	-	<b>9,466</b>	14,199
Training and recruitment	-	18	-	-	2,274	-	-	-	<b>2,292</b>	12,648
Volunteer expenses	370	244	-	-	-	-	-	402	<b>1,016</b>	48,560
Staff salaries	30,388	31,505	24,049	161,597	668,850	12,244	118,543	89,287	<b>1,136,463</b>	1,095,198
Grants paid	18,290	-	-	-	-	-	-	-	<b>18,290</b>	-
Support costs (see note 5)	154,614	17,581	3,167	20,273	18,059	4,997	9,114	28,009	<b>255,814</b>	301,897
	<b>208,497</b>	<b>104,126</b>	<b>36,309</b>	<b>200,427</b>	<b>763,619</b>	<b>33,335</b>	<b>152,560</b>	<b>127,467</b>	<b>1,626,340</b>	<b>1,626,889</b>

**5. ANALYSIS OF SUPPORT COST**

Wages and staff welfare	125,541	-	-	-	-	-	-	-	<b>125,541</b>	159,511
Establishment costs	4,160	4,699	-	7,567	1,015	1,748	2,844	11,002	<b>33,035</b>	42,926
Equipment lease	436	494	-	795	109	184	299	1,156	<b>3,473</b>	3,641
Administration costs	2,535	5,572	1,532	7,782	9,003	1,948	4,735	13,355	<b>46,462</b>	38,058
Subscriptions	4,806	1,440	-	2,412	5,198	720	-	-	<b>14,576</b>	11,860
Depreciation	2,106	3,250	1,238	-	-	-	-	-	<b>6,594</b>	8,865
Bank charges	859	-	-	-	-	-	478	-	<b>1,337</b>	1,076
Bad debts	59	1,060	397	-	1,148	-	113	-	<b>2,777</b>	17,007
Audit and accountancy	943	1,066	-	1,717	236	397	645	2,496	<b>7,500</b>	7,230
Professional fees	13,169	-	-	-	1,350	-	-	-	<b>14,519</b>	11,723
	<b>154,614</b>	<b>17,581</b>	<b>3,167</b>	<b>20,273</b>	<b>18,059</b>	<b>4,997</b>	<b>9,114</b>	<b>28,009</b>	<b>255,814</b>	<b>301,897</b>

**CONNEX COMMUNITY SUPPORT  
(FORMERLY VOLUNTARY AND COMMUNITY SERVICES  
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(A COMPANY LIMITED BY GUARANTEE)**

**NOTES TO THE FINANCIAL STATEMENTS  
YEAR ENDED 31 MARCH 2019 (CONTINUED)**

**6. NET INCOMING RESOURCES**

Net incoming resources are stated after charging:

	2019	2018
	£	£
Depreciation	6,593	8,865
Auditors remuneration	2,593	4,800
Operating lease rentals	<u>3,473</u>	<u>3,641</u>

Fees payable to the charity's auditor for accountancy services amount to £4,900 (2018: £3,400).

**7. STAFF COSTS AND NUMBERS**

	2019	2018
	£	£
Wages and salaries	1,166,742	1,180,392
Social security costs	62,537	46,975
Pension costs	<u>32,725</u>	<u>27,342</u>
	<u>1,262,004</u>	<u>1,254,709</u>

No employee earned £60,000 pa or more

The average number of employees permanently engaged by the charity was 111 (2018:123).

No reimbursed expenses were made to any trustees during the year (2018: nil).

The charity contributes to a defined contribution scheme for employees 111 (2018:123).

The key management personnel of the charity comprise of the following positions:

Chief Executive, Business Development Manager, 2 Joint Heads of Care & Support Service (CYP), Head of Care & Support Service (Older People), Head of Transport Service, Operations & Development Manager (Dales), Home Maintenance & Handy Van Manager, Accounts Manager. The total key personnel employee benefits for the year totalled £228,049 (2018: £217,805).

**8. TANGIBLE FIXED ASSETS**

	Motor Vehicles	Office equipment	Leasehold improvements	Computers	Total
	£	£	£	£	£
<b>COST</b>					
At 1 April 2018	59,060	21,675	19,583	40,148	140,466
Additions	-	-	-	4,548	4,548
Disposals	<u>(10,277)</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>(10,277)</u>
At 31 March 2019	<u>48,783</u>	<u>21,675</u>	<u>19,583</u>	<u>44,696</u>	<u>134,737</u>
<b>DEPRECIATION</b>					
At 1 April 2018	47,944	21,675	19,583	38,493	127,695
Charge for the year	4,487	-	-	2,106	6,593
Disposals	<u>(10,277)</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>(10,277)</u>
At 31 March 2019	<u>42,154</u>	<u>21,675</u>	<u>19,583</u>	<u>40,599</u>	<u>124,011</u>

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**8. TANGIBLE FIXED ASSETS (CONTINUED)**

	<b>Motor Vehicles £</b>	<b>Office equipment £</b>	<b>Leasehold improvements £</b>	<b>Computers £</b>	<b>Total £</b>
<b>NET BOOK VALUE</b>					
At 31 March 2019	<u>6,629</u>	<u>-</u>	<u>-</u>	<u>4,097</u>	<u>10,726</u>
At 31 March 2018	<u>11,116</u>	<u>-</u>	<u>-</u>	<u>1,655</u>	<u>12,771</u>

**9. DEBTORS**

	<b>2019 £</b>	<b>2018 £</b>
Trade debtors	140,955	93,262
Prepayments	9,186	11,045
Other debtors	108,916	132,524
	<u>259,057</u>	<u>236,831</u>

**10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR**

	<b>2019 £</b>	<b>2018 £</b>
Trade creditors	2,889	4,339
Taxation and social security	13,030	14,631
Other creditors and accruals	81,570	84,567
Deferred income (note 10a)	21,654	20,736
	<u>119,143</u>	<u>124,273</u>

**10a. DEFERRED INCOME**

	<b>2019 £</b>	<b>2018 £</b>
Income received for service agreements that run into future years	21,654	10,018
Grants received where the performance criteria have not yet been met	-	10,718
	<u>21,654</u>	<u>20,736</u>

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**11. SECURED DEBT**

Santander UK Plc hold a fixed legal charge over a deposit of £14,000 which makes up part of the charities bank balance.

**12. ANALYSIS OF NET ASSETS BETWEEN FUND**

	Unrestricted funds £	Designated funds £	Restricted funds £	Total funds £	2018 £
Tangible fixed assets	10,726	-	-	<b>10,726</b>	12,771
Current assets	235,109	157,361	57,387	<b>449,857</b>	397,948
Current liabilities	(119,143)	-	-	<b>(119,143)</b>	(124,273)
	<u><b>126,692</b></u>	<u><b>157,361</b></u>	<u><b>57,387</b></u>	<u><b>341,440</b></u>	<u><b>286,446</b></u>

**13. MOVEMENTS IN FUNDS**

	Opening balance £	Incoming funds £	Resources expended £	Transfers £	Closing balance £
<b>Restricted funds</b>					
Big Lottery Fund	11,250	2,650	( 14,736)	836	-
Children in Need	18,649	8,760	( 14,192)	-	<b>13,217</b>
DCC	18,000	-	-	-	<b>18,000</b>
Comic Relief	-	39,407	( 22,692)	-	<b>16,715</b>
Parent Support Group (Aspire)	440	1,000	( 730)	-	<b>710</b>
Parent Support Group (Chesterfield )	500	-	( 476)	-	<b>24</b>
Southern Derbyshire CCG (Readycall)	3,779	12,000	( 15,779)	-	-
Southern Derbyshire CCG (Welcome Home)	4,638	18,826	( 14,743)	-	<b>8,721</b>
	<u>57,256</u>	<u>82,643</u>	<u>( 83,348)</u>	<u>836</u>	<u><b>57,387</b></u>
<b>Unrestricted funds</b>	93,753	1,598,691	(1,542,992)	(22,760)	<b>126,692</b>
<b>Designated funds (note 13)</b>	<u>135,437</u>	<u>-</u>	<u>-</u>	<u>21,924</u>	<u><b>157,361</b></u>
	<u><b>286,446</b></u>	<u><b>1,681,334</b></u>	<u><b>(1,626,340)</b></u>	<u><b>-</b></u>	<u><b>341,440</b></u>

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**13. MOVEMENT IN FUNDS (CONTINUED)**

The following restricted funds have been identified:

DCC	- funding for a purchase of wheelchair accessible vehicle and contribution towards the befriending service
Big Lottery funding	- funding for consultancy cost into new income streams
Children in Need	- funding to provide workshops and trips for children who have disabled siblings
Southern Derbyshire CCG (Readycall)	- funding for a befriending service that provides social contact to older vulnerable people
Southern Derbyshire CCG (Welcome Home)	- funding to provide support for people on discharge from hospital
Comic Relief	- funding for "Alive and Kickin" befriending service that provides social contact to older vulnerable people.
Parent support group	- Providing support for parents.

**14. DESIGNATED FUNDS**

Designated funds as at 31 March 2019.

	2019 £
• Donations allocated to be spent in 2019/20	27,377
• To cover under provision of care hours to be made good in 2019/20	22,184
• Contingency fund	94,000
• Set aside for wheelchair accessible vehicle	13,800
	<u>157,361</u>

**15. OPERATING LEASE COMMITMENTS**

	Equipment	
	2019 £	2018 £
Expiring within one year	1,560	2,038
Between one and five years	390	1,950
	<u>1,950</u>	<u>3,988</u>

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**16. COMPANY STATUS**

The company is limited by guarantee, the maximum amount of liability for each member does not exceed £1.

**17. RELATED PARTY TRANSACTIONS**

There were no related party transactions requiring disclosure undertaken during the year.