

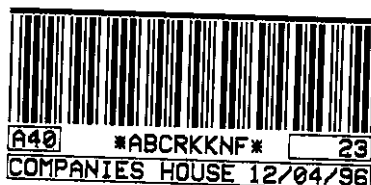
Company Number: 2891712

COMPANIES ACT 1985
COMPANY LIMITED BY SHARES
RESOLUTION OF
MITIE CLEANING (MIDLANDS)
LIMITED

At an Extraordinary General Meeting of the above Company duly convened and held on
15TH MARCH 1996 the following Resolutions were duly passed as Special
Resolutions:-

1. That the "A" Ordinary Shares of £1 each in the capital of the Company and the "B" Ordinary Shares of £1 each in the capital of the Company be and are hereby converted into Ordinary Shares of £1 each in the capital of the Company ranking pari passu in all respects.
2. That the Articles of Association in the form attached be adopted as the Articles of Association of the Company in substitution for and to the exclusion of its present Articles of Association.

Chairman



"3"

ARTICLES OF ASSOCIATION
OF
MITIE CLEANING (MIDLANDS) LIMITED

Bevan Ashford
Solicitors
35 Colston Avenue
Bristol BS1 4TT

THE COMPANIES ACT 1985
COMPANY LIMITED BY SHARES
ARTICLES OF ASSOCIATION

of

MITIE CLEANING(MIDLANDS) LIMITED

Adopted by Special Resolution dated 15TH MARCH 1996

PRELIMINARY

1. (A) The Regulations contained in Table A of the Companies (Table A to F) Regulations 1985 ("Table A") (as amended) shall apply to the Company save in so far as they are varied or excluded by or are inconsistent with these Articles, and such Regulations (subject as aforesaid) and the Articles hereinafter contained shall be the Articles of Association of the Company.
- (B) Where the context requires words importing the singular number shall include the plural and vice versa and words importing the masculine shall include the feminine.
- (C) In these Articles the expression "the Act" means the Companies Act 1985, but so that any reference in these Articles to any enactment shall be construed as a reference thereto as consolidated, amended, modified or re-enacted from time to time.

PRIVATE COMPANY

2. The Company is a private company.

SHARE CAPITAL

3. The share capital of the Company at the date of the adoption of these Articles is £150,000 divided into 90,000 "A" Ordinary Shares of £1 each ("A" Shares) and 60,000 "B" Ordinary Shares of £1 each ("B" Shares). The rights attached to the respective classes of shares shall be as follows:-

(A) Income

The profits of the Company available for distribution in respect of any financial year shall be applied:-

- (1) First, in paying to the holders of the "A" Shares and the "B" Shares a dividend of such amount as the board shall decide on each such share.
- (2) Second, in paying as a cumulative dividend to the holders together of the "A" Shares one-half of the profits of the Company available for distribution (net of any advance corporation tax that is actually payable) in each financial year less the amount already paid in respect of the "A" Shares under clause (1) above together with any arrears of such cumulative dividend unpaid from any previous financial year insofar as there is sufficient profit remaining after the payment in clause (1) above.
- (3) Third, the balance of the profits available for distribution which are resolved to be distributed shall be distributed among the holders of the "A" Shares and the "B" Shares pari passu as if the same constituted one class of share.

Every dividend shall be distributed to the appropriate Shareholders pro rata according to the nominal value of the shares held by them respectively.

- (B)** In all other respects the "A" Shares and the "B" Shares shall rank pari passu.

4. (A) Unless otherwise agreed in writing by all the members for the time being of the Company entitled to attend and vote at general meetings all unissued shares (whether forming part of the original or any increased capital) shall, before issue, be offered on identical terms to the members in proportion as nearly as circumstances admit (fractions being disregarded) to the amount of the existing issued Ordinary Shares of which they are the holders.
- (B) Any such offer shall be made by notice specifying the number and class of shares and the price at which the same are offered which shall as nearly as may be the fair value of the shares at the date of issue valued as a proportion of the value of the whole company without discount for minority and limiting the time (being not less than 28 days unless the member to whom the offer is to be made otherwise agrees) within which the offer, if not accepted, shall be deemed to be declined.

LIEN

5. Without prejudice to the lien conferred by Regulation 8 of Table A the Company shall have a first and paramount lien on all shares for all moneys presently payable by a member or his estate to the Company. The liens conferred above and by Regulation 8 of Table A shall attach to fully paid shares and to all shares registered in the name of any person indebted or under liability to the Company whether he be the sole registered holder thereof or one of two or more joint holders.

CALLS

6. The liability of any member in default in respect of a call shall be increased by the addition in Regulation 15 of Table A of the words "and all expenses that may have been incurred by the company by reason of such non-payment" after the words "(as defined by the Act)" and the words "and expenses" after the words "of the interest" and also by the addition in Regulation 18 of Table A of the words "and all expenses that may have been incurred by the company by reason of non-payment" after the words "together with any interest".

TRANSFER OF SHARES

7. (A) (1) Any member ("the proposing transferor") desiring to sell, transfer or otherwise dispose of any shares which he holds shall give notice in writing ("the transfer notice") to the Company at its registered office specifying such number of the shares held by him which he desires to sell ("the Shares"), the price ("the offer price") at which the Shares are offered by him and the third party (if any) to whom he proposes to transfer the Shares if they are not purchased by a member pursuant to the following provisions of this Article. A transfer notice shall only be revocable with the consent of the Directors.
- (2) The transfer notice shall constitute the Directors the agents of the proposing transferor for the sale of Shares and the Directors shall, within seven days of the transfer notice being given to the Company, offer the Shares in writing to the members of the Company other than the proposing transferor in proportion to their holdings and for this purpose "A" Shares and "B" Shares shall be treated equally in all respects as shall the holders of each class of shares. Such offer shall state:-
- (i) the number of Shares offered;
 - (ii) the offer price;
 - (iii) the third party specified in the transfer notice (if any);
 - (iv) that, if such offer is not accepted in writing within 90 days, it will be deemed to be declined;
 - (v) that, if there be more than one member other than the proposing transferor and any such member to whom such notice is given desires a transfer of Shares in excess of his proportion, he should in his reply state how many excess Shares he desires to have; and

- (vi) that, if there be only one member other than the proposing transferor and the proposing transferor has specified in the transfer notice all the shares not owned by such other member and such other member claims all those shares, he should in his reply state the name of his nominee to hold one or more of the Shares.

If all such members do not claim their proportions, the unclaimed Shares shall be used in or towards satisfying the claims in excess in the proportions in which such claims are made. If any Shares shall not be capable, without fractions, of being offered to such members in proportion to their existing holdings, the same shall (to the extent that fractions will arise) be offered to such members as may be determined by lots to be drawn in respect of each so offered Share under the direction of the Directors.

- (3) The offer price for the shares specified in a transfer notice (and for the avoidance of doubt this provision shall apply equally to "A" Shares and "B" Shares) shall be as follows:-
- (a) if the Member issuing the transfer notice issues it prior to 31st August 1999 the price shall be the price that Member paid for them (and for the avoidance of doubt shares acquired first shall be sold first) or his proportion of the Net Asset Value of the Company as shown in its most recent accounts whichever is the lower and;
- (b) if the Member issuing the transfer notice issues it on or after 31st August 1999 and before 30th September 2004 the price shall be the proportion which that number of shares bears to the total value of all the shares in the Company without discount for minority holdings and the value of all such shares shall be the lesser of:-

- (i) ten times' the average post tax profits of the Company shown in its audited accounts for the immediately preceding three accounting years adjusted for the increase or decrease in the profit on uncompleted contracts;
 - (ii) the profits of the Company after taxation shown in the profit and loss account of its last published audited accounts (which shall if necessary be adjusted so that they reflect a period of 12 months) multiplied by a figure equal to one half of one point below the price/earnings multiplier quoted by the London Stock Exchange for MITIE Group PLC on the date that the transfer notice is served by the proposing transferor;
- (c) if the Member issuing the transfer notice issues the transfer notice after 30th September ~~2004~~ the price shall be the price that Member paid for the shares specified (and for the avoidance of doubt shares acquired first shall be sold first).
- (4) The proposing transferor shall be bound to transfer to each purchaser of the Shares the number of Shares being purchased by him upon payment by such purchaser to the proposing transferor of the offer price which payment shall be made within fourteen days of the acceptance.
- (5) If in any case the proposing transferor, after having become bound as aforesaid makes default in transferring any Shares, the Directors may receive the purchase money which shall be paid into a separate bank account and the Directors shall within a reasonable period nominate some person to execute an instrument or instruments of transfer of the relevant Shares in the name and on behalf of the proposing transferor and thereafter, when such instrument or instruments have been duly stamped, the Directors shall cause the name of the relevant purchasing member or members to be entered in the register of members of the

Company ("Register") as the holder or holders of the relevant shares and shall hold the purchase money in trust for the proposing transferor. The receipt of the Directors for the purchase money shall be a good discharge to the relevant purchasing member or members and after his or their names have been entered in the Register in purported exercise of the aforesaid power the validity of the proceedings shall not be questioned by any person.

- (6) If the Directors shall not find a member or members willing to purchase all the Shares under the foregoing provisions within 90 days then the Directors shall offer the shares to the employees of the Company in such manner and proportions as the Directors shall think fit and shall notify the proposing transferor accordingly and the provisions of this article shall apply mutatis mutandis to all the employees who wish to purchase shares except that the period for the acceptance by the employees who are offered shall be reduced from 90 to 60 days.
- (B) If the Directors shall not find an employee or employees willing to purchase the balance of any Shares under the foregoing provisions within a further period of 60 days the proposing transferor may not transfer the relevant shares and the Directors shall refuse to register any proposed transfer of a share other than a transfer made pursuant to or permitted by paragraphs (A) or (D) of this Article.
- (C) The Directors may decline to register the transfer of a share on which the Company has a lien.
- (D) If any member declines or fails to subscribe for any shares offered to him under Article 4 hereof he shall be deemed to have given a transfer notice to the Company in respect of such shares as are offered to him for subscription and the foregoing provisions of this Article shall apply accordingly save that the offer price shall be deemed to be the subscription price and shall also be deemed to be the fair price on subscription.
- (E) Except as aforesaid, the instrument of transfer of a share shall be signed by or on behalf of the transferor (and in the case of a transfer or a partly paid

share also by the transferee) and the transferor shall be deemed to remain the holder of the share until the name of the transferee is entered in the Register in respect thereof. All instruments of transfer when registered, shall be retained by the Company.

- (F) No interest in any share or shares shall be disposed of or created by any means without a transfer of an equivalent number of shares being presented for registration save in circumstances where a transfer of the share or shares concerned would be permitted under the provisions of paragraph (A) of this Article without the member giving a transfer notice.

OBLIGATORY TRANSFER OF SHARES

- 8. (A) If an employee of the Company who is also a member ceases to be an employee of the Company for any reason other than the reasons set out in Article 8(B) or death then he shall forthwith upon cessation be deemed to have given a transfer notice in accordance with Article 7(A)(1) specifying all of the shares held by him and the provisions of this Article shall likewise apply to any member who is the spouse of an employee (who is not himself or herself an employee) when such member's spouse ceases to be an employee of the Company in the circumstances set down in this Article 8(A).
- (B) If an employee who is also a member of the Company ceases to be an employee of the Company because he or she has attained normal retirement age or because of physical and/or mental incapacity (and in the case of physical and/or mental incapacity he shall produce within 14 days of such cessation to the Company certificates from two independent medical practitioners that he by reason of such incapacity is unable to perform his duties under his contract of employment with the Company and that he is unlikely to be able to resume such duties for a period at least one year) then he shall forthwith upon such retirement or production of medical certificates (as appropriate) be deemed to have given a transfer notice in accordance with Article 7(A)(1) and the offer price shall be the offer price specified in Article 7(A)(3)(b) and the provisions of this Article shall likewise apply to any member who is the spouse of an employee (who is not himself or herself an employee) when such member's spouse ceases to be an employee of the

Company in the circumstances set down in this Article 8(B).

- (C) If a member dies testate or intestate or a bankruptcy order is made against him or if he makes an application to Court for an interim bankruptcy order then his personal representatives forthwith upon appointment as such in the case of death, and the trustee in bankruptcy forthwith upon appointment in the case of bankruptcy or the member forthwith upon an application to Court for an interim order shall be deemed to have given a transfer notice in accordance with Article 7(A)(1) specifying all of the shares held by him, but in the case of death the offer price shall be the offer price specified in Article 7 (A)(3)(b) provided that the deceased member acquired his shares two years or more before his death and if the deceased member has held his shares for less than three years then the average post tax profits referred to in Article 7(A)(3)(b)(ii) shall be for two accounting years instead of three.

CHARGING OF SHARES

9. No member shall without the prior consent of the board of directors directly or indirectly mortgage charge pledge or in any other way encumber all or any of his shares.

NOTICES OF MEETINGS

10. Every notice calling a general meeting shall comply with the provisions of Section 372(3) of the Act as to giving information to members in regard to their right to appoint proxies.
11. In Regulation 32 of Table A the words "ordinary resolution" shall be deemed to be replaced by the words "special resolution".

PROCEEDINGS AT GENERAL MEETINGS

12. All business at a General Meeting shall be deemed to be special business and shall be notified in the notice convening the Meeting.
13. Regulation 40 in Table A shall be read and construed as if the words "at the time when the meeting proceeds to business" were added at the end of the first sentence.
14. (A) If within half an hour of the time appointed for the meeting a quorum is not present, the meeting, if convened upon the requisition of members, shall be dissolved; in any other case it shall stand adjourned to the same day in the same week, at the same time and place or to such other day and at such other time and place as the Directors may determine. If at any such adjourned meeting a quorum is not present within half an hour from the time appointed for the meeting, the meeting shall be dissolved. Regulation 41 in Table A shall not apply.

(B) The Chairman shall not be entitled to a second or casting vote and Regulation 50 in Table A shall not apply.

DIRECTORS

15. There shall be at least three Directors and the maximum number of Directors shall be determined by the Company in General Meeting.
16. The Directors shall not be required to retire by rotation and Regulations 73 to 80 (inclusive) in Table A shall not apply to the Company.
17. No person shall be appointed a Director at any General Meeting unless he is a shareholder in the Company or an employee of a parent company which owns not less than 51% of the shares in the Company and either:-
 - (a) he is recommended by the Directors; or
 - (b) not less than 14 days nor more than 35 clear days before the date appointed for the General Meeting, a notice signed by a member qualified to vote at the General Meeting has been given to the Company of the intention to propose that person for appointment, together with notice signed by that person of his

willingness to be appointed.

18. Subject to Article 17 above, the Company may by special resolution in General Meeting appoint any other person who is willing to act to be a Director, either to fill a vacancy or as an additional Director.
19. The Directors may appoint a person who is willing to act to be a director, either to fill a vacancy or as an additional Director, provided that the appointment does not cause the number of Directors to exceed any number determined as the maximum number of Directors for the time being in force.
20. A Director shall automatically retire from office at the Annual General Meeting following his 70th birthday but shall be eligible for re-appointment. If re-appointed the Director shall automatically retire at each subsequent Annual General Meeting but shall continue to be eligible for re-appointment on an annual basis.
21. The Directors may exercise all the powers of the Company to borrow and raise money and to mortgage and charge its undertaking, property and uncalled capital or any part thereof, and subject to Section 80 of the Act, to issue debentures, debenture stock and other securities outright or as security for any debt, liability or obligation of the Company or of any third party.
22. A Director who pursuant to Regulations 85 and 86 of Table A has declared at a meeting of the directors the nature of his interest in a contract, proposed contract or arrangement with the Company shall be entitled to vote in respect of that contract, proposed contract, or arrangement, or upon any matter arising there out and if he shall do so his vote shall be counted, and he may be taken into account in ascertaining whether or not a quorum is present at the meeting of the Directors or the committee at which the vote is taken.
23. In Regulation 88 of Table A the words "It shall not be necessary to give notice of a meeting to a director who is absent from the United Kingdom" shall be deemed to be deleted.
24. The Chairman of a meeting of the Directors or of a committee of the Directors shall be elected by all the Directors (and/or their alternates) present at the meeting. The

Chairman shall not at any such meeting have a second or casting vote and Regulation 88 of Table A shall be deemed to be modified accordingly.

25. Not less than 14 days' notice of meetings of the directors shall be given to each of the directors at their address in the United Kingdom whether present in the United Kingdom or not and Regulation 88 of Table A shall be deemed to be modified accordingly.
26. Notice of a meeting of the Directors shall include an agenda specifying in reasonable detail the matters to be discussed at the meeting. No business which is not within the direct scope of the agenda shall be put to the vote at such meeting unless all the Directors present otherwise agree.
27. The Directors may grant retirement pensions or annuities or other allowances including allowances on death, to any person or to the widow or widower or dependants of any person, in respect of services rendered by him to the Company as Managing Director or in any other executive office or employment under the Company or indirectly as an executive officer or employee of any subsidiary company of the Company or of its holding company (if any) notwithstanding that he may be or may have been a Director of the Company and may make payments towards insurances or trusts for such purposes in respect of such persons and may include rights in respect of such pensions, annuities and allowances in the terms of engagement of any such person. Regulation 87 in Table A shall not apply.

NOTICES

28. In Regulation 116 of Table A the words "if any, within the United Kingdom" shall be deemed to be deleted.
29. The third sentence of Regulation 112 of Table A shall be deemed to be deleted.

INDEMNITY

30. Every Director or other officer of the Company shall be indemnified out of the assets of the Company against all losses or liabilities which in such capacity he may sustain

or incur in or about the execution of the duties of his office or otherwise in relation thereto, including any liability incurred by him in defending any proceedings, whether civil or criminal, in which judgement is given in his favour or in which he is acquitted or in connection with any application under Section 727 of the Act, in which relief is granted to him by the Court, and no Director or other officer shall be liable for any loss, damage or misfortune which may happen to or be incurred by the Company in the execution of the duties of his office or in relation thereto provided that this Article shall only have effect in so far as its provisions are not avoided by Section 310 of the Act. Regulation 118 in Table A shall not apply.

WINDING UP

31. In a winding up the liquidator may, with the sanction of an extraordinary resolution, distribute all or any of the assets in specie among the holders in such proportions and manner as may be determined by such resolution, provided always that if any such distribution is proposed to be made otherwise than in accordance with the existing rights of the members, every member shall have the same right of dissent and other ancillary rights as set out in Section 111 Insolvency Act 1986 as if such resolution were a special resolution of the type referred to in Sub-section (1) thereof which has been passed in the circumstances to which that Section applies pursuant to Section 582 of the Act.