

Charity number 1033000 Company number 2853335

NORTHAMPTON AND DISTRICT MIND LIMITED

DIRECTORS' AND TRUSTEES'
REPORT AND ACCOUNTS

FOR THE YEAR ENDED 31 MARCH 1999

HARRIS & CO
Chartered Accountants and Registered Auditors
Towerfield
66 Derngate
Northampton
NN1 1UH

A40 COMPANIES HOUSE

0919 26/11/99



COMPANY INFORMATION

DIRECTORS AND TRUSTEES Mr R Barden

Mr B Potts Mr J Hopper Mr D Spencer Mr N Terry Mr A Michael Mr T Schofield

Mr K Oswin

Mr I Gordon **SECRETARY**

COMPANY NUMBER 2853335 (England and Wales)

CHARITY NUMBER 1033000

6-7 Regent Square REGISTERED OFFICE

Northampton NN1 2NQ

National Westminster Bank plc **BANKERS**

41 The Drapery Northampton NN1 2EY

AUDITORS Harris & Co

Chartered Accountants and

Registered Auditors

Towerfield 66 Derngate Northampton NN1 1UH



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HARRIS &

NORTHAMPTON AND DISTRICT MIND LIMITED

REPORT OF THE DIRECTORS AND TRUSTEES FOR THE YEAR ENDED 31 MARCH 1999

The directors and trustees present their report and accounts for the year ended 31 March 1999.

1. OBJECTS OF THE CHARITY, PRINCIPAL ACTIVITIES AND ORGANISATION OF OUR WORK

The charity is constituted as a company limited by guarantee, and is therefore governed by a memorandum and articles of association.

The main activities of the company are principally to promote the preservation of mental health and to assist in relieving and rehabilitating persons suffering from mental disorders or conditions of emotional or mental distress.

2. DEVELOPMENT, ACTIVITIES AND ACHIEVEMENTS THIS YEAR

Both the level of business and the year end financial position were satisfactory, and the directors expect that the present level of activity will be sustained for the foreseeable future.

3. TRANSACTIONS AND FINANCIAL POSITION

The statement of financial activities shows net cash expenditure for the year of £852, and our unrestricted reserves stand at £257,184 in total.

4. TANGIBLE FIXED ASSETS FOR USE BY THE CHARITY

Details of movements in fixed assets are set out in note 12 to the accounts. During the year £27,032 was spent on refurbishing the freehold property. In the opinion of the Trustees, the improvements to leasehold property are not valued at a materially different sum from the original cost shown in the accounts.

5. FUNDS AVAILABLE

The present level of funding is adequate to support the continuation of all facilities now in operation for the medium term, and the trustees consider the financial position of the charity to be satisfactory.

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NORTHAMPTON AND DISTRICT MIND LIMITED

REPORT OF THE DIRECTORS AND TRUSTEES FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

DIRECTORS AND TRUSTEES 6.

All directors of the company are also trustees of the charity, and there are no other trustees. All of the trustees named on page 1 served throughout the year. The Board has the power to appoint additional trustees as it considers fit to do so.

7. STATEMENT OF TRUSTEES' RESPONSIBILITIES

The trustees are required by law to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the charity and of its results for that period. In preparing those financial statements the trustees are required to:

- select suitable accounting policies and apply them a) consistently;
- make judgements and estimates that are reasonable and b) prudent;
- state whether the policies adopted are in accordance with c) the Companies Act 1985 and with applicable accounting standards, subject to any material departures disclosed and explained in the financial statements;
- d) prepare the financial statements on a going concern basis unless it is inappropriate to assume that the charity will continue in business.

The trustees are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the charity and enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the charity and hence taking reasonable steps for prevention and detection of fraud irregularities.

8. APPROVAL

This report was approved by the board of directors and trustees on 20 October 1999 and signed on its behalf.

T Schofield Trustee

HARRIS &

NORTHAMPTON AND DISTRICT MIND LIMITED

AUDITORS' REPORT TO THE TRUSTEES OF NORTHAMPTON AND DISTRICT MIND LIMITED

We have audited the financial statements on pages 6 to 17 which have been prepared under the historical cost convention and the accounting policies set out on pages 8 to 10.

RESPECTIVE RESPONSIBILITIES OF TRUSTEES AND AUDITORS

As described on page 4, the charity's trustees are responsible for the preparation of the financial statements. It is our responsibility to form an independent opinion, based on our audit, on those financial statements and to report our opinion to you.

BASIS OF OPINION

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or by other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

OPINION

In our opinion the financial statements give a true and fair view of the state of the company's affairs at 31 March 1999 and of its financial activities and deficit for the year then ended and have been properly prepared in accordance with the provisions of the Companies Act 1985.

HARRIS & CO Chartered Accountants and Registered Auditors Northampton 20 October 1999



STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 1999

Notes 1999 1999 1999 1998 14500		•						
Notes 1999 1999 1999 1998 14500 1450			Unrest-	Rest-		Unrest-	Rest-	•
F			ricted	ricted	Total	ricted	ricted	l Total
INCOMING RESOURCES Donations and gifts 2		Notes	1999	1999	1999	1998	1998	1998
INCOMING RESOURCES Donations and gifts 2			£	£	£	£	£	£
Donations and gifts 2	INCOMING RESOURCES							
Crants received 3 - 13830 13830 2 14500 14500 Contractual income 4 236500 - 236500 232453 - 232453 Fundraising ventures 5 26111 - 26111 17059 - 17059 Investment income 6 3941 - 3491 8966 - 8966 Other income 7 850 - 850 544 - 544		2	1439	2000	3439	988	_	988
Contractual income			_			_	14500	
Pundraising ventures 5 26111 - 26111 17059 - 17059 Investment income 6 3941 - 3491 8966 - 8966 Other income 7 850 - 850 544 - 544			236500			232453		
Investment income				_			_	
Other income 7 850 - 850 544 - 544 Total income 268841 15830 284671 260010 14500 274510 RESOURCES EXPENDED - CASH Direct charitable expenditure 8 259736 17660 277396 269006 14500 283506 Fund raising costs 9 4989 - 4989 - - - - Other expenditure 8 259736 17660 285523 271877 14500 286377 NET Cash INCOME 978 (1830) (852) (11867) - (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277				_			_	
Total income 268841 15830 284671 260010 14500 274510				_			_	
Direct charitable expenditure 8 259736 17660 277396 269006 14500 283506	Other Troole	,	0.50		030	744		244
Direct charitable expenditure 8 259736 17660 277396 269006 14500 283506	Total income		268841	15830	284671	260010	14500	274510
Expenditure 8 259736 17660 277396 269006 14500 283506 Fund raising costs 9 4989 - 4989 - - - - Other expenditure Banagement and administration 10 3138 - 3138 2871 - 2871 Total cash expenditure 267863 17660 285523 271877 14500 286377 NET CASH INCOME 978 (1830) (852) (11867) - (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277	RESOURCES EXPENDED -	CASH	 .					-
Expenditure 8 259736 17660 277396 269006 14500 283506 Fund raising costs 9 4989 - 4989 - - - - Other expenditure Banagement and administration 10 3138 - 3138 2871 - 2871 Total cash expenditure 267863 17660 285523 271877 14500 286377 NET CASH INCOME 978 (1830) (852) (11867) - (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277								
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Other expenditure Management and administration 10 3138 - 3138 2871 - 2871 Total cash expenditure 267863 17660 285523 271877 14500 286377 NET CASH INCOME 978 (1830) (852) (11867) - (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277	expenditure	8	259736	17660	277396	269006	14500	283506
Other expenditure Management and administration 10 3138 - 3138 2871 - 2871 Total cash expenditure 267863 17660 285523 271877 14500 286377 NET CASH INCOME 978 (1830) (852) (11867) - (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277								
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Total cash expenditure 267863 17660 285523 271877 14500 286377 NET CASH INCOME 978 (1830) (852) (11867) — (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 — 17351 2523 — 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) — (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277 Reserves carried	Management and	10	3138	_	3138	2871	_	2871
NET CASH INCOME 978 (1830) (852) (11867) — (11867) RESOURCES EXPENDED - NON-CASH Direct charitable expenditure 8 17351 — 17351 2523 — 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) — (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277 Reserves carried					0200	-		
Direct charitable expenditure 8 17351 - 17351 2523 - 2523	Total cash expenditur	e	267863	17660	285523	271877	14500	286377
Direct charitable expenditure 8 17351 - 17351 2523 - 2523 NET INCOME FOR THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought forward 273557 4330 277887 287947 4330 292277	NET CASH INCOME		978	(1830)	(852)	(11867)	-	(11867)
NET INCOME FOR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought 273557 4330 277887 287947 4330 292277 Reserves carried	RESOURCES EXPENDED ~	NON-CAS	H					
THE YEAR 11 (16373) (1830) (18203) (14390) - (14390) Reserves brought 273557 4330 277887 287947 4330 292277 Reserves carried		8	17351	-	17351	2523	_	2523
forward 273557 4330 277887 287947 4330 292277 Reserves carried		11	(16373)	(1830)	(18203)	(14390)		(14390)
Reserves carried			273557	4330		287947	4330	292277
			257184	2500		273557	4330	277887

There were no recognised gains or losses for 1999 or 1998 other than those included in the Statement of Financial Activities.

The notes on pages 8 to 17 form part of these accounts.



BALANCE SHEET AT 31 MARCH 1999

	Note	19	99	199	98
		£	£	£	£
Fixed assets Tangible assets	13		292346		277989
Current assets Investments Debtors Cash at bank and in hand	14 15	69310 1029 22615 92954		76070 436 40302 116808	
Creditors: amounts falling due within one year	16	(57616)	ı	(40410)	
Net current assets			34338		76398
Total assets less current liabilities			327684		354387
Creditors: amounts due after one year	17		(68000))	(76500)
Net assets			259684		277887
Capital Unrestricted funds	19		257184		273557
Restricted funds	20		2500		4330
			259684		277887

Approved by the directors and trustees on 20 October 1999 and signed on their behalf

T Schofield Trustee

The notes on pages 8 to 17 form part of these accounts.





NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999

1. ACCOUNTING POLICIES

1.1 Basis of preparation of accounts

The accounts are prepared under the historical cost convention and include the results of the charity's operations which are described in the Directors' and Trustees' Report and all of which are continuing.

The accounts have been prepared in accordance with the Statement of Recommended Practice for charity accounts.

The charity has taken advantage of the exemption in Financial Reporting Standard No. 1 from the requirement to produce a cashflow statement on the grounds that it qualifies as a small charity.

1.2 Tangible fixed assets for use by the charity and depreciation

Tangible fixed assets for use by the charity are stated at cost less depreciation.

Depreciation is provided at rates calculated to write off the cost or valuation of fixed assets, less their estimated residual value, over their expected useful lives on the following bases:

Freehold buildings 4) straight line Furniture, fixtures and fittings 25) basis

1.3 Income

Voluntary income and donations are accounted for as received by the charity. The income from fund raising ventures is shown gross, with the associated costs included in fundraising costs. No permanent endowments have been received in the period. Grants are accounted for when received.

1.4 Investments

Investments are stated at market value. Realised and unrealised gains and losses on investments are dealt with in the Statement of Financial Activities. Investment income plus associated tax recoverable is credited to income on an accruals basis, using dates of payment for dividends, and daily accrual for interest.

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NORTHAMPTON AND DISTRICT MIND LIMITED

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

1.5 Value added tax

Value added tax is not recoverable by the charity, and as such is included in the relevant costs in the Statement of Financial Activities.

1.6 Finance leases

Assets obtained under finance leases are capitalised as tangible fixed assets. Depreciation is charged over the shorter of the length of the lease and the estimated useful life of the asset. Finance leases are those where substantially all of the benefits and risks of ownership are assumed by the charity. Obligations under such leases are included in creditors net of the finance charge allocated to future periods. The finance element of each payment is charged to the Statement of Financial Activities so as to produce a constant periodic rate on the net obligation outstanding in each period.

1.7 Operating leases

Rentals applicable to operating leases where substantially all of the benefits and risks of ownership remain with the lessor are reflected in the Statement of Financial Activities as incurred.

1.8 Fundraising costs

Fundraising expenditure comprises costs incurred in inducing people and organisations to contribute financially to the charity's work. This includes the cost of advertising for donations and the staging of special fundraising events.

1.9 Management and administration expenditure

Expenditure on management and administration of the charity includes all expenditure not directly related to the charitable activity or fundraising ventures. This includes cost of renting and running office premises, staff salaries for administrative staff and audit fees.

1.10 Capital grants received

SSAP4 requires capital grants to be released to the statement of financial activities over the period of the life of the related asset.

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

2 DONATIONS AND GIFTS

	Unrestr- icted 1999 £	Restr- icted 1999 f	Total 1999 £	Unrestricted 1998 f	Restr- icted 1998 f	Total 1998 £
Donations	1413	-	1413	929	_	929
MISG	_	1500	1500	_	_	-
Poundstretcher	-	500	500	_	_	-
Membership fees	26	-	26	59	_	59
	1439	2000	3439	988		988

3 GRANTS RECEIVED

The following grants were received during the year:

	Unrestricted 1999 £	Restr- icted 1999 £	Total 1999 £	Unrestricted 1998 f	Restr- icted 1998 f	Total 1998 £
Route 97	-	13830	13830	_	14500	14500
	_	13830	13830	_	14500	14500

4 CONTRACTUAL INCOME

The following unrestricted income was received under contracts during the year:

auring one your	1999 £	1998 £
Northamptonshire County Council and Northamptonshire Health Authority St Andrews Advocacy	196500 40000	192453 40000
	236500	232453



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

5 FUNDRAISING INCOME		
	1999 £	1998 £
Shop profit share Miscellaneous income	17300 8811	16473 586
	26111 =====	17059 ====
Income from the shop profit share is receipts basis.	accounted	for on a
6 INVESTMENT INCOME		
	1999 £	1998 £
Share dividends Bank interest	2814 1127	3251 5715
	3941	8966 =====
7 OTHER INCOME		
	1999 £	1998 £
Other income	850 =====	544 =====

This income is from the final distribution of the assets of the former County Association.



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

8 DIRECT CHA	RITABLE	EXPEND	TURE -	CASH		
	Unrestr-	Restr-	Total	Unrestr-	Restr-	· Total
	icted	icted		icted	icted	
	1999	1999	1999	1998	1998	1998
	£	£	£	£	£	£
Provision of						
activities and						
holidays	2428	178	2606	5340	248	5588
Wages and salaries	212394	12295	224689	221489	12779	234268
Office and						
equipment repairs	2186	1112	3298	827	-	827
Travel expenses	1788	466	2254	3317	439	3756
Cleaning						
and miscellaneous	12066	174	12240	1879	19	1898
Stationery						
/photocopier	5304	15	5319	6564	41	6605
Wages administrati	on 360		360	360	-	360
Legal and						
professional	35	1028	1063	547	_	547
Security	749	-	749	276	-	276
Rent and rates	9559	2046	11605	9767	527	10294
Heat and light	1642	-	1642	1974	-	1974
Insurances	1542	-	1542	1773	-	1773
Telephone	3016	113	3129	4106	35	4141
Repairs and						
maintenance	692		692	394	17	411
Recruitment costs	423	-	423	917	-	917
Books and						
subscriptions	541	63	604	547	233	780
Training	497	135	632	2591	131	2722
Volunteers expense	s 3881	35	3916	3156	31	3187
Service						
improvements	633	-	633	3182	-	3182
	259736	17660	277396	269006	14500	283506
						=====



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

			-			
8(cont'd) DIRECT	CHARIT	TABLE EX	(PENDIT	JRE - NON	I-CASH	
	Unrestr-	Restr- icted	Total	Unrestr- icted	Restr	
	1999	1999	1999	1998	1998	1998
	£	£	£	£	£	£
Depreciation of						
fixed assets Loss in value of	10591	7242	17833	15030	-	15030
investments	6760	~	6760	(12507)	-	(12507)
Release of Anchor House Appeal Fund	_	(7242)	(7242)	_	_	_
	17351		17351	2523		2523
			====			
9 FUND RAISIN	NG COSTS	5			99	1998 £
Wages and salari Heat and light	ies				500 189	- -
3						
					989 ===	=====
10 ADMINISTRAT	PTON EXE	PENDTTI	?E			
				19	999	1998
				1	2	£
Audit				9	910	900
Bank charges					266	549
Bank interest	-			19	962	158
Loan arrangement	riee			•	-	1264
				31	138	2871
					===	=====

11 NET INCOME FOR THE YEAR

The net income for the year is stated after charging:

	1999 £	1998 £	
Depreciation of tangible fixed assets - owned by the charity Audit fees	17833 910	13269 900 Page	13



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

12 STAFF COSTS			
No remuneration was paid to of the staff were:	o trustees	in the year.	The costs
		1999 £	1998 £
Wages and salaries Social security costs Pension costs		204499 15473 9217 229189	211588 15881 6799 234268
The average weekly number during the year was as foll		employed by	the charity
Direct charitable work		23	23
13 TANGIBLE FIXED ASSETS	Freehold buildings	fixtures and fittings	
COST At 1 April 1998 Additions	f 319032 27032	10805 5158	£ 329837 32190
At 31 March 1999	364064 ======	15963 =====	362027 ======
DEPRECIATION At 1 April 1998 Charge for year At 31 March 1999	43160 13842 57002	8688 3991 12679	51848 17833
NET BOOK VALUE At 31 March 1998	275872	2117	===== 277989
At 31 March 1999	289062 =====	3284 =====	292346 ======

The improvements to furniture, fixtures and fittings are all used directly for charitable purposes.

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INVESTMENTS

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

In accordance with the Companies Act, freehold buildings are depreciated over their useful life. This depreciation does not necessarily reflect an actual diminution in value. Consequently the net book value of the freehold buildings does not necessarily correspond with the market value. For insurance purposes the buildings are valued at £250,000.

1999 f f UK listed investments at market value 69310 76070 ===== 15 DEBTORS 1999 f f f

			=====
		1029	436
Tax	recoverable	529	248
	from CVS	_	188
CAF	vouchers	500	_
		£	£

16	CREDITORS:	AMOUNTS	FALLING	DUE	WITHIN	ONE 1999 £		1998 £
Defe Bank	ruals erred income c loan unts on reten	ntion			3	843 39378 8500 8255 640		843 26765 8500 4302
						57616	<u>.</u>	40410

Deferred income is made up of grants received which are restricted to certain types of future expenditure.

The deferred income is analysed as follows:

MISG grant for 1998/99	£
expenditure on service improvements	3500
Route 97 finance	6915
Anchor House Appeal Fund	28963
	39378
	=====

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

17 CREDITORS: AMOUNTS DUE AFTER ONE	YEAR				
	1999 £	1998 £			
Bank loan	68000 =====	76500 =====			
Maturity of debt					
	1999	1998			
Amounts payable:	£	£			
Within one year	8500	8500			
Within two to five years	42500	42500			
After more than five years	22500	34000			
	76500	85000			
	====	=====			

The loan interest is 2.25% above bank base rate.

The bank loan is secured by a fixed and floating charge over the assets of the company.

18 ANALYSIS OF FUND BALANCES BETWEEN THE NET ASSETS

Unrestr- icted	Restr- icted	Total	Unrestr- icted	Restr- icted	Total
1999	1999	1999	1998	1998	1998
£	£	£	£	£	£
292346	-	292346	277397	-	277397
69310	-	69310	76070	-	76070
(36472)	2500	(33972)	(3410)	4330	920
(68000)	-	(68000)	(76500)	-	(76500)
257184	2500	259684	273557	4330	277887
	icted 1999 £ 292346 69310 (36472) (68000)	icted icted 1999 1999 f f 292346 69310 - (36472) 2500 (68000) - 257184 2500	icted icted 1999 1999 1999 f f f 292346 - 292346 69310 - 69310 (36472) 2500 (33972) (68000) - (68000) 257184 2500 259684	icted icted icted 1999 1999 1999 1998 f f f f 292346 - 292346 277397 69310 - 69310 76070 (36472) 2500 (33972) (3410) (68000) - (68000) (76500) 257184 2500 259684 273557	icted icted icted icted 1999 1999 1998 1998 f f f f 292346 - 292346 277397 - 69310 - 69310 76070 - (36472) 2500 (33972) (3410) 4330 (68000) - (68000) (76500) - 257184 2500 259684 273557 4330

In general, funds held are available to use in pursuit of the company's charitable objectives. There are certain funds which are restricted in their use (restricted funds). Unrestricted and restricted funds are described in more detail in notes 19 and 20.



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1999 (CONTINUED)

19 UNRESTRICTED FUNDS

The unrestricted funds are available for any expenditure which fulfils the charity's objectives.

20 RESTRICTED FUNDS

Restricted funds comprise:

	1999 £	1998 £
Hazel Pullen fund Soroptomists Young offenders	2500 - -	2500 1000 830
	2500 =====	4330

These funds may only be disbursed on certain expenditure.

Auditors' report page 5