Registered Number: 2833330

## VIRGIN NET LIMITED

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS

31 JULY 2000

A18
COMPANIES HOUSE

25/08/01

## DIRECTORS' REPORT AND FINANCIAL STATEMENTS

# For the year ended 31 July 2000

## **CONTENTS**

1	Directors' report
3	Report of the auditors
4	Profit and loss account
5	Balance sheet
6	Cash flow statement
7 to 13	Notes to the accounts

#### **DIRECTORS' REPORT**

The directors present their report and audited financial statements for the year ended 31 July 2000.

#### **RESULTS AND ACTIVITIES**

The results for the year are set out on page 4. The loss has been transferred to reserves.

#### DIVIDENDS

The directors do not recommend the payment of a dividend on the ordinary share capital.

#### **DIRECTORS**

The directors of the company, and, where a director at the year-end, their interests in its shares at the beginning and end of the year, are shown in the table and note below:

	Notes	Number of share options at the beginning and end of the year	Exercise price	Date from which exercisable
R Branson (resigned 20 December 2000)	1	_	-	-
KRA Ibbett		44,813	£1.00	10 Aug 98
		14,937	£1.00	10 Aug 00
J Gregg	2	43,050	£1.00	10 Aug 98
		14,350	£1.00	10 Aug 00
B Knapp (resigned 20 December 2000)	2	-	-	-
Gordon McCallum (resigned 20 December 2000, reappointed 24 January 2001)		-	-	-
D Johnson (alternate to R Branson, resigned 8 September 1999)		-	•	-
L Wood (alternate to B Knapp, resigned December 2000)	19	-	-	-

- 1. Sir R Branson is interested in the whole of the issued A ordinary shares by virtue of his interest in Virgin Group Investments, the ultimate owner of the shares, registered in British Virgin Islands.
- 2. Mr B Knapp and Mr J Gregg are interested in the whole of the issued B ordinary shares and Cumulative redeemable preference shares by virtue of their interest in the share capital of Cabeltel Ventures Limited (which is 100% owned by NTL Inc), the owner of the shares, a corporation organised under the laws of the state of Delaware.

The options expire seven years after the grant date. None of the options have lapsed or been exercised during the year. None of the other directors had any disclosable interests in the shares of the company during the year.

#### **BUSINESS REVIEW AND PROSPECTS**

This financial year witnessed continuing strong growth in the business on all operating metrics. The number of Internet service subscribers increased by 50% to c.570,000 at the year-end; the number of unique users of the www.virgin.net portal grew to over 1 million; the number of staff deployed in the business grew to over 150 people.

During the year, the Company also launched a service for small businesses (virginbiz.net) and entered into a jointventure with Alba Pic to build and manage a portal for the next generation of internet enabled TV's.

In financial terms, the increased investment in growth and new ventures was, however, accompanied by a deterioration in ISP operating margin as a result of the move from a subscription product to a "Free" model, supported only by a share in the

inter-connect revenue generated from subscribers telephone calls. The renegotiated supply arrangement with NTL did not fully recoup that margin and as a result, the operating loss increased in the year from £8.7 million to £18.1 million on increased revenues of £13.4 million.

In early 2000, the ISP environment became even more volatile with the onset of unmetered access at very low prices or even on a "Free" basis. The financial outlook in April 2000 was for a business incurring mounting losses in the shortterm and requiring cross-subsidisation from e-commerce or other activities to remain viable.

The underlying economic prospects are, however, improving with wholesale rates for unmetered access products reducing and a renegotiated supply arrangement with NTL likely to result in the ISP business breaking even by the end of calendar 2001 and the Portal business breaking even by end 2002.

#### STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss for that year. In preparing those financial statements the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements that are reasonable and prudent; and
- prepare financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the company and to prevent and detect fraud and other irregularities.

#### **AUDITORS**

In accordance with Section 385 of the Companies Act 1985, a resolution for the re-appointment of KPMG as auditors of the company is to be proposed at the forthcoming Annual General Meeting.

On behalf of the board

FG GRAM Secretary

22 August 2001 120 Campden Hill Road London W8 7AR

#### REPORT OF THE AUDITORS, KPMG

#### to the members of Virgin Net Limited

We have audited the financial statements set out on pages 4 to 13.

#### Respective responsibilities of directors and auditors

The directors are responsible for preparing the director's report and, as described on page 2, the financial statements in accordance with applicable United Kingdom law and accounting standards. Our responsibilities, as independent auditors, are established in the United Kingdom by statute, the Auditing Practices Board and by our profession's ethical guidance.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act. We also report to you if, in our opinion, the directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for the audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

#### **Basis of Audit Opinion**

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

#### **Opinion**

In our opinion the financial statements give a true and fair view of the state of the company's affairs at 31 July 2000 and of its loss for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

**KPMG** 

Chartered Accountants Registered Auditors London

Date

Z4 Myres 2001

# PROFIT AND LOSS ACCOUNT for the year ended 31 July 2000

		Year	Year
		ended	ended
	Notes	31 July 2000	31 July 1999
		£	£
Turnover - continuing activities	1	13,414,013	12,478,665
Cost of sales		(11,321,417)	(10,266,978)
Gross profit		2,092,596	2,211,687
Administrative expenses		(20,154,882)	(9,177,386)
Exceptional item	16	<del>-</del>	(1,743,081)
Operating loss - continuing activities	2,3	(18,062,286)	(8,708,780)
Interest payable - bank interest		(330,588)	(13,628)
Interest receivable - bank interest		143,600	69,032
Loss on ordinary activities before taxation	4	(18,249,274)	(8,653,376)
Taxation	5	:	<u>-</u>
Loss on ordinary activities after taxation		(18,249,274)	(8,653,376)
Dividend on preference shares	11	(200,000)	(200,000)
Retained loss for the year	12	(18,449,274)	<u>(8,853,376</u> )

There were no material recognised gains and losses in the current or previous year other than those reported in the above profit and loss account.

There is no difference between the company's historical cost loss to that reported in the profit and loss account.

# BALANCE SHEET as at 31 July 2000

	Notes	2000	1999
EIVED ACCEME		£	£
FIXED ASSETS Tangible fixed assets	6	1,216,795	1,090,324
Investments	7	$\frac{2}{1,216,797}$	1,090,324
CURRENT ASSETS			
Debtors Cash at bank	8	9,966,182 6,192,836	1,632,388 2,806,253
		16,159,018	4,438,641
Chentons		10,137,016	4,430,041
CREDITORS: Amounts falling due within one year	9	(5,736,612)	<u>(7,340,897</u> )
NET CURRENT ASSETS/(LIABILITIES)		10,422,406	(2,902,256)
,			
TOTAL ASSETS LESS CURRENT LIABILITIES		11,639,203	(1,811,932)
PROVISION FOR LIABILITIES			
AND CHARGES	10	(10,000)	(1,448,106)
NET ASSETS/(LIABILITIES)		<u>11,629,203</u>	<u>(3,260,038</u> )
CAPITAL AND RESERVES			
Called up share capital Share premium account	11 12	8,099,035 33,343,970	7,707,978
Shares to be issued	12 12	3,060,036	5,792,023
Profit and loss account	12	(32,873,838)	(16,760,039)
SHAREHOLDERS' FUNDS/(DEFICIT)		<u>11,629,203</u>	(3,260,038)
Shareholders' funds / (deficit) are split:			
Equity interests		8,791,596	(5,847,645)
Non-equity interests		<u>2,837,607</u>	2,587,607
		<u>11,629,203</u>	(3,260,038)

The financial statements were approved by the board of directors on 22 August 2001 and signed on its behalf by:

K IBBETT Director

# CASH FLOW STATEMENT for the year ended 31 July 2000

	Notes	Year ended 31 July 2000	Year ended 31 July1999
RECONCILIATION OF OPERATING PROFIT TO NET CASH FLOW FROM OPERATING ACTIVITES			
Operating loss Depreciation charges Increase in debtors (Decrease)/increase in creditors (Decrease)/increase in provision for liabilities Deferred compensation expense  Net cash outflow from operating activities		(18,062,286) 923,606 (8,333,794) (1,604,285) (1,438,106) 2,135,475 (26,379,390)	(8,708,780) 607,938 (845,390) 2,002,622 1,448,106 709,593 (4,785,911)
Returns on investments and servicing of finance Capital expenditure and financial investment	17 17	(186,988) (1,050,079)	55,404 (640,486)
Cash outflow before management of liquid resources and financing		(27,616,457)	(5,370,993)
Financing	17	31,003,040	5,750,001
Increase in cash in the year		3,386,583	379,008
RECONCILIATION OF NET CASH FLOW TO MOVEMENT IN NET FUNDS			
Increase in cash in the year		3,386,583	379,008
Net funds at the start of the year		2,806,253	2,427,245
Net funds at the end of the year	18	6,192,836	2,806,253

# Notes to the accounts For the year ended 31 July 2000

#### 1 ACCOUNTING POLICIES

The financial statements have been prepared in accordance with applicable accounting standards and on the basis of the following accounting policies, which have been applied consistently during the year.

#### a) Basis of accounting

The accounts have been prepared under the historical cost convention, and on a going concern basis in view of an undertaking from the company's ultimate shareholders, Virgin Group Investments Limited and NTL Inc. to provide sufficient funding to enable the company to meet its liabilities as and when they fall due for the next twelve months.

The directors have no reason to believe that the shareholders will not be in a position to provide the support referred to above and, accordingly, they have prepared the financial statements on the going concern basis.

#### b) Fixed assets and depreciation

Depreciation is provided on a straight-line basis over the following periods to write off the cost of each tangible fixed asset over its estimated useful life:

Computer equipment : 3 years Fixtures and fittings : 3-4 years

On-line operating system : over first three years of full service

Leasehold improvements : over 21 months

#### c) Leases

Where the company enters into a lease which entails taking all of the risks and rewards of ownership of an asset the lease is treated as a "finance lease". There are no finance leases in the year.

All other leases are accounted for as "operating leases" and the rental charges are charged to the profit and loss account on a straight-line basis over the life of the lease.

#### d) Taxation

The charge for taxation is based on the result for the year and takes into account taxation deferred because of timing differences between the treatment of certain items for taxation and accounting purposes. Provision for taxation is made for deferred tax only to the extent that it is probable that an actual liability will crystallise.

#### e) Turnover

Turnover represents the amounts (excluding value added tax) derived from the provision of services to customers.

Turnover and loss before taxation all arose from the principal activity of the company within the United Kingdom.

#### f) Pensions

The company operates a defined contribution scheme for its employees and executives. The assets of the scheme are held separately from those of the company in independently administered funds. The pension cost represents contributions payable by the company to the funds.

#### g) Employee share options

Employee share options are accounted for in accordance with UITF No 17 Employee Share Schemes. The difference between the exercise price and the market value at date of grant, if any, is recognised as a charge in the profit and loss account on a straight-line basis over the vesting period.

# Notes to the accounts For the year ended 31 July 2000

#### 2 DIRECTORS' REMUNERATION

None of the directors received any remuneration from the company either this year or last year. Mr K Ibbett is an employee of Virgin Management Limited ('VML') and management charges are made to the company by VML to cover certain emoluments and other costs. It is not possible to allocate a proportion of the charge to the emoluments of Mr Ibbett.

3	STAFF NUMBERS AND COSTS	2000	1999
	There were on average 112 (1999: 80) employees in the year.  The aggregate payroll costs of these employees for the year were:	£	£
	Wages and salaries	4,101,000	2,891,250
	Social security costs	446,111	280,316
	Other pension costs	59,323	72,397
	Compensation expense	2,135,475	<u>709,593</u>
		<u>6,741,909</u>	<u>3,953,556</u>

Compensation expense represents the difference between the exercise price of options granted and the market value of the options at the date of grant and is recognised in accordance with the stated accounting policy.

#### 4 LOSS ON ORDINARY ACTIVITIES BEFORE TAX

The loss on ordinary activities before tax is stated after charging:

Rentals payable under operating leases – building	352,000	199,479
Depreciation	923,606	607,938
Auditors' remuneration	15,000	14,250

#### 5 TAXATION ON LOSS ON ORDINARY ACTIVITIES

No liability to taxation arises on the company's loss for the year due to the availability of losses (1999: £nil).

#### 6 TANGIBLE FIXED ASSETS

	Leasehold Improvements £	Fixtures & fittings £	Computer equipment £	On-line operating system	Total £
Cost At 1 August 1999 Additions Disposals	457,321 77,208	48,127 47,327	948,192 987,671 (62,129)	836,587 - 	2,290,227 1,112,206 (62,129)
At 31 July 2000	534,529	<u>95,454</u>	1,873,734	<u>836,587</u>	<u>3,340,304</u>
Depreciation At 1 August 1999 Charge for year At 31 July 2000	310,679 132,195 442.874	19,902 16,981 36,883	479,074 <u>378,091</u> 857,165	390,248 396,339 786,587	1,199,903 <u>923,606</u> 
Net book value At 31 July 2000	91,655	<u>50,885</u> <u>58,571</u>	1,016,569	50,000	1,216,795
At 31 July 1999	146,642	28,225	469,118	446,339	1,090,324

# Notes to the accounts For the year ended 31 July 2000

7	FIXED ASSET INVESTMENTS		group ur	Shares in idertakings £
	Shares			
	Cost			
	At beginning of year			-
	Additions			2
	At end of year			2
	The following is the principal subsidia	ry undertaking of Virgin N	et Limited as at 31 July 2000:	
		Country of incorporation	Principal activity	Class and percentage of shares held
	Subsidiary undertakings Virgin Biznet Limited	United Kingdom	Application service provider	100%
8	DEBTORS		2000	1999
			£	£
	Trade debtors		3,990,513	294,743
	Amounts owed by fellow Subsidiary	companies	3,169,822	27 1,7 13
	Other debtors	,	218,609	496,019
	Prepayments and accrued income		2,209,174	274,635
	Other taxation		378,064	566,991
			<u>9,966,182</u>	1,632,388

# Notes to the accounts For the year ended 31 July 2000

CREDITORS	2000	1999
Amounts falling due within one year:	£	£
Trade creditors	1,650,875	1,297,033
Deferred income	571,293	536,264
Other creditors	2,309,785	4,522,783
Owed to group companies	293,555	57,787
Accruals	911,104	927,030
	<u>5,736,612</u>	<u>7,340,897</u>
		<del></del>

There is no interest payable on amounts owed to group companies.

10 PROVISION FOR LIABILITIES AND CHARGES	2000	1999
The provision for liabilities and charges is made up as follows:	£	£
At beginning of the year (Released)/charged in	1,448,106 (1,438,106)	1,448,106
At the end of the room	10.000	1 449 106
At the end of the year		

This provision related to the estimated write-off required for the call centre which had been established during the previous financial year. This was utilised during the current financial year.

#### 11 SHARE CAPITAL

9

	2000	1999
	£	£
Authorised		
A Ordinary shares of £1 each	5,865,000	5,865,000
B Ordinary shares of £1 each	5,635,000	5,635,000
Non-Voting Ordinary Shares of £1	455,650	455,650
Cumulative redeemable preference shares of £1 each	<u>2,100,000</u>	2,100,000
	<u>14,055,650</u>	14,055,650
Allotted, called up and fully paid		
A Ordinary shares of £1 each	3,018,037	2,885,569
B Ordinary shares of £1 each	2,977,998	2,772,409
Nom voting Ordinary shares of £1 each	3,000	•
Cumulative redeemable preference shares of £1 each	<u>2,100,000</u>	2,050,000
	<u>8,099,035</u>	<u>7,707,978</u>

In October 1999, 25,500 cumulative redeemable preference shares were issued at £100 each. In November 1999, 24,500 cumulative redeemable preference shares were issued at £100 each. In December 1999, 3,000 non-voting Ordinary shares were issued at £1 each. In March 2000, 132,468 "A" Ordinary shares and 127,273 "B" Ordinary shares were issued at £77 each. In June 78,316 "B" Ordinary shares were issued at £37.54 each. In all cases the shares were issued in order to increase the working capital of the company.

The cumulative preference shares attract a dividend of 10% net, per annum. A provision is made in the profit and loss account for the dividend of £200,000 (1999: £200,000) relating to the financial year, although it is not due for payment. The total cumulative dividend accruing at the yearend is £737,607 (1999: £537,607).

#### Shares to be issued

In September 2000 81,514 "A" Ordinary shares of £1 each were issued at £37.54 each, in accordance with a share allotment agreement of June 2000.

# Notes to the accounts For the year ended 31 July 2000

#### Share options

13

At 31 July 2000, the company had granted options to subscribe for 603,860 options over non-voting ordinary shares at prices ranging between £1 and £77.00 per share. Options to subscribe for 200,660 were granted in the year ending 31 July 2000. The options granted do not contain any specific performance conditions. 136,731 of the share options were exercisable at 31 July 2000, the remainder are exercisable between August 2000 and March 2003.

#### 12 RECONCILIATION OF MOVEMENTS IN SHAREHOLDERS' DEFICIT

years inclusive

	Share capital	Share Premium	Share to be issued	Profit and loss account	Total
	£	£	£	£	£
As at 1 August 1999	7,707,978	5,792,023	-	(16,760,039)	(3,260,038)
Shares issued in year	391,057	27,551,947	-	-	27,943,004
Shares to be issued	-	-	3,060,036	-	3,060,036
Unpaid dividend	-	-	-	200,000	200,000
Loss for the year	-	-	-	(18,449,274)	(18,449,274)
Write back of options					
compensation charge		=		2,135,475	<u>2,135,475</u>
As at 31 July 2000	8,099,035	33,343,970	3,060,036	(32,873,838)	11,629,203
COMMITMENTS					
At 31 July 2000, the cor	npany had contra	cted capital com	nitments of £ni	il (1999: £nil).	
Annual Commitments u	1999 £				
Operating leases relating	g to buildings whi	ich expire in the	second to fifth		

522,356

# Notes to the accounts For the year ended 31 July 2000

#### 14 TRANSACTIONS WITH RELATED PARTIES

During the year ended 31 July 2000, the company had the following related party transactions and balances at the year-end:

year-end:			
	Transactions	Balance	
	during	outstanding	
	the year	at the year-end	
Sales to:	£	£	
Virgin Direct	10,280	4,346	
Virgin Atlantic	2,157	-	
Virgin.Com	22,448	22,031	
Virgin Megastores	11,306	•	
Virgin Management	21,162	21,162	
Virgin Biznet	5,875	5,875	
Virgin Wines	8,812	8,812	
Virgin Energy	3,525	3,525	
NTL Internet	11,715,687	2,438,808	
Virgin Biznet	3,127,923	3,127,923	
Management and Service Fees payable to:			
Isisfine Limited	105,000	192,500	
Trademark Fees payable to:			
Virgin Enterprises Limited	69,747	134,772	
Purchases from			
NTL Internet	12,808,709	943,159	
Virgin Atlantic	20,030	15,990	
Virgin Vouchers	42,967	-	
Virgin Radio	297,500	23,500	
Virgin Projects	75,321	14,975	
Virgin Limobikes	329	-	
Virgin Media	550,000	-	

#### 15 ULTIMATE HOLDING COMPANY

On 16 December 1998, a majority of the shares were purchased by Virgin Holdings SA, a company registered in Switzerland, which itself is ultimately owned by Virgin Group Investments Limited, registered in British Virgin Islands, which is now the company's ultimate holding company.

The largest and smallest group in which the results of the company are consolidated is that headed by Virgin Group Investments Limited. The consolidated accounts of this company are not available to the public.

### 16 EXCEPTIONAL ITEM

The exceptional item in the previous year related to an aborted project to build a call centre. All irrecoverable costs were provided for the last year. This provision has been utilised in the current year.

# Notes to the accounts For the year ended 31 July 2000

## 17 ANALYSIS OF CASH FLOWS

18

	Year ended 31 July 20	00	Year ended 31 July 1999
Returns on investment and servicing of finance Interest received Interest paid	143,6 (330,5) (1 <b>86,9</b> )	88)	69,032 (13,628) 55,404
Capital expenditure and financial investment Purchase of tangible fixed assets Purchase of investment	(1,112,2	2	(640,486)
Sale of tangible fixed assets  Financing Issue of ordinary share capital Shares to be issued	62, (1,050,0 27,943, 3,060,	(640,486) 6,000,001	
Loan from Isisfine Limited	31,003,	(250,000) 5,750,001	
ANALYSIS OF NET FUNDS	At beginning of	Cash flow	At end of year
	year £	£	£
Cash in hand, at bank	2,806,253	3,386,583	6,192,836