

____ for the record ____ Company Name

DIRECT LINE GROUP LIMITED

> Please check the deta

Company Type
Private Company Limited By
Shares

Company Number

2811437

Information extracted from Companies House records on

See notes for guidance for list of activity codes.

6th December 2003

> Please check the details printed in blue on this statement.

- If any details are wrong, strike them through and write the correct details in the "Amended details" column.
- > Please use black pen and write in capitals.

363s Annual Return

Section 1: Company details

A33 *AFGCKRYQ*	
COMPANIES HOUSE	0643 22/01/04

0084021

		22/01/04
Ref: 2811437/03/10	Current details	Amended details
Registered Office Address If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	3 Edridge Road Croydon Surrey CR9 1AG	Address UK Postcode
> Register of Members If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Address where the Register is held At Registered Office	Address UK Postcode
> Register of Debenture Holders If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Not Applicable	Address UK Postcode
> Principal Business Activities If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	SIC Code Description 7415 Holding companies incl head offices	SIC CODE Description
Please enter additional principal activity code(s) in "Amended details" column.		

Company Number - 2811437	Section 2: Details of Office	rs of the Company
	Current details	Amended details
> Company Secretary If any of the details for this person are wrong, strike	Name Peter Jeremy ATKINSON	Name
them through and fill in the correct details in the "Amended details" column.	Address 52 Kingswood Road Tadworth Surrey KT20 5EQ	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
Particulars of a new Company Secretary must be notified on form 288.		UK Postcode
> Director If any of the details for this	Name John Alistair BARCLAY	// Name
person are wrong, strike them through and fill in the correct details in the "Amended details" column.	Address 12 Prince Consort Drive Chislehurst Kent BR7 5SB	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
	Date of birth 05/12/1933	
	Nationality British	UK Postcode
Particulars of a new Director must be notified on form	Occupation Banker	Date of birth / / Nationality

Occupation

be director (if applicable)

Date of change _ _ / _ _ / _ _ _ _ Date John Alistair BARCLAY ceased to

--1---

288.

Company Number - 2811437	Section 2: Details of Officers of the Con	npany (continued)
· · · · · · · · · · · · · · · · · · ·	Current details	Amended details
> Director If any of the details for this person are wrong, strike	Name John Alastair Nigel CAMERON	Name
them through and fill in the correct details in the "Amended details" column.	Address Micheldever House Micheldever Winchester Hampshire SO21 3DF	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
	Date of birth 24/06/1954	
	Nationality British	UK Postcode
Particulars of a new Director	Nationality Dittist	Date of birth / /
must be notified on form	Occupation Banker	Nationality
288.		Occupation
		Date of change / /
		Date John Alastair Nigel CAMERON ceased to be director (if applicable)
		11
> Director If any of the details for this person are wrong, strike	Name Stephen Victor CASTLE	Name
them through and fill in the correct details in the "Amended details" column.	Address Lunghurst Place Lunghurst Road, Woldingham Surrey CR3 7EJ	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
		: ::
	Date of birth 17/12/1957	·
	Nationality British	UK Postcode
Particulars of a new Director	Occupation Chartered Accountant	Date of birth / /
must be notified on form 288.	Organisis Organisis Accountain	
		Occupation
		Date of change / /
		Date Stephen Victor CASTLE ceased to be director (if applicable)
		1

Co	mpany Number - 2811437	Section 2: Detai	ils of Officers of the Compa	any (continued)
		Current det	tails	Amended details
>	Director If any of the details for this person are wrong, strike	Name lan Hugh CHi	PPENDALE	Name
	them through and fill in the correct details in the "Amended details" column.	Address Flat 8 St Nich 4 Park Hill Ro Croydon Surrey CR0 5NA		Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
		Date of birth	14/01/1949	
		Nationality	British	UK Postcode
	Particulars of a new Director	-		Date of birth / /
	must be notified on form	Occupation	Executive Chairman	Nationality
	288.			Occupation
				Date of change / /
				Date Ian Hugh CHIPPENDALE ceased to be director (if applicable)
>	Director If any of the details for this person are wrong, strike	Name Annette Eliza	abeth COURT	Name
	them through and fill in the correct details in the "Amended details" column.	Address 33 Sherwood Riverside Pla Battersea London SW11 3UY	Court za Chatfield Road	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
		Date of birth	24/03/1962	
		Nationality	British	UK Postcode
	Particulars of a new Director	Occupation	Crown Chief Eventium	Date of birth / /
	must be notified on form 288.	Occupation	Group Chief Executive	Nationality
	200.			Occupation
				Date of change / / /
				Date Annette Elizabeth COURT ceased to be director (if applicable)
				//

Comp	pany Number - 2811437 '	Section 2: Details of Officers of the Comp Current details	any (continued) Amended details
	irector any of the details for this	Name Ian FALCONER	Name
th co	person are wrong, strike them through and fill in the correct details in the "Amended details" column.	Address 5 Wellknowe Road Thorntonhall Glasgow Lanarkshire G74 5AH	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
		Date of birth 12/07/1948	
		Nationality British	UK Postcode
Pa	articulars of a new Director		Date of birth//
	ust be notified on form	Occupation Chartered Accountant	Nationality
20	288.		Occupation
			Date of change / /
			Date Ian FALCONER ceased to be director (if applicable)
			<u> </u>
	irector any of the details for this	Name Mark Andrew FISHER	Name
th	person are wrong, strike them through and fill in the correct details in the "Amended details" column.	Address 1ST Floor 2 Henderson Row Edinburgh EH3 5DS	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985.
		:	Address
		Date of birth 29/04/1960	
			UK Postcode
D.	articulars of a new Director	Nationality British	Date of birth/_//
	ust be notified on form	Occupation Bank Executive	Nationality
28	88.		Occupation
			Date of change / /
			Date Mark Andrew FISHER ceased to be director (if applicable)
			11

_		Current details	Amended details	
>	Director If any of the details for this person are wrong, strike	Name Frederick Anderson GOODWIN LLB CA FCIBS FCIB D UNIV	Name	
	them through and fill in the correct details in the "Amended details" column.	correct details in the	Address 8 Oswald Road Edinburgh Midiothian EH9 2HF	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723E of the Companies Act 1985. Address
		Date of birth 17/08/1958		
		Nationality British	UK Postcode	
	Particulars of a new Director must be notified on form	Occupation Bank Official	Date of birth / / Nationality	
	288.		Occupation	
			Date of change / /	
			Date Frederick Anderson GOODWIN LLB CA FCIBS FCIB D UNIV ceased to be director (if applicable)/	

Company	Number -	2811437
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Section 3: Share Capital

,	•	Current details	Amended details
>	Issued Share Capital This table shows the total number of shares that have been issued by your company and their Nominal Value. If any of the details are wrong, please fill in the correct details.	Class of share Ordinary	Class of share
		Nominal value of each share £1.00	Nominal value of each share
		Number of shares issued 397,000,000	Number of shares issued
		Aggregate Nominal Value of issued shares £397,000,000.00	Aggregate Nominal Value of issued shares
>	Total shares issued and value	Total number of shares issued 397,000,000	Total number of shares issued
	If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Total Nominal value of shares issued £397,000,000.00	Total Nominal value of shares issued

> At the date of this Annual Return, if the company has altered or changed its share capital in any way or allotted new shares, please refer to the guidance notes for details of the appropriate form that should be sent with this Annual Return. Annual return guidance notes are available on the Companies House web site at www.companieshouse.gov.uk or by ringing 0870 3333636.

Company Number - 2811437

Section 4: Details of Shareholders

- > The details we hold on your company's shareholders and their shareholdings are printed below. These are based on your last Annual Return.
- > If any details have changed, or if any shares have been transferred, please fill in the details in the "Amended details" or "Shares transferred" column.
- > Please give details of any other shareholders in Section 5.

Cı	ırrent details		Amended details_		Shares	transferred	
>	Shareholder Name N C HEAD OFFICE NOMINEES LTD		Name				-
			Address				
	Address 42 St. Andrew Square Edinburgh EH2 2YE	1		·	N C HE	ransferred by AD OFFICE	
			UK Postcode		NOMINE	ES LIU	
	Shares held Class / Ordinary	Number 1	Shares held Class	Number	Class	Number Date of transfo	
				· ·			
>	Shareholder Name THE ROYAL BANK OF SCOTLAND PLC		Name				_
			Address				
	Address 36 St. Andrew Square Edinburgh EH2 2YE		UK Postcode		THE RO	ransferred by DYAL BANK OF AND PLC	
		Number 199999 9	Shares held Class	Number		Number Date of transf	
						 	

Company N	Number -	2811437
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Section 5: Details of Other Shareholders

- > Please fill in details of any persons or corporate bodies who are shareholders of the company at the date of this return, but whose details are not printed in Section 4.
- > Also, provide the details of any persons who became but have ceased to be shareholders of the company since the date of the last annual return.
- > For jointly held shares please list those joint shareholders consecutively on the form. If a joint shareholder also holds shares in their own right, list that holding separately.
- Please copy this page if there is not enough space to enter all the company's other shareholders.

Shareholders details		Class and number of shares or amount of stock transferred (If appropriate)	registration
Name			
Address			
UK Postcode			
Name			
Address			
UK Postcode			:
Name			
Address			
	3		
UK Postcode			
Name			
Address			
UK Postcode			



363s Annual Return Declaration

- > When you have checked all the sections of this form, please complete this page and sign the declaration below.
- > If you want to change the made up date of this annual return, please complete 2 below.

1. Declaration

confirm that the details in this annual return are correct as at the made-up-date
(shown at 2 below). I enclose the filing fee of £15.

Signature

| Date | 12 / OL / 2004 |
| This date must not be earlier than the

What to do now

Complete this page then send the whole of the Annual Return and the declaration to the address shown at 4 below.

2. Date of this return

This AR is made up to

If you are making this return up to an earlier date,
please give the date here

Note: The form must be delivered to CH within 28 days of this date

return date at 2 below

3. Date of next return

If you wish to change your next return to a date earlier than 31st December 2004 please give the new date here:

__/__/___

___/__/___

4. Where to send this form

Please return this form to:

Registrar of Companies

Companies House
Crown Way

Cardiff CF14 3UZ

For members of the Hays Document
Exchange service
DX 33050 Cardiff

Have you enclosed the filing fee with the company number written on the reverse of the cheque?

Contact Address

You do not have to give any contact information below, but if you do, it will help Companies House to contact you if there is a query on the form. The contact information that you give will be visible to searchers of the public record.

Contact Name	Telephone number inc code
CONAL MAGUINE	0845 875 2460
Address	DX number if applicable
3 EDNIDGE ROAD	112250
Choypan	DX exchange
SUMMEY	cnoyon 10

Postcode CRY_IAG