

— for the record —— Company Name

ASTEA (UK) LIMITED

363s Annual Return

in the "Amended details" column.

> Please use black pen and write in c

> Please check the details printed in blue on this statement.

> If any details are wrong, strike them through and write the correct details

Company Type **Private Company Limited By Shares**

Company Number 2715377 Information extracted from

list of activity codes.



COMPANIES HOUSE COMPANIES HOUSE

30/05/03 20/05/03

Section 1: Company details Companies House records on 27th April 2003

Ref: 2715377/03/10		Current details		Amended details		
>	Registered Office Address If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.		se, University Way echnology Park IK43 0AN	Address UK Postcode		
>	Register of Members If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Address w At Registe	here the Register is held red Office	Address UK Postcode		
>	Register of Debenture Holders If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Not Applicable		Address UK Postcode		
>	Principal Business Activities If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	SIC Code 7220	Description Software consultancy and supply	SIC CODE Description		
>	Please enter additional principal activity code(s) in "Amended details" column. See notes for guidance for			· · · · · · · · · · · · · · · · · · ·		

Section 2: Details of Officers of the Company

		Current details	Amended details
>	Company Secretary If any of the details for this person are wrong, strike them through and fill in the correct details in the "Amended details" column.	Name John Harry FARMAN Address 5 Prospect Court Yardley Gobion Northamptonshire NN12 7BD	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
	Particulars of a new Company Secretary must be notified on form 288.		UK Postcode
>	Director If any of the details for this person are wrong, strike them through and fill in the correct details in the "Amended details" column.	Name Patrick Joseph NOBLE Address 8 Tennyson Drive Attenborough Beeston Nottingham NG9 6BD	Tick this box if this address is a service address for the beneficiary of a Confidentiality Order granted under section 723B of the Companies Act 1985. Address
	Particulars of a new Director must be notified on form 288.	Date of birth 21/03/1949 Nationality British Occupation Manager	UK Postcode Date of birth Nationality Occupation Date of change / /

Section 3: Share Capital

	•	Current details	Amended details	
>	Issued Share Capital This table shows the total number of shares that have been issued by your company and their Nominal Value. If any of the details are wrong, please fill in the correct details.	Class of share Ordinary	Class of share	
		Nominal value of each share £1.00	Nominal value of each share	
		Number of shares issued 2	Number of shares issued	
		Aggregate Nominal Value of issued shares £2.00	Aggregate Nominal Value of issued shares	
>	Total shares issued and value	Total number of shares issued 2	Total number of shares issued	
	If any of the details are wrong, strike them through and fill in the correct details in the "Amended details" column.	Total Nominal value of shares issued £2.00	Total Nominal value of shares issued	

> At the date of this Annual Return, if the company has altered or changed its share capital in any way or allotted new shares, please refer to the guidance notes for details of the appropriate form that should be sent with this Annual Return. Annual return guidance notes are available on the Companies House web site at www.companieshouse.gov.uk or by ringing 0870 3333636.

Section 4: Details of Shareholders

- > The details we hold on your company's shareholders and their shareholdings are printed below. These are based on your last Annual Return.
- > If any details have changed, or if any shares have been transferred, please fill in the details in the "Amended details" or "Shares transferred" column.
- > Please give details of any other shareholders in Section 5.

Current details		Amended details		Shares transferred		
>	Shareholder Name ASTEA SERVICE & DISTRIBUTION SYSTEMS BV	Name				
		Address				
	Address De Molen 6A 3994 Db Houten Netherlands			ASTE	transferred A SERVICE BUTION SYS	&
		UK Postcode				
	Shares held Class Number Ordinary 2	Shares held Class	Number	Class	Number	Date of transfer
	·		:	:		//

Section 5: Details of Other Shareholders

- > Please fill in details of any persons or corporate bodies who are shareholders of the company at the date of this return, but whose details are not printed in Section 4.
- > Also, provide the details of any persons who became but have ceased to be shareholders of the company since the date of the last annual return.
- > For jointly held shares please list those joint shareholders consecutively on the form. If a joint shareholder also holds shares in their own right, list that holding separately.
- > Please copy this page if there is not enough space to enter all the company's other shareholders.

Shareholders details		Class and number of shares or amount of stock transferred (If appropriate)	registration
Name			
Address		·	
	,		
UK Postcode			
Name			
Address		:	
	1		
UK Postcode			
Name			
Address			
UK Postcode			
Name			
Address			
LIV Doctor do			
UK Postcode			



363s Annual Return Declaration

- > When you have checked all the sections of this form, please complete this page and sign the declaration below.
- > If you want to change the made up date of this annual return, please complete 2 below.

7	. Declaration					
	I confirm that the details in		ırn are correct as at the made-up-date			
	(shown at 2 below). I enclose the filling fee of £15.					
	Signature	fama	Date 11/25/2003			
	(Director /	Secretary)	This date must not be earlier than the return date at 2 below			
	What to do now Complete this page then s declaration to the address		f the Annual Return and the			
2.	. Date of this return					
Z	This AR is made up to 18/5/2003	If you are making this return up to an earlier date, please give the date here				
		/ .	/			
		Note: The form m	ust be delivered to CH within 28 days of this date			
3.	. Date of next return					
	If you wish to change you	next return to a	date earlier than 18th May 2004			
	please give the new date I	nere:				
		<u> </u>	/			
4	. Where to send this	form				
	Please return this form to:					
	Registrar of Companies Companies House		For members of the Hays Document Exchange service			
	Crown Way Cardiff CF14 3UZ	OR	DX 33050 Cardiff			
		ilina fee with th	e company number written on the			
	reverse of the cheque?		. ,			
С	Contact Address					
You	u do not have to give any co	ontact informatio	n below, but if you do, it will help			
Cor	mpanies House to contact y	ou if there is a q	uery on the form. The contact			
	ormation that you give will b		•			
Col	ntact Name		ephone number <i>inc code</i>			
Add	dress	DX	number if applicable			
			exchange			

Postcode