

The Directors  
Astea Service & Distribution Systems Ltd  
45 London Road  
Reigate  
Surrey  
RH2 9PY

Our Ref: MAG/DH/A757

Date: 30 October 1995

Dear Sirs

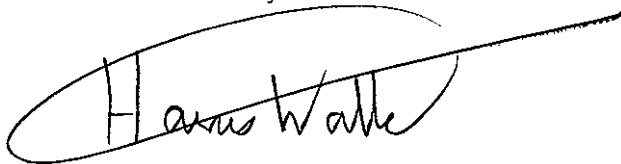
ASTEASERVICE & DISTRIBUTION SYSTEMS LIMITED  
Company No. 2715377

We hereby tender our resignation as auditors of the above-named company.

As required by Section 394(1) of the Companies Act 1985, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or the creditors of the Company.

May we point out that Section 392(3) of the Act requires that a copy of this notice be sent by you to the Registrar of Companies within fourteen days of receipt.

Yours faithfully



**Haines Watts**

Appointed representative of  
Haines Watts & Co. which is  
authorised by the Institute  
of Chartered Accountants  
in England and Wales to  
carry on investment business

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