

30 July 2002

The Company Secretary
South Staffordshire Group plc
Green Lane
Walsall
WS2 7PD

Arthur Andersen

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Dear Sir,

CIN 2662742

We hereby submit our resignation as auditors of the following companies with effect from 31 July 2002.

South Staffordshire Group plc

South Staffordshire Water plc

South Staffordshire Water Holdings Limited

Home Service (GB) Limited

South Staffordshire Enterprises

Brittania Envelope Manufacturing Co. Limited

Echo Managed Services Limited

Home Hotline Limited

Home Service Insurance Services Limited

Mail Solutions Holdings Limited

Onsite Resources Limited

Onsite South East Limited

Rapid Systems Limited

Birmingham and South Staffs Drainage Co. Limited

Mail Solutions Envelopes Limited

Mail Solutions Limited

Mail Solutions SBF Limited

Onsite Central Limited

Onsite North Midlands Limited

Onsite South Limited

Premier Pipe Services (International) Limited

Tradesource Limited

Insight Inspections Limited

Mail Solutions Print Limited

Maximain Limited

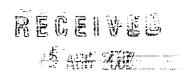
Onsite South Midlands Limited

In accordance with section 394 of the Companies Act 1985, we confirm that there are no circumstances connected with our ceasing to hold office that we consider should be brought to the attention of the companies' members or creditors.

Yours faithfully,

Author Anderson





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