



30 July 2002

The Company Secretary
South Staffordshire Group plc
Green Lane
Walsall
WS2 7PD

Arthur Andersen

One Broadley Place
Birmingham
B1 2JZ

Tel: 0121 644 2000
Fax: 0121 644 2100

www.andersen.co.uk

Dear Sir,

CIN 2662742

We hereby submit our resignation as auditors of the following companies with effect from 31 July 2002.

South Staffordshire Group plc
South Staffordshire Water plc
South Staffordshire Water Holdings Limited
Home Service (GB) Limited
South Staffordshire Enterprises
Brittania Envelope Manufacturing Co. Limited
Echo Managed Services Limited
Home Hotline Limited
Home Service Insurance Services Limited
Mail Solutions Holdings Limited
Onsite Resources Limited
Onsite South East Limited
Rapid Systems Limited
Birmingham and South Staffs Drainage Co. Limited
Mail Solutions Envelopes Limited
Mail Solutions Limited
Mail Solutions SBF Limited
Onsite Central Limited
Onsite North Midlands Limited
Onsite South Limited
Premier Pipe Services (International) Limited
Tradesource Limited
Insight Inspections Limited
Mail Solutions Print Limited
Maximain Limited
Onsite South Midlands Limited

In accordance with section 394 of the Companies Act 1985, we confirm that there are no circumstances connected with our ceasing to hold office that we consider should be brought to the attention of the companies' members or creditors.

Yours faithfully,

Arthur Andersen

RECEIVED

15 APR 2002



A05
COMPANIES HOUSE

0700
23/08/02

Office at 1 Broadley Place
Birmingham B1 2JZ
Telephone 0121 644 2000
Fax 0121 644 2100
www.andersen.co.uk

A list of auditors is available at
the Bureau
Company No 011 111
(Annual price of £100.00)