DIRECTORS' REPORT AND FINANCIAL STATEMENTS

31 DECEMBER 1999



YEAR ENDED 31 DECEMBER 1999

COMPANY INFORMATION

Directors:

T Anderson

(Managing Director)

J Leslie

(Sales and Marketing Director)

D J le Fleming

(Finance Director and Secretary)

Registered Office:

St. John's Place Easton Street High Wycombe Bucks HP11 1NL

Registered Number:

2515130

Auditors:

PricewaterhouseCoopers Southwark Towers 32 London Bridge Street

London SE1 9SY

Solicitors:

Lovells

65 Holborn Viaduct

London EC1A 2DY

Bankers:

Barclays Bank Plc

Thames Valley Corporate Banking Centre

PO Box 2481 60 Queens Road Reading Berkshire

RG1 4XX

YEAR ENDED 31 DECEMBER 1999

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YEAR ENDED 31 DECEMBER 1999

REPORT OF THE DIRECTORS

The directors present their report and the financial statements for the year ended 31 December 1999.

PRINCIPAL ACTIVITY AND REVIEW OF THE BUSINESS

The principal activity of the company is the provision of office space, personnel, administration, accounting and computing services to other group undertakings.

The directors consider the current level of activity to be satisfactory and intend to continue the business at a level which is in accordance with agreements between the company and its clients.

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business.

The directors confirm that the financial statements comply with the above requirements.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

RESULTS AND DIVIDENDS

The results for the year ended 31 December 1999 and the state of the company's affairs at that date are shown in the attached financial statements. The retained profit of the year of £203,000 (1998: £35,000) has been taken to reserves. The directors do not recommend the payment of a dividend.

SHARE CAPITAL

Details of share capital are given in note 10 to the financial statements.

TANGIBLE ASSETS

Details of fixed assets are given in note 6 to the financial statements.

YEAR ENDED 31 DECEMBER 1999

REPORT OF THE DIRECTORS (CONTINUED)

DIRECTORS AND THEIR INTERESTS

The directors set out below have held office during the whole of the period from 1 January 1999 to the date of this report unless otherwise stated.

T Anderson

D J le Fleming

J Leslie

(appointed 30 March 2000)

M Ray

(resigned 30 March 2000)

E Fruithandler

(resigned 30 June 1999)

No directors held any interest in the shares of the Company throughout the period 1 January 1999 to 31 December 1999.

YEAR 2000

No significant issues have arisen as a result of the Year 2000 date change. However, given the nature and scale of the problem, it is not yet possible for any organisation to be certain that it will not be affected by failures due to the Year 2000 date change, even when its own systems are fully compliant.

AUDITORS

The Company has elected, in accordance with Section 379A of the Companies Act 1985, to dispense with the obligation to appoint auditors annually. The auditors PricewaterhouseCoopers have indicated their willingness to remain in office.

By Order of the Board

D'J le Fleming Secretary

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27 June 2000

YEAR ENDED 31 DECEMBER 1999

AUDITORS' REPORT TO THE SHAREHOLDERS OF BANKERS INSURANCE SERVICE COMPANY LIMITED

We have audited the financial statements on pages 5 to 12 which have been prepared in accordance with the accounting policies set out on pages 7 to 8.

Respective responsibilities of directors and auditors

The directors are responsible for preparing the Annual Report. As described on page 2, this includes responsibility for preparing the financial statements in accordance with applicable United Kingdom accounting standards. Our responsibilities, as independent auditors, are established in the United Kingdom by statute, the Auditing Practices Board and our profession's ethical guidance.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the United Kingdom Companies Act. We also report to you if, in our opinion, the directors' report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions is not disclosed.

We read the other information contained in the Annual Report and consider the implications for our report if we become aware of any apparent misstatements or material inconsistencies with the financial statements.

Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the Company as at 31 December 1999 and of its profit for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

PricewaterhouseCoopers Chartered Accountants and Registered Auditors

Principal agence

27 June 2000

Southwark Towers 32 London Bridge Street London SE1 9SY

YEAR ENDED 31 DECEMBER 1999

PROFIT AND LOSS ACCOUNT

		1999	1998
	Notes	£000	£000
Turnover		4,344	3,473
Administrative Expenses	2	(4,141)	(3,438)
Operating profit		203	35
Profit on ordinary activities before and after taxation		203	35
Retained profit brought forward		182	147
Retained profit carried forward		385	182

There were no gains or losses recognised during the year other than those included in the profit and loss account above. All amounts in the profit and loss account relate to continuing operations.

As there are no material differences between the results as described in the profit and loss account above and the results on a historic cost basis, no note of historical cost profits and losses for the year is given.

The notes on pages 7 to 12 form an integral part of these financial statements.

YEAR ENDED 31 DECEMBER 1999

BALANCE SHEET

	NOTES	1999 £000	1998 £000
FIXED ASSETS		2000	2000
Tangible Assets	6	323	490
-		323	490
CURRENT ASSETS			
Debtors	7	1,027	252
Cash at bank and in hand		<u></u>	12
		1,027	264
CREDITORS: amounts falling due within one year	8	(964)	(571)
NET CURRENT ASSETS/(LIABILITIES)		63	(307)
TOTAL ASSETS LESS CURRENT LIABILITIES		386	183
CAPITAL AND RESERVES			
Share Capital	10	1	1
Profit and Loss Account	11	385	182
		386	183

The financial statements on pages 5 to 12 were approved by the Board of Directors on 27 June 2000 and signed on their behalf by:

T Anderson, Managing Director

The notes on pages 7 to 12 form an integral part of these financial statements.

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS

1. ACCOUNTING POLICIES

The financial statements have been prepared in accordance with applicable accounting standards.

a) Basis of Accounting

The financial statements are prepared under the historical cost convention.

b) Turnover

Turnover represents the amounts invoiced, excluding value added tax, in respect of supplies of services to clients. All turnover related to work carried out in the United Kingdom.

c) Investment Income

Investment income is accounted for on the accruals basis.

d) Taxation

Corporation tax is provided at the current rate of taxation on the result for the year as adjusted for items of income and expenditure which are disallowable for taxation purposes.

e) Deferred Taxation

Provision is made at the current rate of taxation to take account of timing differences which exist between the treatment of certain items for accounting purposes and their treatment for taxation purposes, except to the extent that the directors consider it reasonable to assume that such timing differences will continue in the future.

f) Tangible Assets

Expenditure above a de minimis amount on office furniture, equipment, fixtures and fittings and computer hardware is capitalised.

During the year, the amount over which expenditure on software is capitalised was revised from £500 to the equivalent of 500,000 US dollars.

Depreciation is provided on a straight-line basis over the estimated useful life of the asset.

Office Furniture	10 years
Office Equipment	5 years
Fixtures and Fittings	5 years
Computer Hardware and Software	3 years

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

1. ACCOUNTING POLICIES (CONTINUED)

g) Leasing

Rentals paid under operating leases are charged to income on a straight-line basis over the lease term.

h) Pension Fund

The company operates a portable defined contribution pension scheme, the assets of which are invested in a managed fund and are completely separate from the assets and business of the company. The scheme is funded partly by its members and partly by the company at a rate established by the company. The company contributions are expensed and paid in the period in which they are incurred.

i) Cash Flow Statement

As the company is a wholly owned undertaking, it has taken advantage of the exemption granted under Financial Reporting Standard 1 (Revised) ("Cash Flow Statements"), and a cash flow statement has not been prepared.

2. OPERATING PROFIT

Operating profit is stated after charging:

	1999	1998
	£000	£000
Auditors remuneration:		
Audit fees	50	43
Fees for non audit services - Taxation advice	45	34
Operating lease rentals – Plant and machinery	84	95
 Other operating leases 	187	173
Depreciation	256	292

The Company has borne the audit fees and expenses for all companies in the UK group.

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

3. STAFF COSTS

	1999 £000	1998 £000
Wages and Salaries	1,725	1,512
Social Security	145	142
Other pension Costs	94	94
	1,964	1,748
The average number of persons including executive	1999	1998
directors employed by the company during the year was as follows:	Number	Number
Claims	7	10
Executive & Finance	14	14
Information Services	6	7
Marketing	8	9
Operations	17	16
	52	56

4. **DIRECTORS' EMOLUMENTS**

	1999 £000	1998 £000
Emoluments paid to directors	251	266
Pension Contributions	16	14
	267	280

The emoluments of directors disclosed above include amounts attributable to the highest paid director in each year of:

	1999	1998
	£000	£000
Emoluments	107	101
Pensions Contributions	9	8

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

5. TAXATION

Taxation chargeable on profits for the year is nil (1998:nil).

The deferred tax asset not provided for in respect of timing differences, including accelerated capital allowances, amounts to £172,000 (1998: £159,000)

6. TANGIBLE FIXED ASSETS

	Office Equipment	Fixtures & Fittings	Furniture	Computer Hardware & Software	Total
	£000	£000	£000	£000	£000
Cost					
At 1 January 1999	126	331	129	1,187	1,773
Additions	16	12	16	155	199
Write off	(11)	(65)	-	(1,001)	(1,077)
At 31 December 1999	131	278	145	341	895
Depreciation					
At 1 January 1999	75	224	50	934	1,283
Charge for the year	25	55	14	162	256
Write off	(10)	(65)	(2)	(890)	(967)
At 31 December 1999	90	214	62	206	572
Net Book Value					
At 31 December 1999	41	64	83	135	323
At 31 December 1998	51	107	79	253	490

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

7. **DEBTORS**

	1999 £000	1998 £000
Amounts owed by group undertakings	813	121
Other debtors	79	21
Prepayments and accrued income	135	110
	1,027	252

8. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	1999	1998
	£000	£000
Bank loans and overdrafts	32	-
Amounts owed to group undertakings	219	42
Other creditors including taxation and social security	46	62
Accruals and deferred income	667	467
	964	571

9. OBLIGATIONS UNDER OPERATING LEASES

Annual commitments payable in the next year are as follows:

	Leases expiring within one year £000	Leases expiring within two to five years £000	Total £000
Land and buildings	-	187	187
Other operating leases	16	36	52
	16	223	239

YEAR ENDED 31 DECEMBER 1999

NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

10. SHARE CAPITAL

The authorised, allotted, issued and fully paid share capital of the company comprises £1,000 (1998: £1,000) in shares of £1 each.

11. RECONCILIATION OF MOVEMENT IN SHAREHOLDERS' FUNDS

	1999 £000	1998 £000
Retained profit for the financial year	203	35
Shareholders' funds at beginning of year	183	148
Shareholders' funds at end of year	386	183

12. PENSIONS AND SIMILAR OBLIGATIONS

The charge against profit of £94,000 (1998: £94,000) is the amount of contributions payable to the pension scheme by the company in respect of the accounting period. There are no outstanding or prepaid contributions.

13. IMMEDIATE AND ULTIMATE PARENT UNDERTAKINGS

The immediate parent undertaking is Bankers Insurance Company Limited, a company registered in England and Wales.

The Company's ultimate holding undertaking is Fortis N.V., a company incorporated in the Netherlands jointly owned by Fortis (NL) N.V., incorporated in the Netherlands, and Fortis B, incorporated in Belgium.

Copies of the above accounts can be obtained from the Company Secretary, Assurant Group Limited, St. John's Place, Easton Street, High Wycombe, Buckinghamshire, HP11 1NL.

14. RELATED PARTY TRANSACTIONS

As the company is a wholly owned undertaking it has taken advantage of the exemption granted under Financial Reporting Standard 8 ("Related Party Transaction") whereby subsidiary undertakings do not have to disclose transactions with group undertakings qualifying as related parties provided that consolidated financial statements are made publicly available.