Report of the Directors and

**Audited Financial Statements** 

for the year ended 31 March 2013

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Company Information for the year ended 31 March 2013

DIRECTORS.

Gareth Williams - Chairman

David Anderson Christina Macaulay Mark Richards Philip Smith Christopher Jackson Richard Gloster

SECRETARY:

Neil Wicks

**REGISTERED OFFICE:** 

Amgueddfa Cymru - National Museum Wales

Cathays Park CARDIFF CF10 3NP

**REGISTERED NUMBER:** 

02449244 (England and Wales)

AUDITORS:

KTS OWENS THOMAS LIMITED

Chartered Accountants and Registered Auditor

The Counting House Celtic Gateway Cardiff CFII OSN

Report of the Directors for the year ended 31 March 2013

The directors present their report with the financial statements of the company for the year ended 31 March 2013

## PRINCIPAL ACTIVITIES

The company's principal activities for the year ended 31 March 2013 were sales at all of the Amgueddfa Cymru - National Museum Wales retail shops, contract catering at the National Museum Cardiff (NMC), St Fagans National History Museum (SFNHM) and National Waterfront Museum Swansea (NWMS), museum run cafes at the National Coal Mining Museum Big Pit (BP), National Slate Museum Llanberis (NSM) and National Wool Museum Drefach Felindre (NWM), car parking at NMC, SFNHM and NWMS, the Museum's image licensing, corporate hire, lettings and filming rights

### **REVIEW OF BUSINESS**

The results for the year and the financial position of the company are as shown in the annexed financial statements

The company is a wholly owned subsidiary of Amgueddfa Cymru - National Museum Wales, and until 1 April 2003 its activities only covered the sale of souvenirs at the National Coal Mining Museum at Big Pit, Blaenafon From 1 April 2003, the company took on other activities as noted above, in order to incorporate all of Amgueddfa Cymru's trading and related developments within this subsidiary company

Whilst overall economic conditions have remained difficult the management team, supported by the Board, have continued to improve and develop the quality, value and customer service of the Museum's commercial operations. The principal areas of focus during the past twelve months have been, finalising the details of the new catering contract, developing the online business and expanding the range of corporate entertaining products available. In addition considerable time has been devoted to advance planning and preparation for the St Fagans redevelopment project.

Operationally attention has been focused on continued improvement of catering and retail offers through investment in refurbishing shops and cafes, new equipment and new ways of working. The shop at Big Pit has been refurbished to improve layout, customer flow and merchandising. To improve management information EPoS has been extended to NWM and BP cafes, all the Museum shops and non - franchised cafes are now on EPoS. To allow more effective competition with hotels, price per head packages have been introduced for key corporate hire products such as proms, day delegate meetings and Christmas parties. A catering consultant has been retained to work with Elior to develop and improve the scope and scale of our Welsh food offer.

## TRADING PERFORMANCE

The company's performance during the year is shown in the Profit & Loss account on page 7, with its year end position shown in the Balance Sheet on page 8. The accounts are prepared on a going concern basis with the accounting policies used contained in note. I of the notes to the financial statements.

The profit for the year exceeded the budget by £52 3K (9.3%) after taking out £30K refurbishment costs for Big Pit shop described below and was consequently £44K below last year (6.6%). Visitor numbers grew by 3% on last year against a backdrop of continued economic uncertainty, low consumer confidence and challenging trading conditions. These economic factors had a particular impact on our Corporate Hire, Corporate Lets and Filming income streams which all returned lower profits than the previous year. The in-house catering operation also continued to trade at a loss totalling £61K although this was a £10.8K improvement on the previous year.

However, the improved terms of the new catering contract saw a £8K increase in profit and this together with Image Licensing where reduced staff costs increased profit by £11.8K helped compensate for a lower performance in other areas. With profits above budget the Board took the decision to reinvest approximately £30K of profits in the refurbishment of Big Pit shop rather than depreciating this cost over a number of years. Car parking continues to generate a significant amount of profit for the Trading Company with a sum of £471K being returned. The retail business saw a profit of £125K which was above the budget set but £25K less than last year, this decrease in part reflects increased staff costs associated with the developing on-line business.

Report of the Directors - continued for the year ended 31 March 2013

#### **DIVIDENDS**

The directors do not recommend the payment of a dividend (2012 - £nil)

## **FUTURE DEVELOPMENTS**

The outgoing Chief Executive has updated the three year business plan in conjunction with the Board, the new plan identifies key areas for development and growth and is underpinned by an operational plan for the Enterprise management team

A full review of existing and potential activities will be presented early in 2014 when the new Chief Executive will review any revisions to the future plans

During the year ahead the main focus of management will be on continuing the policies of offering products and catering at all sites to a high standard of quality and customer service, developing the franchise catering operation thus maximising the benefits of the new contract terms, on-line and corporate hire. These are key areas for the business which can deliver growth in turnover and improve the quality of our product offer. The St Fagans redevelopment will also be a focus and will offer considerable scope in due course to grow the commercial returns from this site. The temporary trading arrangements put in place during the redevelopment works will need close attention to ensure loss of income is minimised whilst maintaining quality. Finally there will continue to be attention given to loss making areas of the business and steps which can be taken to mitigate these losses.

In addition to pursuing these initiatives, the Board is acutely aware of the impact of the St Fagans redevelopment project on profits in addition to the wider difficult economic conditions for the year ahead. The budget sets stretching but achievable targets which can be consolidated into Amgueddfa Cymru's wider financial planning

#### **DIRECTORS**

The directors shown below have held office during the period from 1 April 2012 to the date of this report or the date shown

Gareth Williams
David Anderson
Sian Llywelyn (until 21" March 2013)
Christina Macaulay
Mark Richards
Philip Smith
Nerys Howell Snowsill (until 31" January 2013)
Richard Gloster (appointed 31" January 2013)
Christopher Jackson (appointed 31" January 2013)

The directors have no beneficial interests in the shares of the company or of the parent body

Report of the Directors - continued for the year ended 31 March 2013

## STATEMENT OF DIRECTORS' RESPONSIBILITIES

The directors are responsible for preparing the Report of the Directors and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they are giving a true and fair view of the state of affairs of the company and of the profit and loss of the company for that period. In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgements and estimates that are reasonable and prudent,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### STATEMENT AS TO DISCLOSURE OF INFORMATION TO AUDITORS

So far as the directors are aware, there is no relevant audit information (as defined by Section 418 of the Companies Act 2006) of which the company's auditors are unaware, and each director has taken all the steps that he or she ought to have taken as a director in order to make himself or herself aware of any relevant audit information and to establish that the company's auditors are aware of that information

## **AUDITORS**

The auditors, KTS OWENS THOMAS LIMITED, will be proposed for re-appointment at the Annual General Meeting scheduled for 17 November 2013

This report has been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies

ON BEHALF OF THE BOARD

Neil Wicks - Company Secretary

Date 27/06/13.



Report of the Independent Auditors to the Shareholders of Mentrau Amgueddfeydd Ac Orielau Cenedlaethol Cymru / National Museums & Galleries of Wales Enterprises Ltd

We have audited the financial statements of Mentrau Amgueddfeydd Ac Orielau Cenedlaethol Cymru / National Museums & Galleries of Wales Enterprises Ltd for the year ended 31 March 2013 on pages seven to twelve. The financial reporting framework that has been applied in their preparation is applicable law and the Financial Reporting Standard for Smaller Entities (effective April 2008) (United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities)

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in a Report of the Auditors and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed

## Respective responsibilities of directors and auditors

As explained more fully in the Statement of Directors' Responsibilities set out on page four, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

## Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the Report of the Directors to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

## Opinion on financial statements

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 31 March 2013 and of its profit for the year then ended.
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice applicable to Smaller Entities, and
- have been prepared in accordance with the requirements of the Companies Act 2006

## Opinion on other matters prescribed by the Companies Act 2006

In our opinion the information given in the Report of the Directors for the financial year for which the financial statements are prepared is consistent with the financial statements



Report of the Independent Auditors to the Shareholders of Mentrau Amgueddfeydd Ac Orielau Cenedlaethol Cymru / National Museums & Galleries of Wales Enterprises Ltd – continued

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit, or
- the directors were not entitled to prepare the financial statements in accordance with the small companies regime and take advantage of the small companies' exemption in preparing the Report of the Directors

Gareth Lynn (Senior Statutory Auditor)

for and on behalf of KTS OWENS THOMAS LIMITED

Chartered Accountants and Statutory Auditor

The Counting House

Celtic Gateway

Cardiff

CFII 05N

Date 27.6.13

Profit and Loss Account for the year ended 31 March 2013

		2013	2012
	Notes	£	£
RNOVER	2	2,438,417	2,469,688
st of sales		(1,867,283)	(1,783,922)
OSS PROFIT		571,134	685,766
ministrative expenses		(312,382)	(315,961)
		258,752	369,805
ner operating income	3	163,871	124,651
PERATING PROFIT	4	422,623	494,456
rest received and similar income		-	3,820
on currency movements		<u> </u>	157
		422,623	498,433
rest payable & sımılar charges		(7,518)	(7,5   5)
ROFIT ON ORDINARY			
CTIVITIES BEFORE TAXATION		415,105	490,918
x on profit on ordinary activities	5		_
OFIT FOR THE FINANCIAL			
EAR AFTER TAXATION		415,105	490,918

(Registered Number 02449244)

## **Balance Sheet**

31 March 2013

		2013	2012
	Notes	£	£
FIXED ASSETS			
Tangible assets	6	5,983	4,240
CURRENT ASSETS			
Stocks		363,681	337,952
Trade debtors	7	133,390	62,447
Cash at bank and in hand		824,094	588,315
		1,321,165	988,714
CREDITORS			
Amounts falling due within one year	8	(1,269,296)	(938,291)
NET CURRENT ASSETS		51,869	50,423
TOTAL ASSETS LESS CURRENT L	IABILITIES	57,852	54,663
CAPITAL AND RESERVES			
Called up share capital	9	100	100
Share premium account	10	25,628	25,628
Profit and loss account	10	32,124	28,935
SHAREHOLDERS' FUNDS		57,852	54,663

The financial statements have been prepared in accordance with the special provisions of Part 15 of the Companies Act 2006 relating to small companies and with the Financial Reporting Standard for Smaller Entities (effective April 2008)

The financial statements were approved by the Board of Directors on 27th June 2013 and were signed on its behalf by

Gareth Williams - Chairman

David Anderson - Director

The notes form part of these financial statements

Notes to the Financial Statements for the year ended 31 March 2013

## I. ACCOUNTING POLICIES

## Accounting convention

The financial statements have been prepared under the historical cost convention and in accordance with the Financial Reporting Standard for Smaller Entities (effective April 2008)

## Turnover

Turnover represents net invoiced sales of goods and services, excluding value added tax

## Tangible fixed assets

Depreciation is provided at the following annual rates in order to write off each asset over its estimated useful life

Fixtures & Fittings - Straight line between 3 and 10 years

#### Stocks

Stocks are valued at the lower of cost and net realisable value, after making due allowance for obsolete and slow moving items

#### Foreign currencies

Assets and liabilities in foreign currencies are translated into sterling at the rates of exchange ruling at the balance sheet date. Transactions in foreign currencies are translated into sterling at the rate of exchange ruling at the date of transaction. Exchange differences are taken into account in arriving at the operating result.

## Deferred tax

Deferred tax is recognised in respect of all timing differences that have originated but not reversed at the balance sheet date

## Leasing commitments

Rentals paid under operating leases are charged to the profit and loss account on a straight line basis over the period of the lease

## 2 TURNOVER

	2013	2012
	£	£
Shop Sales	1,190,768	1,230,348
Car Park	526,057	522,237
In-house Catering	373,427	340,719
Corporate Hire	238,815	242,67 1
Corporate Lets	68,894	76,311
Image Licensing	16,415	17,548
Filming Rights	I 4,290	30,975
Mail Order	9,751	8,879
	2,438,417	2,469,688

The percentage of turnover arising outside of the U K is 03%, (2012 - 05%)

Notes to the Financial Statements - continued for the year ended 31 March 2013

e from Franchised Catering	2013 £ 163,871	20   2 £  24,65
•	<del>-</del>	_
•	163,871	124,651
ATING PROFIT		
	2013	2012
	£	£
ciation - owned assets	2,461	3.076
r's remuneration	4,575	4 57 5
	74 140	71 036
	r's remuneration	

All staff are employed by the parent body, Amgueddfa Cymru, which recharge the element of those costs incurred on behalf of National Museums and Galleries of Wales Enterprises Limited to the company. Therefore the above figures for directors' employments represent the consideration paid to Amgueddfa Cymru for making available the services of the directors.

## 5 TAXATION

## Analysis of the tax charge

No liability to UK corporation tax arose on ordinary activities for the year ended 31 March 2013 nor for the year ended 31 March 2012

## 6 TANGIBLE FIXED ASSETS

	Fixtures
	& Fittings
	£
COST	
At I April 2012	37,499
Additions in year	4,204
At 31 March 2013	41,703
DEPRECIATION	
At i April 2012	33,259
Charge for year	2,461
At 31 March 2013	35,720
NET BOOK VALUE	
At 31 March 2012	4,240
At 31 March 2013	5,983

Notes to the Financial Statements - continued for the year ended 31 March 2013

DEB	TORS AMOUNTS FALLIN			
			2013	2012
			£	£
	le Debtors		121,168	48,354
Prep	ayments and accrued income	_	12,222	14,093
		=	133,390	62,447
CRE	DITORS: AMOUNTS FALL	ING DUE WITHIN ONE	YEAR	
			2013	2012
			£	£
Trad	le Creditors		79,926	28,354
Amo	ounts owed to group undertaking	gs	1,058,426	787,414
VAT			67,552	69,976
Accr	ruals and deferred income		63,392	52,547
		-	1,269,296	938,291
£300, intere	ded within amounts owed to gro ,727) from the parent body, Amest payable at 2% above the BOE	ngueddfa Cymru. This Ioan h	NMGW Enterprises L	imited of £300,7
£300, intere	,727) from the parent body, Amest payable at 2% above the BOE	ngueddfa Cymru. This Ioan h	NMGW Enterprises L	imited of £300,7
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£300, intere	,727) from the parent body, An est payable at 2% above the BOE LED UP SHARE CAPITAL sted, issued and fully paid	ngueddfa Cymru This Ioan h E base rate Nominal	NMGW Enterprises L as been made on norr	imited of £300,7 nal commercial
£300, interes	,727) from the parent body, An est payable at 2% above the BOE LED UP SHARE CAPITAL sted, issued and fully paid	ngueddfa Cymru This Ioan h E base rate	NMGW Enterprises L as been made on norr	imited of £300,7 nal commercial
£300, interes  CAL  Allot  Num	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  sted, issued and fully paid wher Class	ngueddfa Cymru This Ioan h E base rate Nominal value	NMGW Enterprises L as been made on norr 2013	imited of £300,7 nal commercial 2012
£300, interes  CAL  Allot  Num	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Leted, issued and fully paid  Leter Class  Ordinary	ngueddfa Cymru This Ioan h E base rate Nominal value	NMGW Enterprises L as been made on norr 2013	imited of £300,7 nal commercial 2012
CAL Allot Num	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Leted, issued and fully paid  Leter Class  Ordinary	ngueddfa Cymru This Ioan h E base rate Nominal value £1	NMGW Enterprises L as been made on norr 2013	imited of £300,7 nal commercial 2012
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£300, interes  CAL  Allot  Num	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Leted, issued and fully paid  Leter Class  Ordinary	Nominal value £1  Profit and loss	NMGW Enterprises L as been made on norr 2013 ( 100 Share	imited of £300,7 nal commercial 2012 £
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CAL Allot Num 100 RESI	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Sted, issued and fully paid siber Class  Ordinary	Nominal value £1  Profit and loss account £	NMGW Enterprises L as been made on norr  2013	imited of £300,7 nal commercial 2012 £ 100
CAL Allot Num 100 RESI	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Leted, issued and fully paid liber Class  Ordinary  ERVES	Nominal value £1  Profit and loss account £ 28,935	NMGW Enterprises L as been made on norr  2013	Totals
£300, interes  CAL  Allot Num  100  RESI  At I Profit	,727) from the parent body, Amest payable at 2% above the BOE  LED UP SHARE CAPITAL  Led, issued and fully paid liber Class  Ordinary  ERVES  April 2012  t for the year	Nominal value £1  Profit and loss account £ 28,935 415,105	NMGW Enterprises L as been made on norr  2013	Totals  54,563 415,105

Notes to the Financial Statements - continued for the year ended 31 March 2013

## II ULTIMATE PARENT COMPANY

The ultimate parent undertaking and controlling party is Amgueddfa Cymru – National Museum Wales, established by Royal Charter in 1907. It is a Welsh Government Sponsored Body, funded predominately by payments made by the Welsh Government.

Copies of the group financial statements of Amgueddfa Cymru are available from the Director of Finance, Amgueddfa Cymru - National Museum Wales, Cathays Park, Cardiff Amgueddfa Cymru's accounts are audited by the Auditor General for Wales in accordance with Section 9 (4) of the Museums and Galleries Act 1992 and are laid before the Welsh Government

## 12 RELATED PARTY DISCLOSURES

The company is a wholly owned subsidiary of Amgueddía Cymru and, in accordance with Financial Reporting Standard 8, transactions with the parent company are not reported as consolidated financial statements of the parent company are publicly available

During the year, the company did not purchase goods or services from any other related party

Gift aid of £411,916 (2012 - £486,686) will be paid to Amgueddfa Cymru who are a charity under Royal Charter

## 13 OPERATING LEASE COMMITMENTS

The following operating lease payments are committed to be paid within one year

	Othe operati lease	ıng
	2013	2012
	Ĺ	£
Expiring  Between one and five years	7,500	7,500