REGISTERED NUMBER: 02427982 (England and Wales)

Strategic Report, Report of the Directors and

Financial Statements for the Period 1 January 2020 to 30 November 2020

<u>for</u>

Broadreach Group Limited

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Company Information for the Period 1 January 2020 to 30 November 2020

DIRECTORS:

P J G Dickinson

S C Kirkpatrick Mrs S A Pound J M Williams

SECRETARY:

Mitie Company Secretarial Services

Limited

REGISTERED OFFICE:

Level 12

The Shard, 32 London Bridge Street

London SE1 9SG

REGISTERED NUMBER:

02427982 (England and Wales)

AUDITORS:

Grant Thornton UK LLP

St John's House Haslett Avenue West

Crawley RH10 1HS

Strategic Report for the Period 1 January 2020 to 30 November 2020

The directors present their strategic report for the period 1 January 2020 to 30 November 2020.

PRINCIPAL ACTIVITY

The principal activity of the Company is that of an investment holding company. There has been no significant change in the Company's principal activity in the period under review. The directors are not aware, at the date of this report, of any likely significant changes in the Company's activities in the next financial period. The Company is a wholly-owned subsidiary of MacLellan Group Limited, which was acquired by Mitie Group plc on 30th November 2020.

REVIEW OF BUSINESS

The Company's turnover for the period was nil (31/12/19: nil). The Company's operating loss from ordinary activities before taxation for the period was £388 (£404 31/12/2019). No dividends were proposed and paid during the period (31/12/19: nil). No dividends are proposed.

Mitie is dedicated to delivering sustainable shareholder value by working in partnership with its clients.

On Saturday 2 May 2020 the main ERP accounting system used by all the UK legal entities in the Division suffered an external cyber security attack which prevented access to the system for a period of 4 months until a suitable backup was recovered. Due to the robust off line procedures and controls put in place during the outage, the financial ledgers were able to be fully rebuilt and these trading statements fully incorporate the trading during this outage period and the balance sheet accurately reflect the assets and liabilities of the company.

On 25 June 2020, Mitie Group plc announced the proposed merger with Interserve Support Services. Completion of the transaction was subject to certain conditions precedent including approval by the Competition and Markets Authority and the Pensions Regulator. Approval was given and the merger was completed on 30 November 2020.

The date for the production of the financial statements was subsequently changed to this 30 November 2020 transaction date. The financial statements will then be changed to align with the Mitie year end of 31 March for future financial periods.

Key Financial and Non-Financial Performance Indicators

The Support Services division, of which the Company forms a part, use a scorecard of financial and non-financial key performance indicators (KPIs) to measure critical aspects of performance, which align to the Company's strategic objectives. The KPIs are applied to the most relevant tier, whether that be contract or the division as a whole. These primary targets are to deliver substantial future work and generate strong cash conversion, alongside the wellbeing of everyone working for the Company.

There is not a future workload for the Company as it does not trade.

The Support Services division uses cash conversion as the principle KPI to assess business performance and prospects. The cash conversion KPI for 2020 was 123% for the division (2019: 156%), these figures demonstrate a consistent and strong cash generation performance which has been considered in the going concern review and in the ongoing management of the Company.

There has been no application of non-financial KPIs as the Company acts purely as a holding entity within a larger group and has no employees and extremely limited external relationships.

Strategic Report for the Period 1 January 2020 to 30 November 2020

PRINCIPAL RISKS AND UNCERTAINTIES

The key risks and uncertainties affecting the company are considered to relate to market change due to the ongoing impact of Covid-19, Brexit, and financial risks. These risks are discussed below.

Strategic risks

COVID-19

The COVID-19 pandemic has had an unprecedented impact on businesses and economic activity across the world. Almost every business has seen uncertainty in revenues, supplies and employee availability. Failure to monitor, respond to and plan for the ongoing and any future impacts of the COVID-19 pandemic, in particular the effect on employees, customers and the supply chain, could result in severe consequences for the financial health and reputation of the Company's business.

The Company has implemented a process of assessing the impact of the crisis, including the government imposed lockdown measures, seeking to establish new ways of working through the first phase and then starting to look at longer term plans as the UK lockdown starts to ease and business activity returns to more normal levels. To manage the risk, crisis management and business continuity plans have been initiated, government support schemes are being utilised and working groups have been established at the Group level to monitor ongoing impacts and to direct actions.

Impact of the UK leaving the European Union ('Brexit')

The lack of clarity of the impact of Brexit on the UK may adversely affect our ability to plan and invest, as well as the availability of labour and materials. The impact of Brexit may also influence the decisions taken by both public and private sector clients on which activities should be outsourced and the amount of discretionary spend available for outsourcing activities. This may result in fewer opportunities for the Company and have a consequential negative impact on our financial performance.

The directors have considered the impact that Brexit may have on the company and considered these in short and longer-term planning. The main areas of risk are related to labour mobility and thus the number of EU nationals within our workforce in the medium to long term, as well as the increase in cost on movement of goods across borders. The Company welcomed the UK Government's agreement with the European Union and the introduction of the 'EU Settlement Scheme'.

The directors believe that this provides significant protections, both for the existing EU workforce within the company, but also will ensure that there is not a material impact on our ability to hire future talent. It is also important to note that the existing number of EU citizens working within the company is relatively small in proportion to other national groups.

The directors are implementing processes to understand and mitigate the impact of increased supply chain costs and have contingency plans in place on material contracts to manage any supply chain disruption.

The company has some small contracts within the EU. Changes to operating parameters arising from the EU-UK Trade and Co-operation Agreement are not expected to have a material impact.

FINANCIAL RISK MANAGEMENT

The company has exposure to a variety of financial risks which are managed with the purpose of minimising any potential adverse effect on the company's performance. The Board has policies for managing each of these risks and they are summarised below. The directors are satisfied that given the nature of this company, there are no other significant risks and uncertainties to consider.

Strategic Report

for the Period 1 January 2020 to 30 November 2020

Inflation risk

A proportion of the company's revenue and costs are linked to inflation. The majority of contracts allow any inflationary movement to be passed on to the end customer allowing the company to maintain its margin.

Liquidity risk

The company seeks to maintain sufficient facilities to ensure access to funding for our current and anticipated future requirements, determined from budgets and medium-term plans.

Finance risk

The Company does not enter into any hedging instruments, or any financial instruments for speculative purposes.

Appropriate trade terms are negotiated with suppliers and customers. Management reviews these terms and the relationships with suppliers and customers and manages any exposure on normal trade terms. The Company prepares regular forecasts of cash flow and liquidity and any requirement for additional funding is managed as part of the overall Mitie Group plc financing arrangements.

Environmental Impact

It is the Group's policy to conduct its operations in an environmentally sustainable manner in order to protect the environment for future generations. In implementing its policy the Group seeks, through its operating companies to: comply with relevant environmental legislation and regulation, prevent pollution, the use of natural resources, minimisation of waste and emissions, promote environmental awareness to its employees, and to monitor and improve its environmental performance.

Anti-Bribery and Corruption

As part of the Group's commitment to compliance in anti-bribery and competition laws, it has established training programmes in place. This provides practical help and guidance on the legal position in a variety of situations in which employees may find themselves, such as when it is and is not appropriate to accept a gift or offer hospitality, practical tips to avoid involvement in facilitation payments and how best to act if faced with a conflict of interest.

GOING CONCERN

The financial statements have been prepared on a going concern basis. The Company participates in the Group's centralised treasury arrangements and shares banking arrangements with Mitie Group plc, its ultimate parent, and with fellow subsidiaries. The Directors have received a letter of support from the directors of Mitie Group plc to confirm provision of adequate financial resources to the Company for a period of not less than twelve months from the date of approval of the Company's statutory financial statements for the period ended 30 November 2020 to ensure that the Company can meet its liabilities as they fall due.

On 30 November 2020, Mitie Group plc and its subsidiaries (the 'Group') announced the completion of the acquisition of Interservefm (Holdings) Limited. The going concern assessment has therefore been performed for the combined entity.

In adopting the going concern basis, the Directors have considered the Company's business activities as set out on page 2 and the principal risks and uncertainties as set out on pages 3 to 4.

Strategic Report for the Period 1 January 2020 to 30 November 2020

The Directors have carried out an assessment on the Company's ability to continue as a going concern for the period of at least 12 months from the date of approval of the financial statements. This assessment has involved the review of medium-term cash forecasts based on the Group's Five Year Cash Flow model ('the Group cash flow model'), which includes the ongoing impact of COVID-19 on each of the Group's operations. These base case forecasts indicate that the debt facilities currently in place are adequate to support the Group over the going concern assessment period.

The Group's principal debt financing arrangements are a £250m revolving credit facility, which expires on 16 December 2022 of which £241.4m was undrawn at 31 March 2021, and £151.5m of US private placement notes (being the repayment amount after taking account of the cross-currency swaps hedging the principal amount), of which £121.5m are repayable in December 2022 and the remaining £30.0m in December 2024. These financing arrangements are subject to certain financial covenants which are tested every six months on a rolling 12-month basis. Mitie currently operates within the terms of its agreements with its lenders, with net cash as at 31 March 2021 on a pre IFRS 16 basis of £19.7m and liquidity headroom in excess of £400m. The base case forecasts indicate that the Group will continue to operate within these terms and that the headroom provided by the Group's strong cash position and the debt facilities currently in place is adequate to support the Group over the going concern assessment period.

The Directors have also completed reverse stress tests against the Group cash flow model to assess the point at which the covenants, or facility headroom, would be breached. The sensitivities considered have been chosen after considering the Group's principal risks and uncertainties.

The primary financial risks from adverse changes in the economic environment and / or a deterioration in commercial or operational conditions are listed below. These risks have been considered specifically in the context of the potential further impact of COVID-19, taking into account the recent success of the vaccine roll-out, easing of restrictions and improvements in the economy:

- A downturn in revenues: this reflects the risks of not being able to deliver services to existing customers, or contracts being terminated or not renewed;
- A deterioration of gross margin: this reflects the risks of contracts being renegotiated at lower margins, or planned cost savings not being delivered;
- Lack of planned overhead savings: this reflects the risks of planned overhead cost savings, including the integration synergies identified as a result of the Interserve acquisition, not being delivered:
- Downturn in cash generation: this reflects the risks of customers delaying payments due to liquidity constraints, or the removal of ancillary debt facilities.
- As a result of completing this assessment, the Directors considered the likelihood of the reverse stress scenarios arising to be remote. In reaching the conclusion of remote, the Directors considered the following:
- Reviewing how the Group has traded since the impact of COVID-19 started, up to the end of March 2021 and in light of the continued easing of UK lockdown measures and anticipated economic recovery.
- All reverse stress test scenarios would require a very severe deterioration compared to the base case. For example, revenue would need to decline by approximately 20% in FY 21/22 compared to the base case, which is considered to be very severe given the high proportion of Mitie's revenue that is fixed in nature and the fact that in a COVID-hit year, Mitie's revenue excluding Interserve declined by only 1.6% in FY20/21.

Strategic Report for the Period 1 January 2020 to 30 November 2020

- In the event that results started to trend significantly below those included in the Group cash flow model, additional mitigation actions have been identified that would be implemented, which are not factored into the reverse stress test scenarios. These include cancellation of discretionary bonuses and reduced discretionary spend, including capital investments.

Based on these assessments, the Directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for a period of no less than 12 months from the date of approval of these financial statements. In addition, in respect of material uncertainty, the Directors consider that this is remote.

EMPLOYEES

EMPLOYEE INVOLVEMENT & DISABLED EMPLOYEES

The group recognises the importance of good communications and ensures that employees are informed of matters affecting them as appropriate.

Applications for employment by disabled persons are given full and fair consideration for all vacancies in accordance with their particular aptitudes and abilities. In the event of employees becoming disabled, every effort is made to retrain them in order that their employment within the group may continue.

APPROVED BY THE BOARD OF DIRECTORS:

1 M Williams

J M Williams - Director

29 May 2021

Report of the Directors

for the Period 1 January 2020 to 30 November 2020

The directors present their report with the financial statements of the Company for the period 1 January 2020 to 30 November 2020.

Certain requirements of the Strategic Report, including the principal risks and uncertainties of the company, and going concern are not included within the report of the Directors as they are shown in the Strategic Report on pages 2 - 6.

PRINCIPAL ACTIVITY

The principal activity of the Company is that of an investment holding company. There has been no significant change in the Company's principal activity in the period under review.

DIVIDENDS

The directors do not recommend the payment of a final dividend on the ordinary shares (31/12/19: £Nil). The dividend of £2,933 (31/12/19: £3,200) on the preference shares has been recognised in "Interest payable and similar charges". No other dividends have been paid in the period (31/12/19: £Nil).

FUTURE DEVELOPMENTS

The Company intends to continue operating as an investment holding company.

DIRECTORS

Mrs S A Pound has held office during the whole of the period from 1 January 2020 to the date of this report.

Other changes in directors holding office are as follows:

P J G Dickinson - appointed 30 November 2020

S C Kirkpatrick - appointed 30 November 2020

J M Williams was appointed as a director after 30 November 2020 but prior to the date of this report.

P G Clark ceased to be a director after 30 November 2020 but prior to the date of this report.

Report of the Directors for the Period 1 January 2020 to 30 November 2020

DIRECTORS' RESPONSIBILITIES STATEMENT

The directors are responsible for preparing the Strategic Report and the Report of the Directors and the financial statements in accordance with applicable law and regulations.

Company law requires the directors to prepare financial statements for each financial period. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law) including FRS 101 'Reduced Disclosure Framework'.

Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the profit or loss for that period. In preparing these financial statements, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and accounting estimates that are reasonable and prudent;
- state whether applicable UK accounting standards have been followed subject to any material departures disclosed and explained in the financial statements.

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006.

They are also responsible for safeguarding the assets and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

STATEMENT AS TO DISCLOSURE OF INFORMATION TO AUDITOR

The directors confirm that:

- so far as each director is aware, there is no relevant audit information of which the company's auditor is unaware; and
- the directors have taken all the steps that they ought to have taken as directors in order to make themselves aware of any relevant audit information and to establish that the company's auditor is aware of that information.

The directors are responsible for preparing the annual report in accordance with applicable law and regulations.

Report of the Directors for the Period 1 January 2020 to 30 November 2020

AUDITORS

The auditors, Grant Thornton UK LLP, were re-appointed following the Annual General Meeting to conduct the audit for the period ending 30 November 2020.

It is proposed that Grant Thornton LLP will be reappointed as statutory auditors to the company for the period ending 31st March 2021.

APPROVED BY THE BOARD OF DIRECTORS:

J M Williams

J M Williams - Director

29 May 2021

<u>Independent Auditors' Report to the Members of</u> Broadreach Group Limited

Opinion

We have audited the financial statements of Broadreach Group Limited (the 'company') for the period from 1 January 2020 to 30 November 2020, which comprise the Income Statement, the Statement of Other Comprehensive Income, the Balance Sheet, the Statement of Changes in Equity and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 101 'Reduced Disclosure (United Kingdom Generally Accepted Accounting Practice). In our opinion, the financial statements:

- give a true and fair view of the state of the company's affairs as at 30 November 2020 and of its loss for the period then ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the 'Auditor's responsibilities for the audit of the financial statements' section of our report. We are independent of the company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

<u>Independent Auditors' Report to the Members of</u> Broadreach Group Limited

Conclusions relating to going concern

We are responsible for concluding on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify the auditor's opinion. Our conclusions are based on the audit evidence obtained up to the date of our report. However, future events or conditions may cause the company to cease to continue as a going concern.

In our evaluation of the directors' conclusions, we considered the inherent risks associated with the company's business model including effects arising from macro-economic uncertainties such as Brexit and Covid-19, we assessed and challenged the reasonableness of estimates made by the directors and the related disclosures and analysed how those risks might affect the company's financial resources or ability to continue operations over the going concern period. Based on the work we have performed, we have not identified any material uncertainties relating to events or conditions that, individually or collectively, may cast significant doubt on the company's ability to continue as a going concern for a period of at least twelve months from when the financial statements are authorised for issue.

In auditing the financial statements, we have concluded that the directors' use of the going concern basis of accounting in the preparation of the financial statements is appropriate...

The responsibilities of the directors with respect to going concern are described in the 'Responsibilities of directors for the financial statements' section of this report.

Other information

The directors are responsible for the other information. The other information comprises the information included in the annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If, based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

<u>Independent Auditors' Report to the Members of Broadreach Group Limited</u>

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the strategic report and the directors' report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the strategic report and the directors' report have been prepared in accordance with applicable legal requirements.

Matter on which we are required to report under the Companies Act 2006

In the light of the knowledge and understanding of the company and its environment obtained in the course of the audit, we have not identified material misstatements in the strategic report or the directors' report.

Matters on which we are required to report by exception

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- · the financial statements are not in agreement with the accounting records and returns; or
- · certain disclosures of directors' remuneration specified by law are not made; or
- · we have not received all the information and explanations we require for our audit.

Responsibilities of directors

As explained more fully in the directors' responsibilities statement, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the directors are responsible for assessing the company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the company or to cease operations, or have no realistic alternative but to do so.

<u>Independent Auditors' Report to the Members of</u> <u>Broadreach Group Limited</u>

Auditors' responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

A further description of our responsibilities for the audit of the financial statements is located on the Financial Reporting Council's website at: www.frc.org.uk/auditorsresponsibilities. This description forms part of our auditor's report.

Explanation as to what extent the audit was considered capable of detecting irregularities, including fraud

Irregularities, including fraud, are instances of non-compliance with laws and regulations. We design procedures in line with our responsibilities, outlined above, to detect material misstatements in respect of irregularities, including fraud. Owing to the inherent limitations of an audit, there is an unavoidable risk that material misstatements in the financial statements may not be detected, even though the audit is properly planned and performed in accordance with the ISAs (UK).

The extent to which our procedures are capable of detecting irregularities, including fraud is detailed below:

How we obtained an understanding of the legal and regulatory framework

• We obtained an understanding of the legal and regulatory frameworks that are applicable to the company and industry in which it operates through our commercial and sector experience; making enquiries of management including the company's legal counsel, Commercial Directors responsible for legal and contractual compliance procedures, those charged with governance and inspection of the company's legal correspondence. We corroborated our enquiries through our review of board minutes; other relevant correspondence received from legal advisors, regulatory bodies and customers; and discussed relevant matters directly with the company's external legal advisors.

Which laws and regulations we identified as being significant in the context of the company

• Through the understanding that we obtained, we determined the most significant legal and regulatory frameworks which are directly relevant to specific assertions in the financial statements are those related to the reporting frameworks including United Kingdom Accounting Standards including Financial Reporting Standard 101 'Reduced Disclosure Framework'; the Companies Act 2006; Contract Law; GDPR requirements; and the relevant taxation legislation.

How we assessed the susceptibility of the company's financial statements to material misstatement, including how fraud might occur.

• We assessed the susceptibility of the company's financial statements to material misstatement, including how fraud might occur, by considering management's incentives and opportunities for manipulation of the financial statements. This included the evaluation of the risk of management override of controls. We determined that the principal risks were in relation to the estimation and judgemental areas of the valuation of investments in subsidiary undertakings and through management override of controls. We also considered the risk of fraud to be higher within the period impacted by the cyber breach described in the Strategic Report.

<u>Independent Auditors' Report to the Members of</u> Broadreach Group Limited

- · Our audit procedures included:
 - Making enquiries of management concerning the company's policies and procedures relating to the identification, evaluation and compliance with laws and regulations; the detection and response to the risks of fraud; and the establishment of internal controls to mitigate risks related to fraud or non-compliance with laws and regulations. We also enquired with management and those charged with governance whether they were aware of any instances of non-compliance with laws and regulations, or whether they had any knowledge of actual, suspected, or alleged fraud.
 - Gaining an understanding of the controls that management has in place to prevent and detect fraud:
 - Challenging significant accounting assumptions, estimates and judgements made by management, including those relevant to the valuation of investments in subsidiary undertakings;
 - Performing additional substantive testing over the completeness and accuracy of data recorded during the period impacted by the cyber breach;
 - Using data interrogation software and our understanding of the company to identify and test large or unusual journal entries which may indicate a higher risk of fraud;
 - Gaining an understanding of and testing significant identified related party transactions;
 - Assessing the extent of compliance with the relevant laws and regulations as part of our audit procedures on the related financial statement item; and
 - Performing audit procedures to consider the compliance of disclosures in the financial statements with applicable financial reporting requirements
- Our audit procedures were designed to provide reasonable assurance that the financial statements were free from fraud or error. However, detecting irregularities that result from fraud is inherently more difficult than detecting those that result from error, as those irregularities that result from fraud may involve collusion, deliberate concealment, forgery or intentional misrepresentations. Also, the further removed non-compliance with laws and regulations is from events and transactions reflected in the financial statements, the less likely we would become aware of it.

How we assessed whether the engagement team collectively had the appropriate competence and capabilities to identify or recognise non-compliance with laws and regulations

- Our assessment of the appropriateness of the collective competence and capabilities of the engagement team included consideration of the engagement team's:
 - Understanding of, and practical experience with audit engagements of a similar nature and complexity through appropriate training and participation;
 - Knowledge of the industry in which the company operates; and
 - Understanding of the relevant legal and regulatory frameworks specific to the company including: the provisions of the applicable legislation; the regulators rules and related guidance, including guidance issued by relevant authorities that interprets those rules; and the applicable statutory provisions

Which matters about non-compliance with laws and regulations and fraud were communicated with the audit team

Communications within the audit team in respect of potential non-compliance with laws and regulations and fraud included the potential for fraud in relation to the estimation and judgemental areas of estimation and judgemental areas of the valuation of investments in subsidiary undertakings and through management override of controls in the preparation of the financial statements. We also communicated within the team in respect of the risk of fraud being higher within the period impacted by the cyber breach described in the Strategic Report.

<u>Independent Auditors' Report to the Members of Broadreach Group Limited</u>

Use of our report

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an Auditors' Report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members as a body, for our audit work, for this report, or for the opinions we have formed.

Crat Thanter Ut UP

Jonathan Maile BSc (Hons) (Senior Statutory Auditor) for and on behalf of Grant Thornton UK LLP St John's House Haslett Avenue West Crawley RH10 1HS

29 May 2021

<u>Statement of Comprehensive Income</u> <u>for the Period 1 January 2020 to 30 November 2020</u>

	Notes	Period 1/1/20 to 30/11/20 £	Year Ended 31/12/19 £
TURNOVER		- _	
OPERATING PROFIT		-	-
Interest receivable and similar income Interest payable and similar expenses	4 5	3,321 (<u>2,933</u>)	3,604 (3,200)
PROFIT BEFORE TAXATION	6	388	404
Tax (Charge) / Credit	7	_(638)	531
(LOSS)/PROFIT FOR THE FINANCIAL PERIOD		(250)	935
OTHER COMPREHENSIVE INC	OME		
TOTAL COMPREHENSIVE INCOFOR THE PERIOD	OME	(250)	<u>935</u>

Balance Sheet 30 November 2020

	Notes	30/11/20 £	31/12/19 £
FIXED ASSETS Investments	. 8	90,170	90,170
CURRENT ASSETS Debtors	9	123,957	122,083
CREDITORS Amounts falling due within one year	10	<u>(7,017)</u>	(4,893)
NET CURRENT ASSETS	•	116,940	117,190
TOTAL ASSETS LESS CURRENT LIABILITIES		207,110	207,360
CREDITORS Amounts falling due after more than one year		_(40,000)	(40,000)
NET ASSETS		<u>167,110</u>	167,360
CAPITAL AND RESERVES			
Called up share capital Share premium Retained earnings	12 13 13	105,264 32,953 28,893	105,264 32,953 29,143
SHAREHOLDERS' FUNDS		<u>167,110</u>	167,360

The financial statements were approved by the Board of Directors and authorised for issue on 29 May 2021 and were signed on its behalf by:

JM Williams

J M Williams - Director

Statement of Changes in Equity for the Period 1 January 2020 to 30 November 2020

	Called up share capital £	Retained earnings	Share premium £	Total equity £
Balance at 1 January 2019	105,264	28,208	32,953	166,425
Changes in equity Total comprehensive income		935		935
Balance at 31 December 2019	105,264	29,143	32,953	167,360
Changes in equity Total Comprehensive (Loss)/Income for the period		(250)		(250)
Balance at 30 November 2020	105,264	28,893	32,953	167,110

Notes to the Financial Statements for the Period 1 January 2020 to 30 November 2020

1. STATUTORY INFORMATION

Broadreach Group Limited is a private company, limited by shares, registered in England and Wales and bound by the Companies Act 2006. The Company's registered number and registered office address can be found on the Company Information page.

2. ACCOUNTING POLICIES

Basis of preparation

These financial statements have been prepared in accordance with Financial Reporting Standard 101 "Reduced Disclosure Framework" and the Companies Act 2006.

The Company's financial statements are presented in sterling and all values are rounded to the nearest pound except when otherwise indicated.

As permitted by FRS 101, the company has taken advantage of the disclosure exemptions available under this standard in relation to business combinations, non-current assets held for sale, financial instruments, revenue from contracts with customers, capital management, presentation of comparative information in respect of share capital and certain assets, presentation of a cash flow statement, standards not yet effective, impairment of assets and related party transactions.

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

2. ACCOUNTING POLICIES - continued Going concern

The financial statements have been prepared on a going concern basis. The Company participates in the Group's centralised treasury arrangements and shares banking arrangements with Mitie Group plc, its ultimate parent, and with fellow subsidiaries. The Directors have received a letter of support from the directors of Mitie Group plc to confirm provision of adequate financial resources to the Company for a period of not less than twelve months from the date of approval of the Company's statutory financial statements for the period ended 30 November 2020 to ensure that the Company can meet its liabilities as they fall due.

On 30 November 2020, Mitie Group plc and its subsidiaries (the 'Group') announced the completion of the acquisition of Interservefm (Holdings) Limited. The going concern assessment has therefore been performed for the combined entity.

In adopting the going concern basis, the Directors have considered the Company's business activities as set out on page 2 and the principal risks and uncertainties as set out on pages 3 to 4.

The Directors have carried out an assessment on the Company's ability to continue as a going concern for the period of at least 12 months from the date of approval of the financial statements. This assessment has involved the review of medium-term cash forecasts based on the Group's Five Year Cash Flow model ('the Group cash flow model'), which includes the ongoing impact of COVID-19 on each of the Group's operations. These base case forecasts indicate that the debt facilities currently in place are adequate to support the Group over the going concern assessment period.

The Group's principal debt financing arrangements are a £250m revolving credit facility, which expires on 16 December 2022 of which £241.4m was undrawn at 31 March 2021, and £151.5m of US private placement notes (being the repayment amount after taking account of the cross-currency swaps hedging the principal amount), of which £121.5m are repayable in December 2022 and the remaining £30.0m in December 2024. These financing arrangements are subject to certain financial covenants which are tested every six months on a rolling 12-month basis. Mitie currently operates within the terms of its agreements with its lenders, with net cash as at 31 March 2021 on a pre IFRS 16 basis of £19.7m and liquidity headroom in excess of £400m. The base case forecasts indicate that the Group will continue to operate within these terms and that the headroom provided by the Group's strong cash position and the debt facilities currently in place is adequate to support the Group over the going concern assessment period.

The Directors have also completed reverse stress tests against the Group cash flow model to assess the point at which the covenants, or facility headroom, would be breached. The sensitivities considered have been chosen after considering the Group's principal risks and uncertainties.

The primary financial risks from adverse changes in the economic environment and / or a deterioration in commercial or operational conditions are listed below. These risks have been considered specifically in the context of the potential further impact of COVID-19, taking into account the recent success of the vaccine roll-out, easing of restrictions and improvements in the economy:

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

2. ACCOUNTING POLICIES - continued

- A downturn in revenues: this reflects the risks of not being able to deliver services to existing customers, or contracts being terminated or not renewed;
- A deterioration of gross margin: this reflects the risks of contracts being renegotiated at lower margins, or planned cost savings not being delivered;
- Lack of planned overhead savings: this reflects the risks of planned overhead cost savings, including the integration synergies identified as a result of the Interserve acquisition, not being delivered:
- Downturn in cash generation: this reflects the risks of customers delaying payments due to liquidity constraints, or the removal of ancillary debt facilities.
- As a result of completing this assessment, the Directors considered the likelihood of the reverse stress scenarios arising to be remote. In reaching the conclusion of remote, the Directors considered the following:
- Reviewing how the Group has traded since the impact of COVID-19 started, up to the end of March 2021 and in light of the continued easing of UK lockdown measures and anticipated economic recovery.
- All reverse stress test scenarios would require a very severe deterioration compared to the base case. For example, revenue would need to decline by approximately 20% in FY 21/22 compared to the base case, which is considered to be very severe given the high proportion of Mitie's revenue that is fixed in nature and the fact that in a COVID-hit year, Mitie's revenue excluding Interserve declined by only 1.6% in FY20/21.
- In the event that results started to trend significantly below those included in the Group cash flow model, additional mitigation actions have been identified that would be implemented, which are not factored into the reverse stress test scenarios. These include cancellation of discretionary bonuses and reduced discretionary spend, including capital investments.

Based on these assessments, the Directors have a reasonable expectation that the Company has adequate resources to continue in operational existence for a period of no less than 12 months from the date of approval of these financial statements. In addition, in respect of material uncertainty, the Directors consider that this is remote.

Key sources of estimation uncertainty Investments

The valuation of the investments is based upon forecast profitability and related cash flows of the investments and discounting of these to net present value. The forecasts are based upon the Directors estimation of factors that will impact the profitability and cash flows which involve significant estimation and uncertainty. The discount rate is based upon the Group discount rate and whilst it is the Directors' view that this is an appropriate discount factor, there could be factors that impact the individual investments which could require an adjustment to the discount rate.

Accounting standards that are newly effective in the current period

There are no new and mandatorily effective standards in the period that would have a material impact on the financial statements.

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

2. ACCOUNTING POLICIES - continued

Taxation

Current tax, including UK corporation tax and foreign tax, is provided at amounts expected to be paid (or recovered) using the tax rates and laws that have been enacted or substantively enacted by the balance sheet date. The tax currently payable is based on taxable profit for the period. Taxable profit differs from net profit as reported in the Statement of Comprehensive Income because it excludes items of income or expense that are taxable or deductible in other periods and it further excludes items that are never taxable or deductible.

Current tax for the period

Current tax is recognised in the Statement of Comprehensive Income, except when they relate to items that are recognised in other comprehensive income, in which case, the current tax is also recognised in other comprehensive income.

Investments in subsidiaries

Investments are stated at cost less provision for any impairment in value.

Finance costs

Borrowing costs are recognised in the Statement of Comprehensive Income in the period in which they are incurred. Differences between borrowing costs payable in the period and costs actually paid are shown in accruals in the balance sheet.

Interest income

Interest income is recognised when it is probable that the economic benefits will flow to the Company and the amount of revenue can be measured reliably. Interest income is accrued on a time basis, by reference to the principal outstanding and at the effective rate applicable.

Financial Instruments

Financial assets and financial liabilities are recognised on the Company's balance sheet when the Company becomes a party to the contractual provisions of the instrument. The Company derecognises financial assets and liabilities only when the contractual rights and obligations are transferred, discharged or expire.

Financial assets comprise cash at bank and in hand, and trade and other debtors. The classification of financial assets is generally based on the business model in which a financial asset is managed and its contractual cash flow characteristics. The Company recognises a loss allowance for expected credit losses ("ECLs") on receivable balances subsequently measured at amortised cost, using a lifetime credit loss approach. ECLs are calculated on the basis of historic and forward-looking data on default risk which is applied to customers with common risk characteristics such as sector type.

Financial liabilities comprise trade and other creditors, and financing liabilities. These are measured at initial recognition at fair value and subsequently at amortised cost. Financing liabilities are stated at the amount of the net proceeds after deduction of transaction costs. Finance charges, including premiums payable on settlement or redemption and direct issue costs, are accounted for on an accruals basis in the profit and loss account.

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

2. ACCOUNTING POLICIES - continued

Critical accounting judgements and key sources of estimation uncertainty

In the preparation of the financial statements, management make certain judgements and estimates that impact the financial statements. While these judgements are continually reviewed the facts and circumstances underlying these judgements may change resulting in a change to the estimates that could impact the results of the company. Both critical accounting judgements and the key sources of estimation uncertainty are discussed in more detail below:

Critical accounting judgements

In the preparation of the financial statements, whilst management make certain judgements, there are no critical accounting judgements contained within these accounts.

Key sources of estimation uncertainty

In the preparation of the financial statements, management makes estimates that impact the financial statements. While these estimates are continually reviewed the facts and circumstances underlying these estimates may change resulting in a change that could impact the results of the company. In particular:

Impairment of investments in subsidiaries

Determining whether the Company's investments in subsidiaries have been impaired requires judgement. In making these judgements, net assets of subsidiaries at the balance sheet date and Board-approved budgets for the next three years are taken into consideration. The carrying amount of the investments in subsidiaries at the balance sheet date was £90,170 (31/12/19: £90,170) with £Nil (31/12/19: £Nil) of impairment losses recognised in 30/11/20.

Carrying value of amount owed by Group undertaking

The recoverability of the loan to a Group subsidiary requires a review of that company's balance sheet to determine if they have the means to repay the loan. The carrying amount of this loan at the balance sheet date was £120,635 (31/12/19: £117,847). No impairments have been considered necessary (31/12/19: £nil).

3. EMPLOYEES AND DIRECTORS

There are no employees other than the directors (31/12/19: nil).

Directors' remuneration	-	-
	£	£
	30/11/20	31/12/19
	to	Year Ended
	1/1/20	
	Penoa	

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Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

3. EMPLOYEES AND DIRECTORS - continued

The following Directors are also Directors or employees of another Group company. They are/were remunerated by the company shown. It is not considered practicable to allocate their remuneration between their services as Directors of this Company and as Directors or employees of other Group companies.

Director	Remunerated by	Disclosed by
S C Kirkpatrick	Mitie Limited	Mitie Limited
P J G Dickinson	Mitie Limited	Mitie Limited
		Mitie FM Services
P Clark	Mitie FM Services Limited*	Limited
S Pound	Mitie FM Services Limited*	Mitie FM Services Limited
J Williams	Mitie FM Services Limited*	Mitie FM Services Limited

^{*}formerly known as Interservefm Limited

4. INTEREST RECEIVABLE AND SIMILAR INCOME

Group interest income	<u>3,321</u>	3,604
	£	£
	30/11/20	31/12/19
	to	Year Ended
	1/1/20	
	Period	

5. INTEREST PAYABLE AND SIMILAR EXPENSES

INTEREST FATABLE AND SIMILAR EXPENSES		
	Period	
	1/1/20	
	to	Year Ended
	30/11/20	31/12/19
	£	£
Preference share dividends	<u>2,933</u>	3,200

6. PROFIT BEFORE TAXATION

The audit fee of £500 (31/12/19: £1,000) for the current and preceding period was borne by the ultimate parent company.

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

7. **TAXATION**

Analysis of tax expense/(income)

Analysis of the expense (mostile)	Period 1/1/20 to	Year Ended
	30/11/20 £	31/12/19 £
Current tax: Corporation tax Prior year tax adjustment	631	(531)
Total tax expense/(income) in statement of comprehensive income	638	<u>(531</u>)

Factors affecting the tax expense
The tax assessed for the period is higher (2019 - lower) than the standard rate of corporation tax in the UK. The difference is explained below:

	Period 1/1/20	
	to 30/11/20 £	Year Ended 31/12/19
Profit before income tax	388	404
Profit multiplied by the standard rate of corporation tax in the UK of 19% (2019 - 19%)	74	77
Effects of: Preference dividend interest not tax deductible Prior year tax adjustment Expenses not deductible for tax purposes	557 7 -	608 - (1,216)
Tax expense/(income)	638	<u>(531</u>)

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

8. INVESTMENTS

	Shares in group undertakings £
COST	`
At 1 January 2020	
and 30 November 2020	90,172
PROVISIONS At 1 January 2020 and 30 November 2020	2
NET BOOK VALUE At 30 November 2020	90,170
At 31 December 2019	90,170

The Company's investments at the Balance Sheet date in the share capital of companies include the following:

Bateman's Cleaning Services Ltd

Registered office: Level 12, The Shard, 32 London Bridge Street, London, England, SE1 9SG

Nature of business: Dormant company

%

Class of shares:

holding

Ordinary

100.00

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

8. INVESTMENTS - continued

Unique Cleaning Services Ltd

Registered office: Level 12, The Shard, 32 London Bridge Street, London, England, SE1 9SG

Nature of business: Dormant company

%

Class of shares:

holding

Ordinary

100.00

In accordance with section 409 of the Companies Act 2006, a full list of the related undertakings of the Company, as at 30 November 2020, is disclosed above. Unless otherwise stated:

- (a) the principal operations of each related undertaking are conducted in its country of incorporation or registration;
- (b) the shareholding of each related undertaking relates to ordinary, common or unclassified share capital and is equivalent to the percentage of voting rights held by the Company; and (c) the equity capital of each related undertaking is directly held by the Company.

All investments were reviewed during the period. The directors are satisfied that no further impairments are required at 30 November 2020.

Impairment of Investments

The cost of investments is valued at or below the net asset value of the subsidiaries held. The key assumption is that these net assets are recoverable at their book value which would generate cash flows equal to their carrying value.

Due to the use of net assets for valuation no value in use calculation has been performed and sensitivity analysis has not been prepared. There are no indicators of impairment to consider.

9. **DEBTORS**

	30/11/20 £	31/12/19 £
Amounts falling due within one year: Trade debtors Intra Group trade balances Corporation tax	3,322 - -	3,603 633
·	3,322	4,236
Amounts falling due after more than one year: Amounts owed by Group undertakings	120,635	117,847
Aggregate amounts	123,957	122,083

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

9. **DEBTORS - continued**

The intercompany trade balances incur no interest and are repayable on demand.

The amount owed by group undertakings is an intercompany loan facility that expires within five years of the balance sheet date. During 2020 and 2019 interest was charged at 3% on the intercompany loan.

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10. CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

	30/11/20	31/12/19
	£	£
Trade creditors	976	-
Corporation tax	6	-
Other creditors	6,035	3,102
Intra Group trade balances		1,791
	7,017	4,893

The intercompany trade balances incur no interest and are repayable on demand.

11. CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR

	30/11/20	31/12/19
	£	£
40,000 Preference shares of £1	40,000	40,000

The preference shares hold voting rights, are irredeemable and entitled to an 8% annual dividend. The 8% preference dividend for the period ended 30/11/20 of £2,933 (31/12/19: £3,200) is included in "Interest payable and similar charges".

12. CALLED UP SHARE CAPITAL

Allotted, iss	sued and fully paid:			
Number:	Class:	Nominal	30/11/20	31/12/19
		value:	£	£
105,264	Ordinary	£1	105,264	105,264

The authorised ordinary share capital is 475,261 shares of £1 each. Each ordinary share entitles the holder to 1 vote per share and all shares have the same rights.

Notes to the Financial Statements - continued for the Period 1 January 2020 to 30 November 2020

13. RESERVES

	Retained earnings .£	Share premium £	Totals . £
At 1 January 2020 Deficit for the period	29,143 <u>(250</u>)	32,953 	62,096 (250)
At 30 November 2020	28,893	32,953	61,846

The share premium reserve includes proceeds from share issues over and above the nominal value of the £1 ordinary shares.

14. RELATED PARTY DISCLOSURES

The Company has taken advantage of the exemption under paragraph 8(k) of FRS 101 not to disclose transactions with fellow wholly owned subsidiaries within the Group.

15. ULTIMATE CONTROLLING PARTY

The Company's immediate parent company is MacLellan Group Limited, a company registered in England and Wales.

As at 30 November 2020, Mitie Group plc, a company registered in Scotland was the company regarded by the directors as the ultimate parent company and controlling party and was the smallest and largest group for which group financial statements were prepared. A copy of the financial statements of Mitie Group plc can be obtained via the Mitie website at www.mitie.com.