

2367078

# HALIFAX INDEPENDENT FINANCIAL ADVISERS LIMITED

DIRECTORS' REPORT  
AND  
FINANCIAL STATEMENTS

31 DECEMBER 2010

Member of Lloyds Banking Group plc

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**COMPANY INFORMATION**

**Board of Directors**

R W Fletcher  
N L Machray

**Secretary**

K J Mckay

**Auditors**

PricewaterhouseCoopers LLP  
31 Great George Street  
Bristol  
BS1 5QD

**Registered Office**

Trinity Road  
Halifax  
West Yorkshire  
HX1 2RG

**Company Registration Number**

2367078

**DIRECTORS' REPORT****Principal activity and review of the business**

The Directors present the financial statements of Halifax Independent Financial Advisers Limited (the "Company"), a limited liability company domiciled and incorporated in the United Kingdom. The principal activity of the Company is to generate initial commission from the sale of annuity products under the trading name Bank of Scotland Annuity Service (BOSAS) and to act as an Independent Financial Adviser.

BOSAS generates new business mainly through the Bank of Scotland Investment Service and St James' Place, fellow group entities, which focus on high net worth individuals.

In September 2000, the Company closed to new business as an Independent Financial Adviser, but continues to generate renewal commission as a result of its existing book of business.

The Company is a wholly owned subsidiary of Halifax Financial Services (Holdings) Limited. The Company's ultimate parent company and ultimate controlling party is Lloyds Banking Group plc.

**Results and dividend**

The result of the Company for the year ended 31 December 2010 is a profit after taxation of £4,013k (2009 £2,636k), and this has been transferred to reserves. The Directors consider this result to be satisfactory in light of the activities of the Company. The Directors do not recommend the payment of a final dividend (2009 £nil).

**Key performance indicators**

The Directors believe that the Company currently has adequate capital resources and will continue to do so in the foreseeable future. Further information on the capital position of the Company is given in note 14.

The Company's turnover for the year ended 31 December 2010 is £7,852k (2009 £6,086k).

Existing business continues to generate gross renewal commission, this amounted to £2,065k for the year (2009 £2,364k). BOSAS generated initial commission of £5,787k from the sale of annuity products (2009 £3,722k).

The Directors are of the opinion that the information presented in the financial statements provides the management information necessary for the Directors to understand the development, performance and position of the business of the Company.

The Company also forms part of the Insurance Division of Lloyds Banking Group plc. The development, performance and position of this Division are discussed in the Lloyds Banking Group's annual report, which does not form part of this report.

**Future outlook**

The Directors consider that the Company's activities will continue unchanged in the foreseeable future.

**Principal risks and uncertainties**

The management of the business and the execution of the Company's strategy are subject to a number of risks. The financial risk management objectives and policies of the Company and the exposure to credit, market and financial soundness risk are set out in note 14.

**Directors**

The names of the current Directors are listed on page 3. Changes in directorships during the year and since the end of the year are as follows:

N G Frankland	(resigned 23 June 2010)
R W Fletcher	(appointed 23 June 2010)
J Warburton	(resigned 24 June 2010)
N L Machray	(appointed 24 June 2010)

Particulars of the Directors' emoluments are set out in note 15.

All of the Directors (2009 nil) have the benefit of a contract of indemnity which constitutes a "qualifying third party indemnity provision". These contracts came into force during the financial year and remain in force. The contracts are available for inspection at the registered office of Lloyds Banking Group plc. Details of the registered office are given in note 15.

**DIRECTORS' REPORT (CONTINUED)****Disclosure of information to auditors**

Each Director confirms that, as far as they are aware, there is no relevant audit information of which the Company's auditors are unaware. Relevant information is defined as "information needed by the Company's auditors in connection with preparing their report"

Each Director has taken steps that he ought to have taken in his duty as a Director in order to make himself aware of any relevant audit information and to establish that the Company's auditors are aware of that information

This confirmation is given, and should be interpreted in accordance with, the provisions of section 418 of the Companies Act 2006

**Policy and practice on payment of creditors**

The Company follows "The Better Payment Practice Code" published by the Department for Business Innovation and Skills ("BIS"), regarding the making of payments to suppliers. A copy of the code and information about it may be obtained from the BIS Publication Orders Live (0845 015 0010), quoting reference URN 04/606

The Company's policy is to agree terms of payment with suppliers and these normally provide for settlement within 30 days after the date of the invoice, except where other arrangements have been negotiated. It is the policy of the Company to abide by agreed terms of payment, provided the supplier performs according to the terms of contract

The processing of invoices from suppliers and settlement of trade creditors is undertaken by a separate company within the Lloyds Banking Group plc. The number of days shown in this report, to comply with the provisions of the Companies Act 2006, is 14 days (2009: 20 days)

**Statement of Directors' responsibilities**

The Directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations

Company law requires the Directors to prepare financial statements for each financial year. Under that law the Directors have prepared the Company financial statements in accordance with International Financial Reporting Standards (IFRSs) as adopted by the European Union. Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and accounting estimates that are reasonable and prudent,
- state whether applicable IFRSs as adopted by the European Union have been followed, subject to any material departures disclosed and explained in the financial statements,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the Company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities

On behalf of the Board of Directors



**K J McKay**  
Company Secretary  
15 April 2011

**INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HALIFAX INDEPENDENT FINANCIAL ADVISERS LIMITED**

We have audited the financial statements of Halifax Independent Financial Advisers Limited for the year ended 31 December 2010 which comprise the Statement of Comprehensive Income, the Balance Sheet, the Statement of Cash Flows, the Statement of Changes in Equity and the related notes. The financial reporting framework that has been applied in their preparation is applicable law and International Financial Reporting Standards (IFRSs) as adopted by the European Union.

**Respective responsibilities of Directors and auditors**

As explained more fully in the Statement of Directors' Responsibilities set out on page 5, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

This report, including the opinions, has been prepared for and only for the Company's members as a body in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and for no other purpose. We do not, in giving these opinions, accept or assume responsibility for any other purpose or to any other person to whom this report is shown or into whose hands it may come save where expressly agreed by our prior consent in writing.

**Scope of the audit of the financial statements**

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the Directors, and the overall presentation of the financial statements.

**Opinion on financial statements**

In our opinion the financial statements

- give a true and fair view of the state of the Company's affairs as at 31 December 2010 and of its profit and cash flows for the year then ended,
- have been properly prepared in accordance with IFRSs as adopted by the European Union, and
- have been prepared in accordance with the requirements of the Companies Act 2006

**Opinion on other matters prescribed by the Companies Act 2006**

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements.

**Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made, or
- we have not received all the information and explanations we require for our audit

Joanne Leeson (Senior Statutory Auditor)  
for and on behalf of PricewaterhouseCoopers LLP  
Chartered Accountants and Statutory Auditors  
Bristol  
15 April 2011

## STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDED 31 DECEMBER 2010

	Note	2010 £ 000	2009 £ 000
Revenue	2	7,852	6,086
Investment income	3	35	22
<b>Total revenue</b>		<b>7,887</b>	<b>6,108</b>
Operating expenses	4	(2,314)	(2,447)
<b>Total expenses</b>		<b>(2,314)</b>	<b>(2,447)</b>
<b>Profit before tax</b>		<b>5,573</b>	<b>3,661</b>
Taxation charge	6	(1,560)	(1,025)
<b>Total comprehensive income</b>		<b>4,013</b>	<b>2,636</b>


There are no items of comprehensive income which have not already been presented in arriving at the profit for the year. Accordingly, the profit for the year is the same as total comprehensive income for the year.

The notes set out on pages 11 to 23 are an integral part of these financial statements.

## BALANCE SHEET AS AT 31 DECEMBER 2010

	Note	2010 £ 000	2009 £ 000
<b>ASSETS</b>			
<b>Current assets</b>			
Financial assets			
Receivables	7	1,341	1,258
Cash and cash equivalents	8	10,306	4,725
<b>Total assets</b>		<b>11,647</b>	<b>5,983</b>
<b>EQUITY AND LIABILITIES</b>			
<b>Capital and reserves attributable to Company's equity shareholder</b>			
Share capital	9	200	200
Retained earnings		8,142	4,129
<b>Total equity</b>		<b>8,342</b>	<b>4,329</b>
<b>LIABILITIES</b>			
<b>Non-current liabilities</b>			
Provisions for other liabilities and charges	10	197	312
<b>Current liabilities</b>			
Current tax payable	11	1,560	1,025
Financial liabilities			
Trade and other payables	12	1,548	317
<b>Total liabilities</b>		<b>3,305</b>	<b>1,654</b>
<b>Total liabilities and equity</b>		<b>11,647</b>	<b>5,983</b>

Approved on behalf of the Board on 15 April 2011



**N L Machray**  
Director

The notes set out on pages 11 to 23 are an integral part of these financial statements



## STATEMENT OF CASH FLOWS FOR THE YEAR ENDED 31 DECEMBER 2010

	Note	2010 £ 000	2009 £ 000
<b>Cash flows from operating activities</b>			
Profit before tax		5,573	3,661
Adjustments for			
Investment income	3	(35)	(22)
Net decrease/(increase) in operating assets and liabilities	13	1,033	(722)
Taxation paid		(1,025)	(1,309)
<b>Net cash inflows from operating activities</b>		<b>5,546</b>	<b>1,608</b>
<b>Cash flows from investing activities</b>			
Interest received	3	35	22
<b>Net cash inflows from investing activities</b>		<b>35</b>	<b>22</b>
<b>Net increase in cash and cash equivalents</b>		<b>5,581</b>	<b>1,630</b>
Net cash and cash equivalents at the beginning of the year		4,725	3,095
<b>Net cash and cash equivalents at the end of the year</b>	8	<b>10,306</b>	<b>4,725</b>

The notes set out on pages 11 to 23 are an integral part of these financial statements

STATEMENT OF CHANGES IN EQUITY FOR THE YEAR ENDED 31 DECEMBER 2010

	Share capital £ 000	Retained earnings £ 000	Total £ 000
<b>Balance as at 1 January 2009</b>	200	1,493	1,693
Total comprehensive income	-	2,636	2,636
<b>Balance as at 31 December 2009</b>	200	4,129	4,329
Total comprehensive income	-	4,013	4,013
<b>Balance as at 31 December 2010</b>	200	8,142	8,342

The notes set out on pages 11 to 23 are an integral part of these financial statements

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010

**1. Accounting policies****Summary of significant accounting policies**

The Company has identified the accounting policies that are most significant to its business operations and the understanding of its results

The financial statements comprise the statement of comprehensive income, the balance sheet, the statement of cash flows, the statement of changes in equity and the related notes. The preparation of financial statements necessitates the use of estimates and assumptions in applying the accounting policies set out on pages 11 to 13. The accounting policies which relate to impairment (policy f) and provisions for other liabilities and charges (policy j) are those which involve the most complex or subjective decisions or assessments. These estimates and assumptions affect the reported amount of assets and liabilities, contingent or otherwise, at the reporting date as well as affecting the reported income and expenses for the year.

In each case, the determination of these is fundamental to the financial results and position of the Company, and requires management to make complex judgments based on information and financial data that may change in future periods. Although the estimates are based on management's best knowledge of current facts as at the reporting date, the actual outcome may differ from those estimates.

The significant accounting policies adopted in the preparation of the financial statements, which have been consistently applied to all periods presented in these financial statements, are set out below.

**a) Basis of preparation**

The financial statements have been prepared

- (1) in accordance with the International Accounting Standards ("IASs") and International Financial Reporting Standards ("IFRSs") issued by the International Accounting Standards Board and the Standards and Interpretations ("SICs") and International Financial Reporting Interpretations ("IFRICs") issued by its International Financial Reporting Interpretations Committee, as endorsed by the European Union,
- (2) in accordance with those parts of the Companies Act 2006 applicable to companies reporting under IFRSs, and
- (3) under the historical cost convention, as modified by the revaluation of certain financial assets and financial liabilities as set out in the relevant accounting policies.

The Directors are satisfied that the Company has adequate resources to continue in business for the foreseeable future. Accordingly, the financial statements of the Company have been prepared on a going concern basis.

**Standards and interpretations effective in 2010**

The Company has adopted the following new standards and amendments to standards which became effective for financial years beginning on or after 1 January 2010. None of these standards or amendments has had a material impact on these financial statements.

- (1) *Improvements to IFRSs* (issued April 2009) Sets out minor amendments to IFRS standards as part of the annual improvements process.

Details of those IFRS pronouncements which will be relevant to the Company but which were not effective at 31 December 2010 and which have not been applied in preparing these financial statements are given in note 16.

**b) Revenue**

Revenue, which arose wholly in the United Kingdom consists of commission and fees earned in respect of insurance and investment business and is stated net of commissions and fees paid for introduction of business. Revenue is recognised in the period in which it accrues.

**c) Investment income**

Interest income for all interest-bearing financial instruments is recognised in the statement of comprehensive income as it accrues, within investment income.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

**1. Accounting policies (continued)****d) Expense recognition**

Operating expenses are recognised in the statement of comprehensive income in the period in which they accrue

**e) Financial assets and financial liabilities**

Management determines the classification of its financial assets and financial liabilities at initial recognition and re-evaluates this at every reporting date. Management's policies for the recognition of specific financial assets and financial liabilities, as identified on the balance sheet, are set out under the relevant accounting policies.

Financial assets are derecognised when the rights to receive cashflows from the financial assets have expired or where the Company has transferred substantially all of the risks and rewards of ownership. Financial liabilities are derecognised only when the obligation specified in the contract is discharged, cancelled or expires.

All financial assets and financial liabilities are stated at amortised cost (as described in policies h and k below).

Financial assets and financial liabilities are offset and the net amount reported in the balance sheet only when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

**f) Impairment****Financial assets**

The carrying value of all financial assets is reviewed for impairment whenever events or circumstances indicate that the carrying amount may not be recoverable. The identification of impairment and the determination of recoverable amounts is an inherently uncertain process involving various assumptions and factors, including the financial condition of the counterparty, expected future cash flows, observable fair prices and expected net selling prices.

In order to determine whether financial assets are impaired, all financial assets for which the fair value has fallen below the recoverable amount, assessed using cost price and the factors above, either by a significant amount or for a prolonged period of time are individually reviewed.

**Impairment process**

Objective evidence that an asset or group of assets is impaired includes observable data that comes to the attention of the Company about the following events:

- (i) significant financial difficulty of the issuer or debtor,
- (ii) a breach of contract,
- (iii) the disappearance of an active market for that asset because of financial difficulties, or
- (iv) observable data indicating that there is a measurable decrease in the estimated future cash flows from a group of assets since the initial recognition of those assets, even where the decrease cannot yet be identified with the individual assets of the Company, including
  - adverse changes in the payment status of issuers or debtors, or
  - national or local economic conditions that correlate with defaults on the assets in the Company

The Company first assesses whether objective evidence of impairment exists individually for assets that are individually significant. If the Company determines that no objective evidence of impairment exists for an individually assessed asset, whether significant or not, it includes the asset in a group of assets with similar credit risk characteristics and collectively assesses them for impairment. Those characteristics are relevant to the estimation of future cash flows for groups of such assets by being indicative of the issuer's ability to pay all amounts due under the contractual terms of the debt instrument being evaluated. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

**1 Accounting policies (continued)****g) Taxes**

Tax on the profit or loss for the year is recognised in the statement of comprehensive income within taxation charge and comprises current tax

**Current tax**

Current tax is the expected tax payable on the taxable income for the period, using tax rates enacted or substantively enacted at the reporting date, together with adjustments to estimates in prior years

**h) Receivables**

Receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market

Receivables are initially recognised at fair value less directly attributable transaction costs and subsequently measured at amortised cost, subject to impairment, with the exception of accrued interest, which is accounted for at fair value, reflecting the amounts receivable at the year end. In practice, the carrying value of these balances equates to the fair value due to the short-term nature of the amounts included within receivables

A charge for impairment in respect of receivables would be made in the statement of comprehensive income when there is objective evidence that the Company will not be able to collect all amounts due according to their original terms. The impairment charge would be recognised in that part of the statement of comprehensive income in which the original transaction was reported. Further information on the Company's impairment policy is set out at policy f

**i) Cash and cash equivalents**

Cash and cash equivalents includes cash at bank and bank overdrafts

**j) Provisions for other liabilities and charges**

Provisions are recognised when the Company has a present legal or constructive obligation as a result of past events, when it is probable that the obligation will result in an outflow of resources to settle the obligation and when a reliable estimate of the amount of the obligation can be made. If the effect is material, provisions are determined by discounting the expected future cash flows at a pre-tax rate that reflects current market assessments of the time value of money and, where appropriate, the risks specific to the liability

**k) Other financial liabilities**

Other financial liabilities are initially recognised at fair value less directly attributable transaction costs and subsequently measured at amortised cost. In practice, the carrying value of these balances equates to the fair value due to the short-term nature of the amounts included within other financial liabilities

**l) Share capital**

Shares are classified as equity when there is no obligation to transfer cash or other assets. Incremental costs directly attributable to the issue of equity instruments are shown in equity as a deduction from the proceeds, net of tax

**2. Revenue**

	2010 £ 000	2009 £ 000
New business commission	5,787	3,722
Renewal commission	2,065	2,364
<b>Total</b>	<b>7,852</b>	<b>6,086</b>

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 3. Investment income

	2010 £ 000	2009 £ 000
Bank interest	35	22
<b>Total</b>	<b>35</b>	<b>22</b>

## 4. Operating expenses

	2010 £ 000	2009 £ 000
Group recharges	2,087	1,938
Movement in provision	15	417
Computer costs	68	58
Sales and marketing fees	2	-
Compensation	112	15
Other expenses	30	19
<b>Total</b>	<b>2,314</b>	<b>2,447</b>

No staff are employed directly by the Company (2009 nil). All staff providing services to the Company are employed by other subsidiaries of the Lloyds Banking Group plc. The employee costs, including pension costs and share-based payment costs, are included in the Group recharges.

## 5. Auditors' remuneration

Audit fees are borne by another subsidiary within the Lloyds Banking Group plc and are as follows

	2010 £000	2009 £000
Fees payable for the audit of the Company's current year annual report	11	9
Fees payable for other services		
Reporting returns for the Company	16	13
<b>Total audit fees</b>	<b>27</b>	<b>22</b>
<b>Total</b>	<b>27</b>	<b>22</b>

## 6. Taxation

## (a) Current year tax charge

	2010 £ 000	2009 £ 000
<b>Current tax:</b>		
UK corporation tax	1,560	1,025
<b>Total current tax</b>	<b>1,560</b>	<b>1,025</b>
<b>Total tax charge</b>	<b>1,560</b>	<b>1,025</b>

## (b) Reconciliation of tax charge

	2010 £ 000	2009 £ 000
Profit before tax	5,573	3,661
Tax at 28%	1,560	1,025
<b>Total</b>	<b>1,560</b>	<b>1,025</b>

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 7. Receivables

	2010 £ 000	2009 £ 000
Amounts due from group undertakings	1,341	1,258
<b>Total</b>	<b>1,341</b>	<b>1,258</b>

None of the above balances are interest-bearing (2009 £nil)

## 8. Cash and cash equivalents

Cash and cash equivalents for the purpose of the statement of cash flows include the following

	2010 £ 000	2009 £ 000
Cash at bank	10,306	4,725
<b>Total</b>	<b>10,306</b>	<b>4,725</b>

## 9. Share capital

	2010 £ 000	2009 £ 000
Authorised 1,000,000 shares of £1 each	1,000	1,000
Allotted, called up and fully paid share capital 200,000 shares of £1 each	200	200

## 10. Provisions for other liabilities and charges

## Mortgage Endowment Provision

The mortgage endowment provision relates to expected costs arising from endowment review cases. The amount of the provision has been calculated using past trends, experience to date of the percentage of cases upheld and average compensation payments made.

The changes in provisions and any additions made during the year have been charged to operating expenses in the statement of comprehensive income. The provision is likely to be utilised over the period to 2025 and after that time it is considered that all policies will have matured.

	2010 £ 000	2009 £ 000
At 1 January	312	200
Provisions made during the year	15	417
Provisions utilised during the year	(130)	(305)
<b>At 31 December</b>	<b>197</b>	<b>312</b>

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 11. Tax liabilities

	2010 £ 000	2009 £ 000
Current tax payable	1,560	1,025
<b>Total tax liabilities</b>	<b>1,560</b>	<b>1,025</b>

## 12. Trade and other payables

	2010 £ 000	2009 £ 000
Amounts due to group undertakings	1,364	60
Other payables	184	257
<b>Total</b>	<b>1,548</b>	<b>317</b>

## 13. Decrease/(increase) in operating assets and liabilities

	2010 £ 000	2009 £ 000
<b>Increase in operating assets:</b>		
Receivables	(83)	(842)
<b>Net increase in operating assets</b>	<b>(83)</b>	<b>(842)</b>
<b>Increase in operating liabilities:</b>		
Provision for other liabilities and charges	(115)	112
Trade and other payables	1,231	8
<b>Net increase in operating liabilities</b>	<b>1,116</b>	<b>120</b>
<b>Net decrease/(increase) in operating assets and liabilities</b>	<b>1,033</b>	<b>(722)</b>

## 14. Risk management

The Company is an independent financial adviser in the sale of Life, Pensions, Unit Trust and ISA business. This note summarises the risks associated with the activities of the Company and the ways in which these are managed.

## (a) Governance framework

The Company is part of the Insurance Division of Lloyds Banking Group plc. This Division has established a risk management function with responsibility for implementing the Lloyds Banking Group plc risk management framework within the Company.

The approach to risk management ensures that there is effective independent checking or "oversight" of key decisions through the operation of a "three lines of defence" model. The first line of defence is line management, who have direct accountability for risk decisions. Risk provide oversight and challenge and form the second line of defence. Internal Audit constitutes the third line of defence, which provides the required independent assurance to the Audit Committee and the Board that risks within the Company are recognised, monitored and managed within acceptable parameters.

An enterprise-wide risk management framework for the identification, assessment, measurement and management of risk is in place. The framework is in line with the Lloyds Banking Group plc's risk management principles and covers the full spectrum of risks that the Company is exposed to. Under this framework, risks are categorised according to an approved Lloyds Banking Group plc risk language which has been adopted across the Group. This covers the principal financial risks faced by the Company, including the exposures to market, credit and financial soundness risk. The performance of the Company, its continuing ability to transact business and the strategic management of the business depend on its ability to manage these risks.



## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 14. Risk management

## (a) Governance framework (continued)

Responsibility for the management of all risk resides with the Board of each Company, who have delegated their authority to the Life, Pensions & Insurance (LP&I) Executive Committee

Policy owners, identified from appropriate areas across the business, are responsible for drafting the Lloyds Banking Group plc risk policies, for ensuring that they remain up-to-date and for facilitating any changes. These policies are subject to at least an annual review, or earlier if deemed necessary. Limits are prescribed within which those responsible for the day to day management of the Company can take decisions. Line management are required to follow prescribed reporting procedures to the bodies responsible for monitoring compliance with policy and controlling the risks.

## (b) Financial risks

The Company is exposed to a range of financial risks through its financial assets and financial liabilities. The most important components of financial risk are credit, market and financial soundness risk.

The market risk that the Company primarily faces due to the nature of its financial assets is interest rate risk.

The Company manages these risks in a number of ways, including risk appetite assessment and monitoring of cashflow requirements. The Company also uses financial instruments as part of its business activities.

Financial assets and financial liabilities are measured on an ongoing basis either at amortised cost. No assets are classified as held for trading, held-to-maturity or as available for sale. The summary of significant accounting policies (note 1) describes how the classes of financial instruments are measured, and how income and expenses are recognised.

The following tables analyse the carrying amount of assets and liabilities according to their IAS 39 classification.

	2010 £ 000	2009 £ 000
<b>Financial assets</b>		
Cash and cash equivalents	10,306	4,725
At amortised cost		
Receivables	1,341	1,258
<b>Total assets</b>	<b>11,647</b>	<b>5,983</b>
	2010 £ 000	2009 £ 000
<b>Financial liabilities</b>		
At amortised cost		
Trade and other payables	1,548	317
	1,548	317
<b>Other liabilities</b>		
Current tax payable	1,560	1,025
Provisions for other liabilities and charges	197	312
	1,757	1,337
<b>Total liabilities</b>	<b>3,305</b>	<b>1,654</b>

The sensitivity analysis given throughout this note is based on a change in an assumption while holding all other assumptions constant. In practice, this is unlikely to occur as changes in some of the assumptions may be correlated, for example changes in interest rates and changes in market values. The sensitivity analysis presented also represents, in accordance with the requirements of IFRS 7, management's assessment of the most likely other outcomes in respect of each sensitivity, rather than worst case scenario positions.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

**14. Risk management (continued)****(b) Financial risks (continued)****(1) Market risk**

Market risk is the risk of reductions in earnings and/or value, through financial or reputational loss, from unfavourable market movements. This risk typically arises from fluctuations in market interest rates (interest rate risk), whether such changes are caused by factors specific to the individual instrument or its issuer or factors affecting all instruments traded in the market.

**(i) Interest rate risk**

Interest rate risk is the risk that the value of future cash flows of a financial instrument will fluctuate because of changes in interest rates and the shape of the yield curve. Interest rate risk arises in respect of cash balances which are either held on deposit or invested in a cash fund and also in respect of any overdrawn bank balances.

If interest rates were to increase or decrease by 25 basis points, the impact on profit and loss after tax is considered to be immaterial in respect of interest-bearing financial assets and financial liabilities.

None of the other financial assets or financial liabilities of the Company are interest-bearing.

**(2) Credit risk**

Credit risk is the risk of reductions in earnings and/or value, through financial or reputational loss, as a result of the failure of the party with whom the Group or Company has contracted to meet its obligations.

Credit risk is managed in line with the LP&I Credit Risk Policy and the wider Lloyds Banking Group plc Credit Risk Policy.

Investments are allowed only in liquid securities and only with counterparties that have a suitable credit rating. Given their credit ratings, management does not expect any counterparty to fail to meet its obligations.

There were no past due or impaired financial assets at 31 December 2010 (2009: none). No terms in respect of financial assets had been renegotiated at 31 December 2010 or 31 December 2009.

**(3) Financial soundness risk**

Financial soundness risk covers the risk of financial failure, reputational loss or loss of earnings and/or value arising from a lack of liquidity, funding or capital and/or the inappropriate recording, reporting or disclosure of financial, taxation and regulatory information.

**(i) Financial, tax and disclosure risk**

The Company is exposed to the risk that policies and procedures are not sufficient to maintain adequate books and records to support statutory, regulatory and tax reporting and to prevent and detect financial reporting fraud.

Lloyds Banking Group plc has developed procedures to ensure that compliance with both current and potential future requirements are understood and that policies are aligned to its risk appetite. Lloyds Banking Group plc maintains a system of internal controls, consistently applied, providing reasonable assurance that transactions are recorded and undertaken in accordance with delegated authorities that permit the preparation and disclosure of financial statements and tax returns in accordance with IFRSs, statutory and regulatory requirements.

The Lloyds Banking Group plc undertakes a programme of work designed to support an annual assessment of the effectiveness of internal controls over financial reporting, to identify tax liabilities and to assess emerging legislation and regulation.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

**14. Risk management (continued)****(b) Financial risks (continued)****(ii) Liquidity risk**

Liquidity risk is the risk that the Company will encounter difficulty in raising funds to meet its financial commitments as they fall due, or can secure them only at an excessive cost. Liquidity risk may result from either the inability to sell financial assets quickly at their fair values, or from the inability to generate cash inflows as anticipated.

All of the financial assets of the Company, as identified on page 17, are held for managing liquidity risk. Cash and cash equivalents of £10,306k (2009 £4,725k) have no stated maturity but can be accessed on demand. Receivables of £1,341k (2009 £1,258k) are generally recoverable within one month from the reporting date.

Liquidity risk is managed in line with the Lloyds Banking Group plc Funding and Liquidity Risk Policy.

Liquidity risk has been analysed as arising from the settlement of balances owed to other group undertakings of £1,364k (2009 £60k) and other payables of £184k (2009 £257k). These amounts are all contractually due within one month from the reporting date.

**(iii) Capital risk**

Capital risk is defined as the risk that

- the Company has insufficient capital to meet its regulatory capital requirements,
- the Company has insufficient capital to provide a stable resource to absorb all losses up to a confidence level defined in the risk appetite,
- the Company loses reputational status by having capital that is regarded as inappropriate, either in quantity, type or distribution, and/or
- the capital structure is inefficient.

The business of the Company is regulated by the FSA. The FSA specifies the minimum amount of capital that must be held by the Company. The minimum required capital must be maintained at all times throughout the year. These capital requirements and the capital available to meet them are regularly estimated in order to ensure that capital maintenance requirements are being met.

The Company's objectives when managing capital are

- to comply with the capital requirements set out by the FSA in the UK,
- to have sufficient further capital to safeguard the Company's ability to continue as a going concern so that it can continue to provide returns for the shareholder and benefits for other stakeholders, and
- when capital is needed, to require an adequate return to the shareholder by pricing mutual fund contracts according to the level of risk associated with the business written.

The Company manages the capital structure and makes adjustments to reflect changes in economic conditions and the risk characteristics of the underlying assets. In order to maintain or adjust the capital structure, the Company may adjust the amount of dividends paid to the shareholder, return capital to the shareholder, issue new shares or sell assets.

The Company's capital comprises all components of equity, movements in which are set out in the Statement of Changes in Equity. The Company receives most of its funding from its parent and does not raise funding externally.

The table below sets out the regulatory capital and the required capital held at 31 December in each year. The current year information is, in general, an estimate that will be updated once the FSA returns for the year are finalised.

	2010 £ 000	2009 £ 000
Regulatory capital held	4,329	1,693
Regulatory capital requirement	10	10

All minimum regulatory requirements were met during the year.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 14. Risk management (continued)

## (b) Finance risks (continued)

## Compliance with FSA regulatory requirements

The Capital Requirements Directive created a revised regulatory capital framework across Europe governing how much capital financial services firms must retain. In the United Kingdom, this is being implemented by our regulator, the FSA which has created new rules and guidance specifically through the creation of the General Prudential Sourcebook (GENPRU) and the Prudential Sourcebook for UCITS (UPRU).

## The FSA framework consists of three 'Pillars':

- Pillar 1 sets out the minimum capital requirements that companies need to retain to meet their credit, market and operational risk,
- Pillar 2 requires each company, and the FSA, to take a view on whether the company needs to hold additional capital against firm-specific risks not covered by Pillar 1, and
- Pillar 3 requires each company to develop a set of disclosures which will allow market participants to assess key information about its underlying risks, risk management controls and capital position.

Rule II of BIPRU sets out the provision for Pillar 3 disclosure. This must be done in accordance with a formal disclosure document. The disclosure of this document meets the Group's obligation with respect to Pillar 3, and is found at [www.lloydsbankinggroup.com](http://www.lloydsbankinggroup.com).

## (iv) Legal and regulatory risks

The Company also faces a number of legal and regulatory risks, reflecting the volume and pace of change within the UK. This impacts the Company both operationally, in terms of costs of compliance and uncertainty about regulatory expectations, and strategically, through pressure on key earnings streams. The latter could potentially result in major changes to business and pricing models, particularly in the UK retail market. Business planning processes continue to reflect change to the regulatory environment.

Regulators are interested in protecting the rights of the investors and ensuring that the Company is satisfactorily managing affairs on their behalf. Regulators are also keen to ensure that the Company maintains appropriate solvency levels to meet unforeseen liabilities arising from reasonably foreseeable economic shocks. As such, the Company is subject to regulatory requirements which prescribe and impose certain restrictive provisions.

## 15. Related party transactions

## (a) Ultimate parent and shareholding

The Company's immediate parent undertaking is Halifax Financial Services (Holdings) Limited, a Company registered in the United Kingdom. Halifax Financial Services (Holdings) Limited has taken advantage of the provisions of the Companies Act 2006 and has not produced consolidated financial statements.

The Company's ultimate parent company and ultimate controlling party is Lloyds Banking Group plc, which is also the parent undertaking of the largest group of undertakings for which group accounts are drawn up and of which the Company is a member. HBOS plc is the parent undertaking of the smallest such group of undertakings. Copies of the Lloyds Banking Group plc and HBOS plc financial statements in which the Company is consolidated can be obtained from the Group Secretary's Department, Lloyds Banking Group plc, 25 Gresham Street, London, EC21 7HN.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 15. Related party transactions (continued)

## (b) Transactions and balances with related parties

## Transactions between the Company and other companies in the Lloyds Banking Group

The Company has entered into the following transactions with other related parties during the year and holds the following balances with other related parties at the end of the year

Relationship	Transaction in the year		Outstanding balance at 31 December	
	2010 £m	2009 £m	2010 £m	2009 £m
<b>Parent undertakings.</b>				
Expense recharges and amounts payable	(3,219)	(5,643)	(1,025)	-
Commission and amounts receivable	7,965	6,935	404	1,039

## Other related parties:

Expense recharges and amounts receivable	-	-	599	-
Cash and amounts receivable	1,218	1,247	10,306	4,200

All the transactions summarised above were entered into on an arm's length basis. The amounts outstanding at the end of the year are included in receivables / payables as appropriate and are repayable on demand unless otherwise specified in the relevant note. All outstanding balances at the balance sheet date are unsecured. There are no amounts past due (2009: none). The Company paid no dividends to its parent company in the year ended 31 December 2010 (2009: £nil).

## Transaction between the Company and key management

Key management personnel are those persons having authority and responsibility for planning, directing and controlling the activities of the Company which, for the Company, are the Directors.

Directors provide services to a number of companies, in some cases including companies for which they do not act as Directors. Their benefits are allocated to the companies to which they provide services depending on the proportion of their time that they spend on each company. Some of the Directors of the Company do not spend a significant proportion of their time providing services direct to the Company. Their emoluments have been allocated and disclosed in the financial statements of the companies on which they do spend a significant proportion of their time.

Transactions between the key management personnel of the Company and parties related to them as defined by IAS 24 "Related Party Disclosures" are as follows:

## Key management compensation:

	2010 £000	2009 £000
Salaries and other short-term benefits	13	164
Pension contributions and entitlements	1	31
Share-based payments	1	7
<b>Total</b>	<b>15</b>	<b>202</b>

Certain members of key management in the Company, including the highest paid director, provide services to other companies within the Lloyds Banking Group plc. In such cases, for the purposes of this note, figures have been included based on an apportionment to the Company (including the subsidiaries of the Company of which the key management personnel are also Directors) of the total compensation earned.

Retirement benefits are accruing to two Directors (2009: nil) under defined benefit pension schemes. One Director (2009: nil) is paying into a defined contribution scheme.

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**NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)****15. Related party transactions (continued)****(b) Transactions and balances with related parties (continued)****HM Treasury**

In January 2009, HM Treasury became a related party of the Company following its subscription for ordinary shares in LBG, the Company's ultimate parent company, issued under a placing and open offer. As at 31 December 2010, HM Treasury held a 41 per cent (2009: 43 per cent) interest in LBG's ordinary share capital and, consequently, HM Treasury remained a related party of the Company throughout 2010.

There were no material transactions between the Company and HM Treasury during the year (2009: none) that were not made in the ordinary course of business or that are unusual in their nature or conditions. In addition, the Company has entered into transactions with HM Treasury on an arm's length basis including, but not exclusively in relation to, the payment of corporation tax, employment tax, and value added tax. Owing to the volume and diversity, such transactions are not disclosed.

**Share-based payments**

During the year ended 31 December 2010, the Company's ultimate parent company operated share-based payment schemes, all of which are equity settled. Further details in respect of these schemes can be found in the financial statements of that company.

## NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 DECEMBER 2010 (CONTINUED)

## 16. Future accounting developments

The following pronouncements will be relevant to the Company but were not effective at 31 December 2010 and have not been applied in preparing these financial statements. The full impact of these accounting changes is being assessed by the Company. The initial view is that none of these pronouncements are expected to cause any material adjustments to reported numbers in the financial statements.

Pronouncement	Nature of change	IASB effective date
Improvements to IFRSs (issued May 2010)	Improvements to IFRSs' (issued May 2010) Sets out minor amendments to IFRS standards as part of the annual improvements process. The effective dates vary on a standard by standard basis but none are effective any earlier than annual periods beginning on or after 1 July 2010	Dealt with on a standard by standard basis but not earlier than annual periods beginning on or after 1 July 2010
IAS 24 <i>Related Party Disclosures</i> <sup>1</sup>	Simplifies the definition of a related party and provides a partial exemption from the disclosure requirements for government related entities	Annual periods beginning on or after 1 January 2011
Amendment to IAS 32 <i>Financial Instruments Presentation – 'Classification of Rights Issues'</i>	Requires rights issues denominated in a currency other than the functional currency of the issuer to be classified as equity regardless of the currency in which the exercise price is denominated	Annual periods beginning on or after 1 February 2010
IFRS 9 <i>Financial Instruments Classification and Measurement</i> <sup>1</sup>	Replaces those parts of IAS 39 'Financial Instruments Recognition and Measurement' relating to the classification, measurement and derecognition of financial assets and liabilities. It requires financial assets to be classified into two measurement categories, fair value and amortised cost, on the basis of the objectives of the entity's business model for managing its financial assets and the contractual cash flow characteristics of the instrument. The available-for-sale financial asset and held-to-maturity investment categories in the existing IAS 39 will be eliminated. The requirements for financial liabilities and derecognition are broadly unchanged from IAS 39. IFRS 9 is the initial stage of the project to replace IAS 39. Future stages are expected to result in amendments to IFRS 9 to deal with changes to the impairment of financial assets measured at amortised cost and hedge accounting. Until all stages of the replacement project are complete, it is not possible to determine the overall impact on the financial statements of the replacement of IAS 39. The effective date of the standard is annual periods beginning on or after 1 January 2013.	Annual periods beginning on or after 1 January 2013

<sup>1</sup> At the date of this report, these pronouncements are awaiting EU endorsement

## 17. Events after the reporting date

The Finance Act 2010 (No 2) reduced the rate of corporation tax from 28% to 27% with effect from 1 April 2011. The Chancellor's budget, announced on 23 March 2011, further reduced the rate of corporation tax to 26% with effect from 1 April 2011. As the Company does not have any deferred tax assets or liabilities, the impact of this reduction in tax rate will be reflected in the financial statements for the year ended 31 December 2011, when the reduced rate will be applied in calculating the tax charge for that year.