

Deloitte.

The Directors
United Utilities Group PLC
Re: subsidiaries listed below
Haweswater House
Lingley Mere Business Park
Lingley Green Avenue
Great Sankey
Warrington
WA5 3LP

16 January 2012

Dear Sirs

Deloitte LLP
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Manchester M60 2AT
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THURSDAY



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COMPANIES HOUSE

This letter is formal notice of our resignation as auditors of the following companies;

United Utilities (Europe) Limited
United Utilities Contract Solutions Holdings Limited
United Utilities Energy & Contracting Services Holdings Limited
United Utilities International Holdings Limited
United Utilities Investment Partnership (No.2) LP
United Utilities Investments (No.3)
United Utilities Investments (No.5) Limited
United Utilities Investments (No.6) Limited
United Utilities Investments (No.7) Limited
United Utilities Operational Services (Transport) Limited
United Utilities Operational Services Limited
United Utilities Property Services Limited
United Utilities Utility Solutions (Industrial) Limited
United Utilities Utility Solutions Limited 2268 728
United Utilities Utility Solutions Holdings Limited
United Utilities Water Operations Holdings Limited
United Utilities Capital Delivery Holdings Limited
United Utilities (I&C Solutions) Holdings Limited
United Utilities Holdings Trustee Limited
Rivington Heritage Trust

with effect from the date of receipt of this letter at their registered office.

There are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the companies.

Yours faithfully

Deloitte LLP
Deloitte LLP

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