CITIMAIL LIMITED

REGISTERED NUMBER 2235073

REPORT OF THE DIRECTORS

The directors submit their annual report, together with the accounts of the company for the 52 weeks ended 27 December 2003.

PROFIT AND LOSS ACCOUNT

During the period the company has not traded, has not incurred any liabilities and consequently has made neither profit nor loss.

PRINCIPAL ACTIVITY

The company did not trade during the period and is dormant.

DIRECTORS

The directors who served during the period were:

Grayston Central Services Limited Plant Nominees Limited

Neither Grayston Central Services Limited nor Plant Nominees Limited held any beneficial interests in the share capital of the company or of Rentokil Initial plc at either 30 December 2002 or 27 December 2003.

By order of the board

Plant Nominees Lin Secretary

Garland Road East Grinstead West Sussex RH19 1DY *A51ESU1H*

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24 March 2004

CITIMAIL LIMITED

BALANCE SHEET - 27 December 2003

	<u>2003</u>	29 December
	£'000	2 <u>002</u> £'000
AMOUNTS OWED TO GROUP UNDERTAKINGS	(<u>49.5</u>)	(<u>49.5)</u>
EQUITY CAPITAL AND RESERVES CALLED UP SHARE CAPITAL		
1,000 authorised, allotted and fully paid ordinary shares of £1 each	1.0	1.0
PROFIT AND LOSS ACCOUNT	(<u>50.5</u>)	(<u>50.5</u>)
EQUITY SHAREHOLDERS' FUNDS	(<u>49.5</u>)	(<u>49.5</u>)

- (a) For the period ended 27 December 2003 the company was entitled to exemption under section 249AA(1) of the Companies Act 1985.
- (b) No members have required the company to obtain an audit of its accounts for the year in question in accordance with section 249B(2).
- (c) The directors acknowledge their responsibility for:
 - i ensuring the company keeps accounting records which comply with section 221; and
 - preparing accounts which give a true and fair view of the state of affairs of the company as at the end of the financial year, and of its profit or loss for the financial year, in accordance with the requirements of section 226, and which otherwise comply with the requirements of the Companies Act relating to accounts, so far as applicable to the company.

Approved by the board on 24 March 2004

Grayston Central Services Limited

DIRECTOR

CITIMAIL LIMITED

BALANCE SHEET - 27 December 2003

NOTES

- 1. During the period the company has not traded, has not incurred any liabilities and consequently has made neither profit nor loss. Neither of the directors received any emoluments in respect of their services to the company. The company's annual filing fees for the 52 weeks ended 27 December 2003 have been borne by Rentokil Initial plc.
- 2. The company's immediate parent company is Servicelink Holdings (UK) Limited. The company's ultimate parent company is Rentokil Initial plc, which forms the only group into which the financial statements of the company are consolidated. The consolidated financial statements of Rentokil Initial plc are available from Felcourt, East Grinstead, West Sussex, RH19 2JY.