In accordance with Section 854 of the Companies Act 2006

ARO1 Annual Return



A fee is payable with this form You can use the WebFiling service to file this form online. Please see 'How to pay' on the Please go to www companlast page X What this form is NOT fc What this form is for You may use this form to confirm You cannot use this form to that the company information is notice of changes to the co correct as at the date of this return officers, registered office ac 11/01/2011 You must file an Annual Return at company type or informatic COMPANIES HOUSE least once every year relating to the company rec Part 1 Company details → Filling in this form The section must be completed by all companies Please complete in typescript or in bold black capitals All fields are mandatory unless specified or indicated by * Company details Company name change Company number 2 8 0 If your company has recently Company name in full changed its name, please provide Aviva International Holdings Limited the company name as at the date of this return **A2** Return date 2 Date of this return Please give the annual return made up date. The return date must not be a future Your company's return date date The annual return must be delivered within 28 days of the date given below is usually the anniversary of incorporation or the anniversary Date of this return @ of the last annual return filed at Companies House You may choose an earlier return date but it must not be a later date **A3** Principal business activity Please show the trade classification code number(s) for the principal Principal business activity You must provide a trade activity or activities 9 classification code (SIC code) or a description of your company's main Classification code 1 5 business in this section Classification code 2 9 9 A full list of the trade classification codes are available on our website Classification code 3 www.companieshouse.gov.uk Classification code 4 If you cannot determine a code, please give a brief description of your business activity below Principal activity description

Annual Return Company type • Company type Please confirm your company type by ticking the appropriate box below (only If you are unsure of your company one box must be ticked) type, please check your latest Public limited company certificate of incorporation or our Private company limited by shares \checkmark website www.companieshouse.gov.uk Private company limited by guarantee Private company limited by shares exempt under section 60 Private company limited by guarantee exempt under section 60 Private unlimited company with share capital Private unlimited company without share capital **A5** Registered office address 9 OChange of registered office Building name/number St Helen's This must agree with the address that is held on the Companies House Street 1 Undershaft record at the date of this return If the registered office address has changed, you should complete form Post town London AD01 and submit it together with County/Region this annual return ļР Q Postcode C 3 3 D Single alternative inspection location (SAIL) of the A6 company records (if applicable) 6 **O** SAIL address Building name/number This must agree with the address Street that is held on the Companies House record at the date of this return If the address has changed, you should complete form ADO2 and Post town submit it together with this annual County/Region return Postcode **A7** Location of company records o Location of company records Please tick the appropriate box to indicate which records are kept at the SAIL If the company records are held at address in Section A6 the registered office address, do not Register of members tick any of the boxes in this section Register of directors Certain records must be kept by Directors' service contracts every company while other records are only kept by certain company Directors' indemnities types where appropriate Register of secretaries Records of resolutions etc. If the records are not kept at the SAIL address, they must be available Contracts relating to purchase of own shares at the registered office Documents relating to redemption or purchase of own share out of If any of the company records have capital by private company moved from the registered office Register of debenture holders to the address in Section A6 since Report to members of outcome of investigation by public company into the last annual return, you must interests in its shares complete form AD03 and submit it together with this annual return Register of interests in shares disclosed to public company Instruments creating charges and register of charges England and Wales or Northern Ireland Instruments creating charges and register of charges Scotland

AR01

Part 2	Officers of the company				
	This section should include details of the company at the date to which this annual return is made up	Continuation pages Please use a continuation page if you need to enter more officer			
	 → For a secretary who is an individual, go to Section B1 → For a corporate secretary, go to Section C1 → For a director who is an individual, go to Section D1 → For a corporate director, go to Section E1 	details			
Secretary	7 Tota Corporate unector, go to section 21				
B1	Secretary's details •				
	Please use this section to list all the secretaries of the company For a corporate secretary, complete Section C1-C4	O Secretary appointments You may not use this form to appoint a secretary To do this,			
Title*		please complete form AP03 and submit it together with this annua			
Full forename(s)		return			
Surname		Corporate details Please use Section C1-C4 to ente			
Former name(s) 9		corporate secretary details Secretary details All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete form CH03			
		Please provide any previous name which have been used for busines purposes during the period of this return. Married women do not need to give former names unless previously used for busines purposes.			
B2	Secretary's service address ®				
Building name/numb	er	● Service address			
Street		If you have previously notified Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the			
Post town		address			
County/Region		This information will appear on the public record			
Postcode		'			
Country		_			

Corporate secretary

C1	Corporate secretary's details •	
	Please use this section to list all the corporate secretaries of the company	O Corporate secretary appointments You cannot use this form to appoint
Corporate body/firm name	Aviva Company Secretarial Services Limited	a corporate secretary To do this, please complete form APO4 and submit it together with this annual return
Building name/number	St Helen's	Corporate secretary details
Street	1 Undershaft	All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have
Post town	London	not notified us, please complete form CH04
County/Region		This information will appear on the
Postcode	E C 3 P 3 D Q	public record
Country		
C2	Location of the registry of the corporate body or firm	
	Is the corporate secretary registered within the European Economic Area (EEA)? → Yes Complete Section C3 only → No Complete Section C4 only	
C3	EEA companies €	
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA A full list of countries of the EEA can be found in our guidance
Where the company/ firm is registered ●	England	www.companieshouse.gov.uk This is the register mentioned in Article 3 of the First Company Law
Registration number	2084205	Directive (68/151/EEC)
C4	Non-EEA companies	<u> </u>
_	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	Non-EEA Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in
Legal form of the corporate body or firm		that register
Governing law		
If applicable, where the company/firm is registered 9		
If applicable, the registration number		

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form APO1 and submit it together with this annual return			
Full forename(s)	Mark Steven	Corporate details			
Surname	Hodges	Please use Section E1-E4 to enter corporate director details			
Former name(s) 😉		Director details All details must agree with those previously notified to Companies			
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please			
Nationality	British	complete form CH01			
Date of birth	6 5 6 5	Please provide any previous names			
Business occupation (if any)	Insurance Company Official	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.			
D2	Director's service address®				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the			
Post town		address			
County/Region		This information will appear on the public record			
Postcode		F			
Country					

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form AP01 and submit it together with this annual return			
Full forename(s)	Igal Mordeciah	Corporate details			
Surname	Mayer	Please use Section E1-E4 to enter corporate director details			
Former name(s)®		Director details All details must agree with those previously notified to Companies			
Country/State of residence	Canada	House If you have made changes since the last annual return and have not notified us, please			
Nationality	Canadian	complete form CH01			
Date of birth	9 B 0 6 7 9 6 7	❷ Former name(s) Please provide any previous names			
Business occupation (if any)	Insurance Company Official	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.			
D2	Director's service address ⁹				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the			
Post town		address			
County/Region		This information will appear on the public record			
Postcode		F			
Country					

in accordance with
Section 854 of the
Companies Act 2006

AR01 - continuation page

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Ourector appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form APO1 and submit it together with this annual return			
Full forename(s)	Simon Christopher John	Corporate details Please use Section E1-E4 to enter			
Surname	Machell	corporate director details			
Former name(s) ❷		Orrector details All details must agree with those previously notified to Companies			
Country/State of residence	Singapore	House If you have made changes since the last annual return and have not notified us, please			
Nationality	British	complete form CH01			
Date of birth	^d 1	② Former name(s) Please provide any previous names			
Business occupation (if any)	Chief Executive Officer, Aviva Asia Pacific	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes			
D2	Director's service address ⁶				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The			
Post town		Company's Registered Office' in the address			
County/Region		This information will appear on the public record			
Postcode		paone record			
Country					

In accordance with Section 854 of the Companies Act 2006

AR01 - continuation page Annual Return

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form APO1 and submit it together with this annual return			
Full forename(s)	Andrea	Corporate details			
Surname	Moneta	Please use Section E1-E4 to enter corporate director details			
Former name(s) ②		Director details All details must agree with those previously notified to Companies			
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please			
Nationality	Italian	complete form CH01			
Date of birth	$\begin{bmatrix} d_0 & d_1 & m_0 & m_9 & \sqrt{1 + y_9} & \sqrt{6} & \sqrt{5} \end{bmatrix}$	• Former name(s) Please provide any previous names			
Business occupation (if any)	Chief Executive, Aviva Europe	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.			
D2	Director's service address Output Director's service address Output Director'				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The			
Post town		Company's Registered Office' in the address			
County/Region		This information will appear on the			
Postcode		public record			
Country					

In accordance with Section 854 of the Companies Act 2006

AR01 - continuation page Annual Return

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Ourector appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form APO1 and submit it together with this annual return			
Full forename(s)	Andrew John	Corporate details			
Surname	Moss	Please use Section E1-E4 to enter corporate director details			
Former name(s) 2		Director details All details must agree with those previously notified to Companies			
Country/State of residence	England	House If you have made changes since the last annual return and have not notified us, please			
Nationality	British	complete form CH01			
Date of birth	d d m m m m m m m m	Please provide any previous names			
Business occupation (if any)	Group Chief Executive	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes			
D2	Director's service address €				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The			
Post town		Company's Registered Office' in the address			
County/Region		This information will appear on the public record			
Postcode		public record			
Country					

In accordance with
Section 854 of the
Companies Act 2006

AR01 - continuation page Annual Return

D1	Director's details •				
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please			
Title*		complete form APO1 and submit it together with this annual return			
Full forename(s)	Patrick Charles	Corporate details			
Surname	Regan	Please use Section E1-E4 to enter corporate director details			
Former name(s) 😉		Director details All details must agree with those previously notified to Companies			
Country/State of residence	England	House If you have made changes since the last annual return and have not notified us, please			
Nationality	British	complete form CH01			
Date of birth	d d d d d d d d d d	Please provide any previous names			
Business occupation (if any)	Chief Financial Officer	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.			
D2	Director's service address €				
Building name/number	The Company's Registered Office	Service address If you have previously notified			
Street		Companies House that the service address is at 'The Company's Registered Office', please state 'The			
Post town		Company's Registered Office' in the address			
County/Region		This information will appear on the public record			
Postcode		public resorts			
Country					

Corporate director

E1	Corporate director's details •	
Cornerate hadulf-re-	Please use this section to list all the corporate director's of the company	O Corporate director appointments You cannot use this form to appoint a corporate director To do this, please complete form APO2 and
Corporate body/firm name		submit it together with this annual return
Building name/number		Corporate director details All details must agree with those
Street		previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete
Post town		form CH02 This information will appear on the
County/Region		public record
Postcode		
Country		
E2	Location of the registry of the corporate body or firm	
	Is the corporate director registered within the European Economic Area (EEA)? → Yes Complete Section E3 only → No Complete Section E4 only	
E3	EEA companies ®	
Mile of a second	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA A full list of countries of the EEA can be found in our guidance www.companieshouse.gov.uk
Where the company/ firm is registered •		This is the register mentioned in Article 3 of the First Company Law
Registration number		Directive (68/151/EEC)
E4	Non-EEA companies	
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in
Legal form of the corporate body or firm		that register
Governing law		
If applicable, where the company/firm is registered •		
If applicable, the registration number		

Part 3	Statement of capital o						
§	Does your company have share capital? → Yes Complete the sections below and the following Part 4 → No Go to Part 5 (Signature)			capital :	This should reflect the company's capital status at the made up date of this annual return		
F1	Share capital ir	pound sterling	(£)				
Please complete the ta If all your issued capita			eld in pound sterling and then go to Section F4				
Class of shares (E.g. Ordinary/Preference etc)	Amount paid up on each share 9	Amount (if any) unpaid on each share 2	Number of sha	res 🖸	Aggregate nominal value •	
Ordinary £10,000		£10,000	Nil	577,191		£ 5,771,910,000	
						£	
				<u> </u>		£	
						£	
			Total	s 577,191		£ 5,771,910,000	
F2	Share capital ir	other currencie					
Please complete the ta Please complete a sepa			d in other currencies				
Currency							
Class of shares (E g Ordinary/Preference etc)		Amount paid up on each share	Amount (If any) unpaid on each share	Number of shares		Aggregate nominal value 💇	
			Total	s		<u> </u>	
Currency							
Class of shares (E g Ordinary/Preference etc)	Amount paid up on each share	Amount (if any) unpaid on each share	Number of sha	res 0	Aggregate nominal value •	
			Total	s			
F3	Totals						
	Please give the total number of shares and total aggregate nominal value of issued share capital				Please	Total aggregate nominal value Please list total aggregate values in different currencies separately For	
Total number of shares	577,191				e £100 + €100 + \$10 etc		
Total aggregate nominal value 9	5,771,910,000						
Including both the nominal value and any share premium Total number of issued shares in this class O Number of shares issued mean nominal value of each shares. O Number of shares issued mean nominal value of each shares.		n share Pl	ontinuation Pag ease use a Stater ige if necessary		ital continuation		

F4	Statement of capital (Voting rights)
	Please give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in Sections F1 and F2
Class of share	Ordinary £10,000
Voting rights	 (a) Each ordinary share holds one voting right, and each ordinary share ranks pari passu with other ordinary shares (b) All ordinary shares are equally entitled to dividends and to participate in a distribution (c) All ordinary shares rank equally and pari passu with other ordinary shares as respects capital and to participate in a distribution (including on winding up) (d) No shares are to be redeemed or are liable to be redeemed at the option of the company or the shareholder
Class of share	
Voting rights	
Class of share	
Voting rights	
Class of share	
Voting rights	

Part 4	Shareholders	
	Does your company have share capital? → Yes Complete the sections below → No Go to Part 5 (Signature)	• This should reflect the shareholder details at the made up date of this annual return
G1	Traded public companies ®	
	Please tick the box if your company was a traded public company at any time during the period of this return	② Traded company definition A traded company means a compan any of whose shares are admitted to trading on a regulated market
G2	List of past and present shareholders	
	Private and non-traded public companies are required to provide a 'full list' if one was not included with either of the last two returns	
	Traded public companies are required to provide a list of shareholders who held at least 5% of the issued shares of any share class if a list was not provided with either of the last two returns	
	Please tick the appropriate box below	
	A full list of shareholders for a private or non-traded public company is enclosed. Please complete Section G3 , or	
	A list of shareholders holding at least 5% of the issued shares of any share class for a traded public company is enclosed. Please complete Section G4	
	A list of shareholder changes is enclosed → For private or non-traded public companies, please complete Section G3 → For traded public companies, please complete Section G4	
	 ☐ There were no shareholder changes in this period → Go to Part 5 (Signature) 	
	Please tick the appropriate box below to indicate the format of your shareholder details	
	The list of shareholders is enclosed on paper The list of shareholders is enclosed in another format	

G3

Private or non-traded public companies – list of past and present shareholders

This section should only be completed by companies that have not traded on a regulated market at any time during the period of this return

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders

Please use a 'Private or non-traded public companies – list of past and present shareholders' continuation page if necessary

		Shares or stock currently held	Shares or stock transfere	red (if appropriate)
Shareholder's Name (Address not required)	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Aviva Insurance Limited	Ordinary £10,000	577,191		1 1
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				1 1
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			<u> </u>	1 1

G4

Traded public companies - list of past and present shareholders

This section should show the shareholders that hold at least 5% of any class of share(s) of the company at the date of this return. It should only be completed by public companies that have traded on a regulated market at any time during the period of this return.

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders Please use a 'Traded public companies – list of past and present shareholders' continuation page if necessary

		Shares or stock currently held	Shares or stock transferred	(if appropriate)
Shareholder's details	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Name				1 1
Add'ess				1 1
				1 1
Name				1 1
Address				1 1
				1 1
Na∞e				1 1
Address				1 1
				1 1
Name				l l
Address				1 1
				f t

Part 5	Signature	
	This must be completed by all companies I am signing this form on behalf of the company	O Societas Europaea If the form is being filed on behalf of a Societas Europaea (SE) please delete 'director' and insert details
Signature	This form may be signed by Director O, Secretary, Person authorised O, Charity commission receiver and manager, CIC manager, Judicial factor	of which organ of the SE the person signing has membership Person authorised Under either section 270 or 274 of the Companies Act 2006

Presenter information You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form The contact information you give will be visible to searchers of the public record Helena Sarsted Company name Aviva plc St Helen's 1 Undershaft London County/Regron Pos*code D Q United Kingdom Telephone 020 7662 0156 Checklist We may return forms completed incorrectly or with information missing Please make sure you have remembered the following. ☐ The company name and number match the information held on the public Register You have completed your principal business activity You have not used this form to make changes to the registered office address You have not used this form to make changes to secretary and director details You have fully completed the Statement of capital (if applicable)

Important information

Please note that all information on this form will appear on the public record

1 How to pay

A fee of £30 is payable to Companies House in respect of an Annual Return

Make cheques or postal orders payable to 'Companies House'

Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the appropriate address below

For companies registered in England and Wales The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ DX 33050 Cardiff

For companies registered in Scotland
The Registrar of Companies, Companies House,
Fourth floor, Edinburgh Quay 2,
139 Fountainbridge, Edinburgh, Scotland, EH3 9FF
DX ED235 Edinburgh 1
or LP - 4 Edinburgh 2 (Legal Post)

For companies registered in Northern Ireland The Registrar of Companies, Companies House, Second Floor, The Linenhall, 32-38 Linenhall Street,, Belfast, Northern Ireland, BT2 8BG DX 481 N R Belfast 1

j Further information

For further information, please see the guidance notes on the website at www.companieshouse.gov.uk or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.companieshouse.gov.uk

You have signed the formYou have enclosed the correct fee

Aviva International Holdings Limited (Company No. 02180206) Schedule Accompanying Annual Return - Related Undertakings of Aviva plc (Company No. 2468686) as at 31 December 2009

Held via Aviva Vie SA	No	Ordinary	France	Aviva Developpement SICAV (99 14%)
	No.	Ordinary		Aviva Deposits UK Limited
	No	Ordinary		Aviva Credit Services UK Limited
Held via Aviva Vie SA	So	Ordinary	France	Aviva Convertibles SICAV (54 93%)
	N _O	Ordinary		Aviva Consumer Products UK Limited
	No	Ordinary		Aviva Company Secretarial Services Limited
	N _o	Ordinary		Aviva Commercial Finance I imited
	No	Ordinary		Aviva Central Services UK Limited
			:	ATTER CHIMING LIEV
	N _o	A B Special and New	(anada	Aviva Canada Inc
	No	Ordinary	Ireland	Aviva Brands Ireland Limited
Huld via Aviva France SA (99 99%)	No	Ordinary	I rance	Aviva Assurances SA (99 99%)
	No	Preference	USA	Aviva Assignment Corporation
Held via Aviva Italia Holding SpA	No.	Ordinary	Italy	Aviva Assicurazioni Vita SpA (50 1%)
Held via Aviva Italia Holding SpA	S	Ordinary	Italy	Aviva Assicurazioni SpA (50 0%)
	Zo	Ordinary		Aviva Asset Management Limited
	S	Ordinary	Romania	Aviva Asigurari de Viata SA
	Ž	Ordinary	Singapore	Aviva Asia Pic Lid
Held via Avipop Assicurazioni SpA	No	Ordinary		Avipop Vita SpA (>50%)
Held via Aviva Italia Holding SpA	N _o	Ordinary	Italy	Avipop Assicurazioni SpA (50%+1 share)
Held via Norwich Union Life Investment Partnership	No.	Ordinary		Assureweb Limited (30%)
Held via Aviva International Holdings Limited	Z.	Ordinary	Spain	Aseguradora Valenciana SA, de Seguros y Reaseguros (Aseval) (50%)
Held via Hibernian Aviva Life Holdings Limited	No	Ordinary		Ark Life Assurance Company I imited (75 01%)
Held via Aviva Italia Holding SpA	Zo	Ordinary	Ircland	Area I ife International Assurance Limited (55%)
Held via Aviva Vie SA	No.	Ordinary	Trance	Antarius (50%)
	No	Common Stock	USA	AmerUs Land Development, Inc
Held via Centralife Annuities Service, Inc	No	Common Slock	USA	Ameritas Investment Corp (20%)
	Z _o	Common Stock	USA	American Investors Sales Group, Inc
Held via Unicorp Vida Compania de Seguros y Reaseguros (D)	No.	Ordinary	Spain	Ahorro Andaluz, Entidad Gestora de Fondos de Pensiones (50%)
Held via Aviva Assurances SA (50%)	Z'o	Ordinary		Agents 3A SNC (50 0%)
Held via Aviva Vie SA	No	Ordinary	*	AFER-SFER SICAV (49 96%)
Held via Aviva International Insurance I imited	Z _o	Ordinary	Brazil	Adepa Partipacous I imitada (50%)
Held via Aviva International Insurance Limited	No.	Ordinary	Mauritius	Actis China Investment Company Limited (50%)
		Interest		
	N _o	I imited I iability Сотралу	NSU	ACM Investors, L L C
	No	Ordinary	Romania	AAV Broker de Pensii Private SRL
	No	Ordinary	Srı Lanka	AGS Lanka (Pvt) Limited (AGSL)
	No	Ordinary	India	AGS Customer Services (India) Private Limited (AGSCS)
Notes	UNDERTAKING HILLD DIRECTLY BY AVIVA PI C (See Note 2)	CLASS OF SHARES HELD	COUNTRY OI INCORPORATION (II NOT UK)	

	COUNTRY OI INCORPORATION (IF	CLASS OF SHARES HELD	DY AVIVA PLC (See	Notes
	NOT UK)		Note 2)	
Aviva Director Services Limited		Ordinary	No	
6)	Trance	Ordinary	No	Huld via Aviva Vic SA
Aviva Domains Limited		Ordinary	No	
koruun Mukodo Resvenytarsasag	Пипдагу	Ordinary	No	
		Ordinary	Zo Zo	
Avrva Equity Release UK Limited		Ordinary	N ₀	
	Ircland	Ordinary	N _o	
AV (97 16%)		Ordinary	No	Held via Aviva Vie SA
d		Ordinary	No.	
	Russia	Ordinary	No	
		Ordinary	No.	Held via Aviva Participacions SA
(Sociedad Unipersonal)	Spain	Ordinary	No	
ment Services) Private Limited (AGSMS)	Singapore	Ordinary	Z _o	
(Consider Henry Const)		Ordinary	No S	
Aviva Health UK limited		Ordinary	No	
Aviva Holdings (France) I imited		Ordinary	No	
iada .	Canada	Ordinary	No No	
Aviva insurance I imited		Ordinary	No.	
Aviva insurance Services UK Limited		Ordinary	S _o	
Aviva Insurance UK I imited		Ordinary	N ₀	
Aviva international Holdings Limited		Ordinary	No No	
Aviva International Insurance Limited		Ordinary	No	
	l rance	Ordinary	No	Held via Aviva Vie SA
Services Private I imited	India	Equity Shares	No	
	Singapore	Ordinary	No O	
Aviva investors Australia Limited	Australia	Ordinary	No.	
Aviva investors ('anada inc	Canada	Common Shares	N _o	
Aviva investors Channel Islands Ltd	Guernsey	Ordinary	No	
Aviva Investors Employment Services Ltd		Ordinary	No	
1%)	France	Ordinary	Z o	Held via Aviva France SA
Aviva Investors I and Services Lid		Ordinary	No O	
Aviva Investors Global Services I id		Ordinary	No.	
Aviva Investors Group Holdings I imited		Ordinary	Z S	
		Ordinary	No	
s Limited		Ordinary	No	
	Ircland	Ordinary	No	
Aviva Investors Jersey Nominee I imited	Jersey	Ordinary	No	
rusts Management I td	Jersey	Ordinary	No O	
Aviva Investors Lion I imited		Ordinary	No.	
WAIAS THACSTOLE T GHOOTH FIG		Cromary	INO	

	INCORPORATION (IF	CLASS OF SHAKES HELD	HFLD DIRFCTLY BY AVIVA PL¢ (Sec	INDICO
Aviva investors Luxembourg	Luxembourg	Euro Share	No	
AV (99 43%_		dinary		Held via Aviva Vie SA
Aviva Investors North America Holdings Inc		Common Stock	Nο	
	USA	Common Stock	No	
Aviva Investors Pensions Ltd		Ordinary	No	
	Poland	Ordinary	No	
verzystwo Funduszy Inwestysyjnych S A		Ordinary	No	
Aviva Investors Property Developments Limited		Ordinary	No	
	France	Ordinary	No	Held via Aviva France SA
Aviva Investors Real Estate Ltd		Ordinary	No	
Aviva Investors UK Fund Services Limited		Ordinary	No	
Aviva Investors UK Funds Limited		Ordinary	No	
Aviva Italia Holding SpA	Italy	Ordinary	Z	
		Ordinary	No	
Aviva Life & Pensions Life Limited	IICIAIIO	Ordinary	Z	
	USA	Stock	No	
of New York	USA	ock	No	
Aviva Life Holdings UK Limited			No	
idia Limited (26%)	India			Held via Aviva International Floldings Limited
_td	Hong Kong	Ordinary	No.	
Aviva Life International Limited	Ircland		No	
Avrva Lile RBS JV UK Limited			No	
Aviva Life Re I imited	Ircland		No	
Limited		Ordinary	No	
		Ordinary	No	Held via Aviva Italia Holding SpA
don Assignment Corporation		Common Stock	No	
	Singapore	Ordinary	No	
Aviva Multi-Strategy Fund plc	Ireland	Management Shares	20	
	Srı Lanka	Ordinary		Held via Aviva International Holdings I imited
Aviva NDB Insurance PI C (51 5%)		Ordinary	No	Huld via Aviva NDB Finance Lanka (Private) Limited
Aviva Nominees UK I imited		Ordinary	No	
AV (45 04%)	France	Ordinary	No	Held via Aviva Vic SA
		Ordinary		Held via Aviva Vie SA
Aviva Occupational Health UK Limited		Ordinary	No	
Aviva Ocean Racing Limited		Ordinary	No	
Aviva Overseas Holdings Limited		Ordinary	No	
	I rance	Ordinary	No	
	France	Ordinary	No	Held via Aviva Vie SA
Aviva Punsion Trustees UK Limited		Ordinary	No	

	Y OI)RATION (II'	CLASS OF SHARES HELD	UNDERTAKING HELD DIRECTI Y BY AVIVA PI C (See	Notes
	NOI OK)		Note 2)	
Aviva Portfolio Investment Services Ltd	Hong Kong	Ordinary	N _o	
alne Aviva BZ WBK S A (72%)		Ordinary	No	Held via Aviva Towarzystwo Ubezpieczen na Zycie S A (90%)
	Italy	Ordinary	No O	Held via Aviva Italia Holding SpA
	Bermuda	Огділагу	No	
Inc		Common Stock	No	
	USA	Common Stock	No	
Aviva Real Estate Investors (Avalon), LLC	USA	Limited Liability Company Interest	N ₀	
Aviva Real Lstate Investors (Dana Point) LLC	USA	Limited Liability Company Interest	No	
Aviva Real Estate Investors (Renaissance), I I C	NSV	Limited Liability Company Interest	No	
Aviva Real Property Holdings, LLC	USA	Limited I iability Company Interest	No	
Aviva Regional Operating Headquarters & Customer Services (Pvt) 1 td	Sri Lanka	Ordinary	No	
Aviva Risk Management Solutions UK Limited		Ordinary	Nο	
	USA	Limited Liability Company Interest	No.	
Aviva Share Account I imited		Ordinary	Nο	
	Turkey	Ordinary	No	Held via Aviva International Holdings Limited
9%)		Ordinary	No	Held via Aviva France SA (100%)
		Ordinary	No	
Ανινα SpΛ (55%)	Italy	Ordinary	N ₀	Held via Aviva Italia Holding SpA
		Ordinary	No	
(90%)	:	Ordinary	No	Held via Aviva International Holdings Limited
)	Poland	Ordinary	No	Held via Aviva International Holdings Limited
	Jersey	Ordinary	No	
Aviva Trustee Company Ireland I imited	Ircland	Ordinary	No	
Aviva UK 1 mited		Ordinary	No O	
l mited		Ordinary	No	
AVIVO Valence Françaires CICAV (98 5104)	France	Ordinary	No 8	Held via Aviva Vie SA
7%)		Ordinary		Held via Aviva Vic SA
eguros (Sociedad Unipersonal)		Ordinary	No	
	France	Ordinary	Nο	Huld via Aviva France SA (99 99%)
	Italy	Ordinary	No	Held via Aviva SpA
Aviva Wrap Group UK Limited		Ordinary	S	
		Ordinary	N _O	
	Republic	Ordinary	No	
1) (49%)			No	Incorporation pending
AVVa-CUFCO Life Insurance Company Ltd (50%)	China	Ordinary	163	

	INCORPORATION (IF	CLASS OF SHARES HELD	HELD DIRECTLY BY AVIVA PLC (Sec Note 2)	Notes
AvivaSA Emeklilik ve Hayat A S (49 83%)	'l urkey	Ordinary	No	Held via Aviva International Holdings Limited
		Ordinary		Held via Petunia SpA
Inc	Canada	Ordinary	No	
		Ordinary		Tield via Aviva Vie SA
.td		Ordinary		
		Ordinary	No	
Bridgewater Windscreens Limited		Ordinary	No	
	USA	Common Stock	No	
ystwo Uhezpieczen na Zycie SA (50%)	l b	Ördınary		Held via Aviva International Insurance I imited
)		Ordinary	ON	Held via Aviva International Insurance Limited
	Spain	Ordinary	No	Held via Aviva International Holdings Limited
50 0%)	Spain	Ordinary	No	Held via Aviva International Holdings Limited
		Common Stock	No	
	USA	Common Stock	No	
CGNU Life Assurance Ltd		Ordinary	No	
e Limited	Ireland	Ordinary	No	
		Ordinary	No	
s Ltd	Canada	Ordinary	Nο	
(GU Group BV	Netherlands	Ordinary	No	
CGU International Holdings BV	Netherlands	Ordinary and Preference	No	Held via Aviva International Holdings I imited
CGU Project Services Private I. imited	India	Ordinary	No	
CGU Romania Holdings SRI	Коптапта	Ordinary	No	
CGU Underwriting Limited		Ordinary	No	
had (49%)	Malaysia	Ordinary and Preference	No	Held via Aviva International Holdings Limited
CIMB Aviva Takaful Burhad (49%)	Malaysia	Ordinary	No	Held via Aviva International Holdings Limited
any Aviva (7ao)		Ordinary	No	
Commercial Union Capital Limited		Ordinary	No	
Commercial Union Corporate Member Limited		Ordinary	No	
mitada (99%)	Brazil			Held via Aviva International Insurance Limited
	Netherlands		No	
Commercial Union Lift Assurance Company Ltd			No	
Commercial Union Nominee Holdings Limited		Ordinary	No	
Commercial Union Trustees I imited		Ordinary	No	
Courcelles-Jost SAS (99 99%)	Ö			Held via Aviva Assurances SA and Aviva Vie SA
al Corporation	USA	Stock	No	
	Ĺ			Held via Aviva Vie SA
		Ordinary	No	leld via Aviva Vie SA
Croissance Pierre SCI (99 99%)		Ordinary	No	Ield via Aviva Vie SA
Curclife Limited	Bermuda	Ordinary shares of \$1 cach	No	
CXG Aviva Corporación CaixaGalicia de Seguros y Reaseguros, S A (50 0%)	Spain	Ordinary	No	Held via Aviva International Holdings Limited

	No	Ordinary, A Preference and B	Hong Kong	Hong Kong Reinsurance Company Limited
	N	- 19		I billowaya Propagata I sant.
		A Ordinary and B Ordinary		Hill House Hammond Limited
Held via Hibernian Aviva Life Holdings Limited		Ordinary		Hiberman Aviva I ife Scrvices Limited (75 01%)
Held via Hibernian Aviva Group Plc	No	Ordinary		Hiberman Aviva Life Holdings Limited (75 01%)
Held via Hibernian Aviva Life Holdings Limited	No	Ordinary	Ireland	Hiberman Aviva Life & Pensions Limited (75 01%)
Held via Hiberman Aviva Life Holdings Limited	No	Ordinary	Ireland	Hiberman Aviva Investment Finance Limited (75 01%)
Held via Hibernian Aviva Health Group Limited	No	Ordmary	Ireland	Hiberman Aviva Health Insurance I imited (70%)
TIVIA NA TIIDAIIIMI ANNA DIORP LIV	NO	(100%)	ווכושונו	Hibernian Aviva Health Group Limited (70%)
Hold no Hibomon Anno Grown Die			Ireland	Hiperman Aviva Group Services Limited
	No.	Ordinary		Hiberman Aviva Group Pic
	No	Ordinary		Hiberman Aviva General Insurance ple
	No	Ordinary	Ireland	Hiberman Aviva Driving School I imited
	No	Ordinary	Ircland	Hiburnian Aviva Direct Limited
	No	Ordinary		Heidi Car (UK) I imited
	No	Ordinary		Hand in Hand Insurance Services Limited
	No	Ordinary		Hamilton Life Assurance Company I imited
	No	Ordinary		Hamilton Insurance Company Limited
	No	Ordinary		Grey Panthers I united
	No O	Ordinary		Gresham Insurance Company Limited
	Yes	Ordinary		General Accident plc
	No	Ordinary	South Africa	General Accident Insurance Company of South Africa Ltd
	No	Ordinary		Creneral Accident Executor and Trustee Company Limited
	No	Ordinary		General Accident Developments Limited
	No	Ordinary	Canada	Gary Steeves Insurance Ltd
Held via Aviva International Holdings I imited	No	Ordinary	Taiwan	First-Aviva Insurance Company Limited (49%)
Held via Aviva Italia Holding SpA	No	Ordinary	Italy	Finoa srl (50 0%)
		Ordinary		Fidelity I ife Assurance Ltd
Held via Aviva Assurances SA and Aviva Vic SA		Ordinary	France	Fenelon-Rocroy SAS (99 99%)
	oN	Stock		Family First Insurance Services
Held via Finoa srl			lialy	Eurovita Assicurazioni SpA (81 14%)
Held via Aviva I rance SA				Eurofil SA (99 99%)
Held via Aviva Vic 5A	No	Ordinary	France	Fpargne Actuelle SA (99 99%)
		Ordinary	C anada	Elite Insurance Company
	No	Ordinary	Hong Kong	East Point Reinsurance Company of Hong Kong Limited
	No	Ordinary	Singapore	dollarDcx Investments Pte Ltd
Held via CGU International Holdings BV	No	Ordinary and B Preference	Netherlands	Delta I loyd NV (58%) (Note 4)
	No	Ordinary	Ireland	Czar Management Limited
TADICS	HELD DIRECTI Y BY AVIVA PI C (Sce Note 2)	CLASS OF STANKES HELD	INCORPORATION (II NOT UK)	
Notes	- 1	CHADEC III.I D	IO ABLINIO J	

	COUNTRY OI INCORPORATION (IF NOT UK)	CLASS OF SHARLS HELD	UNDERTAKING HIT I.D DIRECTLY BY AVIVA PI C (See Noic 2)	Notes
Inflective Asset Management, 11 C (75%)	NSN	I imited I lability Company	No	Held via Aviva Investors North America Inc
Insurance Agency Marketing Services, Inc	USA	Common Stock	No	
	Canada	Ordinary	No	
		Отdілагу	No	Held via Aviva Insurance Services UK Limited
ncies Ltd	Canada	Ordinary	No	
d/The (25%)		A Ordinary (100%)	No	Held via Norwich Union (Sharcholder GP) Limited
Knockanevin Limited	Ireland	Ordinary	No	
I. F (UK) Limited		Ordinary	No	
L H Mechanical Handling Limited		Ordinary	No	
	Canada		No.	
			No	THE RESIDENCE TO A STATE OF THE
		Ordinary		Held via Aviva France SA (99 99%)
		Ordinary		Held via Aviva Vic SA
	France	Ordinary		Held via Aviva Vie SA
London and Edinburgh Insurance Company Limited		Ordinary	No 8	
Mall (General Partner) Limited/The (50%)		A Ordinary (100%)		Held via Norwich Union (Mall GP) Limited
Mederic Conseil (20%)	i rance		No	Held via Aviva Vic SA 80 avenue de l'Lurope, 92270 Bois-Colombe
Mederic Fpargne (51%)	I rance		No	Held via Aviva Vic SA 80 avenue de l'Europe, 92270 Bois-Colombe
Morley Properties I. imited		Ordinary	No	The state of the s
Group Inc	Canada	Ordinary	No	
e1td (49 99%)		Ordinary	No	Held via RBS Life Investments Limited
	Singapore	Ordinary	No No	
		Ordinary	Ν̈́ο	
Ninesevenfive Limited		Ordinary	No	
Non-State Pension Fund "Aviva Pensions"	Russa	Ordinary	No	
	Russia	Ordinary	No	
arance Company I imited		Ordinary	No	
Northern Assurance Company I mated /The	i	Ordinary	No O	
Norwich Union (Shareholder GP) Limited		Ordinary	No	
Norwich Union Life Insurance Company Limited /The		Ordinary		
Norwich Union Life Investment Partnership (99 98%)		Partnership Shares	No No	Held via Aviva Life & Pensions UK Limited Principal place of business 2 Rougier Street, York, UK, YO90 LUU
Norwich Union Limited		Ordinary	No	
Norwich Union Mortgages (General) Limited		Ordinary	No	
NULII2 Ltd		Ordinary	No	
NUWM Services Ltd		Ordinary	No	
Ocean Marine Insurance Company I imited /The		Ordinary	No	

			Ĺ	
	INCORPORATION (IF	CLASS OF SHARES HELD		Notes
7	NOT UK)		BY AVIVA PI C (Sec Note 2)	
OIS Ontario Insurance Service Limited	Canada	Ordinary	No	
			No	
96%)		1ember		Held via Om Capital Services I imited
nt (Bermuda) Limited	Bermuda		No	
Orn Capital Services Limited			No	
amited	Bermuda		No	
***				Held via Aviva Italia Holding SpA
(87 63%)	ce		No	Held via Aviva Vic SA
			No	
	a		No	
ımıted	Guernsey	Ordinary	No O	
ance Group (Canada) Inc (50 0%)			No	Held via Aviva Canada Inc
	Canada		No O	
Project Spring 1 Limited			No	
Project Spring 2 i imited			Nσ	
Project Spring 3 Limited			No	
Project Spring 4 Limited			No	
Project Spring 5 Limited			No	
Project Spring 6 Limited		Ordinary	No	
RAC Motoring Services		Ordinary	No	
RAC i mancial Services Limited		Ordinary	No	
	rance	Ordinary	No	
RAC Insurance Limited			Nο	
RAC Pension Trustees Limited			No	
RAC ple		Ordinary	No	
	france	Ordinary	No	
RACMS (Ircland) I imited	Ireland	and Preference	No.	
nt Limited (51 5%)	Sri Lanka		No	Held via Aviva NIJB insurance PI C
RBS Life Investments Ltd. (49 99%)		B Shares and c Shares	Z S	
RBSG Collective Investments Ltd (49 99%)		B Ordinary and Preference	Νo	
Royal Scottish Assurance plc (49 99%)		Ordinary	No	
RSA (Services) 1 id (49 99%)			No	
S&Y Insurance Company	Canada		No	
ania 5 A (99 8%)	Romania		No	Held via Aviva International Holdings Limited
ministrare a unui Fond de Pensii Privat SA		!	No	
	France		No	Held via Aviva Vie SA
e Collimited	_	and Redeemable	No	Held via Aviva Canada Inc
Scottish Railer and General Incurance Company Limited		Ordinary	No	
	Trance			Held via Aviva Vie SA

	NOT UK)	CLASS OF SHARES HELD	HELD DIRECTLY BY AVIVA PI C (See Note 2)	Notes
Selectipierre SC (99 96%)	l rance	Ordinary	No	Held via Aviva Vie SA
Kansas LLC		Liability Company	No O	
Services d'Assurances Youville Inc	Canada	Ordinary	No	
ables de la Pepiniere SA (99 98%)			No	Held via Aviva Assurances SA and Aviva Vie SA
			No	Huld via Aviva Vie SA
			No	Held via Aviva Vie SA
			No.	Held via Aviva France SA
Solus (London) I Imited			No	
Solus Automotive I imited			No	
Company	Canada		No.	
	France			Held via Aviva France SA
.td (49 99%)			No	
	Lithuania		No.	
Undershall (AF No 3) nl.		Ordinary	No	
Undershaft (AE No 4) plc			No	
	Ireland]		No	
Undershaft (Brand) Limited			No.	
Undershaft (No 1) I. imited			No	
Undershaft (No 13) Limited			No	
Undershaft (No 15) Limited			No.	
	reland		No	
Undershaft (No 2) BV	Netherlands	Ordinary and Preference	No.	
Undershaft (No 4) Limited		Ordinary	No	
Undershaft (No 6) Limited		Ordinary	No.	
Undershaft (NUCI) Limited			No.	
Undershaft (NUCM) Limited			No	
Undershaft (NULD) Limited			S	
Undershaft (NULLA) Limited			No No	
Undershaft (RACCA) I imited			No.	
Undershaft (Race) Limited			700	
Undershall Annuity Limited			No	
Undershaft Consumer Products Limited	-	Ordinary	Zo a	
Undershaft (redit Services Limited			No O	
Undershaft Equity Release I imited			No	
Undershaft Group Lunited			No	
Undershaft Healthcarc I imited			No	
Undershaft Insurance Services I imited			No	
Understall trivest Dimited		Clumary	140	

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	COUNTRY OF INCORPORATION (IF NOT LIK)	CLASS OF SHARFS HELD	UNDERTAKING HELD DIRECTLY BY AVIVA PI C (See Note 2)	Notes
Undershaft Life & Pensions Limited		Ordinary	No	
Undershaft Life (RBS) JV I imited		Ordinary	No	
Undershaft Life Holdings Limited		Ordinary	No	
Undershaft Life Services I imited		Ordinary	No	
Undershaft I imited		Ordinary	No	
Undershaft Marketing Services Limited		Ordinary	Nio	
Undershaft Mortgage I mance Ltd		Ordinary	No	
Undershaft Occupational Health Limited		Ordinary	No	
Undershaft Pension Trustees Limited		Ordinary	No	
Undershaft Personal Finance Limited		Ordinary	No	
Undershaft Risk Services Limited		Ordinary	No	
Unicorp Vida, Compania de Seguros y Reaseguros(50 0%)	Spain	Ordinary	No	Held via Aviva International Holdings I imited
пдие (74 30%)	France	Ordinary	No	Held via Aviva Vic SA
Victoire Immo 1 S(I (99 99%)	France	Ordinary	No	Held via Aviva Vie SA
	France	Ordinary	No	Held via Aviva Vic SA
Victoria Runsurance Company Ltd	Barbados	Ordinary	No	
VIP (onseits SA (50 01%)	France	Ordinary	No	Held via Aviva Vic SA
Vivas Financial Services I imited (70%)	Ircland	Ordinary	No	Held via Hibernian Aviva Health Group Limited
Voltaire SAS	France	Ordinary	No	
Wayfarer Insurance Brokers Limited	Canada	A Special and B Ordinary	No	
Welsh Insurance Corporation Limited /The		Ordinary	No	
Whitchall Insurance Company I. imited	Сиеткеу	Ordinary	No	
Woori Aviva Life Insurance Co. Ltd (46.8%)	5 Korea	Ordinary	N _o	Held via Aviva International Holdings Limited
World Auxiliary Insurance Corporation Limited /The		Ordinary	No	
XEL Retail Group Limited		Ordinary	No.	
Yorkshire Insurance Company I imited/The		Ordinary	No	

NOTES

Unless otherwise indicated, companies are registered in the United Kingdom and the shares held represent 100% of the issued share capital. No subsidiary undertakings were excluded from the consolidation

Where a percentage is stipulated in Column 1, this signifies the percentage of voting interests held indirectly by Aviva ple

³ No Joint Ventures are accounted for by the proportional consolidation method

No related undertakings are given in respect of Delta-Lloyd NV which is a quoted company listed on the Amsterdam Stock Exchange. Reference should be made to the statutory records of that company

No details are given of holdings in undertakings where the Aviva Group does not hold the beneficial interest. Thus policyholder and other investment vehicles are not shown