

CUSTOMER SOLUTIONS LIMITED
(Company Number 1814594)

BALANCE SHEET AS AT 30 SEPTEMBER 2011

| | Note | 2011 £ | 2010 £ |
|-------------------------------|------|-----------|-----------|
| CURRENT ASSETS | | | |
| Amount owed by parent company | | 2 | 2 |
| FINANCED BY | | | |
| SHAREHOLDERS' FUNDS | | | |
| Called-up share capital | 2 | 2 | 2 |

For the year ended 30 September 2011 the Company was entitled to exemption from audit under section 480 of the Companies Act 2006 ('the Act') relating to dormant companies. The members have not required the Company to obtain an audit in accordance with section 476 of the Companies Act 2006. The directors acknowledge their responsibility for complying with the requirements of the Act with respect to accounting records and for the preparation of accounts.

Approved by the Board of Directors
and signed on behalf of the Board



J G Gemmell
Director,
20 January 2012



NOTES TO THE ACCOUNTS:

- 1 The accounts have been prepared in accordance with accounting practices generally accepted in the United Kingdom, adopting the historic cost convention
- 2 The allotted share capital consists of two ordinary shares £1 each fully paid
- 3 The Company has not traded during the financial year and has received no income and incurred no expenditure. Consequently, during the year the Company has made neither a profit or a loss
- 4 The directors acknowledge their responsibility for
 - i ensuring the Company keeps accounting records which comply with section 386 of the Act and
 - ii preparing accounts which give a true and fair view of the state of affairs of the Company as at the end of its financial year, and of its profit and loss for the financial year in accordance with section 394 of the Act, and which otherwise comply with the requirements of the Act relating to accounts, so far as are applicable to the Company
- 5 The Company's ultimate parent company and ultimate controlling party is The Paragon Group of Companies PLC, a company registered in England and Wales. This is the largest and smallest group of which the Company is a member and for which consolidated financial statements are drawn up. Copies of the Group's financial statements are available from the company's registered office at St Catherine's Court, Herbert Road, Solihull, West Midlands, B91 3QE