Companies Herere

Company Registration No. 01594410 (England and Wales)

Registered Charity No. 283686

ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

REPORT AND CONSOLIDATED ACCOUNTS

YEAR ENDED 31 MARCH 2010



COMPANIES HOUSE

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

#### **COMPANY INFORMATION**

**Trustees** 

Mr J N Cleverton Mrs B M A Richardson

Dr F McKinna Mr M J Holland

Rev G T Rideout Mrs S J Sulke

Mr C Ward

Mr A Sımanowıtz

Secretary

K Bishop

Company number

01594410

Registered office

2-4 Mill Gap Road

Eastbourne East Sussex BN212HJ

Auditors

Price & Company

30-32 Gildredge Road

Eastbourne East Sussex **BN21 4SH** 

**Business address** 

2-4 Mill Gap Road

Eastbourne East Sussex BN21 2HJ

**Bankers** 

Barclays Bank plc

63/67 Terminus Road

Eastbourne East Sussex **BN213NE** 

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP (FORMERLY ST WILFRID'S HOSPICE (EASTBOURNE) LIMITED GROUP) CONTENTS

	Page
Trustees' report	1 - 7
Independent auditors' report	8 - 9
Consolidated statement of financial activities	10 - 11
Consolidated income and expenditure account	12
Consolidated balance sheet	13
Consolidated cash flow statement	14
Notes to the consolidated cash flow statement	15
Notes to the financial statements	16 - 29

#### LEGAL AND ADMINISTRATIVE INFORMATION

#### Company:

The name of the company was changed on 28 September 2009 from St Wilfrid's Hospice (Eastbourne) Limited to St Wilfrid's Hospice (Eastbourne) It remains a company limited by guarantee and not having a share capital. The Memorandum and Articles of Association were updated this year to reflect current best practice.

#### Trustees:

Reverend Gordon Rideout left office as Chairman on 26 January 2010 and was succeeded by Arnold Simanowitz. Bryony Richardson remains Vice Chairman, the remaining trustees are Gordon Rideout, Sarah Sulke, Dr Fiona McKinna, Neil Cleverton, Mark Holland and Clive Ward who was elected in May 2010 John Hayward left office in May 2009 and Bruce Hayter left office in January 2010

#### **Executive staff**

Chief Executive Kara Bishop, (The Chief Executive reports to the Board of Trustees via the Chairman) Medical Director Dr David Barclay, Patient Services Director Karen Clarke, Fundraising Director Frances Lewis, Finance Director Neil Whines

#### STRUCTURE, GOVERNANCE AND MANAGEMENT

Committees and wholly owned subsidiary companies: Terms of reference and trustee and executive team membership for all committees and working parties are approved by the full Board of Trustees

- Finance Committee Chairman Arnold Simanowitz, Bryony Richardson, Kara Bishop (CEO)
- Investment Committee Chairman Kara Bishop (CEO), Mark Holland, Bryony Richardson
- Capital Project Committee Chairman Kara Bishop (CEO), Arnold Simanowitz, Neil Cleverton, Sarah Sulke, Clive Ward
- Clinical Governance Board Chairman Kara Bishop (CEO), Sarah Sulke, Dr Fiona McKinna
- Property Management Committee Chairman Kara Bishop (CEO), Mark Holland, Neil Cleverton and Bryony Richardson
- Health and Safety Committee Chairman Kara Bishop (CEO), trustee vacancy
- Trustee Recruitment Working Party Chairman Arnold Simanowitz, Sarah Sulke, Gordon Rideout, Kara Bishop (CEO)
- Employment Group Chairman Karen Clarke Patient Services Director, Kara Bishop (CEO), Arnold Simanowitz
- The wholly owned subsidiary company St Wilfrid's Hospice (Eastbourne) Trading Company Ltd (formerly St Wilfrid's Hospice Shop Ltd) Chairman Mark Holland, Sarah Sulke, Bryony Richardson, Neil Cleverton, Christine Purkess, and Mark McFadden Company Secretary Kara Bishop (CEO)
- The wholly owned subsidiary company St Wilfrid's Hospice (Eastbourne) Projects Limited: Directors Neil Cleverton, Sarah Sulke Company Secretary Kara Bishop (CEO) This company was incorporated on 22 October 2009 and was established to deal with the design and construction of the new hospice

#### Trustee-selection, appointment and competence:

Trustees are recruited for their specific skills and expertise and employ those skills to add value for the charity. The Board work in partnership with the Chief Executive and her senior management team. The Board focuses on setting policy, developing strategy, ensuring compliance with regulation and monitoring performance against previously agreed standards. To ensure the Board work effectively as a team priority is given to governance development and an away day was held in December 2009. A skills analysis is conducted to identify skills needed by the Board and this analysis informs trustee recruitment. Trustees serve a maximum-of-three-terms-of-three-years—The-Board-meets every-other month.

#### Executive management team:

The Chief Executive Kara Bishop has been in post since October 2006 Karen Clarke, Patients Services Director is the Registered Manager responsible to the Care Quality Commission and she manages clinical services, education, human resources and facilities Dr David Barclay, Medical Director manages the medical team and works half time as a Consultant in Palliative Medicine in the Eastbourne District General Hospital Frances Lewes, Fundraising Director manages the fundraising and Trading Company teams Neil Whines Finance Director (part time) is a chartered accountant

## Risk-management

The risk register detailing and ranking the risks the charity faces is reviewed by the executive team and the Board of Trustees each year. Key issues requiring attention are built into the annual business plan. All risks faced by the charity are given a risk rating. A risk score is obtained by considering the likelihood of the risk occurring and the impact that occurrence would have on the charity.

#### AIMS, OBJECTIVES AND ACTIVITIES

#### Objects

The charity was established to promote relief of sickness in particular by providing care and services to all persons over the age of eighteen with cancer or any other disease where it is felt that a cure is no longer possible and for whom only palliative treatment is available. The charity's objects are reflected in the agreed mission statement. "St Wilfrid's Hospice is a local charity providing skilled and compassionate care and treatment for all patients with complex needs as they near the end of life".

#### Vision

"We aspire to be widely recognised as a centre of specialist expertise in the care and treatment of all patients with complex needs as they near the end of life. Patients and their families within our care know that they are valued for who they are, that their challenges will be addressed and their wishes respected. We strive to ensure that all our professional partners feel valued, respected and empowered by their work with us. Our educational programmes set the standard for accreditation in the care for the dying. Our relentless pursuit of excellence is evident in every aspect of our work. We are able to demonstrate that the work being done by and through St Wilfrid's Hospice is significantly improving the quality of care for the dying in all settings."

#### Public benefit

The charity provides care for adults with complex needs as a result of any advanced progressive life limiting disease. The charity serves a population of 230,000 living in Eastbourne, Pevensey, Seaford, Hailsham, Heathfield, Uckfield and the villages surrounding. Services are provided free of charge. Our ability to meet need is determined by the capacity of our 10 bed inpatient unit providing 24 hour specialist care, 12 place. Day Therapy unit offering individual and group treatment and therapy and the team of hospice at home nurses. The charity is planning to build a new facility that will double capacity and cater for growing demand. We support families in bereavement and educate others in the principles of caring for the dying

#### ACHIEVEMENTS AND PERFORMANCE

Our REACH strategy describes our focus on ensuring our specialist care is available to all patients with complex needs as they near the end of life and is a reminder of our clinical priorities

#### **REACH** - our areas of clinical priority

- Rapid response ensuring patients are seen within 48 hours or referral
- Extending the number of inpatient beds by building a new hospice
- A programme of support to help those dying in nursing homes
- Clinics providing individual and group treatments and therapy for day patients
- Hospice at Home services, supporting those who wish to die at home

In our area there are 3000 people annually in the last year of life and who might need our specialist support We reach one in four of those. The summary below describes our key activities in 2009/10

❖ Rapid response – ensuring patients are seen within 48 hours or referral

We established a daily triage system meeting with professional referrers and the multi professional team to plan care and prioritise admission

## ❖ Extending the number of inpatient beds by building a new hospice

We found a site, appointed a design team and developed plans for a new hospice with an inpatient unit with 20 single ensuite bedrooms, superb facilities for families and day patients and dedicated educational facilities. This year 269 people were admitted as inpatients, they stayed an average 12 3 days and 54% of them were discharged home. We cared for 8% more people with a diagnosis other than cancer.

#### ❖ A programme of support to help those dying in nursing homes

We appointed a Learning Development Manager and restructured a nursing role to create a Specialist Nurse Practitioner with responsibility for seeing patients and advising staff caring for patients who are dying in nursing homes. In the first six months in post the nurse visited 47 patients in 12 different nursing homes. She is a Nurse Prescriber and in just under half of all contacts (48%) she was prescribing to manage symptoms. Nursing home staff evaluated the service and the comment below is reflective of a positive response to the initiative.

"We hope that this service of support will continue and nursing homes would be able to be confident that help and advice is just a phone call away"

### Clinics providing individual and group treatments and therapy for day patients

We restructured the Day Therapy team and appointed a Chaplain We supported 163 people in Day Therapy this year We formally reviewed psychosocial care because of a growing concern that basic psychosocial needs were being met but that we did not have the capability to deal with complex and sensitive social and or psychological issues The outcomes of this review will be implemented in the coming year

## ❖ Hospice at Home services, supporting those who wish to die at home

By changing working practice we supported 40 extra people this year (602 people supported) without extra staff. In the last 3 years the numbers of people supported at home has increased by 33%

#### ❖ Other activity in 2009/10 – legacy study.

We conducted a study into legacy income as we remain significantly reliant on legacy income (43% of all income this year) and we experienced a 7% fall in legacy income this year and falling numbers of legacy notifications. The study identified a very gradual upward trend in legacy notifications over the past 8 years and 15.2% per annum growth in legacy income over the past five years. Our average pecuniary legacy reflected the national average at £3k as did our average residual legacy at £54k. The study concluded that the fall in legacy notifications this year was likely to be a blip in the otherwise encouraging trend. Legacy notifications are now included in key performance indicators monitored by trustees. We are employing a full time Legacy and Trusts officer who is implementing a proactive legacy strategy.

#### Other activity – retail.

We opened retail outlets in Polegate and Uckfield

## Other activity – volunteers

The news about the impending new hospice build has encouraged many more volunteer applications. In four months we recruited 65 new volunteers compared to 23 recruited in the same period last year. Two new retail outlets are being staffed by volunteers and we have created a new role as a "Hospice Ambassador" in fundraising. In the inpatient unit we now have volunteer ward clerks. One of those volunteers reports

"I really love this job, I can use my skills, I know I am helping to make the whole team more efficient and I can get to know the patients – plus I am saving the hospice money!"

## **Investment performance**

The charity is holding investment funds on varying term deposits with UK banks. Access terms vary with some funds held on instant access and other funds held on 12 month fixed term deposit. An Investment Committee reviews investment strategy and performance. The investment strategy is influenced by the charity's need to protect and access funds in order to build the new hospice. The only equity investment held by the charity is shares in a local company on the PLUS small company market with a value of £2k. The charity acquired a property left it in a legacy with a value of £185k, and which is let on an Assured Shorthold Tenancy which produces a favourable rental return.

#### FINANCIAL REVIEW AND RESULTS

#### Overview

Putting aside the strategic development costs the charity is reporting an operating deficit of £0 35m this year. This compares to a deficit of £0 05m last year. This £0 3m increased deficit is the result of a £0 2m fall in investment income and £0 1m fall in legacy income. Investment income has reduced by 45% largely because of the fall in the bank base rate to 0.5%. Average 12 month term bank rates fell by nearly 50% during the period, from 6.4% to 3.3%, and have continued to fall into 2010/11

#### Income

Total incoming resources this year amounted to £2 85m (2008/9 £3 15m), including legacies Increases have been seen on statutory funding from the NHS of 8% (although 7% of this increase related to one-off restricted grants for specific projects) and trading income of 36% A 7% reduction in income was incurred on legacies, 2 5% on donations and 45% on investment income

## Expenditure

Total operating expenditure, excluding strategic development costs, was £3 22m (2008/9 £3 18m) which is a 1% increase on the previous year. In the year £2 93m (91%) was spent on direct charitable activities compared to £2 94m (93%) last year. Other non-charitable expenditure increased by £62k included in that were costs associated with developing legacy income and strengthening public awareness of the charity's activities.

#### Strategic developments

Strategic development costs of £0 15m relate to plans to build a new hospice and include the costs associated with site investigation and acquisition and project management and legal costs. Since 22 October 2009 all expenditure for the new build project has been placed into a new wholly owned VAT registered subsidiary company, St Wilfrid's Hospice (Eastbourne) Projects Ltd. This company has recharged all costs incurred in the year to the Hospice, and these costs are included within the strategic development cost figure. Once the site has been purchased and planning permission achieved, these costs will be capitalised as part of the new hospice build, and will not be shown as part of operating expenditure.

## **Subsidiary Trading Company**

The figures above are from the un-consolidated Hospice accounts, and include the net contribution made by our wholly owned subsidiary trading company. A net profit of £167k (2008/9 £123k) was made by St Wilfrid's Hospice (Eastbourne) Trading Company Ltd, on a turnover of £519k. This is a 36% increase in net profit and an 8% increase in sales over the previous year and continues the impressive performance of the last few years. The company traded out of 6 shops during the year, following the opening of Polegate in November 2009. This encouraging result is largely due to operating expenses being held at prior year levels whilst sales improved by £46k. The annual profit of the subsidiary company is covenanted to the parent company.

#### **Investment Policy**

In April 2010 the Board updated the investment policy as recommended by the Investment Committee, a formal governance committee. The primary investment objective for 2009/10 was to protect funds by minimising risk. Funds invested on behalf of St Wilfrid's Hospice are not used for direct investment in tobacco companies.

#### Reserves Policy

In April 2010 the Board updated the reserves policy The Board recognise that in order to provide reliable services over the long term the charity must be able to absorb financial setbacks and therefore holds monies in reserves

#### Reserves are held as

- a) Working Capital Reserve the key risk the charity faces is the challenge to sustainability as a result of its reliance on legacy income. In the last decade legacy income has ranged between £900k and £2 5m in a year. With this level of volatility the trustees consider it prudent to have in reserve enough to cover a 50% downturn in 10 year average legacy income which is £750k.
- b) Strategic Development Reserve all monies except those held in working capital reserves are held in this reserve to fund planned strategic developments to the service and buildings
- c) Fixed Asset Reserve an amount of £1 8m representing the amount of our reserves tied up in fixed assets (mainly freehold property including the hospice building) and which is not available to spend whilst the charity is operating

#### Group Reserves and funding position

At 31 March 2010 the Hospice has total reserves of £11 4m (2009 £11 9m) This is held as Working Capital Reserve of £0 75m, Strategic Development Reserve of £8 85m, and a Fixed Asset Reserve of £1 8m. The Strategic Development Reserve will contribute to the costs of buying a new site, building the new hospice and will support running costs in the event of a shortfall in revenue income

#### **FUTURE PLANS**

#### PROGRESS PLANS TO BUILD A NEW HOSPICE

Demand for inpatient care is growing because of an ageing population and an increase in non cancer referral In 2009 we conducted a needs assessment study, to determine the extent of demand for inpatient admission in the future. The inpatient unit is running at maximum capacity with average bed occupancy of 89%. Most patients referred to the inpatient unit are admitted (87%), however people wait an average of eight days for admission and in the last nine months 18 people have died whilst waiting for an inpatient admission. This very distressing fact brings home the reality of the pressure of demand on current inpatient beds. We provide one respite bed in a nursing home which is permanently in use. In the next two decades the numbers aged between 64 and 84 are expected to increase by 53% and those over 85 are expected to increase by 77%. Applying current death rates per 100,000 to population forecasts, assuming 30% of cancer deaths will continue to need specialist admission and assuming the same growth in non cancer referral rates, we need 20 inpatient beds to meet demand until 2029.

#### 2 PLAN NEW SOURCES OF INCOME AND CONTAIN EXPENDITURE

We need to sustain legacy income and diversify our income generating activity in order to reduce reliance on this one source of income. To run the existing hospice and build and run the new hospice until April 2015 we anticipate total expenditure of £29 million. We have anticipated income of £23 million from legacies, investment income, the NHS, trading, cash reserves and freehold property. To fulfil the objective of running the hospice and building and then running the new hospice until April 2015 we will need an extra £6 million from charitable sources. We are working to contain growth in expenditure and develop robust plans to generate new sources of income

#### 3 IMPLEMENT INITIATIVES THAT DEVELOP AND SUPPORT STAFF

The quality of our service is entirely dependant on the skill, commitment and compassion of individuals Caring for the dying is emotionally demanding and staff are affected by the suffering they witness. We need well trained, managed, supported and valued staff and volunteers

### 4 IMPROVE PSYCHOSOCIAL CARE AND DAY THERAPY PROVISION

Psychosocial care for patients and bereaved families is critical to the provision of our specialist care. We need to build on widespread commitment to improving psychosocial care whilst working on a strategy for its long term development. Our model of day provision will be refocused to create opportunities tailored to the needs of a wider patient population.

## Trustees' responsibilities

The Trustees are treated as the directors of the company for the purposes of company law The Trustees are responsible for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Generally Accepted Accounting Practice

Company law requires the Trustees to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the company and of the group and of the incoming resources and application of funds of the group, including its net income and expenditure for the year

In preparing those financial statements, the Trustees are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and estimates that are reasonable and prudent, and
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The Trustees are responsible for keeping proper accounting records, which disclose with reasonable accuracy at any time the financial position of the company and the group and to enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and the group and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

### Statement of disclosure to auditor

So far as the Trustees are aware, there is no relevant audit information of which the group's auditors are unaware, and they taken all the steps that they ought to have taken as trustees in order to make themselves aware of any relevant audit information and to establish that the group's auditors are aware of that information

By order of the Board

KARA BISHOP Company Secretary

2 November 2010

## ST WILFRID'S HOSPICE (EASTBOURNE) GROUP (FORMERLY ST WILFRID'S HOSPICE (EASTBOURNE) LIMITED GROUP) INDEPENDENT AUDITORS' REPORT

## TO THE MEMBERS OF ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

We have audited the financial statements of St Wilfrid's Hospice (Eastbourne) Group for the year ended 31 March 2010 set out on pages 10 to 29 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed

#### Respective responsibilities of the Committee and auditors

The trustees', who are also the directors of the company for the purposes of company law, responsibilities for preparing the Trustees' Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice) and for being satisfied that the financial statements give a true and fair view are set out in the Statement of Trustees' Responsibilities

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and International Standards on Auditing (UK and Ireland)

We report to you our opinion as to whether the financial statements give a true and fair view, have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and have been prepared in accordance with Companies Act 2006 We also report to you whether, in our opinion, the information given in the Trustees' Annual Report is consistent with those financial statements

In addition we report to you if, in our opinion, the charity has not kept adequate accounting records, if the charity's financial statements are not in agreement with the accounting records and returns, if we have not received all the information and explanations we require for our audit, or if certain disclosures of trustees' remuneration specified by law are not made

We read the Trustees' Annual Report and consider the implications for our report if we become aware of any apparent misstatements within it

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP (FORMERLY ST WILFRID'S HOSPICE (EASTBOURNE) LIMITED GROUP) INDEPENDENT AUDITORS' REPORT (CONTINUED)

### TO THE MEMBERS OF ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

#### Basis of audit opinion

We have carried out this engagement in accordance with technical guidance issued by the Society of Trust and Estate Practitioners and have compiled with the ethical guidance laid down by the Society

We have undertaken the audit in accordance with the requirements of APB Ethical Standards including APB Ethical Standard - Provisions Available for Small Entities, in the circumstances set out in note 24 to the financial statements

#### Opinion

In our opinion

- the financial statements give a true and fair view of the state of affairs of the charity and group as at 31 March 2010 and of the group's incoming resources and application of resources, including its income and expenditure, for the year the ended, and
- the financial statements have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice, and
- the financial statements have been prepared in accordance with the requirements of the Companies Act 2006, and
- the information given in the Trustees' Annual Report is consistent with the financial statements

30-32 Gildredge Road

Eastbourne East Sussex BN21 4SH 2 November 2010 Mr Malcolm Preece BA FCA (Senior Statutory Auditor) for and on behalf of Price & Company Chartered Accountants Statutory Auditor

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

# CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2010

		< Unre	stricted fund	s>		Year	Year
			- Designated			ended	ended
			Strategic	Fixed		31 March	31 March
		_	evelopment	Asset	Restricted	2010	2009
	Notes	Fund	Reserve	Reserve	Fund	Total	Total
	110163	£	£	£	£	£	£
Incoming Description		T.	~		_	~	-
Incoming Resources	ntad fun	do					
Incoming resources from gener	ated fun	us					
Voluntary income	_	600.061			1 776	501 626	607 332
Donations	2	589,851	-	-	1,775	591,626	607,223
Legacies		1,244,844	-	-		1,244,844	1,335,292
Statutory funding - NHS		518,636	-	-	38,170	556,806	515,972
		2,353,331		-	39,945	2,393,276	2,458,487
Activities for generating		. ,			,	•	•
funds							
Income from trading	3	518,806	-	_	-	518,806	479,908
Investment Income	4	288,589	-	-	-	288,589	524,635
Education courses and recha	ırges	9,035	-	-	-	9,035	11,889
Total Incoming resources		3,169,761		-	39,945	3,209,706	3,474,919
ŭ							
Resources expended							
Costs of generating funds							
Fundraising costs		200 701				288,781	240,688
Trading costs of goods		288,781	-	-	-	200,701	240,000
sold and other costs	3	343,345			_	343,345	342,254
Investment management	3	כדכ,כדכ	-	_	-	343,343	342,234
costs		65				65	(13,248)
COSIS							
Total costs of generating funds		632,191	-	-	-	632,191	569,694
Charitable activities	_						2.025.269
In patient	5	2,043,389	-	-	-	2,043,389	2,035,268
Day Therapy	5	255,532	-	•	-	255,532	320,718
Hospice at Home	5	629,194		-	-	629,194	585,890
Strategic development	5		149,093			149,093	211,630
Total Charitable activities		2,928,115	149,093	-	-	3,077,208	3,153,506
Governance costs	10	8,997	-		-	8,997	5,536
Total resources expended	5	3,569,303	149,093	-	-	3,718,396	3,728,736
Net incoming resources / (rese	ources						
expended) before transfers		(399,542)	(149,093)	-	39,945	(508,690)	(253,817)
					-		

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP

# CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES FOR THE YEAR ENDED 31 MARCH 2010

Notes	Working	restricted fund <- Designated Strategic Development Reserve £		Restricted Fund £	Year ended 31 March 2010 Total	Year ended 31 March 2009 Total
Net incoming resources / (resources expended) before transfers Transfers between funds	(399,542) 649,542		(59,173)	39,945	(508,690)	(253,817)
Net incoming resources / (resources expended) before other recognised gains and losses	250,000	(738,821)	(59,173)	39,304	(508,690)	(253,817)
Net gains (losses) on investments Realised Unrealised			-	-	-	326,256
Net movements in funds Fund balances brought forward	250,000 507,889	(738,821) 9,566,576	(59,173) 1,845,918	39,304 21,624	(508,690) 11,942,007	72,439 11,869,568
Fund balances carried forward	757,889	8,827,755	1,786,745	60,928	11,433,317	11,942,007

	Year ended	Year ended
	31 March	31 March
	2010	2009
	£	£
Income		
Donations	591,626	607,223
Legacies	1,244,844	1,335,292
Income from statutory funding	556,806	515,972
Activities for generating funds - trading income	518,806	479,908
Investment income	288,589	524,635
Education courses and recharges	9,035	11,889
	3,209,706	3,474,919
Charitable expenditure		
Fundraising costs	288,781	240,688
Trading costs of goods sold and other costs	343,410	329,006
Costs of charitable activities	3,077,208	3,153,506
Governance costs	8,997	5,536
	3,718,396	3,728,736
Operating surplus (deficit)	(508,690)	(253,817)
Realised gain on sale of investments	-	326,256
Surplus (deficit) on ordinary		
activities after taxation	(508,690)	72,439

# ST WILFRID'S HOSPICE (EASTBOURNE) GROUP (FORMERLY ST WILFRID'S HOSPICE (EASTBOURNE) LIMITED GROUP) CONSOLIDATED BALANCE SHEET AS AT 31 MARCH 2010

	Hospic		oice	Gro	up	
		2010	2009	2010	2009	
	Notes	£	£	£	£	
Fixed assets						
Tangible assets	11 & 12	1,786,745	1,845,918	1,838,080	1,895,674	
Investment property	13	184,895	183,170	184,895	183,170	
Investments	14	8,669,919	9,539,403	8,415,301	9,400,861	
		10,641,559	11,568,491	10,438,276	11,479,705	
Current assets						
Stocks	15	791	624	16,102	15,332	
Debtors	16	358,418	463,597	480,442	500,221	
Cash at bank and in hand		609,024	42,076	731,791	125,156	
		968,233	506,297	1,228,335	640,709	
Creditors: amounts falling due						
within one year	17	184,364	140,670	233,294	178,407	
Net current assets		783,869	365,627	995,041	462,302	
Total assets less current liabilities		11,425,428	11,934,118	11,433,317	11,942,007	
Capital and reserves						
Unrestricted funds	20	8,827,755	9,566,576	8,827,755	9,566,576	
Strategic development reserve Working capital fund	20 19	750,000	500,000	757,889	507,889	
Fixed asset reserve	21	1,786,745	1,845,918	1,786,745	1,845,918	
Fixed asset reserve	21	1,760,743	1,043,916	1,780,743	1,043,710	
		11,364,500	11,912,494	11,372,389	11,920,383	
Restricted fund	22	60,928	21,624	60,928	21,624	
		<del></del>	<del></del>			

The financial statements were approved by the Trustees on 2 November 2010 and signed on their behalf by  $\Lambda$ 

Mr A Simanowitz

Trustee

		Year ended 31 March 2010 £		Year ended 31 March 2009 £
Net cash outflow from operating activities		(332,194)		(337,885)
Capital expenditure and financial investment				
Payments to acquire tangible assets	(45,006)		(238,828)	
Payments to acquire investments	(1,725)		(2,379)	
Receipts from sales of tangible assets	-		104,851	
Receipts from sales of investments	-		4,926,759	
Increase (decrease) in value of investments	-		(5,323,823)	
Investments transferred to current assets	985,560			
Net cash (outflow)/inflow for capital		938,829		(533,420)
expenditure		930,029		(333,420)
Net cash (outflow)/inflow before management of liquid resources and				
financing		606,635		(871,305)
(Decrease)/increase in cash in the year		606,635		(871,305)

1	Reconciliation of operating profit to net operating activities	t cash outflow fro	m	2010	2009
	· · · · · · · · · · · · · · · · · · ·			£	£
	Operating profit (loss) Depreciation of tangible assets			(508,690) 102,600	(253,817) 102,256
	(Increase)/decrease in stocks			(770)	3,594
	Decrease/(increase) in debtors			19,779	(227,544)
	Increase in creditors within one year			54,887	37,626
	Net cash outflow from operating activit	ies		(332,194)	(337,885)
2	Analysis of net funds	1 April 2009	Cash flow	Other non- cash changes	31 March 2010
		£	£	£	£
	Net cash				
	Cash at bank and in hand	125,156	606,635	-	731,791
	Debt				
	Net funds	125,156	606,635	-	731,791
3	Reconciliation of net cash flow to move	mont in not fund		2010	2009
3	Reconcination of het cash flow to move	ment in net tund:	•	£ 2010	£
	Increase/(decrease) in cash in the year			606,635	(871,305)
	Cash inflow from increase in debt			-	-
	Movement in net funds in the year			606,635	(871,305)
	Opening net funds			125,156	996,461
	Closing net funds			731,791	125,156

### 1 Accounting policies

#### 1.1 Accounting convention

The financial statements are prepared under the historical cost convention, with the exception of investments which are included at market value. The financial statements have been prepared in accordance with the Statement of Recommended Practice (SORP), "Accounting and Reporting by Charities" published in 2005 and applicable accounting standards

The statement of financial activities (SOFA) and balance sheet consolidate the financial statements of the charity and its subsidiary undertaking. The results of the subsidiary undertaking are consolidated on a line to line basis.

The charity has availed itself of Paragraph 3 (3) of schedule 4 of the Companies Act and adapted the Companies Act formats to reflect the special nature of the charities activities. No separate SOFA has been presented for the charity alone as permitted by Section 230 of the Companies Act 2006 and paragraph 397 of the SORP

## 1.2 Company status

The charity is a company limited by guarantee. In the event of the charity being wound up, the liability in respect of the guarantee is limited to £1 per member of the charity

## 1.3 Incoming resources

All incoming resources are included in the SOFA when the charity is legally entitled to the income and the amount can be quantified with reasonable accuracy. For legacies, entitlement is the earlier of the charity being notified of an impending distribution or the legacy being received.

Gifts in kind donated for distribution are included at valuation and recognised as income when they are distributed to the projects. Gifts donated for resale are included as income when they are sold. Donated facilities are included at the value to the charity where this can be quantified and a third party is bearing the cost. No amounts are included in the financial statements for services donated by volunteers.

## 1.4 Resources expended

All expenditure is accounted for on an accruals basis and has been classified under headings that aggregate all costs related to that category. Where costs cannot be directly attributed to particular headings thay have been allocated to activities on a basis consistent with use of the resources.

Supports costs are those incurred directly in support of expenditure on the objects of the charity These are allocated to charitable activities in proportion to other expenditure

#### 1.5 Fund accounting

General funds are unrestricted funds which are available for use at the discretion of the trustees in furtherance of the general objectives of the charity and which have not been designated for other purposes

Designated funds comprise unrestricted funds that have been set aside by the trustees for particular purposes. The aim and use of each designated fund is set out in the notes to the financial statements.

## 1.6 Tangible fixed assets and depreciation

Tangible fixed assets other than freehold land are stated at cost or valuation less depreciation. Depreciation is provided at rates calculated to write off the cost or valuation less estimated residual value of each asset over its expected useful life, as follows

Freehold land and buildings

Plant and equipment

10% p a on cost

Furniture and fittings

10% p a on cost

Computer equipment

20% p a on cost

Motor vehicles 25% p a on reducing balance

## 1.7 Investments

Investments are stated at market value at the balance sheet date. The SOFA includes the net gains and losses arising on revaluations and disposals throughout the year

#### 1.8 Stock

Stock consists of purchased goods for resale Stocks are valued at the lower of cost and net realisable value. Items donated for resale or distribution are not included in the financial statements until they are sold or distributed.

The company operates a defined contribution scheme for the benefit of its employees Contributions payable are charged to the profit and loss account in the year they are payable

## 1.9 Donated assets

A record is kept of all donations received in kind, but because of the uncertainty as to their value these assets are not brought into the accounts

#### 1.10 Basis of consolidation

The consolidated statement of financial activities, income and expenditure account and balance sheet include the financial statements of the company and its subsidiary undertaking made up to 31 March 2010. The company has taken advantage of the exemption from presenting its own income and expenditure account. The (loss)/surplus of the company for the financial year amounted to £(508,687) (2009 £72,439).

2	Donations			2010 £	2009 £
	Direct donations			559,315	541,897
	Gift aid - gross			30,536	38,201
	Restricted use donations			1,775	27,125
				591,626	607,223
3	Trading income and costs		2010		2009
			£		£
	Trading income		518,806		479,908
	Trading expenses				
	Cost of sales	15,536		12,018	
	Staff expenses	151,006		144,792	
	Property expenses	136,040		130,460	
	Administration expenses	26,920		32,859	
	Depreciation	13,897		13,168	
		343,399		333,297	
	Less interest received	54		2,135	
	Cost of goods sold at Hospice	•		11,092	
			343,345		342,254
	Total surplus		175,461		137,654
	Number of shops		6		5

Note £8,500 of internal management charge has been eliminated on consolidation, which increases the trading surplus compared to the Trading Company profit shown in Note 7

4	4 Income from investments, other interest receivable and similar income	2010	2009
		£	£
	Dividends receivable	66	30,965
	Bank interest	288,523	493,670
		288,589	524,635

5 Total resou	rces expen	ded					
				Other direct	Support costs		
		Note	Staff costs	costs	allocation	2010	2009
			£	£	£	£	£
Charitable expe	enses						
Primary costs							
In patient			1,296,118	189,755	557,516	2,043,389	2,035,268
Day Therap	-		164,666	20,896	69,970	255,532	320,718
Hospice at 1			395,846	59,344	174,004	629,194	585,890
Support cos	ts		513,389	288,101	(801,490)	-	-
Strategic de	velopment						
- project ma	inagement &	& survey fees	-	149,093	-	149,093	211,630
		9	2,370,019	707,189	-	3,077,208	3,153,506
Governance	costs	10	-	8,997	-	8,997	5,536
Costs of genera	ting funds						
Non-charita	-		151,006	192,339	_	343,345	342,254
Fundraising	_		240,894	47,887	_	288,781	240,688
Investment		nt faec	240,074	65	_	65	(13,248
mvestment	managemer	it ices					
			391,900	240,291		632,191	569,694
			2,761,919	956,477		3,718,396	3,728,736
Other direct	t costs inclu	ıde					
Depreciatio	n of tangibl	e assets				88,703	89,088
Auditors' re	_					4,016	3,738
Analysis of sup	port costs					<del></del>	
Staff expen	-				513,389		
Office expe					124,130		
Premises ar		xpenses			163,971		
					801,490		

## 6 Legacies

As well as the amounts recognised in the financial statements the charity was notified prior to the year end of a number of residuary legacies with uncertainty of value, but having a best estimate of value of approximately £850,000. These legacies will be recognised in the accounting period in which the amounts receivable can be appropriately valued.

## 7 Net income from trading activities of subsidiary

The charity has a wholly owned subsidiary which is incorporated in the UK. St Wilfrid's Hospice (Eastbourne) Trading Company Limited retails donated goods from six different branches. The company donates its taxable profits to St Wilfrids Hospice (Eastbourne) under a Gift Aid. Declaration. A summary of its trading results is shown below.

Profit and loss account	2010	2009
	£	£
Turnover	518,806	472,444
Operating expenses	(351,899)	(351,547)
Operating profit	166,907	120,897
Interest receivable	54	2,135
Net income Amount donated to St Wilfrids Hospice (Eastbourne)	166,961	123,032
under Gift Aid declaration	(166,961)	(123,032)
Retained in subsidiary	-	-
	*****	=====

The charity has a wholly owned subsidiary which is incorporated in the UK, St Wilfrid's Hospice (Eastbourne) Projects Limited The company manages the costs of design, build and management of the construction of a new hospice A summary of its trading results is shown below

Profit and loss account	2010	2009
	£	£
Turnover	79,636	-
Operating expenses	(79,167)	-
Operating profit	469	
Interest receivable	-	-
Interest payable	(469)	-
	<del></del>	
Net income	-	-
Retained in subsidiary	-	-

#### 8 Taxation

The company is a registered charity and as such is exempt from taxation on its income so long as this is applied for charitable purposes

## 9 Charitable activities costs

	<unrestr capital="" fund<="" th="" working=""><th>Designated fund Strategic Development reserve</th><th>Restricted Fund</th><th>2010 Total</th><th>2009 Total</th></unrestr>	Designated fund Strategic Development reserve	Restricted Fund	2010 Total	2009 Total
	<b>.</b>	£	£	£	£
Care costs					
Direct costs	2,126,625	149,093	-	2,275,718	2,394,180
Support costs	801,490	-	-	801,490	759,326
	2,928,115	149,093	-	3,077,208	3,153,506
	<del></del>				

## 10 Governance costs

•	<unrestr capital="" fund<="" th="" working=""><th>icted funds&gt; Designated fund Strategic Development reserve</th><th>Restricted Fund</th><th>2010 Total</th><th>2009 Total</th></unrestr>	icted funds> Designated fund Strategic Development reserve	Restricted Fund	2010 Total	2009 Total
	£	£	£	£	£
Legal and professional fees	4,981	-	-	4,981	1,798
Audit fees	4,016	-	-	4,016	3,738
	8,997	-	-	8,997	5,536

11	Tangible fixed assets - the Hospice					
		Freehold land and buildings		Furniture and fittings	Motor vehicles	Total
		£	£	£	£	£
	Cost or valuation					
	At 1 April 2009	2,306,210	183,228	329,165	36,154	2,854,757
	Additions	<del>-</del>		29,530		29,530
	At 31 March 2010	2,306,210	183,228	358,695	36,154	2,884,287
	Depreciation			<del></del>		
	At 1 Aprıl 2009	627,620	160,616	199,453	21,150	1,008,839
	Charge for the year	46,124	7,537	31,291	3,751	88,703
	At 31 March 2010	673,744	168,153	230,744	24,901	1,097,542
	Net book value					
	At 31 March 2010	1,632,466	15,075	127,951	11,253	1,786,745
	At 31 March 2009	1,678,590	22,612	129,712	15,004	1,845,918
				<del></del>		

12	Tangible fixed assets - the group	Freehold land and buildings		Furniture and fittings	Motor vehicles	Total
		£	£	£	£	£
	Cost or valuation At 1 April 2009 Additions	2,306,210	183,228	484,403 45,006	46,809	3,020,650 45,006
	At 31 March 2010	2,306,210	183,228	529,409	46,809	3,065,656
	Depreciation					<del></del>
	At 1 April 2009	627,620	160,616	307,258	29,482	1,124,976
	Charge for the year	46,124	7,537	44,612	4,327	102,600
	At 31 March 2010	673,744	168,153	351,870	33,809	1,227,576
	Net book value					
	At 31 March 2010	1,632,466	15,075	177,539	13,000	1,838,080
	At 31 March 2009	1,678,590	22,612	177,145	17,327	1,895,674
13	Tangible fixed assets					Investment properties £
	Cost or valuation At 1 April 2009 Additions					183,170 1,725
	At 31 March 2010					184,895

Fixed asset investments		
	2010	2009
	£	£
Quoted investments		
At 1 April 2009	2,379	4,600,503
Additions	-	2,379
Disposals		(4,600,503)
At 31 March 2010	2,379	2,379
Cash held on deposit	8,412,922	9,398,482
Total - the Group	8,415.301	9.400,861
Investment in subsidiaries		
Share capital		
- St Wilfrid's (Eastbourne) Trading Company Limited	100	100
- St Wilfrid's Hospice (Eastbourne) Projects Limited	1	-
Current account		
- St Wilfrid's (Eastbourne) Trading Company Limited	181,288	138,442
- St Wilfrid's Hospice (Eastbourne) Projects Limited	73,229	_
Total - the Hospice	8,669,919	9,539,403

In the opinion of the trustees, the aggregate value of the company's investment in subsidiary undertakings is not less than the amount included in the balance sheet

15	Stocks	The Hospice		The Group	
		2010 £	2009 £	2010 £	2009 £
	Finished goods and goods for resale	791	624	16,102	15,332

16	Debtors	The Hos	pice	The Group	
		2010	2009	2010	2009
		£	£	£	£
	Trade debtors and prepayments	268,918	442,280	390,942	478,904
	Legacies due	89,500	21,317	89,500	21,317
		358,418	463,597	480,442	500,221
17	Creditors: amounts falling due within	The Hos	pice	The Gro	o <b>up</b>
17	one year	1 110 1103	picc		•
		2010	2009	2010	2009
		£	£	£	£
	Trade creditors	-	•	18,272	-
	Interest free loans	4,800	4,800	4,800	4,800
	Other creditors	179,564	135,870	210,222	173,607
		184,364	140,670	233,294	178,407

18	Staff costs The average monthly number of employees (including temporary and part time staff) during the year was	2010 Number	2009 Number
	Inpatient	56	53
	Daycare	18	18
	Homecare	14	14
	Support staff	19	17
	Fundraising	8	7
	Trading company	8	8
		123	117
		£	£
	Wages and salaries	2,761,919	2,689,907
		2,761,919	2,689,907
	No remuneration or expenses were paid to the Trustees during the period		
	The number of employees who received emoluments (excluding pension contributions) in the following ranges was		
		2010	2009
		Number	Number
	£70,001 - £80,000	1	1
	£80,001 - £90,000	0	1
	£90,001 - £100,000	1	0

19	Working capital fund	2010 £	2009 £
	Balance at 1 April 2009 on working capital fund	507,889	507,889
	Surplus (deficit) of income for the year	(399,542)	65,658
	Transfer from (to) strategic development reserve	589,728	(71,159)
	Transfer from (to) fixed asset reserve fund	59,173	-
	Transfer from (to) restricted fund	641	5,501
	Balance at 31 March 2010	757,889	507,889
	Retained in Hospice	750,000	500,000
	Retained in Trading Company	7,889	7,889
		757,889	507,889

This fund is held to cover a financial deficit as a result in a downturn in income. It represents as a minimum a provision for a 50% downturn in ten year average legacy income.

20	Strategic development reserve	2010 £	2009 £
	Balance at 1 April 2009 on strategic development reserve	7,066,576	6,852,757
	Balance at 1 April 2009 on operating reserve fund	2,500,000	2,500,000
	Balance at 1 April 2009	9,566,576	9,352,757
	Surplus (deficit) of income for the year	(149,093)	(211,630)
	Profit (loss) on sale of investments	-	191,286
	Net profit (loss) on revaluation of investments	-	-
	Transfer from (to) working capital fund	(589,728)	71,159
	Transfer from (to) fixed asset reserve fund	-	163,004
	Balance at 31 March 2010	8,827,755	9,566,576

This fund represents all monies except those held in other reserves, which are earmarked to fund planned strategic developments to the service and buildings

21	Fixed asset reserve	2010 £	2009 £
	Balance at 1 April 2009	1,845,918	2,008,922
	Transfer (to)/from operating reserve	(59,173)	(163,004)
	Balance at 31 March 2010	1,786,745	1,845,918
	The fixed asset reserve represents the Trust's investment in fixed assets	<del></del>	
22	Restricted fund	2010	2009
		£	£
	Balance at 1 April 2009	21,624	-
	Surplus of income for the year	39,945	27,125
	Transfer to operating reserve	(641)	(5,501)
	Balance at 31 March 2010	60,928	21,624

The restricted fund represents monies given to the Hospice for specific purposes as part of the 'Wilfie's Wishes' appeal and income from restricted grants. Out of these funds, £641 has already been spent for the purpose for which the money was given, such as uniforms, so the cost has been reimbursed to the general fund. The remaining £60,928 is split as follows, £38,170 represents grants received for end of life care and £22,758 represents monies given specifically for the future capital project.

23	Net assets by fund	Working capital fund	Strategic development reserve	Fixed asset reserve	Restricted fund	Total funds
		£	£	£	£	£
	Investments	-	8,600,196	-	-	8,600,196
	Tangible fixed assets	51,335	-	1,786,745	-	1,838,080
	Current assets	939,848	227,559	-	60,928	1,228,335
	Creditors	(233,294)	-	-	-	(233,294)
				· · · · · · · · · · · · · · · · · · ·		
		757,889	8,827.755	1,786,745	60,928	11,433,317
		(233,294)	-	1,786,745	-	(233,294)

### 24 Auditors' Ethical Standards

In common with many businesses of our size and nature we use our auditors to prepare and submit returns to the tax authorities and assist with the preparation of the financial statements

# ST WILFRID'S HOSPICE (EASTBOURNE) (FORMERLY ST WILFRID'S HOSPICE (EASTBOURNE) LIMITED GROUP) DETAILED INCOME AND EXPENDITURE ACCOUNT - ALL FUNDS FOR THE YEAR ENDED 31 MARCH 2010

	e: 3	'ear nded 1 March 010		Year ended 31 March 2009
Income	£	£	£	
Voluntary gifts				
Direct donations	559,318		541,897	
Income from statutory funding	518,636		515,972	
Gift aid - gross	30,536		38,201	-
	1,108,490		1,096,070	
Restricted use donations	1,775		27,125	
Restricted grants	38,170		<b>-</b>	
Legacies	1,244,844		1,335,292	-
		2,393,279		2,458,487
Investments and property				
Bank deposit interest	288,992		493,670	
Dividends	66		30,965	-
	289,058		524,635	
Sale of goods at hospice	-		7,464	
Income from shop under Gift Aid	166,961		123,032	
Rent receivable	-		10,000	
Education courses and recharges	9,035		11,889	
		465,054		677,020
		2,858,333		3,135,507
Expenditure				
Inpatient costs	1,485,873		1,509,966	
Day Therapy costs	185,562		237,951	
Hospice at Home costs	455,190		434,633	
Support costs	792,990		751,076	
Fundraising costs	288,781		240,688	
Strategic development costs Goods for resale	149,562		211,630 11,092	
Investment management fees	65		(13,248)	
Governance costs	8,997		5,536	
		3,367,020		3,389,324
Surplus of income (expenditure) for the period	l - Hospice	(508,687)		(253,817)
Consolidation of Trading Company		-		
	l - Consolidated	(508,687)		(253,817)

		Year ended 31 March 2010 £		Year ended 31 March 2009 £
Inpatient staff costs				
Nursing		721,636		722,181
Medical		377,300		387,873
Education		40,545		24,866 87,035
Staff pension costs Staff life assurance contributions		92,899		233
Allied health professional costs	191,212	-	229,159	255
Allocation of Allied Health Professional costs to	171,212		227,137	
- Day Therapy	(63,737)		(76,386)	
- Hospice at Home	(63,737)		(76,386)	
	<del></del>	63,738		76,387
		1,296,118		1,298,575
Inpatient other costs Travel Membership fees Registration fees Training courses Cleaning Uniforms Catering and provisions Medical and surgical supplies Patient comforts Bedding and linen Library		3,292 3,876 1,165 30,871 11,528 2,195 120,541 11,320 630 511 3,826		4,089 3,706 1,116 36,979 11,951 9,960 122,790 13,520 1,078 647 5,555
		189,755		211,391
Total Inpatient costs		1,485,873		1,509,966
Allocation of support costs		557,516		525,302
Inpatient costs per Statement of Financial Activ	ities	2,043,389		2,035,268

	Year ended 31 March 2010 £	Year ended 31 March 2009 £
Day Therapy staff costs		
Salaries	91,939	103,564
Lymphodema	1,865	21,659
Staff pension costs	7,125	11,462
Staff life assurance contributions		97
Allocation of Allied health professional costs	63,737	76,386
	164,666	213,168
Day Therapy other costs Vehicle running costs Vehicle depreciation Travel Clinical supplies Lymphodema equipment and travel Volunteer drivers	4,962 3,751 2,426 3,356 317 6,084 20,896	4,891 5,001 2,021 2,335 4,698 5,837
Total Day Therapy costs	185,562	237,951
Allocation of support costs	69,970	82,767
Day Therapy costs per Statement of Financial Activities	255,532	320,718

March 2010 £	ended 31 March 2009 £
13,983 18,126 63,737 95,846	283,705 17,554 76,386 377,645
37,960 20,072 1,312 59,344	37,656 18,384 948 56,988
55,190	434,633
74,004	151,257
-	20,072 1,312 59,344 55,190

	Year ended 31 March 2010 £	Year ended 31 March 2009 £
Support staff costs		
Support staff salaries	472,833	419,867
Staff pension costs	40,556	34,808
Staff life assurance contributions	<del>-</del>	
	513,389	454,705
Office		
Legal and professional fees	14,554	11,392
Consultancy	5,398	6,206
Printing and stationery	32,449	36,373
Postages	8,400	15,438
Recruitment advertising	9,807	17,087
Telephone	15,152	14,736
Other expenses	7,274	3,096
Computer costs	30,487	23,077
Transport and travel	609	782
Administration charge receivable	(8,500)	(8,250)
	115,630	119,937
Premises and utilities		
Garden maintenance	3,653	3,316
Water, sewerage and rates	6,641	6,251
Insurance	11,029	14,742
Ground rent	30	30
Gas	16,141	20,334
Electricity	18,291	18,301
Repairs and maintenance	23,264	29,373
Depreciation of equipment	38,828	35,362
Depreciation of freehold buildings	46,124	48,725
(Profit)/loss on disposal of fixed assets	(30)	
	163,971	176,434
Total Support costs	792,990	751,076

	Yea end 31 Marc 20	ed eh	Year ended 31 March 2009 £
Total Support costs	792,99	0	751,076
Removed on consolidation	8,50	00	8,250
	801,49	90	759,326
Allocation of support costs			
Inpatient	557,516	525,302	
Daycare	69,970	82,767	
Hospice at Home	174,004	151,257	
	801,49	90	759,326
	<del></del>	<del></del>	

	Year ended 31 March 2010 £	Year ended 31 March 2009 £
Fundraising staff costs		
Salaries	230,207	194,475
Staff pension costs	10,687	6,739
	240,894	201,214
Fundraising other costs		
Fundraising event costs	19,482	22,702
Fundraising other expenses	24,303	12,842
Fundraising travel costs	4,102	3,930
	47,887	39,474
Total Fundraising costs	288,781	240,688
Governance costs	4.091	1 700
Legal and professional fees Audit fees	4,981	1,798
Audit Ices	4,016	3,738
	8,997	5,536