Company No: 1309288

THE COMPANIES ACT 2006 PRIVATE COMPANY LIMITED BY SHARES

Written Resolution of SERVICELINK (UK) LIMITED (the "Company")

Passed on 22 November 2010

The following written resolution of the members of the Company was passed as a special resolution of the Company pursuant to Chapter 2, Part 13 Companies Act 2006

THAT

- the issued share capital of the Company be reduced from 8,591,100 divided (a) into 8,591,100 ordinary shares of £1 each, to £2 00 divided into 2 ordinary shares of £1 each and that such reduction be effected by cancelling and extinguishing 8,591,098 ordinary shares of £1 each held by Servicelink International Holdings Limited, and
- the memorandum of association of the Company be altered so that Clause 5 (b) (Share capital) states that "The share capital of the Company is £2 00 divided into 2 ordinary shares of £1 each" and so that the previous wording of that Clause be deleted

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