Ability Housing Association
(a company limited by guarantee and not having a share capital)

FINANCIAL STATEMENTS

Year ended 30 September 2003

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COMPANIES HOUSE

Registered Company No: 1261380

(a company limited by guarantee and not having a share capital)
ANNUAL REPORT AND FINANCIAL STATEMENTS
for the year ended 30 September 2003

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(a company limited by guarantee and not having a share capital)

DIRECTORS' REPORT year ended 30 September 2003

The directors, being the members of the Board, submit their report and financial statements for the year ended 30 September 2003.

### **STATUS**

The Association is a company limited by guarantee without a share capital, Company No. 1261380. It is also a registered charity, No. 271547 and a registered social landlord, No. LH2174.

### **BOARD MEMBERS**

Joanna Pitts

Chairman

Jane Cooke

Francis Markham

John Knevett

Peter Wragg

Resigned 10 December 2003

Peter Cleland

Michael Hoad

John Daley

Lesley Burton Nasreen Bhatti Resigned 26 February 2003

Co-opted 21 May 2003

Keith Hailstone

Co-opted 27 November 2003

### RESULTS

The results for the year are shown in the attached financial statements.

# PRINCIPAL ACTIVITIES

The Association's principal activities are the provision, by construction or conversion, and the management of housing for people with disabilities and others in housing need.

### CORPORATE GOVERNANCE

The National Housing Federation (NHF) Code of Governance aims to support housing associations in following the highest standards of governance, accountability and probity, while responding to an environment of change and risk. Its recommendations are meant as guidance to best practice rather than instruction and should not be seen as mandatory.

The Board has considered the NHF Code and has made appropriate changes to its governance arrangements.

The Board currently comprises 10 members and meets 4 times a year in addition to the Annual General Meeting. Two sub-committees, comprising Audit & Risk and Finance & General Purposes each meet twice a

# REVIEW OF THE YEAR

This year has been characterised by challenge and change - generated both internally and externally. The Board and management teams have responded to these by working together effectively to ensure that Ability has emerged stronger and better equipped for the future.

The implementation of Supporting People – the new framework for strategic planning, commissioning, funding and regulating housing-related support services - has dominated our work and is now a central feature of our business activities. During the year, we have successfully negotiated Supporting People contracts with 18 different administrative authorities.

(a company limited by guarantee and not having a share capital) DIRECTORS' REPORT year ended 30 September 2003

Whilst our first priority throughout this period of change has been to maintain continuity of service for our tenants and other users of our services, our staff and managers have also determinedly sought out and exploited new opportunities for service improvements and growth.

Despite the focus on Supporting People, we have still found time to review the role and structure of the Board and to introduce a new employment framework for our staff. We have also put in place new structures to support and encourage greater tenant involvement and have produced a new tenant handbook which has been enthusiastically received.

The UK's first web-based Disability Housing Register (DHR), a joint initiative by Ability, Reading Borough Council (RBC) and Reading NHS Primary Care Trust (PCT), was launched in May. It not only attracted national publicity and much interest from local authorities and professionals in the disability and housing sector but was also commended by Baroness Dean – then Chairman of the Housing Corporation - in a House of Lords debate on European Year of the Disabled Person.

Two new floating support services were established during the year. The first is for people with mental health-related support needs in Slough and the second is for people with physical or learning disabilities in Littlehampton, West Sussex.

Between October 2002 and 2003, ten units were acquired by purchase and repair to provide move-on housing: five in Merton for people with mental health related support needs; three in Havant and two in Reading for people with learning disabilities. The latter used capital provided by the Department of Health's Learning Disability Development Fund and the others were acquired with capital funding from the Housing Corporation.

A new-build scheme comprising three-units for shared-ownership was completed in Tower Hamlets. This has provided a rare opportunity for disabled people to step on to the housing ladder.

At the close of the year, three new-build schemes were on-site. The first is Jesse Terrace in Reading which will provide two wheelchair-standard bungalows. Courtwick Lane, Littlehampton is a scheme of six units of supported housing in self-contained flats for people with physical or learning disabilities. The third is Loddon Court, Wokingham providing eight units of self contained housing with support for people with learning disabilities.

We are proud of all of these achievements which, together with our positive assessment from the Housing Corporation, are moving us closer to our goal of being regarded as a 'first choice' provider of specialist housing and support services for disabled people.

# STATEMENT OF BOARD RESPONSIBILITIES

Housing association and company law requires the Board to prepare financial statements for each financial year which give a true and fair view of the state of affairs of the Association and of the income and expenditure for that period. In preparing those financial statements, the Board is required to:

- select suitable accounting policies and then apply them consistently
- make judgements and estimates that are reasonable and prudent
- state whether applicable accounting standards have been followed, subject to any material departure disclosed and explained in the financial statements
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Association will continue in business.

The Board is responsible for keeping proper accounting records which disclose, with reasonable accuracy at any time, the financial position of the Association and to enable them to ensure that the financial statements comply with the Companies Act 1985, the Housing Act 1996 and the Accounting Requirements for Registered Social Landlords General Determination 2000. It is also responsible for safeguarding the assets of the Association and hence for taking steps for the prevention and detection of fraud and other irregularities.

(a company limited by guarantee and not having a share capital) DIRECTORS' REPORT year ended 30 September 2003

# INTERNAL CONTROLS ASSURANCE

The Board is responsible for maintaining a satisfactory system of internal controls. It acknowledges that no system of control can provide absolute assurance against material misstatement or loss but the measures in place provide reasonable assurance as to the above.

The principal means of identifying, evaluating and managing internal controls assurance are:

- financial and other policies which lay down regulations for investment, borrowing, delegation of authority to place orders and make payments. The policies are reviewed annually by the Board.
- corporate governance and management structures to provide balance and focus
- a budget is approved by the Board annually and reports presented quarterly of performance against it
  identifying and explaining variances. A detailed quarterly management information report, including key
  performance indicators is included.
- quarterly and annual accounts are presented to and approved by the Board
- an internal auditor is appointed by the Board to report directly to it in respect of compliance with the financial and other policies and procedures and to recommend good practice in these areas. His report for the period up to 30 September 2003 shows a satisfactory situation of internal control, commensurate with the size of the Association, and the findings have been reported to the Board
- qualified and competent staff have been employed to undertake the day to day functions of the
  Association and to apply its policies, and have been provided with the resources to carry them out
  effectively. Their competency is assessed annually at a formal appraisal. An ongoing commitment to
  develop them effectively to improve performance is evidenced by our Investor in People accreditation.
- a policy and procedure for dealing with suspected fraud and whistleblowing
- a formal risk management approach to existing operations, new business and property developments: including ongoing review in each area of the Association's activities by staff, management and the board.

The process of identifying, evaluating and managing the risks and control issues faced by the Association is ongoing. It has been in place in the year under review and up to the date of approval of the annual report and accounts. The process is subject to regular review by the Board.

The Board has reviewed the effectiveness of the system of internal control on the basis of the criteria set out in the Housing Corporation circular "Internal Controls Assurance" and no weaknesses were found which resulted in material losses, contingencies or uncertainties which require disclosure in the financial statements.

During the year the Housing Corporation undertook a performance assessment, resulting in the award of four green lights under the categories of viability, governance, management and development.

(a company limited by guarantee and not having a share capital)

DIRECTORS' REPORT

year ended 30 September 2003

# **EMPLOYEES**

It is the Association's policy to recruit the best person for the job, regardless of age, sex, sexuality, disability, appearance, marital status, race or religious beliefs.

# SENIOR STAFF (as at 30 September 2003)

David Williams BSc

Chief Executive

Kaye Periam BA, MBA

Director Property and Development

Donna Marshall BA, ACA

Director of Finance and Resources

# **AUDITORS**

The Board recommends that a resolution to re-appoint Baker Tilly be proposed at the Annual General Meeting.

By Order of the Board

Joanna Pitts

Chairman

The Coach House Gresham Road Staines Middlesex TW18 2AE

25t February 2004

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF ABILITY HOUSING ASSOCIATION 2002

year ended 30 September 2003

We have audited the financial statements of Ability Housing Association Limited for the year ended 30 September 2003 which comprise the income and expenditure account, the balance sheet, the cash flow statement and the related notes. These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

This report is made solely to the company's members, as a body, in accordance with section 235 of the Companies Act 1985. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

# RESPECTIVE RESPONSIBILITIES OF DIRECTORS AND AUDITORS

As described in the statement of Board's responsibilities the Board are responsible for the preparation of the financial statements in accordance with applicable law and United Kingdom Accounting Standards.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and United Kingdom Auditing Standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985, the Housing Act 1996 and the Accounting Requirements for Registered Social Landlords General Determination 2000. We also report to you if, in our opinion, the report of the Board is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the report of the Board and consider the implications for our report if we become aware of any apparent misstatements within it.

# BASIS OF AUDIT OPINION

We conducted our audit in accordance with United Kingdom Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the Board in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

# **OPINION**

In our opinion the financial statements give a true and fair view of the state of the company's affairs as at 30 September 2003 and of its surplus for the year then ended and have been properly prepared in accordance with the Companies Act 1985, the Housing Act 1996 and the Accounting Requirements for Registered Social Landlords General Determination 2000.

Sceller Telly
Registered Auditor
Chartered Accountants
2 Bloomsbury Street
London WC1B 3ST

10 June 2004

Baker Tilly

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(a company limited by guarantee and not having a share capital)

INCOME AND EXPENDITURE ACCOUNT

For the year ended 30 September 2003

	Note	2003 £	2002 £
TURNOVER	2	4,033,872	3,330,255
Operating costs	2	(3,533,039)	(2,981,071)
OPERATING SURPLUS	2	500,833	349,184
Interest receivable		17,388	36,709
Interest payable	4	(99,382)	(103,256)
SURPLUS ON ORDINARY ACTIVITIES	5	418,839	282,637
Transfer to restricted reserves	18	-	(13,645)
Transfer from restricted reserves	18	-	10,662
Transfer to designated reserves	19	(150,000)	(86,355)
Transfer from designated reserves	19	78,760	26,263
SURPLUS FOR THE YEAR		347,599	219,562
Revenue reserves brought forward		1,560,575	1,341,013
REVENUE RESERVES CARRIED FORWARD		1,908,174	1,560,575

All amounts relate to continuing activities.

All recognised surpluses and deficits are included in the income and expenditure account, which has been prepared using historical cost accounting.

These financial statements were approved by

11/1/14/1

oard and signed on its behalf by:

JOANNA PITTS

Chairman

Board member

DONNA MARSHALL

Donna Mashall

Secretary

Date of approval: 25 February 2004

The notes on pages 9 to 21 form part of these financial statements.

(a company limited by guarantee and not having a share capital)

**BALANCE SHEET** 

At 30 September 2003

	Note	£	2003 £	£	2002 £
FIXED ASSETS		ı	ı.	£	£
Tangible assets					
Housing properties at cost Depreciation Social housing grants Other capital grants	9		17,107,813 (68,360) (13,536,953) (590,225)		15,086,562 (54,130) (12,182,236) (338,025)
			2,912,275		2,512,171
Other fixed assets	10		483,313		491,796
CURRENT ASSETS			3,395,588		3,003,967
Debtors Cash at bank and in hand	11	207,801 806,676		379,401 496,105	
		1,014,477		875,506	
CREDITORS: amounts falling due within one year	12	(448,884)		(320,769)	
NET CURRENT ASSETS			565,593		554,737
TOTAL ASSETS LESS CURRENT LIABILITIES			3,961,181		3,558,704
CREDITORS: amounts falling due after more than one year	13		1,328,704		1,345,066
RESERVES					
Restricted reserve Designated reserve Revenue reserves	18 19		2,983 721,320 1,908,174		2,983 650,080 1,560,575
			2,632,477		2,213,638
		1 1	3,961,181		3,558,704
		1 M 1	· <u> </u>		

hese financial statements were approved by the Board and signed on its behalf by:

JOANNA PHTS

PETER CLELAND

DONNA MARSHALL

Cháirman

Board member

Secretary

Date of approval: 25 February 2004

The notes on pages 9 to 21 form part of these financial statements.

(a company limited by guarantee and not having a share capital)

CASH FLOW STATEMENT

For the year ended 30 September 2003

	Note	£	2003 £	£	2002 £
CASH FLOW FROM OPERATING ACTIVITIES	20	r	735,045	£	462,179
RETURNS ON INVESTMENT AND SERVICING OF FINANCE					
Interest received Interest paid		17,388 (100,125)		36,708 (103,777)	
NET CASH OUTFLOW FROM RETURNS ON INVESTMENTS AND SERVICING OF FINANCE			(82,737)		(67,069)
CAPITAL EXPENDITURE AND FINANCIAL INVESTMENT					
Acquisition and construction of housing properties		(2,021,251)		(1,155,184)	
Social housing grant and other capital grants received Purchase of other tangible fixed		1,775,627		541,044	
assets Proceeds of disposal of fixed		(69,554)		(64,678)	
assets				7,000	
			(315,178)		(671,818)
CASH INFLOW BEFORE USE OF LIQUID RESOURCES AND FINANCING			337,130		(276,708)
FINANCING					
Housing loans received Housing loans repaid	22	(26,559)		56,116 (16,000)	
NET CASH (OUTFLOW)/INFLOW FROM FINANCING			(26,559)		40,116
INCREASE/(DECREASE) IN CASH IN THE YEAR			310,571		(236,592)

The notes on pages 9 to 21 form part of these financial statements.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

### 1 PRINCIPAL ACCOUNTING POLICIES

The Association is established under the Companies Act 1985 as a company limited by guarantee. It is registered with both the Charity Commissioners and the Housing Corporation.

The financial statements have been prepared in accordance with the Companies Act 1985, the Housing Act 1996 and the Accounting Requirements for Registered Social Landlords General Determination 2000, the Statement of Recommended Practice, "Accounting by Registered Social Landlords" and other applicable accounting standards.

# BASIS OF ACCOUNTING

The financial statements are prepared on the historical cost basis.

### TURNOVER

Turnover represents rental income receivable net of voids, fees and grants from local authorities and The Housing Corporation.

# FIXED ASSETS AND DEPRECIATION

Tangible fixed assets, except freehold housing properties, are stated at cost less accumulated depreciation. Depreciation is charged on a straight line basis over the expected economic useful lives of the other fixed assets at the following annual rates:

Freehold offices	-	2%
Plant, machinery and fixtures	_	25%
Motor vehicles	_	25%
Hostel furniture	-	25%
Computer equipment	-	$33^{1}/_{3}\%$

# HOUSING PROPERTIES

Housing properties are stated at cost, less capital grants receivable.

Depreciation on freehold housing properties is provided where material. Depreciation is calculated by reference to the building cost of the properties, less related grants, and the estimated remaining useful economic lives of the buildings. The estimated useful economic lives are up to 100 years, dependent on property type, age and condition.

Freehold land is not depreciated. Leasehold properties are depreciated on a straight line basis over the term of the lease.

Housing properties in the course of construction are stated at cost and are transferred into housing properties when completed. Cost includes directly attributable overheads wholly incurred in the course of construction.

# **IMPAIRMENT**

In the event that any assets are impaired in value or, in the case of housing properties, in use, provisions are made to reduce the book value of the relevant assets to their value in use.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

# 1 PRINCIPAL ACCOUNTING POLICIES (continued)

### WORKS TO EXISTING HOUSING PROPERTIES

The cost of works to existing housing properties which extend the useful economic lives of those properties, increase rental income or reduce on going costs are capitalised. The cost of any other works not meeting these criteria are expensed as incurred.

### **GRANTS**

Capital grants received are shown as a deduction from the cost of fixed assets where they contribute towards capital expenditure, with any excess grants shown within creditors. Grants which relate to revenue expenditure are credited to the income and expenditure account as part of turnover.

### PENSION COSTS

The cost of providing retirement pensions and related benefits is charged to the income and expenditure account over the periods benefiting from employees' services.

### **MAJOR REPAIRS**

The Association designates reserves for future major repairs expenditure on all housing properties developed under the 1988 Housing Act arrangements and for other properties in so far as the major repairs expenditure is not eligible for grants from the Housing Corporation or local authorities.

The RSF re-investment fund for major repairs is set aside in a restricted reserve as required by Housing Corporation regulations.

# AGENCY MANAGED SCHEMES

One of the Association's hostel schemes is managed on its behalf under an agency arrangement. As the Association retains all of the financial risk of managing this project, all of the income and expenditure and assets and liabilities relating to the scheme is included in these financial statements.

# VALUE ADDED TAX

The Association is not registered for VAT, and therefore all amounts are inclusive of VAT.

# **OPERATING LEASES**

Operating lease rentals are charged to the income and expenditure account on a straight line basis over the lease term.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

2	TURNOVER, COST OF SALES OPERATING COSTS AND OPERATING SURPLUS	ATING COSTS /	AND OPERATING	3 SURPLUS			6000
		Turnover	Operating costs	2003 Operating surplus	Turnover	Operating costs	2002 Operating surplus £
	SOCIAL HOUSING LETTINGS (NOTE 3)						
	General needs Supported housing & services Residential care homes Shared ownership	736,689 2,546,998 638,992 10,861	(519,434) (2,225,328) (660,733)	217,255 318,670 (21,741) 10,861	650,975 1,451,051 1,144,355 8,566	(457,662) (1,250,090) (1,165,031) (61)	193,313 200,961 (20,676) 8,505
		3,930,540	(3,405,495)	525,045	3,254,947	(2,872,844)	382,103
	OTHER SOCIAL HOUSING ACTIVITIES						
	Management services Development administration Other	25,917 54,950 22,465	(10,316) (75,450) (41,778)	15,602 (20,500) (19,314)	25,567 29,207 20,534	(23,626) (58,454) (26,147)	1,941 (29,247) (5,613)
		103,332	(127,544)	(24,212)	75,308	(108,227)	(32,919)
		4,033,872	(3,533,039)	500,833	3,330,255	(2,981,071)	349,184

Ability Housing Association (a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

INCOME AND EXPENDITIBE EDOM I ETTINGS

3

Total	2002 £	1,017,291 628,977 115,587	1,761,855	(104,401)	1,657,454	1,106,282	469,086	3,254,947	
Total	2003 £	1,040,103 1,871,064 9,620	2,920,787	(120,190)	2,800,597	671,639	458,304	3,930,540	
Shared Ownership	accommodation £	10,861	10,861	1	10,861	ı		10,861	
Residential	care Homes	59,529 6,010 5,145	70,684	,	70,684	452,642	63,812	587,138	
Supported	guisnou 3	446,831	2,097,614	(109,667)	1,987,947	218,997	388,908	2,595,852	
General needs	housing £	522,882 214,271 4,475	741,628	(10,523)	731,105	1 1	5,584	736,689	
INCOME AND EXPENDITURE FROM LETTINGS SOCIAL HOUSING	INCOME FROM LETTINGS	Rent receivable net of identifiable service charges Service charges receivable Care charges receivable	GROSS RENTS RECEIVABLE	Less: rent losses from voids	NET RENTS RECEIVABLE	Revenue grants from local authorities and other agencies Major repair grants from the Housing Corporation	Other grants from the Housing Corporation	TURNOVER FROM SOCIAL HOUSING LETTINGS	

4 %

# Ability Housing Association

(a company limited by guarantee and not having a share capital)
NOTES ON THE FINANCIAL STATEMENTS
30 September 2003

3

 INCOME AND EXPENDITURE FROM LETTINGS				Shared		
(continued)	General needs housing	Supported housing	Residential care Homes	ownership accommodation	Total 2003	Total 2002
EXPENDITURE ON LETTING ACTIVITIES	ત્મ	<del>५</del> ३	÷	ધ્ય	¥	<b>4</b>
Property services	27,297	205,664	56,403	1	289,344	239,497
Care and personal service	23,667	1,121,360	478,349	1	1,623,376	1,238,494
Management Douting mointenance	288,158	776,316	113,217	1	1,177,691	1,154,599
Noutilic litalifical and debte	109,849	103,760	12,765	:	226,374	175,705
Maior receipt our deols	8,126	1,824	,	1	9,950	5,500
iviajoi icpans expenditure	62,337	16,424	J	ļ	78,760	59,049
IOIAL EXPENDITURE ON LETTINGS	519,434	2,225,328	660,733	•	3,405,495	2,872,844
OFERALING SURPLUS ON LETTING ACTIVITIES	217,255	370,524	(73,595)	10,861	525,045	382,103
Service charges receivable eligible for housing benefit	209,796	1.611.015	2.212	1	1 873 073	577 575
Service charges receivable not eligible for housing benefit	4,475	39.768	3 798	•	170,070	2/0,1/0
	***************************************				10,041	51,504
	214,271	1,650,783	6,010	ı	48,041	628.977
Average weekly assured tenancy rent in respect of housing accined including service charges eligible for housing housing	accommodation					
increasing of the charges chigade for housing denemi					78.64	£75.61

Increase over the year

Ability Housing Association
(a company limited by guarantee and not having a share capital)
NOTES ON THE FINANCIAL STATEMENTS

30 September 2003

4	INTEREST PAYABLE	2003 £	2002 £
	On housing loans:	±	<i>a</i>
	Repayable wholly or partly in more than 5 years Deferred interest	100,125 (743)	103,777 (521
		99,382	103,256
5	SURPLUS ON ORDINARY ACTIVITIES		
	Is stated after charging:		
	Depreciation	92,267	80,657
	Auditors' remuneration (inc. VAT):		
	- in their capacity as auditors	8,000	7,755
	- audit of hostels managed by agent	999	1,023
6	TAXATION		
	The company is a registered charity and is exempt from corporation tax extent that these are applied for charitable purposes.	x on its income an	d gains to the
7	DIRECTORS' EMOLUMENTS		
	The directors are defined as the Board members, the Chief Executi	ve and members	of the senior
	management team.		
		2003	2002
	management team.		
	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)	2003 £	2002 £
	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions	2003 £	2002 £
	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension	2003 £ 141,168	2002 £ 153,211
	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United	2003 £ 141,168 56,593 6,398	2002 £ 153,211 48,966 8,567
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pensions.	2003 £ 141,168 56,593 6,398	2002 £ 153,211 48,966 8,567
8	Mo Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's prepension arrangements exist.	2003 £ 141,168 56,593 6,398 ension scheme an	2002 £ 153,211 48,966 8,567 d no special
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION	2003 £ 141,168 56,593 6,398 ension scheme and 2003 Number	2002 £ 153,211 48,966 8,567 d no special 2002 Number
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff	2003 £ 141,168 56,593 6,398 ension scheme and 2003 Number 12	2002 £ 153,211 48,966 8,567 ad no special 2002 Number 12
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff	2003 £ 141,168 56,593 6,398 ension scheme and 2003 Number 12	2002 £ 153,211 48,966 8,567 ad no special 2002 Number 12
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff  Full time equivalents:	2003 £ 141,168  56,593  6,398  ension scheme and 2003 Number 12 106	2002 £ 153,211 48,966 8,567 ad no special 2002 Number 12 77
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff  Full time equivalents: Office staff Estate and tenant support staff	2003 £  141,168  56,593  6,398  ension scheme and 2003  Number  12  106  11	2002 £ 153,211 48,966 8,567 ad no special 2002 Number 12 77
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff  Full time equivalents:  Office staff Estate and tenant support staff  Staff costs (for the above persons):	2003 £ 141,168  56,593  6,398 ension scheme and 2003 Number 12 106  11 83 £	2002 £ 153,211 48,966 8,567 ad no special 2002 Number 12 77 11 62 £
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff  Full time equivalents:  Office staff Estate and tenant support staff  Staff costs (for the above persons):  Wages and salaries Social security costs	2003 £ 141,168 56,593 6,398 ension scheme an  2003 Number 12 106 11 83	2002 £ 153,211 48,966 8,567 and no special 2002 Number 12 77
8	management team.  No Board members received any emoluments in the year.  Aggregate emoluments of directors (including pension contributions and benefits in kind)  Emoluments of the highest paid director (excluding pension contributions and including benefits in kind)  Total expenses reimbursed to directors not chargeable to United Kingdom income tax  The Chief Executive is an ordinary member of the Association's pension arrangements exist.  EMPLOYEE INFORMATION  Office staff Estate and tenant support staff  Full time equivalents:  Office staff Estate and tenant support staff  Staff costs (for the above persons):  Wages and salaries	2003 £ 141,168  56,593  6,398 ension scheme and 2003 Number 12 106  11 83  £ 1,617,571	2002 £ 153,211 48,966 8,567 d no special 2002 Number 12 77 11 62 £ 1,345,380

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

9	TANGIBLE ASSETS	Completed freehold housing properties	Completed leasehold housing properties £	Housing properties in the course of construction £	Shared ownership housing properties £	Total £
	COST At 1 October 2002 Additions	11,232,206 23,147	2,750,647	718,857	384,852	15,086,562 2,021,251
	Transfer of completed schemes	-	865,217	(1,333,021)	467,804	-
	At 30 September 2003	11,255,353	3,615,864	1,383,940	852,656	17,107,813
	DEPRECIATION At 1 October 2002 Charge for the year	<u>.</u>	54,130 14,230	:	-	54,130 14,230
	At 30 September 2003	<u>.</u>	68,360	<u>-</u>	<u>-</u>	68,360
	SOCIAL HOUSING GRANTS At 1 October 2002 Additions Grants transferred for completed schemes	9,381,327	2,073,856	407,671 1,354,717 (804,991)	319,382	12,182,236 1,354,717
	At 30 September 2003	9,381,327	2,705,571	957,397	492,758	13,536,953
	OTHER CAPITAL GRANTS At 1 October 2002 Additions	296,206	17,001	252,200	24,818	338,025 252,200
		296,206	17,001	252,200	24,818	590,225
	NET BOOK VALUE At 30 September 2003	1,577,820	825,032	174,343	335,080	2,912,275
	At 30 September 2002	1,554,673	605,660	311,186	40,652	2,512,171

Housing and hostel properties are insured on the basis of reinstatement costs for £22 million (2002 - £20.2 million).

All housing properties are for social housing use.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS
30 September 2003

10	OTHER FIXED ASSETS	Freehold office premises £	Office equipment and vehicles £	Hostel furniture £	Total £
	COST At 1 October 2002 Additions	435,150	351,026 59,776	198,412 9,778	984,588 69,554
	Disposals	-	(13,717)		(13,717)
	At 30 September 2003	435,150	397,085	208,190	1,040,425
	DEPRECIATION				
	At 1 October 2002	43,093	280,417	169,282	492,792
	Charge for the year	8,704	53,943	15,390	78,037
	Disposals	<del>-</del>	(13,717)		(13,717)
	At 30 September 2003	51,797	320,643	184,672	557,112
	NET BOOK VALUE				
	At 30 September 2003	383,353	76,442	23,518	483,313
	At 30 September 2002	392,057	70,609	29,130	491,796
11	DEBTORS: AMOUNTS RECEIVA	BLE WITHIN C	ONE YEAR	2003 £	2002 £
	Rental debtors Less: provisions for bad debts			88,458 (17,078)	79,363 (5,500)
	2400. p-0 101010 for 040 40010				
				71,380	73,863
	Social Housing Grant Prepayments and sundry debtors			136,421	168,710 136,828
				207,801	379,401
12	CREDITORS: AMOUNTS FALLIN	NG DUE WITHE	N ONE YEAR		
	Housing loans (see note 14)			16,000	16,000
	Capital creditors			24,396	35,336
	Other taxation and social security			45,599	37,606
	Other creditors Accruals and deferred income			36,698 326,331	231,827
				448,924	320,769
				=	

Included in creditors above is £Nil (2002: £Nil) relating to recycled capital grants.

The estimated average period between the receipt of invoices and their subsequent payment is not more than 30 days.

(a company limited by guarantee and not having a share capital)

NOTES ON THE FINANCIAL STATEMENTS

30 September 2003

13	CREDITORS: AMOUNTS FALLING DUE AFTER MORE THAN ONE YEAR	2003 £	2002 £
	Housing loans (see note 14) Social Housing Grant in excess of cost	1,275,592 53,112	1,291,954 53,112
		1,328,704	1,345,066

The social housing grant in excess of cost relates to shared ownership properties. The excess grant is repayable or recyclable as and when further tranches of the properties are sold.

### 14 HOUSING LOANS

Housing loans from local authorities and private lenders are repayable at varying rates of interest in instalments due as follows:

	2003	2002
	£	£
Between one and two years	16,000	17,000
Between two and five years	34,000	38,000
In five years or more	1,225,592	1,236,954
	1,275,592	1,291,954
In one year or less	16,000	16,000
	1,291,592	1,307,954

This is represented by £259,680 at a fixed interest rate between 9.125% and 11.375%, and £1,031,912 at a variable interest rate between 6.00% and 7.49%.

The above loans are secured by way of charges over certain of the freehold properties. The amount so secured is equal to the total liability at any time.

15 CAPITAL COMMITMENTS	2003 £	2002 £	
	Authorised and committed Authorised and not contracted	1,397,000 1,350,000	579,647 2,221,959
		2,747,000	3,301,606

The capital commitments are to be funded by a Social Housing Grant (£2,259,000) and the balance from existing cash resources, additional borrowing facilities and the anticipated sale proceeds (of some £500,000) of one freehold property. The loan facilities are currently available or are in the process of being negotiated.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

### 16 PENSION OBLIGATIONS

The Association participates in industry wide defined benefit and money purchase pension schemes known, respectively, as The Pensions Trust - Social Housing Pension Scheme ('SHPS') and The Pensions Trust - The Growth Plans. Each scheme had in excess of 18,000 members at the date of the valuations referred to below.

## THE PENSIONS TRUST - SOCIAL HOUSING PENSION SCHEME

Three members of staff participate in the Social Housing Pension Scheme, which is a defined benefit scheme with assets held in separate funds administered by independent Trustees. The pension cost to the Association for the year was £15,908 (2002:£11,356).

The last formal valuation of the Scheme for which details are available was performed as at 30 September 1999 by a professionally qualified actuary using the "projected unit credit" method. The market value of the Scheme's assets at the last valuation date was £595 million.

The Association paid contributions at the rate of 12.6% during the accounting period. Member contributions vary between 1.6% and 5% depending on their age at the date of joining the scheme.

It is not possible to identify the share of underlying assets and liabilities belonging to individual participating employers. Due to the nature of the Scheme, the profit and loss account charge for the period under both SSAP24 and FRS17 represents the employer contribution payable.

% pa.

The financial assumptions underlying the valuation were as follows:

	P
Rate of return on future contributions	6.6
Rate of return on accumulated assets	5.4
Rate of salary increases	4.5
Rate of pension increases	2.5
Rate of price inflation	2.5

The accumulated assets of the Scheme were assumed to earn the same return as if they had been invested in a portfolio comprising 100% U.K. equities for non-pensioner liabilities and 50% U.K. equities / 50% index-linked gilts for pensioner liabilities.

The valuation revealed a shortfall of assets compared with the value of liabilities of some £19 million (equivalent to a past service funding level of 97%). The employer's ongoing future service contribution rate, after allowing for changes in benefits, was 9.3% of pensionable salaries.

In view of the past service shortfall most employers (including the Association) are required to contribute at the standard rate of 10.6% of pensionable salaries in order to bring the value of assets and liabilities into balance. Employers that participate in the Scheme on a non-contributory basis pay a joint contribution rate (i.e. a combined employer and employee contribution rate) of 15.0%. Employers that have closed the Scheme to new members are required to contribute at the rate of 12.6% to reflect the higher costs of a closed arrangement. A small number of employers are required to contribute at a different rate to the standard 10.6% to reflect the amortisation of a surplus or deficit on the transfer of assets and past service liabilities from another pension scheme into the SHPS Scheme.

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

# 16 PENSION OBLIGATIONS (continued)

A further actuarial valuation has been undertaken as at 30 September 2002. The number of members in the scheme was 38,679, comprising 22,801 active members, 12,295 deferred members and 3,583 pensioners.

The financial assumptions underlying the valuation were as follows:

- Rate of return on future contributions 7.1% per annum
- Rate of salary increase 4.5% per annum
- Rate of pension increases 2.5% per annum
- Rate of price inflation 2.5% per annum
- Rate on accumulated assets of 6.5% per annum.

The preliminary valuation revealed assets of £650 million and liabilities of £767 million, resulting in a net deficit of £117 million. To fund the deficit, future employee and employer contributions are to be 17.1% of pensionable salary as from April 2004, the increase being split equally as between employees and employers.

# THE PENSIONS TRUST - THE GROWTH PLANS

Thirty seven members of staff participate in The Growth Plans which is a money purchase scheme with assets held in separate funds administered by independent Trustees. The pension cost to the Association for the year was £22,812 (2002:£20,417).

# 17 SHARE CAPITAL

The company which is incorporated under the Companies Act 1985, is limited by guarantee. No share capital is issued. The liability of each member is limited to £1, being the amount guaranteed.

18	RESTRICTED RESERVE - RENT SURPLUS FUND	2003 £	2002 £
	At beginning of year	2,983	-
	Transfer from income and expenditure account	-	13,645
	Transfer to income and expenditure account	-	(10,662)
	At end of year	2,983	2,983

Ability Housing Association
(a company limited by guarantee and not having a share capital)
NOTES ON THE FINANCIAL STATEMENTS

30 September 2003

19	DESIGNATED RESERVE - MAJO	R REPAIRS		2003 £	2002 £
	At beginning of year Transfer from income and expenditu Transfer to income and expenditure			650,080 150,000 (78,760)	589,988 86,355 (26,263)
	At end of year			721,320	650,080
20	RECONCILIATION OF OPERATION OF OPERATION OPERATING ACTIVITIES	NG SURPLUS T	O CASH FLOW	7	
	Operating surplus Depreciation Change in debtors Change in creditors Surplus on disposal of fixed assets			500,833 92,267 2,890 139,055	349,184 80,657 (25,500) 57,838
	Cash flow from operating activities			735,045	462,179
21	RECONCILIATION OF NET CASE IN NET DEBT	H OUTFLOW TO	O MOVEMENT	2003 £	2002 £
	Increase / (Decrease) in cash in the y Change in net debt resulting from cast Deferred interest			310,571 15,619 743	(236,592) (40,116) 521
	Change in net debt  Net debt at beginning of year			326,933 (864,961)	(276,187) (588,774)
	Net debt at end of year			(538,028)	(864,961)
22	ANALYSIS OF NET DEBT	At 1 October 2002 £	Cash flows	Other changes	At 30 September 2003 £
	Cash at bank and in hand	496,105	310,571	-	806,676
	Debt due after one year Debt due within one year	(1,345,066) (16,000)	10,559	5,803 (16,000)	(1,328,704) (16,000)
		(1,361,066)	26,559	(10,197)	(1,344,704)
	Total	(864,961)	337,130	(10,197)	(538,028)

(a company limited by guarantee and not having a share capital) NOTES ON THE FINANCIAL STATEMENTS 30 September 2003

# 23 HOUSING STOCK

The number of units of housing accommodation in management at 30 September was:

	2003 Number	2002 Number
General needs	134	154
Supported housing and care	199	165
Shared ownership	8	6
	341	325

In addition there are 9 units of staff accommodation in Supported Housing.

Details of hostels managed by agents are as follows:	Supported Housing Management Grant payable	Number of units managed
AGENT	to agent £	by agent
North Surrey Group Scope	16,916	6

# 24 SOCIAL HOUSING GRANT

Total social housing grant received or receivable as at the year end was £13,995,257 (2002: £12,611,095) comprising capital grants of £13,536,953 (2002: £12,182,236) and revenue grants of £458,304 (2002: £428,859). In the event that the properties to which these grants relate cease to be used for social housing purposes, the related grants may be required to be repaid.