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## **HEATH LAMBERT LIMITED**

Annual report and Financial Statements
31 December 2011



Company number 1199129 Registered in England & Wales

## **DIRECTORS**

Sarah Dalgarno
Mike Cooper Mitchell
Pat Gallagher
Tom Gallagher
Mark Mugge
Terry O'Neill
Matthew Pike
David Ross

## **SECRETARY**

A Pfitzner

## **AUDITORS**

Ernst & Young LLP 1 More London Place London SE1 2AF

## **BANKERS**

Royal Bank of Scotland 3<sup>rd</sup> Floor 280 Bishopsgate London EC2M 4RB

## **REGISTERED OFFICE**

9 Alie Street London E1 8DE

## **COMPANY NUMBER**

1199129

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Company number 1199129 Registered in England & Wales

#### **DIRECTORS' REPORT FOR THE YEAR ENDED 31 DECEMBER 2011**

The directors submit their annual report together with the audited Financial Statements of Heath Lambert Limited for the year ended 31 December 2011

## **Principal activities**

The principal activity of the Company, an accredited Lloyd's Broker, continues to be that of insurance broking and the provision of a full range of insurance broking services primarily in the United Kingdom Heath Lambert Limited is authorised and regulated by the Financial Services Authority

#### Results and dividends

The Company made a profit after taxation for the year of £14 1m (2010 £7 1m) Interim dividends of £77 9m (2010 £nil) were paid during the year A loss of £63 8m (2010 profit £7 1m) has been transferred to reserves

The Company had net assets of £21 3m as at 31 December 2011 (2010 £85 2m)

## Parent company

On 12 May 2011, the entire issued share capital of the ultimate holding company, HLG Holdings Limited, of which this company is a subsidiary, was acquired by Arthur J Gallagher Holdings Two (UK) Limited, a subsidiary of the largest group of undertakings which is headed up by Arthur J Gallagher & Co a company incorporated in the United States of America, which is the ultimate parent undertaking

#### **Future Outlook**

Trading conditions remain difficult and uncertainty in the EU makes forecasting growth in the UK economy difficult for 2012, we anticipate a generally unchanged climate

#### **Risk Management**

Robust risk management is fundamental to the achievement of the Company's objectives. The Board of Directors is responsible for setting the Company's risk appetite and ensuring that it has an appropriate and effective risk management framework and monitors the ongoing process for identifying, evaluating, managing and reporting significant risks faced by the Company. To facilitate this, the Company maintains a Risk Framework, through which the key risks affecting the Company are identified, assessed and monitored.

#### **Risk Framework**

The nature of the company's international operations and debt profile expose it to a variety of financial risks including the effects of changes in foreign currency exchange rates, counter party credit risks, liquidity and interest rates. The company has in place a risk management programme and policies that seek to limit the adverse impact upon the company by the use of financial instruments to fix currency rates.

#### **Borrowing Facilities and Liquidity Risk**

The company maintains facilities to ensure that it has adequate available funds to finance operations and the growth of the business. The company has a core uncommitted overdraft facility of £250k. The overdraft has not been drawn down upon in 2011.

#### Foreign Currency Risk

The company's major currency transaction exposure arises in respect of US dollar revenue earned in the UK. As a consequence, the company's results are sensitive to changes in the sterling/US dollar exchange rate. Where forward foreign exchange contracts have been entered into to manage currency risk, they are designated as hedges of currency risk on specific future cash flows, which qualify as highly probable transactions for which hedge accounting has been used.

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## DIRECTORS' REPORT FOR THE YEAR ENDED 31 DECEMBER 2011 (continued)

#### Interest Rate Risk

The company has interest bearing assets but no material interest bearing liabilities that would give rise to exposures to fluctuations in interest rates

#### Counterparty Credit Risk

The company manages its cash and investment balances in the form of deposits with prime banks and other short term money market instruments, in accordance with an investment and counterparty policy agreed by the Board of Directors, and, in respect of fiduciary funds, all relevant regulatory guidelines. Investment and bank counterparties are subject to pre-approval at Board level. All exposures to individual counterparties are subject to a limit to control undue concentrations of credit risk.

#### Price Risk

The company does not have a material exposure to equity securities price risk or commodity price risk

#### **Personnel**

Information on the Company's activities and consultation with staff is provided regularly through various management communication channels. These include the circulation of internal bulletins, notices and press releases and meetings and presentations by senior management at major locations and provincial offices. The Company is committed to the principle of equal opportunity and ensuring that employees are not discriminated against in recruitment, career development or promotion.

Consultation with employees and their representatives continues at all levels with the aim of ensuring that their views are taken into account when decisions are made that are likely to affect their interests and that all employees are aware of the financial and economic performance of their business units and of the Company as a whole

#### Disabled employees

It is the policy of the Company not to discriminate between employees or potential employees with disabilities because of a reason relating to their disability and to offer the same employment opportunities, training, career development and promotion prospects to all

## Payment to suppliers

The Company conformed wherever possible to the payment terms agreed with its suppliers

#### **Donations**

During the period donations to charities by the Company amounted to £3,795 (2010 £15,395) In addition, there were no political donations during the period (2010 £nil)

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## DIRECTORS' REPORT FOR THE YEAR ENDED 31 DECEMBER 2011 (continued)

#### **Directors**

The directors of the Company who held office during the period and to the date of this report were

A Colosso (resigned 16 January 2012)

K Hamill (resigned 12 May 2011)

J Hume (resigned 12 May 2011)

R N Thomas (resigned 12 May 2011)

W D Bloomer (resigned 12 May 2011)

K Barton (appointed 12 May 2011, resigned 31 August 2011)

D Ross (appointed 12 May 2011)

S Dalgarno (appointed 12 May 2011)

M Pike (appointed 6 July 2011)

T J Gallagher (appointed 6 July 2011)

J P Gallagher (appointed 6 July 2011)

T O'Neill (appointed 6 July 2011)

M Cooper-Mitchell (appointed 6 July 2011)

Mark Mugge (appointed 6 July 2011)

#### Disclosure of information to auditors

So far as each person who was a director at the date of approving this report is aware, there is no relevant audit information, being information needed by the auditors in connection with preparing this report, of which the auditor is unaware. Having made enquiries of fellow directors and the company's auditor, each director has taken all the steps that he is obliged to take as a director in order to make himself aware of any relevant audit information and that the auditor is aware of that information

## **Auditors**

Ernst & Young LLP were appointed as the Company's independent auditor on 13 May 2011. In accordance with Section 487 of the Companies Act 2006, a resolution to re-appoint Ernst & Young LLP as independent auditors to the Company will be proposed at the next Annual General Meeting on 01 June 2012.

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## STATEMENT OF DIRECTORS' RESPONSIBLITIES

The directors are responsible for preparing the Directors' Report and the financial statements in accordance with applicable law and regulations

Company law requires the directors to prepare financial statements for each financial year. Under that law the directors have elected to prepare the financial statements in accordance with United Kingdom Generally Accepted Accounting Practice (United Kingdom Accounting Standards and applicable law). Under company law the directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the company and the profit or loss of the company for that period

In preparing these financial statements, the directors are required to

- select suitable accounting policies and then apply them consistently,
- make judgments and accounting estimates that are reasonable and prudent,
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements,
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the company will continue in business

The directors are responsible for keeping adequate accounting records that are sufficient to show and explain the company's transactions and disclose with reasonable accuracy at any time the financial position of the company and enable them to ensure that the financial statements comply with the Companies Act 2006. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

By order of the board

Mark Mugge Director

12 June 2012

#### INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HEATH LAMBERT LIMITED

We have audited the financial statements of Heath Lambert Limited for the year ended 31 December 2011 which comprise the Profit and Loss Account, the Balance Sheet and the related notes 1 to 20 The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice)

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

## Respective responsibilities of directors and auditors

As explained more fully in the Statement of Directors' Responsibilities set out on page 5, the directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland) Those standards require us to comply with the Auditing Practices Board's (APB's) Ethical Standards for Auditors

## Scope of the audit of the financial statements

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of whether the accounting policies are appropriate to the company's circumstances and have been consistently applied and adequately disclosed, the reasonableness of significant accounting estimates made by the directors, and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

## **Opinion on financial statements**

In our opinion the financial statements

- give a true and fair view of the state of the company's affairs as at 31 December 2011 and of its profit for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006

#### Opinion on other matter prescribed by the Companies Act 2006

In our opinion the information given in the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements

Company number 1199129 Registered in England & Wales

# INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF HEATH LAMBERT LIMITED (continued)

## Matters on which we are required to report by exception

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us, or
- the financial statements are not in agreement with the accounting records and returns, or
- certain disclosures of directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit

Kevin Senior (Senior Statutory Auditor)

for and on behalf of Ernst & Young LLP

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London, 12 June 2012

**Annual Report and Financial Statements** 

## **PROFIT AND LOSS ACCOUNT**

For the year ended 31 December 2011

|  | Notes | 2011<br>£m                              | Restated<br>2010<br>£m                  |
|--|-------|---|---|
| Turnover   | 2,4   | 70.1                                    | 77 9                                    |
| Interest receivable and similar income                 | 4     | 1.8                                     | 16                                      |
| Total income   |       | 71.9                                    | 79 5                                    |
| Administrative expenses                                |       |   |   |
| Administrative expenses                                | 3     | (75.0)                                  | (69 1)                                  |
| Depreciation and goodwill amortisation                 | 8,9   | (3.7)                                   | (4 2)                                   |
| Total Administrative Expenses                          |       | (78.7)                                  | (73 3)                                  |
| Operating (Loss) / Profit                              |       | (6.8)                                   | 6 2                                     |
| Loss on disposal of fixed assets                       | 9     | (1.1)                                   | -                                       |
| Operating (Loss) / Profit after exceptional items      |       | (7.9)                                   | 6 2                                     |
| Analysed as:   |       |   | *************************************** |
| Trading results  |       | (4.2)                                   | 10 4                                    |
| Depreciation and goodwill amortisation                 |       | (3.7)                                   | (4 2)                                   |
| Dividends received from fellow subsidiary undertakings | 7     | 19.6                                    | 3 3                                     |
| Profit on Ordinary Activities before Taxation          |       | 11.7                                    | 9 5                                     |
| Tax credit/ (charge) on profit on ordinary activities  | 6     | 2.4                                     | (2 4)                                   |
| Profit for the financial year                          |       | 14.1                                    | 7 1                                     |
|  |       | *************************************** |   |

Results for the current year and prior period are attributable to continuing operations

There is no material difference between the results disclosed in the profit and loss account and the results on an unmodified historical cost basis

The notes on pages 10 to 23 are an integral part of these financial statements. The independent auditors' report is on pages 6 and 7

**Annual Report and Financial Statements** 

## **BALANCE SHEET**

As at 31 December 2011

|  |       | 2011    | 2010    |
|--|-------|---------|---------|
|  | Notes | £m      | £m      |
| Fixed Assets                                   |       |         |         |
| Intangible assets                              | 8     | 4.6     | 3 5     |
| Tangible assets                                | 9     | 3.4     | 5 6     |
| Investments in subsidiary undertakings         | 10    | 8.0     | 9 3     |
| Total fixed assets                             |       | 16.0    | 18 4    |
| Current Assets                                 |       |         |         |
| Debtors  |       |         |         |
| - Amounts falling due within one year          | 11    | 144.4   | 177 9   |
| - Amounts falling due after more than one year | 11    | 5.7     | 5 0     |
| Cash at bank and in hand                       | 13    | 41.0    | 48 8    |
| Total current assets                           |       | 191.1   | 231 7   |
| Creditors: Amounts falling due within one year | 14    | (177.5) | (159 1) |
| Net Current Assets                             |       | 13.6    | 72 6    |
| Total Assets Less Current Liabilities          |       | 29.6    | 91 0    |
| Provisions for liabilities                     | 15    | (8.3)   | (5 8)   |
| Net Assets                                     |       | 21.3    | 85 2    |
| Capital and Reserves                           |       |         |         |
| Share capital                                  | 16    | 7.5     | 7 5     |
| Other reserve                                  | 17    | -       | 0 1     |
| Profit and loss account                        | 17    | 13.8    | 77 6    |
| Total capital and reserves                     |       | 21.3    | 85 2    |

Approved by the Board of directors on 12 June 2012 and were signed on its behalf by

Mark Mugge

Director

The notes on pages 10 to 23 are an integral part of these financial statements. The independent auditors' report is on pages 6 and 7.

For the year ended 31 December 2011

#### 1. ACCOUNTING POLICIES

#### **Basis of accounting**

The financial statements have been prepared under the historical cost convention and in accordance with the Companies Act 2006 and applicable accounting standards in the United Kingdom

The company is a wholly-owned subsidiary of Arthur J Gallagher Holdings II Limited and is included in the consolidated financial statements of Arthur J Gallagher & Co which are publically available. These financials therefore do not include consolidated financial statements.

As permitted by Financial Reporting Standard 1 "Cash Flow Statements" (revised) the Company, being a wholly-owned subsidiary, is not required to prepare a cash flow statement. The company is also exempt under the terms of FRS 8 from disclosing related party transactions with entities that are part of the Arthur J Gallagher & Co group or investees of the Arthur J Gallagher & Co group

On 12 May 2011, the entire issued share capital of the ultimate holding company, HLG Holdings Limited, for which this company is a subsidiary, was purchased by Arthur J Gallagher Holdings Two (UK) Limited, a subsidiary of the largest group of undertakings which is headed up by Arthur J Gallagher & Co a company incorporated in the United States of America, which is the ultimate parent undertaking

The directors have reviewed the Company's accounting policies and consider them to be appropriate in accordance with FRS18's objectives of relevance, reliability, comparability and understandability

The directors are satisfied that the Company should prepare the financial statements on a going concern

#### **Turnover**

Insurance broking turnover represents the aggregate of net brokerage, fees, commission and other related income, including that arising as a result of run-off activity in the markets. Brokerage is recognised at the date of inception of the risk subject to the placement having been completed to the client's satisfaction and invoiced. In instances where the inception of the risk does not relieve the Group of all contractual obligations, an element of brokerage is deferred and subsequently released to the profit and loss account as these obligations are discharged.

Brokerage on multi-year policies that are non-cancellable is recognised at the date of inception of the risk, providing that the brokerage is not dependent on future events. Brokerage on multi-year policies which can be cancelled or varied after the inception of the risk is apportioned on an annual basis.

Commission income received on an indemnity term basis where, should the client cancel the policy within a certain timeframe, the relevant proportion of the commission is repayable to the provider, is accounted for on an accruals basis when the policy is completed. A separate provision is maintained to cover the anticipated repayments to product providers of commissions previously recognised as income

Income has been recognised from the writing back of some specific old run off credit items on the insurance broking ledgers which, in the directors' opinion, following investigation during the period, do not represent insurance broking liabilities of the Company

For the year ended 31 December 2011

## 1. ACCOUNTING POLICIES (Continued)

#### Investment income

Dividends receivable from participating interests are recognised as income when formally declared

#### **Finance Leases**

Assets acquired under finance leases are capitalised as tangible fixed assets and stated at cost less accumulated depreciation. Interest included within lease payments is charged to the profit and loss account over the period of the lease at a rate which reflects the capital repayments outstanding

### **Operating Leases**

Lease payments in respect of operating leases are charged against profit as incurred over the period of the lease

Where a leasehold property becomes surplus to the Company's foreseeable business requirements, provision is made for the expected future net cost of the property taking account of the duration of the lease and any recovery of cost achievable from subletting

#### Goodwill

Goodwill arising from business combinations, being the excess of the fair value of the consideration over the fair value of the net assets acquired, and purchased goodwill, have been capitalised at cost and are being amortised on a straight-line basis over their estimated useful lives not exceeding twenty years

Negative goodwill arising from business combinations, being the excess of the fair value of the net assets over the fair value of the consideration acquired, has been capitalised at cost and has been fully amortised on a straight-line basis over its estimated useful life of 3 5 years

## **Fixed Assets**

Tangible assets are stated at cost less accumulated depreciation. Following the acquisition of the Heath Group the company has adopted the Arthur J Gallagher policy of capitalising assets with a cost price over £500, the effect of adopting this policy produced a reduction of NBV of £381,018 in tangible fixed assets with a corresponding loss on the "Profit and Loss Statement"

Depreciation is provided in equal annual instalments at rates calculated to provide for the cost of the assets over their anticipated useful lives as follows

Furniture and equipment

Four years

#### **Systems Development Costs**

External costs incurred in connection with the development of improved data handling systems are capitalised when the cost price is over £1,000. These costs are then written off in equal annual instalments over three years, commencing with the year in which benefits arise from the introduction of these systems. The carrying value is assessed annually and further provision, where appropriate, is made for any impairment in value.

#### **Investments in Subsidiary Undertakings**

Investments in subsidiary undertakings in the financial statements are stated at cost less provision for any impairment in value

For the year ended 31 December 2011

#### 1. ACCOUNTING POLICIES (Continued)

#### **Taxation**

Corporation tax payable is provided on taxable profits at the current rate

Deferred taxation is recognised in respect of all timing differences between taxable and booked income and expenditure that have originated but not reversed at the balance sheet date. Deferred tax assets are recognised to the extent that they are recoverable. Deferred taxation is not recognised on permanent differences or for taxation which would become payable if the undistributed reserves of overseas companies were remitted to the UK. Deferred tax balances are not discounted.

#### **Pensions**

The Company operates defined contribution pension schemes for the benefit of its employees Contributions are charged to the profit and loss account as incurred

#### **Foreign Currencies**

Monetary assets and liabilities in foreign currencies are expressed in sterling at exchange rates as at the balance sheet date. Income earned in foreign currencies is recognised in the profit and loss account at the exchange rate at the date of the transaction. All realised exchange differences arising from trading are recognised in the result before taxation.

## **Insurance Broking Debtors and Creditors**

Insurance brokers usually act as agents in placing the insurable risks of their clients with insurers and, as such, are generally not liable as principals for amounts arising from such transactions. Notwithstanding these legal relationships, debtors and creditors arising from insurance broking transactions are shown as assets and liabilities. This recognises that the insurance broker is entitled to retain the investment income on any cash flow arising from these transactions.

Debtors and creditors arising from a transaction between clients and insurers (e.g. a premium or a claim) are recorded simultaneously. Consequently, there is a high level of correlation between the totals reported in respect of insurance broking debtors and insurance broking creditors.

The position of the insurance broker as agent means that generally the credit risk is borne by the principals. There can be circumstances where the insurance broker acquires credit risk through statute, or through the act or omission of the insurance broker or of one of the principals. There is much legal uncertainty surrounding the circumstances and the extent of such exposures. However, the total of insurance broking debtors appearing in the balance sheet is not an indication of credit risk.

It is normal practice for insurance brokers to settle accounts with other intermediaries, clients, insurers and market settlement bureaux on a net basis. Large changes in both insurance broking debtors and creditors can result from comparatively small cash settlements and for this reason, the totals of insurance broking debtors and creditors give no indication of future cash flows.

The legal status of this practice of net settlement of debtors and creditors is uncertain and in the event of an insolvency it is generally abandoned FRS 5 'Reporting the Substance of Transactions' requires that offset of assets and liabilities should be recognised in financial statements where, and only where, the offset would survive the insolvency of the other party. Accordingly, only such offsets have been recognised in calculating insurance broking debtors and creditors.

For the year ended 31 December 2011

## 1. ACCOUNTING POLICIES (Continued)

#### **Provisions**

A provision is recognised where there is a present obligation, whether legal or constructive, as a result of a past event for which it is probable that a transfer of economic benefits will be required to settle the obligation and a reasonable estimate can be made of the amount of the obligation. The basis of each class of provision is described in note 15

## Claims handling provision

The company provides for the expected cost of providing future claims handling services in respect of its insurance and reinsurance broking activities by reference to the estimated number of claims and expected costs. The provision is made in accordance with the requirements of FRS12 "Provisions, contingent liabilities and contingent assets"

#### 2. SEGMENTAL REPORTING

The table below analyses turnover by the address of the client from whom the business is derived. This does not necessarily reflect the original source or location of the business.

|                      | 2011 | 2010 |
|----------------------|------|------|
|                      | £m   | £m   |
| UK                   | 60.6 | 66 9 |
| Asia and Australasia | 1.2  | 1 4  |
| The Americas         | 3.1  | 2 4  |
| Continental Europe   | 5.1  | 7 1  |
| Africa               | 0.1  | 01   |
| Total Turnover       | 70.1 | 77 9 |
|                      |      |      |

The Company's turnover is attributable to insurance broking

For the year ended 31 December 2011

#### 3. OPERATING EXPENSES

Profit on ordinary activities before taxation is stated after charging the following items

|                        | 2011  | 2010  |
|------------------------|-------|-------|
|                        | £m    | £m    |
| Salaries               | 43 7  | 39 1  |
| Other payroll cost     | 47    | 3 4   |
| Pension                | 2 5   | 2 6   |
| Other staff cost       | 18    | 2 2   |
| Equipment lease cost   | 0 1   | 0 2   |
| Travel                 | 0 9   | 0 9   |
| Entertaining           | 06    | 0 6   |
| Car lease cost         | 16    | 18    |
| Premises rent          | 5 1   | 4 9   |
| Other premises cost    | 18    | 18    |
| Insurance              | 1 4   | 14    |
| Communication cost     | 1 7   | 17    |
| Other computer costs   | 3 5   | 2 9   |
| Other office cost      | 3 6   | 4 4   |
| Audit fees             | 03    | 0 3   |
| Legal fees             | 1 4   | 0 3   |
| Bad debt expense       | 0 2   | 07    |
| Sundry tax             | 17    | 1 2   |
| Other expenses         | 16    | 16    |
| Bank charges           | 0 4   | 0 4   |
| Intercompany recharges | (3 6) | (3 2) |
|                        | 75.0  | 69 1  |

Auditors' remuneration for audit services in relation to the audit of the Company amounted to £0 3m (2010 £0 3m) Non-audit fees amounted to £0 01m (2010 £0 01)

## 4. INTEREST RECEIVABLE AND SIMILAR INCOME

|                     | 2011 | 2010 |
|---------------------|------|------|
|                     | £m   | £m   |
| Interest receivable | 1.8  | 1 6  |
|                     |      |      |

The 2010 interest receivable and similar income balance has been restated from £0 3m to £1 6m as it was identified that interest income had been incorrectly classified as Turnover. The impact of the correction on the prior year profit and loss statement is to decrease turnover and increase interest receivable and similar income. The correction of this classification error has no impact on operating profit, profit attributable to owners, retained earnings or net assets.

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## NOTES TO THE FINANCIAL STATEMENTS

For the year ended 31 December 2011

## 5. STAFF COSTS AND DIRECTORS' EMOLUMENTS

|   | 2011<br>£m | <b>2010</b><br>£m |
|---|------------|-------------------|
| Wages and salaries                                      | 43.7       | 39 1              |
| Social security costs                                   | 4.7        | 3 4               |
| Other pension costs                                     | 2.5        | 26                |
| Share option national insurance costs                   | 0.5        | -                 |
|   | 51.4       | 45 1              |
| The average number of employees during the year was     | 1263       | 1324              |
| Directors' emoluments                                   | 2011       | 2010              |
|   | £000       | £000              |
| Aggregate emoluments                                    | 2,987      | 887               |
| Company contributions paid to money purchase schemes    | 83         | 83                |
| Members of money purchase schemes                       | 3          | 3                 |
| The amounts in respect of the highest paid director are |            |                   |
| Aggregate Emoluments                                    | 2,391      | 383               |
| Company Contribution paid to money purchase schemes     | 38         | 37                |

For the year ended 31 December 2011

## 6. TAXATION ON PROFIT ON ORDINARY ACTIVITIES

| Analysis of (credit) / charge in the year                           |                |   |
|---|----------------|---|
| ,   | 2011           | 2010                                    |
|   | £m             | £m                                      |
| Current tax   |                |   |
| UK corporation tax at blended rate of 26 5% (2010 28%)              | -              | 0 9                                     |
| Group relief surrendered for payment                                | (0.7)          | -                                       |
| Loss carried back to prior period                                   | (0.8)          | -                                       |
| Adjustments in respect of prior years                               | (0.1)          | -                                       |
| Tax on profit on ordinary activities                                | (1.6)          | 0 9                                     |
| Deferred tax  |                |   |
| Current year  | (1.2)          | 0 8                                     |
| Impact of rate change   | 0.4            | 0 2                                     |
| Adjustment in respect of prior years                                |                | 0 6                                     |
| Total deferred tax (credit) / charge                                | (0.8)          | 1,5                                     |
| Total taxation (credit) / charge                                    | (2.4)          | 2,4                                     |
|   |                | 201000000000000000000000000000000000000 |
| Reconciliation of corporation tax charge:                           |                |   |
|   | 2011           | 2010                                    |
|   | £m             | £m                                      |
| Profit on Ordinary Activities before Taxation                       | 11.7           | 9 5                                     |
| Charge at standard rate of corporation tax in the UK of 26 5% (2010 | 3.1            | 2 7                                     |
| 28%)  |                |   |
| The corporation tax charge for the year has been affected by        | (0.4)          |   |
| Prior year adjustments  | (0.1)          | -                                       |
| Expenses not deductible for tax purposes                            | 0.4            | 0 2                                     |
| Capital allowances in excess of depreciation                        | 0.8<br>(5.2)   | (0.8)                                   |
| Non-taxable group dividends Share scheme deduction                  | (5.2)<br>(1.1) | (0 9)                                   |
| Investment write down   | (1.1)<br>0.1   | 0 3                                     |
| Adjustment in respect of transfer pricing                           | 0.4            | 0 9                                     |
| Group relief received for nil payment                               | 0.4            | (0 6)                                   |
| Losses carried forward  | 0.4            | (0 0)                                   |
| Adjustment in respect of debt cap                                   | (0.4)          | (0 9)                                   |
| Tax on Profit on Ordinary Activities                                | (1.6)          | 0.9                                     |
| Tax on Front on Ordinary Activities                                 | (1.0)          |   |

For the year ended 31 December 2011

## 6. TAXATION ON PROFIT ON ORDINARY ACTIVITIES (continued

|  | 2011<br>£m                              | 2010<br>£m                              |
|--|---|---|
| Deferred Taxation Asset                                |   |   |
| Deferred taxation assets have been recorded as follows |   |   |
| Accelerated capital allowances                         | 5.2                                     | 4 9                                     |
| Short term timing differences                          | 0.5                                     | 0 1                                     |
|  | 5.7                                     | 5 0                                     |
|  |   | *************************************** |
|  | 2011                                    | 2010                                    |
|  | £m                                      | £m                                      |
| Movements in Deferred Taxation Asset                   |   |   |
| At 1 January 2011                                      | 5.0                                     | 6 5                                     |
| Accelerated capital allowances                         | 0.7                                     | (0 8)                                   |
| Tax losses   | 0.4                                     | -                                       |
| Effect of tax rate change on DT                        | (0.4)                                   | (0 2)                                   |
| Adjustments in respect of prior years                  | •                                       | (0 6)                                   |
| At 31 December 2011                                    | 5.7                                     | 5 0                                     |
|  | *************************************** |   |

The Company profits are taxable in the UK under the standard rate of corporation tax being 26 5% for 2011 (2010 28%) The Company is expected to continue to attract the standard rate of UK corporation tax. The UK government legislated during 2011 to reduce the main rate of corporation tax to 25%, applicable from 1 April 2012, which has been reflected in the closing deferred tax position on the balance sheet. Furthermore, the Government announced in March 2012 as part of the Budget a further reduction of 1% to 24% to apply from 1 April 2012, with additional reductions of 1% per annum falling to 22% with effect from 1 April 2014. These reductions have not been reflected in the closing deferred tax asset as they were not substantively enacted at the balance sheet date. It is anticipated that the impact of the future changes on the closing deferred tax position would decrease the total recognised deferred tax asset by £685,600 in the Company.

## 7. DIVIDENDS

|                            | <b>2011</b><br>£m | <b>2010</b><br>£m |
|----------------------------|-------------------|-------------------|
| Interim dividends received | 19 6              | 33                |
|                            | 19 6              | 3 3               |
|                            |                   |                   |

Dividends received from Heath Lambert Overseas Limited a 100% subsidiary £19,600,000 (2010 £3,300,000)

For the year ended 31 December 2011

## 8. INTANGIBLE ASSETS

|                                    | 2011<br>Purchased                        | 2010<br>Purchased  |
|------------------------------------|--|--|
|                                    | Goodwill                                 | Goodwill   |
|                                    | £m                                       | £m   |
| Cost                               |  |  |
| At 1 January 2011                  | 7 5                                      | 78   |
| Additions                          | 17                                       | 0 1  |
| Disposals                          |  | (0 4)  |
| At 31 December 2011                | 9.2                                      | 7.5  |
| Amortisation                       | na n | THE PERSON NAMED IN COLUMN NAM |
| At 1 January 2011                  | 3 9                                      | 3 4  |
| Provided in the year               | 0 7                                      | 0 9  |
| Disposals                          | -  | (0 4)  |
| At 31 December 2011                | 4.6                                      | 3.9  |
| Net Book Value at 31 December 2011 | 4.6                                      | 3.5  |

## 9. TANGIBLE ASSETS

|                                     |                           | Furniture &                             |   |
|-------------------------------------|---------------------------|---|---|
|                                     | Systems Development Costs | Equipment                               | Total                                   |
|                                     | £m                        | £m                                      | £m                                      |
| Cost                                |                           |   |   |
| At 1 January 2011                   | 12 9                      | 9 9                                     | 22 8                                    |
| Additions                           | 1 4                       | 0 4                                     | 18                                      |
| Disposals                           | (1 4)                     | (1 1)                                   | (2 5)                                   |
| At 31 December 2011                 | 12.9                      | 9.2                                     | 22.1                                    |
| Depreciation                        |                           | **************************************  | *************************************** |
| At 1 January 2011                   | 10 1                      | 7 1                                     | 17 2                                    |
| Provided in the year                | 17                        | 1 3                                     | 3 0                                     |
| Disposals                           | (07)                      | (0 7)                                   | (1 4)                                   |
| At 31 December 2011                 | 11.1                      | 7.7                                     | 18.8                                    |
| Net Book Value at 31 December 2011  | 1.8                       | 1.5                                     | 3.3                                     |
| Net Book Value at 31 December 2010  | 2 8                       | 2 8                                     | 5 6                                     |
| The Book Fund of 51 Determined 2010 |                           | *************************************** |   |

For the year ended 31 December 2011

## 9. TANGIBLE ASSETS (continued)

Following the acquisition of the Heath Group the company has adopted the Arthur J Gallagher capitalisation criteria of capitalising assets with a cost price over £500, resulting in a reduction of the net book value of £381,018 of tangible fixed assets with the corresponding loss being recognised in the "Profit and Loss Statement"

The company has also adopted the Arthur J Gallagher criteria of capitalising IT development costs with a cost price over £1,000, generating a reduction in net book value of £692,588 with the corresponding loss being recognised in the "Profit and Loss Statement"

#### 10. INVESTMENTS IN SUBSIDIARY UNDERTAKINGS

|                                      | £m   |
|--------------------------------------|--|
| Cost                                 |  |
| At 1 January 2011                    | 20.0   |
| Additions during the year            | -  |
| Transfer of investment to subsidiary | 0 8  |
| Cost at 31 December 2011             | 19.2   |
| Impairment                           |  |
| At 1 January 2011                    | 10 7   |
| Provided in the year                 | 0 5  |
| At 31 December 2011                  | 11.2   |
| Net Book Value at 31 December 2011   | 8.0  |
| Net Book Value at 31 December 2010   | 9 3  |
|                                      | Professional Profession Control of the Control of t |

Details of the Company's principal subsidiary undertakings are shown below

| Subsidiary undertaking               | Country of incorporation | Holding  | Percentage of holding | Activ       | ity      |
|--------------------------------------|--------------------------|----------|-----------------------|-------------|----------|
| Heath Lambert Overseas Limited       | United Kingdom           | Ordinary | 100%                  | Holding Con | npany    |
| Gallagher Benefit Consulting Limited | United Kingdom           | Ordinary | 100%                  | Employee    | Benefits |
|                                      |                          |          |                       | Consultancy | /        |

In the opinion of the directors the value of the investments is at least equal to the total amounts shown above

At 31 December 2010 the company has a 10% investment in Fenchurch Faris Limited, a company incorporated in the Isle of Man, the ownership of this investment sits on Heath Lambert Overseas Limited which is a 100% subsidiary of Heath Lambert Limited During 2011 this investment has been transferred to Heath Lambert Overseas The value of the investment transferred is £0 8m (2010 £0 8m)

For the year ended 31 December 2011

## 10. INVESTMENTS IN SUBSIDIARY UNDERTAKINGS (continued)

The net book value of furniture and equipment included in fixed assets held under finance leases was £nil at 31 December 2011 (2010 £0 1m) The depreciation charge during 2011, in respect of these leased assets, was £0 1 (2010 £0 1m)

## 11. DEBTORS

| 11. | DEBTORS  | 2011<br>£m                | 2010<br>£m                          |
|-----|--|---------------------------|-------------------------------------|
|     | Amounts Falling Due Within One Year  | Etti                      | LIII                                |
|     | Insurance broking debtors  | 126.6                     | 105 1                               |
|     | Unrealised brokerage   | 10.4                      | 11 5                                |
|     | Amounts due from fellow subsidiary undertakings of ultimate parent company | 4.2                       | 57 2                                |
|     | Other debtors  | 1.6                       | 03                                  |
|     | Prepayments and accrued income   | 1.6                       | 3 9                                 |
|     |  | 144.4                     | 178 0                               |
|     | Amounts Falling Due After More Than One Year                               |                           |                                     |
|     | Deferred taxation (see note 6)   | 5.7                       | 5 0                                 |
|     | Total Debtors  | 150.1                     | 183 0                               |
|     |  | ati kalendida ahta ahti a | THE EXPLEXION SET HIS THE EXPLESION |
| 12  | NET FIDUCIARY ASSETS   |                           |                                     |
|     |  | 2011                      | 2010                                |
|     |  | £m                        | £m                                  |
|     | Insurance broking debtors (note 11)  | 126.6                     | 105 1                               |
|     | Fiduciary cash and deposits (note 13)                                      | 35.8                      | 42 9                                |
|     | Insurance broking creditors (note 14)                                      | (162.4)                   | (148 0)                             |
|     | Net Fiduciary Assets   | •                         | -                                   |

The above fiduciary assets and liabilities are included on the balance sheet. Fiduciary cash and deposits are held for the benefit of insurance broking creditors and are not available for general corporate purposes.

For the year ended 31 December 2011

## 13. CASH AT BANK AND IN HAND

| CASIT AT DARK ARD IN HARD                           | 2011<br>£m | 2010<br>£m |
|---|------------|------------|
| Cash and deposits - corporate                       | 2.0        | 2 2        |
| Cash not yet withdrawn from fiduciary bank accounts | 3.2        | 3 7        |
| Fiduciary cash and deposits                         | 35.8       | 42 9       |
| Cash and Deposits - Total                           | 41.0       | 48 8       |
|   |            |            |

In accordance with FSA requirements, the Company's hold monies in insurance broking bank accounts for the benefit of insurance broking creditors, which are not available for general corporate purposes. At 31 December 2011, these amounted to £39 0 (2010 £46 6m), of which £3 2m (2010 £3 7m) was available for general corporate use but had not been withdrawn.

#### 14. CREDITORS

| Obligations under finance leases Other creditors   | -<br>0.7     | 01<br>36     |
|--|--------------|--------------|
| Other taxation and social security                 | 1.9          | 16           |
| Amounts due to group undertakings  Corporation tax | 7.0          | 09           |
| Insurance broking creditors                        | 162.4<br>7.0 | 148 0<br>0 3 |
| Amounts Falling Due Within One Year                | £m           | £m           |
|  | 2011         | 2010         |

Other creditors falling due within one year include £0.4m (2010 £0.4m) of outstanding pension contributions

#### 15. PROVISIONS FOR LIABILITIES

|                        | Claims<br>handling<br>£m                | Property costs<br>£m | Litigation provisions £m | Total<br>£m |
|------------------------|---|----------------------|--------------------------|-------------|
| At 31 December 2010    | 4 3                                     | 0 5                  | 10                       | 5 8         |
| Utilised in the period | -                                       | (0 3)                | (0 6)                    | (0 9)       |
| Provided in the year   | 2 2                                     |                      | 12                       | 3 4         |
| At 31 December 2011    | 6.5                                     | 0.2                  | 1.6                      | 8.3         |
|                        | *************************************** | ***                  | <del></del>              | <del></del> |

For the year ended 31 December 2011

## 15. PROVISIONS FOR LIABILITIES (continued)

## **Property costs**

This provision is the estimated liability in respect of wear and tear on the Company's leasehold properties as at 31 December 2011, together with provisions in respect of rentals on empty property. This provision will be utilised as the leases on the Company's leasehold properties expire.

## Litigation provisions

The Company faces a number of complex and lengthy litigation matters, which have arisen in the ordinary course of business, the resolution of which is uncertain. Such actions, which have become a common feature for companies trading in the international insurance markets, seek to recover amounts that, if awarded, would be significant. Having taken appropriate legal advice and having regard to the Company's insurance arrangements, the directors have provided amounts which they consider to be a realistic appraisal of the ultimate likely cost of these various claims against the Group. It is not practical to specifically indicate the likely timing of claim settlements. The provision is subject to regular review by the Company's legal department, external legal advisers and the directors.

### Claims handling provision

The company provides for the expected cost of providing future claims handling services in respect of its insurance and reinsurance broking activities by reference to the estimated number of claims and expected costs. The provision is made in accordance with the requirements of FRS12 "Provisions, contingent liabilities and contingent assets"

#### 16. SHARE CAPITAL

|  | 2011<br>£m | 2010<br>£m |
|--|------------|------------|
| 7,500,000 authorised, allocated and fully paid up ordinary shares of £1 each | 7.5        | 7 5        |

#### 17. RESERVES

|                        | Profit and loss<br>account<br>£m | Share option<br>reserve<br>£m | Total<br>£m |
|------------------------|----------------------------------|-------------------------------|-------------|
| As at 31 December 2010 | 77 6                             | 0 1                           | 77 <b>7</b> |
|                        |                                  | (0 1)                         | (0 1)       |
| Profit for the year    | 14 1                             | -                             | 14 1        |
| Dividends paid         | (77 9)                           |                               | (77 9)      |
| At 31 December 2011    | 13.8                             | -                             | 13.8        |
|                        | and the second second            |                               |             |

Interim dividends paid to the immediate parent company, Friary Intermediate Limited £77,889,085 (2010 nil)

For the year ended 31 December 2011

#### 18. COMMITMENTS

| Annual commitments in 2011 for operating leases which expire             | Land and<br>Buildings<br>2011<br>£m  | Land and<br>Buildings<br>2010<br>£m    |
|--|--|--|
| Within one year In the second to fifth years inclusive                   | 0.2<br>2.7   | 0 1<br>1 5                             |
| In more than five years  | -  | 14                                     |
|  | 2.9  | 3 0                                    |
| The majority of leases of land and buildings are subject to rent reviews |  |  |
| Obligations under finance leases due                                     | <b>2011</b><br>£m  | 2010<br>£m                             |
| Within one year  |  | 01                                     |
|  | -  | 0 1                                    |
|  | ARTERIOR DE LORGE DE DE LA DESCRICTOR DE LA CONTRACTOR DE | ************************************** |

There was no capital commitments entered into as at 31 December 2011 (2010 nil)

## 19. POST BALANCE SHEET EVENTS

The directors are not aware of any significant events arising after the balance sheet date that require disclosure or adjustments to amounts included within the financial statements, outside of the change in tax rates as disclosed in note 6

#### 20. ULTIMATE PARENT COMPANY

The immediate parent company is Friary Intermediate Ltd , a company registered in England and Wales The largest group of undertakings of which the company is a member and for which financial statements are prepared, is headed up by Arthur J. Gallagher & Co. a company incorporated in the United States of America, which is the ultimate parent undertaking. A copy of these consolidated financial statements is available from the registered office of Heath Lambert Limited.