

ZURICH FINANCIAL SERVICES
(UKISA) COMMUNITY TRUST LIMITED

(a Company limited by guarantee)

TRUSTEES' REPORT AND ACCOUNTS

31 DECEMBER 2000

COMPANY REGISTRATION NUMBER: 1154049

CHARITY REGISTRATION NUMBER: 266983



Zurich Financial Services (UKISA) Community Trust Limited
(a Company limited by guarantee)

REPORT OF THE TRUSTEES

The Trustees, who are also the directors of the Company, submit their annual report and the accounts of Zurich Financial Services (UKISA) Community Trust Limited for the year ended 31 December 2000

Objectives

The main objective of the Zurich Financial Services (UKISA) Community Trust Limited and its subsidiary undertaking, Community Trust Services Limited, is to help give effect to the Zurich Financial Services UKISA Group's commitment to the community. The Zurich Financial Services UKISA companies (including Zurich Life, Allied Dunbar, Eagle Star, Zurich Financial Services UK IFA Group Limited and Zurich Scudder Investments), their staff and members of the Allied Dunbar Franchise Network, believe that business success should be shared with those in society who are most disadvantaged and, in so doing, accrue benefits for the Group companies and the individuals who involve themselves with the community, as well as for society.

Policies

The policies of the Company are set out in the Memorandum and Articles of Association. The Trustees distribute monies covenanted or otherwise contributed to the Zurich Financial Services Community Trust by the Zurich Financial Services UKISA Group companies, Community Trust Services Limited, and members of the Allied Dunbar Franchise Network. Monies are distributed to selected charitable organisations under criteria set out to ensure the achievement of Zurich Financial Services (UKISA) Community Trust's objectives.

The Trustees also promote volunteering and fundraising activities by the staff of Zurich Financial Services UKISA Group companies and members of the Allied Dunbar Franchise Network, and invest funds as appropriate. Community Trust Services Limited sells goods and services to Zurich Financial Services UKISA Group companies' staff and members of the Allied Dunbar Franchise Network, with the net profits from these activities gift aided to the Zurich Financial Services (UKISA) Community Trust.

Business Review and Future Developments

In order to respond to government tax reforms on charitable giving and to effectively support community involvement across Zurich's UK businesses, Zurich Cares was launched as the united identity for staff charity funds in the UK. This included the first structured employee involvement programmes for some areas of the business. Employees anywhere in the UK businesses now have the opportunity to contribute. Building on these firm foundations will be a focus for 2001.

The Allied Dunbar Foundation (the charitable fund for the Franchise Network of self-employed financial advisers) launched its new theme, 'Kidz2Care4', at the annual Wembley conference. The theme has been enthusiastically received. The first round of grants was completed and ultimately £2m will be given to organisations working with disadvantaged children over 2 years. Fund-raising for the Foundation was again highly successful with a Cycle Challenge in the United States raising at least £170,000.

Encouraging volunteering has been a key objective for the Trust and 2000 saw significant progress. The annual Challenge event was successfully extended to Zurich's Cheltenham and South Coast locations. Including the Swindon Challenge, over 150 community challenges were completed involving over 1000 Zurich employees. In addition to Challenge, other new volunteering opportunities were developed, including a very successful extension of lunchtime volunteering and the Business in the Community initiative 'Cares'. With 2001 being the UN International Year of the Volunteer, encouraging volunteers will remain a priority.

The INclusion programme commenced in 2000 focusing on issues related to social exclusion. Three community partnerships were agreed as the first phase of contributing £1m over 5 years. Trust funding of £200,000 in 2000 has helped leverage over £1m additional funding for our partners. 2000 also saw the final grant payments in the Domestic Violence programme. Over the 10 years of the programme £2m has been committed and the majority of projects have found sustainable funding from other sources. Looking to the future, the research has begun to identify the next major programme to be launched in 2002.

Three new partners were agreed to support the extension of the India Programme and the first senior staff assignments completed for two of the organisations. The number of assignments completed was seven, bringing the total number to thirty-eight. The availability of assignments has been broadened across the UK businesses and this will be a feature of the next stage of the programme's development. The partners network in India was strengthened, including self-run workshops on Social Auditing and HR practice.

The Trust's work was recognised with some high profile awards, including receiving Highly Commended awards in the Business in the Community Awards for Excellence 2000 and the Whitbread Volunteer Action Awards. The Dementia Programme is in its final phase and it was exciting to see one of our projects with the Dementia Care Trust win the national CommunityCare Awards 2000.

Electronic communication will increasingly become a useful channel for the Trust and 2000 saw community involvement pages launched on the company Intranet and the development of an Internet site, www.zurich.org.uk.

The results for the year are set out on page 7.

Zurich Financial Services (UKISA) Community Trust Limited
(a Company limited by guarantee)

REPORT OF THE TRUSTEES (Continued)

Company status

Zurich Financial Services (UKISA) Community Trust Limited is a company limited by guarantee and does not have a share capital. Each member has guaranteed £1. The Company is a registered charity (registration number 266983). The registered address is:

22 Arlington Street
London
SW1A 1RW

Trustees

The Trustees are also the directors of the Company for Companies Act purposes.

Trustees may be appointed or removed by election or resolution of the Board of Trustees.

The Trustees who served during the year were:

K R Baldwin
J W Grayburn (resigned 6 April 2001)
P A Hodgkinson
A P Leitch
I N Lovett
P H O'Sullivan
I G Seward (appointed 4 May 2000, resigned 28 December 2000)
B M Thomas (appointed 4 May 2000)
D W White (resigned 4 May 2000)

None of the Trustees had a material interest at any time during the year in any contract of significance in relation to the Company's business.

The Company is a subsidiary of Zurich Financial Services, a company incorporated in Switzerland, and as such no director had any interests required to be disclosed under the Companies Act 1985.

On 17 October 2000, the holding structure of the Zurich Financial Services Group unified to give a single parent company, Zurich Financial Services, in place of the two listed holding companies, Allied Zurich p.l.c. and Zurich Allied AG. Prior to 17 October 2000, Zurich Financial Services was owned 57% by Zurich Allied AG, incorporated in Switzerland, and 43% by Allied Zurich p.l.c., incorporated in England & Wales.

Neither Zurich Allied AG nor Allied Zurich p.l.c fell within the definition of a holding company under section 736, Companies Act 1985. None of the directors had an interest in any shares or debentures of Zurich Financial Services prior to 17 October 2000.

Zurich Financial Services (UKISA) Community Trust Limited
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REPORT OF THE TRUSTEES (Continued)

Bankers and Auditors

The Company's bankers are:

LloydsTSB Bank plc
PO Box 72
Bailey Drive
Gillingham Business Park
Kent
ME8 0LS

Charity Aid Foundation Management Co. Ltd
Kings Hill
West Malling
Kent
ME19 4TA

The Company's auditors are:

PricewaterhouseCoopers
1 Embankment Place
London
WC2N 6NN

Zurich Financial Services (UKISA) Community Trust Limited
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REPORT OF THE TRUSTEES (Continued)

Statement of Trustees' Responsibilities

The following statement sets out the responsibilities of the trustees in relation to these financial statements of the Company. The report of the auditors shown on page 6, sets out their responsibilities in relation to the financial statements.

Company law requires the trustees to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the Company and the Group at the end of the financial period and of the surplus or deficit of the Group for the financial period. In preparing those financial statements, the trustees are required to:

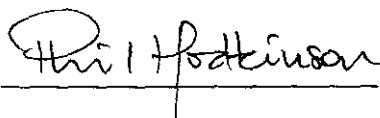
- select appropriate accounting policies and then apply them consistently, subject to any material departures being disclosed and explained;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, and
- prepare the financial statements on the going concern basis unless they consider that to be inappropriate.

The trustees are responsible for ensuring that the Company keeps sufficient accounting records to disclose with reasonable accuracy the financial position of the Company and the Group and to enable them to ensure that the financial statements comply with the Companies Act 1985 and the Charities Act 1993.

They are also responsible for taking reasonable steps to safeguard the assets of the Company and the Group, and in that context to have proper regard to the establishment of appropriate systems of internal control with a view to the prevention and detection of fraud and other irregularities. The trustees are required to prepare the financial statements.

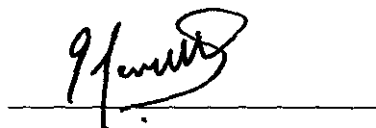
The Trustees consider that they have pursued the actions necessary to meet their responsibilities as set out in this statement.

On behalf of the Board



Trustee

20 April 2001



Trustee

20 April 2001

Auditors' Report to the Trustees of Zurich Financial Services (UKISA) Community Trust Limited

We have audited the financial statements on pages 7 to 21, which have been prepared under the historical cost convention the accounting policies set out on pages 10 and 11.

Respective Responsibilities of Trustees and Auditors

As described on page 5 you are responsible as Trustees for the preparation of the financial statements. It is our responsibility to form an independent opinion, based on our audit, on the financial statements and to report our opinion to you. We have been appointed auditors under section 43 of the Charities Act 1993 and report in accordance with regulations made under section 44 of that Act.

Basis of opinion

We conducted our audit in accordance with Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgements made by the Trustees in the preparation of the financial statements, and of whether the accounting policies are appropriate to the charity's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Opinion

In our opinion the financial statements give a true and fair view of the state of affairs of the charity and its subsidiary as at 31 December 2000 and of their incoming resources and application of resources, in the year then ended and have been properly prepared in accordance with the Charities Act 1993.

PricewaterhouseCoopers
PricewaterhouseCoopers

Chartered Accountants and Registered Auditors
London

27 Apr 2001

Zurich Financial Services (UKISA) Community Trust Limited
(a Company limited by guarantee)

CONSOLIDATED STATEMENT OF FINANCIAL ACTIVITIES

for the year ended 31 December 2000

	Note	2000 £'000	1999 £'000
Income and expenditure			
Incoming resources			
Donations and Gifts		2,613	2,857
Net income from trading activities	2	17	40
Other fund raising activities		841	657
Investment income			
British government securities		130	163
Interest bearing deposits		87	68
Total incoming resources		3,688	3,785
Resources expended			
Direct charitable expenditure			
Grants	3	(1,762)	(2,254)
Support Costs	4	(231)	(462)
Other expenditure			
Fundraising and Publicity	4	(456)	(219)
Management and Administration of the Charity	4	(481)	(321)
Total resources expended		(2,930)	(3,256)
Net incoming resources for the year		758	529
Other recognised gains and losses			
Realised (losses) on investments		(33)	(31)
Unrealised gains/(losses) on investments		61	(79)
		28	(110)
Net movement in funds for the year	6	786	419
Accumulated fund brought forward		4,514	4,095
Accumulated fund carried forward		5,300	4,514

The accounting policies and notes on pages 10 to 21 form part of these accounts.

Zurich Financial Services (UKISA) Community Trust Limited
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BALANCE SHEET AS AT 31 DECEMBER 2000

	Note	Group		Company	
		2000 £'000	1999 £'000	2000 £'000	1999 £'000
<u>Fixed assets</u>					
Tangible assets	9	11	11	11	11
Investments	10	1,881	1,021	1,881	1,021
		<u>1,892</u>	<u>1,032</u>	<u>1,892</u>	<u>1,032</u>
<u>Current assets</u>					
Debtors	11	442	754	468	763
Investments	12	3,773	1,736	3,773	1,736
Cash at bank and in hand		138	1,233	99	1,215
		<u>4,353</u>	<u>3,723</u>	<u>4,340</u>	<u>3,714</u>
<u>Creditors</u>					
Amounts falling due within one year	13	(945)	(241)	(932)	(232)
Net Current Assets		<u>3,408</u>	<u>3,482</u>	<u>3,408</u>	<u>3,482</u>
Net Assets		<u>5,300</u>	<u>4,514</u>	<u>5,300</u>	<u>4,514</u>
<u>Funds</u>					
Accumulated fund at 31 December		<u>5,300</u>	<u>4,514</u>	<u>5,300</u>	<u>4,514</u>

The accounts were approved by the Board of Trustees on April 2001 and were signed on its behalf by:

Phil Hodgkinson
Trustee

20 April 2001

Brian Thomas
Trustee

20 April 2001

The accounting policies and notes on pages 10 to 21 form part of these accounts.

Zurich Financial Services (UKISA) Community Trust Limited
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CONSOLIDATED CASHFLOW STATEMENT

for the year ended 31 December 2000

	Note	2000 £'000	2000 £'000	1999 £'000	1999 £'000
Net cash inflow from operating activities	14		1,687		351
<u>Returns on investments and servicing of finance</u>					
Interest received		87		68	
Net cash inflow from returns on investments and servicing of finance			87		68
<u>Capital expenditure and financial investment</u>					
Sales of fixed assets		-		21	
Net cash inflow from capital expenditure and financial investment			-		21
Net cash inflow before management of liquid resources and financing			1,774		440
<u>Management of liquid resources and financing</u>					
Purchase of government securities		(1,871)		(1,049)	
Sale of government securities		1,651		1,000	
Net cash outflow from management of liquid resources and financing			(220)		(49)
Increase in cash	15		1,554		391

NOTES TO THE ACCOUNTS

1 Accounting policies

1.1 Basis of Accounting

The accounts have been prepared under the historical cost convention and the accounting policies set out below, as modified by the valuation of investments, and in accordance with applicable accounting standards and the Charity Commission's Statement of Recommended Practice - Accounting by Charities, issued in October 1995.

1.2 Basis of Consolidation

The consolidated accounts incorporate the accounts of the Company and its subsidiary undertaking, to 31 December.

1.3 Statement of Financial Activities

The Company is a registered charity and achievements cannot be measured by normal commercial criteria. Accordingly, the Trustees consider that it would be inappropriate to present a Profit and Loss Account in one of the formats set out in the Companies Act, and therefore, as permitted by that Act, and in order to reflect the special nature of the Company's activities and the recommendations of the "Charities SORP", the Trustees have presented a Statement of Financial Activities.

1.4 Donations Received

Donations represent amounts received under deeds of covenant and Gift Aid from Allied Dunbar Assurance plc, Eagle Star Life Assurance, the General Business and Zurich Financial Services Group staff and members of the Allied Dunbar Franchise Network, gross of income tax recoverable.

1.5 Investments

Investments are held at their market value as at 31 December. Investment income is accounted for on an accruals basis. Investment gains and losses are included in the Statement of Financial Activities.

1.6 Grants

Grants represent amounts payable to charities during the year. There were no grants made during the year which may be termed as prejudicial to the furtherance of the recipient institution or the Company.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

1.7 Resources Expended

Expenditure that relates to more than one cost category has been apportioned across Support Costs, Fundraising and Publicity and Management and Administration of the Charity on the basis of the nature of work performed by the staff.

1.8 Pension Costs

Pension costs are charged to the Statement of Financial Activities on a systematic basis over the service lives of employees.

1.9 Funds

All funds detailed in the Statement of Financial Activities are unrestricted.

1.10 Fixed assets and depreciation

Fixed assets are held at cost.

Depreciation is provided so as to write off the cost of tangible fixed assets in equal instalments over their estimated useful lives. Freehold property is depreciated over 50 years.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

2. Net income from trading activities of subsidiary undertaking

The Company's subsidiary undertaking, Community Trust Services Limited, undertakes the sale of goods and services to Allied Dunbar franchisees and staff in the UK. Community Trust Services Limited is wholly and directly owned. Its net profit is gift aided to the Company.

A summary of Community Trust Services Limited trading results is shown below. Its audited accounts have been filed with the Registrar of Companies.

	2000 £'000	1999 £'000
Profit and loss account		
Turnover	66	86
Cost of sales	(43)	(39)
	<hr/>	<hr/>
Gross profit	23	47
Administrative expenses	(6)	(7)
Payment under gift aid / deed of covenant	(17)	(40)
	<hr/>	<hr/>
Retained profit for the year	-	-

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

3. Grants payable

The fifty largest grants paid by the Company during the year were:

	£
INclusion Partner - Scarman Trust	49,580
Gloucester Neighbourhood Projects Network	45,000
Swindon Marriott Ball In Aid Of Uplands School & Swindon Comm. Project	37,688
INclusion Partner – GNPN	37,500
Acorn Children's Hospice	30,544
Cancer Research Campaign	26,955
The Children's Appeal, Sheffield Children's Hospital	25,000
Marie Curie Cancer Care	25,000
Crisis	25,000
Childline	25,000
Rowdeford School	24,347
Surrey Care Trust	23,679
India Project – CEDAR	20,576
Macintyre School	20,000
CAFOD	20,000
National Meningitis Trust	17,602
The Children's Hospital Trust Fund	16,068
British Ski Club for Disabled UK	15,120
Wirral Resource Centre & Toy Library	15,000
The Percy Hedley Centre	15,000
The Northern Ireland Hospice	15,000
The Children's Adventure Farm Trust	15,000
Children's Clinic, Dolphin House	15,000
Burton Hill House	15,000
BLISS, Mayday Hospital	14,000
Children In Need	12,917
Cystic Fibrosis Ward	12,000
Focus on Carers and Self Help	11,427
SANE	10,000
Meldreth Manor School	9,973
Domestic Violence - Ethnic Minorities (Solace)	9,645
Domestic Violence - Ethnic Minorities (Humbard)	9,328
UCH Special Trustees	9,220
Kennet Action on Single and Homeless	9,125
Domestic Violence - Ethnic Minorities (Birmingham)	8,988
Dreams Come True	8,351
Disability Information Services	8,000
The Marlborough Brandt Group	7,848
India Project – ARAVIND	7,464
Grandmas	7,109
Swindon People First	7,000
NSPCC	7,000
Demelza House	7,000

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

Carers Support North Wiltshire	6,938
Children's Promise	6,815
Project Spear	6,500
Broadgreen Breakfast Club	6,418
Swindon Volunteers	6,000
National Missing Persons Helpline	6,000
Octobus Project	5,500

4. Total Resources Expended

	Staff 2000 £'000	Other 2000 £'000	Total 2000 £'000	Total 1999 £'000
Direct Charitable Expenditure				
Support Costs	202	29	231	462
Fundraising	238	218	456	219
Management and Administration of the Charity	342	139	481	321
	<hr/>	<hr/>	<hr/>	<hr/>
	782	386	1,168	1,002
	<hr/>	<hr/>	<hr/>	<hr/>
<u>Other Costs</u>	2000 £'000	1999 £'000		
Fundraising	191	68		
Consultancy	6	28		
Travel & Accommodation	41	32		
Office Equipment and I.T.	105	117		
Miscellaneous	43	31		
	<hr/>	<hr/>		
	386	276		
	<hr/>	<hr/>		

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

5. Taxation

The Company is a registered charity. The donations that it makes are wholly for charitable purposes and the Company is therefore not liable to corporation tax.

At 31 December 2000 the accumulated fund amounted to £5,300,000. It is the Trustees' intention to donate all amounts received for recognised charitable purposes. However, there is a contingent liability to corporation tax of £1,590,000 (1999: £1,365,000) on this undistributed income, if it were not donated for recognised charitable purposes.

Community Trust Services Ltd did not make a taxable profit during 2000 (1999: £Nil).

6. Net movement in funds for the year

Net movement in funds for the year is stated after charging (or crediting):

	2000 £'000	1999 £'000
Auditors' remuneration	3	6
Other interest receivable	(87)	(68)
	<hr/>	<hr/>

Of the net movement in funds for the year £786,000, (1999: £419,000) has been dealt with in the accounts of the Company. As permitted by section 230 of the Companies Act 1985, a separate statement of financial activities has not been presented for the Company.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

7. Staff

	2000	1999
The average number of employees (all administration) during 2000 was:	22	21

The aggregate payroll costs of these employees were:

	2000 £'000	1999 £'000
Wages and salaries	634	603
Social security costs	69	54
Other pension costs	64	49
	<hr/> 767	<hr/> 706

The number of employees, who served during the year, whose emoluments, excluding pension contributions, fell within the following categories was:

	2000	1999
£40,001 - £50,000	1	1
£60,001 - £70,000	1	-
£80,001 - £90,000	-	1

No staff are employed by Community Trust Services Ltd, which draws on the services of the staff of the Company. However, a charge of £5,000 (1999: £5,000) has been made by the Company to Community Trust Services Limited to cover the cost of administration for the year.

During 2000 the above employees had contracts of service with Zurich Financial Services (UKISA) Ltd, whilst working exclusively for Zurich Financial Services (UKISA) Community Trust Ltd. The costs and average number of employees relating to those staff have been disclosed in the accounts, because the Trust has been charged a management fee in respect of the payroll costs.

8. Trustees' emoluments

No emoluments were paid to the Trustees during the year (1999: £Nil).

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

9. Tangible fixed assets

<u>Group and Company</u>	Freehold property £'000
<u>Cost</u>	
At 1 January 2000	15
At 31 December 2000	15
<u>Depreciation</u>	
At 1 January 2000	4
Charge for the year	-
At 31 December 2000	4
<u>Net Book Value</u>	
At 31 December 2000	11
At 31 December 1999	11

The Trustees do not consider the value of freehold property to be substantially in excess of book value because the buildings have been leased for peppercorn rents for charitable purposes.

10. Investments

Company only

	2000 £	1999 £
Shares in subsidiary undertaking	100	100
Treasury Stock	1,881,000	1,021,000
	<u>1,881,100</u>	<u>1,021,100</u>

Treasury Stock is comprised of UK Fixed Interest Government Bonds.

Details of shares in subsidiary undertakings are given in Note 2.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

11. Debtors

	Group		Company	
	2000	1999	2000	1999
	£'000	£'000	£'000	£'000
Taxation recoverable	45	516	45	516
Sundry debtors and accrued income	6	18	5	2
Amounts due from group undertakings	389	219	417	245
VAT recoverable	2	1	1	-
	<u>442</u>	<u>754</u>	<u>468</u>	<u>763</u>

12. Current asset investments

<u>Group and Company</u>	2000	1999
	£'000	£'000
Interest bearing deposits	3,364	715
Treasury Stock	409	1,021
	<u>3,773</u>	<u>1,736</u>

Interest bearing deposits comprise monies deposited in CAFCASH money market trust funds operated by the Charity Aid Foundation Money Management Co. Ltd.

Treasury Stock is comprised of UK Fixed Interest Government Bonds, with a redemption date of less than 1 year.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

13. Creditors: Amounts falling due within one year

	Group		Company	
	2000	1999	2000	1999
	£'000	£'000	£'000	£'000
Trade creditors	16	29	16	20
Amounts due to group undertakings	853	212	853	212
Accruals and deferred income	76	-	63	-
	<u>945</u>	<u>241</u>	<u>932</u>	<u>232</u>

14. Reconciliation of deficit to net outflow from operating activities

	2000	1999
	£'000	£'000
Surplus before Interest and Tax	786	419
Depreciation on fixed assets	-	1
(Increase) / Decrease in value of investments	(28)	110
Gain on sale of fixed assets	-	(8)
Decrease in debtors	312	249
Increase / (Decrease) in creditors	704	(352)
Interest received	(87)	(68)
Net cash inflow from operating activities	<u>1,687</u>	<u>351</u>

15. Analysis of cash and cash equivalents as shown in the balance sheet

	Cash at bank and in hand	Current Asset Investments	Total
	£'000	£'000	£'000
Balance as at 31 December 1999	1,233	715	1,948
(Decrease)/Increase in cash	(1,095)	2,649	1,554
Balance as at 31 December 2000	<u>138</u>	<u>3,364</u>	<u>3,502</u>

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

16. Analysis of changes in net debt

	At 1 Jan 2000 £'000	Cash flows £'000	At 31 Dec 2000 £'000
Cash in hand, at bank	1,233	(1,095)	138
Interest bearing deposits	715	2,649	3,364
		<hr/> 1,554	
Current asset investments	1,021	(612)	409
Total	<hr/> 2,969	<hr/> 942	<hr/> 3,911

17. Commitments

At 31 December 2000 the Company had commitments of £2,256,395 (1999: £1,125,142) in respect of projects which may receive funding during 2000 and subsequent years. Plans for the use of funds are disclosed in the Report of the Trustees. Community Trust Services Ltd had no commitments at 31 December 2000 (1999: £Nil).

18. Group pension arrangements

The Company contributes to two pension schemes: the Zurich Financial Services UK (AD) Pension Scheme and the Zurich Financial Services UK (ES) Pension Scheme, which are defined benefit schemes.

The assets of the scheme are administered by the respective pension scheme trustees and are invested in an external segregated fund.

Contributions are determined on the recommendations of a qualified actuary. The basis of these recommendations are triennial valuations using the projected unit method and attained age method, which make allowance for the expected flow of new entrants.

The last valuations of the Zurich Financial Services UK (AD) Pension Scheme took place as at 31 December 1999. The value of the scheme's assets at that time were £312m, representing 137% of the ongoing liabilities of the fund. The last valuation of the Zurich Financial Services UK (ES) Pension Scheme took place as at 31 December 1998 and the value of the scheme's assets at that date was £1,463m, representing 125% of the ongoing liabilities of the fund.

In February 2001, the assets and liabilities of the two pension schemes were consolidated into the Zurich Financial Services UK Pension Scheme, an existing group scheme.

Zurich Financial Services (UKISA) Community Trust Limited
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NOTES TO THE ACCOUNTS (Continued)

19. Related Party Transactions

As permitted by Financial Reporting Standard 8, any transactions with other group entities have not been separately stated. The Company is a subsidiary of Zurich Financial Services, which prepares consolidated financial statements.

20. Ultimate Holding Company

The ultimate holding company at 31st December 2000 was Zurich Financial Services, which is incorporated and registered in Switzerland.

Copies of the financial statements of Zurich Financial Services can be obtained from Mythenquai 2, 8022 Zurich, Switzerland.

The Company's immediate parent company is Zurich Financial Services (UKISA) Ltd, which is incorporated in England and Wales. Copies of the consolidated financial statements of Zurich Financial Services (UKISA) Ltd can be obtained from:

The Secretary
Zurich Financial Services (UKISA) Ltd
22 Arlington Street
London
SW1A 1RW