In accordance with Rule 18.7 of the Insolvency (England & Wales) Rules 2016 and Sections 92A, 104A and 192 of the Insolvency Act 1986.

# LIQ03 Notice of progress report in voluntary winding up





11/04/2019 COMPANIES HOUSE

1	Company details	
Company number	0 1 1 2 4 9 2	→ Filling in this form Please complete in typescript or in
Company name in full	Arctic Cash and Carry Limited	bold black capitals.
2	Liquidator's name	
Full forename(s)	Stephen	
Surname	Hunt	
3	Liquidator's address	
Building name/number	Tavistock House South	
Street	Tavistock Square	
Post town	London	
County/Region		
Postcode	WC1H9LG	
Country		
4	Liquidator's name •	
Full forename(s)		Other liquidator Use this section to tell us about
Surname		another liquidator.
5	Liquidator's address 🛮	
Building name/number		Other liquidator Use this section to tell us about
Street		another liquidator.
Post town		
County/Region		
Postcode		
Country		

LIQ03 `Notice of progress report in voluntary winding up

6	Period of progress report
From date	0 8 0 3 72 0 1 8
To date	0 7 0 3 Y2 Y0 Y1 Y9
7	Progress report
	☑ The progress report is attached
8	Sign and date
Liquidator's signature	Signature X
Signature date	0 % 0 4 /2 /0 1 m

### Presenter information

You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form. The contact information you give will be visible to searchers of the public record.

l	
Contact name	Eva Ogunro
Company name	Griffins
Address	Tavistock House South
	Tavistock Square
Post town	London
County/Region	
Postcode	W C 1 H 9 L G
Country	
DX	
Telephone	020 7554 9600

### ✓ Checklist

We may return forms completed incorrectly or with information missing.

### Please make sure you have remembered the following:

- ☐ The company name and number match the information held on the public Register.
- ☐ You have attached the required documents.
- ☐ You have signed the form.

### Important information

All information on this form will appear on the public record.

### Where to send

You may return this form to any Companies House address, however for expediency we advise you to return it to the address below:

The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ. DX 33050 Cardiff.

### *f* Further information

For further information please see the guidance notes on the website at www.gov.uk/companieshouse or email enquiries@companieshouse.gov.uk

This form is available in an alternative format. Please visit the forms page on the website at www.gov.uk/companieshouse

# Arctic Cash and Carry Limited (In Liquidation) Liquidator's Summary of Receipts & Payments

ement Affairs £		From 08/03/2018 To 07/03/2019 £	From 08/11/2011 To 07/03/2019 £
-	ASSET REALISATIONS		
500.00	Plant & Machinery	NIL	NIL
00.008	Motor Vehicles	NIL	1,500.00
00.00	Stock, plant and machinery	NIL	2,000.00
861.00	Book Debts	NIL	2,521 40
632.00	VAT Refund	NIL	NIL
	Bank Interest Gross	0.06	0 46
	Recovery from associate	NIL	7,500.0 <u>0</u>
		0.06	13,521.86
	COST OF REALISATIONS		
	Specific Bond	NIL	25.00
	Preparation of S.of A.	NIL	5,000 00
	Liquidators Fees	NIL	6,198 96
	Utilities	NIL	332.68
	Agents/Valuers Fees	NIL	1,750.00
	VAT	NIL	32.20
	Statutory Advertising	NIL	335.16
	Bank Charges	NIL	NIL
	Expenses borne by Griffins	NIL	(163 20)
		NIL	(13,510 80)
	PREFERENTIAL CREDITORS		
80.00)	Employees Holiday Pay	NIL	NIL NIL
		NIL	NIL
	UNSECURED CREDITORS		
11.00)	Trade & Expense Creditors	NIL	NIL
00.00)	Employees (redundancy and PILON)	NIL	NIL
00.00)	Directors	NIL	NIL
54.00)	Barclays Bank Plc	NIL	NIL
68.00)	HM Revenue & Customs (PAYE/NIC)	NIL NIL	NIL
	DIOTRIPI ITIONIO	NIL	NIL
.00.00\	DISTRIBUTIONS	<b>.</b>	<b>A</b> 111
00.00)	Ordinary Shares	NIL NIL	NIL NIL
		NIL	NIL
20.00)		0.06	11.06
20.00)	REPRESENTED BY	0.06	11.00
	Bank of Scotland Current A/c		11.06
	Bank of Scotland Current A/C		11.00
			11.06
			Stephen Hunt
			Liquidator



# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Liquidator's Annual Progress Report to Members and Creditors for the year ending 7 March 2019



### Contents

- 1.Introduction
- 2. Receipts and Payments Accounts
- 3. Realisation of Assets
- 4.Investigations
- 5. Statutory and Professional Compliance
- 6. Creditors' Communication, Claims and Distributions
- 7.Liquidator's Remuneration
- 8.Liquidator's Expenses and Disbursements
- 9. Quality of Service, Data Privacy and Code of Ethics
- 10. Creditors' Rights
- 11. Next Report

### **Appendices**

- A. Statutory Information
- B. Receipts and payments account for the period 8 March 2018 to 7 March 2019, together with an account for the entire period of the liquidation
- C. Griffins' time analysis for the period 8 March 2018 to 7 March 2019, and for the entire period of the appointment
- D. Statutory and Creditor Compliance Tasks
- E. Creditors' Rights Rules 18.9 and 18.34 of the Insolvency (England and Wales) Rules 2016 ("the IR 2016")



### 1 Introduction

In accordance with Rules 18.3 and 18.7 of the IR 2016, I now provide creditors with an annual progress report, which should be read in conjunction with my previous reports. Additional information in respect of the company and office holders is attached at Appendix A.

### 2 Receipts and Payments Accounts

An account of my receipts and payments for the period 8 March 2018 to 7 March 2019 is at Appendix B, together with an account for the entire period of the liquidation and a comparison with the amounts recorded in the Statement of Affairs.

The receipts and payments account reflects actual payments made to date rather than accrued unpaid expenses (see Section 8 for total expenses incurred to date).

My specific bond (£10) has been paid by Griffins and is not shown in the receipts and payments account at Appendix B.

### 3 Realisation of Assets

No assets have been realised during the reporting period.

### Bank Interest Gross

Interest in respect of funds held in the liquidation account of 6 pence has been received.

### 4 Investigations

The company operated a pension scheme and I am currently conducting enquiries to ensure that the scheme is correctly wound up.

My enquiries into the conduct of the former directors and the former office holder are now complete. There are no further investigations to undertake and upon completing the winding up of the pension scheme the liquidation will be closed.

### 5 Statutory and Professional Compliance

I am required to meet a considerable number of statutory and regulatory obligations. This work does not provide a direct financial benefit to creditors but is a necessary requirement of the liquidation process.

Whilst these tasks do not have a direct benefit in enhancing realisations for the insolvent estate, they assist in the efficient and compliant progression of the liquidation. This ensures that my staff and I carry out our work to high professional standards.

In order that creditors can have an informed understanding of these matters, they are listed at Appendix D.



### 6 Creditors' Communication, Claims and Distributions

I am required, as Liquidator, to undertake certain tasks in relation to creditors' claims. This work does not provide a direct financial benefit to the liquidation estate but is essential to the administration of the case.

In order that creditors can have an informed understanding of these matters, they are also listed at Appendix D.

The current position as regards creditors' claims is detailed below.

### **Secured Creditors**

Barclays Bank Ltd holds a fixed and floating charge over the company's assets.

At the date of liquidation, the indebtedness was estimated at £14,154.41 and a claim of £14,271.05 was received in the liquidation and has not yet been agreed.

To date, no sums have been paid in respect of this charge.

### Funds set aside for Unsecured Creditors

Where the company has granted a floating charge on or after the 15 September 2003, Section 176A IA 1986 provides that a share of the assets subject to a floating charge is reserved for distribution to unsecured creditors in priority to the chargeholder, subject to certain exceptions. This share is known as the "prescribed part".

The prescribed part is calculated as a percentage of the value of the company's net property. Net property is floating charge realisations, net of costs and preferential claims. The prescribed part is calculated as 50% of the first £10,000 of net property, plus 20% of anything thereafter, subject to a cap of £600,000.

In this case the floating charge held was granted on 23 July 1976, before the 15 September 2003, and therefore there is no requirement to set aside funds for the unsecured creditors.

### **Preferential Creditors**

No preferential claims have been received in the liquidation and none are expected.

### Unsecured Creditors

The Statement of Affairs showed unsecured creditors with a total value of £174,133.

I have received claims totalling £205,032.60, but I have not adjudicated on any of these claims yet. I am aware of creditors who have not yet submitted their claims. Their total estimated debts are a further £38,314.96.

### Distributions

There is no prospect of the payment of a dividend to any class of creditor.



### 7 Liquidator's Remuneration

As of 6 April 2015, Griffins introduced a new time recording analysis, which provides a more comprehensive breakdown of time my staff and I have recorded in the administration of this case. This has resulted in additional time recording categories being utilised. Should you require any further clarification, please contact me.

The time my staff and I have recorded as incurred for the period 8 March 2018 to 7 March 2019 totals £4,817.90.

The time my staff and I have recorded as incurred for the entire period of my appointment totals £32,684.47.

The time incurred is recorded in my time analysis report, attached at Appendix C, under the following classifications:

- Administration & Planning
- Creditors
- Investigations
- Legal & Litigation
- Realisations of Assets

The report also provides details of the activity costs incurred by staff grade to date.

It is Griffins' policy to use the most junior grade of staff compatible with the efficient conduct of a matter, in order to ensure that costs to creditors are kept to a minimum. Where investigation work has been undertaken, this will normally be carried out by a senior member of staff and partner. Such investigations are conducted with regard to the level of assets available to fund any further investigations or actions, and the materiality of any matters that have been identified.

At the meeting of creditors held on 8 November 2011, it was approved that the Liquidator be remunerated on a time-costs basis. These fees are to be paid at the Liquidator's discretion, as and when funds are available.

To date, I have not drawn any fees for acting as Liquidator.

Further information regarding remuneration can be found in "A Creditors' Guide to Liquidators' Fees", which is available for download at http://www.griffins.net/technical/. A hard copy can be provided upon request.

A hard copy of Griffins charge-out rates and disbursements policy may be obtained on request at no cost.

In addition, creditors can find more information on the insolvency process at <a href="http://www.creditorinsolvencyguide.co.uk/">http://www.creditorinsolvencyguide.co.uk/</a>.



### 8 Liquidator's Expenses and Disbursements

'Expenses' are amounts properly payable by the office holder from the estate. These may include, but are not limited to, legal and agents' fees.

'Disbursements' are expenses met by the office holder and reimbursed to the office holder in connection with an insolvency appointment and will fall into two categories, category 1 and category 2.

In accordance with our current policy, no category 2 disbursements have been drawn since my appointment.

No disbursements have been incurred or paid during the period of my report.

### 9 Quality of Service, Data Privacy and Code of Ethics

My staff and I endeavour to provide the best possible standards at all times.

Our updated privacy policy explains the measures we take to protect your data and the legal basis for doing so. Please review our updated Privacy Policy on our website: http://www.griffins.net/data-privacy-notice/.

I am bound by Code of Ethics for Insolvency Practitioners when carrying out all professional work relating to insolvency appointments. Please refer to Institute of Chartered Accountants in England and Wales website for further details: <a href="https://www.icaew.com/-/media/corporate/files/members/regulations-standards-and-guidance/ethics/code-of-ethics-part-d-insolvency-practitioners-1-jan-2011.ashx.">https://www.icaew.com/-/media/corporate/files/members/regulations-standards-and-guidance/ethics/code-of-ethics-part-d-insolvency-practitioners-1-jan-2011.ashx.</a>

If you would like to make any comments, suggestions, raise a query or make a complaint about the service you have received, please contact my team manager, Ian Ramsay in the first instance at <a href="mailto:ian.ramsay@griffins.net">ian.ramsay@griffins.net</a>. We will provide a response within 28 working days.

### 10 Creditors' Rights

Creditors are advised that Rule 18.9 IR 2016 provides the right to make a request to the Liquidator for further information about remuneration or expenses which have been itemised in this report. Further, Rule 18.34 IR 2016, provides creditors with a right to challenge the Liquidator's remuneration and expenses.

Copies of these Rules are attached at Appendix E, for your information.



### .

### 11 Next Report

I will report again following the next anniversary of the liquidation, or sooner if the administration of the liquidation is complete.

Stephen Hunt Liquidator

Date: 2 April 2019

# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Statutory information



### Company information

Company name: Arctic Cash and Carry Limited

Trading name: As above Company registration number: 01112492

Nature of business: Other retail non-specialised stores

Registered office: Griffins, Tavistock House South, Tavistock Square,

London, WC1H 9LG

Previous registered office: Suite 2 - 1St Floor, Turnpike Gate House,

Birmingham Road, Alcester, B49 5JG

Trading address: Shop 2, Dalton Road, Port Talbot, SA12 6SW

Liquidator's details

Name: Stephen Hunt

IP number: 9183
Name of firm: Griffins

Firm's address: Tavistock House South, Tavistock Square, London

WC1H9LG

Date of Successor Appointment: 08 March2013

Former Office Holder's details

Name: Kevin John Hellard

IP number: 8833

Name of firm: Grant Thornton UK LLP

Firm's address: 30 Finsbury Square, London, EC2P 2YU

Date of Appointment: 8 March 2013

Date ceased to act: 27 November 2013

Name: Costas Morfakis

IP number: 9471

Name of firm: Bond Partners LLP

Firm's address: Suite 2 - 1St Floor Turnpike Gate House Birmingham

Road Alcester B49 5JG

Date of Appointment: 8 November 2011

Date ceased to act: 8 March 2013

Appendix B

# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Receipts and payments account for the period 8 March 2018 to 7 March 2019, together with an account for the entire period of the liquidation



### Arctic Cash and Carry Limited (In Liquidation) Liquidator's Summary of Receipts & Payments

Statement of Affairs		From 08/03/2018 To 07/03/2019	From 08/11/201 To 07/03/2019
£		£	1
i	ASSET REALISATIONS		
2,500.00	Plant & Machinery	NIL	NI
1,800.00	Motor Vehicles	NIL	1,500.00
3,000.00	Stock, plant and machinery	NIL	2,000.00
861.00	Book Debts	NIL	2,521.40
632.00	VAT Refund	NIL	NIL
	Bank Interest Gross	0.06	0.46
	Recovery from associate	NIL	7,500.00
	•	0.06	13,521.86
(	COST OF REALISATIONS		,
	Specific Bond	NIL	25.00
	Preparation of S.of A.	NIL	5,000.00
	Liquidators Fees	NIL	6,198.96
	Utilities	NIL	332.68
	Agents/Valuers Fees	NIL	1,750.00
	VAT	NIL	32.20
	Statutory Advertising	NIL	335.16
	Bank Charges	NIL	NIL
	Expenses borne by Griffins	NIL	(163.20)
	<b></b> ,	- NIL	(13,510.80)
i	PREFERENTIAL CREDITORS		, , ,
(1,380.00)	Employees Holiday Pay	NIL	NIL
, , ,	, , , , ,	NIL	NIL
ţ	UNSECURED CREDITORS		
(75,611.00)	Trade & Expense Creditors	NIL	NIL
(9,000.00)	Employees (redundancy and PILON)	NIL	NIL
(75,000.00)	Directors	NIL	NIL
(14,154.00)	Barclays Bank Plc	NIL	NIL
(368.00)	HM Revenue & Customs (PAYE/NIC)	NIL	NIL
(,	, , , , , , , , , , , , , , , , , , , ,	NIL	NIL
ī	DISTRIBUTIONS		
(1,000.00)	Ordinary Shares	NIL	NIL
(1,11111)	,	NIL	NIL
167,720.00)		0.06	11.06
	REPRESENTED BY	<del></del>	
	Bank of Scotland Current A/c		11.06
			11.06

Stephen Hunt Liquidator



# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Griffins' time analysis for the period 8 March 2018 to 7 March 2019, and for the entire period of the appointment



# Time Entry - Detailed SIP9 Time & Cost Summary

ARCTI01 - Arctic Cash and Carry Limited From. 08/03/2018 To 07/03/2019 Project Code: POST

Classification of Work Function	Partner	Manager	Other Senior Professionals	Assistants & Support Staff	Administrators	Total Hours	Time Cost (£)	Average Hourly Rate (£)
STATUTORY Statutory Duties	0 17	150	0.33	0.58	17.87	17 33	4,400 40	253 87
Administration & Planning	0 17	1.50	0 33	0.58	17 67	17.33	4,400.40	253.87
CREDITOR Creditor Related Work	800	000	0 00	00'0	000	800	47 08	564 96
Creditors	0.08	0.00	0.00	00'0	900	0.08	47.08	564.96
					1			
INV-FURTH Further Investigations	000	0.42	0 17	00 0	0.25	0 83	283 75	340 50
INV-INIT Intral Investigations	00 0	000	000	000	0 33	0.33	86,67	260 01
Investigations	0.00	0.42	0.17	0.00	0.58	1,17	370.42	317.50
Total Hours	0.25	1 92	0 20	0.58	18 25	18.58	4,817.90	259.26
Total Fees Clarmed							0.00	

# Time Entry - Detailed SIP9 Time & Cost Summary

ARCTI01 - Arcto Cash and Carry Limited From 08/03/2013 To 07/03/2019 Project Code POST

Classification of Work Function	Partner	Manager	Other Senor Professionals	Assistants & Support Staff	Administrators	Total Hours	Time Cost (£)	Average Hourly Rate (E)
A PASTAL A COLUMN COLUM								
Acivin Administration work	000	000	0.42	000	14 42	14 6/	3,825 00	260 80
ADVERT Advertising	000	000	017	000	0.25	0.42	118 75	285 00
CASG Cashiering Functions	000	000	0 17	0 42	133	192	345 43	180 22
CASHIER Cashiering Functions	000	000	000	0.25	008	0 33	5168	154 98
CLOSING Closing an insolvency	000	000	000	000	3.75	3.75	1,031 26	275.00
DIARY Case Diary	000	000	000	000	1,17	117	306 27	262 52
EMPLOY . Employee matters	000	000	000	000	0.25	0.25	62 50	250 00
KEVIEWS Case Keviews	67.0	0.75	0 /5	000	BO 3	983	2,780 38	282 75
SIDT DOD ALLESS	000	000	0.17	000	800	0.17	8 9	300 00
SITA NOT ACCOUNTS	8 6	PA 0	000	000	000	0000	47.08	56496
STAT Statistory	8 6	800	800	200	ก็ เ	0,00	8.78	203.00
STATUTORY Statutory Dutues	3 6	4 600	000	8 6	5 5 5	5 6 6	200 55	233 32
TAY Tay	36.0	5	5 6	8 6	2. 2. <del>.</del>	of	-/ OFF	18.742
TELS Telephone calls	000	880	3 6		2 63 0 25	282	06.277	325.00
MTGS Meetings	000	880	880	000	800	800	20 83	249.98
PENS Pension Schemes Etc	000	000	000	000	0.83	0 83	208 34	250 01
Administration & Planning	1.83	5.58	2.83	4 67	76.33	85 83	21,885.76	254.98
	č			6	į	;	!	
PROKEPOKI Progress Report	800	0000	0.25	000	475	508	1,447 09	284 67
CREDITOR Creditor Related Work	800	000	000	200	n 00	C/ -	481 24 47 08	2/4 99 56.4 06
CREDITORS Creditors	0.08	000	00.0	000	000	800	47 08	564 96
Creditors	0.25	0.00	0.25	0.00	6 50	7.00	2,022.49	288.93
ANTE Anteredent Transactions	000		7 43	000	o o	•	767	00000
INV Investigation	000	000	790	0000	467	533	1.411 68	264 69
INV-FURTH Further Investigations	000	0.75	0.42	000	150	2 42	764 57	316 37
INV-INIT Initial Investigations	000	0.08	0 08	000	175	1 75	492 49	28142
BOND Bond Claim	000	000	0 17	000	000	0 17	58 33	349 98
BONDS Bood Claim - Proving or Recovery of money	000	980	233	000	000	233	772 08	330 89
NVREVIEW Investigation Case Review	900	8 8	7 83	000	2.53	2 25 7 83	562 50 2 976 66	380.00
,								
Investigations	0.00	0.83	12.92	0.00	10.17	23.50	7,505.81	319.40
LEGL Legal issues	0 00	00 0	92.0	000	00.0	0.75	281.25	375.00
INVLEGAL Legal	000	000	217	000	000	217	822 50	379.62
Legal & Litigation	0.00	000	2,92	0.00	0.00	2.92	1,103.75	378.43
ASST Asset Realisation	000	000	0000	000	0.67	0 67	166 66	249 99
Boshestions of Assets	000	900	000	000	700	100	00 001	00 070
really autors of Assets	0000	200	00'0	0.00	0.57	/90	166.66	249 99
Total Hours	2.08	6.42	18.92	4.67	93 67	119.92	32,684.47	272.56
Total Fees Claimed							00'0	

# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Statutory and Creditor Compliance Tasks



### Post-Appointment Statutory and Professional Compliance

I am required, as Liquidator, to undertake the following tasks:

- On appointment, set the case up on our insolvency database and maintain and separately record all financial records on the case, including the recording of creditors and employees;
- Notify creditors of my appointment;
- Obtain a Specific Penalty bond for a sum equal to the company's assets subject to the statutory provisions. This bond covers any losses to the estate for any possible fraud or dishonesty of the Liquidator whether acting alone or in collusion with one or more persons and/or the fraud and dishonesty of any person committed with the connivance of the Liquidator;
- Convene and hold a meeting of creditors to provide creditors with the opportunity to establish a Liquidation Committee;
- Undertake a one month case review to ensure that all initial statutory matters have been completed, asset realisation and initial investigations commenced;
- Obtain the company's books and records;
- Establish whether the company has an occupational pension scheme and, if so, comply with Section 120 Pensions Act 2004 and submit a S120 Notice to the Pension Protection Fund, The Pension Regulator and to the Trustees of the Pension Fund.

### **Annual Statutory and Professional Compliance**

In addition to the tasks identified above, each year I am required to undertake the following statutory tasks:

- Prepare and issue an Annual Report to creditors;
- Undertake bi-annual case reviews to ensure that the case is being progressed
  efficiently and in a timely manner; statutory duties have been undertaken; consider any
  ethical, money laundering and Bribery Act 2010 issues pertaining to the case and
  ensure that any identified matters are addressed;
- Submit VAT returns to HM Revenue and Customs, to ensure that any VAT refunds or payments are received or paid;
- Submit annual Tax returns to HM Revenue and Customs;
- Maintain the case cash book, by undertaking quarterly reconciliations.

### Closing Statutory and Professional Compliance

After concluding all case related matters. I am required to:

- Prepare and submit a letter to HM Revenue and Customs requesting clearance to close the case;
- Reconcile the cash book ready for closure;



- Prepare and issue the Final Account to creditors;
- If the creditors have so resolved, obtain my release from the Secretary of State;
- Retain and store the liquidation records for a minimum of 6 years after the vacation of office.

### Tasks in relation to creditors' claims

- Ensure that all creditors' claims are listed with the correct addresses and references and that the amount claimed correlates to the Statement of Affairs;
- Enter proof of debt forms/claims as and when they are received;
- Deal with enquires from creditors.



# Arctic Cash and Carry Limited In Creditors' Voluntary Liquidation

Creditors' rights - Rules 18.9 and 18.34 of the Insolvency (England and Wales) Rules 2016



### Insolvency (England and Wales) Rules 2016

### **Rule 18.9**

## Creditors' and members' requests for further information in administration, winding up and bankruptcy

- (1) The following may make a written request to the office-holder for further information about remuneration or expenses (other than pre-administration costs in an administration) set out in a progress report under rule 18.4(1)(b), (c) or (d) or a final report under rule 18.14—
  - (a) a secured creditor;
  - (b) an unsecured creditor with the concurrence of at least 5% in value of the unsecured creditors (including the creditor in question);
  - (c) members of the company in a members' voluntary winding up with at least 5% of the total voting rights of all the members having the right to vote at general meetings of the company;
  - (d) any unsecured creditor with the permission of the court; or
  - (e) any member of the company in a members' voluntary winding up with the permission of the court.
- (2) A request, or an application to the court for permission, by such a person or persons must be made or filed with the court (as applicable) within 21 days of receipt of the report by the person, or by the last of them in the case of an application by more than one member or creditor.
- (3) The office-holder must, within 14 days of receipt of such a request respond to the person or persons who requested the information by—
  - (a) providing all of the information requested;
  - (b) providing some of the information requested; or
  - (c) declining to provide the information requested.
- (4) The office-holder may respond by providing only some of the information requested or decline to provide the information if—
  - (a) the time or cost of preparation of the information would be excessive; or
  - (b) disclosure of the information would be prejudicial to the conduct of the proceedings;
  - (c) disclosure of the information might reasonably be expected to lead to violence against any person; or
  - (d) the office-holder is subject to an obligation of confidentiality in relation to the information.
- (5) An office-holder who does not provide all the information or declines to provide the information must inform the person or persons who requested the information of the reasons for so doing.
- (6) A creditor, and a member of the company in a members' voluntary winding up, who need not be the same as the creditor or members who requested the information, may apply to the court within 21 days of—



- (a) the office-holder giving reasons for not providing all of the information requested; or
  - (b) the expiry of the 14 days within which an office-holder must respond to a request.
- (7) The court may make such order as it thinks just on an application under paragraph (6).

### Rule 18.34

## Remuneration and expenses: application to court by a creditor or member on grounds that remuneration or expenses are excessive

- (1) This rule applies to an application in an administration, a winding-up or a bankruptcy made by a person mentioned in paragraph (2) on the grounds that—
  - (a) the remuneration charged by the office-holder is in all the circumstances excessive;
  - (b) the basis fixed for the office-holder's remuneration under rules 18.16, 18.18, 18.19, 18.20 and 18.21 (as applicable) is inappropriate; or
- (c) the expenses incurred by the office-holder are in all the circumstances excessive.
- (2) The following may make such an application for one or more of the orders set out in rule 18.36 or 18.37 as applicable—
  - (a) a secured creditor,
  - (b) an unsecured creditor with either-
    - (i) the concurrence of at least 10% in value of the unsecured creditors (including that creditor), or
    - (ii) the permission of the court, or
  - (c) in a members' voluntary winding up-
    - (i) members of the company with at least 10% of the total voting rights of all the members having the right to vote at general meetings of the company, or
    - (ii) a member of the company with the permission of the court.
- (3) The application by a creditor or member must be made no later than eight weeks after receipt by the applicant of the progress report under rule 18.3, or final report or account under rule 18.14 which first reports the charging of the remuneration or the incurring of the expenses in question ("the relevant report").

