Company Number: 995212

Charity Number: 261970

Homes and Communities Agency Number: H1470

THE ABBEYFIELD CHALFONTS SOCIETY LIMITED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

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COMPANY INFORMATION

Co	mpany Numi	ber ·	995212

Charity Number 261970

Homes and Communities Agency Number H1470

Executive Committee

Mr R Marshall (resigned 29 May 2018)

Mr R Forster (appointed 29 May 2018)

Mr B E Westwood (resigned 31 October 2018)

Mr R Foord (appointed 1st November 2018)

Mr P Fountain

Chairman

Chairman

Secretary

Mr P Fountain

Treasurer

Mr D Cooknell Mrs M Leegood Mrs J Pegler

Mr J Sahota (appointed 21 May 2019)

Registered Office

56 School Lane Chalfont St Peter Bucks SL9 9BB

Bankers

National Westminster Bank Plc Gerrards Cross Branch 44 Packhorse Road Gerrards Cross Bucks SL9 8EA

Auditors

Cansdales
Chartered Accountants & Business Advisors
Bourbon Court
Nightingales Corner
Little Chalfont
Bucks
HP7 9QS

FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

CONTENTS

Report of the Executive Committee	3
Independent Auditors' Report to the members	7
Statement of Comprehensive Income (Incorporating an Income and Expenditure Account)	10
Balance Sheet	11
Notes to the Financial Statements .	12
The following page does not form part of the statutory financial statements	
Detailed Income and Expenditure Account	18

REPORT OF THE EXECUTIVE COMMITTEE FOR THE YEAR ENDED 31 MARCH 2019

The Executive Committee present their report and the financial statements of the Society for the year ended 31 March 2019.

Activity

The principal activity of the Society continued to be that of providing accommodation for elderly and perhaps lonely people in accordance with the aims and principles of The Abbeyfield Society Limited. The results for the year are set out in the Income and Expenditure Account.

Status

The Society was incorporated under the Companies Act as a company limited by guarantee. The Society is also a registered charity and is registered under the Housing Act. It is also registered with the Regulator for Social Housing (RSH)

Executive Committee

The Executive Committee are directors of the Society under Company Law and Trustees under Charity Law. Those who served during the year are as stated on the information page. The Society has no share capital. However the Executive Committee Members are all Members of the Company. Under the Articles of Association, the serving Executive Committee may appoint additional Committee Members at any time.

Our Property

In the opinion of the Committee the market value of freehold land and buildings is in excess of £1M.

Review of the Year

At 1st April 2018 core rent was reduced by 1% and service and management charges were increased by 3.2% (September 2017 CPI plus 1%) following the guidelines laid down by the HE (Homes England) Over the year the room occupancy was approximately 89%.

During 2018/19 there were no major house repairs. There was minor expenditure in decorating rooms and ongoing maintenance.

Value for Money Metrics

During 2018, the Regulator for Social Housing, has required metrics which measure economy, efficiency and effectiveness to be completed; the seven metrics are designed to enable measurement on a comparable basis. These metrics have to be reported with the annual audited Financial Statements.

The Society's house is a former residence dating back to 1910 which has space for 11 residents' rooms. The Trustees do not plan to expand the number of rooms.

The Society does not have any borrowings.

The return on capital is dependent on the surplus earned; it fluctuates according to the occupancy level.

The metrics for the current and previous year are shown below. Following the Executive Committee's decision to introduce a more sustainable staffing level, to improve the system for emergency calls by the residents when the house managers are not on the premises and to comply fully with health and safety legislation developments, it is anticipated that the margins and return on capital will worsen in the next year.

The Society does not have targets for these metrics.

REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

- 1. Reinvestment: 2019 1% (2018 8%).
- 2. New supply delivered: 2019 0% (2018 0%).
- 3. Gearing: 2019 (221%) (2018 (201%).
- 4. EBITDA MRI Interest cover: 2019 0% (2018: 0%).
- 5. Social housing cost per unit: 2019 £194,014 (2018: 188,044).
- Operating margin (social housing only): 2019 11% (2018: 20%).
 Operating margin (total): 2019 12% (2018: 21%)
- 7. The return on capital employed: 2019 5% (2018: 9%).

Public Benefit

The Executive Committee have considered the Charity Commission's general guidance on public benefit and the Executive Committee have, in their view, met the public benefit requirement by making the Society available to any member of the public in accordance with its objects of providing accommodation for lonely and elderly people.

The Society as a Member Society of The Abbeyfield Society Ltd aims to enhance the quality of life for older people. It is believed that this is beneficial to the section of the public comprising elderly people who do not own their accommodation and cannot afford to rent at commercial rates but who are seeking comfortable accommodation which they can afford and where they may take advantage of living in a small community that provides companionship.

Insurance

The Society has Directors' and Officers' Liability insurance for all the Committee Members in relation to the Society's affairs.

Method of appointment of Executive Committee Members and organisational structure

New Members are appointed by the existing Executive Committee. The selection of the appointees is based on pertinent qualifications and/or relevant experience. Members receive a role outline in addition to a personalised induction from other Committee Members relevant to their duties. The Executive Committee jointly makes decisions affecting the Society and those decisions are recorded in meeting minutes.

Training is provided principally through attendance at courses staged by The Abbeyfield Society Ltd that are aimed at keeping members abreast of changes in legislation or developments in practice.

Future Plans

The Executive Committee is putting in place a more robust system for emergency calls by residents when the house managers are not on the premises.

Following a review of the fire strategy and recommendations by the fire brigade improvements have been made to fire compartmentalisation, including upgrading fire doors and in roof void. The improvements allow horizontal progressive evacuation of residents in an emergency.

Statement of executive committee responsibilities

The executive committee (who are also directors of The Abbeyfield Chalfonts Society Limited for the purposes of company law) are responsible for preparing the Executive Committees' Annual Report and the financial statements in accordance with applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice).

Company Law requires the executive committee to prepare financial statements for each financial year, which give a true and fair view of the state of affairs of the charitable company and of the incoming resources and application of resources, including the income and expenditure, of the charitable company for that period. In preparing these financial statements, the executive committee are required to:

REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

- select suitable accounting policies and then apply them consistently;
- observe the methods and principles in the Charities SORP 2015 (FRS 102);
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to presume that the charitable company will continue in operation.

The executive committee is responsible for keeping adequate accounting records that disclose with reasonable accuracy at any time the financial position of the charitable company and enable it to ensure that the financial statements comply with the Companies Act 2006. It is also responsible for safeguarding the assets of the charitable company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

In so far as the executive committee is aware:

- there is no relevant audit information of which the charitable company's auditor is unaware; and
- the executive committee has taken all steps that they ought to have taken to make themselves aware of any relevant audit information and to establish that the auditor is aware of that information.

Reserves Policy

It is the policy of the Society to maintain unrestricted funds not designated or invested in tangible fixed assets ("the free reserves") at a level which equates to approximately three months unrestricted expenditure for management and administration costs. The level was maintained throughout the year under review. The Executive Committee considers the current level of reserve funds and their increase a matter of importance for such an old house and to cover possibly long term occupancy voids.

Risk Management

The Executive Committee have conducted a review of the major risks to the work of the Society and of the controls and procedures in place to mitigate them. These procedures will be periodically reviewed to ensure that they still meet the needs of the Society.

The principal risks identified are:

Jeopardy to the reputation of the Society through

- failure to maintain the services provided at the desired level
- lapses in complying with Health and Safety requirements
- neglect of the premises

Deterioration in the level of care provided due to:

- failure to recruit and retain suitable staff
- neglect to training

Financial instability due to

- low room occupancy
- ineffective cost control

REPORT OF THE EXECUTIVE COMMITTEE (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

Auditors

The Auditors, Cansdales, have expressed their willingness to continue in office and a resolution to re-appoint them as auditors will be put to the Members at the Annual General Meeting. This report has been prepared in accordance with the special provisions for small companies and paragraph 15 of the Companies Act 2006.

BY ORDER OF THE EXECUTIVE COMMITTEE

R Forster Chairman

Date: 2/7/2019

Registered Office

56 School Lane Chalfont St Peter Bucks

SL9 9BB

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS FOR THE YEAR ENDED 31 MARCH 2019

Opinion

We have audited the financial statements of The Abbeyfield Chalfont Society Ltd (the 'charitable company') for the year ended 31 March 2019 which comprise Statement of Comprehensive Income, Balance Sheet and notes to the financial statements, including a summary of significant accounting policies. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards, including Financial Reporting Standard 102 *The Financial Reporting Standard applicable in the UK and Republic of Ireland* (United Kingdom Generally Accepted Accounting Practice).

In our opinion the financial statements:

- give a true and fair view of the state of the charitable company's affairs as at 31 March 2019, and of its
 incoming resources and application of resources, including its income and expenditure, for the year then
 ended:
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice;
- have been prepared in accordance with the requirements of the Companies Act 2006, the Housing and Regeneration Act 2008 and the Accounting Direction for private registered providers of social housing in England 2019.

Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (UK) (ISAs (UK)) and applicable law. Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the financial statements section of our report. We are independent of the charitable company in accordance with the ethical requirements that are relevant to our audit of the financial statements in the UK, including the FRC's Ethical Standard, and we have fulfilled our other ethical responsibilities in accordance with these requirements. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Conclusions relating to going concern

We have nothing to report in respect of the following matters in relation to which the ISAs (UK) require us to report to you where:

- the executive committees use of the going concern basis of accounting in the preparation of the financial statements is not appropriate; or
- the executive committee have not disclosed in the financial statements any identified material
 uncertainties that may cast significant doubt about the charitable company's ability to continue to adopt
 the going concern basis of accounting for a period of at least twelve months from the date when the
 financial statements are authorised for issue.

Other information

The executive committee are responsible for the other information. The other information comprises the information included in the executive committees' annual report, other than the financial statements and our auditor's report thereon. Our opinion on the financial statements does not cover the other information and, except to the extent otherwise explicitly stated in our report, we do not express any form of assurance conclusion thereon.

In connection with our audit of the financial statements, our responsibility is to read the other information and, in doing so, consider whether the other information is materially inconsistent with the financial statements or our knowledge obtained in the audit or otherwise appears to be materially misstated. If we identify such material inconsistencies or apparent material misstatements, we are required to determine whether there is a material misstatement in the financial statements or a material misstatement of the other information. If,

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

based on the work we have performed, we conclude that there is a material misstatement of this other information, we are required to report that fact.

We have nothing to report in this regard.

Opinions on other matters prescribed by the Companies Act 2006

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the report of the executive committee for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the report of the executive committee has been prepared in accordance with applicable legal requirements.

Matters on which we are required to report by exception

In the light of our knowledge and understanding of the charitable company and its environment obtained in the course of the audit, we have not identified material misstatements in the report of the executive committee.

We have nothing to report in respect of the following matters in relation to which the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of members' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit; or
- the executive committee were not entitled to prepare the financial statements in accordance with the small
 companies' regime and take advantage of the small companies' exemptions in preparing the report of the
 executive committee and from the requirement to prepare a strategic report.

Responsibilities of the executive committee

As explained more fully in the statement of executive committee responsibilities, the members (who are also the directors of the charitable company for the purposes of company law) are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view, and for such internal control as the executive committee determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, the executive committee are responsible for assessing the charitable company's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the executive committee either intends to liquidate the charitable company or to cease operations, or has no realistic alternative but to do so.

Auditor's responsibilities for the audit of the financial statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs (UK) will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.

As part of an audit in accordance with ISAs (UK), we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

INDEPENDENT AUDITORS' REPORT TO THE MEMBERS (CONTINUED) FOR THE YEAR ENDED 31 MARCH 2019

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or
 error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is
 sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material
 misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve
 collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that
 are appropriate in the circumstances, but not for the purpose of expressing an opinion on the
 effectiveness of the charitable company's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the members.
- Conclude on the appropriateness of the executive committee use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the charitable company's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the charitable company to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial statements, including the disclosures, and whether the financial statements represent the underlying transactions and events in a manner that achieves fair presentation.

Use of our report

This report is made solely to the company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006 and section 137 of the Housing and Regeneration Act 2008. Our audit work has been undertaken so that we might state to the company's members those matters we are required to state to them in an auditors' report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the company and the company's members as a body, for our audit work, for this report, or for the opinions we have formed.

James Foskett (Senior Statutory Auditor)
For and on behalf of
Cansdales
Chartered Accountants & Statutory Auditors

Date: 5 July 2019

Bourbon Court Nightingales Corner Little Chalfont Bucks HP7 9QS

STATEMENT OF COMPREHENSIVE INCOME (INCORPORATING AN INCOME AND EXPENDITURE ACCOUNT) FOR THE YEAR ENDED 31 MARCH 2019

	Note	2019 £	2018 £
Turnover	14	217,740	234,547
Operating costs	13	(194,014)	(188,044)
Operating Surplus	. 14	23,726	46,503
Interest receivable		2,927	2,388
Surplus for the year		26,653	48,891
Transfer (to) designated reserves		-	-
Revenue Surplus for the year	8	26,653	48,891

All the Society's activities are classed as continuing.

The movements on reserves are shown in note 8 to the financial statements.

There were no recognised gains or losses other than the result for the year.

All funds are unrestricted.

R Forster (Chairman)

R Foord (Secretary)

The notes numbered 1 to 14 form part of these financial statements

BALANCE SHEET AS AT 31 MARCH 2019

	Note	2019		2018	
		£	£	£	£
Tangible Fixed Assets	4		178,254		184,598
Current Assets					
Debtors	· 5	2,546		2,584	
Cash at bank and in hand		393,629		370,804	
		396,175	_	373,388	
Creditors: Amounts					
falling due within one year	6	(24,766)	_	(34,976)	
Net Current Assets			371,409		338,412
Total Assets less Current Liabilities		=	549,663	=	523,010
Capital & Reserves					
Contributions made by members	8		11		11
Revenue reserve	8		479,652		452,999
Designated reserve	8		70,000	*	70,000
-		_	549,663	-	523,010
		_		=	

These financial statements have been prepared in accordance with the special provisions for small companies and Part 15 of the Companies Act 2006.

These financial statements were approved by the Executive Committee and authorised for issue on 2 July 2019. and are signed on their behalf by:

..R Forster (Chairman)

..R Foord (Secretary)

.P Fountain (Treasurer

Company Number: 995212

The notes numbered 1 to 14 form part of these financial statements

NOTES TO THE FINANCIAL STATEMENTS FOR THE YEAR ENDED 31 MARCH 2019

1. ACCOUNTING POLICIES

BASIS OF ACCOUNTING

The Society constitutes a public benefit entity as defined by FRS 102.

The financial statements have been prepared in accordance with applicable accounting standards including Financial Reporting Standard 102 *The Financial Reporting Standard Applicable in the UK and Republic of Ireland (FRS 102)*, the Statement of Recommended Practice for Social Housing Providers 2014, and with the Accounting Direction for private registered providers of social housing in England 2015. The financial statements are also prepared under the requirements of the Housing and Regeneration Act 2008 and the Companies Act 2006.

The financial statements have been prepared on a going concern basis under the historical cost convention, modified to include certain items at fair value.

The financial statements are prepared in sterling, which is the functional currency of the Society, and rounded to the nearest £1.

SOCIAL HOUSING GRANTS (SHG)

Where developments have been financed wholly or partly by social housing and other grants, the amount of the grant received has been included as deferred income and recognised in Turnover over the estimated useful life of the associated asset structure (not land), under the accruals model. SHG received for items of cost written off in the Statement of Comprehensive Income Account is included as part of Turnover.

RECYCLING OF CAPITAL GRANT

Where Social Housing Grant is recycled, as described above, the SHG is credited to a fund which appears as a creditor until used to fund the acquisition of new properties, where recycled grant is known to be repayable it is shown as a creditor within one year. Recycling capital grant can be abated where sale proceeds are less than the original cost.

TURNOVER

Turnover represents rental and service charge income receivable, donations and revenue grants. All income is recognised on a receivable basis.

TANGIBLE FIXED ASSETS

Tangible fixed assets are stated at cost less depreciation. Such cost includes the cost of acquiring land and buildings, development expenditure, interest charged on mortgage loans raised to finance the scheme up to the date of completion and amounts equal to acquisition and development allowances receivable.

DEPRECIATION

Depreciation is provided on all tangible fixed assets at rates calculated to write off the cost, less estimated residual value, of each asset over its expected useful life as disclosed below:

Major building fixtures - 5% per annum on cost
Freehold Buildings - 2% per annum on cost
Equipment - 20% per annum on cost
Fixtures and Fittings - 20% per annum on cost

Freehold land is not depreciated.

Items of fixtures and fittings are only capitalised where the individual purchase price exceeds £500.

NOTES TO THE FINANCIAL STATEMENTS (continued) FOR THE YEAR ENDED 31 MARCH 2019

1. ACCOUNTING POLICIES (Continued)

PENSION

The Society operates a defined contribution pension scheme for employees. The assets of the scheme are held separately from those of the Society. Any annual contributions payable are charged to the Statement of Comprehensive Income.

EXPENDITURE

Expenses are accounted for on an accruals basis, inclusive of irrecoverable VAT

FUNDS ACCOUNTING

Funds held by the Society are:

Unrestricted general funds – these are funds which can be used in accordance with the Society's objects at the discretion of the Executive Committee.

Designated Funds – these are funds set aside by the Executive Committee out of unrestricted general funds for specific future purposes or projects.

The nature and purpose of each fund is explained further in note 8.

MAJOR REPAIRS

Major repairs expenditure of a capital nature is capitalised. Non capital expenditure is reflected in the income and expenditure account together with any related grant funding.

WORKS TO EXISTING HOUSING PROPERTIES

Any works which do not result in an enhancement of economic benefits of a property are charged to the Statement of Comprehensive Income. This includes expenditure incurred to ensure that the property can maintain its existing level of net rental income or the standard of performance anticipated when the asset was first acquired or constructed or last replaced.

2. OPERATING SURPLUS

	2019	2018
	£	£
This is stated after charging:		
Auditors' remuneration .	2,550	2,430
Auditors' remuneration for other services	3,465	3,244
Depreciation	7,090	8,212

NOTES TO THE FINANCIAL STATEMENTS (continued) FOR THE YEAR ENDED 31 MARCH 2019

3. EMPLOYEES

	2019	2018
	£	£
Salaries and wages	92,428	83,677
Pension costs	1,352	784
Social Security costs	1,310	1,444
	95,090	85,905
The average number of persons employed by Society during the year expressed as full time equivalents was:	3	2
The average monthly number of employees, including part time employees	8	6

4. FIXED ASSETS

	Freehold Property	Fixtures & Fittings	Equipment	Major Buildings Fixtures	TOTAL
COST	£	£	£	£	£
At 1 April 2018	158,931	62,641	15,228	200,057	436,857
Additions	-	1,636	816	-	2,452
Disposals			(15,228)	-	(15,228)
At 31 March 2019	158,931	64,277	816	200,057	424,081
DEPRECIATION At 1 April 2018 Charge for the year Disposals At 31 March 2019	46,437 2,352 - 48,789	60,685 1,371 - 62,056	14,118 163 (14,118) 163	131,019 3,800 - 134,819	252,259 7,686 (14,118) 245,827
NET BOOK VALUE					
At 31 March 2019	110,142	2,221	653	65,238	178,254
At 31 March 2018	112,494	1,956	1,110	69,038	184,598

5. DEBTORS

	2019	2018
	£	£
Prepayments	2,546	2,584
	2,546	2,584

NOTES TO THE FINANCIAL STATEMENTS (continued) FOR THE YEAR ENDED 31 MARCH 2019

6. CREDITORS: Amounts falling due within one year

2019	2018
£	£
16,097	16,693
8,669	18,283
24,766	34,976
	£ 16,097 8,669

The average number of days between receipt and payment of purchase invoices was 7 (2018: 7 days). The Social Housing Grant is being released to the statement of comprehensive income over its useful life. The amount released in the year was £596 (2018: £596).

7. CONTRIBUTIONS MADE BY MEMBERS

The Society is a company limited by guarantee and not having a share capital. The liability of each member is limited to £1. At 31 March 2019, there were 6 members (2018: 9).

8. RECONCILATION OF CAPITAL AND RESERVES

· · ·	Revenue Reserve	Major Repairs	Contributions from Members	Tetal
	reserve	Reserve		Total
	£	£	£	£
At 1 April 2018	452,999	70,000	11	523,010
Surplus for the year	26,653	-		26,653
At 31 March 2019	479,652	70,000	11	549,663

The Major Repairs Reserve is intended to provide a reserve for major repairs expenditure.

9. CAPITAL COMMITMENTS

There were no capital commitments at 31 March 2019 (2018: £nil).

10. CONTINGENT LIABILITIES

There were no contingent liabilities at 31 March 2019 (2018: £nil).

11. PAYMENTS TO COMMITTEE MEMBERS AND TRANSACTIONS WITH CONNECTED PARTIES

No amounts have been paid as fees, remuneration or expenses, nor any gifts or benefits provided to members of the Executive Committee or officers of the Society who were not employed, with the exception of out of pocket expenses amounting to £944 (2018: £733).

Key Management salaries totalled £44,481 in 2019 (2018: £41,004).

NOTES TO THE FINANCIAL STATEMENTS (continued) FOR THE YEAR ENDED 31 MARCH 2019

12. HOUSING STOCK

		Units in Management	
	_		
	2019	2018	
Number of units	1	1	
Number of bedspaces	11	11	
13. OPERATING COSTS FROM LETTINGS			
	2019	2018	
	£	£	
Services	153,955	148,348	
Management	21,092	16,171	
Routine maintenance	16,767	13,968	
Major Repairs	2,200	9,557	
	194,014	188,044	

14. TURNOVER AND OPERATING SURPLUS FOR THE YEAR

	Turnover £	Operating Costs £	2019 Operating Surplus £	Turnover	Operating Costs £	2018 Operating Surplus £
Income and expenditure from lettings					•	
Housing Accommodation	217,005	(194,014)	22,991	234,447	(188,044)	46,403
Other Income						
Donations	138	=	138	100	-	100
Miscellaneous	597	-	597	-	-	-
	217,740	(194,014)	23,726	234,547	(188,044)	46,503
Turnover from Housing Accommodation						
					2019	2018
					£	£
Residents charges receivable					253,331	258,768
Losses from voids/vacancies				-	(36,326)	(24,321)
					217,005	234,447

FINANCIAL STATEMENTS
FOR THE YEAR ENDED 31 MARCH 2019

The following page does not form part of the statutory financial statements

DETAILED INCOME & EXPENDITURE ACCOUNT FOR THE YEAR ENDED 31 MARCH 2019

		2019		2018
	£	£	£	£
INCOME		•		
Residential charges		217,005		234,447
Other income		735		100
Bank interest receivable	_	2,927	_	2,388
Total net income	_	220,667	-	236,935
EXPENDITURE				
Management expenses				
Insurance	3,087		2,906	
Affiliation fee	3,379		3,570	
Audit and accountancy fees	6,015		5,674	
Natwest Mentor scheme	2,774		2,750	
Secretarial and postage	508		224	
Committee expenses	1,070		733	
Interest payable	292		314	
IT Costs	2,371		-	
Advertising	1,596		-	
		21,092		16,171
Routine maintenance		16,767		13,968
Major Repairs		2,200		9,557
Service costs				
Employee costs	95,090		85,905	
Training costs	1,106		-	•
Food costs	19,771		22,747	
Cleaning costs	486		1,011	
Garden maintenance	3,792		3,902	
Rates	3,256		3,081	
Light, heat and water	11,857		11,994	
Telephone	2,008		1,014	
Miscellaneous	6,932		6,697	
Residents events	2,567		3,785	
Depreciation	7,090		8,212	
Bad debts		_	-	
		153,955		148,348
Total expenditure	-	194,014	· -	188,044
Surplus for the year	_	26.652	-	A9 901
Surplus for the year	=	26,653	=	48,891