In accordance with Section 854 of the Companies Act 2006

### **Annual Return**

What this form is for

(For returns made up to a date on or after 1 October 2011)

A fee is payable with this form Please see 'How to pay' on the last page

that the company information is

You may use this form to confirm correct as at the date of this return You must file an Annual Return at

You can use the WebFiling serv Please go to www companieshou

X What this form is NOT for You cannot use this form to give notice of changes to the company officers, registered office address, company type or information

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OneWorld



26/06/2012

**COMPANIES HOUSE** 

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	least	once	every	yea	•			relating	g to the	e con	npany r	ecords.				
Part 1	Co	mр	an	y d	etai	ls										
	The section must be completed by all companies.										→ Filling in this form Please complete in typescript or in bold black capitals.					
												_		All fields are mandatory unless specified or indicated by *		
A 1	Com	pan	y de	etail	S											
Company number	9	9	0	9	3	7								Company name change		
Company name in full	The	Co	-op	era	ive 1	3ank	plc	~						If your company has recently changed its name, please provide the company name as at the date of this return		
A2	Retu	ווח כ	late										•	·		
	Please give the annual return made up date The return date must not be a future date The annual return must be delivered within 28 days of the date given below If you would like the company's made up date to be earlier than 1 October 2011, please complete the AR01 appropriate for earlier made up dates.							Pate of this return Your company's return date is usually the anniversary of incorporation or the anniversary of the last annual return filed at Companies House You may choose								
Date of this return <b>9</b>	<sup>d</sup> 0	d <sub>1</sub>		m <sub>o</sub>	<sup>m</sup> 6	y 2	y o	y 1	y 2	/				an earlier return date but it must not be a later date		
A3	Principal business activity															
	Please show the trade classification code number(s) for the principal activity or activities.							● Principal business activity You must provide a trade classification code (SIC code 2007)								
Classification code 1	6	4	1	9	1									or a description of your company's main business in this section		
Classification code 2														A full list of the trade classification		
Classification code 3														codes are available on our website www.companieshouse.gov.uk		
Classification code 4					<u> </u>											
	If you cannot determine a code, please give a brief description of your business activity below															
Principal activity description	Banking and Related Activities															

**Annual Return** 

(For returns made up to a date on or after 1 October 2011)

A4	Com	pany	type	<b>D</b>		_					
		Publi Priva Priva Priva Priva Priva	ust be to the come the come the come the come the come the the total	cked) d cor pany pany pany pany pany pany pany	npany limited limited limited comp	d by s d by s d by s d by s any v	shares guarantee shares exem	npt under sect exempt under s apital		only	● Company type  If you are unsure of your company type, please check your latest certificate of incorporation or our website  www.companieshouse.gov.uk
A5	Regi	stere	d offi	ce a	ddre	SS 0					
Building name/number		Вох				_/					OChange of registered office This must agree with the address
Street	1 B	allo	on St	ree	t V						that is held on the Companies House record at the date of this return
Post town	Man	ches	ter						•		If the registered office address has changed, you should complete form
County/Region											AD01 and submit it together with this annual return
Postcode	М	6	0	4	E	P					
	_		ternat recor		•			on (SAIL) of	f the	_	
Building name/number							==				SAIL address This must agree with the address
Street							that is held on the Companies House record at the date of this return				
Post town						· · · · · · · · · · · · · · · · · · ·	If the address has changed, you should complete form ADO2 and submit it together with this annual				
County/Region	<u> </u>			-		_					return
Postcode							<u> </u>				
Α7		Location of company records •									
	Please tick the appropriate box to indicate which records are kept at the SAIL address in Section A6  Register of members						SAIL	O Location of company records If the company records are held at the registered office address, do not tick any of the boxes in this section			
	Register of directors  Directors' service contracts  Directors' indemnities  Register of secretaries.  Records of resolutions etc  Contracts relating to purchase of own shares  Documents relating to redemption or purchase of own share out of								Certain records must be kept by every company while other records are only kept by certain company types where appropriate		
								f	If the records are not kept at the SAIL address, they must be available at the registered office		
	capital by private company  Register of debenture holders.  Report to members of outcome of investigation by public company into interests in its shares.						into	If any of the company records have moved from the registered office to the address in Section A6 since the last annual return, you must complete form AD03 and submit it together with this annual return			
	Register of interests in shares disclosed to public company Instruments creating charges and register of charges England and Wales or Northern Ireland Instruments creating charges and register of charges Scotland					Wales	togenier with this annual return				

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Annual Return (For returns made up to a date on or after 1 October 2011)

Part 2	Officers of the company							
	This section should include details of the company at the date to which this annual return is made up	Continuation pages Please use a continuation page if you need to enter more officer						
	<ul> <li>→ For a secretary who is an individual, go to Section B1</li> <li>→ For a corporate secretary, go to Section C1</li> <li>→ For a director who is an individual, go to Section D1</li> <li>→ For a corporate director, go to Section E1</li> </ul>	details.						
Secretary								
B1	Secretary's details •							
	Please use this section to list all the secretaries of the company For a corporate secretary, complete Section C1-C4	<ul> <li>Secretary appointments</li> <li>You may not use this form to appoint a secretary To do this,</li> </ul>						
Title*	Mrs	please complete form AP03 and submit it together with this annual						
Full forename(s)	Moira Ann	return						
Surname	Lees	Corporate details Please use Section C1-C4 to enter						
Former name(s) •		corporate secretary details.  Secretary details						
		All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete form CH03						
		Pormer name(s)  Please provide any previous names which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.						
B2	Secretary's service address <sup>©</sup>							
Building name/number	c/o Governance Department	Service address If you have previously notified						
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's						
	Corporation Street	Registered Office', please state 'The						
Post town	Manchester	<ul> <li>Company's Registered Office' in the address.</li> </ul>						
County/Region		This information will appear on the public record						
Postcode	M 6 0 4 E S							
Country	United Kingdom							

Annual Return (For returns made up to a date on or after 1 October 2011)

### Corporate secretary

C1	Corporate secretary's details •	
Corporate body/firm	Please use this section to list all the corporate secretaries of the company	Ocorporate secretary appointments You cannot use this form to appoint a corporate secretary To do this, please complete form APO4 and
name 		submit it together with this annual return
Building name/number		Corporate secretary details All details must agree with those
Street		previously notified to Companies House If you have made changes since the last annual return and have
Post town		not notified us, please complete form CH04
County/Region		This information will appear on the public record
Postcode		
Country		<u> </u>
C2	Location of the registry of the corporate body or firm	
	Is the corporate secretary registered within the European Economic Area (EEA)?  → Yes Complete Section C3 only  → No Complete Section C4 only	
C3	EEA companies ®	
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA  A full list of countries of the EEA can be found in our guidance www.companieshouse.gov.uk
Where the company/ firm is registered •		This is the register mentioned in Article 3 of the First Company Law Directive (68/151/EEC)
Registration number		
C4	Non-EEA companies	
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	O Non-EEA  Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in
Legal form of the corporate body or firm		that register
Governing law		
If applicable, where the company/firm is registered •		
If applicable, the registration number		

Annual Return (For returns made up to a date on or after 1 October 2011)

D1	Director's details <sup>®</sup>							
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please						
Title*	Mr	complete form APO1 and submit it together with this annual return						
Full forename(s)	Rodney Pennington	Corporate details						
Surname	Baker-Bates	Please use Section E1-E4 to enter corporate director details.						
Former name(s) 🕫		Director details  All details must agree with those previously notified to Companies						
Country/State of residence	Suffolk	House If you have made changes since the last annual return and have not notified us, please complete form CH01						
Nationality	British							
Date of birth	$\begin{bmatrix} d & 2 & & & & & & & & & & & & & & & & &$	• Former name(s) Please provide any previous names						
Business occupation	Banker	which have been used for business purposes during the period of						
(ıf any)		this return Married women do not need to give former names unless previously used for busines purposes						
D2	Director's service address €							
Building name/number	c/o Governance Department	Service address  If you have previously notified						
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's						
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the						
Post town	Manchester	address.						
County/Region		This information will appear on the public record						
Postcode	M 6 0 4 E S	paolic record						
Country	United Kingdom							

Annual Return
(For returns made up to a date on or after 1 October 2011)

D1	Director's details <sup>©</sup>							
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4.	O Director appointments You cannot use this form to appoint a director To do this, please						
Title*		complete form AP01 and submit it together with this annual return						
Full forename(s)	Duncan Harvey	Corporate details						
Surname	Bowdler	Please use Section E1-E4 to enter corporate director details.						
Former name(s) •		Director details  All details must agree with those previously notified to Companies						
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please						
Nationality	British	complete form CH01						
Date of birth	d 1 d 8 m 1 m 2 y 1 y 9 y 5 y 8	• Former name(s)  Please provide any previous names						
Business occupation (if any)	Company Director	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes						
D2	Director's service address €							
Building name/number	c/o Governance Department	Service address						
Street	5th Floor, New Century House	If you have previously notified Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the address.						
	Corporation Street							
Post town	Manchester							
County/Region		This information will appear on the public record						
Postcode	M 6 0 4 E S							
Country	United Kingdom							

In accordance with
Section 854 of the
Companies Act 2006

D1	Director's details •			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please		
Title*	Mr	complete form AP01 and submit it together with this annual return		
Full forename(s)	David Wyndham	Corporate details		
Surname	Davies	Please use Section E1-E4 to enter corporate director details.		
Former name(s) •		Director details  All details must agree with those previously notified to Companies House If you have made changes since the last annual return and have not notified us, please		
Country/State of residence	United Kingdom			
Nationality	British	complete form CH01		
Date of birth	d 1 d 6 m 9 y 1 y 9 y 4 y 7	Please provide any previous names		
Business occupation (if any)	Actuary/Managing Director	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.		
D2	Director's service address €			
Building name/number	c/o Governance Department	Service address If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's		
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the		
Post town	Manchester Company's Registered address.			
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S	ривнс гесога		
Country	United Kingdom			

In accordance with
Section 854 of the
Companies Act 2006

D1	Orector's details •							
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please						
Title*	Rev	complete form AP01 and submit it together with this annual return						
Full forename(s)	Paul John	Corporate details						
Surname	Flowers	Please use Section E1-E4 to enter corporate director details.						
Former name(s) <b>②</b>		Director details  All details must agree with those previously notified to Companies						
Country/State of residence	England	House If you have made changes since the last annual return and have not notified us, please						
Nationality	British	complete form CH01						
Date of birth	$\begin{bmatrix} d & 0 & \end{bmatrix} \begin{bmatrix} d & 5 & \end{bmatrix} \begin{bmatrix} m & 0 & \end{bmatrix} \begin{bmatrix} m & 6 & \end{bmatrix} \begin{bmatrix} y & 1 & y & 9 \end{bmatrix} \begin{bmatrix} y & 5 & y & 0 \end{bmatrix}$	Please provide any previous names						
Business occupation (if any)	Superintendent Minister	which have been used for business purposes during the period of this return Married women do not need to give former names unless previously used for business purposes						
D2	Director's service address ®							
Building name/number	c/o Governance Department	Service address If you have previously notified						
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the						
	Corporation Street							
Post town	Manchester Company's Registered Offi							
County/Region		This information will appear on the public record						
Postcode	M 6 0 4 E S	F						
Country	United Kingdom							

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D1	Director's details •								
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Ourector appointments You cannot use this form to appoint a director To do this, please							
Title*	Ms	complete form AP01 and submit it together with this annual return							
Full forename(s)	Anne Margaret	Corporate details							
Surname	Gunther	Please use Section E1-E4 to enter corporate director details.							
Former name(s) •		Director details  All details must agree with those previously notified to Companies							
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please							
Nationality	British	complete form CH01							
Date of birth	$\begin{bmatrix} d & 2 & \end{bmatrix} \begin{bmatrix} m & 0 & m & 1 \end{bmatrix} \begin{bmatrix} y & 1 & y & 9 & y & 5 \end{bmatrix} \begin{bmatrix} y & 5 & y & 5 \end{bmatrix}$	Please provide any previous names							
Business occupation (if any)	Company Director	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.							
D2	Director's service address®								
Building name/number	c/o Governance Department	Service address  If you have previously notified							
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's							
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the							
Post town	Manchester	address.							
County/Region		This information will appear on the public record							
Postcode	M 6 0 4 E S	P-2-72							
Country	United Kingdom								

In accordance with
Section 854 of the
Companies Act 2006

D1	Director's details <sup>©</sup>			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please		
Title*		complete form APO1 and submit it together with this annual return		
Full forename(s)	Peter John	Corporate details		
Surname	Harvey	Please use Section E1-E4 to enter corporate director details.		
Former name(s) •		Director details  All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	British	complete form CH01		
Date of birth	$\begin{bmatrix} d & 1 & & & & & & & & & & & & & & & & &$	Please provide any previous names		
Business occupation (if any)	Business Consultant	which have been used for business purposes during the period of this return. Marned women do not need to give former names unless previously used for business purposes.		
D2	Director's service address •			
Building name/number	c/o Governance Department	Service address  If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's		
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the		
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S			
Country	United Kingdom			

In accordance with
Section 854 of the
Companies Act 2006

D1	Director's details •			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	ODirector appointments You cannot use this form to appoint a director To do this, please		
Title*	Mr	complete form APO1 and submit it together with this annual return		
Full forename(s)	Paul William	Corporate details		
Surname	Hewitt	Please use Section E1-E4 to enter corporate director details.		
Former name(s) •		Director details  All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	British	complete form CH01		
Date of birth	d 1 d 8 m 0 m 3 y 1 y 9 y 5 y 6	Please provide any previous names		
Business occupation (if any)	Non-Executive Director	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.		
D2	Director's service address ●	-		
Building name/number	c/o Governance Department	Service address  If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's		
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the		
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S	, , , , , , , , , , , , , , , , , , ,		
Country	United Kingdom			

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D1	Director's details •			
Title*	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	O Director appointments You cannot use this form to appoint a director To do this, please complete form APO1 and submit it		
		together with this annual return		
Full forename(s)	Merlyn Vivienne	Corporate details Please use Section E1-E4 to enter		
Surname	Lowther	corporate director details.		
Former name(s) •		Director details  All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	British	complete form CH01		
Date of birth	<sup>d</sup> 0 <sup>d</sup> 3 <sup>m</sup> 0 <sup>m</sup> 3 <sup>y</sup> 1 <sup>y</sup> 9 <sup>y</sup> 5 <sup>y</sup> 4	Please provide any previous names		
Business occupation (if any)	Company Director	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.		
D2	Director's service address •			
Building name/number	c/o Governance Department	Service address  If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's		
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the		
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S			
Country	United Kingdom			

In accordar	ice with
Section 854	of the
Companies	Act 2006

D1	Director's details •			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	ODirector appointments You cannot use this form to appoint a director To do this, please		
Title*	Mr	complete form APO1 and submit it together with this annual return		
Full forename(s)	Peter Vincent	Corporate details Please use Section E1-E4 to enter corporate director details.		
Surname	Marks			
Former name(s) <b>⊙</b>		Director details  All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	BRITISH	complete form CH01		
Date of birth	d 2 d 7 m 1 m 0 y 1 y 9 y 4 y 9	Pformer name(s) Please provide any previous names which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.		
Business occupation (if any)	Chief Executive			
D2	Director's service address €			
Building name/number	c/o Governance Department	Service address  If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the		
	Corporation Street			
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S	F		
Country	United Kingdom			

ln	accordance with
Se	ction 854 of the
Co	impanies Act 2006

AR01 - continuation page

(For returns made up to a date on or after 1 October 2011)

D1	Director's details <sup>®</sup>			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please		
itle*		complete form APO1 and submit it together with this annual return		
Full forename(s)	Robert	Corporate details Please use Section E1-E4 to enter corporate director details.		
Surname	Newton			
Former name(s) •		Director details All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	British	complete form CH01		
Date of birth	d 0 d 1 m 0 m 3 y 1 y 9 y 5 y 0	• Former name(s) Please provide any previous names		
Business occupation	Company Director	which have been used for business purposes during the period of		
(if any)		this return Married women do not need to give former names unless previously used for business purposes.		
D2	Director's service address ●			
Building name/number	c/o Governance Department	Service address  If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's Registered Office', please state 'The Company's Registered Office' in the		
	Corporation Street			
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S	P		
Country	United Kingdom			

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### AR01 - continuation page

(For returns made up to a date on or after 1 October 2011)

D1	Director's details ●		
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments     You cannot use this form to     appoint a director To do this, please	
Title*	Mr	complete form APO1 and submit it together with this annual return	
Full forename(s)	Bennett Lyle Edward	Corporate details	
Surname	Reid	Please use Section E1-E4 to enter corporate director details.	
Former name(s) •		Director details  All details must agree with those previously notified to Companies	
Country/State of residence	Worcestershire	House If you have made changes since the last annual return and have not notified us, please	
Nationality	BRITISH	complete form CH01	
Date of birth	d 1 d 8 m 0 m 8 y 1 y 9 y 5 y 4	Please provide any previous names which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.	
Business occupation (if any)	Chief Executive		
D2	Director's service address ®		
Building name/number	c/o Governance Department	Service address  If you have previously notified	
Street	5th Floor, New Century House Companies House		
	Corporation Street	address is at 'The Company's Registered Office', please state 'The	
Post town	Manchester	Company's Registered Office' in the address.	
County/Region		This information will appear on the public record	
Postcode	M 6 0 4 E S	passic record	
Country	United Kingdom		

in accordance with
Section 854 of the
Companies Act 2006

### AR01 - continuation page

(For returns made up to a date on or after 1 October 2011)

D1	Director's details •		
<del>-</del>	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Director appointments You cannot use this form to appoint a director To do this, please complete form AP01 and submit it together with this annual return	
Title*	Mr		
Full forename(s)	Barry	Corporate details	
Surname	Tootell	<ul> <li>Please use Section E1-E4 to enter corporate director details.</li> </ul>	
Former name(s) <b>•</b>		Director details     All details must agree with those previously notified to Companies	
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please	
Nationality	British	complete form CH01	
Date of birth	$ \begin{array}{c ccccccccccccccccccccccccccccccccccc$	Please provide any previous names	
Business occupation	Company Director	which have been used for business purposes during the period of	
(if any)		this return Married women do not need to give former names unless previously used for business purposes	
D2	Director's service address   Output  Director's service address		
Building name/number	c/o Governance Department	Service address	
Street	5th Floor, New Century House	If you have previously notified     Companies House that the service     address is at 'The Company's	
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the address.	
Post town	Manchester		
County/Region		This information will appear on the public record	
Postcode	M 6 0 4 E S	positi record	
Country	United Kingdom	-	

In accordance with
Section 854 of the
Companies Act 2008

D1	Director's details •		
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	ODirector appointments You cannot use this form to appoint a director To do this, please	
Title*	Mr	complete form APO1 and submit in together with this annual return	
Full forename(s)	Leonard Adrian	Corporate details	
Surname	Wardle	Please use Section £1-£4 to enter corporate director details.	
Former name(s) •		Director details  All details must agree with those previously notified to Companies	
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please	
Nationality	British	complete form CH01	
Date of birth	d 0 d 8 m1 m0 y1 y9 y4 y4	Please provide any previous names	
Business occupation (if any)	University Fellow	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.	
D2	Director's service address ♥		
Building name/numbe	c/o Governance Department	Service address  If you have previously notified	
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's	
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the	
Post town	Manchester	address.	
County/Region		This information will appear on the public record	
Postcode	M 6 0 4 E S	poone radora	
Country	United Kingdom		

In accordance with
Section 854 of the
Companies Act 2006

D1	Director's details *			
	Please use this section to list all the directors of the company For a corporate director, complete Section E1-E4	Ourector appointments You cannot use this form to appoint a director To do this, please		
litle* Mr		complete form APO1 and submit it together with this annual return		
Full forename(s)	Martyn James	Corporate details		
Surname	Wates	Please use Section E1-E4 to enter corporate director details.		
Former name(s) •		Director details  All details must agree with those previously notified to Companies		
Country/State of residence	United Kingdom	House If you have made changes since the last annual return and have not notified us, please		
Nationality	British	complete form CH01		
Date of birth	d 3 d 1 m 0 m 5 y 1 y 9 y 6 y 6 Please provide any			
Business occupation (if any)	Deputy Group Chief Executive	which have been used for business purposes during the period of this return. Married women do not need to give former names unless previously used for business purposes.		
D2	Director's service address®			
Building name/number	c/o Governance Department	Service address If you have previously notified		
Street	5th Floor, New Century House	Companies House that the service address is at 'The Company's		
	Corporation Street	Registered Office', please state 'The Company's Registered Office' in the		
Post town	Manchester	address.		
County/Region		This information will appear on the public record		
Postcode	M 6 0 4 E S	parit items		
Country	United Kingdom			

### **Annual Return**

(For returns made up to a date on or after 1 October 2011)

### Corporate director

E1	Corporate director's details •	
	Please use this section to list all the corporate director's of the company	O Corporate director appointments You cannot use this form to appoint a corporate director To do this, please complete form APO2 and
Corporate body/firm name		submit it together with this annual return
Building name/number		Corporate director details All details must agree with those
Street		previously notified to Companies House If you have made changes since the last annual return and have not notified us, please complete
Post town		form CH02  This information will appear on the
County/Region		public record
Postcode		
Country		
E2	Location of the registry of the corporate body or firm	1
	Is the corporate director registered within the European Economic Area (EEA)?  → Yes Complete Section E3 only  → No Complete Section E4 only	
E3	EEA companies <sup>©</sup>	
	Please give details of the register where the company file is kept (including the relevant state) and the registration number in that register	● EEA A full list of countries of the EEA can be found in our guidance www.companieshouse.gov.uk
Where the company/ firm is registered €		This is the register mentioned in Article 3 of the First Company Law
Registration number		Directive (68/151/EEC)
E4	Non-EEA companies	
	Please give details of the legal form of the corporate body or firm and the law by which it is governed. If applicable, please also give details of the register in which it is entered (including the state) and its registration number in that register.	O Non-EEA Where you have provided details of the register (including state) where the company or firm is registered, you must also provide its number in
Legal form of the corporate body or firm		that register
Governing law		
If applicable, where the company/firm is registered •		
If applicable, the registration number		

Annual Return (For returns made up to a date on or after 1 October 2011)

Part 3	Statement of capital o					
	→ Yes Complete the sections below and the following Part 4 capital				ld reflect the company's atus at the made up date of al return	
F1	Share capital in pound sterling (£)					
		ch class of shares held of omplete Section F1 and				
Class of shares (E.g. Ordinary/Preference etc	)	Amount paid up on each share ②	Amount (if any) unpaid on each share	Number of shares		Aggregate nominal value 🐠
9 25% Non-Cumula	tive Irredeemable					£
Preference Shares		1 00	0 00	60	,000,000	£ 60,000,000 00
Ordinary		0 05	0 00	8,200	,000,000	£ 410,000,000 00
		<u> </u>	Totals	8,260,	000,000	£ 470,000,000 00
F2 Share capital in other currencies						
Please complete the ta Please complete a sep		ny class of shares held in urrency	other currencies			
Currency						
Class of shares (E.g. Ordinary/Preference etc.)		Amount paid up on each share 🕏	Amount (if any) unpaid on each share 👽	Number of shar	es <b>0</b>	Aggregate nominal value 4
			Totals			
				<u> </u>	<del></del>	
Currency						
Class of shares (£ g Ordinary/Preference etc )		Amount paid up on each share	Amount (if any) unpaid on each share	Number of shares <b>①</b>		Aggregate nominal value •
			Totals			
F3	Totals	4.		<u> </u>		
	Please give the total number of shares and total aggregate nominal value of Total aggregate nominal value of			gregate nominal value it total aggregate values in		
Total number of shares	<u>'</u>				different	currencies separately For £100 + €100 + \$10 etc.
Total aggregate nominal value 🛭						
● Including both the nomishare premium  • Total number of issued s	-	Number of shares issued r nominal value of each sha	re Plea	ntinuation Pagi ase use a Statem e if necessary		al continuation

### Annual Return

(For returns made up to a date on or after 1 October 2011)

F4	Statement of capital (Voting rights)			
	Please give the prescribed particulars of rights attached to shares for each class of share shown in the statement of capital share tables in Sections F1 and F2			
Class of share	El 00 9 25% Non-Cumulative Irredeemable Preference Shares			
Voting rights	The holders of the Preference Shares shall have the right to speak and vote at a General Meeting of the Company only if and when, at the date of the notice convening such meeting, the fixed preferential dividend payable to them respectively has been in arrears for six months or more after any date fixed for payment thereof, or if a resolution is to be proposed at such meeting abrogating or varying any of the respective rights or privileges attaching to their shareholding or for the winding-up of the Company or other return of capital and then on such resolution only			
Class of share	£0 05 ORDINARY			
Voting rights	The shares have attached to them full voting, dividend and capital distribution (including on winding up) rights; they do not confer any rights of redemption			
Class of share				
Voting rights				
Class of share				
Voting rights				

Annual Return

(For returns made up to a date on or after 1 October 2011)

Part 4	Shareholders	Shareholders				
	Does your company have share capital?  → Yes go to Section G1 'Companies with share capital'  → No Go to Part 5 (Signature)					
G1	Companies with share capital					
Question 1	Were any of the company's shares admitted to trading on a market at any time during this return period? Please tick the appropriate box below • No go to Section G2 'Past and present shareholders'  Yes go to Question 2	♠ A market is one established under the rules of a UK recognised investment exchange or any other regulated markets in or outside of the UK, or any other market outside				
Question 2	Please only refer to Question 2 below if you have answered 'Yes' to Question 1 If you answered 'No', please go to Section G2 'Past and present shareholders'	of the UK The current UK recognized investment exchanges and regulated markets can be found at www.fsa.gov.uk/register/exchanges.do				
	Did the company, throughout the return period, have any shares admitted to trading on a relevant market and was it, throughout the return period, an issuer to which DTR5 applies?(3) Please tick the appropriate box below   No go to Section G4 'Shareholders who hold at least 5% of any class of shares of the company as at the made up date of the return'  Yes go to Part 5 'Signature'	● DTR5 refers to the Vote Holder and Issuer Notification Rules contained in Chapter 5 of the Disclosure and Transparency Rules source book issued by the Financial Services Authority Notification is required when the percentage acquisition of a shareholder in the company has reached a certain threshold (starting at 3%)				
G2	List of past and present shareholders					
	The company is required to provide a full list of past and present shareholders if one was not included with either of the last two returns. Please tick the appropriate box below  There were no shareholder changes in this period. Go to Part 5 (Signature). A full list of shareholders is enclosed.  A list of shareholder changes is enclosed.  How is the list of shareholders enclosed. Please tick the appropriate box below.  The list of shareholders is enclosed on paper. Go to Section. G3. 'List of past and present shareholders.'  The list of shareholders is enclosed in another format. Go to Part. 5 (Signature).	This section only applies to companies answering 'No' in Section G1				

#### **Annual Return**

(For returns made up to a date on or after 1 October 2011)

G3

### List of past and present shareholders •

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

 Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders

Please use a 'List of past and present shareholders' continuation page if necessary

This section only applies to companies answering 'No' to Question 1 in Section G1

ľ		Shares or stock currently held	Shares or stock transferr	ed (if appropriate)
Shareholder's Name (Address not required)	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Please see separate Preference Shares Register (CD)	£1 00 9 25% Non Cumul Irredeem Pref Shares	60,000,000		1 1
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CHFP010 (FF) 10/11 Version 5 0

#### **Annual Return**

(For returns made up to a date on or after 1 October 2011)

### List of past and present shareholders •

Changes during this period to shareholders' particulars or details of the amount of stock or shares transferred must be completed each year

You must provide a 'full list' of all company shareholders on

- The company's first annual return following incorporation,
- Every third annual return after a full list has been provided

 Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders Please use a 'List of past and present shareholders' continuation page if necessary

This section only applies to companies answering 'No' to Question 1 in Section G1

'		Shares or stock currently held	Shares or stock transferi	red (if appropriate)
Shareholder's Name (Address not required)	Class of share	Number of shares or amount of stock	Number of shares or amount of stock	Date of registration of transfer
Co-operative Banking Group Limited	£0 05 ORDINARY	8,199,999,960		1 1
Co-operative Group Limited	£0 05 ORDINARY	40		1 1
			,	1 1
				1 1
				1 1
				1 1
				1 1
				1 1
				1 1
				1 1
				1 1
				1 1
			<u> </u>	

CHFP010 10/11 Version 5.0

#### **Annual Return**

(For returns made up to a date on or after 1 October 2011)

**G4** 

### Shareholders who hold at least 5% of any class of share(s) of the company as at the made up date of this return

This section should show only the shareholders that hold at least 5% of any class of share(s) of the company at the date of this return

It should only be completed by companies that have answered 'Yes' to Question 1 in Section G1, and 'No' to Question 2 in Section G1

If there were no shareholders holding at least 5% of any class of share(s) at the date of this return, this section may be left blank

→ Go to Part 5 (Signature)

This section only applies to companies answering 'No' to Question 2 in Section G1

Please list the company shareholders in alphabetical order

Joint shareholders should be listed consecutively

Further shareholders Please use a 'Shareholders who hold at least 5% of any class of share(s) of the company as at the made up date of this return' continuation page if necessary

Shares or stock currently held Shareholder's name Shareholder's address Class of share Number of shares or amount of stock

Annual Return

(For returns made up to a date on or after 1 October 2011)

Part 5	Signature				
	This must be completed by all companies	• Societas Europaea			
	I am signing this form on behalf of the company	If the form is being filed on behalf of a Societas Europaea (SE) please delete 'director' and insert details			
Signature	X X X	of which organ of the SE the person signing has membership.  Person authorised Under either section 270 or 274 of the Companies Act 2006			
	This form may be signed by Director ®, Secretary, Person authorised ®, Charity commission receiver and manager, CIC manager, Judicial factor.	the companies act 2000			

#### **Annual Return**

(For returns made up to a date on or after 1 October 2011)

Presenter information	Important information	
You do not have to give any contact information, but if you do it will help Companies House if there is a query on the form The contact information you give will be	Please note that all information on this form will appear on the public record	
visible to searchers of the public record	£ How to pay	
Contact name  James Ayers  Company name	A fee of £40 is payable to Companies House in respect of an Annual Return	
Co-operative Group Ltd	Make cheques or postal orders payable to 'Companies House'	
	<b>☑</b> Where to send	
5th Floor, New Century House  Post town Manchester	You may return this form to any Companies House address, however for expediency we advise you to return it to the appropriate address below	
County/Region  Postcode M 6 0 4 E S  Country United Kingdom	For companies registered in England and Wales The Registrar of Companies, Companies House, Crown Way, Cardiff, Wales, CF14 3UZ DX 33050 Cardiff	
DX 700004 Manchester - 6	For companies registered in Scotland	
Telephone 07715853227	The Registrar of Companies, Companies House, Fourth floor, Edinburgh Quay 2,	
✓ Checklist	139 Fountainbridge, Edinburgh, Scotland, EH3 9FF DX ED235 Edinburgh 1	
We may return forms completed incorrectly or with information missing	or LP - 4 Edinburgh 2 (Legal Post)  For companies registered in Northern Ireland The Registrar of Companies, Companies House,	
Please make sure you have remembered the following:  That if the made up date of the return is any earlier than 1 October 2011, you must complete the	Second Floor, The Linenhall, 32-38 Linenhall Street, Belfast, Northern Ireland, BT2 8BG DX 481 N R Belfast 1	
appropriate form AR01  The company name and number match the	<i>i</i> Further information	
information held on the public Register  ☐ You have completed your principal business activity ☐ You have not used this form to make changes to the registered office address.	For further information, please see the guidance notes on the website at www.companieshouse.gov.uk or email enquiries@companieshouse.gov.uk	

☐ You have not used this form to make changes to

☐ You have fully completed the Statement of capital

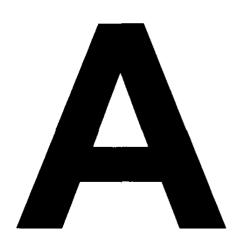
secretary and director details

(if applicable)

☐ You have signed the form ☐ You have enclosed the correct fee

This form is available in an alternative format. Please visit the forms page on the website at www.companieshouse.gov.uk

FORM ML8(03/07) CDROM



BULK LIST OF SHAREHOLDERS OR MEMBERS FOR COMPANY NUMBER - 990937

A BULK LIST OF SHAREHOLDERS OR MEMBERS FOR THIS COMPANY HAS BEEN LODGED BUT DOES NOT APPEAR ON THIS ANNUAL RETURN. THE LIST WILL BE AVAILABLE TO REQUEST ON CDROM APPROXIMATELY 10 DAYS FROM 02/07/12 TO ORDER A COPY OF THE BULK LIST ON CDROM CALL THE NUMBERS BELOW:

COMPANIES HOUSE DIRECT CUSTOMERS PLEASE PHONE 08457 573991

**WEB CUSTOMERS PLEASE PHONE 0303 1234 500**