

24 July 2002

The Company Secretary
The Motor Insurance Repair Research Centre
Colthrop Way
Thatcham
Berkshire
RG19 4NR

Arthur Andersen

Abbots House Abbey Street Reading RG1 3BD

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Dear Sir,

We hereby submit our resignation as auditors of The Motor Insurance Repair Research Centre with effect from 31 July 2002.

In accordance with section 394 of the Companies Act 1985, we confirm that there are no circumstances connected with our ceasing to hold office that we consider should be brought to the attention of the company's members or creditors.

Arthur Andersa

Yours faithfully,

ANSGUDDE 0708
COMPANIES HOUSE 15/08/02