PHONENAMES LIMITED

Report and Accounts

31 December 2001



Registered No. 907055

#### **DIRECTORS**

J F Zockoll

(Chairman)

S M Zockoll

J A Zockoll

#### **SECRETARY**

G T Oatham

#### **AUDITORS**

Ernst & Young LLP Rolls House 7 Rolls Buildings Fetter Lane London EC4A 1NH

#### **BANKERS**

Lloyds TSB Bank Plc 83 Clarence Street Kingston upon Thames Surrey KT1 1RE

### REGISTERED OFFICE

Zockoll House 143 Maple Road Surbiton Surrey KT6 4BJ

#### DIRECTORS' REPORT

The directors present their report and accounts for the year ended 31 December 2001.

#### RESULTS AND DIVIDENDS

The loss for the year after taxation amounted to £314,946 (2000 - £478,444).

The directors do not recommend the payment of a dividend. Accordingly, the loss for the year has been transferred to reserves.

#### REVIEW OF THE BUSINESS

The principal activity of the company is the marketing of the alphanumeric telephone number concept.

Further progress was made in the securing of the necessary telephone numbers and trademarks.

#### **FUTURE DEVELOPMENTS**

To secure key named customers, the company will continue to use a direct selling approach.

#### DIRECTORS AND THEIR INTERESTS

The directors during the year were as follows:

J F Zockoll

S M Zockoll

J A Zockoll

There are no directors' interests requiring disclosure under the Companies Act 1985. The interests of J F Zockoll in the shares of the ultimate parent undertaking, The Zockoll Group Limited, are shown in the report and accounts of that company.

#### **AUDITORS**

A resolution to reappoint Ernst & Young LLP as auditors will be put to the members at the Annual General Meeting.

By order of the board

G T Oathar Secretary

0 3 JUL 2002

## STATEMENT OF DIRECTORS' RESPONSIBILITIES IN RESPECT OF THE ACCOUNTS

Company law requires the directors to prepare accounts for each financial year which give a true and fair view of the state of affairs of the company and of the profit or loss of the company for that period. In preparing those accounts, the directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- prepare the accounts on the going concern basis unless it is inappropriate to presume that the company will continue in business.
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the accounts.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the accounts comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud and other irregularities.

## **II ERNST & YOUNG**

## REPORT OF THE INDEPENDENT AUDITORS to the members of Phonenames Limited

We have audited the company's accounts for the year ended 31 December 2001, which comprise the profit and loss account, the statement of total recognised gains and losses, the balance sheet and the related notes 1 to 14. These accounts have been prepared on the basis of the accounting policies set out therein.

#### Respective responsibilities of directors and auditors

As described in the statement of directors' responsibilities, the company's directors are responsible for the preparation of the accounts in accordance with applicable United Kingdom law and accounting standards.

Our responsibility is to audit the accounts in accordance with relevant legal and regulatory requirements and United Kingdom auditing standards.

We report to you our opinion as to whether the accounts give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the directors' report is not consistent with the accounts, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the directors' report and consider the implications for our report if we become aware of any apparent misstatements within it.

#### Basis of audit opinion

We conducted our audit in accordance with United Kingdom auditing standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the accounts. It also includes an assessment of the significant estimates and judgements made by the directors in the preparation of the accounts, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the accounts are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the accounts.

#### **Opinion**

In our opinion the accounts give a true and fair view of the state of affairs of the company as at 31 December 2001 and of its loss for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Ernst & Young LLP

Registered Auditor

London

0 3 JUL 2002

## Phonenames Limited

# PROFIT AND LOSS ACCOUNT for the year ended 31 December 2001

		2001	2000
	Notes	£	£
TURNOVER	2	121,382	98,039
Cost of sales		308,872	416,358
GROSS LOSS		(187,490)	(318,319)
Administrative expenses		(388,796)	(434,184)
Other operating income		140,443	75,282
LOSS ON ORDINARY ACTIVITIES BEFORE TAXATION	3	(435,843)	(677,221)
Taxation	6	120,897	198,777
LOSS FOR THE FINANCIAL YEAR	12	(314,946)	(478,444)

There are no recognised gains or losses other than as shown above.

## BALANCE SHEET at 31 December 2001

		2001	2000
FIXED ASSETS	Notes	£	£
Tangible assets	7	49,106	6,082
Investments	8	6	-
		49,112	6,082
CURRENT ASSETS		**	
Debtors	9	1,841,947	1,811,907
Cash at bank and in hand		-	177,634
		1,841,947	1,989,541
CREDITORS: amounts falling due within one year	10	9,769,344	9,558,962
NET CURRENT LIABILITIES		(7,927,397)	(7,569,421)
		(7,878,285)	(7,563,339)
SHARE CAPITAL AND RESERVES			
Called up share capital	11	100	100
Profit and loss account	12	(7,878,385)	(7,563,439)
SHAREHOLDERS' FUNDS	12	(7,878,285)	(7,563,339)
		=======================================	

J F Zockoll S M Zockoll

0 3 JUL 2002

) ) Directors

at 31 December 2001

#### 1. ACCOUNTING POLICIES

#### Accounting convention

The accounts are prepared under the historical cost convention and in accordance with applicable accounting standards.

#### Fundamental accounting concept

The accounts are prepared on a going concern basis following an undertaking by the parent company to continue to provide adequate funds to the company, notwithstanding the deficiency of net assets at 31 December 2001.

#### Consolidated accounts

The company is exempt from preparing consolidated accounts under s228 of the Companies Act 1985.

#### Statement of cashflows

The company has taken advantage of the exemption from the requirement to prepare a statement of cashflows conferred by FRSI (Revised 1996) on the grounds that at least 90% of the voting rights of the company are controlled within the group and consolidated accounts which include the company are publicly available.

#### Depreciation

Depreciation is provided on all tangible fixed assets at rates calculated to write off cost, less estimated residual value based on prices prevailing at the date of acquisition, of each asset evenly over its estimated useful life as follows:

Motor vehicles - over 4 years Office equipment - over 6 years

The carrying values of tangible fixed assets are reviewed for impairment in periods if events or changes in circumstances indicate the carrying value may not be recoverable.

#### Fixed asset investments

The carrying values of fixed asset investments are reviewed for impairment in periods if events or changes in circumstances indicate the carrying value may not be recoverable.

#### 2. TURNOVER

Turnover represents the total invoiced amount in respect of charges for the use of telephone lines and sales of the alphanumeric telephone number concept, access to trademarks, and telephone equipment, excluding value added tax. Turnover and pre-tax result arise from this one class of continuing business and wholly within the British Isles.

#### 3. LOSS ON ORDINARY ACTIVITIES BEFORE TAXATION

This is stated after charging:	2001	2000
	£	£
Auditors' remuneration - audit	4,000	6,000
- other services	2,500	583
Depreciation of owned fixed assets	13,475	1,826

5.

### NOTES TO THE ACCOUNTS

at 31 December 2001

#### 4. STAFF COSTS

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		2001	2000
		£	£
	Wages and salaries	116,935	214,690
	Social security costs	10,315	23,748
		127,250	238,438
		2001	2000
		No.	No.
	Sales, marketing and administration	3	3
ī.	DIRECTORS' EMOLUMENTS		
		2001	2000
		£	£
	Salaries	59,950	195,422

Benefits in kind totalling £3,497 (2000 - £5,176) were paid by another group company. The chairman and the other director of the company receive no remuneration from the company. The emoluments of those directors who are also directors of other companies within the group and receive no remuneration from this company are disclosed in the accounts of the relevant group company.

#### 6. TAXATION

2001	2000
£	£
(118,000)	(197,581)
(2,897)	(1,196)
(120.897)	(198,777)
(120,051)	(->0,///

The company makes current year tax losses available to other group companies for payment equivalent to the associated tax relief.

at 31 December 2001

7	TANGIBLE FD	ZED ASSETS
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	Motor	Office	
	vehicles	equipment	Total
	£	£	£
Cost: At 1 January 2001	-	14,831	14,831
Additions	54,600	1,899	56,499
At 31 December 2001	54,600	16,730	71,330
Depreciation: At 1 January 2001		8,749	8,749
Provided during the year	11,169	2,306	13,475
At 31 December 2001	11,169	11,055	22,224
Net book value:			
At 31 December 2001	43,431	5,675	49,106
At 1 January 2001		6,082	6,082

#### 8. INVESTMENTS

Shares in subsidiary undertakings

Cost:
At 1 January 2001
Additions
10,004
Written off in year

At 31 December 2001

6

The company owns 100% of the issued share capital of the following companies:

Name of company

Nature of business

800 Flowers Limited

\*800 Flowers Limited (IRE)

\*800 Flowers Limited (IRE)

be and promotion of retail florist businesses

be businesses

characteristic (IRE)

be a company

characteristic (IRE)

characte

<sup>\*</sup>Incorporated in Ireland

at 31 December 2001

9. DEBTORS
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		2001	2000
		£	£
	Trade debtors	58,243	80,617
	Amounts owed by fellow group undertakings	1,762,196	1,729,456
	Other taxes and social security costs	15,400	-
	Prepayments	6,108	1,834
		1,841,947	1,811,907
10.	CREDITORS: amounts falling due within one year		
		2001	2000
		£	£
	Bank overdraft	84,951	-
	Trade creditors	145,540	22,227
	Amounts owed to immediate parent undertakings	9,498,138	9,366,865
	Amounts owed to fellow group undertakings	17,152	-
	Other taxes and social security costs	3,771	2,776
	Other creditors and accruals	19,792	167,094
		9,769,344	9,558,962
11.	SHARE CAPITAL		
		Allotte	ed, called up
	Authorised	a	nd fully naid

				, called up	
		Authorised		and fully paid	
	2001	2000	2001	2000	
	No.	No.	£	£	
Ordinary shares of £1 each	100	100	100	100	

### 12. RECONCILIATION OF SHAREHOLDERS' FUNDS AND MOVEMENTS ON RESERVES

		Profit	Total
	Share	and loss	shareholders'
	capital	account	funds
	£	£	£
At 31 December 1999 Loss for the year	100	(7,084,995) (478,444)	
At 31 December 2000 Loss for the year	100	(7,563,439) (314,946)	, , , , ,
At 31 December 2001	100	(7,878,385)	(7,878,285)
	=====		

at 31 December 2001

#### 13. ULTIMATE PARENT UNDERTAKING AND CONTROLLING PARTY

Phonenames Limited is a wholly owned subsidiary of The Zockoll Group Limited, which is regarded by the directors as the company's ultimate parent undertaking. The Zockoll Group Limited is the parent undertaking of the only group for which group accounts are drawn up and of which the company is a member. Copies of the group accounts can be obtained from Companies House. The directors regard The Ann Zockoll Settlement Trust as the company's ultimate controlling party.

#### 14. RELATED PARTY TRANSACTIONS

During the year, the company was charged royalties of £2,620 (2000 - £1,733) for the use of trademarks by Phonenames (Guernsey) Limited, a company in which A J Zockoll, the wife of a director and the settlor of The Ann Zockoll Settlement, has a controlling interest. At the year end, the company was owed £40,136 (2000 - £40,857) by Phonenames (Guernsey) Limited.

The company has taken advantage of the exemption from the requirement to disclose transactions with group companies, conferred on 90% or more owned subsidiary undertakings.