

ERNST & YOUNG

Companies as per the attached schedule
The Directors
The Capita Group Plc
Dean Bradley House
52 Horseferry Road
London
SW1P 2AF

29 March 2011

854886

Dear Sirs

In accordance with section 516 of the Companies Act 2006, we write to notify you of our resignation as auditors of the companies in the attached Schedule of Companies ("the companies"). This resignation takes effect from the date on which you receive this letter.

In accordance with section 519(2) of that Act, we confirm that there are no circumstances connected with our resignation which we consider should be brought to the attention of the members or creditors of the companies.

We draw your attention to the fact that the companies have their own statutory obligations where we have ceased to hold office (as detailed, in particular, in Sections 517, 520 and 523 of the Act), including, depending on the circumstances, the requirement to notify the appropriate audit authority if we are to hold office before the end of our term of office as auditors. Further guidance on this notification has been issued by the appropriate audit authorities - the Professional Oversight Board (POB) and the Institute of Chartered Accountants in England and Wales (ICAEW) and can be found on <http://www.frc.org.uk/pob/regulation/companies.cfm> and <http://www.icaew.com/index.cfm?route=155861> respectively.

If you have any questions on your legal obligations we recommend that you seek legal advice.

Yours faithfully

Ernst & Young LLP

Ernst & Young LLP
United Kingdom

THURSDAY



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COMPANIES HOUSE

Schedule of Companies:

Company Registration Number	Company Name
2682207	Academy Information Systems Limited
2076324	Adendell Limited
1949931	Brokers Educational Supply Teachers Underwriting Agency Limited
2680234	Capita Broker Services Limited
2013015	Capita Financial Services Limited
3115083	Capita Grosvenor Limited
2460877	Capita Limited
1770088	Capita Management Consultancy Limited
3178522	Capita RAS Ltd
2432841	Capita Symonds Consulting Engineers Limited
854586	Connaught St Michaels Limited
4336735	Derek Lovejoy Birmingham Limited
4336402	Derek Lovejoy London Limited
SC193763	Derek Lovejoy Scotland Limited
2916417	Dolphin Computer Services (Holdings) Limited
3071090	Drivesafe Services Limited
2510165	EDM Architects Limited
2822959	Educational Support Services Limited
NI26839	EMIS (Northern Ireland) Limited
3119327	Grosvenor Career Services Limited
2068635	Harford Financial Services Limited
4227332	Learn How Publications Limited
3203220	Lovejoy Partnership Limited
3825888	Micromedia Limited
1989330	Montagu Evans Consultancy Services Limited
2966834	Moorgate Registrars Limited
SC101707	MPM Capita Limited
1955573	Penn Communications Limited
3755489	Pinco 1853 Limited
3329152	Recall Recruitment Limited
3032759	Rex Recruitment Limited
2253419	SIMS Holdings Limited
2925923	Synaptic Systems Limited
3747735	Two-Ten Communications Limited
3750801	Gissings Group Management Limited
2111241	Gissings Holdings Limited
3849288	Multi-Tech Consultants Limited
3727098	Myshares Limited
2647682	Quality Teachers Limited

137740	Capita Fomkins Limited
2918533	Capstan Associates (Newcastle) Limited
2778373	Capstan Limited
2453983	Capstan Northern Limited
2831380	COV Tech Systems Limited
2023888	Crest Systems Limited
288033	M R B Insurance Brokers Limited
3539155	CNB Design Limited
2305004	Design & Manage Europe Limited
3708073	Electronic Data Management Limited
4675801	Elite Underwriting Limited
2239663	Equitable Holdings Limited
1733085	Gissings Trustees Limited
2481810	Greatorrex Limited
2516598	Lambourn Insurance Services Limited
3096836	Madagans Limited
3861990	Mission Testing Europe Limited (prev Spec Test Sol)
2660279	Whalley & Saunders Limited
2132245	Capita Management Consultants Limited
2546607	Capita Ruddle Wilkinson Limited
2131941	Capita Symonds Group Limited
3012216	Capstan Associates (South Yorkshire) Limited
3432608	Cybersword Software Limited
1453553	Dolphin Computer Services Limited
3421345	Eastgate Broker Services Limited
3235963	Nickalls Roche McMahon Limited
912834	Northern Administration Limited
2906728	P & B (Run Off) Limited
3928037	Pearce Buckle (Design Engineers) Limited
415005	Personal Pension Management Ltd
3419759	Premium Central Limited
2346672	Resource Management Limited
3942442	Right Stuff Staff Limited
351492	Royal Exchange Trustee Nominees Limited