

# **Mitie Cleaning & Environmental Services Limited**

## **Annual Report and Financial Statements**

**Registered number 00686377**

**31 March 2017**

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## **Company information**

### **Directors**

R J Blumberger  
P Dickinson

### **Company Secretary**

Mitie Company Secretarial Services Limited

### **Registered office**

1 Harlequin Office Park  
Fieldfare  
Emersons Green  
Bristol  
BS16 7FN

### **Auditor**

Deloitte LLP  
Statutory Auditor  
London  
United Kingdom

## Strategic report

Mitie Cleaning & Environmental Services Limited ("the Company") is part of the Mitie Group of companies ("the Group"), the ultimate parent company being Mitie Group plc.

The Directors, in preparing this Strategic Report, have complied with Section 414c of the Companies Act 2006.

### Review of the business

The principal activity of the Company continued to be the provision of cleaning services to commercial, manufacturing, retail and healthcare clients. The Company acquired the trade and assets of Mitie Local Services Limited on 31 August 2017, an entity providing cleaning services to smaller, local clients.

As shown in the Company's profit and loss account on page 9, the Company's revenue was £339.4m (2016: £327.7m) and the loss after tax was £7.0m (2016: profit £5.3m (restated)). This reflects some deterioration of margins in the cleaning business due to service commoditisation, low barriers to entry and price competition.

During the year there was an apparent significant shortfall in the expected profitability of Mitie Group plc, the Company's ultimate parent company, for the year ended 31 March 2017. The Group appointed new executive directors in December 2016 and January 2017 and they immediately launched an accounting review process to provide confidence that all relevant accounting standards were appropriately reflected in the Group's financial reporting.

Following additional information becoming available, the Group review work has identified a number of prior year errors that, due to their materiality, require the restatement of the Company's results for the year ended 31 March 2016, as well as the Company balance sheet positions as at 31 March 2016 and at 31 March 2015. These errors are outlined in note 2.

### Key performance indicators

The Group manages its operations on a divisional basis. For this reason, the Company's Directors do not believe further key performance indicators are necessary for an appropriate understanding of the performance and position of the business. The performance of the Group's divisions is discussed in the Group's annual report which does not form part of this report.

### Principal risks and uncertainties

The Company is part of the Mitie Group and manages its risks within the Mitie Group Risk Framework. Details of the principal risks and uncertainties are given in the Mitie Group plc annual report. The Directors have reviewed the financial risk management objectives and policies of the Company in the light of the Group Risk Framework. The Directors do not believe there to be any significant risks other than those detailed below.

Key risks include:

#### Strategic Risks

##### *Changes in the market and to the economic conditions*

The Company is exposed to UK market conditions. Company performance and resourcing requirements may be impacted by any changes in the market. We have an ability to recognise and adapt to any change in requirement for services and are well placed to adapt to policy changes.

#### Financial Risks

##### *Reliance on material counterparties*

The Company depends on a number of significant counterparties, including clients, suppliers, banks and insurers, to maintain its business. The failure of a key business partner could affect the business. This risk is mitigated by limiting the dependency on any one partner.

## Strategic report (continued)

### Principal risks and uncertainties (continued)

#### Operational Risks

##### Significant health, safety or environmental incident

The potential to cause harm to employees, clients, or to damage the environment exists and is mitigated by an extensive Quality, Health, Safety and Environmental (QHSE) programme that is monitored closely.

#### Financial risk management

The Company does not enter into any hedging instruments, or any financial instruments for speculative purposes.

Appropriate trade terms are negotiated with suppliers and customers. Management reviews these terms and the relationships with suppliers and customers and manages any exposure on normal trade terms. The Company prepares regular forecasts of cash flow and liquidity and any requirement for additional funding is managed as part of the overall Mitie Group plc financing arrangements.

#### Future developments

The Directors expect the business to grow in line with Group strategy. Over the next 12 months steps will be taken to simplify the business structure and make operations more efficient and effective.

#### Post balance sheet events

There have been no significant events since the balance sheet date.

Approved by the Board and signed on its behalf by:



R J Blumberger  
Director

26 July 2017

## Directors' report

The Directors present the Annual Report and audited Financial Statements of Mitie Cleaning & Environmental Services Limited ('the Company') for the year ended 31 March 2017.

In preparing this Directors' Report, the Directors have complied with S414C(11) of the Companies Act 2006 by including certain disclosures required by S416(4) within the Strategic Report.

### Going concern

The Company's business activities, together with the factors likely to affect its future development and position are set out in the Strategic report.

The Company is expected to continue to generate positive cash flows on its own account for the foreseeable future. Despite the loss in the year following the accounting review discussed in the Strategic report on page 2, the Directors judgement is that the ongoing trading of the business is expected to generate positive future cashflows, as underlying contract performance remains strong. The Company participates in the Group's centralised treasury arrangements and so shares banking arrangements with its ultimate parent and fellow subsidiaries.

The Directors, having assessed the responses of the Directors of the Company's ultimate parent Mitie Group plc to their enquiries have no reason to believe that a material uncertainty exists that may cast significant doubt about the ability of the Mitie Group to continue as a going concern or its ability to continue with the current banking arrangements.

On the basis of their assessment of the Company's financial position and of the enquiries made of the Directors of Mitie Group plc, the Company's Directors have a reasonable expectation that the Company will be able to continue in operational existence for the foreseeable future. Thus they continue to adopt the going concern basis of accounting in preparing the annual financial statements.

### Directors

The Directors who held office during the year, together with those subsequently appointed, were:

Director	Date of appointment	Date of resignation
R J Blumberger	19/04/2017	
P Dickinson	19/04/2017	
R D Forsyth	27/04/2017	
M A Freeman	19/04/2017	
J S Tomlin	19/04/2017	

### Dividends

Dividends per share for each share class were declared and paid during the year as follows:

	2017	2016
£	85,831	36,315
Ordinary		

## **Directors' report** *(continued)*

### **Employees**

The Company recognises the importance of good communications and employee relationships. The Group communicates with employees via multiple channels, including Group-wide mailings, employee magazines and updates, employee-focused initiatives and events (including Group business roadshows), media networks and the provision of access to broadcasts of periodic financial presentations.

The Company remains committed to developing a culture that encourages the inclusion and diversity of all of the Company's employees through respecting and appreciating their differences and promoting the continuous development of employees through skills enhancement and training programmes.

The Company's employment policies are designed to attract, retain, train and motivate the very best people, recognising that this can be achieved only through offering equal opportunities regardless of gender, race, religion, age, disability, sexual orientation or any other aspect of diversity. Applications from disabled persons are always fully considered, bearing in mind the aptitudes of the applicant concerned. It is the policy of the Company that the training, career development and promotion of disabled persons (including those who become disabled whilst employees of the Company) should, as far as reasonably possible, be identical to that of other employees.

### **Environment**

The Group endeavours to identify, monitor and manage the impact of their activities on the environment and is fully committed to environmental accountability and protection. The Company operates in accordance with Group policies which are described in the Group's annual and sustainability reports which do not form part of this report.

### **Political contributions**

The Company made no political donations nor incurred any political expenditure during the year.

### **Disclosure of information to auditor**

The Directors who held office at the date of approval of this Directors' report confirm that, so far as they are each aware, there is no relevant audit information of which the Company's auditor is unaware; and each Director has taken all the steps that he ought to have taken as a Director to make himself aware of any relevant audit information and to establish that the Company's auditor is aware of that information.

This confirmation is given, and should be interpreted in accordance with Section 418 of the Companies Act 2006.

### **Other information**

An indication of likely future developments in the business and particulars of significant events which have occurred since the end of the financial year have been included in the Strategic Report on page 3.

## Statement of Directors' responsibilities in respect of the annual report and financial statements

The Directors are responsible for preparing the Strategic Report, the Directors' Report and the financial statements in accordance with applicable law and regulations.

Company law requires the Directors to prepare financial statements for each financial year. Under that law they have elected to prepare the financial statements in accordance with UK Accounting Standards and applicable law (UK Generally Accepted Accounting Practice), including FRS 101 *Reduced Disclosure Framework*.

Under company law the Directors must not approve the financial statements unless they are satisfied that they give a true and fair view of the state of affairs of the Company and of the profit or loss of the Company for that period. In preparing these financial statements, the Directors are required to:

- select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable UK Accounting Standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- and prepare the financial statements on the going concern basis unless it is inappropriate to presume that the Company will continue in business.

The Directors are responsible for keeping adequate accounting records that are sufficient to show and explain the Company's transactions and disclose with reasonable accuracy at any time the financial position of the Company and enable them to ensure that the financial statements comply with the Companies Act 2006. They have general responsibility for taking such steps as are reasonably open to them to safeguard the assets of the Company and to prevent and detect fraud and other irregularities.

By order of the board



R J Blumberger  
Director

26 July 2017

1 Harlequin Office Park  
Fieldfare  
Emersons Green  
BS16 7FN



## **Independent auditor's report to the members of Mitie Cleaning & Environmental Services Limited**

We have audited the financial statements of Mitie Cleaning & Environmental Services Limited for the year ended 31 March 2017 which comprise the Profit and loss account and other comprehensive income, the Balance sheet, the Statement of changes in equity and the related notes 1 to 27. The financial reporting framework that has been applied in their preparation is applicable law and United Kingdom Accounting Standards (United Kingdom Generally Accepted Accounting Practice), including Financial Reporting Standard 101 Reduced Disclosure Framework.

This report is made solely to the Company's members, as a body, in accordance with Chapter 3 of Part 16 of the Companies Act 2006. Our audit work has been undertaken so that we might state to the Company's members those matters we are required to state to them in an auditor's report and for no other purpose. To the fullest extent permitted by law, we do not accept or assume responsibility to anyone other than the Company and the Company's members, as a body, for our audit work, for this report, or for the opinions we have formed.

### **Respective responsibilities of Directors and auditor**

As explained more fully in the Statement of Directors' Responsibilities in respect of the annual report and financial statements, the Directors are responsible for the preparation of the financial statements and for being satisfied that they give a true and fair view. Our responsibility is to audit and express an opinion on the financial statements in accordance with applicable law and International Standards on Auditing (UK and Ireland). Those standards require us to comply with the Auditing Practices Board's Ethical Standards for Auditors.

### **Scope of the audit of the financial statements**

An audit involves obtaining evidence about the amounts and disclosures in the financial statements sufficient to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or error. This includes an assessment of: whether the accounting policies are appropriate to the Company's circumstances and have been consistently applied and adequately disclosed; the reasonableness of significant accounting estimates made by the Directors; and the overall presentation of the financial statements. In addition, we read all the financial and non-financial information in the annual report to identify material inconsistencies with the audited financial statements and to identify any information that is apparently materially incorrect based on, or materially inconsistent with, the knowledge acquired by us in the course of performing the audit. If we become aware of any apparent material misstatements or inconsistencies we consider the implications for our report.

### **Opinion on financial statements**

In our opinion the financial statements:

- give a true and fair view of the state of the Company's affairs as at 31 March 2017 and of its loss for the year then ended;
- have been properly prepared in accordance with United Kingdom Generally Accepted Accounting Practice; and
- have been prepared in accordance with the requirements of the Companies Act 2006.

### **Opinion on other matters prescribed by the Companies Act 2006**

In our opinion, based on the work undertaken in the course of the audit:

- the information given in the Strategic Report and the Directors' Report for the financial year for which the financial statements are prepared is consistent with the financial statements; and
- the Strategic Report and Directors' Report have been prepared in accordance with applicable legal requirements.

In the light of the knowledge and understanding of the Company and its environment obtained in the course of the audit, we have not identified any material misstatements in the Strategic Report and the Directors' Report.

**Independent auditor's report to the members of Mitie Cleaning & Environmental Services Limited** *(continued)*

**Matters on which we are required to report by exception**

We have nothing to report in respect of the following matters where the Companies Act 2006 requires us to report to you if, in our opinion:

- adequate accounting records have not been kept, or returns adequate for our audit have not been received from branches not visited by us; or
- the financial statements are not in agreement with the accounting records and returns; or
- certain disclosures of Directors' remuneration specified by law are not made; or
- we have not received all the information and explanations we require for our audit.



28 July 2017

Mark Beddy (Senior Statutory Auditor)  
for and on behalf of Deloitte LLP,  
Statutory Auditor  
London  
United Kingdom

## Profit and loss account

	Note	2017 Total £000	Restated* 2016 Total £000
Turnover	4	339,405	327,689
Cost of sales		(309,290)	(293,824)
Gross profit		30,115	33,865
Administrative expenses		(37,830)	(26,401)
Operating (loss)/profit	5	(7,715)	7,464
Other interest receivable and similar income	8	344	-
Interest payable and similar expenses	9	(1,076)	(636)
(Loss)/profit on ordinary activities before taxation		(8,447)	6,828
Tax on (loss)/profit on ordinary activities	10	1,469	(1,510)
(Loss)/profit for the financial year		(6,978)	5,318

\* The profit and loss account has been restated for 2016, as explained in note 2 to these financial statements.

The results for the year are wholly attributable to the continuing operations of the Company.

## Statement of other comprehensive income

	2017 £000	Restated* 2016 £000
(Loss)/profit for the year	(6,978)	5,318
<b>Other comprehensive income</b>		
<i>Items that will not be reclassified to profit or loss:</i>		
Deferred tax attributable to actuarial losses	-	(3)
<b>Total comprehensive (expense)/income for the year</b>	<b>(6,978)</b>	<b>5,315</b>

\* Other comprehensive income has been restated for 2016, as explained by note 2 to these financial statements.

## Balance sheet

	Note	2017 £000	Restated* 2016 £000
<b>Fixed assets</b>			
<i>Intangible assets</i>			
Goodwill	11	803	803
Other intangibles	12	5,369	4,047
<b>Tangible assets</b>	13	6,083	7,156
Debtors due after one year	15	2,624	2,466
		<u>14,879</u>	<u>14,472</u>
<b>Current assets</b>			
Stocks	14	483	3,069
Debtors	15	55,899	58,647
Cash at bank and in hand		17,430	939
		<u>73,812</u>	<u>62,655</u>
Creditors: amounts falling due within one year	16	(95,811)	(69,926)
<b>Net current liabilities</b>		<u>(21,999)</u>	<u>(7,271)</u>
<b>Total assets less current liabilities</b>		<u>(7,120)</u>	<u>7,201</u>
Creditors: amounts falling due after more than one year	17	(78)	(124)
<b>Provisions</b>	20	(3,451)	(2,412)
<b>Net (liabilities)/assets</b>		<u>(10,649)</u>	<u>4,665</u>
<b>Capital and reserves</b>			
Called up share capital	22	-	-
Profit and loss account	22	(10,649)	4,665
<b>Shareholders' (deficit)/funds</b>		<u>(10,649)</u>	<u>4,665</u>

\* The balance sheet has been restated for 2016, as explained by note 2 to these financial statements.

These financial statements of Mitie Cleaning & Environmental Services Limited, company number 00686377, were approved by the board of Directors on \_\_\_\_\_ and were signed on its behalf by:

  
R J Blumberger  
Director

26 July 2017

## Statement of changes in equity

	Called up Share capital £000	Profit and loss account* £000	Total equity* £000
Balance at 1 April 2015	-	6,818	6,818
Effect of prior year adjustment	-	(4,135)	(4,135)
Balance at 1 April 2015 restated	-	2,683	2,683
<b>Total comprehensive income for the year</b>			
Profit	-	5,318	5,318
Other comprehensive income (see note 22)	-	(3)	(3)
Total comprehensive income for the year	-	5,315	5,315
<b>Transactions with owners, recorded directly in equity</b>			
Dividends	-	(3,632)	(3,632)
Equity-settled share based payment transactions	-	297	297
Tax on share based payments	-	8	8
Pension reserves adjustment	-	(13)	(13)
Long term incentive plan dividend equivalents	-	7	7
Total contributions by and distributions to owners	-	(3,333)	(3,333)
Balance at 31 March 2016	-	4,665	4,665

\*The statement of changes in equity has been restated for 2016, as explained by note 2 to these financial statements.

**Statement of changes in equity** *(continued)*

	<b>Called up share capital £000</b>	<b>Profit and loss account £000</b>	<b>Total equity £000</b>
Balance at 1 April 2016 restated	-	4,665	4,665
<b>Total comprehensive expense for the year</b>			
Loss	-	(6,978)	(6,978)
<b>Total comprehensive expense for the year</b>	-	(6,978)	(6,978)
Transactions with owners, recorded directly in equity			
Equity-settled share based payment transactions	-	257	257
Tax on share based payments	-	(10)	(10)
Dividends	-	(8,583)	(8,583)
<b>Total contributions by and distributions to owners</b>	-	(8,336)	(8,336)
<b>Balance at 31 March 2017</b>	-	<b>(10,649)</b>	<b>(10,649)</b>

## Notes

### 1 Accounting policies

Mitie Cleaning & Environmental Services Limited (the "Company") is a private company limited by shares and is incorporated in England and Wales and domiciled in the UK. The registered number of the Company is 00686377. The Company's registered office is 1 Harlequin Office Park, Fieldfare, Emersons Green, Bristol, South Gloucestershire BS16 7FN. Details of the Company's activities are set out in the Strategic Report.

The Company's ultimate parent undertaking, Mitie Group plc includes the Company in its consolidated financial statements. The consolidated financial statements of Mitie Group plc, which are prepared in accordance with International Financial Reporting Standards, are available to the public and may be obtained from [www.mitie.com](http://www.mitie.com).

As more fully detailed in the Directors' report the Company's financial statements have been prepared on a going concern basis.

These financial statements were prepared in accordance with Financial Reporting Standard 101 *Reduced Disclosure Framework* ("FRS 101").

In preparing these financial statements, the Company applies the recognition, measurement and disclosure requirements of International Financial Reporting Standards as adopted by the EU ("Adopted IFRSs"), but makes amendments where necessary in order to comply with Companies Act 2006 and has set out below where advantage of the FRS 101 disclosure exemptions has been taken.

In these financial statements, the Company has applied the exemptions available under FRS 101 in respect of the following disclosures:

- a Cash Flow Statement and related notes;
- Comparative period reconciliations for share capital, tangible fixed assets and intangible assets;
- Disclosures in respect of transactions with wholly owned subsidiaries;
- Disclosures in respect of capital management;
- The effects of new but not yet effective IFRSs;
- Disclosures in respect of the compensation of Key Management Personnel.

As the consolidated financial statements of Mitie Group plc include the equivalent disclosures, the Company has also taken the exemptions under FRS 101 available in respect of the following disclosures:

- IFRS 2 Share Based Payments in respect of Group settled share based payments;
- Certain disclosures required by IAS 36 *Impairment of assets* in respect of the impairment of goodwill and indefinite life intangible assets;
- Certain disclosures required by IFRS 13 *Fair Value Measurement* and the disclosures required by IFRS 7 *Financial Instrument Disclosures*.



## **Notes (continued)**

### **1 Accounting policies (continued)**

The accounting policies set out below have, unless otherwise stated, been applied consistently to all periods presented in these financial statements.

Judgements made by the Directors, in the application of these accounting policies, that have significant effect on the financial statements and estimates with a significant risk of material adjustment in the next year are discussed in note 3.

#### **Measurement convention**

The financial statements are prepared on the historical cost basis.

#### **Foreign currency**

The financial statements are prepared in the functional currency applicable to the business. Transactions in currencies other than the functional currency are recorded at the rate of exchange at the date of transaction. Monetary assets and liabilities denominated in foreign currencies at the balance sheet date are reported at the rates of exchange prevailing at that date.

#### **Classification of financial instruments issued by the Company**

Financial assets and financial liabilities are recognised on the Company's balance sheet when the Company becomes a party to the contractual provisions of the instrument. The Company derecognises financial assets and liabilities only when the contractual rights and obligations are transferred, discharged or expire.

Assets that are assessed not to be individually impaired are subsequently assessed for impairment on a collective basis. Objective evidence of impairment for a portfolio of receivables includes the Company's past experience of collecting payments, the number of delayed payments in the portfolio past the average credit period as well as observable changes in national or local economic conditions that correlate with default on receivables.

The carrying amount of the financial asset is reduced by the impairment loss directly with the exception of trade receivables where the carrying amount is reduced through the use of an allowance account. When a trade receivable is considered uncollectable, it is written off against the allowance account. Subsequent recoveries of amounts previously written off are credited against the allowance account. Changes in the carrying amount of the allowance account are recognised in the profit and loss account.

Financial assets comprise loans and receivables and are measured at initial recognition at fair value and subsequently at amortised cost. Appropriate allowances for estimated irrecoverable amounts are recognised where there is objective evidence that the asset is impaired. Cash and cash equivalents comprise cash in hand, demand deposits and other short-term highly liquid investments that are readily convertible to a known amount of cash and are subject to an insignificant risk of changes in value.

Financial liabilities comprise trade payables and financing liabilities, including bank and other borrowings. These are measured at initial recognition at fair value and subsequently at amortised cost.

#### **Intra-group financial instruments**

Where the Company enters into financial guarantee contracts, to guarantee the indebtedness of other companies within its group, the Company considers these to be insurance arrangements and accounts for them as such. In this respect, the Company treats the guarantee contract as a contingent liability until such time as it becomes probable that the Company will be required to make a payment under the guarantee.

## Notes (continued)

### 1 Accounting policies (continued)

#### **Tangible fixed assets**

Tangible fixed assets are stated at cost less accumulated depreciation and any impairment in value. Depreciation is charged so as to write off the cost less expected residual value of the assets over their estimated useful lives and is calculated on a straight-line basis as follows:

- Leasehold improvements: period of the lease
- Plant and vehicles: 3 - 5 years

Annually the Company reviews the carrying amounts of its tangible assets to determine whether there is any indication that those assets have suffered an impairment loss. If any such indication exists, the recoverable amount of the asset is estimated in order to determine the extent of the impairment loss (if any). Where the asset does not generate cash flows that are independent from other assets, the Company estimates the recoverable amount of the CGU to which the asset belongs.

Recoverable amount is the higher of fair value less costs to sell and value in use. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset for which the estimates of future cash flows have not been adjusted.

If the recoverable amount of an asset (or CGU) is estimated to be less than its carrying amount, the carrying amount of the asset (or CGU) is reduced to its recoverable amount. An impairment loss is recognised as an expense immediately.

Where an impairment loss subsequently reverses, the carrying amount of the asset (or CGU) is increased to the revised estimate of its recoverable amount, but so that the increased carrying amount does not exceed the carrying amount that would have been determined had no impairment loss been recognised for the asset (or CGU) in prior years. A reversal of an impairment loss is recognised as income immediately.

#### **Intangible assets**

Intangible assets identified in a business acquisition are capitalised at fair value as at the date of acquisition.

Software and development expenditure is capitalised as an intangible asset if the asset created can be identified, if it is probable that the asset created will generate future economic benefits and if the development cost of the asset can be measured reliably.

Following initial recognition, the carrying amount of an intangible asset is its cost less any accumulated amortisation and any accumulated impairment losses. Intangible assets are reviewed for impairment annually, or more frequently when there is an indication that they may be impaired. Amortisation expense is charged to administrative expenses in the income statement on a straight-line basis over its useful life.

#### **Stocks**

Stocks are stated at the lower of cost and net realisable value. Costs represent materials, direct labour and overheads incurred in bringing the inventories to their present condition and location. Net realisable value is based on estimated selling price less further costs expected to be incurred to completion and estimated selling costs. Provision is made for obsolete, slow moving or defective items where appropriate.

## Notes (continued)

### 1 Accounting policies (continued)

#### *Employee benefits*

##### **Retirement benefit costs**

The Company participates in a number of Mitie Group plc pension schemes. One is a defined benefit multi-employer scheme, the assets and liabilities of which are held independently from the Group. For the purposes of IAS 19 – Employee Benefits, the Company has been unable to identify its share of underlying assets and liabilities in this scheme on a consistent and reasonable basis. Therefore the Company is accounting for contributions to the scheme as if it were a defined contribution scheme.

The Company also participates in a number of defined other local government defined benefit schemes. In respect of the schemes in which the Company participates, the company accounts for its legal and constructive obligations over the period of its participation which is for a fixed period only.

In addition, the Company operates a number of defined contribution retirement benefit schemes for all qualifying employees. Payments to the defined contribution and stakeholder pension schemes are charged as an expense as they fall due.

##### **Share-based payment transactions**

The Company participates in a number of Mitie Group plc executive and employee share option schemes. For all grants of share options, the fair value as at the date of grant is calculated using the appropriate valuation model and the corresponding expense is recognised on a straight-line basis over the vesting period based on the Company's estimate of shares that will actually vest. Further details of the Group's share option schemes are contained in the Mitie Group plc annual report.

The Company took advantage of the option available in IFRS 1 to apply IFRS 2 only to equity instruments that were granted after 7 November 2002 and that had not vested by 1 April 2014.

#### *Turnover*

Turnover represents income recognised in respect of services provided during the period (stated net of sales taxes) and is earned predominantly within the United Kingdom. Turnover is recognised to the extent that it is probable that the economic benefits will flow to the Group and the revenue can be reliably measured. When turnover is recognised but has not yet been billed accrued income arises. Deferred income arises when the Group has billed clients in advance of recognising revenue. Turnover is recognised as services are delivered to the extent that it is probable that the economic benefits will flow to the Company and can be reliably measured.

All bid costs are expensed through the income statement up to the point where contract award or full recovery of the costs is virtually certain. The confirmation of the preferred bidder for a contract by a client is the point at which the award of a contract is considered to be virtually certain.

Turnover from a contract to provide services is recognised by reference to the stage of completion of the contract at the balance sheet date. Turnover from time and material contracts is recognised at the contractual rates as labour hours and tasks are delivered and direct expenses incurred. In other cases, the Group distinguishes between the following types of contract:

## Notes (continued)

### 1 Accounting policies (continued)

#### **Recognition: repeat service-based contracts (single and bundled contracts)**

Turnover is recognised on a straight-line basis unless this is not an accurate reflection of the work performed. Where a straight-line basis is not appropriate, for example if specific works on contracts represent a significant element of the whole, revenue is recognised based on the percentage of completion method, based on the proportion of costs incurred at the balance sheet date relative to the total estimated cost of completing the contracted work.

Costs incurred after confirmation of preferred bidder, but before the commencement of services under the contract, are defined as mobilisation costs. These costs are capitalised and included within trade and other receivables on the balance sheet provided that the costs relate directly to the contract, are separately identifiable, can be measured reliably and that the future net cash inflows from the contract are estimated to be no less than the amounts capitalised. Such costs may be incurred when a contract is awarded, or when there is a subsequent change in the scope of contracted services. The mobilisation costs are amortised over the contracted period (including any contracted extension periods), generally on a straight-line basis, or on a basis to reflect the profile of work to be performed over the contracted period if the straight-line basis is not considered to be appropriate for the specific contract to which the costs relate. If the contract becomes loss making, any unamortised costs are written off and the expected loss is provided for immediately.

#### **Recognition: long-term complex contracts**

The Company has a number of long-term contracts for the provision of complex project-based services, predominantly integrated facilities management contracts. These are contracts which are transformational in nature and usually five years in initial duration. In this context, transformational means that the cost to the client over the life of the contract is reduced as a result of significant transformations in service provision. Typically these contracts are priced to average the annual charge to the client over the contract period and involve the provision of multiple service lines, with a single management team providing an integrated service. Where the outcome of such complex project-based contracts can be measured reliably, turnover and costs are recognised by reference to the stage of completion of the contract activity at the balance sheet date. This is measured by the proportion of contract costs incurred for work performed to date compared to the total estimated contract costs using the percentage of completion methodology. Contract costs used to determine the stage of completion are recognised in the profit and loss account as expenses in the period in which they are incurred and include transition costs, which are similar in nature to mobilisation costs under repeat service-based contracts. Transition costs are expenses incurred in the performance of transitioning services provided after confirmation of preferred bidder and before commencement of full services under the contract target operating model; no profit margin is recognised for these transition costs.

Contract costs also include transition costs arising when there is a subsequent change in the scope of contracted services and include budgeted cost savings. Where the outcome of a complex project-based contract cannot be estimated reliably, contract revenue is recognised to the extent that it is probable that contract costs will be recovered. Full provision is made for all known or anticipated losses on each contract immediately as losses are forecast. In a number of long-term complex contracts, the achievement of certain key performance indicators (KPIs) is a significant milestone which enables revenue to be recognised. KPIs are generally measured contemporaneously with the performance of the service, rather than being measured over a long period or retrospectively.

#### **Leasing**

Finance leases, which transfer to the Company substantially all the risks and benefits incidental to ownership of the leased item, are capitalised at the inception of the lease at the fair value of the leased item or, if lower, at the present value of the minimum lease payments. Lease payments are apportioned between the finance charges and reduction of the lease liability so as to achieve a constant rate of interest on the remaining balance of the liability. Finance charges are charged directly against income. Capitalised leased assets are depreciated over the shorter of the estimated life of the asset or the lease term.

Leases where the lessor retains substantially all the risks and benefits of ownership of the asset are classified as operating leases. Operating lease payments are recognised as an expense in the income statement on a straight-line basis over the lease term. Any lease incentives are amortised on a straight-line basis over the non-cancellable period for which the Company has contracted to lease the asset, together with any further terms for which the Company has the option to continue to lease the asset if, at the inception of the lease, it is judged to be reasonably certain that the Company will exercise the option.

## Notes (continued)

### 1 Accounting policies (continued)

#### **Taxation**

The tax credit or expense represents the sum of the tax currently payable and deferred tax.

The tax currently payable is based on taxable profit for the year. Taxable profit differs from net profit as reported in the income statement because it excludes items of income or expense that are taxable or deductible in other years and it further excludes items that are never taxable or deductible. The Company's liability for current tax is calculated using tax rates that have been enacted or substantively enacted by the balance sheet date.

Deferred tax is the tax expected to be payable or recoverable on differences between the carrying amounts of assets and liabilities in the financial statements and the corresponding tax bases used in the computation of taxable profit, and is accounted for using the balance sheet liability method. Deferred tax liabilities are generally recognised for all taxable temporary differences and deferred tax assets are recognised to the extent that it is probable that taxable profits will be available against which deductible temporary differences can be utilised. Such assets and liabilities are not recognised if the temporary difference arises from goodwill or from the initial recognition (other than in a business combination) of other assets and liabilities in a transaction that affects neither the taxable profit nor the accounting profit.

The carrying amount of deferred tax assets is reviewed at each balance sheet date and reduced to the extent that it is no longer probable that sufficient taxable profits will be available to allow all or part of the asset to be recovered.

Deferred tax is calculated at the tax rates that are expected to apply in the period when the liability is settled or the asset is realised, based upon tax rates and legislation that have been enacted or substantively enacted at the balance sheet date. Deferred tax is charged or credited in the income statement, except when it relates to items charged or credited directly to equity, in which case the deferred tax is also dealt with in equity.

Deferred tax assets and liabilities are offset when: there is a legally enforceable right to set off current tax assets against current tax liabilities; when they relate to income taxes levied by the same taxation authority; and the Company intends to settle its current tax assets and liabilities on a net basis.

#### **Business Combinations**

Subject to the transitional relief in IFRS 1, all business combinations are accounted for by applying the acquisition method. Business combinations are accounted for using the acquisition method as at the acquisition date, which is the date on which control is transferred to the company.

The cost of the acquisition is measured at the aggregate of the fair values, at the date of exchange, of assets given, liabilities incurred or assumed, and equity instruments issued by the company in exchange for control of the acquiree. Acquisition costs incurred are expensed. The acquiree's identifiable assets, liabilities and contingent liabilities that meet the conditions for recognition are recognised at their fair value at the acquisition date.

Where applicable, the consideration for an acquisition includes any assets or liabilities resulting from a contingent consideration arrangement, measured at fair value at the acquisition date. Subsequent changes in such fair values are adjusted against the cost of acquisition where they result from additional information, obtained within one year from the acquisition date, about facts and circumstances that existed at the acquisition date. All other subsequent changes in the fair value of contingent consideration classified as an asset or liability are recognised in accordance with IAS 39, either in profit or loss or as a change to other comprehensive income. Changes in the fair value of contingent consideration classified as equity are not recognised.

## Notes (continued)

### 1 Accounting policies (continued)

#### Amendments to IFRSs that are mandatorily effective for the current year

In the current year, the Company has applied a number of amendments to IFRSs issued by the International Accounting Standards Board (IASB) that are mandatorily effective for an accounting period that begins on or after 1 January 2016. The adoption of the changes set out below has not had any material impact on the disclosures or on the amounts reported in these financial statements.

- Amendments to IFRS 10, IFRS 12 and IAS 28 *Investment Entities: Applying the Consolidation Exception*.
- Amendments to IFRS 11 *Accounting for Acquisitions of Interests in Joint Operations*.
- Amendments to IAS 1 *Disclosure Initiative*.
- Amendments to IAS 16 and IAS 38 *Clarification of Acceptable Methods of Depreciation and Amortisation*.
- Amendments to IAS 16 and IAS 41 *Agriculture: Bearer Plants*.
- Amendments to IAS 27 *Equity Method in Separate Financial Statements*.
- Amendments to IFRSs included in the *Annual Improvements to IFRSs 2012-2014 Cycle*.

#### New standards not yet adopted

The Company has taken the exemption available under FRS101 in respect of not disclosing the impact of new standards that are not yet in effect except for the following:

IFRS 15 introduces a new revenue recognition model and is due to be effective for periods beginning on or after 1 January 2018. It will have a material impact on the reported assets, liabilities and profit and loss account of the Company. The Company is conducting a detailed review of IFRS 15 with the view to early adopting the standard for the year ending 31 March 2018. The review of the impact of IFRS 15 is continuing and will be completed during 2017. The key impacts identified to date are:

**Percentage of completion accounting on long term complex contracts** – under the 5 step model for revenue recognition introduced by IFRS 15 this method of accounting is no longer considered applicable to integrated complex contracts. Therefore it will not be appropriate to carry forward accrued revenue in relation to percentage of completion accounting on these complex integrated contracts. As at 31 March 2017 this balance was £472,000.

**Mobilisation costs** – under IFRS 15 costs of mobilising new contracts will have to meet different criteria in order to be classified as a cost of fulfilling a contract. This change will materially affect both (i) the amount of costs capitalised on complex integrated contracts that have been accounted for under the percentage of completion method and (ii) the amount of costs that have been capitalised previously as mobilisation costs.

IFRS 16 'Leases' will require nearly all leases to be recognised on the balance sheet as liabilities with corresponding assets being created, and will be effective for periods beginning on or after 1 January 2019.

Beyond the information above, it is not practicable to provide a reasonable estimate of the effect of these standards until a detailed review has been completed.

## Notes (continued)

### 2 Explanation of prior year restatement

In preparing its balance sheet, the Company has adjusted amounts reported previously in its financial statements.

During the year there was an apparent significant shortfall in the expected profitability of Mitie Group plc, the Company's ultimate parent company, for the year ended 31 March 2017. The Group appointed new executive directors in December 2016 and January 2017 and they immediately launched an accounting review process to provide confidence that all relevant accounting standards were appropriately reflected in the Group's financial reporting.

Following additional information becoming available, the Group review work has identified a number of prior year errors that, due to their materiality, require the restatement of the Company's results for the year ended 31 March 2016, as well as the balance sheet positions as at 31 March 2016 and at 31 March 2015.

These prior year restatements relate to the following areas:

#### Under-accrual of costs

A number of under-accruals, or under-provisions, of various categories of costs have been identified in relation to prior years. These costs have now been written off to the profit and loss account in the relevant years and were incurred in relation to:

- i) employee bonuses that were paid during the year ended 31 March 2017 and 31 March 2016 but related to the financial years ended 31 March 2015 and 31 March 2016 totalling £259,000 (2015: £170,000 and 2016: £89,000).
- ii) under-provision of insurance liabilities that were outstanding at 31 March 2015 (£2,364,000) and 31 March 2016 (£48,000).

#### Overstatement of trade receivables and accrued income

Certain revenue recognition policies relating to the inclusion of disputed items in project revenues, the deferral in recognition of commercial claims and the recognition of profit margins on accrued income balances were not applied correctly, resulting in an over statement of trade debtors and accrued income at 31 March 2015 (£2,700,000) and 31 March 2016 of (£4,500,000).

The tax impacts of these adjustments were credits to the profit and loss account of £1,099,000 in 2015 and £388,000 in 2016.

An explanation of how the prior year restatement has affected the Company's financial position and financial performance is set out in the following tables.

#### Presentation of non current debtors

Debtors due in more than one year has been presented separately on the face of the balance sheet for 2016, resulting in a reduction in the mobilisation costs (£1,458,000) and accrued income (£1,008,000) in current debtors in the table below, as they are now separately classified as non current debtors.

**Notes (continued)**

**2 Explanation of prior year restatement (continued)**

*Reconciliation of equity*

		31 March 2015			31 March 2016		
		2015 as previously reported £000	Prior year adjustment £000	2015 restated £000	2016 as previously reported £000	Prior year adjustment £000	2016 restated £000
	Note						
<b>Non current assets</b>							
Goodwill	11	588	-	588	803	-	803
Intangible assets	12	1	-	1	4,047	-	4,047
Tangible fixed assets	13	8,261	-	8,261	7,156	-	7,156
Non current debtors		-	-	-	-	2,466	2,466
		<u>8,850</u>	<u>-</u>	<u>8,850</u>	<u>12,006</u>	<u>2,466</u>	<u>14,472</u>
<b>Current assets</b>							
Stocks	14	2,012	-	2,012	3,069	-	3,069
Trade debtors	15	19,803	-	19,803	23,264	(2,582)	20,682
Mobilisation costs	15	4,374	-	4,374	2,781	(1,458)	1,323
Amounts owed by Group undertakings	15	17,047	-	17,047	16,697	(60)	16,637
Other debtors	15	1,894	-	1,894	1,236	(1)	1,235
Deferred tax asset	15	443	-	443	272	-	272
Prepayments	15	2,146	-	2,146	3,808	(500)	3,308
Accrued income	15	13,869	(2,700)	11,169	18,776	(4,208)	14,568
Interest receivable	15	-	-	-	-	60	60
Corporation tax	15	486	1,099	1,585	-	562	562
Cash at bank and in hand		349	-	349	939	-	939
		<u>62,423</u>	<u>(1,601)</u>	<u>60,822</u>	<u>70,842</u>	<u>(8,187)</u>	<u>62,655</u>
<b>Creditors: amounts due within one year</b>	16						
Obligations under finance leases		(224)	-	(224)	(47)	-	(47)
Trade creditors		(8,949)	-	(8,949)	(10,572)	1,782	(8,790)
Amounts owed to Group undertakings		(20,183)	-	(20,183)	(26,956)	-	(26,956)
Taxation and social security		(13,398)	-	(13,398)	(9,998)	-	(9,998)
Other creditors		(514)	-	(514)	(2,242)	-	(2,242)
Accruals and deferred income		(21,016)	(170)	(21,186)	(21,634)	(259)	(21,893)
Corporation tax		-	-	-	(925)	925	-
		<u>(64,284)</u>	<u>(170)</u>	<u>(64,454)</u>	<u>(72,374)</u>	<u>2,448</u>	<u>(69,926)</u>



**Notes** (continued)

**2 Explanation of prior year restatement (continued)**

	Note	2015 as previously reported £000	Prior year adjustment £000	2015 restated £000	2016 as previously reported £000	Prior year adjustment £000	2016 restated £000
<b>Net current liabilities</b>		(1,861)	(1,771)	(3,632)	(1,532)	(5,739)	(7,271)
<b>Total assets less current liabilities</b>		6,989	(1,771)	5,218	10,474	(3,273)	7,201
<b>Creditors: amounts falling due after more than one year</b>	17						
Obligations under finance leases		(171)	-	(171)	(124)	-	(124)
		(171)	-	(171)	(124)	-	(124)
<b>Provisions for liabilities</b>	20						
Provisions		-	(2,364)	(2,364)	-	(2,412)	(2,412)
		-	(2,364)	(2,364)	-	(2,412)	(2,412)
<b>Net assets</b>		6,818	(4,135)	2,683	10,350	(5,685)	4,665
<b>Capital and reserves</b>	22						
Called up share capital		-	-	-	-	-	-
Profit and loss account		6,818	(4,135)	2,683	10,350	(5,685)	4,665
<b>Shareholders' equity</b>		6,818	(4,135)	2,683	10,350	(5,685)	4,665

## Notes (continued)

### 2 Explanation of prior year restatement (continued)

#### Reconciliation of profit

		2016		
	Note	2016 as previously reported £000	Prior year adjustment £000	2016 restated £000
Turnover	4	328,189		327,689
Cost of sales		(293,324)	(500)	(293,824)
<b>Gross profit</b>		<b>34,865</b>	<b>(1,000)</b>	<b>33,865</b>
Administrative expenses	5	(25,463)	(938)	(26,401)
<b>Operating profit</b>		<b>9,402</b>	<b>(1,938)</b>	<b>7,464</b>
Interest payable and similar expenses	9	(636)	-	(636)
<b>Profit on ordinary activities before taxation</b>		<b>8,766</b>	<b>(1,938)</b>	<b>6,828</b>
Tax on profit on ordinary activities	10	(1,898)	388	(1,510)
<b>Profit for the year</b>		<b>6,868</b>	<b>(1,550)</b>	<b>5,318</b>

### 3 Accounting estimates and judgements

#### Critical accounting judgements in applying the Company's accounting policies

In the application of the Company's accounting policies, which are described in note 1, the Directors are required to make judgement, estimates and assumptions about the carrying amounts of assets and liabilities that are readily apparent from other sources. The estimates and associated assumptions are based on historical experiences and other factors that are considered to be relevant.

In the process of applying the Company's accounting policies, which are described in note 1 above, management has made the following judgements that have the most significant effect on the amounts recognised in the financial statements.

#### Revenue recognition

Revenue is recognised for certain long-term complex projects based on the stage of completion of the contract activity. This is measured by comparing the proportion of costs incurred, which include transition costs reflecting costs incurred in the performance of transitioning services (see Note 1), against the estimated whole-life contract costs. Particular judgement is required in evaluating the operational and financial business plans for these contracts to forecast the expected whole-life contract billings, costs and margin and to assess the recoverability of any resulting accrued income through the life of the contract. In forming the judgement around expected whole-life contract billings, account is taken of potential deductions from and increments to revenue that may arise from the application of performance related measures under contracts.

#### Key sources of estimation uncertainty

The key assumptions concerning the future, and other key sources of estimation uncertainty at the balance sheet date, that have a significant risk of causing a material adjustment to the carrying amounts of assets and liabilities in the next financial year are discussed below.

#### Measurement and impairment of goodwill and other intangible assets

The measurement of intangible assets other than goodwill on a business combination involves estimation of future cash flows and the selection of suitable discount rates. Determining whether goodwill and other intangible assets are impaired requires an estimation of the value in use of the CGUs to which the goodwill has been allocated. The value in use calculation involves an estimation of the future cash flows of CGUs and also the selection of appropriate discount rates to use in order to calculate present values. The carrying value of goodwill and other intangible assets is £6,172,000 (2016: £4,850,000) at the balance sheet date.

## Notes (continued)

### 4 Turnover

The Company derives all of its turnover from the provision of services to customers based in the UK.

### 5 Expenses and auditor's remuneration

Included in loss/profit are the following:

	2017 £000	2016 £000
Gain on disposal of tangible fixed assets	(53)	(4)
Auditor's remuneration:		
	2017 £000	2016 £000
Audit of these financial statements	76	56

Amounts receivable by the Company's auditor and its associates in respect of services to the Company and its associates, other than the audit of the Company's financial statements, have not been disclosed as the information is required instead to be disclosed on a consolidated basis in the consolidated financial statements of the Company's parent, Mitie Group plc.

### 6 Staff numbers and costs

The average number of persons employed by the Company (including Directors) during the year, analysed by category, was as follows:

	Number of employees	
	2017	2016
Operations	21,501	23,253
Administration	807	800
	22,308	24,053

**Notes** (continued)

**6 Staff numbers and costs** (continued)

The aggregate payroll costs of these persons were as follows:

	2017 £000	2016 £000
Wages and salaries	232,043	224,755
Share based payments (See note 21)	257	297
Social security costs	12,700	11,249
Termination and redundancy payments	974	1,382
Contributions to defined contribution plans	2,724	2,826
	<u>248,698</u>	<u>240,509</u>

**7 Directors' remuneration**

	2017 £000	2016 £000
Directors' emoluments	350	571
Company contributions to money purchase pension plans	13	14
Compensation for loss of office	139	-
	<u>502</u>	<u>585</u>

In respect of the highest paid Director:

	2017 £000	2016 £000
Emoluments and amounts receivable under long term incentive schemes	206	363
Accrued pension under defined benefit pension scheme	26	23

**Number of Directors**  
2017 2016

Retirement benefits are accruing to the following number of Directors under:

Money purchase schemes	1	1
Defined benefit schemes	1	1
	<u>2</u>	<u>2</u>

The number of Directors who exercised share options was

	1	-
	<u>1</u>	<u>-</u>

**Notes (continued)**

**7 Directors' remuneration (continued)**

The following Director was also a Director of another Group company and was remunerated by the company shown. It is not practicable to allocate their remuneration between his services as a Director of this company and as a Director or employee of other Group companies.

Director	Remunerated and disclosed by
M A Freeman	Mitie Facilities Services Limited

R J. Blumberger and P Dickinson were appointed as directors after 31 March 2017 and have no remuneration for qualifying services as a Director relating to the year.

**8 Other interest receivable and similar income**

	2017 £000	2016 £000
Bank interest	344	-
Total interest receivable and similar income	344	-

**9 Interest payable and similar expenses**

	2017 £000	2016 £000
Interest payable and similar on bank loans and overdrafts	101	625
Interest payable and similar on all other loans	970	-
Interest payable on finance leases	5	11
Total other interest payable and similar expenses	1,076	636

**Notes (continued)**

**10 Taxation**

	2017 £000	Restated 2016 £000
<i>Analysis of (credit)/charge in the year</i>		
<i>UK corporation tax at 20% (2016: 20%)</i>		
Current tax on income for the year	-	1,542
Adjustments in respect of prior years	(258)	(222)
Total current tax	(258)	1,320
<i>Deferred tax (see note 19)</i>		
Origination and reversal of temporary timing differences	(1,579)	(70)
Reduction in statutory tax rate	221	28
Adjustments in respect of prior years	147	232
Total deferred tax	(1,211)	190
Tax on (loss)/profit on ordinary activities	(1,469)	1,510
<i>Tax recognised directly in equity</i>		
	2017 £000	2016 £000
Current tax recognised directly in equity	(3)	(21)
Deferred tax recognised directly in equity	13	29
Total tax recognised directly in equity	10	8

**Notes (continued)**

**10 Taxation (continued)**

	2017 £000	Restated 2016 £000
<i>Reconciliation of effective tax rate</i>		
(Loss)/profit for the year	(6,978)	5,318
Total tax (income)/expense	(1,469)	1,510
(Loss)/profit excluding taxation	(8,447)	6,828
Tax using the UK corporation tax rate of 20% (2016: 20%)	(1,664)	1,366
Difference in tax rate on gain on sale of discontinued operations	-	93
Reduction in statutory tax rate on deferred tax balances	222	28
Expenses not deductible for tax purposes	10	13
Relief in respect of employee share options	74	-
Adjustments in respect of prior periods	(111)	10
Total tax (income)/expense	(1,469)	1,510

The main rate of corporation tax reduced to 19% on 1 April 2017 and will remain at this level until a further reduction to 17% from 1 April 2020. These rates have been used to calculate the deferred tax balance as they were substantively enacted at the balance sheet date.

**11 Goodwill**

	£000
<b>Cost</b>	
Balance at 1 April 2016	4,612
<b>Balance at 31 March 2017</b>	<b>4,612</b>
<b>Amortisation and impairment</b>	
Balance at 1 April 2016	3,809
<b>Balance at 31 March 2017</b>	<b>3,809</b>
<b>Net book value</b>	
At 1 April 2016	803
<b>At 31 March 2017</b>	<b>803</b>

**Notes** (continued)

**12 Intangible assets**

	Assets under construction	Development costs	Total
	£000	£000	£000
<b>Cost</b>			
At 1 April 2016	-	4,271	4,271
Additions	1,297	27	1,324
Reclassification between asset categories	4,047	(4,047)	-
<b>At 31 March 2017</b>	<b>5,344</b>	<b>251</b>	<b>5,595</b>
<b>Amortisation</b>			
At 1 April 2016	-	224	224
Charge for the year	-	2	2
<b>At 31 March 2017</b>	<b>-</b>	<b>226</b>	<b>226</b>
<b>Net book value</b>			
<b>31 March 2017</b>	<b>5,344</b>	<b>25</b>	<b>5,369</b>
At 1 April 2016	-	4,047	4,047

Intangibles are amortised over their estimated economic life of 3 - 10 years. There has been no impairment in the current year.

Capitalised development costs are not treated as a realised loss for the purpose of determining the Company's distributable profits as the costs meet the conditions requiring them to be treated as an asset in accordance with IAS 38.



**Notes (continued)**

**13 Tangible fixed assets**

	Leasehold improvements £000	Plant & vehicles £000	Total £000
<b>Cost</b>			
Balance at 1 April 2016	149	32,786	32,935
Acquisitions through business combinations	-	7	7
Additions	-	2,313	2,313
Disposals	-	(15,058)	(15,058)
Reclassification	38	750	788
<b>Balance at 31 March 2017</b>	<b>187</b>	<b>20,798</b>	<b>20,985</b>
<b>Depreciation and Impairment</b>			
Balance at 1 April 2016	28	25,751	25,779
Depreciation charge for the year	6	2,998	3,004
Disposals	-	(14,669)	(14,669)
Reclassification	38	750	788
<b>Balance at 31 March 2017</b>	<b>72</b>	<b>14,830</b>	<b>14,902</b>
<b>Net book value</b>			
At 1 April 2016	121	7,035	7,156
<b>At 31 March 2017</b>	<b>115</b>	<b>5,968</b>	<b>6,083</b>

*Leased plant and machinery*

At 31 March 2017 the net carrying amount of leased plant and machinery was £64,000 (2016: £143,000).

**14 Stocks**

	2017 £000	2016 £000
Raw materials and consumables	483	3,069
	<b>483</b>	<b>3,069</b>

**Notes** (continued)

**15 Debtors**

	2017 £000	Restated 2016 £000
Trade debtors	19,809	20,682
Mobilisation costs	1,479	2,781
Amounts owed by Group undertakings	17,579	16,637
Other debtors	4,356	1,235
Deferred tax assets (see note 19)	1,471	272
Corporation tax	2,399	562
Interest receivable	404	60
Prepayments	1,052	3,308
Accrued income	9,974	15,576
<b>Total</b>	<b>58,523</b>	<b>61,113</b>
Due within one year	55,899	58,647
Due after more than one year	2,624	2,466

In the opinion of the Directors, the fair value does not materially differ from the carrying value.

Amounts due from Group undertakings are repayable on demand.

**16 Creditors: amounts falling due within one year**

	2017 £000	Restated 2016 £000
Obligations under finance leases (see note 18)	47	47
Trade creditors	11,925	8,790
Amounts owed to Group undertakings	45,346	26,956
Taxation and social security	8,815	9,998
Other creditors	2,090	2,242
Accruals and deferred income	26,998	21,893
Interest payable to Group undertakings	590	-
<b>Total</b>	<b>95,811</b>	<b>69,926</b>

In the opinion of the Directors, the fair value does not materially differ from the carrying value.

Amounts due to Group undertakings are repayable on demand.

**Notes (continued)**

**17 Creditors: amounts falling due after more than one year**

	2017 £000	2016 £000
Obligations under finance leases (see note 18)	78	124
	<u>78</u>	<u>124</u>

In the opinion of the Directors, the fair value does not materially differ from the carrying value.

**18 Interest-bearing loans and borrowings**

This note provides information about the contractual terms of the Company's interest-bearing loans and borrowings, which are measured at amortised cost.

	2017 £000	2016 £000
<b>Creditors falling due more than one year</b>		
Finance lease liabilities	78	124
	<u>78</u>	<u>124</u>
<b>Creditors falling due within less than one year</b>		
Finance lease liabilities	47	47
	<u>47</u>	<u>47</u>

*Finance lease liabilities*

Finance lease liabilities are payable as follows:

	Minimum lease payments 2017 £000	Interest 2017 £000	Principal 2017 £000	Minimum lease payments 2016 £000	Interest 2016 £000	Principal 2016 £000
Less than one year	51	(4)	47	188	(17)	171
Between one and five years	85	(7)	78	-	-	-
	<u>136</u>	<u>(11)</u>	<u>125</u>	<u>188</u>	<u>(17)</u>	<u>171</u>

**Notes (continued)**

**19 Deferred tax assets and liabilities**

*Recognised deferred tax assets and liabilities*

Deferred tax assets and liabilities are attributable to the following:

	<b>Assets</b>		<b>Liabilities</b>		<b>Net</b>	
	<b>2017</b>	<b>2016</b>	<b>2017</b>	<b>2016</b>	<b>2017</b>	<b>2016</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
Tangible fixed assets	520	110	-	-	520	110
Share-based payments	28	67	-	-	28	67
Provisions	51	95	-	-	51	95
Tax losses carried forward	872	-	-	-	872	-
	<u>1,471</u>	<u>272</u>	<u>-</u>	<u>-</u>	<u>1,471</u>	<u>272</u>
Tax assets	<u>1,471</u>	<u>272</u>	<u>-</u>	<u>-</u>	<u>1,471</u>	<u>272</u>

*Movement in deferred tax during the year*

	<b>1 April 2016</b>	<b>Recognised in income</b>	<b>Recognised in equity</b>	<b>Acquired in business combination</b>	<b>31 March 2017</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
	272	1,211	(13)	1	1,471

*Movement in deferred tax during the prior year*

	<b>1 April 2015</b>	<b>Recognised in income</b>	<b>Recognised in equity</b>	<b>Acquired in business combination</b>	<b>31 March 2016</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
	443	(190)	(29)	48	272

The Company has not recognised a deferred tax asset in respect of unutilised tax losses of £4,262,000 (2016: £nil).

The UK Government announced reductions in the UK corporation tax rate from 20% to 19% from 1 April 2017 and from 19% to 17% from 1 April 2020, which have been substantively enacted.

The reduction in the balance sheet carrying value of deferred tax assets and liabilities to reflect the rate of tax at which those differences are expected to reverse has not had a material impact on the current year tax credit.

**Notes (continued)**

**20 Provisions**

	Insurance excess provision £000
Balance at 1 April 2016	2,412
Provisions made during the year	1,039
<b>Balance at 31 March 2017</b>	<b><u>3,451</u></b>
Current provisions	1,039
Non-current provisions	<u>2,412</u>

The provisions balance includes the following items:

The insurance reserve provides for the self-insured element of Fleet and Liability claims that will typically settle over three to five years. This includes a provision for claims that are expected but have not yet been reported.

**21 Share based payments**

The Mitie Group operates five equity-settled share option schemes, involving ordinary 2.5p shares in Mitie Group plc, which are open to employees of the Company. Full details of the schemes are given in the annual report of Mitie Group plc. The main terms of each scheme are as follows:

**Discretionary schemes**

*Mitie Group plc long term incentive plan*

Awards of shares or rights to acquire shares with an exercise price of nil and a vesting period of 3 - 5 years. Awards may be forfeited if the employee leaves the Group. Performance conditions must be satisfied which are based on movements in a range of market and non-market conditions.

*Mitie Group plc executive share option scheme*

The right to acquire shares at a predetermined price following a vesting period of three years. Options may be forfeit if the employee leaves the Group. Before options can be exercised, a performance condition, linked to growth in earnings per share, must be satisfied.

*Conditional share plan*

Awards of shares or rights to acquire shares with an exercise price of nil and a vesting period of 1 - 2 years. Awards may be forfeited if the employee leaves the Group.

**Notes** (continued)

**21 Share based payments** (continued)

**Non-discretionary schemes**

*Mitie Group plc SAYE scheme*

The right to acquire shares at a predetermined price if the employee saves a regular amount over a three year period. Options must be exercised within six months of the date of vesting. Options may be forfeited if the employee leaves the Group.

*Share incentive plan*

Employees are invited to invest in Partnership shares which are purchased in the market on their behalf and held in a UK employee benefit trust. One Matching share is awarded for every ten Partnership shares purchased. Matching shares may be forfeited if the employee disposes of the Partnership shares within three years of purchase.

	2017	2016
Weighted average share price at date of exercise	0p	311p
Options outstanding prices	201p to 260p	191p to 319p
Weighted average remaining contractual life	2.1 years	4.5 years

The options outstanding at 31 March 2017 had exercise prices ranging from 201p to 260p (2016: 191p to 319p). During the year, options were granted in May, July, November, December and January. In 2016, options were granted in May, July and August 2015.

**Notes (continued)**

**22 Capital and reserves**

Share capital authorised and fully paid	2017 £	2016 £
<b>Ordinary Shares</b>		
100 Ordinary shares at £1 each	<u>100</u>	<u>100</u>

The holders of ordinary shares are entitled to receive dividends as declared from time to time and are entitled to one vote per share at meetings of the Company.

**Profit and loss account**

The profit and loss account comprises the retained earnings and losses of the Company, less amounts distributed to the Company's shareholder.

**Dividend**

The following dividends were recognised during the year:

	2017 £000	2016 £000
£85,831 (2016: £36,315) per qualifying ordinary share	8,583	3,632
	<u>8,583</u>	<u>3,632</u>

• **Other comprehensive income - Current year**

	Profit and loss account £000	Total other comprehensive (loss)/income £000
Other comprehensive income	-	-
Total other comprehensive income	<u>-</u>	<u>-</u>

• **Other comprehensive income --prior year**

	Profit and loss account £000	Total other comprehensive income £000
Other comprehensive income		
Remeasurements of defined benefit liability	(3)	(3)
Total other comprehensive income	<u>(3)</u>	<u>(3)</u>

## Notes (continued)

### 23 Operating leases

Non-cancellable operating lease rentals are payable as follows:

	2017 £000	2016 £000
Less than one year	470	382
Between one and five years	983	808
More than five years	1,025	1,493
	<u>2,478</u>	<u>2,683</u>

During the year, £810,000 was recognised as an expense in the profit and loss account in respect of operating leases (2016: £818,000).

### 24 Commitments

#### Capital commitments

During the year ended 31 March 2017, the Company entered into a contract to purchase property, plant and equipment for £104,000 (2016: £49,000).

#### Commitments on behalf of Group undertakings

The Company is party with other Group undertakings to cross-guarantees of each others' bank overdrafts and loans.

	2017 £000	2016 £000
Overall commitment	<u>309,315</u>	<u>281,823</u>

### 25 Acquisitions of businesses

#### Acquisitions in the current period

On 31 August 2017, the Company acquired the business of Mitie Local Services Limited. This was by way of purchase of the trade and net assets.

The reason for the business combination was to consolidate the number of trading entities within the Mitie Group of companies.

If the acquisition had occurred on 1 April 2016, turnover relating to the acquisition would have been £495,000 and net profit before tax relating to the acquisition would have been £33,000. In determining these amounts, management has assumed that the fair value adjustments that arose on the date of acquisition would have been the same if the acquisition occurred on 1 April 2016.



**Notes** (continued)

**25 Acquisitions of businesses** (continued)

*Effect of acquisition*

The acquisition had the following effect on the Company's assets and liabilities.

	Recognised values on acquisition £000
<b>Acquiree's net assets at the acquisition date:</b>	
Tangible fixed assets	7
Trade and other debtors	152
Cash	24
Trade and other creditors	(155)
<b>Net identifiable assets and liabilities</b>	<b>28</b>
<b>Total consideration</b>	<b>28</b>

**26 Related parties**

*Related parties with which the Company has transacted*

Under FRS 101 the Company is exempt from disclosing key management personnel compensation and transactions with other companies wholly owned by Mitie Group plc. Other related party transactions are disclosed below:

	<b>Sales to</b>		<b>Purchases</b>	
	<b>2017</b>	<b>2016</b>	<b>from</b>	<b>2016</b>
	<b>£000</b>	<b>£000</b>	<b>2017</b>	<b>2016</b>
			<b>£000</b>	<b>£000</b>
Subsidiaries and fellow subsidiaries of Mitie Group plc	575	26,133	5,669	11,251
	<u>575</u>	<u>26,133</u>	<u>5,669</u>	<u>11,251</u>
	<u>575</u>	<u>26,133</u>	<u>5,669</u>	<u>11,251</u>
	<b>Receivables</b>		<b>Créditors</b>	
	<b>outstanding</b>		<b>outstanding</b>	
	<b>2017</b>	<b>2016</b>	<b>2017</b>	<b>2016</b>
	<b>£000</b>	<b>£000</b>	<b>£000</b>	<b>£000</b>
Subsidiaries and fellow subsidiaries of Mitie Group plc	88	3,481	1,569	473
	<u>88</u>	<u>3,481</u>	<u>1,569</u>	<u>473</u>
	<u>88</u>	<u>3,481</u>	<u>1,569</u>	<u>473</u>

All inter- company balances are unsecured; trading balances are payable within 30 days unless both parties agree an extension, funding balances are repayable on demand.

**Notes** *(continued)*

**26 Related parties** *(continued)*

The Company is a participant in the Mitie Group plc Pension Scheme, a defined benefit scheme; the contributions payable under the scheme are apportioned to the Company on the basis of the percentage of pensionable payroll determined, by the scheme actuaries, for the scheme as a whole. The contributions payable to the scheme were £295,000 (2016: £537,000); £26,000 of this amount was payable to the scheme at 31 March 2017 (2016: £40,000).

**27 Ultimate parent company and parent company of larger group**

The Company is a subsidiary undertaking of Mitie Cleaning Services Limited which is the immediate parent company incorporated in England and Wales. The ultimate controlling party is Mitie Group plc, a company incorporated in Scotland with a registered office of 1 Harlequin Office Park, Fieldfare, Emersons Green, Bristol South Gloucestershire BS16 7FN. Mitie Group plc is the parent company of the largest and smallest groups into which the accounts of the Company are consolidated. The consolidated financial statements of Mitie Group plc are available to the public and may be obtained from the Company Secretary at the registered office or from [www.mitie.com](http://www.mitie.com).