(Registration No. London 653331)

REPORT AND ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992

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DIRECTORS REPORT

The directors present their report and the audited accounts for the year ended 31 March 1992.

DIRECTORS.

The directors holding office during the year were as follows:-

Mr E M Barnes - Chairman
Mr D Stonehouse (Resigned 6 December 1991)
Mr J Peace
Mr D S Bird
Mr L Foster (Resigned 31 May 1991)
Mr J N Saunders
Mr R M Aubrook

Mr R Webber, Mr JY Coffman and Mrs JL Barber were appointed as Directors of the Company on 30 April 1992.

ACTIVITIES

The company provides bureau and information services for consumer credit control, business information, direct marketing and credit card management.

BUSINESS REVIEW AND FUTURE DEVELOPME ATS

Both the level of business and the year end financial position were satisfactory and the directors expect that the level of activity will again be increased during the present year.

RESULTS AND DIVIDENDS

The results for the year are set out in the profit and loss account on page 4. No interim dividend was paid during the year (1991: £NIL). The directors propose a final dividend of £2,496,000 (1991: £2,116,000).

FIXED ASSETS

Details of changes in the fixed assets of the company are shown in note 11 to the accounts.

CHARITABLE DONATIONS

During the year the company made donations to United Kingdom charitable organisations amounting to £1,223 (1991: £1,918).

EMPLOYMENT OF DISABLED PERSONS

The company's policy and practice is to encourage and assist the employment of disabled people, their recruitment, training and promotion and the retention of employees who become disabled, having regard to the requirements and demands of employment opportunities which are available.

REPORT OF THE AUDITOR TO THE MEMBERS OF CCN SYSTEMS LIMITED

We have audited the accounts set out on pages 4 to 14 in accordance with Auditing Standards.

In our opinion the accounts give a true and fair view of the state of affairs of the company at 31 March 1992 and of the profit for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

Coopers & Lybrand

Chartered Accountants and Registered Auditor

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Nottingham

10th August, 1992

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10th August, 1992

PROFIT AND LOSS ACCOUNT FOR THE YEAR ENDED 31 MARCH 1992

	Notes	1992 £'000	1991 £'000
TURNOVER	2	53,343	48,180
Cost of sales		(37,521)	(34,179)
GROSS PROFIT		15,822	14,001
Distribution costs Administrative expenses		(2,447) <u>(4,175</u>)	(3,096) <u>(3,662</u>)
OPERATING PROFIT		9,200	7,243
Other income Interest payable	3 4	752 (2,154)	1,013 <u>(1,459</u>)
PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION	5	7,798	6,797
Taxation	8	<u>(2,806</u>)	(2,431)
PROFIT ON ORDINARY ACTIVITIES AFTER TAXATION BEFORE EXTRAORDINARY ITEM		4,992	4,366
Extraordinary item	9		<u>(134</u>)
PROFIT FOR THE FINANCIAL YEAR		4,992	4,232
Dividend	10	<u>(2,496</u>)	<u>(2,116</u>)
RETAINED PROFIT FOR YEAR		2,496	2,116
Retained profit brought forward Capitalisation issue of shares		16,787	14,672 <u>(1</u>)
RETAINED PROFIT CARRIED FORWARD		19,283	16,787

BALANCE SHEET AS AT 31 MARCH 1992

	Notes	1992 £'000	1991 £'000
FIXED ASSETS			
Tangible fixed assets Investments	11 12	11,043 396	15,162 379
CURRENT ASSETS		11,439	15,541
Stocks Debtors Cash at bank and in hand	13 14	66 27,950 2,883	70 23,925 2,239
CURRENT LIABILITIES		30,899	26,234
Creditors: amounts falling due within one year	15	(18,078)	(17,696)
NET CURRENT ASSETS		12,821	8,538
TOTAL ASSETS LESS CURRENT LIABILITIES		24,260	24,079
Creditors: amounts falling due after more than one year	16	(4,487)	(6,802)
Provision for liabilities and charges	17		
NET ASSETS		19,773	17,277
CAPITAL AND RESERVES			
Called up share capital Profit and loss account	18	490 	490 16,787
		19,773	17,277

The financial statements on pages 4 to 14 were approved by the Board of Directors on 10th August,1992 and were signed on its behalf by:-

Valeau

J Peace

Director

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992

The financial statements have been prepared in accordance with applicable Accounting Standards in the United Kingdom. A summary of the principal accounting policies, which have been applied consistently, is set out below.

a) Basis of Accounting

The accounts have been prepared under the historical cost basis of accounting. As permitted by Section 228(1) of the Companies Act 1985, group accounts have not been included in these financial statements.

b) Cash Flow Statement

The company is a wholly owned subsidiary of The Great Universal Stores Plc and the cash flows of the company are included in the consolidated cash flow statement of The Great Universal Stores Plc, consequently the company is exempt under the terms of Financial Reporting Standard Number 1 from publishing a cash flow statement.

c) Tangible Fixed Assets

Fixed assets are shown at cost.

Depreciation is provided at rates calculated to write off the cost, less estimated residual value, of each asset on a straight line basis over its expected useful life, as follows:

Plant and machinery

- 20% per annum

Fixtures and fittings

- 10% to 20% per annum

Leased assets

- over the period of the lease

(Computer equipment)

d) Investments

Investments in group companies are valued at cost less any provisions necessary for permanent diminution in value.

e) Stocks

Stocks are stated at the lower of cost and net realisable value.

f) Deferred Taxation

Provision is made for deferred taxation on timing differences except where such differences are expected, with reasonable probability, to continue for the foreseeable future.

g) Leased Assets

Fixed assets held under finance leases are capitalised. The finance charges are allocated using the actuarial method over the primary period of the lease at a constant rate of interest on the capital element outstanding.

h) Turnover

Turnover comprises the value of services (excluding value added tax) performed in the normal course of business.

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

i) Pension Coats

The \$\epsilon\$ pmpany provides pension benefits to eligible employees through membership of a pension plan operated by its parent company. The plan has rules which specify the benefits to be paid and is financed accordingly with assets being held in independently administered funds. The cost of providing retirement benefits, which is based on pension costs across the group as a whole, is charged to profit and loss account over the expected period of employment in accordance with recommendations made by qualified actuaries.

j) Foreign Currency Translation

Assets and liabilities in foreign currencies are translated into sterling at the rates of exchange ruling at the year end. Profits and losses on exchange arising in the normal course of trading and exchange differences arising on the translation of foreign currency balances are dealt with in the profit and loss account.

2 TURNOVER

An analysis of turnover by geographical market and the analysis of turnover and profit before taxation by class of business has not been given.

3 OTHER INCOME

		1992 £'000	1991 £'000
	Other income comprises: Interest receivable Other	749 3	1 203
		752	1,013
4	INTEREST PAYABLE		
•		19 <i>9</i> 2 £′000	1991 £'000
	On finance leases Other	2,151 3	1,459
		2,154	1,459

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

THE PROPER OF OUR MANUAL WOUNTED BELONG INVALION	5	PROFIT ON ORDINARY ACTIVITIES BEFORE TAXATION
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- plant & equipment	912	902
- property	535	567
Operating leases:		
Staff costs (see note 6)	19,031	18,453
Auditors' remuneration	31	45
 tangible fixed assets held under finance lease 	6148	5,023
 tangible owned fixed assets 	387	1.21
Depreciation charge for the year		
stated after charging:		
Profit on ordinary activities before taxation is		·
	£′000	£'000
	1992	1991

6 STAFF COSTS AND EMPLOYEES

Particulars of employees (including executive directors) are as shown below:

Staff costs during the year:

Stall COSIS DULING THE YEAR.				
	1992	1992	1991	1991
	Full	Part	Full	Part
	time	time	time	time
	£'000	£′000	£′000	£′000
Wages and salaries	16,824	124	16,163	168
Social security costs	1,535	11	1,543	15
Other pension costs	537		<u>564</u>	
	18,896	135	18,270	183

The average weekly number of persons employed by the company during the year was as follows:

	Number o	1992 Number employed		1991 Number employed	
	Full	Part	Full	Part	
	time	time	time	time	
Production	978	34	1,072	48	
Distribution/sales	58	-	69	-	
Administrative	21		<u>23</u>	<u> </u>	
	<u> 1,057</u>	34	_1,164	48	

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992(continued)

7	DIRECTORS REMUNERATION		
		1992	1991
	Aggregate emoluments (excluding pension contributions) of the company's directors were:	000°3	£'000
	Managerrient remuneration	515	484
	Emoluments (excluding pension contributions) of the Chairman	44	35
	Emoluments (excluding pension contributions) of the highest paid director	<u>99</u>	<u>89</u>
	Directors' emoluments (excluding pension contributions) fell	within the following	g ranges:
		1992 Number	1991 Number
	£35,001 - £40,000 £40,001 - £45,000 £50,001 - £55,000 £55,001 - £60,000 £65,001 - £70,000 £70,001 - £75,000 £80,001 - £85,000 £85,001 - £90,000 £90,001 - £95,000	1 1 2 - 1 1 1 1 1	1 1 1 2 1
8	TAXATION		
	UK Corporation tax at 33% (1991; 34%)	1992 £′000	1991 £′000
	Current Deferred Under/(Over) provision in prior years: Current	2,737 - 69	2,532 (98)
	Deferred		(3)
		2,806	2,431

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

9 EXTRAORDINARY ITEM

-	Delia Citation and Flags				
				1992 £'000	1991 £'000
	Closure of Amsterdam office Taxation credit				. 202 (68)
					134
10	DIVIDEND				
	Ouding a			1992 £'000	1991 £'000
	Ordinary: Final - proposed			2,496	2,116
11	TANGIBLE FIXED ASSETS	Plant and	Fixtures and	Leased	
		machinery £'000	fittings £'000	assets £'000	Total £'000
	COST				
	At 1 April 1991 Additions Disposals Transfer between assets Exchange adjustments	32 10 (7) 10	5,175 222 (1,524) (10) (45)	25,285 2,283 - -	30,492 2,515 (1,531) (45)
	At 31 March 1992	45	3,818	27,568	31,431
	DEPRECIATION				
	At 1 April 1991 Charge for the year Disposals Exchange adjustments	21 (7)	3,009 387 (1,454) (16)	12,300 6,148	15,330 6,535 (1,461) (16)
	At 31 March 1992	14	1,926	18,448	20,388
	NET BOOK VALUE				
	At 31 March 1992	31 ==	1,892	9,120	11,043
	At 31 March 1991	11	2,166	12,985	15,162



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

12 FIXED ASSET INVESTMENTS

	Subsidiary undertakings £'000	Associated undertakings £'000	Total £'000
Shares at cost:			
At 1 April 1991 Reclassifications Additions	379 (8) 	8 	379
At 31 March 1992	388	8	396

The principal subsidiary undertakings, whose activities are the same as the company, are as follows:

Control of the state of the sta

CCN Systems Australia Pty incorporated and registered in Australia, 100% owned.

CCN Datacom BV incorporated and registered in the Netherlands, 100% owned.

IS Nederland BV incorporated and registered in the Netherlands, 100% owned. The shares in IS Nederland BV were sold by its immediate holding company, CCN Systems Nederland BV to a third party on 30 April 1992. The consideration and profit or loss arising on the sale is not considered to be material to the company.

CCN Marketing Systemen BV incorporated and registered in the Netherlands, 100% owned.

The principle associated undertaking is as follows:

CCN Verwaltungs GmbH incorporated and registered in Germany, 50% owned.

13 STOCKS

			1992 £'000	1991 £'000
	Raw materials and consumables		66	<u>70</u>
14	CERTORS			
••	Amounts falling due within one year:		1992 £'000	1991 £'000
	Trade debtors Due from ultimate parent undertaking Due from subsidiary undertakings Due from fellow subsidiary undertakings Due from associated undertaking Other debtors		10,330 8,075 1,745 351 261 532	10,562 3,826 1,560 464 - 323
	Prepayments and accrued income		6,656	7,190
				
		11	<u> 27,950</u>	<u>23,925 </u>

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

15 CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YEAR

15	CREDITORS: AMOUNTS FALLING DUE WITHIN ONE YE	EAR	
		1992	1991
		£′000	£′000
	Trade creditors	2,526	1,724
	Due to fellow subsidiary undertakings	147	491
	Due to subsidiary undertakings	362	-
	Due to associated undertaking	299	•
	Corporation tax	2,838	2,557
	Other taxation and social security	1,772	2,011
	Proposed dividend	2,496	2,116
	Accruals and deferred income	3,146	2,510
	Obligations under finance leases	4,492	6,287
		18,078	17,696
16	CREDITORS: AMOUNTS FALLING DUE AFTER MORE T	HAN ONE YEAR	
		1992	1991
		£′000	£′000
	Obligations under finance leases	4,487	6,802
	-		
17	PROVISIONS FOR LIABILITIES AND CHARGES		
	The procession for deferred taxation and the full potential liab	ility/(asset) are analys	ed as

follower

	follows:				
		1992 Full	1992	1991 Full	1991
		potential liability /(asset)	Provision made	potential liability /(asset)	Provision made
	•	£′000	£′000	£'000	£′000
	Accelerated capital allowances Other	203 _(481)	203 <u>(203</u>)	277 (338)	277 <u>(277</u>)
		(278)	-	(61)	-
18	CALLED UP SHARE CAPITAL				
	Authorised			1992	1991
	505,000 ordinary shares of £1 each			£505,000	£505,000
	Allotted, called up and fully paid 489,850 ordinary shares of £1 each	12		£489,850	£489,850



NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

19 **DIRECTORS' INTERESTS**

The interests of the directors in the shares of the company at the beginning and end of the year were as set out below.

Director:	Shares under option:			
	31st March	31st March		
	1992	1991		
Mr D Stonehouse	NIL	3,190		
Mr J Peace	3,190	3,190		
Mr R M Aubrook	797	797		
Mr J N Saunders	797	797		

The subscription price per share is £68 and options are exercisable between 1 January 1994 and 31 March 1994. The options to subscribe for 3,190 shares in respect of Mr D Stonehouse lapsed on cessation of employment on 6 December 1991.

Other than stated above, no director was interested in the shares of the company or any of its fellow subsidiary undertakings or, except for Mr EM Barnes, its ultimate parent undertaking. The interest of Mr Barnes in the shares of the ultimate parent undertaking is disclosed in that company's directors report.

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20	CONTINGENT LIABILITIES		
		1992	1991
		£′000	£′000
	Contingent liabilities	140	252
	The company has guaranteed certain leases and bank loans on bundertakings.	ehalf of other grou	nb =====
21	FINANCIAL COMMITMENTS		
		199.	1991
_	A Caultal assessition and	£′000	£′000
đ	a) Capital commitments		

Contracted but not provided for 206 75

NOTES TO THE ACCOUNTS FOR THE YEAR ENDED 31 MARCH 1992 (continued)

21 FINANCIAL COMMITMENTS (continued)

b)	Lease commitments	1992 Land & Buildings £'000	1992 Plant & Equipment £'000	1991 Land & Buildings £'000	1991 Plant & Equipment £'000
	The company had annual commitments under non cancellable operating leases as follows:				
	Expiring within one year Expiring within two to five years inclusive Expiring in over five years	564	1,100	529	962
		564 ===	1,100	529 	962

c) Pension commitments

The company provides pension benefits to eligible employees through membership of a pension plan operated by its ultimate parent undertaking The Great Universal Stores Plc. The plan has rules which specify the benefits to be paid and is financed accordingly with assets being held in independently administered funds.

The total pension cost was £537,000 (1991: £564.000) and this is based on pension costs across the group as a whole. The pension cost is assessed in accordance with the advice of a qualified actuary and the results of the latest valuation are reported in the accounts of The Great Universal Stores Plc.

22 ULTIMATE HOLDING COMPANY

The company's ultimate parent undertaking is The Great Universal Stores Plc, which is registered in England and Wales. Copies of that company's consolidated financial statements may be obtained from the Secretary, The Great Universal Stores Plc, Universal House, Devonshire Street, Manchester, M60 1XA.