Company Number: 638133

INTERNATIONAL TRAINING SERVICE LIMITED REPORT AND FINANCIAL STATEMENTS 31 MARCH 2002



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HORWATH CLARK WHITEHILL

Chartered Accountants

A member of Horwath International

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INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) DIRECTORS' REPORT THE YEAR ENDED 31 MARCH 2002

The directors present their report and the financial statements for the year ended 31 March 2002.

RESULTS FOR THE YEAR

The surplus for the year was £5k (2001: £184k) which after tax left a transfer to reserves of £5k (2001 £83k). In 2001 a transfer of £83k was made to reserves after payment of bonuses, tax and dividends.

REVIEW OF THE BUSINESS AND FUTURE DEVELOPMENTS

The company is a management consultancy specialising in the development of people and organisations. We have teams based in Edinburgh, London, Belfast, Leeds and Birmingham and work with clients in the UK and world-wide. In recent years our work has focused on the development issues which emerge from major structural, operational and cultural change. ITS works with clients to build commitment to change and to develop the organisational capability needed to meet the business challenges of the future.

DIRECTORS

The directors during the year were as follows:-

Mr. J Hillier (Chairman)

Ms P M Kenrick (Managing Director)

Mr. A P Conway

Mr. I A Greive (resigned 28 September 2001)

Mr. A Harley

Mr. D M Harvey OBE

Mr. A J W Young

Mr. J J Doyle (appointed 28 September 2001)

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) DIRECTORS' REPORT(CONTINUED) THE YEAR ENDED 31 MARCH 2002

AUDITORS

In accordance with section 385 of the Companies Act 1985, a resolution proposing the reappointment of Horwath Clark Whitehill as auditors to the company will be put to the Annual General Meeting.

STATEMENT OF DIRECTORS' RESPONSIBILITIES

Company law requires the directors to prepare financial statements for each financial year which give a true and fair view of the company's state of affairs at the end of the year and of its profit or loss for the period. In preparing those financial statements the directors are required to:

- · select suitable accounting policies and then apply them consistently;
- make judgements and estimates that are reasonable and prudent;
- state whether applicable accounting standards have been followed, subject to any material departures disclosed and explained in the financial statements;
- prepare the financial statements on the going concern basis unless it is inappropriate to assume that the company will continue in business.

The directors are responsible for keeping proper accounting records which disclose with reasonable accuracy at any time the financial position of the company and to enable them to ensure that the financial statements comply with the Companies Act 1985. They are also responsible for safeguarding the assets of the company and hence for taking reasonable steps for the prevention and detection of fraud or other irregularities.

By Order of the Board

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Secretary

INDEPENDENT AUDITORS' REPORT TO THE SHAREHOLDERS OF INTERNATIONAL TRAINING SERVICE LIMITED

We have audited the financial statements of International Training Service Limited for the year ended 31 March 2002 set out on pages 4 to 11.

These financial statements have been prepared under the historical cost convention and the accounting policies set out therein.

HORWATH CLARK WHITEHILL

Chartered Accountants

A member of Horwath International

25 New Street Square London EC4A 3LN United Kingdom

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DX 0014 London Chancery Lane



Respective responsibilities of directors and auditors

As described in the Statement of Directors' Responsibilities the company's directors are responsible for the preparation of the financial statements in accordance with applicable law and United Kingdom Accounting Standards.

Our responsibility is to audit the financial statements in accordance with relevant legal and regulatory requirements and United Kingdom Auditing Standards.

We report to you our opinion as to whether the financial statements give a true and fair view and are properly prepared in accordance with the Companies Act 1985. We also report to you if, in our opinion, the Directors' Report is not consistent with the financial statements, if the company has not kept proper accounting records, if we have not received all the information and explanations we require for our audit, or if information specified by law regarding directors' remuneration and transactions with the company is not disclosed.

We read the Directors' Report and consider the implications for our report if we become aware of any apparent misstatements within it.

Basis of audit opinion

We conducted our audit in accordance with United Kingdom Auditing Standards issued by the Auditing Practices Board. An audit includes examination, on a test basis, of evidence relevant to the amounts and disclosures in the financial statements. It also includes an assessment of the significant estimates and judgments made by the directors in the preparation of the financial statements, and of whether the accounting policies are appropriate to the company's circumstances, consistently applied and adequately disclosed.

We planned and performed our audit so as to obtain all the information and explanations which we considered necessary in order to provide us with sufficient evidence to give reasonable assurance that the financial statements are free from material misstatement, whether caused by fraud or other irregularity or error. In forming our opinion we also evaluated the overall adequacy of the presentation of information in the financial statements.

Unqualified opinion

In our opinion the financial statements give a true and fair view of the state of the company's affairs as at 31 March 2002 and of its profit for the year then ended and have been properly prepared in accordance with the Companies Act 1985.

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Chartered Accountants and Registered Auditors

6 Augus 2002

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) PROFIT AND LOSS ACCOUNT YEAR ENDED 31 MARCH 2002

| | Notes | £ | 2002 £ | 2001 £ |
|--|-------|--|------------------|--|
| TURNOVER continuing operations | 2 | | 2,698,990 | 3,143,961 |
| Staff costs Client direct costs Depreciation Other operating charges Cost of associate consultants | | 1,393,853 406,150 30,508 679,906 185,865 | | 1,318,874 834,876 52,264 699,044 127,000 |
| | | | 2,696,282 | 3,032,058 |
| OPERATING SURPLUS Continuing Operations | 4 | | 2,708 | 111,903 |
| Bank deposit interest | | | 2,158 | 8,802 |
| SURPLUS ON ORDINARY ACTIVITIES BEFORE TAX | | | 4,866 | 120,705 |
| TAXATION | 5 | | 52 | (25,460) |
| SURPLUS ON ORDINARY ACTIVITIES AFTER TAX | | | 4,918 | 95,245 |
| Dividends | 6 | | | 11,800 |
| Surplus retained for the year Revenue account balance as at 1 April 2001 | | | 4,918 515,163 | 83,445 431,718 |
| Balance carried forward 31 March 2002 | | | 520,081 | 515,163 |

The profit and loss account contains all recognised gains and losses in the current and preceding years.

The notes on pages 7 to 11 form part of these financial statements.

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) BALANCE SHEET 31 MARCH 2002

| | Notes | | 2002 £ | 2001 £ |
|--|-------|--|-----------|--|
| FIXED ASSETS Tangible assets | 7 | | 38,863 | 59,086 |
| CURRENT ASSETS Trade debtors Other debtors Prepayments Amounts due to ITS Employees' Share Ownership Trust Cash at bank and in hand | | 564,403 35,829 60,265 1,900 49,964 | | 825,786 38,405 67,840 1,900 75,803 |
| CREDITORS: Amounts falling due within one year Work in progress (net) Trade creditors Corporation tax Other taxes and social security costs Proposed dividends Accruals Obligations under finance leases Other creditors | 8 | 712,361 10,884 102,045 217 62,797 - 51,582 - 3,618 | | 1,009,734 140,598 121,915 22,793 82,837 11,800 115,541 31,868 26,305 |
| | | 213,143 | | 553,657 |
| NET CURRENT ASSETS | | | 481,218 | 456,077 |
| NET ASSETS | | | 520,081 | 515,163 |
| CAPITAL AND RESERVES Revenue account | | | 520,081 | 515,163 |

Approved by the Board on 6244 August 2002 and signed on their behalf by

Directors

The notes on pages 7 to 11 form part of these financial statements.

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) CASH FLOW STATEMENT YEAR ENDED 31 MARCH 2002

| | | | 2002 £ | 2001 £ |
|--------|--|----------------------------|--|---|
| NET C | CASH INFLOW/(OUTFLOW) FROM OPERATING ACTIVITIE | s | 48,480 | (82,817) |
| Intere | IRNS ON INVESTMENTS AND SERVICING OF FINANCE st received st element of finance lease rentals paid | | 2,158 (14,020) | 8,802 (37,332) |
| TAXA | TION | | (22,523) | (18,317) |
| | TAL EXPENDITURE AND FINANCIAL INVESTMENT lents to acquire tangible fixed assets | | (10,285) | (29,269) |
| EQUI | TY DIVIDENDS PAID | - | (11,800) | (5,900) |
| NET | CASH OUTFLOW BEFORE FINANCING | | (7,990) | (164,833) |
| | NCING tal element of finance lease rental payments | | (17,849) | _(17,300) |
| NET | DECREASE IN CASH | , | (25,839) | (182,133) |
| Note | es to the Cash Flow Statement: | | | |
| 1. | Reconciliation of Operating Profit to net Cash Flow From Operating Activities Operating surplus Depreciation Decrease/(increase) in debtors and prepayments (Decrease)/Increase in creditors and accruals Decrease in stock and work in progress | | 2,708 30,508 271,534 (126,556) (129,714) | 111,903 52,264 (209,866) 66,687 (103,805) |
| | Net cash inflow/(outflow) from operating activities | | 48,480 | (82,817) |
| 2. | Reconciliation of Net Cash Flow to Movement In Net Debt | | | |
| | Net(Decrease)increase in cash Change in net debt resulting from cash flows | | (25,839) 31,868 | (182,133) 54,632 |
| | Movement in net debt in year Net debt at 1 April 2001 Net debt at 31 March 2002 | | 6,029 43,935 49,964 | (127,501, 171,436 43,935 |
| 3. | Analysis of Net Debt | At 1 April 2001 £ | Cashflow £ | At 3 ⁻ Marcl 200 |
| | Cash in hand and at Bank Finance Leases | 75,803 (31,868) | (25,839) 31,868 | 49,964 |
| | Total | 43,935 | 6,029 | 49,964 |
| | | | | |

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) NOTES TO THE FINANCIAL STATEMENTS

1. ACCOUNTING POLICIES

a) Basis of Accounting

These financial statements have been prepared under the historical cost convention and in accordance with applicable accounting standards.

b) Fixed Assets

Additions to fixed assets of items over £1,000 are capitalised and depreciated at the following annual rates or, where purchased under a lease purchase agreement, over the period of the agreement.

Computer hardware 3 years
Computer software 5 years
Office equipment 3 years

c) Consultancy Fees and Work in Progress

Credit is taken in the financial statements for all services carried out at the accounting date and provision is made for all known costs. Work in progress is valued at current fee rate less provision for known losses. Receipts from programmes are included with consultancy fees.

d) Stock

The stock of learning packages has been valued at the lower of cost and net realisable value.

e) Deferred Taxation

In accordance with FRS 19 full provision is made, at the tax rates that are expected to apply in the periods in which the timing differences are expected to reverse based on tax rates and laws that have been enacted at the balance sheet date in respect of material timing differences which have arisen but not reversed at the balance sheet date. Timing differences are differences between the company's taxable profits and its results as stated in the accounts. Deferred tax is measured on a non-discounted basis.

Deferred tax assets are only recognised where they arise from timing differences where their recoverability in the short term is regarded as more likely than not.

f) Finance Leases and Operating Leases

Assets acquired under finance leases are capitalised on the balance sheet at their fair value and depreciated over the lease term. The corresponding net obligations are shown under the appropriate heading in creditors. Interest is charged to the profit and loss account so as to give a constant periodic rate of charge on the remaining balance of the obligation each year. Operating lease costs are charged to the profit and loss in the year they are incurred.

g) Foreign Currency

Transactions in foreign currency are translated at the rate prevailingon the day of transaction. The exchange gain or loss is charged as an other operating charge.

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) NOTES TO THE FINANCIAL STATEMENTS (CONTINUED)

2. TURNOVER

Turnover represents the value of services rendered to customers, excluding value added tax. The analysis of turnover is as follows:

| | | 2002 | 2001 |
|----|--|-----------|-----------|
| | | £ | £ |
| | Consultancy fees including associates: | | |
| | Overseas Work | 412,789 | 204,680 |
| | UK Work | 1,773,346 | 1,944,466 |
| | Client direct costs | 406,150 | 834,876 |
| | Surplus on projects/programmes | 104,705 | 159,939 |
| | | 2,698,990 | 3,143,961 |
| 3. | STAFF COSTS (INCLUDING DIRECTORS) | £ | £ |
| | Wages and salaries | 1,112,433 | 1,029,000 |
| | Social security costs | 131,903 | 157,918 |
| | Other pension costs | 89,651 | 122,720 |
| | | 1,333,987 | 1,309,638 |
| | The average weekly number of employees during the year was | No. | No. |
| | Consultants | 24 | 21 |
| | Administration | 11 | 12 |
| | | 35 | 33 |
| | DIRECTORS' EMOLUMENTS | | |
| | | £ | £ |
| | Emoluments (including benefits) | 292,814 | 281,048 |
| | Pension contributions | 25,205 | 28,521 |
| | | 318,019 | 309,569 |
| | Highest paid director | | |
| | Aggregate emoluments and other benefits | 72,167 | 70,311 |
| | Pension scheme contributions | 6,090 | 6,812 |
| | | 78,257 | 77,123 |
| | | No | No |
| | Number of directors: Accruing benefits under defined contribution pension scheme | 5 | 5 |
| | • | | |

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) NOTES TO THE FINANCIAL STATEMENTS (Continued)

| 4. | | RATING SURPLUS ted after charging: | 2002 £ | 2001 £ |
|----|---------------------------------|--|--|---|
| | Audit Audit Bank Finar | eciation - owned assets - leased assets ors' remuneration ors' fees for non-audit work charges nce charges | 17,771 12,737 11,000 4,230 5,173 14,020 | 11,495 40,774 10,000 11,996 5,117 37,332 |
| 5. | TAX | ATION | | |
| | a) | Analysis of tax charge | | |
| | | Corporation tax at 20% Overseas tax Adjustment for prior year | 217 - (269) | 22,793 6,335 (3,668) |
| | | | (52) | 25,460 |
| | b) | Factors affecting the tax charge for the period | | |
| | | The tax assessed for the period is lower than the small compartax in the UK (20%). The difference are explained below: | nies rate of C | Corporation |
| | | | 2002 £ | 2001 £ |
| | | Profit before tax | 4,866 | 120,705 |
| | | Profit on ordinary items activities multiplied by small companies rate if Corporation Tax in the UK of 20% (2001: 20%) | 973 | 24,141 |
| | | Effect of: Expenses not allowable for tax purposes | 1,123 | 257 |
| | | Effect of capital allowances in excess of depreciation | 76 | (2,991) |
| | | Effect of movement in provisions | (1,738) | 7,452 |
| | | Other items – tax at starting rate 10% | (217) | ~ |
| | | Adjustment to tax charge in respect of previous periods | | 269 |
| | | Current year tax charge | 217 | 29,128 |
| | _, | Cantago officialing the future toy observe | | |

c) Factors affecting the future tax charges.

These are no material timing differences which will affect the future tax charges and therefore no provision for deferred tax has been made.

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) NOTES TO THE FINANCIAL STATEMENTS (Continued)

6. DIVIDENDS

The dividend relates to a proposed distribution to be made to ITS Consultants Ltd, the sole member of International Training Service Limited. No distribution was proposed in 2002.

| | | Computer Equipment | Office Equipment | Total |
|----|---|-----------------------|---------------------|-----------|
| - | TANOIDI E FIVED ACCETO | £ | £ | £ |
| 7. | TANGIBLE FIXED ASSETS | 202.056 | 40 405 | 205 444 |
| | Cost as at 1 April 2001 Additions | 292,956 | 12,185 | 305,141 |
| | Additions | 10,285 | | 10,285 |
| | As at 31 March 2001 | 303,241 | 12,185 | 315,426 |
| | Depreciation | | | |
| | At 1 April 2001 | 239,294 | 6,761 | 246,055 |
| | Charge for the year | 27,672 | 2,836 | 30,508 |
| | charge for the year | | | 00,000 |
| | At 31 March 2002 | 266,966 | 9,597 | 276,563 |
| | Net book value | | | |
| | At 31 March 2002 | 36,275 | 2,588 | 38,863 |
| | At 51 Maich 2002 | 30,273 | 2,300 | 30,003 |
| | Net book value | | | |
| | At 31 March 2001 | 53,662 | 5,424 | 59,086 |
| | THE OT THAT OF EACH | | | 00,000 |
| 8. | WORK IN PROGRESS | | 2002 £ | 2001 £ |
| | | | | |
| | Current fee rate less provisions for known losses | | | 143,870 |
| | Less: Payments receivable on account | | (126,471) | (284,468) |
| | | | | |
| | | | (10,884) | (140,598) |
| 9. | FINANCE LEASES | | | |
| Э. | Obligations under finance leases are payable as for | llouro: | | |
| | | MOWS. | | |
| | Between one and two years | | - | - |
| | Between two and five years | | | |
| | | | _ | |
| | In one year or less | | - - | 31,868 |
| | 1 1000 | | | |
| | | | _ | 31,868 |
| | | | | 07,000 |

INTERNATIONAL TRAINING SERVICE LIMITED (A COMPANY LIMITED BY GUARANTEE AND NOT HAVING A SHARE CAPITAL) NOTES TO THE FINANCIAL STATEMENTS (Continued)

10. PENSION COSTS

The company had closed its defined benefit pension scheme as at 31 March 2000. The company has a defined contribution scheme.

All other members have transferred out and joined the new group personal pension or other personal arrangement.

The costs in note 3 relate to these contributions.

11. FINANCIAL COMMITMENTS

Rent of land and buildings: leases expiring:

| | | 2002 £ | 2001 £ |
|-----|---|------------------|-------------------|
| | In the second to fifth years | 91,128 | 92,144 |
| 12. | RECONCILIATION OF MOVEMENT IN FUNDS | | |
| | Surplus for the financial year Opening funds | 5,135 515,163 | 83,445 431,718 |
| | Closing funds | 520,298 | 515,163 |

13. GUARANTOR COMPANY

The sole guarantor is ITS Consultants Limited, a company incorporated in England.